

## Information Services Division

The Information Services division's mission is to contribute to the effectiveness of Missouri State by actively participating in the planning, development and implementation of information technologies and related support services. The division is located on the Springfield campus and consists of 73 full-time employees, 3 part-time employees and approximately 45 student employees. The division is structured into five organizational units.

- Office of Information Services - The Chief Information Officer (CIO) is responsible for system-wide planning, management, security, coordination, and delivery of technology resources for the Missouri State University System. The CIO also serves as the head of the Information Services division.
- Networking and Telecommunications Department - Designs, implements, monitors, and maintains high-quality wireless and wired data networks, voice communications, video surveillance, electronic door access, panic buttons, and other services for the Springfield, West Plains, and Mtn. Grove campuses.
- Information Security Office - Ensures electronic information entrusted to the University is secure and all applicable privacy and security policies are in compliance with federal and state regulations.
- Computer Services Department - Responsible for maintaining the core computing infrastructure, software and support services required by the university system.
  - Systems and Operations Unit - Provides infrastructure and services required to meet the University's enterprise-wide computing demands. Manages the computing hardware and operating systems of over 300 physical and virtual file servers while providing a variety of other services.
  - Management Information Systems (MIS) Unit - Improves the efficiency of the University through the use of software. MIS supports the university's computing needs by writing custom software, investigating third-party products and identifying how existing software can be augmented or used more effectively.
  - User Support Services Unit - Provides on-site assistance to faculty, staff, and students on a wide-range of computing products and services. Operates the help desk, and supports desktop and mobile computing. User Support Services operates the three open-access computer labs and two technology training centers.
- BearPass Card Office - Provides identity card services for students, faculty and staff on the Springfield and Mtn. Grove campuses.