



Building Bridges *and* Transforming Lives *through the* Power of Music

June 30-July 10, 2027

MSU Friends & Alumni Tour of Portugal & Spain

PREPARED ESPECIALLY FOR:
Friends and Alumni of Missouri State University



CLIF SMART
President Emeritus

CAMERON F. LABARR
Director of Choral Studies
and Clif and Gail Smart
Professor in Music
Missouri State University

An Invitation from Clif Smart

Dear Missouri State University Alumni, Friends & Family Members,

I would like to personally invite you to join Gail and me, along with Cameron LaBarr and the MSU Chamber Choir, on a once in a lifetime journey to Portugal and Spain in July 2027.

The Missouri State Chamber Choir will be the lead ensemble of the 2027 Lisbon Choral Festival. Additionally, they will perform solo concerts in Porto and Madrid. Our journey will include visits to the historic cities of Lisbon, Porto, Salamanca, and Madrid. A special highlight will be a lunch together with the singers of the MSU Chamber Choir at the wine estate of Quinta do Crasto in the beautiful Duoro Valley. Additionally, the Reynolds College of Arts, Social Sciences and Humanities will host an exquisite private dinner at one of Porto's best restaurants.

Gail and I have recently visited all four cities on this tour, so we can help you set up other dinners and experiences.

This trip has been carefully planned and curated and will be something that we'll all remember for the rest of our lives. Out of all the travel we've done over the years, these trips with Cameron and the MSU Chamber Choir have been some of the absolute best, and I know this journey will join the list of all-time favorite life-giving experiences.

Please join us as we experience the beauty, history and music of Portugal and Spain in July 2027!

Sincerely,

Clif Smart

President Emeritus
Missouri State University





June 30-July 10, 2027

MSU Friends & Alumni Tour of Portugal & Spain

Tour Itinerary

DAY 1 - Wednesday, June 30, 2027 - USA + PORTUGAL

The journey to Portugal begins by boarding an international flight to Lisbon, Portugal's hilly, coastal capital city. Meals and snacks will be served on the plane (flights are self-arranged and not included in tour package price).

DAY 2 - Thursday, July 1, 2027 - ARRIVE LISBON + WELCOME DINNER (D)

Arrive in Lisbon for individual transfers from the airport to the Tivoli Avenida Liberdade Lisboa hotel. The Tour Manager will welcome you at the hotel. Enjoy a cocktail at the hotel rooftop bar and a festive welcome dinner in the hotel at the Restaurant Avenida da Liberdade. Overnight in Lisbon.

DAY 3 - Friday, July 2, 2027 - LISBON SIGHTSEEING + ATTEND LISBON CHORAL FESTIVAL GALA CONCERT (B)

Enjoy a morning guided sightseeing tour of Lisbon. Popular sights in the city include St. Jeronimos Monastery, Belem Tower, São Jorge Castle, the old city's pastel-colored buildings, Tagus Estuary and Ponte 25 de Abril suspension bridge. The magnificent St. Jeronimos monastery includes St. Jeronimos Church which was built in the 1500s. Its cloisters are considered among the most beautiful in the world. It is also the resting place of explorer Vasco da Gama. The Belém Tower was built in the 16th century and served as a fortified structure to defend Lisbon's harbor. The tower is an iconic symbol of Portuguese maritime exploration and is now classified as a UNESCO World Heritage site. Lunch will be on your own. The rest of the day will be at leisure for independent activities. Dinner will be on your own. This evening, you'll attend the **Lisbon Choral Festival Gala Concert** featuring the MSU Chamber Choir with Cameron LaBarr conducting. Overnight in Lisbon at the Tivoli Avenida Liberdade Lisboa.

