

MAY 2023

# Are You a Good Listener?

## ONLINE SEMINAR

Conversation is a two-way activity, and listening is a very important part to ensure effective communication. This session will offer practical tips and discuss the benefits of being a good listener.

To access the online seminar, visit your home page starting May 16<sup>th</sup>.

- Click this link:

<https://helpwhereyouare.com/CompanyLogin/1515/mercy>

- Enter the username and password as shown below:

**USERNAME: MSU**

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- Scroll down and click on “Online Seminars”

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