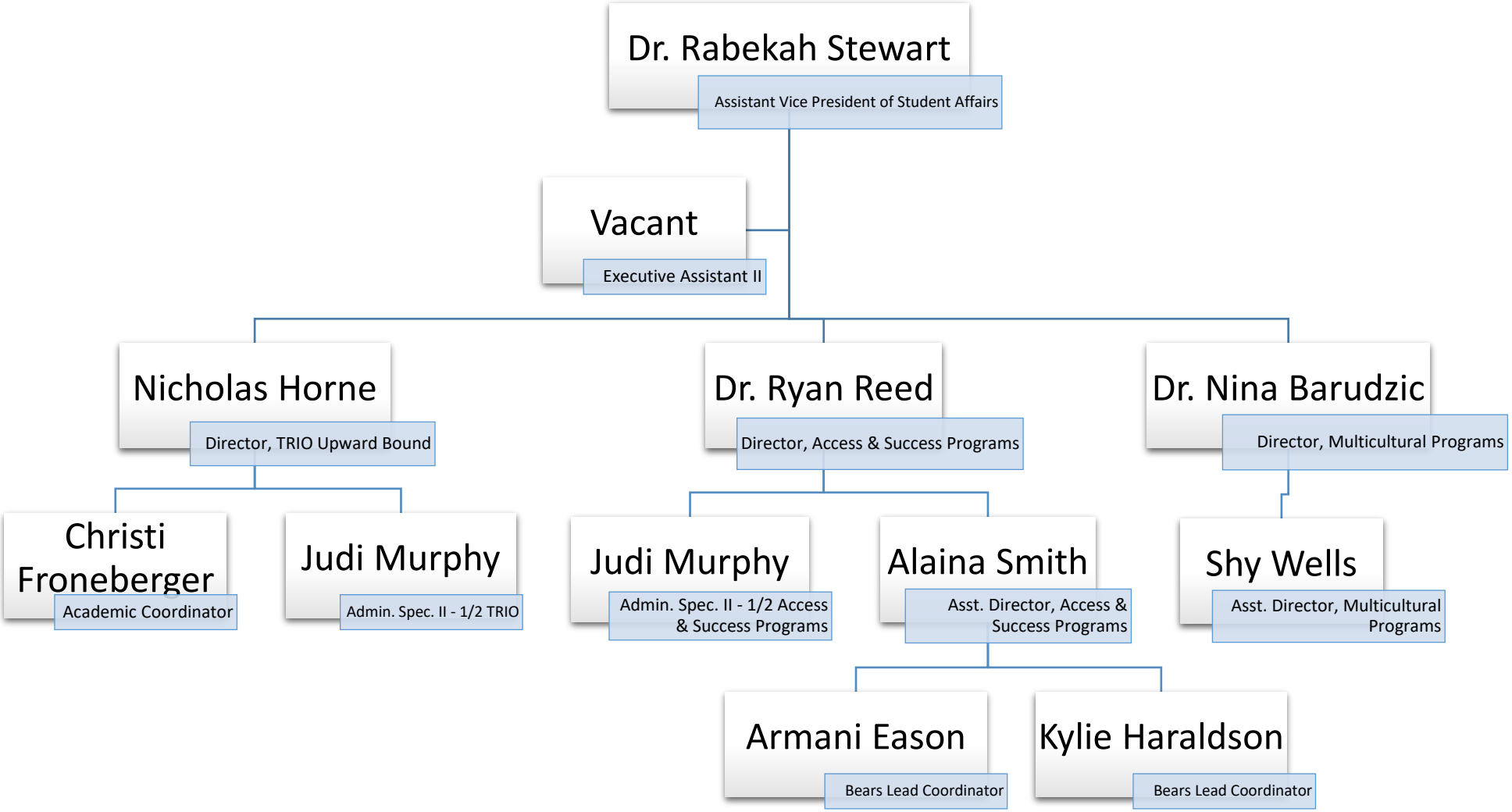Student Support & Opportunity Services Staff