

FA14 Freshman Parent Survey

Description: 1) We would like to do the drawings again. 2) There are NO changes from last year's survey. 3) As opposed to the student versions, this survey will be sent to all parents at the same time.

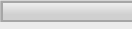
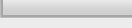
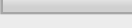
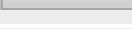
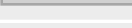

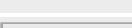

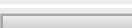
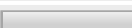

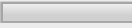
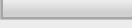
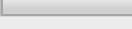
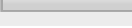
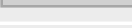
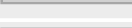

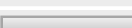


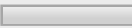
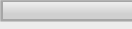
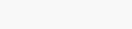

Date Created: 6/26/2014 3:20:53 PM

Date Range: 7/28/2014 8:00:00 AM - 8/29/2014 5:00:00 PM

Total Respondents: 916

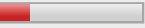

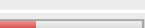
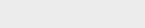
Q1. Where are you from?

Count	Percent		
205	22.38%		Southwest Missouri
168	18.34%		Kansas City/northwest Missouri area
278	30.35%		St. Louis area
40	4.37%		Southeast Missouri area
102	11.14%		Central/northeast Missouri area
123	13.43%		Another state/country (please specify)
Count	Percent		
1	0.81%		AR
1	0.81%		arkansas
11	8.94%		Arkansas
1	0.81%		Atlanta Ga
1	0.81%		Austin in texas
1	0.81%		Austin Texas
1	0.81%		Belleville, IL
1	0.81%		Bentonville AR
1	0.81%		Central Illinois
1	0.81%		Central Iowa
1	0.81%		Chicago
1	0.81%		Chicago il
1	0.81%		Chicago, IL
1	0.81%		Colorado
1	0.81%		Conway Arkansas
1	0.81%		Dallas, TX area
4	3.25%		Florida
1	0.81%		Fort Smith Arkansas
1	0.81%		girdwood ak
1	0.81%		IL
2	1.63%		illinois
28	22.76%		Illinois
1	0.81%		ILLINOIS
1	0.81%		Illinois - near St Louis
1	0.81%		Illnois
2	1.63%		Iowa
1	0.81%		Iowa, Polk County
8	6.50%		Kansas
1	0.81%		KS - Leawood
1	0.81%		lawrence, ks
1	0.81%		lincoln, illinois

1	0.81%		Maine
1	0.81%		Michigan
1	0.81%		Midwest missouri Joplin MO
1	0.81%		Nebraska
1	0.81%		Nevada
1	0.81%		New jersey
1	0.81%		Normal Illinois
1	0.81%		North Carolina
1	0.81%		North East Arkansas
1	0.81%		Northeast
1	0.81%		Northern Arkansas
1	0.81%		Northern Virginia
3	2.44%		Northwest Arkansas
1	0.81%		not Missouri
1	0.81%		NW Arkansas
1	0.81%		Oklahoma
1	0.81%		South Central Missouri
1	0.81%		Southern Illinois
1	0.81%		Springfield, Illinois
1	0.81%		Tennessee
7	5.69%		Texas
1	0.81%		Tulsa ok
2	1.63%		Wichita, Kansas
1	0.81%		Willard Missouri
5	4.07%		Wisconsin
1	0.81%		yorkville il

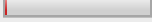
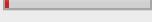
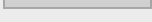
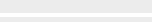
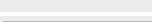
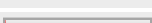

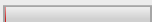

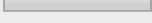
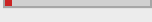
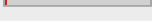
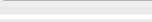
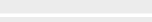
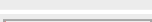
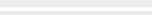
916 Respondents

Q2. How involved were you in the college search and selection process for your son/daughter?

Count	Percent		
212	23.14%		Highly involved - we made the decision together
410	44.76%		Involved - I did some research and helped narrow the choices, but my student made the final decision
248	27.07%		Slightly involved - I assisted, but my student narrowed the choices and made the final decision
46	5.02%		Not involved - I allowed my student to control the process

916 Respondents

Q3. Which other college would your student have been the most likely to attend had she/he not chosen Missouri State? (Please indicate only the first alternate choice, even though she/he may have been considering two or more other institutions.)

Count	Percent		
71	7.75%		My student did not apply to any other institutions.
2	0.22%		Avila University
9	0.98%		Central Methodist University
13	1.42%		College of the Ozarks
2	0.22%		Columbia College
1	0.11%		Crowder College
23	2.51%		Drury University
2	0.22%		East Central College
3	0.33%		Fontbonne University
1	0.11%		Hannibal-LaGrange College
0	0.00%		Harris-Stowe State University
4	0.44%		Jefferson College
21	2.29%		Lindenwood University
5	0.55%		Lincoln University
0	0.00%		Linn State Technical College
10	1.09%		Maryville University
5	0.55%		Metropolitan Community Colleges
2	0.22%		Mineral Area College
0	0.00%		Missouri Baptist University
20	2.18%		Missouri Southern State University
5	0.55%		Missouri State University-West Plains
23	2.51%		Missouri University of Science & Technology
2	0.22%		Missouri Valley College
5	0.55%		Missouri Western State University
1	0.11%		Moberly Area College
0	0.00%		North Central Missouri College
27	2.95%		Northwest Missouri State University
22	2.40%		Ozarks Technical Community College
2	0.22%		Park University
6	0.66%		Rockhurst University
4	0.44%		Saint Charles County Community College
1	0.11%		Saint Louis Community Colleges
20	2.18%		Saint Louis University
45	4.91%		Southeast Missouri State University
11	1.20%		Southwest Baptist University
0	0.00%		State Fair Community College
1	0.11%		Three Rivers Community College
43	4.69%		Truman State University
56	6.11%		University of Central Missouri
176	19.21%		University of Missouri - Columbia
32	3.49%		University of Missouri - Kansas City
4	0.44%		University of Missouri - St. Louis

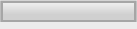
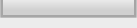
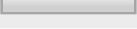
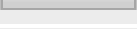
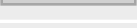

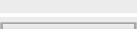

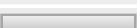
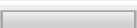
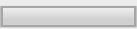
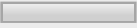
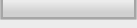
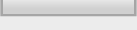
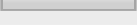
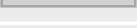
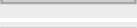
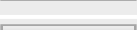
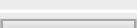
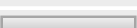


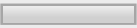
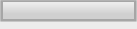
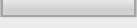
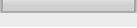
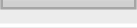
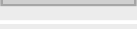
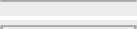
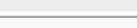

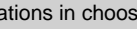
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4	0.44%	<input type="checkbox"/>	Webster University
4	0.44%	<input type="checkbox"/>	Westminster College
1	0.11%	<input type="checkbox"/>	William Jewell College
0	0.00%	<input type="checkbox"/>	William Woods University
224	24.45%	<input checked="" type="checkbox"/>	Alternate choice not listed
916 Respondents			

Q4. Please indicate alternate choice college here:

Count	Percent		
204	100.00%	<input checked="" type="checkbox"/>	
Count	Percent		
1	0.49%	<input type="checkbox"/>	A Jesuit University
1	0.49%	<input type="checkbox"/>	Alabama a & m
1	0.49%	<input type="checkbox"/>	Arkansas
1	0.49%	<input type="checkbox"/>	Arkansas State
1	0.49%	<input type="checkbox"/>	Arkansas State University Jonesboro
1	0.49%	<input type="checkbox"/>	Arkansas University
1	0.49%	<input type="checkbox"/>	Auburn University
1	0.49%	<input type="checkbox"/>	Augustana, Rock Island, IL
1	0.49%	<input type="checkbox"/>	Baylor
1	0.49%	<input type="checkbox"/>	Baylor University
1	0.49%	<input type="checkbox"/>	Bellermine university
2	0.98%	<input type="checkbox"/>	Belmont University
1	0.49%	<input type="checkbox"/>	Belmont University- TN
1	0.49%	<input type="checkbox"/>	Benedictine
1	0.49%	<input type="checkbox"/>	Bradley University, Peoria, IL
1	0.49%	<input type="checkbox"/>	BYU
1	0.49%	<input type="checkbox"/>	Chattahoochee Technical College
1	0.49%	<input type="checkbox"/>	Clark Atlanta
1	0.49%	<input type="checkbox"/>	Clark-Atlanta University
1	0.49%	<input type="checkbox"/>	Coastal Carolina
1	0.49%	<input type="checkbox"/>	Colorado State
1	0.49%	<input type="checkbox"/>	Colorado State- Boulder
1	0.49%	<input type="checkbox"/>	Cottey
1	0.49%	<input type="checkbox"/>	Creighton
2	0.98%	<input type="checkbox"/>	Creighton University
2	0.98%	<input type="checkbox"/>	Drake University
1	0.49%	<input type="checkbox"/>	Drake University, Coastal Carolina University
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1	0.49%	<input type="checkbox"/>	Embry-Riddle Aeronautical
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1	0.49%	<input type="checkbox"/>	Evangel University
1	0.49%	<input type="checkbox"/>	Evangel university
1	0.49%	<input type="checkbox"/>	Evangel university

1	0.49%		Evangle
1	0.49%		Florida Atlantic University
1	0.49%		Florida State
1	0.49%		Grand Canyon University
1	0.49%		Henderson State
1	0.49%		Illinois
3	1.47%		Illinois State
1	0.49%		Illinois State U.
8	3.92%		Illinois State University
1	0.49%		Indiana State University
2	0.98%		Iowa State
1	0.49%		Kansas City Art Institute
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1	0.49%		Kansas State university
8	3.92%		Kansas State University
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1	0.49%		ksu
1	0.49%		KU
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1	0.49%		Marquette
1	0.49%		Mercy college
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1	0.49%		Millersville State (PA) College
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1	0.49%		Mo S & T Rolla
1	0.49%		murray state
2	0.98%		Murray State University
1	0.49%		murray state, murray kentucky
1	0.49%		Murray State, Murray, KY
1	0.49%		Nebraska Wesleyan
1	0.49%		Neuman University
1	0.49%		New York college
1	0.49%		north dakota
1	0.49%		Northern Illinois University
1	0.49%		NSU
1	0.49%		Oklahoma Baptist University
3	1.47%		Oklahoma State University

1	0.49%		Ole Miss
1	0.49%		out of state
1	0.49%		Park University
2	0.98%		Pitt State
1	0.49%		Pittsburg
1	0.49%		Pratt
1	0.49%		Saint Louis College of Pharmacy
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1	0.49%		Southern IL-Edwardsville
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1	0.49%		St. Louis college of Pharmacy
1	0.49%		Sullivan
1	0.49%		Tarleton State University
1	0.49%		Tennesse Martin
1	0.49%		Tennessee
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1	0.49%		Texas Christian
1	0.49%		Uc Santa barbara
1	0.49%		UCA
1	0.49%		Union In in Jackson Tn
1	0.49%		Univ of Chicago or Rice
1	0.49%		Univ. of Arkansas
1	0.49%		Univ. Texas-Dallas
1	0.49%		university of arkansas
1	0.49%		university of Arkansas
13	6.37%		University of Arkansas
1	0.49%		university of arkansas fayetteville
1	0.49%		University of Arkansas-Fayetteville
1	0.49%		University of Austin
2	0.98%		University of Central Arkansas
1	0.49%		University of Central Florida

1	0.49%		University of Dayton
1	0.49%		University of Denver
1	0.49%		University of Evansville
1	0.49%		University of Findlay
1	0.49%		university of green bay
1	0.49%		University of Illinois Chicago
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6	2.94%		University of Kansas
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1	0.49%		University of Michigan
1	0.49%		University of minnesota
1	0.49%		University of NE Lincoln
2	0.98%		University of Nebraska
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1	0.49%		University of Nebraska-Omaha
1	0.49%		University of North Carolina
1	0.49%		University of North Dakota
1	0.49%		University of Ohio
1	0.49%		University of Pittsburgh
1	0.49%		University of Tampa
1	0.49%		University of Texas-Austin
1	0.49%		University of Wisconsin
1	0.49%		Universtiy of Arkansas
1	0.49%		UOA
1	0.49%		Ut memphis
1	0.49%		Valpo
1	0.49%		Vanderbuilt or North Carolina
1	0.49%		Virginia State University
1	0.49%		West Texas A&M
1	0.49%		Western Illinois
3	1.47%		Wichita State
1	0.49%		Xavier


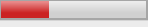
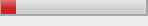
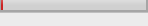
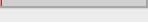
204 Respondents

Q5. How important were these considerations in choosing which college to attend? - Quality of the major in which your student was interested


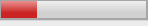
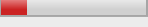
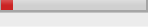
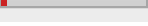
Count	Percent		
491	55.29%		Extremely important
272	30.63%		Very important
90	10.14%		Moderately important
18	2.03%		Slightly important
17	1.91%		Not at all important

888 Respondents



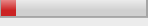
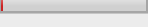
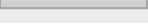
Q6. How important were these considerations in choosing which college to attend? - Cost (tuition, fees, room and board)

Count	Percent		
485	54.62%		Extremely important
298	33.56%		Very important
91	10.25%		Moderately important
9	1.01%		Slightly important
5	0.56%		Not at all important
888	Respondents		

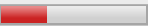
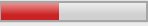
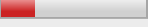
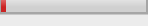
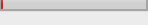
Q7. How important were these considerations in choosing which college to attend? - Amount of financial aid and/or scholarships received

Count	Percent		
397	44.71%		Extremely important
222	25.00%		Very important
157	17.68%		Moderately important
73	8.22%		Slightly important
39	4.39%		Not at all important
888	Respondents		


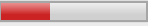
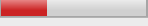
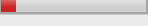
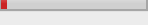
Q8. How important were these considerations in choosing which college to attend? - Overall academic reputation

Count	Percent		
357	40.20%		Extremely important
429	48.31%		Very important
89	10.02%		Moderately important
11	1.24%		Slightly important
2	0.23%		Not at all important
888	Respondents		


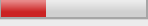
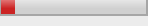
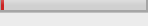
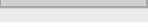
Q9. How important were these considerations in choosing which college to attend? - Size and appearance of campus

Count	Percent		
281	31.64%		Extremely important
355	39.98%		Very important
208	23.42%		Moderately important
32	3.60%		Slightly important
12	1.35%		Not at all important
888	Respondents		

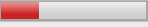

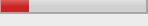
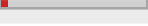
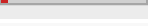
Q10. How important were these considerations in choosing which college to attend? - City in which the college is located

Count	Percent		
177	19.93%		Extremely important
302	34.01%		Very important
282	31.76%		Moderately important
89	10.02%		Slightly important
38	4.28%		Not at all important
888	Respondents		


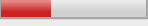
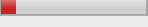
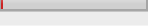
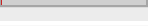
Q11. How important were these considerations in choosing which college to attend? - Safety of the campus

Count	Percent		
504	56.76%		Extremely important
277	31.19%		Very important
86	9.68%		Moderately important
19	2.14%		Slightly important
2	0.23%		Not at all important
888	Respondents		

