

IT Council – Instructional Technology Advisory Committee

Initial Membership and Charge

Advisory Committee Charges:

Development of effective policies and setting of campus standards

1. ITAC will recommend system-wide classroom instructional technology standards to IT Council for review, finalization, and submission to Administrative Council for approval. The IT Council will be responsible for granting any exceptions allowing for the installation of non-standard instructional technology.

Development of a new maintenance/support service model and assignment of associated personnel

1. IT Council will direct ITAC to form a work group comprised of the appropriate stakeholders to develop a matrix identifying who has the responsibility for providing technology support in every instructional space, including primary, secondary and/or emergency response duties. Additionally, this work group will determine the level of support services that can/should be provided and potential methods of communication, and develop a plan to address stakeholder needs. After a matrix has been developed and implemented, ITAC will reevaluate and determine the scope of this challenge and make recommendations to IT Council.
2. IT Council will request the Campus User Support Committee (CUSC) to evaluate existing support tracking applications and develop a recommended standard for all IT support staff to create a central clearinghouse for tracking of instructional technology usage, support efforts, issues, and problem resolutions. This recommendation will be brought to IT Council for approval.

Solicitation of annual proposals, review, and granting of awards to various colleges that request new technology enhanced classrooms

Decision Point:

1. Proposals for SCUF-funded instructional technology will be solicited by IT Council and reviewed by the ITAC. ITAC will bring forth their funding recommendation to the IT Council for funding approval.

All advisory committee charges will be presented to IT Council members in summer 2012.

Advisory Committee Selection Criteria:

Initial membership is listed below. IT Council advises ITAC to invite active participation of the individuals who typically provide support services to those using technology-enhanced classrooms, since they have a vested interest in a positive outcome. Although eight (?) people could be considered large group for such an advisory committee, adequate representation from our support staff and those using these facilities is critical and therefore needed.

Advisory Committee Initial Membership:

- Angela Barker (Chair) COAL Instructional Technology Support Specialist

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|--------------------------|-------------------|-------------------------------------|
| • Nancy Gordon | FCTL | Assistant Director of FCTL |
| • Dave Caravella | FCTL | Classroom Coordinator |
| • Kevin Piercy | Computer Services | Coordinator of User Support |
| • Faculty Members (TBD) | TBD | TBD |
| • Mike Murphy | CNAS | Electronic Support Supervisor |
| • Austin Kramer | SGA | Senator – IT Council Representative |
| • West Plains Rep. (TBD) | West Plains | TBD |

Subcommittee Membership Details:

- **Mark Harsen** was appointed by the IT Council to chair this subcommittee. He represents Computer Services and is responsible for MSU's networks and for implementing any technical solutions derived.
- **Brett Becker** represents the West Plains campus and Distance Learning. He has strong ties to the Mt. Grove campus and is very familiar with Internet and intra-campus communication issues.
- **Chad Killingsworth** is very technical and represents Web and New Media who supports things such as web-based viewing of sporting events, iTunes U, and other high-impact applications.
- **Clyde-Soyez-Miller** represents Residence Life and, therefore, our largest consumer of Internet bandwidth. He heads up ResNet technical support and is very familiar with issues in the residence halls.
- **Jerry Chin** represents the College of Business and is department head of the Computer Information Systems department. He is very familiar with Internet requirements for a successful education.
- **Joe Strong** represents the Extended Campus and Distance Learning. Joe is very technical and in charge of supporting Distance Learning classes university-wide and a current user of priority services.
- **Kate Shellenberg** is president of the Residence Hall Association and represents the student population living on campus. She is familiar with the ResNet quota and other network issues facing these students.
- **Mike Murphy** represents the College of Natural and Applied science and runs the Electronic/Computer Support and Repair service center. Mike is very technical and is involved in many relevant projects.
- **Stephen Brannen**, a Student Government Association Senator, was appointed by the SGA president to represent the SGA. Stephen has a good networking background and is knowledgeable of the real issues.
- **Tim Bohn** represents sports in general. He is very familiar with the processes of transferring large videos of sporting events over the Internet to support strategy development and pay-for-view options.