DAY 4 - Saturday, July 3, 2027 - PORTO + SIGHTSEEING + CONCERT (B)

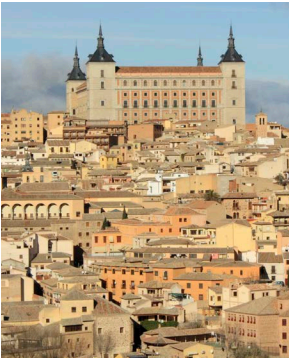
This morning, you'll transfer from Lisbon to Porto. Upon arrival eat lunch on your own and then take a guided city tour. You'll visit the palatial 19th-century Palácio de Bolsa, formerly a stock market. It was built to impress potential European investors. Another popular sight in the city is the Porto Cathedral located in the historic square of the Batalha district. Standing next to the walls that once protected the city, the exterior of the building has the appearance of a fortress with battlements. After sightseeing you'll go to the luxurious Yeatman Hotel Porto for check-in. This evening, **attend a concert by the MSU Chamber Choir**. Dinner on your own and overnight in Porto.

DAY 5 - Sunday, July 4, 2027 - DOURO VALLEY EXCURSION + WINE TASTING (B,L)

Today you'll take a full-day excursion to the beautiful Douro Valley and the Quinta do Crasto wine estate where you'll have a wine tasting and lunch with the MSU Chamber choir. The Douro Valley is famed for being one of the oldest wine-growing regions in the world. A large section of it was made a UNESCO World Heritage site in 2001. Return to Porto in the late-afternoon. Dinner on your own and overnight in Porto at the Yeatman Hotel Porto.

DAY 6 - Monday, July 5, 2027 - PORTO LEISURE DAY + GOURMET DINNER (B,D)

Enjoy a full day at leisure in Porto for independent activities. Lunch will be on your own. This evening you'll have dinner at the Michelin star Yeatman Gastronomic Restaurant that will include wine pairings. Overnight in Porto at the Yeatman Hotel Porto.



Tour Itinerary (continued)

DAY 7 - Tuesday, July 6, 2027 - SALAMANCA + SIGHTSEEING + LEISURE (B)

This morning you'll transfer to Salamanca. Upon arrival enjoy a brief sightseeing tour. A highlight of Salamanca are the Old and New Cathedrals. The Old Cathedral, dating from the 12th-13th centuries, is in the Romanesque style and features the Gallo Tower and the San Martín or Oil Chapel. The New Cathedral was constructed between 1533 and 1733 and is one of the largest cathedrals in Spain with the tallest bell tower. Lunch will be on your own and the remainder of the afternoon is at your leisure. Dinner will be on your own and overnight at the Palacio de San Esteban.

DAY 8 - Wednesday, July 7, 2027 - SALAMANCA LEISURE DAY (B)

Enjoy a full day at leisure in Salamanca to explore the city at your own pace. Lunch and dinner will be on your own. Overnight at the Palacio de San Esteban.

DAY 9 - Thursday, July 8, 2027 - EL ESCORIAL + MADRID + CONCERT (B)

Transfer today to Madrid with a stop about 45 miles outside the city to take a guided tour of El Escorial Monastery. The Royal Seat of San Lorenzo de El Escorial is a historical residence of the King of Spain, in the town of San Lorenzo de El Escorial. It is designated as one of the Spanish royal sites and serves as a monastery, royal palace, museum and school. The building is the most important architectural monument of the Spanish Renaissance and was constructed between 1563 and 1584. Lunch will be on your own. Continue to Madrid to attend **an evening concert by the MSU Chamber Choir**. Dinner on your own and overnight at Palace Hotel Madrid.

DAY 10 - Friday, July 9, 2027 - DAY AT LEISURE + FAREWELL DINNER (B,D)

Today in Madrid you'll have a full day at leisure to explore on your own. Madrid is a city of elegant boulevards and expansive, manicured parks. The heart of old Habsburg Madrid is the portico-lined Plaza Mayor with 400 years of history, and nearby is the baroque Royal Palace and Armory, displaying historic weaponry. Other highlights of the city include the Puerta del Sol and the famous Gran Vía full of shops. Lunch will be on your own. Madrid's "Big Three" art museums are the Prado Museum, the Thyssen-Bornemisza National Museum, and the Reina Sofía National Art Centre Museum. They are often referred to as the Golden Triangle of Art and are located within a short walk of each other along the Paseo del Prado. Together, they offer an uninterrupted timeline of Western art. You'll have a farewell reception and dinner at Restaurant Ramses together with the MSU Chamber Choir. Overnight in Madrid at Palace Hotel Madrid.

