

Information Technology Council Meeting

Tuesday – December 6, 2022

Minutes

Chair Jeff Coiner, CIO called the session to order at 3:32 pm and a quorum was present.

Members Present: Jeff Coiner (Chair); Greg Rainwater (Deputy Chair); William Hader; Chris Herr; Kevin Piercy; Becca Falgout, Kelly Dalton, Ian Alaimo and Thomas Peters

Also, present: Theresa McCoy and Nicole Muse

1. Welcome Jeff Coiner
 - Minutes approved from 10.04.2022 and posted
2. Grammarly Program Update – SGA Initiative Jeff Coiner & Becca Falgout

We have 178 students out of the 200 who are participating, and there are talks to extend this piloted program into Spring 2023. There is a student feedback form available, and the launch is going well.

SGA has discussed possibly adding laptops in the library for checking out. There is help needed with funding, as some of the devices are more in demand than others.

Also, putting a color printer in the PSU is another item the SGA has discussed. Terry Weber has donated some space but then we have concerns such as staffing, click to print, not free, possibly a QR code to print with. Theresa McCoy suggested her and Becca to connect and discuss options.

3. My Missouri State Theresa McCoy
 - a) Timeline
 - The new My Missouri State is almost fully populated
 - Both the old and new software is currently available
 - New system will be used by default starting spring break 2023
 - May 29, 2023, old software will be retired
 - b) Communication
 - Discussed at Administrative Council
 - Written to each Dean/College
 - Inside Missouri State
 - Presentations around campus with many Associations and Groups
 - Work with Becca and SGA – Student Government Association
 - Presented to Faculty Senate and Staff Senate

4. SCUF Computer Purchase Kevin Piercy

Colleges reducing computer labs by over 1,000 on the main campus and closer to 600 labs with security and staffing manageability. The academic labs, with Windows 11, and 800,000 carry forward to important lifecycle replacement - SCUF

5. SCUF Proposal Solicitation Greg Rainwater

Following the same procedure as the past, while coming back together in March 2023 to vote on proposals. Will Hader, part of the workgroup discussion on where we are, and where do we want to be plus who/what would benefit from. Discussion on funding for network ports/network fees, and Ian can gather information. Might need votes for Graduate Assistants, with 80-hour work study.

6. Learning Management System (LMS) Jeff Coiner

The provost's office has requested an evaluation of the current learning management system, Blackboard Learn, that is being used and supported by the university. The current contract with Anthology, the parent company for Blackboard, will be up for renewal June 30, 2022. The university will be entering into a one-year extension to allow time for this evaluation and possible migration of LMS platforms. This review will provide the opportunity to reconsider faculty and student learning management needs and evaluate possible alternatives (including Blackboard Ultra, Canvas, and D2L Brightspace).

7. Campus Outages – Update Jeff Coiner

On the morning of November 10, 2022, a pipe failure over the data center in the Blair-Shannon residence hall caused the loss of internet connectivity for Missouri State University and other public agencies within southwest Missouri. The failure was immediately found by network and telecommunications staff and mitigation efforts began. Senior leadership of facilities management and information services were on scene within 15 minutes of the failure and five minutes later, the notification of senior leadership began.

The first Missouri State Alert to the campus was issued one hour after the pipe failure. Texting was the primary mode of communication both individually, and eventually text groups were created and used to communicate to the Policy Group and to the Deans. Microsoft Teams was the primary mode of communication between Information Services staff. Limited internet was restored by 2:52 p.m. and full restoration occurred at 6:08 p.m.

However, it also identified many things that needed improvement, and an action plan is in place.

8. Updates/Reminders

All

- Sunday, December 11, 2022 – Banner End-of-Year
- Tuesday, January 3, 2023, several systems will be down for scheduled maintenance:
 - **12:01 a.m. – 1:00 a.m.** – Internet for Springfield, West Plains and Mountain Grove campuses will be unavailable.
 - **8:00 a.m. – 5:00 p.m.** – Several core network systems will be upgraded. Users of university services may notice intermittent outages during this time.
- **Regulatory Upgrades and Security Patches**
 - Sunday, January 29, 2023 – Q4 2022 Banner Upgrade

9. Next meeting on Tuesday, January 10, 2023

All

- a) 3:30 pm – 5:00 pm
- b) Meeting in Cheek Hall 108 Conference Room

The members of the IT Council did not have any other business to discuss.

The meeting was adjourned at 4:22 p.m.