Q12. How important were these considerations in choosing which college to attend? - Quality of residence halls

Count	Percent		
236	26.58%		Extremely important
394	44.37%		Very important
173	19.48%		Moderately important
42	4.73%		Slightly important
43	4.84%		Not at all important
888	Respondents		

Q13. How important were these considerations in choosing which college to attend? - Success of graduates getting jobs

Count	Percent		
472	53.15%		Extremely important
309	34.80%		Very important
91	10.25%		Moderately important
13	1.46%		Slightly important
3	0.34%		Not at all important
888	Respondents		

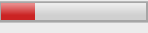
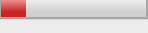
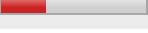
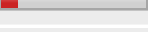
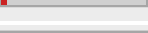
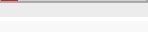
Q14. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Quality of the major in which your student was interested

Count	Percent		
248	30.28%		Much better
162	19.78%		Somewhat better
299	36.51%		About the same
48	5.86%		Somewhat worse
4	0.49%		Much worse
58	7.08%		No basis for opinion
819	Respondents		

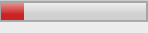
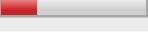

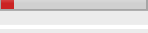
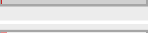
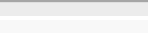
Q15. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Cost (tuition, fees, room and board)

Count	Percent		
342	41.76%		Much better
196	23.93%		Somewhat better
172	21.00%		About the same
66	8.06%		Somewhat worse
27	3.30%		Much worse
16	1.95%		No basis for opinion
819	Respondents		

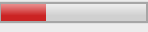
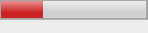
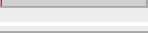
Q16. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Amount of financial aid and/or scholarships received

Count	Percent		
194	23.69%		Much better
141	17.22%		Somewhat better
257	31.38%		About the same
98	11.97%		Somewhat worse
36	4.40%		Much worse
93	11.36%		No basis for opinion
819	Respondents		

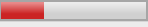
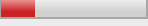
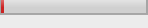
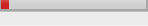
Q17. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Overall academic reputation

Count	Percent		
131	16.00%		Much better
201	24.54%		Somewhat better
375	45.79%		About the same
72	8.79%		Somewhat worse
5	0.61%		Much worse
35	4.27%		No basis for opinion
819	Respondents		

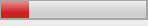
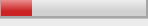

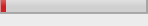
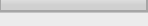
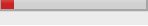
Q18. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Size and appearance of campus

Count	Percent		
255	31.14%		Much better
239	29.18%		Somewhat better
210	25.64%		About the same
67	8.18%		Somewhat worse
7	0.85%		Much worse
41	5.01%		No basis for opinion
819	Respondents		

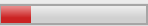
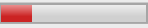
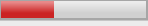
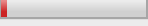
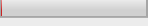
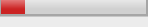
Q19. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - City in which the college is located

Count	Percent		
246	30.04%		Much better
194	23.69%		Somewhat better
264	32.23%		About the same
54	6.59%		Somewhat worse
14	1.71%		Much worse
47	5.74%		No basis for opinion
819	Respondents		

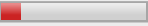
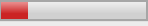

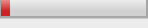
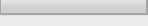
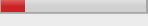
Q20. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Safety of the campus

Count	Percent		
158	19.29%		Much better
175	21.37%		Somewhat better
382	46.64%		About the same
30	3.66%		Somewhat worse
1	0.12%		Much worse
73	8.91%		No basis for opinion
819	Respondents		

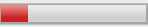
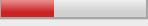
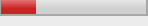
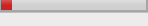
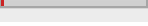
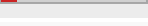
Q21. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Quality of residence halls

Count	Percent		
168	20.51%		Much better
175	21.37%		Somewhat better
301	36.75%		About the same
33	4.03%		Somewhat worse
5	0.61%		Much worse
137	16.73%		No basis for opinion
819	Respondents		

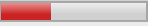
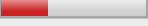
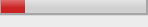
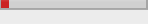
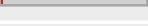
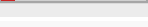
Q22. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Success of graduates getting jobs

Count	Percent		
115	14.04%		Much better
151	18.44%		Somewhat better
366	44.69%		About the same
51	6.23%		Somewhat worse
0	0.00%		Much worse
136	16.61%		No basis for opinion
819	Respondents		


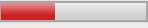
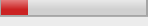
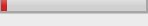
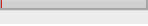
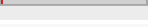
Q23. Please indicate how important the following sources of information were for you in the college selection process: - Admissions guide (viewbook)

Count	Percent		
163	18.65%		Extremely important
321	36.73%		Very important
213	24.37%		Moderately important
64	7.32%		Slightly important
19	2.17%		Not at all important
94	10.76%		Did not use
874	Respondents		

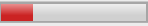
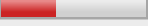
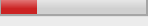
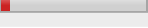
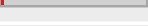
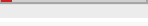
Q24. Please indicate how important the following sources of information were for you in the college selection process: - Scholarship and Financial Aid for Entering Freshmen and Transfer Students brochure

Count	Percent		
303	34.67%		Extremely important
286	32.72%		Very important
145	16.59%		Moderately important
45	5.15%		Slightly important
13	1.49%		Not at all important
82	9.38%		Did not use
874	Respondents		


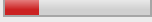
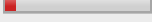
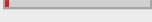
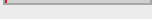
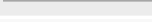
Q25. Please indicate how important the following sources of information were for you in the college selection process: - The Missouri State website

Count	Percent		
324	37.07%		Extremely important
327	37.41%		Very important
165	18.88%		Moderately important
38	4.35%		Slightly important
8	0.92%		Not at all important
12	1.37%		Did not use
874	Respondents		


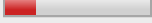
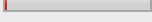
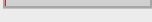
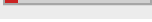
Q26. Please indicate how important the following sources of information were for you in the college selection process: - A brochure or information sheet on the academic programs in which your student was interested

Count	Percent		
191	21.85%		Extremely important
331	37.87%		Very important
216	24.71%		Moderately important
55	6.29%		Slightly important
17	1.95%		Not at all important
64	7.32%		Did not use
874	Respondents		

Q27. Please indicate how important the following sources of information were for you in the college selection process: - A visit to the Missouri State campus you arranged through the Office of Admissions

Count	Percent		
486	55.61%		Extremely important
205	23.46%		Very important
67	7.67%		Moderately important
22	2.52%		Slightly important
10	1.14%		Not at all important
84	9.61%		Did not use
874	Respondents		



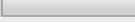
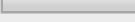
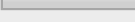
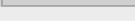
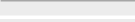
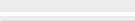
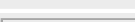
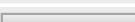


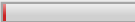
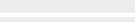
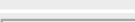
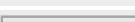

Q28. Please indicate your level of agreement with the following statement: The staff was helpful when I have contacted the Missouri State Office of Admissions.

Count	Percent		
594	67.96%		Strongly agree
190	21.74%		Moderately agree
9	1.03%		Moderately disagree
3	0.34%		Strongly disagree
78	8.92%		No opinion
874	Respondents		

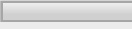
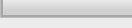
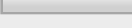
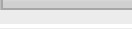
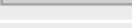

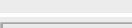

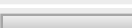
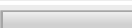

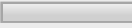
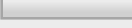
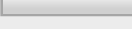
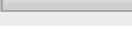
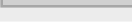
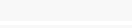
Q29. Did your student receive a scholarship from Missouri State?

Count	Percent		
515	58.92%		Yes
359	41.08%		No
874	Respondents		

Q30. Please indicate which of the following scholarships your student received: (Check all that apply)

Count	Respondent %	Response %	
18	3.56%	2.33%	 Presidential scholarship (\$12,500 per year)
110	21.74%	14.25%	 Board of Governors scholarship (\$5,000 per year)
26	5.14%	3.37%	 University Scholarship
16	3.16%	2.07%	 Multicultural Leadership scholarship (\$5,000 per year)
11	2.17%	1.42%	 Multicultural Leadership Recognition Award (\$2,000 per year)
4	0.79%	0.52%	 Diversity in Education Scholarship
112	22.13%	14.51%	 Provost Scholarship (\$2,500 per year)
89	17.59%	11.53%	 Deans' Scholarship (\$1,500 per year)
21	4.15%	2.72%	 Missouri State Advantage Scholarship
25	4.94%	3.24%	 Missouri State Promise Scholarship
33	6.52%	4.27%	 Missouri State Leadership Scholarship
67	13.24%	8.68%	 A+ Recognition Scholarship
15	2.96%	1.94%	 Hutchens/SGA Centennial Leaders scholarship
87	17.19%	11.27%	 Out-of-State Fee Waiver, Midwest Student Exchange Program, or Continue the Tradition scholarship
41	8.10%	5.31%	 Bright Flight scholarship
12	2.37%	1.55%	 Athletic scholarship
21	4.15%	2.72%	 Art, theatre or music scholarship

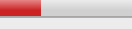
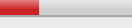
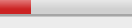
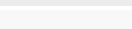
Count	Percent		
1	1.56%	<input type="checkbox"/>	access missouri
1	1.56%	<input type="checkbox"/>	Access missouri
1	1.56%	<input type="checkbox"/>	Access missouri program
1	1.56%	<input type="checkbox"/>	Access Missouri Program
1	1.56%	<input type="checkbox"/>	addition to governors
1	1.56%	<input type="checkbox"/>	alumni
1	1.56%	<input type="checkbox"/>	Am vets ladies auxiliary
1	1.56%	<input type="checkbox"/>	Amareical Broadcasters, autozone
1	1.56%	<input type="checkbox"/>	Art Club Scholarship from St Charles
1	1.56%	<input type="checkbox"/>	Band
1	1.56%	<input type="checkbox"/>	Band Alumni scholarship
1	1.56%	<input type="checkbox"/>	Band grant
1	1.56%	<input type="checkbox"/>	Band Grant, Missouri Access Grant
1	1.56%	<input type="checkbox"/>	Band scholarship
1	1.56%	<input type="checkbox"/>	Bernice Gabriel Memorial Scholarship
1	1.56%	<input type="checkbox"/>	Board of Governor's -Housing
1	1.56%	<input type="checkbox"/>	booster club
1	1.56%	<input type="checkbox"/>	Business school foundation scholarship
1	1.56%	<input type="checkbox"/>	Can't remember which one
1	1.56%	<input type="checkbox"/>	Centerline Auxiliary Scholarship and Connie Truelove Scholarship
1	1.56%	<input type="checkbox"/>	Cheer
1	1.56%	<input type="checkbox"/>	college bound
1	1.56%	<input type="checkbox"/>	Darrs
1	1.56%	<input type="checkbox"/>	Debate
1	1.56%	<input type="checkbox"/>	Delta
1	1.56%	<input type="checkbox"/>	departmental scholarship
1	1.56%	<input type="checkbox"/>	don't recall :-)
1	1.56%	<input type="checkbox"/>	Faculty Tuition Waiver
1	1.56%	<input type="checkbox"/>	FBLA
1	1.56%	<input type="checkbox"/>	Ferguson/Florissant school district
1	1.56%	<input type="checkbox"/>	few more i am unsure of
1	1.56%	<input type="checkbox"/>	foundation
1	1.56%	<input type="checkbox"/>	Foundation Scholarship
1	1.56%	<input type="checkbox"/>	Hagen
1	1.56%	<input type="checkbox"/>	I do not recall what kind but I believe it was for approximately \$1300 per semester the first year.
1	1.56%	<input type="checkbox"/>	Jim ferguson diversity enhance
1	1.56%	<input type="checkbox"/>	Legacy
1	1.56%	<input type="checkbox"/>	License Plate Gift Fund
1	1.56%	<input type="checkbox"/>	Lions club local scholarship
1	1.56%	<input type="checkbox"/>	local
1	1.56%	<input type="checkbox"/>	local scholarship
1	1.56%	<input type="checkbox"/>	Locally awarded

1	1.56%		Missouri Access
1	1.56%		missouri access program
1	1.56%		Missouri Access
1	1.56%		Missouri Boys State Leadership Award
1	1.56%		Missouri boys state scholarship
1	1.56%		Missouri Ice Hockey McKenna Scholarship
1	1.56%		MSEP
1	1.56%		Music
1	1.56%		National champion forensics and debate scholarships
1	1.56%		Pittman
1	1.56%		private
1	1.56%		Private scholarship
1	1.56%		Private scholarships
1	1.56%		two scholarships from Kickapoo High School
1	1.56%		was either Provost or BOG
1	1.56%		William k Berry/ Mary and Pat Wolfe
1	1.56%		Wyman teen leadership

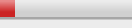
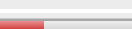
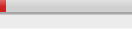

506 Respondents

772 Responses

Q31. Which of the following statements best describes your student's scholarship from Missouri State in comparison with the scholarship offer(s) received from their first alternate choice college you listed earlier?

Count	Percent		
143	30.11%		My student received a better scholarship offer from Missouri State than from the other college.
139	29.26%		The scholarship offer my student received from the other college was similar to what they received from Missouri State.
111	23.37%		My student received a better scholarship offer from the other college.
82	17.26%		My student did not receive a scholarship offer from the other college.
475	Respondents		

Q32. Would your student have attended Missouri State without the scholarship?

Count	Percent		
63	12.45%		Yes, definitely would have
246	48.62%		Yes, probably would have
166	32.81%		No, probably wouldn't have
31	6.13%		No, definitely wouldn't have
506	Respondents		

Q33. Did you apply for financial aid (loans, grants, work study)? (To apply for financial aid, you must have completed the Free Application for Federal Student Aid [FAFSA])

Count	Percent		
771	89.24%		Yes
93	10.76%		No
864	Respondents		

Q34. Which of the following statements best describes your student's total financial aid package (scholarships, grants, loans, and/or work study) in comparison with their first alternate choice college you listed earlier?

Count	Percent		
121	17.07%		My student received a better financial aid offer from Missouri State.
270	38.08%		The financial aid offer from the other institution was similar to Missouri State's.
130	18.34%		My student received a better financial aid offer from the other college.
188	26.52%		My student did not receive a financial aid offer from the other college.
709	Respondents		

Q35. Please indicate your level of satisfaction with the service you received from the Missouri State Office of Financial Aid:

Count	Percent		
370	48.24%		Very satisfied
250	32.59%		Moderately satisfied
43	5.61%		Moderately dissatisfied
12	1.56%		Very dissatisfied
92	11.99%		No basis for opinion
767	Respondents		

Q36. Is your student living in the residence halls on campus this year?