DAY 11 - Saturday, July 10, 2027 - MADRID + USA (B)

After breakfast transfer to the Madrid airport individually to begin your journey back to the USA (flights are self-arranged and not included in tour package price.)

Financials



Included

- Full time bilingual tour manager throughout the tour
- Individual airport transfers in Lisbon and Madrid
- Motor coach transportation throughout the tour
- 9-night accommodation based on double occupancy (Tivoli Avenida Liberdade, Lisbon, The Yeatmen Porto, Palacio de San Esteban in Salamanca & The Palace, Madrid)
- 9 breakfasts
- Welcome cocktail reception & dinner in Lisbon
- Gourmet dinner at the Hotel Yeatman
- Wine tasting & lunch at Quinta do Crasto
- Reception & farewell dinner in Madrid
- All scheduled sightseeing & entrance fees:
 - Guided sightseeing tour of Lisbon
 - Guided sightseeing of Porto with Palacio da Bolsa
 - Guided sightseeing of Salamanca with Old & New Cathedral
 - Tour of El Escorial Monastery
- Gratuities for tour guides & drivers
- Concerts:
 - Lisbon Choral Festival Gala Concert
 - MSU Chamber Choir Concert in Porto
 - MSU Chamber Choir Concert in Madrid

Not Included

- Roundtrip airfare from the U.S. to Europe incl. airport taxes/fuel surcharges
- Excess baggage fees assessed by the airlines incl. charges for oversized/overweight items
- Transfers to/from airport(s) in the U.S.
- Single Room Supplement: \$2,600
- Meals not specifically mentioned in the Included section of this proposal
- Drinks with meals except where specifically mentioned (tap water is provided for all dinners, coffee/ tea is provided with breakfast)
- Personal services and portorage
- Registration and respective fee for the European Travel Information and Authorization System (ETIAS) if required
- Travel Insurance*
- COVID-19 tests in the U.S. and Europe if required
- Surcharge of 4% for any payments made by credit card – ACH payments don't incur additional charges
- Any items not specifically mentioned in the Included section

**We recommend all travelers purchase a travel protection plan to help protect you and your trip investment. Unforeseen events such as flight delays, baggage loss, or a sudden sickness or injury could impact your travel plans.*

Financial Facts

COST PER PERSON LAND-ONLY IN DOUBLE OCCUPANCY*: \$7,395

**Pricing based on a minimum of 30 paying passengers*

TOUR DATES: JUNE 30-JULY 10, 2027

PAYMENT SCHEDULE

Deposit due upon sign-up	\$500 per person*
2nd payment due September 1, 2026	\$2000 per person
3rd payment due November 1, 2026	\$2000 per person
4th payment due January 15, 2027	\$2000 per person
March 31, 2027	Balance Due

**non-refundable*

BOOKINGS

To sign up for this extraordinary opportunity to tour in Portugal and Spain, please [CLICK HERE](#) or type the following URL into your browser: <https://tri.ps/qxTQB>

Pricing is based on currently prevailing exchange rates (exchange rate of EUR 1.00 = USD 1.20). Adjustments will be made if the exchange rate varies more than 4% at 120 days prior to departure.

Payments made by credit cards will incur a 4% surcharge. Payments made by ACH transfer don't incur any additional fees.

Tour Highlights



CONCERTS BY THE MISSOURI STATE UNIVERSITY CHAMBER CHOIR IN PORTUGAL AND SPAIN

The MSU Chamber Choir will perform multiple concerts under the baton of Cameron F. LaBarr, Director of Choral Studies at MSU while in Portugal and Spain. You will have the opportunity to attend the Lisbon Choral Festival Gala Concert as well as solo concerts by the MSU Chamber Choir in Porto and Madrid.

TWO MICHELIN STAR DINNER IN PORTO

The Yeatman Gastronomic Restaurant in Porto provides an environment of classic comfort, where discreet and understated service blends with a warm welcome. With Chef Ricardo Costa at the helm since 2010, the two Michelin star Gastronomic Restaurant promises to take you on a sensory journey with a memorable tasting menu, created by the Chef and renewed annually, creating the perfect symbiosis between contemporary Portuguese gastronomy and excellent Portuguese wines - paired to perfection by The Yeatman's Wine Director, Elisabete Fernandes.

