

Information Technology Council Meeting Minutes

Tuesday, October 4, 2022

3:30 – 5:00 pm

Minutes

Chair Jeff Coiner, CIO called the session to order at 3:35 pm and a quorum was present.

Members Present: Jeff Coiner (Chair); Greg Rainwater (Deputy Chair); David Young; William Hader; Chris Herr; Kevin Piercy; Becca Falgout and Thomas Peters

Also, present: Theresa McCoy; Nicole Muse and Rob Martin

1. Welcome Jeff Coiner
 - Minutes approved from 09.06.2022

2. Cybersecurity training & phishing rollout for Cybersecurity Awareness Month Rob Martin

October is Cybersecurity Awareness Month and training for all MSU employees was rolled out in collaboration with Human Resources. The cybersecurity training consists of four video modules, roughly four minutes each with a total of 16 minutes. Employees access the training through the My Learning Connection. Simulating Phishing campaigns will also be continued in October. This will give us an overall assessment on where we are and where we need to improve employee awareness of the risks associated with cybersecurity threats. Today, we held a tabletop exercise with the Policy Group and Administrative Council that simulated a ransomware incident and responses and outcomes.

3. Grammarly Pilot Program – SGA Initiative Jeff Coiner & Becca Falgout

SGA has partnered with Grammarly to see if the MSU educational campus would benefit from this resource. There are 167 students involved in the pilot program for the fall semester 2022. There is a plagiarism detection as well as automatic correction of grammar issues plus other writing mechanics for emails and writing papers.

4. Window's 11 Migration Overview Kevin Piercy

Last year, Microsoft released Window's 11, the newest version of their operating system and shared the planned end of life for Window's 10. Three years from now, October 2025, Microsoft will be turning off security updates, and machines manufactured before 2018 will not be able to run Window's 11, nor receive security updates. The university still runs decade old machines to maximize investments and resources. The classrooms will all run Window's 11. Basically, workstations and office computers will be a challenge. The Springfield campus has active a little over 30,000, and of those 62%, 1900 computers, 2.7 million dollars' worth will not run Window's 11. Another 176 may or may not be able to run the newest version. The outcome will be faster, safer, and secure for all.

This will be a discussion for the campus community. The discussion needs to start now with a goal to replace them with laptops maybe, or other agreed solutions.

5. Mobile Credentials

Jeff Coiner & Kevin Piercy

Information Services is working with Transact on an agreement to implement mobile credentials that will replace the majority of the BearPass cards. The mobile BearPass cards will be available on employee and student mobile devices to allow for payments & facility access. The students have expressed enthusiasm for this direction and other universities have this in place now with good success.

6. My Missouri State Upgrade

Theresa McCoy

We are working with stakeholders across the University to replace the software used for MyMissouriState.edu. It has a modern look, more granular organization options, and a new personalized user interface with options to customize your own home page with the “cards” that you use more often. It is under development currently and we are testing and building daily. The goal is to have the production links to staff and students by November 1 for preview. The cutover is planned during spring break 2023. There is also a Mobile App feature which comes with the new My Missouri State. West Plains will have their own version which we are working to have completed at the same time.

7. Updates/Reminders

All

- Sunday, October 23, 2022 - Q3 Banner upgrades
- Tuesday, January 3, 2023 - Upgrade Day

All

8. Next meeting on Tuesday, December 6, 2022

- a) 3:30 pm – 5:00 pm
- b) Meeting in Cheek Hall 100 Conference Room

The members of the IT Council did not have any other business to discuss.

The meeting adjourned at 4:19 p.m.