Count	Percent		
771	89.76%		Yes
88	10.24%		No
859	Respondents		

Q37. Please indicate your level of satisfaction with the service you received from the Missouri State's Residence Life, Housing and Dining Services Office:

Count	Percent		
412	53.65%		Very satisfied
209	27.21%		Moderately satisfied
22	2.86%		Moderately dissatisfied
5	0.65%		Very dissatisfied
120	15.63%		No basis for opinion
768	Respondents		

Q38. Taylor Health and Wellness Center provides quality medical services and promotes lifelong wellness for students. How did the presence of Taylor Health and Wellness Center impact your student's decision to attend Missouri State?

Count	Percent		
132	15.44%		It was a significant factor in my student's choice to attend Missouri State.
639	74.74%		I did not know of Taylor Health and Wellness Center prior to attending SOAR, but am very pleased to have these services available to my student.
84	9.82%		I really don't know anything about the Taylor Health and Wellness Center and will get more information at http://health.missouristate.edu/ .
855	Respondents		

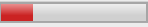

Q39. Did you or your student arrange a campus visit through the Office of Admissions?

Count	Percent		
691	80.82%		Yes
164	19.18%		No
855	Respondents		

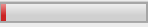

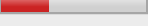
Q40. Please indicate your level of satisfaction with your overall visit experience:

Count	Percent		
674	78.83%		Very satisfied
175	20.47%		Moderately satisfied
4	0.47%		Moderately dissatisfied
2	0.23%		Very dissatisfied
855	Respondents		


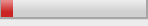
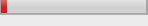
Q41. Were you aware of Missouri State's Public Affairs mission during the college search process?

Count	Percent		
188	21.99%		Yes
667	78.01%		No
855	Respondents		

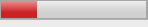

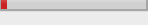
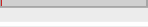
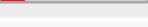
Q42. Was Missouri State's Public Affairs mission a factor in your student's choice to attend Missouri State?

Count	Percent		
6	3.19%		Absolutely, it was one of the main reasons my student chose MSU.
119	63.30%		While not one of the main reasons, it was important to my student.
63	33.51%		Not really, my student was coming to Missouri State anyway.
188	Respondents		

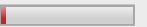
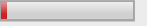
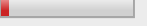
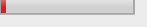
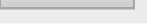
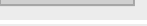

Q43. When visiting the Missouri State website, have you been able to find the information that you needed in a timely manner?

Count	Percent		
748	87.69%		Yes
71	8.32%		No
34	3.99%		Have not visited the website
853	Respondents		

Q44. How does the Missouri State website compare to the other college websites you visited?

Count	Percent		
75	9.17%		Much better
202	24.69%		Somewhat better
365	44.62%		About the same
35	4.28%		Somewhat worse
4	0.49%		Much worse
137	16.75%		No basis for opinion
818	Respondents		

Q45. What specific types of information were you looking for when you used the Missouri State website? (Check all that apply)

Count	Respondent %	Response %	
597	72.98%	12.52%	 Academic information
636	77.75%	13.34%	 Admission/application requirements
701	85.70%	14.70%	 Cost information
599	73.23%	12.56%	 Dates/deadlines
178	21.76%	3.73%	 Directory information
228	27.87%	4.78%	 Dual credit equivalency information
			

597	72.98%	12.52%	<input type="checkbox"/>	Financial aid information
634	77.51%	13.29%	<input type="checkbox"/>	Housing information
554	67.73%	11.62%	<input type="checkbox"/>	Scholarship information
45	5.50%	0.94%	<input type="checkbox"/>	Other (please specify)

Count	Percent		
1	2.22%	<input type="checkbox"/>	"to do" list for the student all in one place and easy to read and find like the K-State website I used for my son
1	2.22%	<input type="checkbox"/>	Academic Calendar
1	2.22%	<input type="checkbox"/>	academic calender
1	2.22%	<input type="checkbox"/>	all listed
1	2.22%	<input type="checkbox"/>	All the above
1	2.22%	<input type="checkbox"/>	Alternate Loans
1	2.22%	<input type="checkbox"/>	AP credits
1	2.22%	<input type="checkbox"/>	Athletic information
1	2.22%	<input type="checkbox"/>	Athletics
1	2.22%	<input type="checkbox"/>	Bear Pass login
1	2.22%	<input type="checkbox"/>	Best Course Schedule for Major
1	2.22%	<input type="checkbox"/>	Book store
1	2.22%	<input type="checkbox"/>	Bookstore info
1	2.22%	<input type="checkbox"/>	bookstore/residence hall room packages
1	2.22%	<input type="checkbox"/>	Campus Maps
1	2.22%	<input type="checkbox"/>	check lists and tasks
1	2.22%	<input type="checkbox"/>	Cheerleading information
1	2.22%	<input type="checkbox"/>	Clubs - Greek Life
1	2.22%	<input type="checkbox"/>	Degree information for umkc pharD was not on msu in a timely manner but there now
1	2.22%	<input type="checkbox"/>	dining services, employment
1	2.22%	<input type="checkbox"/>	Dining/Gluten-free options
1	2.22%	<input type="checkbox"/>	directions
1	2.22%	<input type="checkbox"/>	directions and calendar
1	2.22%	<input type="checkbox"/>	dorm address-unable to locate anywhere
1	2.22%	<input type="checkbox"/>	Everything!
1	2.22%	<input type="checkbox"/>	Food Choices
1	2.22%	<input type="checkbox"/>	Freshmen orientation
1	2.22%	<input type="checkbox"/>	Guest Housing
1	2.22%	<input type="checkbox"/>	health requirements for athletes
1	2.22%	<input type="checkbox"/>	I had difficulty finding audit forms on your web site. Once I phoned and asked for assistance, the financial aide office directed me to the forms with ease.
1	2.22%	<input type="checkbox"/>	interactive organizations
1	2.22%	<input type="checkbox"/>	local lodging
1	2.22%	<input type="checkbox"/>	lodging in the area
1	2.22%	<input type="checkbox"/>	marching band info
1	2.22%	<input type="checkbox"/>	meal plans
2	4.44%	<input type="checkbox"/>	parking
1	2.22%	<input type="checkbox"/>	School Calendar
1	2.22%	<input type="checkbox"/>	soar

1	2.22%	<input type="checkbox"/>	SOAR
1	2.22%	<input type="checkbox"/>	Soar Accomodations
1	2.22%	<input type="checkbox"/>	SOAR info - daughter didn't want my involmnet
1	2.22%	<input type="checkbox"/>	Sorority
1	2.22%	<input type="checkbox"/>	Student life opportunities...safety...

818 Respondents

4769 Responses

Q46. Do you have any comments or suggestions for improvements regarding the Missouri State website and/or features on other college websites you particularly like?

Count Percent

102 12.47% Yes (please explain)

Count	Percent		
1	0.98%	<input type="checkbox"/>	1. Place the contact phone numbers in a more visible place on the page. many times I tried to find a phone number for a department or office and it was not easily visible. 2. When using the search function, very old items were sometimes returned in results. All those results made it hard to find the most current information. Time to clean out all the old information and either delete or archive! If archived, provide a link to server to access the old information.
1	0.98%	<input type="checkbox"/>	A compatibility view for people with older browsers, I could not see a lot of information as a result of not being able to upgrade my browser.
1	0.98%	<input type="checkbox"/>	a simple organization flow of information, just seems a little disorganized
1	0.98%	<input type="checkbox"/>	Alumni page and career page
1	0.98%	<input type="checkbox"/>	As I explained in question 40, I think it needs to be streamlined. It is possible to navigate the website, but it seems there are many steps, links and different pages to find what I wanted, which was just to put in my daughter's bear pass number and readily see a comprehensive "to do" list, which includes financial aid, admissions, and housing at the very least, so areas which need immediate attention have links all in one location and disappear as each item, such as promissory notes and electronic signatures are addressed. For example, because my daughter didn't know about Bear Mail, she turned in her housing contract, complete as of January as far as she knew and in April, discovered that, because she was only 17, we had to sign off with permission for her to live on campus. Had it been on a "to do" list, readily available on the page that opens on the Bear Profile, it could have been handled very easily and timely. I am using the K-State website as my basis, because I navigated it successfully when my son attended K-State most recently.
1	0.98%	<input type="checkbox"/>	Bear login visibility is good! Easy navigation
1	0.98%	<input type="checkbox"/>	Could not find the housing contract with the costs.
1	0.98%	<input type="checkbox"/>	Currently have not been able to locate the title IX policy on the website
1	0.98%	<input type="checkbox"/>	During SOAR, it became a joke to me that many questions that were asked or topics presented the answer was go to some website. I realize that websites are useful tools but it is frustrating to not be able to get an answer to a question, in person, but rather be referred to a website. At one point I felt that it would have saved everybody a couple of days if they just sent me a link to a website that listed all the various websites.
1	0.98%	<input type="checkbox"/>	Earlier access to website was difficult to navigate because didn't have specific lingo, didn't know the layout of the campus and departments. Its becoming easier.
1	0.98%	<input type="checkbox"/>	Easy to find information using the alphabetic index
1	0.98%	<input type="checkbox"/>	Even with a Bearpass login, we are unable to locate my daughters address at the residence hall. I was trying order items to be sent directly to the school, but unable to do so.
1	0.98%	<input type="checkbox"/>	financial aide queue faster
1	0.98%	<input type="checkbox"/>	For most websites, I usually do a Google search to find the part of the website I need. Since college websites have so many "sub-sites" for Financial Aid, Housing, etc., doing a search on the site seldom returns the information I'm looking for.
1	0.98%	<input type="checkbox"/>	Gaining access to student portal was not particularly user friendly.
1	0.98%	<input type="checkbox"/>	Had difficulty with getting info from your other campuses, such as for West Plains
1	0.98%	<input type="checkbox"/>	Hard to navigate through the site.
1	0.98%	<input type="checkbox"/>	having phone numbers more available, was never able to find the meal plan we chose, had to call to find out

1	0.98%	<input type="text"/>	I am also a student at MSU. Most of my knowledge of the campus came from being a student.
1	0.98%	<input type="text"/>	I feel everyone was very helpful and friendly. We were very impressed with your university and the way it seemed like a community instead of a large university. That is important to us as her parents as she will be five hours from home and Springfield is such a big city.
1	0.98%	<input type="text"/>	I feel that it is difficult to get to the information you need to find. I had to click many things before finding the info. I needed. Sometimes I didn't find what I needed. I feel the housing information was very vague. We were told at Soar that you could go on the website and find the rooms in 3D. We thought this was pictures of the room. All we found was a blueprint of the room. We didn't visit the room during Soar due to a time constraint, so we looked on line and did not find what we needed. So if there would be more specifics about the rooms would be great. Our son is staying in Scholars house, and we don't even know if there is a kitchen sink, cabinets, etc.
1	0.98%	<input type="text"/>	I find the Missouri State website a bit overwhelming. If I search one item it seems I have to move through several pages to find exactly what I'm looking for. There's too much information.
1	0.98%	<input type="text"/>	I found i needed to type in my item and then sift through all the pop ups. UCM had a lay out that was more user friendly.
1	0.98%	<input type="text"/>	I had to call and ask about where to have private scholarships sent. The address is online, but doesn't state that \$\$ should be sent to that address.
1	0.98%	<input type="text"/>	I like the website very much but a stronger search feature may be beneficial.
1	0.98%	<input type="text"/>	I think its somewhat difficult to find what you're looking for until you are familiar with the website...we had a lot of trouble finding SOAR info for example (before we attended SOAR....last spring when we were trying to find out more info about it)
1	0.98%	<input type="text"/>	I think the MSU, like many institutions, depend too heavily on the website for relaying information. There is soo much information, soo many pages, and it is hard for the first time college parent to take all of this in and understand it. It would be better if you had a one-day seminar for parents to explain the college application, financial aid, and scholarship process. We do not inherently know how this works. Even if you charged a nominal fee, I would be there.
1	0.98%	<input type="text"/>	I was confused on the page that stated my son had unsatisfied requirements but did not explain what they were. I had to call office to find out
1	0.98%	<input type="text"/>	I'm am extremely impressed with the functionality of the website and how easy it is to find what I'm looking for, when I'm looking for it. Part of my role at the University of Illinois is web content management and design and I'm impressed.
1	0.98%	<input type="text"/>	If parents are paying for the student's tuition then they need to be included on all the emails that concern the students since we the parents are still financially responsible for them and paying their bills so we should receive information in regards to when stuff is due and any changes to their schedule so we can plan and help navigate your website system instead of trying to call somone and they don't call back or route you to the website to look it up.
1	0.98%	<input type="text"/>	Included parent emails for important info/dates
1	0.98%	<input type="text"/>	It could be a bit more intuitive. Initially, navigating the website was a bit cumbersome and confusing. Eventually found everything we needed through trial and error.
1	0.98%	<input type="text"/>	It is not up to date. There are alot of past "up coming events". Some are very old! Multiple sign in's are frustrating!
1	0.98%	<input type="text"/>	It is not very user friendly.
1	0.98%	<input type="text"/>	It seems a little difficult to navigate. My daughter has also made similar comments to me.
1	0.98%	<input type="text"/>	It seems to be. Cumbersome and too busy to read
1	0.98%	<input type="text"/>	It would be helpful to have a direct contact with someone for questions instead of getting a different person every time I called
1	0.98%	<input type="text"/>	It would've helpful to have a succinct summary of all my daughters expenses less scholarships and payments. I have to go to several places on the site to get tuition and fees, room and board, federal loans, and finally scholarships to figure our how much of a loan I need to get to pay for it all!
1	0.98%	<input type="text"/>	It's a little confusing, but most college websites are. There is just so much information. I have learned to print the info when I find it because I find I have trouble locating it again. I'm kind of getting the hang of it now.
1	0.98%	<input type="text"/>	its is difficult to some information - takes a little hunting. Academic information should be very simple - on your web site you have to hunt for it
1	0.98%	<input type="text"/>	List of dorms with floor plans included.
1	0.98%	<input type="text"/>	Loved the checklists. Site easy to use.

