



Resolution

GB Fall 2014-12 Support for MSU Mobile Changes

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Sponsored by: Administrative and Information Services Committee

November 11, 2014

1 WHEREAS the Student Government Association of Missouri State University is the official
2 voice of the student body; and

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4 RECOGNIZING that the Student Government Association Administrative and Information
5 Services (AIS) Committee conducted a survey of 180 student's feedback of the MSU Mobile
6 application in October 2014 and has compiled the top five recommendations to add to the MSU
7 Mobile; and

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9 NOTING that the dining hall menus are not on the MSU Mobile application, and that the
10 menus are only on the "Dine on Campus" application that is not associated with Missouri State
11 University; and

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13 FURTHER NOTING that the hours of operation for major buildings and retailers on campus
14 are also not on the MSU Mobile application; and

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16 RECOGNIZING that there is a need on the application for the athletic schedule and final score
17 updates; and

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19 FURTHER RECOGNIZING that Missouri State is dedicated to security on campus and has a
20 Safe Walk system, police substation, Safety and Transportation office, safety officers and
21 police officers on campus, a text and email alert system for safety alerts, and the safety blue
22 lights system, but there is nothing about safety on the MSU Mobile app, and;

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24 EVEN FURTHER RECOGNIZING that adding a section about safety with easy-to-click call
25 buttons on the application would allow students to have valuable safety information with them
26 at all times on their mobile devices; and

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29 ACKNOWLEDGING that students have requested the ability to see their Boomer Meal and
30 outstanding financial balance on the application; and therefore,

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32 BE IT RESOLVED that the Student Government Association of Missouri State University
33 recommends the following additions to the MSU Mobile application:

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35 1. Adding the dining hall menus to a tab on the application; and

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2. Adding the hours of operation for main campus buildings such as the Foster Recreation Center, Meyer Library, Plaster Student Union, open access computer labs, Taylor Health and Wellness, and the University Bookstore, and
3. Adding a tab for the athletics' schedule that would also update the final scores of each MSU athletics game; and
4. Adding a safety tab to be added to the application that will include easy-to-click safety numbers including the safety walk service, the police station, and a link to the safety report form online; and
5. Adding a tab that will display a student's Boomer Meal balance and outstanding student account balance; and

BE IT FURTHER RESOLVED that an electronic copy of this resolution be sent to Jeff Morrissey, Chief Information Officer; Kevin Piercy, Coordinator of User Support; Jonny Carter, Web Systems Analyst, Sara Clark, Director of Web and New Media; Chad Killingsworth, Assistant Director of Web and New Media; Ken McClure, Vice President for Administrative and Information Services, and Matt Morris, Associate Vice President for Administrative and Information Services.