WINE TASTING & LUNCH AT QUINTA DO CRASTO WITH MSU CHAMBER CHOIR

In the beautiful Douro Valley, you'll visit the Quinta do Crasto and enjoy a wine tasting and lunch with the MSU Chamber Choir. Quinta do Crasto produces Douro and Port wines and is located in the heart of the Douro Valley. This is the oldest regulated wine region in the world and also classified as a World Heritage Site by UNESCO in 2001. Quinta do Crasto enjoys exceptional conditions for the production of wines and olive oils of the highest quality.

The earliest known records referring to Quinta do Crasto and its wine production date back to 1615, and it was later included in the first Feitoria (wine trading post), along with the most important Quintas (wine estates) of the Douro. Between 1758 and 1761, the Marquis of Pombal ordered the installation of 335 granite stone markers in the Douro to delimit what would be the first demarcated wine region in the world.

EXQUISITE HOTELS

THE YEATMAN IN PORTO

The Yeatman is a luxury wine hotel and spa in Porto with spectacular views over the UNESCO World Heritage city and the Douro River. The Yeatman Hotel is widely regarded as the best hotel in Porto and is a unique and distinctive landmark in the world of classic luxury hotels. Set amidst the Port wine lodges, The Yeatman nestles on a hill, overlooking Porto and is set within 7 acres of land, with outdoor and indoor infinity swimming pools and Wine Spa. All of the spacious rooms and suites have a terrace or balcony with views over Porto. <https://www.the-yeatman-hotel.com/en/>

PALACIO DE SAN ESTEBAN IN SALAMANCA

History is alive in Salamanca. Stay in the former San Esteban Salesian Convent and embark on a journey through time thanks to the hotel's combination of tradition and modernity, all under the watchful eye of the Cathedrals in a city that will captivate you with its incredible cultural legacy. <https://www.hospes.com/en/palacio-san-esteban/>

THE PALACE HOTEL IN MADRID

This luxury hotel is located in the heart of Madrid, within the Art Triangle. The Parliament is across the road, and the Royal Palace and Opera House within walking distance. The Palace Hotel, Madrid offers elegant facilities only 984 feet from the Prado, Thyssen, and Reina Sofia Museums. The hotel is famous for its beautiful stained-glass dome. Here a fantastic buffet breakfast is served. Cocktails, coffees, and aperitifs are offered in The 27 Club Bar, under the dome as well. The bar was made famous by Ernest Hemingway in his novel *The Sun Also Rises*. <https://www.thepalacehotelmadrid.com/>

Travel Protection

Trip cancellation insurance helps protect you and the investment you made in your trip when you travel. It provides pre-departure benefits in case you must cancel your trip before you have the chance to take it, and post-departure benefits such as travel delay, trip interruption, and emergency medical expenses to protect you while you are traveling.

In case you haven't read our Terms and Conditions carefully, we would like to repeat the importance of purchasing travel protection.

For more than 25 years, **Trawick International** has been a trusted provider of international insurance, administration, and assistance services. Trawick International provides personalized service and trusted guidance. With 24/7 customer support and worldwide protection, you'll have everything you need for everywhere you'll go.

We understand your plans can change quickly and unforeseen events could impact your travel plans. We feel it's important to consider purchasing a travel protection plan to help protect you and your travel investment.

COMPREHENSIVE TRAVEL PROTECTION AND TRAVEL MEDICAL INSURANCE PLANS MAY PROVIDE COVERAGE FOR:

Trip Cancellation Trip Interruption Trip Delay Missed Connection Baggage Benefits	Baggage and Personal Effects Baggage Delay Emergency Accident and Sickness Medical Expense	Dental Expenses Emergency Evacuation Repatriation of Remains Accidental Death & Dismemberment
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*Please make sure to read your specific plan document as coverage may vary depending on state and policy purchased.

For policy questions please call Trawick International's 24/7 customer service team at 888-301-9289.