1	0.98%	<input type="checkbox"/>	Make it easier to find things. Add search feature.
1	0.98%	<input type="checkbox"/>	Make sure deadlines for FASFA and MSU scholarships are easier to find. Seems difficult to actually get to a school calendar to know when Christmas Break, Fall Break, Spring Breaks are so we can plan family trips when school is not in session.
1	0.98%	<input type="checkbox"/>	Maybe have someone not with the university review things for use of terminology. Since most of us do not work in that environment had a little trouble trying to find some things.
1	0.98%	<input type="checkbox"/>	Mizzou had video tours of each resident hall which were very helpful in comparing the halls. MO State did give us the residence halls brochure, which was helpful as well, but the video piece was really cool.
1	0.98%	<input type="checkbox"/>	Mizzou seems to have an easier layout when looking at finances
1	0.98%	<input type="checkbox"/>	More availability with classes for incoming freshmen.
1	0.98%	<input type="checkbox"/>	More organization of student profiles.
1	0.98%	<input type="checkbox"/>	More pictures of the residence halls
1	0.98%	<input type="checkbox"/>	My son and I spent hours filling out the applications for scholarships from the general and departmental website, he wrote 3 essays, and had 6 people write him references. He didn't receive any of these scholarships, and waited months to hear something about it. There was never any acknowledgement of receiving or not receiving one of these scholarships--which I think should change. The student invests quite a chunk of time and then gets absolutely no response if they do not receive on.
1	0.98%	<input type="checkbox"/>	Navigation was a bit difficult
1	0.98%	<input type="checkbox"/>	Need a better home page directory, better search engine, students account better organized, financial aid section clearer in the process, nearly had a disaster, luckily I have a computer available to me, but much time was lost. More specific financial information, instructions should still be sent in the mail.
1	0.98%	<input type="checkbox"/>	Need a better mobile site
1	0.98%	<input type="checkbox"/>	Needs to be more user friendly. Maybe better wording or more informative.
1	0.98%	<input type="checkbox"/>	Not so much the website but my child filled out scholarship information and because some of her reference letters were not sent she did not get the information in time to correct the areas needed. This happened because she did not check the Mo State site e-mail but rather depended on her initial e-mail address. I would have helped if she had been notified on both initially with the information and then told to use the Mo State site exclusively. I should have followed for her and failed here as well.
1	0.98%	<input type="checkbox"/>	not user friendly once in the students account. Navigation is to spread out, jumps around and some areas you can't get back to account without starting over
1	0.98%	<input type="checkbox"/>	Overall, I found the information I was looking for but it did seem a bit difficult to navigate to the right area. Another parent of an incoming freshman had the same issues.
1	0.98%	<input type="checkbox"/>	Parent forum
1	0.98%	<input type="checkbox"/>	Please let parents know earlier about scholarships that have act score deadlines. My daughter would of received more if she would of retaken the test a month earlier
1	0.98%	<input type="checkbox"/>	Please shorten the length of the Soar program to 1 day. Many parents have to take off two days of work and the information was available from other Missouri State sources
1	0.98%	<input type="checkbox"/>	post a picture of the dorm rooms- the layout and measurements are available but it was so long ago when we toured that I cannot remember how things look and we were unable to tour during SOAR
1	0.98%	<input type="checkbox"/>	Send reminders and/or text alerts for important dates & deadlines regarding scholarships, etc...
1	0.98%	<input type="checkbox"/>	Simplicity
1	0.98%	<input type="checkbox"/>	SOAR registration and checkout process need to be improved; it was disorganized, lines were confusing and took a LONG time to get through.
1	0.98%	<input type="checkbox"/>	Soar was a GREAT experience. Staff freindly/helpful. Guided us through the process. Website is great, user friendly, Easy to get to information needed.
1	0.98%	<input type="checkbox"/>	SOAR was an amazing experience for my student and for us...great job!!
1	0.98%	<input type="checkbox"/>	SOAR was extremely helpful, and made me less anxious of my son leaving town for school. I am actually looking forward to his new experience
1	0.98%	<input type="checkbox"/>	SOAR was the best orientation of 3 colleges I experienced with my 3 young adults
1	0.98%	<input type="checkbox"/>	Some areas were a little tricky to locate because they were imbedded under another file tab.
1	0.98%	<input type="checkbox"/>	Somewhat difficult to navigate. Simply wanting floor plans of dorm room was odd. Trying to

			help linking MSU Email to students Outlook program missing
1	0.98%	<input type="text"/>	The cost, financial aid, and actual billing statements should all be together. In MSU's case, that's pretty much true. Its been very frustrating at another university where my other daughter is attending.
1	0.98%	<input type="text"/>	The dining services site is not real clear. For a resident student it is not shown, clearly, the cost of a meal plan and the options.
1	0.98%	<input type="text"/>	The forms required for financial aid are very confusing. I have submitted several forms and am still unsure if they have been received or if they are the right forms. I've even been asked to resubmit forms. This is all very confusing and frustrating because we still do not know how the money factor will pan out and school starts next week.
1	0.98%	<input type="text"/>	The main website itself is very user friendly, however, the Bear Pass website seemed very cluttered. There was an abundance amount of information but not organized for my taste in order to find what we were looking for in a timely fashion.
1	0.98%	<input type="text"/>	The Missouri State website played a huge role in our decision of which university to attend. From the admissions process to scholarship information, academic programs, residence hall living, clubs, and family association information, all information is easy to find, which makes for an easier & enjoyable process!! With it being the initial contact place, it made us want to schedule a visit. The visit was great, too! Then SOAR was absolutely fantastic!! So excited for my daughter to be a bear!
1	0.98%	<input type="text"/>	The Search capability is a bit tedious. I don't seem to find what I'm looking for without some extra effort.
1	0.98%	<input type="text"/>	The terms used should more accurately reflect what we are looking for instead of departmental based. If you are not familiar with the many departments of higher education, then it is difficult to search for what you are looking for in a timely manner.
1	0.98%	<input type="text"/>	The website is somewhat difficult to navigate... Needs fewer steps
1	0.98%	<input type="text"/>	The website is very user friendly. It was easier for me to access the website than read brochures.
1	0.98%	<input type="text"/>	The website needs better organization of information and there should be consistency in presentation between departments and offices. Also, the search capability is virtually useless because it seldom returns applicable results.
1	0.98%	<input type="text"/>	There are too many clicks to get to the information that you need. It seems to be hidden.
1	0.98%	<input type="text"/>	There is ALOT of information and sometimes you have to search quite a bit...it's not intuitive.
1	0.98%	<input type="text"/>	There should be information regarding move in dates/times/events for the LLC. We had to call the director of residence life to get this information.
1	0.98%	<input type="text"/>	There were some areas where courses listed were out of date. But I think some of that has been fixed.
1	0.98%	<input type="text"/>	This will be my second child to attend Missouri State. My older child is very happy and was also a deciding factor for my younger child to attend.
1	0.98%	<input type="text"/>	Too many links/tabs to go through and having to guess which ones to click on to get the info you REALLY want.
1	0.98%	<input type="text"/>	Under housing, I wish there had been a list of what the student can or cannot put on their walls.
1	0.98%	<input type="text"/>	Use less jargon (e.g., "Bear_____", "GSL") and explain things in plain English. Remember, initial visitors to your website aren't familiar with your procedures and resources.
2	1.96%	<input type="text"/>	Very satisfied
1	0.98%	<input type="text"/>	was pretty easy to find most information - was unable to answer a couple of questions but found other solutions
1	0.98%	<input type="text"/>	We could not find our financial aid award letter and still can't find it. We aren't sure what we have to go to msu on
1	0.98%	<input type="text"/>	We had several issues trying to apply for housing. It took 3 attempts and even then, it didn't save our requests. Therefore, my student didn't get in any of the residence halls she had requested.
1	0.98%	<input type="text"/>	Website is great but it was hard to print some of the information
1	0.98%	<input type="text"/>	When admissions, housing, financial aid offices etc direct you to the website for detailed information as a response to an question asked, the information be on it in detail, not just general info, which was why I called to begin with.
1	0.98%	<input type="text"/>	Would like a better schedule of move-in activities for the LLC students.
		<input type="text"/>	

1	0.98%	<input type="checkbox"/>	Would like it to be more parent friendly especially when the student doesn't know stuff
1	0.98%	<input type="checkbox"/>	Would like more scholarships for my 4.0 student. She selected school for degree but we turned down a \$25,000 scholarship at Kstate to attend. As parents we are pretty concern how this school will work for our daughter due to financial obligations.
1	0.98%	<input type="checkbox"/>	Yes please make it user friendly. Check Liberty or U of Texas Austin.
1	0.98%	<input type="checkbox"/>	You need clear directions on how to get the MSU mail on the iPhone.

716 87.53% No

818 Respondents

Q47. Did you have any particularly frustrating or disappointing experiences with Missouri State prior to enrolling your student that you could describe?

Count Percent

158 18.59% Yes (please explain)

Count	Percent		
1	0.63%	<input type="checkbox"/>	3 false pieces on info from the computer dept at the bookstore. Some false and misguided info during SOAR, our some recvd different info than we did at SOAR, and misleading info re a scholarship in your book.
1	0.63%	<input type="checkbox"/>	A + was not made available to my student
1	0.63%	<input type="checkbox"/>	A fall tour we took was overcrowded, long lines, some confusion, and lots of construction. Although we looked at the construction as progress.
1	0.63%	<input type="checkbox"/>	Advisement in the nursing program seemed like they couldn't be bothered. Our attempt to set up an in-person meeting following SOAR to work on a plan to meet that program's absurdly complex requirements was met with derision.
1	0.63%	<input type="checkbox"/>	All the construction going on at and around campus is frustrating.
1	0.63%	<input type="checkbox"/>	Although I am sure there are reasons, as parents, we wished we had been able to sit in on the class scheduling. Personally, I feel like because we are paying for the semester, we should be involved in the first scheduling. A good transition from high school to college for the parents.
1	0.63%	<input type="checkbox"/>	At SOAR they told parents a lot of valuable information (for example, there is a free self defense class on campus) that the students could use and I just assumed they were telling the kids the same info during SOAR. On our way home we were discussing things and I was telling my daughter things and she kept saying, "they didn't tell us that, that would have been good to know"...things about the residence halls, the food service, check cashing, etc.
1	0.63%	<input type="checkbox"/>	Can't get information as a parent!!!!
1	0.63%	<input type="checkbox"/>	Conflict of dates for Leadership Scholarship Interview. Since we could not make the date we could not get the scholarship. I do understand that you can not change dates for everyone. Just disappointed me.
1	0.63%	<input type="checkbox"/>	Daughter attended Honors SOAR which was very disorganized & not professionally executed. The highlight was the College of Business portion & the speakers therein. Most everything else was small-college amateurish (not enough seats, long lines, check-in delays at dorm, unclear instructions, lack of water). If felt like this was the first time the college had attempted to host a SOAR event.
1	0.63%	<input type="checkbox"/>	Deadlines for scholarship applications are too early
1	0.63%	<input type="checkbox"/>	Delay in residence hall assignment and delays in receiving any financial aid info
1	0.63%	<input type="checkbox"/>	During SOAR because my student had picked a major they wanted to stay in the bounds of that major. So we ended up changing the schedule ourselves after several phone calls.
1	0.63%	<input type="checkbox"/>	During Soar it was difficult to sign up for a band class. Since my daughter is not a music major the advisor during SOAR was not very helpful when registering for that particular class. I had to make a few phone calls and fill out a schedule change form twice before getting it straightened out. Everyone was very nice, it was just difficult to get a straight answer as to what to do.
1	0.63%	<input type="checkbox"/>	During Soar when the speaker was talking about tuition costs she mentioned a figure that did not match what it really is per semester. It was just kind of confusing.
1	0.63%	<input type="checkbox"/>	EMAILS seemed to be only going thru students MOSTATE email account so a lot of stuff got missed since they weren't used to checking that- need better info to the parents
1	0.63%	<input type="checkbox"/>	Everyone at Missouri State has been great, the only somewhat negative experience was that Mo state did not process our FAFSA, apparently it got lost, I had to call to get it processed but EVERYONE was very helpful. the only other frustrating thing was that apparently some dual credit classes from UMSL mysteriously aren't transferring to Mo State.

			Don't understand how 2 Missouri state schools will not accept each others credit.
1	0.63%	<input type="text"/>	Everything is done via the website. If you call and talk to someone, they just suggest that you "go online" A more personal attempt to assist a caller would make a much better impression.
1	0.63%	<input type="text"/>	Explaining the financial process and late drop
1	0.63%	<input type="text"/>	Failure of University to hold sections of required classes open for soar participants arriving later in the summer
1	0.63%	<input type="text"/>	Finacial aid office staff were very rude on phone calls and absolutely refused any assistance. Housing office did not assign housing until I personally visited the director and demanded a room for my daughter, less than 30 days prior to the start of school even though she had met all application deadlines.
1	0.63%	<input type="text"/>	Financial aid
1	0.63%	<input type="text"/>	Financial aid and loans were somewhat confusing! Also maybe explain the bear bus routes!
1	0.63%	<input type="text"/>	Financial aid deadline; Taylor nurse regarding TB test requirement
1	0.63%	<input type="text"/>	Financial aid department did not seem over friendly or over accommodating in helping first time college students. I was a little disappointed as we do not understand the whole process.
1	0.63%	<input type="text"/>	Financial aid would tell us we had everything we needed then send an additional request for more information multiple times. To this day, we still do not have an award letter, and school starts in a few weeks - yet we have been told they have all the information needed. Just frustrating.
1	0.63%	<input type="text"/>	financial aid, she still doesnt have a clear direction on the best way to go for aid or loans for the remaining balance for this year?
1	0.63%	<input type="text"/>	finding dates on the websites. and That you don't set a grace period for payment to allow for financial aid to kick in. Also the ability for refunds to come to the parent(who pays the bill) should be much easier.. I did not care for the tactic of over pitching greek life during soar. This is not the place for this kind of hard sell. The cost of greek life and time constraints were not properly stressed during a time when children are vulnerable to peer pressure.
1	0.63%	<input type="text"/>	found out they have legacy scholarships but ONLY for out of state students. You should have in state scholarships too. Every year we receive a call from someone to get donations to go towards scholarships, so I would say from now on we will not be donating to that fund. Sorry.
1	0.63%	<input type="text"/>	Frustrating that his academic record did not qualify him for any departmental scholarships. Top 12% in high school class, community service! etched.
1	0.63%	<input type="text"/>	He missed the \$5,000/yr scholarship by .05 GPA without regard for resume, classes taken, and leadership awards - frustrating!
1	0.63%	<input type="text"/>	He was selected to verify FASFA. The process was very frustrating and required me to go into the financial aid office several times to verify I had turned in items that had been previously completed.
1	0.63%	<input type="text"/>	his class schedule. at SOAR there were not any morning classes open and he was at one of the first sessions. He is very disappointed
1	0.63%	<input type="text"/>	Housing
1	0.63%	<input type="text"/>	I am pleased that Taylor Wellness center is there, however, we sent during SOAR to get her meningitis booster at the center and they were trying to be helpful, but we waited over 40 minutes and the women in the back clinic seemed sort of disorganized and confused. We finally left and got her booster at home at a Walgreens clinic.
1	0.63%	<input type="text"/>	I ask my daughter when classes start, or when do we talk to someone about financial aid, when do we know what books she needs to have, all I get is I don't know. I never went to college myself because I didn't have the patients to endure the process. I know that it is a poor excuse but I feel completely in the dark and don't have a clue what I need to be doing to get financial aid for her. I filled out for FASFA and was approved for 5,000 but I know that the cost will be more. I need to know what to do to get everything taken care of so I am not suffering through with a large bill I can't afford. Please feel free to call me at 417-770-2084 I am Juanita.
1	0.63%	<input type="text"/>	I do not believe that we ever found out why my son did not get anything for A+ scholarship? It is also disappointing that the Governors scholarship is so heavily weighted on ACT score. My son graduated 6th in his class of over 400 kids but only received a 27 on his ACT, missing the Governors Scholarship by 1 point which would have doubled his scholarship.
1	0.63%	<input type="text"/>	I don't believe FAFSA gives an accurance picture of financial situations. Because of the lack of financial aid (and I have time feeling loans are financial "aid"), we will struggle to pay for tuition etc. and the financial aid office was really of no help to find us anything but loans. Frustrating.

