

Information Technology Council Meeting Minutes

Tuesday – May 3, 2022

3:30 – 5:00 pm

Minutes

Chair Jeff Coiner, CIO called the session to order at 3:33 pm and a quorum was present.

Members Present: Jeff Coiner (Chair); Greg Rainwater (Deputy Chair); David Young; William Hader; Kelly Dalton; Michelle Olsen; Kevin Piercy and Ian Alaimo

Also, present: Theresa McCoy; Nicole Muse; and John Skinner (SGA)

1. Welcome Jeff Coiner
 - a) Approval of minutes from 03.29.2022
 - a. Minutes approved

2. a) My Missouri State Changes Theresa McCoy
 - b) Self-Service Registration & Ellucian Experience Changes

The software upon which the portal, My Missouri State, is built is being decommissioned by Ellucian. It will be replaced by their new product, Ellucian Experience, which includes a new mobile app to replace our existing app. The new portal and mobile app should be more aesthetically pleasing and is advertised to contain more features. It will also facilitate multifactor authentication. We hope to get the new software rolled out prior to the opening of the fall 2022 semester, but that is an ambitious goal. When the time comes, we'd appreciate your help in getting the word out and promoting positive feelings about the changes.

3. Cybersecurity & Risk Management Jeff Coiner

We have several projects we are working on regarding cybersecurity. These include requiring cybersecurity training for faculty and staff. The training will be provided through a partnership with MoreNet and SecureIQ. We are also including licenses for students to take advantage of as well.

The Cybersecurity team is currently performing phishing simulation campaigns with some areas including the McQueary College of Health and Human Services, and Information Systems. These campaigns have showed promise in raising awareness of business email compromise.

We are also working with MoreNet on cybersecurity assessment options going forward. We plan to do more frequent assessments over the course of the next few years. Policy and compliance requirements and guidelines from the government are also increasing. Our Risk Management Cybersecurity Subcommittee is reviewing our account life-cycle practices and considering developing a policy to address them.

4. SCUF CENTRAL COMPUTERS Volume Purchase Kevin Piercy

SGA for years request updated computers in each of the computer labs. SCUF had put money back due to COVID and other circumstances, and now we have computers over a decade old. Therefore, before we buy them, we are working with departments on what they have and what they need. Basically, we will spend about a \$1,000,000.00 and Dell is the vendor for the computers. We plan to buy and then

reassess going forward. We are expecting to cycle in 5-year increments.

5. MSU Classroom Installs Ian Alaimo
258 classrooms have been installed during the 2022 spring semester from a total of 365. This leaves a little over a hundred more to complete, which is targeted for this summer and possibly early 2022 fall semester. The new USBC 24-inch monitors will be installed in classrooms by the Instructional Technology Group due to special cabling with mobile carts. We are changing the CIT helpdesk work, have the student worker dispatch a technician and this will help with tracking. Networking talks for the classroom and this will help with functionality in each room. This will save on networking costs going forward.

6. Updates/Reminders All
 - a) **Sunday, May 8, 2022** – Banner Infrastructure Upgrades and Oracle Quarterly Patches
 - b) **Saturday, May 28, 2022** – Upgrade Day
 - c) **Sunday, August 14, 2022** – Upgrade Day

7. Next meeting on Tuesday, July 12, 2022 All
 - a) 3:30 pm – 5:00 pm
 - b) In Person Meeting, Cheek Hall Conference Room 108

The members of IT Council did not have other business to discuss.
The IT Council meeting adjourned at 4:03 pm.