Worldwide Travel Assistance is available 24 hours a/ day, 7 days a week. Trawick International offers immediate online policy confirmation of coverage, personalized ID cards and plan documents. Our Global Response Center (GRC) is staffed by a diverse team of bilingual and multilingual professionals. Trawick International's Assistance Provider OnCall International can arrange access to over 180 written and spoken languages to ensure we can deliver clear, accurate, and culturally sensitive emergency response and assistance to travelers anywhere in the world, at any time.

Please Note:

Full coverage terms and details, including exclusions and limitations, are contained in the insurance policy. Product descriptions provided here are only brief summaries and may be changed without notice. Plan sold by Trawick International. Insurance is provided by either Technology Insurance Company or Wesco Insurance Company, an AmTrust Financial Services, Inc. company and non-insurance services by Trawick International. Limitations and exclusions apply. Trip cancellation plans are only valid for residents of the United States.



TERMS & CONDITIONS

1. **PAYMENT TERMS**
 11. **Payment.** Client (as defined in Section 20 below) shall strictly comply with the Payment Schedule on or before the due date. Perform International (“PI”) accepts payment by check or, with a 4% surcharge, Visa and MasterCard. Checks should be made payable to Perform International LLC. If you choose to pay by credit card, the 4% (non-refundable) fee still applies should you cancel the tour or the tour cancels for any reason.
 12. **Additional Deposits.** From time to time, PI may request one or more deposits over and above those set forth in the Payment Schedule (the “Additional Deposits”). Additional Deposits may be required because of travel during peak periods, the unique nature of the facilities, or any other matter which, in PI’s sole opinion, requires an additional deposit. PI will consult with Client’s tour organizer before making a request for an Additional Deposit, but PI’s decision whether an Additional Deposit is necessary is final. Client shall pay an Additional Deposit within thirty (30) days of the request by PI.
2. **DUTIES AND OBLIGATIONS OF PI**
 21. **Scope and Exclusivity.** PI shall have the duties and obligations set forth in this Section 2 and no others.
 22. **Services Supplied by PI.** PI will provide the transportation, transfers, airfare, lodging and services specified in the attached tour brochure, which tour brochure is hereby incorporated herein by reference, on the terms provided herein. PI reserves the right to vary itineraries and/or destinations and to substitute hotels if circumstances beyond its control necessitate such change(s).
 23. **Services Excluded by PI.** All transportation, charges, services or other items not specifically identified in the tour brochure for this trip are not covered and must be paid by Client separately. Excluded services and items include, but are not limited to, tips to local guides; meals and beverages other than those noted in the tour brochure; expenses of a personal nature such as laundry, telephone, valet, etc.; portage for hand-carried luggage; passport and visa fees; free time activities; optional excursions and coach driver and guide/escort gratuities.
 24. **Special Equipment and Excess Luggage Needs.** Special technical equipment (including musical instruments), excess or oversize luggage and the transportation for such are not included. Any piece of luggage/equipment over 50 pounds or exceeding 62 inches (length + width + height) is subject to additional charges.
3. **LIMITATIONS ON LIABILITY AND INDEMNIFICATION**
 31. **Limitation on Liability of PI.** The Client releases and shall hold harmless PI, its agents and cooperating organizations from all responsibility and/or liability of any nature for loss, damage or injury to property or person (“Claims”) due to any cause whatsoever occurring during a tour under PI’s management, except Claims caused by the gross negligence or willful misconduct of PI. Client unreservedly releases and shall hold harmless PI, its agents and cooperating organizations from all responsibility and/or liability for any Claims due to Client (i) contracting any infectious disease, including, without limitation, COVID19, or (ii) undergoing adverse reactions as a result of food allergies or any other allergies while participating in a tour, regardless whether PI or its agents have been made aware of any such allergies, while participating in a tour.
 32. **Client’s Indemnification.** Client shall hold PI, its agents, employees, contractors and affiliated organizations harmless from, and indemnify and defend same against, any and all Claims occurring during the tour, or any part thereof, when such Claim has been caused in part or in whole by the negligence or willful misconduct of Client, its agents, servants, employees, or invitees. The provisions of this Paragraph 3.2 shall survive the expiration or termination of this Agreement with respect to any claims or liability occurring prior to such expiration or termination.
4. **CANCELLATION**
 41. **Right to Cancel.** Client shall be entitled to cancel this Agreement only upon the terms set forth in this Section 4. Client expressly acknowledges and agrees that the tour group representative communicating directly with PI in connection with the tour may cancel the tour on behalf of Client if such representative determines that it is necessary or desirable, whether as the result of an Act of God or otherwise, that the tour be cancelled.
 42. **Cancellation Schedule.** Subject to the terms of the remainder of this Section 4, and provided that Client has made all payments required under the Payment Schedule, Client may cancel this Agreement by providing written notice of the cancellation to PI. Upon providing such notice, subject to Section 4.3 below, Client is entitled to return of any deposits less the applicable cancellation fee as set forth in the Cancellation Schedule set forth below.