1	0.63%	<input type="checkbox"/>	I feel it is very hard to work with the financial aid office. Their tracking system appears to be behind, so even when you send in documents, you still end up getting emails that you haven't, but indeed we have, multiple times.
1	0.63%	<input type="checkbox"/>	I felt SOAR may have been a help to some people but not really to my family and the fact I had to pay for it really burnt me
1	0.63%	<input type="checkbox"/>	I had some questions recently about financial aid. When I called the office, the girl that I spoke with sounded like a student and was not very helpful.
1	0.63%	<input type="checkbox"/>	I personally didn't experience this but I know several parents didn't know there were activities for them during SOAR.
1	0.63%	<input type="checkbox"/>	I thought he would get more scholarship money. The other university gave him much more money.
1	0.63%	<input type="checkbox"/>	I thought the financial adviser was not helpful at all. She did not explain the whole process for accepting the FAFSA award, a work study scholarship was not offered or explained and the Dept Scholarship process is basically unknown. There is no notification if the student would get an award & unknown when you get notified if the student did get an award.
1	0.63%	<input type="checkbox"/>	I thought the parent sessions at SOAR were way too long. The information could have been consolidated in to much shorter mtgs. There were countless parents that walked out of them because of their length and content.
1	0.63%	<input type="checkbox"/>	i thought the two days for SOAR was a little too long, several seminars could have been combined or the time shortened
1	0.63%	<input type="checkbox"/>	I want to pay for my daughter's first semester and I understand that the amount due is still not available. Why wait so long to send account statements?
1	0.63%	<input type="checkbox"/>	I was frustrated that my daughter's FAFSA information was not handled in a timely manner when we completed it before all deadlines. The Financial Aid service was helpful, but I am still not 100% satisfied.
1	0.63%	<input type="checkbox"/>	I was told since I was an alumni from MSU (and so was my father) that my son would be eligible for a scholarship. That was not the case and that was disappointing since he did not qualify for academic scholarships.
1	0.63%	<input type="checkbox"/>	I wish it had been a little clearer as to the deadline for scholarship acceptance as we were still making college selection choice. I will know better for the future with applying for general scholarships.
1	0.63%	<input type="checkbox"/>	I wish some things still came snail mail vs only on the website. Such as, the checklist for keeping us on track as to making sure we had everything done in a timely manner.
1	0.63%	<input type="checkbox"/>	I'm disappointed in the small number of scholarships available to students in the St. Louis area. Also, our recruiter was slow to respond to E-mails and sometimes didn't respond.
1	0.63%	<input type="checkbox"/>	I'm paying for my son's tuition out of my pocket. You are requiring a course he has already take while in High School. GEP. His high school required this course as a requirement at one of our local colleges. This is a waste of my money!!!! His time.
1	0.63%	<input type="checkbox"/>	IRS was slow to upload my FAFSA info, but that wasn't Missouri State's fault.
1	0.63%	<input type="checkbox"/>	It seemed difficult to locate/understand the scholarship requirements for incoming freshman - once found it seemed clear - but hard to locate
1	0.63%	<input type="checkbox"/>	It was difficult to accomplish any tasks over the phone during the summer.
1	0.63%	<input type="checkbox"/>	Just the financial award letter.
1	0.63%	<input type="checkbox"/>	Just wish she would have received a scholarship
1	0.63%	<input type="checkbox"/>	Lack of scholarships available for students with high class rank and GPA, instead of emphasis on ACT/SAT scores.
1	0.63%	<input type="checkbox"/>	Lack of scholarships for average, middle income students
1	0.63%	<input type="checkbox"/>	Mainly the website.
1	0.63%	<input type="checkbox"/>	Mens Honors floor in Hutchens was eliminated due to number of female students and we were not notified.
1	0.63%	<input type="checkbox"/>	Mislead on scholarship requirements
1	0.63%	<input type="checkbox"/>	Missed a deadline for a scholarship that student would have been academically eligible. Some other Universities offer A+ Scholarships even if you have other scholarships.
1	0.63%	<input type="checkbox"/>	missed scholarship deadline due to problems with my tax filing.
1	0.63%	<input type="checkbox"/>	Mistakes made by Admissions (forgot to include the Governor's Scholarship in her award letter!)
1	0.63%	<input type="checkbox"/>	more information to the parents unless the student is completely paying for their college

			then by all means send everything to them but I believe 99% of them their parents are responsible in some way or another
1	0.63%	<input type="text"/>	More understanding with the financial aid part. Would have liked to have seen more of the dorm she was placed in. An explanation of why she got the 4th choice dorm.
1	0.63%	<input type="text"/>	Mostly disappointed that my daughter did not receive a scholarship from Missouri State. She was offered a scholarship at 3 other colleges but she still chose to attend Missouri State.
1	0.63%	<input type="text"/>	MSU did not accept all of her dual credit and CLEP scores earned in high school.
1	0.63%	<input type="text"/>	My daughter has always been an excellent student and I was surprised at the amount of the scholarship that was offered.
1	0.63%	<input type="text"/>	My daughter has been assigned 3 different room mates since registration. Now my Freshman has been assigned a Sophomore....
1	0.63%	<input type="text"/>	My daughter must retake one of her dual credit classes from high school because we didn't realize we missed the tuition deadline. She had an A in the dual credit class.
1	0.63%	<input type="text"/>	My daughter was registered in coursework that she had transfer credits for. She called the academic advisor and was ridiculed like a child. She is already changing her major based on this behavior from the advisor!!!! It was crazy!!! it was on speaker and I heard the whole thing.
1	0.63%	<input type="text"/>	My son was an Honor Roll Student throughout high school and participated in the A+ program. He worked very hard for this scholarship and when he made his decision to attend Missouri State, it was past the deadline. We were very disappointed. It wasn't much, but a little bit helps.
1	0.63%	<input type="text"/>	My son's first name was misspelled, and it was very difficult to get that changed. It was also difficult to find out who to speak with regarding the requirements for one of his scholarships.
1	0.63%	<input type="text"/>	My student received a phone call indicating she would be eligible for academic scholarships based on her ACT score (28). It ended up that she received no scholarships from MSU even though she missed the GPA by only 1/10 point. Financial Aid was not helpful or willing to bend regarding this criteria. Likewise, our student received significant scholarships from the other 5 schools she applied to, but nothing from MSU.
1	0.63%	<input type="text"/>	My student stated she wants a Pre Optometry degree but during SOAR she was given a General Education classification and set up with a General Education schedule, then had to pursue getting an appt with correct Advisor and schedule changed on her own with no help from SOAR or General Education Advisor.
1	0.63%	<input type="text"/>	My student was admitted in February, applied for housing in April and still does not know what dorm he is living in. His friend was admitted in April, applied for housing several weeks ago and he does know where he is living.
1	0.63%	<input type="text"/>	No Financial Aide information was given out until enrollment was completed.
1	0.63%	<input type="text"/>	Not a criticism of MSU particularlyly but the entire financial aid process is complicated and lengthy. It has taken several months to submit the required documentation, have this information reviewed, receive an financial aid award notification, and complete the student loan/PLUS loan information. We are a week away from the 2014 fall semester beginning and we are still unsure of the status of the loan. If there would be some way to streamline the financial aid process, make it more transparent or easier to understand where things stand that would be beneficial.
1	0.63%	<input type="text"/>	Not PRIOR to enrolling her, but at SOAR I was rather disappointed that the SOAR leaders kept promoting the "fun, you can do anything you want" side of college while we parents were being told "we want your kids to be a success here". It was like the SOAR kids were trying to sell her on going to school there. She had already decided to go there!! And as a parent, my thought was, "you know I still haven't paid a penny to this school yet, you might not want to tick me off." When my student and a few friends asked if they could go get fast food they were told "You're in college now. You can do whatever the F#*& you want!!" I would have liked if they would have been told, "You in college now, you make the decisions." I think that would have sunk in better, the responsibility of the decisions they make instead of the "Anything goes" response. Then the thank you post card she received said "college is SO much better than a private school. So much FREEDOM!!" Is it college or "Girls gone wild"?????? I want her to have fun and meet new people and enjoy college but she can have fun anywhere and for A LOT less money than what I'm paying to MSU. I guess I just expected a little more leadership from the SOAR leaders and less selling of the party times.
1	0.63%	<input type="text"/>	not receiving any scholarships
1	0.63%	<input type="text"/>	Notification of financial aid package. There was a problem in the system, but I was unaware. Took several weeks to finally clear up the matter. Would have resulted in student not being able to attend.
1	0.63%	<input type="text"/>	On SOAR it rained and my daughter had jeans on, and I wish they would have gave them 10 minutes to change instead of sit all day in wet jeans.
		<input type="text"/>	

1	0.63%		Our one-on-one visit wasn't very positive. The professor wasn't all that encouraging about attending MSU
1	0.63%		Our showcase visit was not impressive to me. We waited in line way to long to register and I found that frustrating. I felt that could have been handled better and then that negatively affected how I felt about our first official visit.
1	0.63%		Our son attended MSU. He resided in Blair Shannon and the suite he was in had a disgusting shower curtain. Like mold growing on it! We replaced it and therefore when the school year was over, was charged for the disgusting shower curtain we took down. We did leave the new one!
1	0.63%		Our tour guide was phenomenal. She took us all over campus, gave excellent information, and fielded questions, all while walking backwards.
1	0.63%		Overfill housing assignment
1	0.63%		Parking for the visit
1	0.63%		phone call to financial office, the person answering the phone was very short with me when I was asking questions
1	0.63%		Physical Therapy department had very little interest in talking to a lowly freshmen about the doctoral program. When comparing MSU to SLU, Evansville, and Maryville which all offer direct entry programs, MSU compares poorly.
1	0.63%		Process to accept loans (parent and student) could have been better explained. I visited the financial aid office in person during SOAR and they provided a one page aid that was great help.
1	0.63%		Received my own undergrad diploma there in 1991. Have taken grad courses. Was enrolled last fall, but due to misreading the website, missed the drop deadline by 2 business days, as I was reading West Plains deadline. Would not be issued drop, as a result, and was issued F grades where F grades were not warranted. Very upsetting. Will address this further once my children get going this fall.
1	0.63%		Relying too much on the MSU website to relay information - It was difficult to get answers at times when trying to call various departments. It would be very nice if MSU offered a one-day seminar to parents of high school sophomores and juniors to explain the overall application, financial aid, scholarship, and registration process. What is important, what is not, best practices, advice, etc...
1	0.63%		Requiring students to stay overnight during SOAR is ridiculous. My son will be staying at home (local) and did not need to stay overnight to "experience campus life". This needs to be changed or offered as optional only.
1	0.63%		Res life. My daughter and I thought that her admission date, coupled with the turn in date of the contract dictated what choice of dorm she would receive. As described above, although she had been admitted in the fall of 2013 for the fall 2014 semester and turned in her contract in January, she was unaware that anything was left incomplete. When the e-signature was completed months later, she was given a priority date of April and I was surprised she didnt get her dorm and roommate assignment until August--a hall which wasn't any of her choices. Maybe there is a way to notify students via Bear e-mail of it's existence and the importance for the student to check it regularly from the time of admission on. Maybe a computer program designed to generate a written letter to the home address (to both parents and student) marked "Freshmen students--have you completed everything for MSU? Please read details inside!" Inside the letter would be information ONLY about Bear Mail as THE very important communication tool between student and campus for ALL offices. When she finally did learn about and access her Bear e-mail, there were tons of e-mails unread from the university and she was behind. They are bombarded with so much college mail, that she couldn't begin to read everything from Missouri State, not to mention the info for the other colleges she was considering. They just start ignoring it if too much info is sent, but a well-placed, very important letter addressed to parents and students wouldn't go unnoticed in this household. If it was included in her admission packet, she missed it.
1	0.63%		Residential confirmation was not provided until end of July. Also, if student is under 18, no feedback was provided for the student who needed parents approval to complete residential application; therefore, it delayed the process further.
1	0.63%		Room changes
1	0.63%		Scholarship should be available based on graduation gpa and not just 6 or 7 sem of hs
1	0.63%		Seems like college scholarships and aid are mainly geared to lower income students. Kids from the middle class seem to be left out. Very frustrating!!!
1	0.63%		She hadn't planned to attend here so hadn't done any scholarship apps. There is no way to apply for unused scholarship money not used by her friends who are not attending msu after being awarded funds. She could use the money and I am frustrated it is going to waste
1	0.63%		She was not accepted when she applied even though she made excellent grades, was selected cheerleading captain the last two years, FBLA president and was taking college classes at school and was making good grades in those classes. Since visiting your campus

the first time, she has always wanted to attend. She doesn't always do well on standardized test. Her ACT score were not as high as she wanted but she kept trying. She is a very hard worker and has always taken her grades so seriously. The initial admission denial shook her self esteem but she did not give up. We are so proud of her and she is so happy to be attending your university.

