IT Council Minutes
Carrington Hall 203
October 3, 2017

Members Present: Jeff Morrissey, Greg Rainwater, Scott Schneider, Tom Peters, Cynthia MacGregor, Rob Moore, Bradley Wyman, Victor Matthews, Kelly Dalton, Kevin Piercy, Rob Hornberger

Members Absent: None

Guests: Ian Alaimo, Rob Martin

The IT Council meeting was called to order at 3:00 p.m. and the Council Chair determined a quorum was present.

Minutes from the July 11, 2017 meeting were reviewed. Greg Rainwater moved to approve the minutes. Rob Moore seconded the motion, all approved and the motion carried.

Classroom High-Density Wireless Expansion Project update – Jeff Morrissey

Jeff updated council members on the status of the Classroom High-Density Wireless Expansion project. Twelve academic buildings, containing the majority of the University's classroom and lab spaces, are scheduled to be upgraded with the new high-density Aruba access points before the end of the year. These upgrades will provide students and faculty with significantly improved wireless capabilities, but efforts will continue to identify other areas where improvements to wireless service are needed. Jeff extended his thanks to ITAC for their role in developing the plan, and to the distributed IT staff who have been helping with the installation process.

Learning Management Systems Advisory Committee (LMSAC) update – Kevin Piercy

Kevin updated council members on the committee's ongoing evaluation of Blackboard's Software-as-a-Service (SaaS) solution. The detailed evaluation of the SaaS solution, which includes hands-on use by faculty volunteers, will continue throughout October 2017. The committee will meet at the end of October to review stakeholder feedback and finalize their recommendation. The recommendation is expected to be finalized in time for the November 2017 IT Council meeting. Current feedback from the evaluation looks promising, and Kevin extended the committee's thanks to the faculty members who volunteered to help with the evaluation process.

Instructional Technology Advisory Committee (ITAC) update – Ian Alaimo

Ian updated council members on the committee's ongoing research into solutions for using network-connected projectors to deliver emergency notifications and increase security and safety. Several possible solutions have been identified, and Ellis Hall has been chosen as the

location for a pilot deployment of the new technology, as the renovation of the building included the networking of all classroom projection systems. Brian Leas is leading the workgroup that will pilot the available solutions, determine their effectiveness and the feasibility for a wider deployment. This workgroup will include representatives from Safety and Transportation as well as other stakeholders. The committee will provide the council with additional updates as the pilot progresses.

User Support Advisory Committee (USAC) discussion – Jeff Morrissey, Kevin Piercy

Jeff explained how the university uses what is known as the "federal model" of IT support. This model is based on the Federal Enterprise Architecture Framework (FEAF), which was adopted by the federal government in the late 1990's to lower costs and increase innovation by providing a common approach for the integration of strategic, business, and technology management. Major aspects of this model at the University include centralized IT staff providing support for technology widely used throughout the institution, and distributed IT staff providing support for specialized technology at the unit level. While this model has worked well for the University, a thorough review and assessment to determine areas for improvement is in order. To assist the council we these efforts, Jeff has reactivated the User Support Advisory Committee (USAC), one of the five established advisory committees that report to IT Council.

Jeff distributed the document titled "IT Council – User Support Advisory Committee: Charge and Membership – October 2017" to council members and reviewed the committee goal and membership with council members. Jeff informed the council that Kevin Piercy would chair the committee. Kevin then discussed the specific charges for the committee with council members and said he will provide an update on the status of committee membership at the next council meeting.

Information Security briefing – Rob Martin

Rob Martin, the new Information Security Officer (ISO) for Missouri State University, provided an update on the Information Security Awareness Training Program that is designed to prepare individuals to keep university and personal data secure. This program uses a new Information Security Awareness training video that includes information on how to identify information security threats and how to comply with the various regulations covering information security efforts. The initial focus of this initiative will be on training staff members, and Rob advised council members that 797 staff members have viewed the training video so far.

Rob further briefed council members on the duties of the Information Security Executive Committee (ISEC), comprised of executive level representatives from the University, and the Information Security Operations Team (ISOT), comprised of technical level representatives from the University. ISEC evaluates information security issues and makes recommendations for protecting University information and computer systems through policy, awareness, incident response, and resource planning, while ISOT provides resources for incident response when an information security incident arises.

New business – None

Rob Moore motioned to adjourn the meeting. Greg Rainwater seconded the motion, all approved and the motion carried. Meeting adjourned at 4:13 p.m.