The following per person fees apply for cancellations:
At any time prior to 120 days before departure the cancellation fee is \$300 per person;
From 120 to 91 days before departure the cancellation fee is \$500 per person;
From 90 to 61 days before departure the cancellation fee is \$700 per person;
From 60 to 46 days before departure the cancellation fee is \$2000 per person; and
From 45 days before departure until the departure date the cancellation fee is the full tour price.
 43. **Limitations on Cancellation.** Notwithstanding the provisions of the preceding Section 4.2, upon providing notice of cancellation to PI, Client shall not be entitled to refund of any deposits which have been used by PI to reserve space or fares if the deposits for space or fares are non-refundable to PI from the providers. Further, in the event that the payments or deposits made by Client are less than the amounts paid by PI to reserve space or fares which are non-refundable, Client shall not receive any funds pursuant to the Cancellation Schedule and shall remain liable to PI for any shortfall. Client shall remain liable to PI for any actual damages to PI resulting from Client’s cancellation of the Agreement.
 44. **Compliance with Host Requirements.** Client understands that destinations countries, cities and event venues may all have their own laws, statutes, ordinances, rules and regulations (collectively, “Laws”), and that such Laws may change between the date of this Agreement and the date of travel, especially as such Laws may be established to protect against the transmission of COVID-19 or other infectious diseases, and that certain venues or attractions may not be open to the public at the time of visitation, or may have requirements such as showing proof of vaccination as a condition to entry. Although PI will endeavor to notify Client of all Laws at the tour destination that may affect Client’s access to particular venues or attractions, and any changes to any such Laws after the date hereof, Client accepts responsibility for complying with all such Laws. To the extent Client is unwilling to abide by any such Laws, Client may cancel this Agreement and receive a refund in accordance with the cancellation fee schedule set forth in Section 4.2 above.
5. **CLIENT’S BREACH AND DEFAULT**
 51. **Breach.** Upon the breach of any term of this Agreement, including but not limited to failure to strictly comply with the payment terms, failure to timely make Additional Deposits, or violation of any of the rules and regulations of PI, PI may, at its option, declare the Client in default and terminate its obligation to perform further under this Agreement. Upon any breach of this Agreement, by failure to make payments or otherwise, PI may, in its sole and absolute discretion, allow the Client to remedy the breach by making the required payments or deposits, or by otherwise performing as required. However, all late payments, if accepted by PI, will be charged a late fee of one and one-half percent (1½ %) of the unpaid balance per month.
 52. **PI’s Remedies.** Upon any breach this Agreement, by failure to make a payment, or otherwise, Client forfeits its entire deposit and PI may attempt to reschedule, resell or reuse any goods or services previously purchased or reserved for Client’s benefit including, but not limited to, air or other transportation and hotel accommodations.
6. **JURISDICTION AND GOVERNING LAW**

Any dispute of any kind arising out of or from a claimed breach of this Agreement shall be resolved in the Superior Court of Gwinnett County, Georgia, and Client consents to venue and jurisdiction in that Court. Client further agrees that all disputes arising from this Agreement shall be resolved in accordance with Georgia law.