1	0.63%	<input type="checkbox"/>	Slow info on plus loan
1	0.63%	<input type="checkbox"/>	Soar - planning my daughter's Fall Semester Classes
1	0.63%	<input type="checkbox"/>	SOAR was too long in my opinion and too expensive. This could be donw in 1 day and avoid the overnight expense involved.
1	0.63%	<input type="checkbox"/>	SOAR did not address students with special needs at all. FERPA should have been defined and explained from the onset at SOAR. It was not. I was supposed to receive a survey via email to evaluate our SOAR experience, but I didn't receive one.
1	0.63%	<input type="checkbox"/>	SOAR was a frustrating experience. The leadership talked about how our students were now "adults" but then proceeded to treat them like school children. I understood that one of the important things about SOAR was the ability to meet other students, but during the two days the visiting students were not allowed to leave their group of 8. The leaders got on to any students attempting to speak with others outside of their group. Requiring the students to stay on campus during SOAR was also frustrating. When the student will not be living on campus, but at their home, there is no reason to force them to stay there for one night. SOAR could easily be accomplished in one day.
1	0.63%	<input type="checkbox"/>	Soar was a waste of two days. One day would have satisfied. My daughter was offered the opportunity to smoke weed that night and we almost looked instantly at another college. We are taking it semester by semester. Her new freshman roommate also claims she smokes weed occasionally - that is not something my daughter is interested on doing. Your residence hall roommate form may need to be more specific and less general on roommate selections.
1	0.63%	<input type="checkbox"/>	SOAR was an enjoyable process for my daughter, my husband and me....until it came time for her to register for classes. She had to wait HOURS while other students in much smaller groups were done in no time. Not at all happy with the way that whole process was organized. To top it off, the person who helped her enroll only managed to fill a 12-hour course load for her. Very frustrating and very unprofessional on the part of the university. My other two children attended Mizzou and the University of Arkansas and their enrollment process was a breeze - organized and efficient.
1	0.63%	<input type="checkbox"/>	Soars was a waste of time
1	0.63%	<input type="checkbox"/>	The class enrolling did not go that well. Not having your advisor is a huge negative.
1	0.63%	<input type="checkbox"/>	The dorm rooms for the students during SOAR should have been more accommodating. The dorm room did not even have a drinking cup or trash can. We were not aware that these would not be provided. The room was not very inviting and after 8:00 pm. there was nothing for students to do and no wifi connection. I understand that getting to know other students was the main objective, but the students were together since 8:00 that morning and may have wanted some time to themselves or with just their roommate. These are just some suggestions for the future.
1	0.63%	<input type="checkbox"/>	The federal loan doc process is too long
1	0.63%	<input type="checkbox"/>	The financial aid was, and still is frustrating as we are getting different amounts that is due.
1	0.63%	<input type="checkbox"/>	The login system requires the passwords be changed too frequently. We understand the security reasons for doing so but it became frustrating for my daughter when her password had expired.
1	0.63%	<input type="checkbox"/>	The one thing I would like to have known sooner was the specific SOAR dates. Since these sessions are held in the summer and many activities are planned at that time of year, it would have been helpful to have the dates sooner even as early as January or Feb. However, offering multiple sessions is very beneficial.
1	0.63%	<input type="checkbox"/>	The online scholarship program crashed when my son tried to submit his application. We were scheduled to meet with the orchestra program during our visit and no one showed up to talk to us.
1	0.63%	<input type="checkbox"/>	The overnight stay on campus during SOAR was unnecessary and should not be mandatory.
1	0.63%	<input type="checkbox"/>	The paper that we received for her particular college (College of Education). showed a 4 year program. However, during SOUR when we had a speaker from that college we were told that the students were not allowed to take as many credits as was listed on the paper and it really is a 4 1/2 year program. I have another student at another State school in MO. and he is able to get out in 4 years with a degree in Education - taking only 15 credits per semester. So, the extra classes are not REQUIRED by the state just by Mo. State. The pass/fail rate and job placement rates at both schools are comparable. So, I felt like this was a way to get more money out of students who were given the impression when they chose the school that it was a 4 year program. One other state school in Missouri has a 5 year masters degree program. Had we know this before committing to Mo. State we would

not have come. The SOAR program itself also proved to be costly since there is an overnight requirement and many of the seminars we went to could be accomplished with giving a flyer. I did not feel that it was any better or that I gain any more information that I did at a different state school that only had a one day orientation.

1	0.63%	<input type="checkbox"/>	The person that we saw in the admissions office seemed impatient and hurried.
1	0.63%	<input type="checkbox"/>	The scholarships should be based more on overall scholastic performance instead of the ACT score. Not all students test well on a standardized timed test, and should be rewarded for excelling in high school - at least a balance of both.
1	0.63%	<input type="checkbox"/>	The Soar orientation could have been shortened. I thought the program was too long.
1	0.63%	<input type="checkbox"/>	The SOAR overnight accommodations were somewhat disappointing. The room was dusty, the bathroom sink was rusted and the linens seemed old.
1	0.63%	<input type="checkbox"/>	There do not appear to be School of Social Work scholarships. Additionally, my daughter did not receive specific assistance at SOAR from someone from the School of Social Work.
1	0.63%	<input type="checkbox"/>	There seemed to be a huge glitch when signing up for Residence Halls and roommates with many people in my community. Many of our roommate preferences were left off which left many of us scrambling at the last minute.
1	0.63%	<input type="checkbox"/>	There was a noticeable glitch in the financial aid system that delayed financial aid.
1	0.63%	<input type="checkbox"/>	Too lengthy to explain. Basically, we had to call a number of times to finally get someone that took the time to help and answer questions.
1	0.63%	<input type="checkbox"/>	Too long of days for soar
1	0.63%	<input type="checkbox"/>	Too much time waiting for Housing to be selected and when we were admitted. Didn't know what was going on. Just confused.
1	0.63%	<input type="checkbox"/>	Took too long to get assigned a room/roommate
1	0.63%	<input type="checkbox"/>	Trying to figure out how much to apply for for a student loan
1	0.63%	<input type="checkbox"/>	Trying to find financial to fulfill the rest of tuition has proved to be difficult
1	0.63%	<input type="checkbox"/>	Trying to use the websight.
1	0.63%	<input type="checkbox"/>	turning in some paperwork
1	0.63%	<input type="checkbox"/>	Two of our other children have or will graduate from Missouri State. Given our support of the university It would have been nice to have received some type of financial incentive for the third one. Also, I often find some of the staff at Missouri State to be less than helpful and even somewhat rude in phone interactions. It's as if they don't like their job and just prefer not to have to deal with people if possible.
1	0.63%	<input type="checkbox"/>	Unaware of A+ scholarship and also told can't qualify for next year either.
1	0.63%	<input type="checkbox"/>	Wanted to buy laptop through bookstore and pay via registrars account. Made several phone calls, some telling me a could and passed around. Finally told I cold not put that amount on my child's account.
1	0.63%	<input type="checkbox"/>	Was a little disappointed that she could not also get something for her A+ scholarship. Could only get Deans scholarship which I understand is more money but think students who qualify for the A+ scholarship should still get something for that as well.
1	0.63%	<input type="checkbox"/>	Was not aware of the deadline for scholarship applications. Was not aware high school and dual credit transcripts had to be sent prior to SOAR.
1	0.63%	<input type="checkbox"/>	We attended Showcase in November. It was very cold outside and the line to enter Plaster Student Union was unbelievably long. It took a long to time, but the director did a good job rerouting the crowd and trying to speed up the process for everyone.
1	0.63%	<input type="checkbox"/>	We attended the 2 day SOAR orientation. Both my son and I felt that some sessions were too long and some overlapped on information. I think this information could have been provided in a one day tour or maybe having the students stay overnight the first night and then have your presentations the next day. A lot of the information could have been given in the first 15 minutes of each presentation and were too long to keep us interested. The enrollment process was also alittle overwhelming but we got through it. After that is said, the idea of SOAR is a great one, but some things could have been condensed or eliminated. Information overload. One other concern is when the parents had a presentation and were give some snacks and drinks, the students as I was told did not receive anything between lunch and dinner. I hope this helps with your future presentations. Thank you for allowing me to voice our experience and I know my son looks forward to starging his college career at Mo state. We are very excited and love the layout of the campus and rec center.
1	0.63%	<input type="checkbox"/>	We had a snag with a roommate request that was finally resolved mid-July
1	0.63%	<input type="checkbox"/>	We had a very horrible experience with the testing center. The staff was unfriendly and not helpful in anyway. I believe there were changes being made but even the literature was outdated.

1	0.63%	<input type="checkbox"/>	We had issues with our roommate assignment due to inappropriate social media posts by this roommate. The posts (please note this is plural and not singular) were of a violent nature (murder) and still two days before my daughter is to go to school, the issue is not resolved. Whether this girl specifically posted it as her own words or it was shared into her social media is in dispute at this point. Further, there was no policy to deal with this issue in place. The university used the policy in place as if the issue came up after the kids were in school. While the person assigned was very nice to me, I still feel like the safety of my daughter demanded immediate action. I do understand that an investigation was appropriate to make sure the other student was treated fairly, but there is no reason not to move my daughter regardless of the final investigation of the situation. Honestly, I am still contemplating not enrolling my daughter and switching colleges due to this incident.
1	0.63%	<input type="checkbox"/>	We visited the campus twice the first time went really well. The second time, I was hoping for more one on one conferencing about financial services and the campus had us confused with another student that had the same name as my student. It was very confusing.
1	0.63%	<input type="checkbox"/>	We were never contacted by an Admissions Advisor. We always had to call with our questions and spoke to a different person each time. We were always told we could find the information on the web site, yet sometimes I like to speak to a live person.
1	0.63%	<input type="checkbox"/>	Website tends to be a little general and doesn't address some common questions.
1	0.63%	<input type="checkbox"/>	When leaving SOAR my son and I stopped at the bear to get pics. We patiently waited along with other parents/students. There was a large group of students at the bear along with two MSU reps (I think). It may have been a group of HS students. The group was very insensitive to others waiting and even hung around talking a presenting a gift to their guides. This could have been done somewhere else when they were done taking their 30+ pics with 10 cameras/phones. This seriously lasted for about 10 minutes! While MSU cannot control those touring I believe the MSU guides should have been more respectful to those waiting. It was disappointing after having an amazing SOAR experience for both my student and me. We treat others with respect and expect it shown in return particularly at a place of higher learning. While this sound petty it was irritating.
1	0.63%	<input type="checkbox"/>	When we attended the SOAR.
1	0.63%	<input type="checkbox"/>	When we came down to MSU for our scheduled tour, we were told we had an appointment to meet with a Professor. He never showed up for our appointment (we finally found out he wasn't at school that day because a student was looking for him as well). It would of been nice to know that during our tour. No one ever called us to apologize or to reschedule. My daughter pretty much crossed MSU off her list after our tour. Thankfully, a friend convinced her to come back down to the MSU campus and her mom (who is also a student at MSU) took us around and gave us an amazing tour and my daughter decided at that point to go to MSU.
1	0.63%	<input type="checkbox"/>	While staying overnight for SOAR, was asked to sleep in the same room with a total stranger instead of your child. That was extremely uncomfortable and the other mom was too and ended up leaving. I get wanting the kids to stay with others to mingle and socialize but they would have been fine spending the night with the parent as soon enough they will be in the dorm setting. Just very uncomfortable position to put parents in. All parents I talked to felt the same.
1	0.63%	<input type="checkbox"/>	Yes we trided 4 times to set up anapointment to vist the campus but never could find a date that I was off and you were giving tours
1	0.63%	<input type="checkbox"/>	Yes, explained prior, the forms required for financial aid. In addition, there is no obvious way to send the forms electronically. This would have made things much easier.

692 81.41% No

850 Respondents

Q48. Did you have any especially positive experiences with Missouri State you could describe? (If these experiences deal with individual people or offices, please describe as well)

Count	Percent		
432	50.82%	<input checked="" type="checkbox"/>	Yes (please explain)

Count	Percent		
1	0.23%	<input type="checkbox"/>	4th floor car, cindy
1	0.23%	<input type="checkbox"/>	A lady in financial aid was very helpful with info. I was laid off from my job 3 days after filing FASFA. She was empathetic and provided some information. I am still unable to find work, six months later, but my conversation with her was memorable.
1	0.23%	<input type="checkbox"/>	Actually the whole experience at sore Soar was very positive. We really liked our student guides, and enjoy the day.
1	0.23%	<input type="checkbox"/>	advisor was very helpful in helping her decide what classes to take for her major and white minor to do to provide more options when she graduates.

1	0.23%	<input type="checkbox"/>	Ag department Dr. Bellis orientation and help with class selection. Dr. Elliot our student talked to him during his visit. Made him comfortable to start here rather than OTC.
1	0.23%	<input type="checkbox"/>	All of our experiences have been positive so far.
1	0.23%	<input type="checkbox"/>	All of the staff were very informative and if they didn't have an answer, they would find someone who did.
1	0.23%	<input type="checkbox"/>	All parties were extremely welcoming and helpful
1	0.23%	<input type="checkbox"/>	Almost everyone on campus seemed so nice and helpful
1	0.23%	<input type="checkbox"/>	Always felt very welcomed and wanted.
1	0.23%	<input type="checkbox"/>	Always some one asking if they can help you!!!
1	0.23%	<input type="checkbox"/>	Amanda in Admissions was so helpful to us .
1	0.23%	<input type="checkbox"/>	As I said before, SOAR was amazing. One of the best parts was getting to ask the SOAR student leaders questions. That was very helpful...thank you!!
1	0.23%	<input type="checkbox"/>	At SOAR particularly appreciated being able to stay in a dorm, meet with staff from our son's major and participate in a Q&A session with the SOAR leaders.
1	0.23%	<input type="checkbox"/>	Attended Showcase in November with daughter and that event was very well done and helpful in deciding on attending MSU
1	0.23%	<input type="checkbox"/>	Attended SOAR and that that was very informative. Good to have separate parent/student sessions on certain topics.
1	0.23%	<input type="checkbox"/>	Both my son and I enjoyed SOAR - group leaders were fantastic.
1	0.23%	<input type="checkbox"/>	Business Office was very customer service oriented!
1	0.23%	<input type="checkbox"/>	campus is beautiful and every one we encountered was very pleasant
1	0.23%	<input type="checkbox"/>	Campus visit SOAR
1	0.23%	<input type="checkbox"/>	CAMPUS VISIT WAS VERY HELPFUL AND POSITIVE
1	0.23%	<input type="checkbox"/>	Catholic center near campers was very impressed and people was so kind and supportive.
1	0.23%	<input type="checkbox"/>	Chase- soar leader we had at soar
1	0.23%	<input type="checkbox"/>	Christina Steinman in financial services was very helpful, as well as the woman who sits next to her, whose name I did not get. Soar leaders Christina and Chase were great inspirations of what young people can be.
1	0.23%	<input type="checkbox"/>	College of Business visits (with Stephanie Bryant, Dick Williams & Olen Greer) and College of Agriculture visit with Jim Bellis
1	0.23%	<input type="checkbox"/>	computer lab helped my daughter retrieve her lost bearpass code and password
1	0.23%	<input type="checkbox"/>	Dave Collins (Swim Coach) very helpful as was financial aid.
1	0.23%	<input type="checkbox"/>	Dean of Computer Science Ken Vollmer was amazing. He has been extremely helpful in helping with so many aspects of our decision.
1	0.23%	<input type="checkbox"/>	Definitely a great/beautiful well laid out campus and , university....
1	0.23%	<input type="checkbox"/>	Dining services at Garst! They went above and beyond and helped us make the choice of MSU. My daughter is gluten intolerant and they were so helpful.
1	0.23%	<input type="checkbox"/>	Dr Bellis made a huge impact on my daughter
1	0.23%	<input type="checkbox"/>	Dr. Amy Muchnick and Dr. Robert Quebbeman of the Music Department were very encouraging and are the reason my son chose MSU.
1	0.23%	<input type="checkbox"/>	Dr. Tomkins set our mind at rest! He is in cell and molecular biology and sat and spoke with my daughter at length. He was very encouraging after our poor soar experience. For people like us who are very familiar with college (my husband graduate from MSU in the PA dept.) we are looking for very specific information. I have a graduate degree as well- so we are looking at programs and people in their fields- soar provided none of that. Some of soar was helpful - I would rate soar as 75% helpful - one day only. Why make parents take two days off work in this economy?
1	0.23%	<input type="checkbox"/>	Dual credit opportunities with MSU during HS
1	0.23%	<input type="checkbox"/>	During an impromptu visit, we stopped at the Registrar's office and the finance office. In both instances, the people were VERY friendly and helpful and knowledgeable. So were everyone else we met, during all visits as well as SOAR. That is a major reason we selected MSU.
1	0.23%	<input type="checkbox"/>	During our first visit (not soar) the students that showed us around were very knowledgeable and friendly. They really made my daughter feel like she would be a part of something

special.

