

Mobile Credential - Status Update 2024-02-02

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Implementation of the new mobile credential, the Digital BearPass Card continues, and we plan to make it available to all eligible users by the end of February 2024. Eligible users include:

- current MSU students, including admitted students
- current MSU employees
- certain approved guests and adjuncts

The technical implementation of the Transact backend system is complete and we have been running a limited pilot group of 100 users with great success. The focus now is on the integration with systems with high student impact to provide both students and offices with the best experience possible, and coordinating the rollout with stakeholder groups.

The status of the current integrations is:

- On-Campus Dining **[completed]**
- Door Access (excluding Residence Halls) **[completed]**
- Missouri State Bookstore **[completed]**
- Campus Recreation **[card systems configured, working with vendor on turnstiles]**
- Meyer Library **[card systems configured, coordinating testing with Library]**

A person's physical BearPass Card will continue to work after they add their Digital BearPass Card, and a person can have up to three credentials active at the same time:

- a physical BearPass Card
- a Digital BearPass Card on their phone
- a Digital BearPass Card on their supported watch (Apple Watch or Galaxy Watch 6)

As part of this project, considerable backend work was done on the Transact system to provide the capability for people to have multiple credentials and support the need to move away from the use of ISO numbers and magstripes to start using more secure solutions. This migration process will be ongoing and is expected to take several years, but the required backend configurations and capabilities are now in place.

To minimize disruption, the BearPass Card Office plans to keep issuing physical BearPass Cards as the default through the end of the Spring 2025 semester while working with stakeholders to make sure that their needs are met. Assuming stakeholder feedback is positive, the plan is to switch to issuing Digital BearPass Cards as the default in Summer 2025.