7. **ATTORNEY'S FEES**
In the event of any legal action or proceeding arising out of this Agreement, the prevailing party shall be entitled to recover its reasonable attorneys' fees and related costs incurred in such action and such amount shall be included in any judgment rendered in such proceeding.
8. **WAIVER**
No waiver by PI of any provision of this Agreement or of any breach by Client hereunder shall be deemed to be a waiver of any other provision hereof, or of any subsequent breach by Client of the same or any other provision. PI's consent to or approval of any act by Client requiring PI's consent or approval shall not be deemed to render unnecessary the obtaining of PI's consent to or approval of any subsequent act of Client.
9. **NOTICES**
All notices, demands or other communications in this Agreement provided to be given, made or sent by either party to the other shall be deemed to have been duly given, made or sent when made in writing and deposited in the United States mail, certified or registered, postage prepaid, and addressed to the respective party at the appropriate address set forth in the Initial Terms.
10. **INTEGRATION AND AMENDMENTS**
The provision of this Agreement, including these Terms and Conditions and any Rules and Regulations of PI, supersede any oral or written agreement between the parties, and any such oral or written agreement is hereby integrated into this Agreement. To the extent it conflicts with this Agreement, any information found in any advertising material, brochure, or website is hereby superseded by this Agreement. Any amendment to or revision of this Agreement must be in writing and signed by both parties.
11. **ACTS OF GOD**
If the tour is cancelled due to an external event that is unforeseeable and unavoidable and not the result of PI's actions making it impossible or impracticable in the sole discretion of PI to honor these Terms and Conditions, such as by reason of wars, riots, revolutions, explosions, strikes, port blockages, government actions or natural disasters such as floods, earthquakes, tsunamis or a widespread occurrence of an infectious disease (collectively, "Acts of God"), Client shall have the option of (1) taking a refund pursuant to the provisions for cancellation in Section 4.2 above, (2) selecting an alternate tour through PI if a comparable tour is available, or (3) participating in an alternate tour at a later date if a substantially similar tour program is re-scheduled to the same destination. Client shall be responsible for paying any increased tour costs associated with any alternate comparable tour or substantially similar re-scheduled tour and any non-refunded fees or deposits paid by PI to suppliers in connection with the originally scheduled tour. Client waives the right to dispute any payments made by credit card or otherwise, whether alleging failure to deliver services or other alleged failure, if a tour is cancelled by PI, by Client or by the tour group's representative as contemplated in Section 4.1 above, as a result of any Act of God.
12. **TRAVEL CONDITIONS**
- 12.1. **Hotels.** Hotels utilized are doubles/twins. Each room will have private facilities, including shower or bath. A supplement surcharge is applicable to participants in single accommodations.
- 12.2. **Fluctuations, Substitutions with Group.** Client may, under certain circumstances, substitute another person in their stead. Substitutions on flights are allowed subject to the terms of the airline contract. The addition of a new person is charged at the best price available. PI will use its best efforts to keep the new person at the group rate.
The following per person fees apply for substitutions:
On or after 180 days before departure the substitution fee is \$50 per person;
On or after 120 days before departure the substitution fee is \$100 per person;
On or after 90 days before departure the substitution fee is \$150 per person;
On or after 60 days before departure the substitution fee is \$350 per person; and
On or after 45 days before departure the substitution fee is \$1000 per person.
Substitutions are not possible less than 5 days before departure
*PI must receive the substitution deposit/payments before making a refund to the Client.
- 12.3. **Rooming List and Late Changes.** PI must receive the rooming lists no later than 45 days prior to departure from Client's tour organizer. Late changes in the rooming list, including name changes, additions and deletions are subject to a late change/penalty of \$25 per person. This charge covers the costs of administrative expenses, long distance telephone calls, over-night mail charges, etc.
- 12.4. **Flight Arrangements:** All flights will be by scheduled I.A.T.A. carriers with the routing and scheduling at the discretion of PI. Tour price is based on mid-week travel and air fare flying round trip from the location stated in the tour brochure. Any increase in air fare shall be borne by the participant. Airline taxes and fuel surcharges up to the amount specified in the tour brochure are included in the tour price. Client acknowledges that the tour price may be increased by PI after the date of purchase to offset increases in fees, fuel surcharges, taxes and fluctuations in foreign exchange markets or any combination thereof if additional costs are imposed by a supplier or government. The operators providing transportation are not responsible for any act, omission or event during the time that passengers are not on board their aircraft or conveyances. PI has no responsibility or liability of any nature whatsoever for loss, damage, or injury to property or person resulting from the provision of air or motor coach transportation. The price of a vacant seat and the cost of segments of the program lost due to missing scheduled departure or absences during the tour cannot be refunded. If Client misses any included transportation segment (e.g. flight, transfer, bus or train departure), Client is responsible to make arrangements for and to pay the cost of rejoining the group.
- 12.5. **Deviations:** Late return deviations are sometimes permitted from the original city of departure, for a minimum fee of \$175, if the class of service is still available at time of booking and if the carrier's fare rules permit the change. All deviations must be applied for by writing, faxing or emailing your request to Perform International. When a deviation is confirmed by the airline, passengers will be notified and invoiced for all charges incurred for their deviation. Each subsequent change is subject to an additional \$50 processing fee, plus airline fees once confirmed. Deviations are difficult, especially during high season, so requests must be made as early as possible. Clients who deviate must arrange for their own ground transportation to and from the airport.
13. **FREQUENT FLYER PROGRAM MEMBERS**
If Client desires to use frequent flyer miles for free tickets, Client will need to book its flights directly with the airline and purchase a "Land Only" package from Perform International. Perform International is unable to provide ticket copies after departure for mileage credits. Client should check with their preferred carrier to determine if Client qualifies for any mileage accrual.
14. **LAND ONLY**
Any Client choosing the 'Land Only' package after their initial full-tour reservation has been made in writing, faxing or emailing, is subject to a \$50 change fee up to 60 days prior to departure. Anyone changing to a 'Land Only' option 60 to 0 days prior to departure will be subject to a \$1,000 change fee. If Client chooses the 'Land Only' option must arrange for their own ground transportation to and from the airports and any mid-tour flights.
15. **TOUR PRICES**
The services specified are based on a minimum of number of passengers. If this quota is not reached, the price of the tour will be increased proportionately. All tour prices quoted for transportation and land arrangements are based on rates (including foreign exchange rates) and taxes in effect at time of publication and are subject to change. Adjustments will be made if the exchange rate varies more than 3% at 120 days prior to departure. Confirmation of final air and land prices and taxes will be advised at that time.