1	0.23%	<input type="text"/>	During SOAR I went into the Fin Aid office and the lady at the front desk was so very helpful. She was able to answer all my questions, took time to go through a worksheet with me, and made me feel reassured with the aid my son was getting.
1	0.23%	<input type="text"/>	During soar, financial aid was very helpful. Took time to go over everything, even though they were very busy I did not feel rushed at all
1	0.23%	<input type="text"/>	During the SOAR visit, everyone was very helpful and provided any information I needed.
1	0.23%	<input type="text"/>	Each time we have visited the campus I have been extremely pleased with the friendliness of everyone including random students we would ask questions to. The campus always looks well cared for and the dorms are very nice.
1	0.23%	<input type="text"/>	Easy access to classes
1	0.23%	<input type="text"/>	Elaina Childs in financial aid has been the most helpful person at MSU so far.
1	0.23%	<input type="text"/>	Enjoyed SOAR by meeting other parents and having activities for parents.
1	0.23%	<input type="text"/>	Entire experience was very good my daughter and my wife and I felt the right fit when we visited the campus and everything just seemed to back that feeling. We visited 9 schools total and Missouri State was it.
1	0.23%	<input type="text"/>	Every one was pretty friendly. Warm environment compare to KState. However more financial assistance would have been appreciated
1	0.23%	<input type="text"/>	Every person we have encountered has been very helpful & pleasant... Students & staff alike!
1	0.23%	<input type="text"/>	EVERY single person that I have been involved with via phone or in person has been EXCELLENT to work with. SOOOO helpful and understanding that this is our first college experience and we are clueless.
1	0.23%	<input type="text"/>	Every time I called MSU, the people who answered the phone and handled my call were extremely polite, informative and encouraging. I spoke with the Dean of Admissions who gave us good advice, encouragement, and options that we could take for my son's admission to MSU. He was also very honest with the information he gave us and even though some of the things he had to tell us were difficult to hear, the Dean was very compassionate and kind with the manner in which he gave us the information. We could tell that he really cares about people, and especially the MSU students and applicants. We were very impressed. Also our SOAR experience was TOTALLY AWESOME!!! From the moment we pulled into the MSU parking lot until we left the next day, we were treated with kindness and respect. Everything was so organized and professional and we loved that most of the work was being done by MSU students. Upon leaving SOAR, we have total peace and happiness about our son attending MSU and have become proud BEARS!!!
1	0.23%	<input type="text"/>	Every time I have called, I have received very good helpful information. I've never felt rushed in my conversations.
1	0.23%	<input type="text"/>	Everyone at SOAR was friendly and supportive.
1	0.23%	<input type="text"/>	Everyone everywhere was ready to help, offer advice, existing students were friendly... even the president addressed the incoming class!
1	0.23%	<input type="text"/>	Everyone has been extremely helpful and knowledgeable about MSU and policies.
1	0.23%	<input type="text"/>	Everyone has been very helpful and pleasant t to work with.
1	0.23%	<input type="text"/>	Everyone has been very helpful.
1	0.23%	<input type="text"/>	Everyone I did talk to was very nice and the campus visit was well-run. It would have been better if a tour of more than one residence hall would have been available.
1	0.23%	<input type="text"/>	Everyone i have met has been very friendly and helpful
1	0.23%	<input type="text"/>	Everyone I spoke with was very helpful
1	0.23%	<input type="text"/>	Everyone is always very friendly and helpful
1	0.23%	<input type="text"/>	Everyone is and was super friendly and could answer all questions or find the answers.
1	0.23%	<input type="text"/>	Everyone is so helpful and friendly!!
1	0.23%	<input type="text"/>	Everyone is very outgoing.
1	0.23%	<input type="text"/>	Everyone more than willing to help. Very friendly and enthusiastic
1	0.23%	<input type="text"/>	Everyone seemed very positive, and kind when speaking to our daughter and with us.
1	0.23%	<input type="text"/>	Everyone through out the campus has made us feel at home on campus.
1	0.23%	<input type="text"/>	Everyone was extremely friendly and helpful with any questions that we had.
		<input type="text"/>	

1	0.23%	<input type="text"/>	Everyone was friendly and I could not have been more pleased with the tour of the campus / residence halls.
1	0.23%	<input type="text"/>	Everyone was so nice and made us feel like we were very welcome.
1	0.23%	<input type="text"/>	Everyone was very friendly and knowledgeable or willing to find out.
1	0.23%	<input type="text"/>	Everyone was very helpful and accomodating
1	0.23%	<input type="text"/>	Everyone was very nice and helpful during SOAR.
1	0.23%	<input type="text"/>	everyone was very welcoming, polite, helpful, courteous, and answered with a smile!
1	0.23%	<input type="text"/>	Everyone we came in contact with on campus was ver helpful and friendly
1	0.23%	<input type="text"/>	Everyone we dealt with from adm., financial aid, housing, and parking were great!
1	0.23%	<input type="text"/>	Everyone we have dealt with has been very helpful and friendly.
1	0.23%	<input type="text"/>	Everyone we interacted with was pleasant and helpful
1	0.23%	<input type="text"/>	Everyone we met on campus was very helpful & friendly. Even the students asked if we needed help while looking around the campus.
1	0.23%	<input type="text"/>	everyone we talked to was willing to listen and help.
1	0.23%	<input type="text"/>	Everyone who I have called with questions has been very helpful and interested in answering my questions.
1	0.23%	<input type="text"/>	Everything was extremely organized. Amazed at how smooth the whole enrolling process was.
1	0.23%	<input type="text"/>	Excellent campus visit with the Political Science and theater department.
1	0.23%	<input type="text"/>	Extremely impressed (so far) with everything associated with Mo State, website fabulous, people I have dealt - all fabulous, Presidential scholarship weekend was fabulous, Housing process has been fabulous, Mo State seems wonderful so far
1	0.23%	<input type="text"/>	Faculty took very personal note of questions and time to answer--Dr. Doug Gouzea--propbably misspelled.
1	0.23%	<input type="text"/>	Fantastic help from a lady in the Bursar's office that helped when SOAR registration was having problems accepting payment. Also, advisors in Hospitality Department are wonderful! SOAR info was great!
1	0.23%	<input type="text"/>	financail aid office was very helpful
1	0.23%	<input type="text"/>	Financial aid department is very helpful.
1	0.23%	<input type="text"/>	Financial aid office was very helpful and patient dealing with the father who didn't know all of the info they were asking me.
1	0.23%	<input type="text"/>	Financial Aid office was very helpful while we were at SOAR.
1	0.23%	<input type="text"/>	Financial aid office was very very friendly and helpful. Explained my daughter's packet to me and let me know about having to fill out a form regarding scholarships she received from her high school
1	0.23%	<input type="text"/>	Financial aid office was wonderful
1	0.23%	<input type="text"/>	Financial aid officer was extremely helpful on our visit and even found us an additional scholarship that my daughter qualified for
1	0.23%	<input type="text"/>	Financial Aid was always friendly and willing to help. Questions were answered in easy and understandable terms.
1	0.23%	<input type="text"/>	Financial Aid, Admissions, and Biology Department were very helpful
1	0.23%	<input type="text"/>	Financial Aid/Services were extremely helpful and very patient with answering all my questions. BOTH Karens and Elaine were great! Made me feel more comfortable with leaving my daughter going to MSU!
1	0.23%	<input type="text"/>	Financial aide was very helpful
1	0.23%	<input type="text"/>	Food services personnel took the necessary time to actually answer my questions about meal plans and assisted me with ideas for payments and payment plans.
1	0.23%	<input type="text"/>	Food Services: We mentioned to SOAR Leader food issues, they immediately put us in contact with the Director and others, providing us with alternative foods during the buffet, the Dining Hall Manager meeting with us at breakfast to discuss options available during school year.
1	0.23%	<input type="text"/>	Friendly customer service on phone inquiries and campus tour.
1	0.23%	<input type="text"/>	Friendly well organized

1	0.23%	<input type="text"/>	From the moment we stepped foot on campus, we felt welcomed. MSU was our third campus visit and we had a fourth scheduled. When we walked into the Admissions Office the first day and saw her name on the TV above the door we were so excited. The students that welcomed us at the front admissions desk were welcoming and friendly. The rest of the day was amazing and we had a wonderful time. We met with an amazing woman in the Fashion Merchandising and Design program. (I'm sorry, I can't remember her name, but she has an accent.) She definitely seems to love her job and the students she interacts with. We visited on the day of the football homecoming pep rally and the former cheer coach, Tim Williams, went out of his way to make us feel welcomed when we met him and the squad. We didn't even make it to the fourth school to visit because our daughter knew MSU was the perfect fit!
1	0.23%	<input type="text"/>	generally, I like the theme of quality education while keeping costs under control
1	0.23%	<input type="text"/>	great soar leaders
1	0.23%	<input type="text"/>	great soar tour
1	0.23%	<input type="text"/>	Great tour
1	0.23%	<input type="text"/>	Great tours and informational Q&A session with students!
1	0.23%	<input type="text"/>	Had a tour of Brick City by one of the graphic design professors that was very helpful.
1	0.23%	<input type="text"/>	have 3 alumni in the family, two of which have the degree my daughter is striving for & all have really great jobs!
1	0.23%	<input type="text"/>	Her interview with the Honor's College student, and her subsequent successful application for work in the MSU Bookstore.
1	0.23%	<input type="text"/>	Her mother and I really enjoyed the campus tour - it set our mind at ease regarding safety and availability of help.
1	0.23%	<input type="text"/>	housing person was very helpful SOAR was very good.
1	0.23%	<input type="text"/>	Housing were very helpful and her academic counselor, Ms Martindale.
1	0.23%	<input type="text"/>	I am an alumni from 1989 and I am very pleasantly surprised and pleased with how much more the focus is on the student than it used to be.
1	0.23%	<input type="text"/>	I enjoyed the SOAR program.
1	0.23%	<input type="text"/>	I found every office I visited for extra information was very helpful in explaining the whole process and was very upfront about any paperwork I was missing or overlooked which was very helpful.
1	0.23%	<input type="text"/>	I had a wonderful experience with Elaine Brinklow in the Financial Aid office. During SOAR there was a LONG line waiting for assistance. Ms Brinklow and others came downstairs to assist. I did not understand the financial aid process. Ms Brinklow took me to her office and walked thru the process step by step. She also made a call to the music department to check on the status of my son's grant. She was very helpful and informative. She gave me her business card and told me to feel free to call her or have my son call with any questions. She went above and beyond to make me more comfortable with a difficult process!
1	0.23%	<input type="text"/>	I had no idea there were so many other opportunities for the students other than just academic.
1	0.23%	<input type="text"/>	I have been extremely pleased with the communication we have received through the enrollment process. It was much better than with my other son, who goes to MU. :)
1	0.23%	<input type="text"/>	I have been impressed with the Soar process and the financial aid office. The visit with my sons department adviser was very informative and helpful
1	0.23%	<input type="text"/>	I have been in contact with Angela Plank since my daughter was a freshmen in high school. She has always responded quickly to my e-mails and seemed to have a feel for what we needed when we arrived at SOAR. She is awesome!
1	0.23%	<input type="text"/>	I have been very pleased with my interactions with all offices so far.
1	0.23%	<input type="text"/>	I have called several times with questions, and every time it was a quick, positive experience. The financial aid was especially helpful in explaining the different loan types.
1	0.23%	<input type="text"/>	I have two daughters going to Missouri State University. Kristen Ropp has been an Angel!! She has answered questions for us even when it was not her department. Anytime I call, email, or show up in person, she has a friendly smile and is always willing to help or just talk. The Financial Aid Office has been wonderful in helping us make sure all our paperwork is filled out correctly. They make sure we receive all the financial aid we are qualified for.
1	0.23%	<input type="text"/>	I liked during the tours that we could meet with people individually, rather than just as a part of a big tour group. We got to meet with Mr. Bellis in an August he seemed very excited about MSU. Also I enjoyed the SOAR experience.
1	0.23%	<input type="text"/>	I loved meeting the staff for every visit and our SOAR experience was wonderful!!
		<input type="text"/>	