16. **INTERNATIONAL TRAVEL WITH DISABILITIES**
Hotels, transportation providers, sea and river cruises outside of the United States are not required to comply with ADA requirements and therefore may not have ramps, wide entryways or elevators/lifts to accommodate disabled passengers or devices such as wheelchairs, walkers and motorized scooters. Due to physical constraints and space limitations, wheelchairs, walkers and motorized scooters may not be taken aboard motor coaches, river cruises or other forms of transportation. Any registrant with a mobility issue must advise Perform International at the time of registration. Failure to provide any of the required information may result in being denied participation; no refunds will be provided for such incidents.
17. **TRAVEL INSURANCE**
Travel insurance is recommended to help cover trip cancellation/interruption, whether as a result of Acts of God contemplated by Section 11 above or otherwise, travel delay, emergency medical, baggage delay, and accidental death coverage.
18. **PHOTOGRAPHS AND VIDEO IMAGES**
Client acknowledges that tour guides employed by PI, as well as other private individuals not employed by PI travelling with the tour, take photographs and videos from time to time during tours. In addition, PI sometimes engages professional photographers and videographers to record tour performances for promotional purposes. Client agrees that PI may use any photographs or images in which Client appears for PI's promotional purposes in any type of media, including its company website, as long as no personally identifiable information, such as an individual traveler's name, address or telephone number, is published along with any likeness or images of such person. Client hereby waives any and all claims against PI arising out of the publication of any photographs or videos taken during any tour by any other individual not employed by or otherwise affiliated with PI.
19. **CHAPERONES**
Parents, legal guardians or chaperones must accompany and be legally responsible for the custody, care and actions of any minor passengers participating in a tour. Any chaperones must be provided by the school, church or group for which the tour was organized, and all parents, guardians or chaperones shall be responsible for paying their own travel and other tour expenses.
20. **CLIENT**
For the purposes of these terms and conditions, the "Client" is the person who makes a tour reservation to travel on a tour or, in the case of a minor tour participant, the adult person who makes such tour reservation for such minor on the minor's behalf.