1	0.23%	<input type="text"/>	I loved the way Priscilla Childress emcee the whole production!
1	0.23%	<input type="text"/>	I really enjoyed talking to bellis. He made the whole enrollment so easy to understand. Nothing else was easy to understand
1	0.23%	<input type="text"/>	I think the SOAR program was very positive. It was very well planned and relayed all of the information that parents want to hear very well.
1	0.23%	<input type="text"/>	I think the sore program was very good. I leard a lot and my daughter had a good time. She had some proplems geting her classes right and they spent a lot of time helping her get them right. Mr Jim Bellis was a big help and I enjoy hearing him talk and talking to him. My daughter cant wait to start classes!
1	0.23%	<input type="text"/>	I think you have a great balance when involving/including parents. Thanks for not forgetting about us.
1	0.23%	<input type="text"/>	I thought all the students that assisted with the SOARS visit did a great job.
1	0.23%	<input type="text"/>	I thought SOAR was very helpful, informative & well organized.
1	0.23%	<input type="text"/>	I thought students who participated in SOAR we're very friendly and helpful. The band members who played on July 16 did a fantastic job as well.
1	0.23%	<input type="text"/>	I was accidently charged twice for SOAR and the orientation department was very prompt in issuing me the refund.
1	0.23%	<input type="text"/>	I was concerned, with MSU being such a large school, that we would be treated like a number. I feel that MSU tries very hard to make you feel like an individual in such a large student body. As our experiences have been so far, I'm impressed.
1	0.23%	<input type="text"/>	I was impressed each time I visited.
1	0.23%	<input type="text"/>	Janice Greene was very helpful in assisting Hannah in making her choices for college.
1	0.23%	<input type="text"/>	John Sullivan has been the ambassador for MSU for my daughter. He has been very friendly and helpful.
1	0.23%	<input type="text"/>	Judy Pickering (education advisor) made an impact on my daughter, myself, and my husband. She took the time to explain everything and highlight the advantages gained by attending MSU.
1	0.23%	<input type="text"/>	Judy Pickering is an integral factor in Victoria choosing MSU..as she made a personal interest & remembered Tori by name when she randomly saw her at OTC..great faculty member
1	0.23%	<input type="text"/>	Karen in the Financial Aid office was very friendly and helpful both on the phone and in person. She took the time with us to thoroughly explain our daughter's scholarship/expenses and assured that we had all the required paperwork on file.
1	0.23%	<input type="text"/>	Kelly with financial aid was very helpful and courteous
1	0.23%	<input type="text"/>	Kristin Roop & Kelly Evans have been very helpful in answering questions.
1	0.23%	<input type="text"/>	Kristin Roop, admission counselor in the office of admissions, was extremely helpful with our initial meeting and with advice on dual credit classes vs AP credit. She made the university feel like a small private school - very personal & inviting.
1	0.23%	<input type="text"/>	Ladies in Financial Aid office are always pleasant and helpful.
1	0.23%	<input type="text"/>	Liked meeting at SOAR with your specific college and then with your specific major
1	0.23%	<input type="text"/>	Lots of help before during and after Soar. I did not have to hold a question for long as staff were ready and available at every turn (walking or driving).
1	0.23%	<input type="text"/>	Love the campus, the town, the faculty. Loved the undergrad and loved the grad program. Was hoping to return when family situations allow, and if the grade issues is resolved. :)
1	0.23%	<input type="text"/>	Loved all if the SOAR expirience
1	0.23%	<input type="text"/>	Loved going to Tent Theater.
1	0.23%	<input type="text"/>	Loved our advisor that met with the small group before going to dinner.
1	0.23%	<input type="text"/>	Loved the meeting we had with the Administration office. SOAR was a great experience.
1	0.23%	<input type="text"/>	Loved the multicultural leadership interview day and dinner! Neat event!
1	0.23%	<input type="text"/>	Loved the SOAR experience - well done!
1	0.23%	<input type="text"/>	Meeting some of the departments professors was really helpful.
1	0.23%	<input type="text"/>	Meeting the advisors in the Education Department made me realize that this was a great program and a good fit for my daughter.
1	0.23%	<input type="text"/>	Meeting with instructors from the business and foreign language units was very helpful for

my son.

1	0.23%	<input type="text"/>	Meeting with Mr Hoover was very positive
1	0.23%	<input type="text"/>	Meeting with staff of the Agriculture department was a very positive experience and swayed the decision to go to MSU.
1	0.23%	<input type="text"/>	Move-in day was a breeze thanks to the overall organization and process. The bear crew was very helpful! And Dr. Frank Einhellig, the Provost, actually helped carry some of my daughter's roommate's belongings up 4 flights of stairs!
1	0.23%	<input type="text"/>	Mr. Bellis in the Darr School of Ag went above and beyond to make us feel comfortable and at home. He is a great asset to the university.
1	0.23%	<input type="text"/>	Mrs. Miller was very informative and patient
1	0.23%	<input type="text"/>	My daughter got a migraine during orientation and it made her feel nauseous and awful. She was reticent to meet new people in this condition and feeling a bit overwhelmed with the prospect of choosing her own classes when she wasn't even sure the major she had chosen was the one she wanted to pursue, and the advisor assigned to her in the College of Education for Elementary Education was wonderful. She brought her out of her funk and gave her the confidence to pursue the track she declared and choose her classes without worry or angst. She was easy to talk to and she felt empowered as a result of the meeting. The advisor was Juli Panza
1	0.23%	<input type="text"/>	My daughter applied to Mizzou and the process for everything was incredibly complicated including application and ROAR for housing in a scramble process with TLC, FIG, etc and the expense compared to when my husband and I both attended was ridiculous- everything was better about the MSU process- we loved the envelope about her admission to MSU, the ease with which we were able to apply and the SOAR process was simple- the fees associated with each were incredibly reasonable too! We cannot say enough about how blessed we are to have such an incredible campus close to home!
1	0.23%	<input type="text"/>	My daughter had a great campus visit with a friend and a scheduled visit through Admissions.
1	0.23%	<input type="text"/>	My daughter is now a Freshman on the Sugar Bears. Their week long dance camp was amazing to her. She was so frightened going in but feels so comfortable now. The team as well as the coach have been so warm and welcoming. She had a great week at Missouri State and is excited for her freshman year to begin. A senior parent arranged a dinner for all the parents the night of the girls home routine. So thankful as I now feel more at ease. Everyone we have meet on campus has been so very friendly. SOAR was an exceptional experience.
1	0.23%	<input type="text"/>	My daughter spoke over the phone to someone in the hosp & rest management dept who was extremely helpful & knowledgeable.
1	0.23%	<input type="text"/>	My daughter was impressed by the helpfulness of the SOAR staff.
1	0.23%	<input type="text"/>	my daughter was somewhat frustrated with the fact that she was not assigned a room or roommate until just this week. However - the lady working with her did stay in touch and make every effort (once she was aware) to get her assigned and help her to be happy
1	0.23%	<input type="text"/>	My daughter was struggling a bit at SOAR and one of the leaders did a great job in making her feel more comfortable.
1	0.23%	<input type="text"/>	My family enjoyed the Multicultural Leadership visit
1	0.23%	<input type="text"/>	My husband emailed admissions to discuss questions regarding admission and application process for our son. They were very helpful and walked us through our questions in a timely manner. Very customer friendly!
1	0.23%	<input type="text"/>	My niece graduated from smsu....
1	0.23%	<input type="text"/>	My other daughter will be a junior at MSU and is getting a wonderful college experience. Very satisfied!
1	0.23%	<input type="text"/>	My son enjoyed the SOAR experience, aside from the mandatory dorm stay (which I also thought was ridiculous). However, in trying to avoid being inside the dorm, he was forced to interact with others, who were also trying to avoid being in the dorm.
1	0.23%	<input type="text"/>	My son had an admission counselor come to his school more than once and he was on a first name basis with her and he felt very comfortable emailing her questions. She was a contributing factor for him to choose MSU. Her name was Mollie Cain.
1	0.23%	<input type="text"/>	My son is very shy and when he was trying out for the band all the band staff was very kind and welcoming to him. That made him and me feel at ease.
1	0.23%	<input type="text"/>	my son received several hand written notes after he got accepted. They made him feel like he was part of the school. nice touch.
1	0.23%	<input type="text"/>	My son's advisor really went above and beyond to be sure he enrolled in the right Spanish class.

1	0.23%	<input type="text"/>	nice campus
1	0.23%	<input type="text"/>	Nice people
1	0.23%	<input type="text"/>	Not sure of her name but when we went to the college fair at NWACC, Missouri State stood out because of the presentation given. In fact, she made me want to go to Missouri State. Everyone has been so helpful along the way and has made looking for her passion seamless so far.
1	0.23%	<input type="text"/>	Ny daughter has food allergies so we worked through the disability resource center. The director was extremely helpful and connected us with the dining services directors who were absolutely awesome to work with. They went out of their way to help us figure out how my daughter will be able to eat on campus and really eased her fears and concerns regarding her food allergies.
1	0.23%	<input type="text"/>	OAR was great
1	0.23%	<input type="text"/>	On campus visit with English department professor
1	0.23%	<input type="text"/>	One of our daughters SOAR leaders has been very very helpful and receptive, even weeks after our visit!!
1	0.23%	<input type="text"/>	One thing I was disappointed in is the billing. The tuition bills come out without the financial aid on them. Evidently the financial aid does not show up until August 25th and the bill is due on the 30th. We are to estimate the financial aid? Really a backwards way of doing things.
1	0.23%	<input type="text"/>	only because my husband and I graduated from MSU
1	0.23%	<input type="text"/>	Our campus visit ambassador was awesome.
1	0.23%	<input type="text"/>	Our campus visit to MSU was fantastic. The student leaders were obviously passionate about what they were doing and about the school. Our visit to Northwest Missouri State University doesn't even compare.
1	0.23%	<input type="text"/>	Our college tour and visit arranged through the Admissions was awesome!! Our student guide played a huge part in winning over my daughter's desire to be a bear and mine as her parent!!
1	0.23%	<input type="text"/>	Our daughter scheduled a visit and put in a request to meet with a counselor within the education department. This request was granted and she met with Julie. This was a wonderful meeting and truly solidified her decision to attend MO State. Important to note that, while this request was made from all visits to other college campuses, MO State/Julie were the only ones who went above and beyond in meeting personally and spending time one on one. Not only was our daughter impressed/grateful, mom and dad were quite impressed as well. Good Job!
1	0.23%	<input type="text"/>	Our elder daughter is attending MSU and that influenced our son in a very positive way (made him want to go there).
1	0.23%	<input type="text"/>	Our experience with the staff /students were very helpful and kind. Questions that we had were answered and extra information was given. As parents we are very much impressed with the security on campus(self defense,walking students place to place) when needed
1	0.23%	<input type="text"/>	Our experiences have mainly been with the softball program coaches and they have been top notch!
1	0.23%	<input type="text"/>	Our family found the SOAR events to be exceptional. Although this was not our first child to go to college, I wish we had been given access to this information then. Every question was answered. Students were separated from parents allowing them to become familiar on their own. An incredible opportunity for all.
1	0.23%	<input type="text"/>	Our initial campus visit last year was extremely well organized and made a great first impression. We attended SOAR in June and the student leaders were very helpful. I thought the whole experience was very well organized and help put our minds at ease for our first college student. Priscilla was a great parent leader and I feel confident that we can contact her with any issues or questions that we have.
1	0.23%	<input type="text"/>	Our soar leader chase was amazing he truly went above and beyond to help us find the classes my son needed.
1	0.23%	<input type="text"/>	Our SOAR session was wonderful and really helped to make me and our daughter feel so much better and at ease about attending MSU!
1	0.23%	<input type="text"/>	Our tour guide during our campus visit was very energetic and informative. She (I believe her name was Nikki) did a great job. Also, during a visit with Gary Ward, athletic training dept, he was very helpful when we sent him an email regarding choice of dorms, something we casually discussed when we met him. He gave us the "parent" perspective! He also answered in a timely and informative manner regarding other questions we had about the AT program. The secretary was also very friendly in that dept. Also, Dr Hackney was very informative and thorough during our visit. He spent extra time with our daughter and demonstrated a computer program that can be utilized in assessing patients. She was very intrigued with it. He gave a personal touch to his tour.

1	0.23%	<input type="checkbox"/>	Overall I think all of our experiences (from our 1st campus visit through admissions & SOAR and now approaching move-in weekend) have been positive and everyone has been very helpful
1	0.23%	<input type="checkbox"/>	Overall positive experience
1	0.23%	<input type="checkbox"/>	People are friendly, easy to work with, knowledgeable. The campus is beautiful - keep up the good work with the clean atmosphere !
1	0.23%	<input type="checkbox"/>	People are very helpful!
1	0.23%	<input type="checkbox"/>	People have been responsive when contacted
1	0.23%	<input type="checkbox"/>	People in financial aid were very helpful. The SOAR leaders offered great advice and were very helpful. Your safety officer was very informative and my student will be signing up for his class.
1	0.23%	<input type="checkbox"/>	Pleasant and helpful people
1	0.23%	<input type="checkbox"/>	Probably one of the most positive things, and something that helped our son make his decision was the professional and enthusiastic attitude of the tour guides. We took the last tour of the summer and they were great! (Zach and a political communications major female student, but I can't remember her name.)
1	0.23%	<input type="checkbox"/>	Questions were all answered in SOAR.
1	0.23%	<input type="checkbox"/>	quick responses to a few emails to ResLife and IT services; very friendly and welcoming; enthusiastic students--on visit and at SOAR
1	0.23%	<input type="checkbox"/>	Really enjoyed the SOAR session. Everyone was very friendly but it was also a bit of information overload! Very pleased overall!
1	0.23%	<input type="checkbox"/>	Requested to see Scholars housing after completion of initial tour and tour guide took us on individual tour of that hall. We really appreciated it.
1	0.23%	<input type="checkbox"/>	Residence assistance was awesome. I believe get name is Judy.
1	0.23%	<input type="checkbox"/>	Sara Nenninger - very professional
1	0.23%	<input type="checkbox"/>	Sean in the Admissions department was exceptional as well as speaking with Sarah Nenninger in the College of Business. Sarah was very open, knowledgeable and informative about our daughters major.
1	0.23%	<input type="checkbox"/>	So please with the staff/faculty & SOAR students. Very impressive.
2	0.46%	<input type="checkbox"/>	Soar
4	0.93%	<input type="checkbox"/>	SOAR
1	0.23%	<input type="checkbox"/>	Soar - well organized. Great student assistants
1	0.23%	<input type="checkbox"/>	Soar experience was very helpful and the students involved in this program were wonderful to work with for both myself and my student.
1	0.23%	<input type="checkbox"/>	SOAR experience was very informative.
1	0.23%	<input type="checkbox"/>	Soar program is awesome
1	0.23%	<input type="checkbox"/>	SOAR program was amazing!!!! Everyone involved took the time, even one on one at times, to answer any question or concern that we had. I am truly impressed with this campus. I wish I would have come here when I was in college. I know our daughter is going to thoroughly enjoy going to college at MSU. This is our baby and I have no worries that she is in good hands with you. Thank you for giving me peace of mind.
1	0.23%	<input type="checkbox"/>	SOAR program was fantastic. Lots of helpful information.
1	0.23%	<input type="checkbox"/>	SOAR program was informational
1	0.23%	<input type="checkbox"/>	SOAR program was very beneficial and entertaining. Job well done by all involved!
1	0.23%	<input type="checkbox"/>	SOAR sessions were very helpful
1	0.23%	<input type="checkbox"/>	SOAR student leaders were terrific. The SOAR program did a nice job of including families. Every staff member I interacted with on campus during SOAR was terrific. Bookstore was terrific.
1	0.23%	<input type="checkbox"/>	SOAR student leaders were very energetic and great ambassadors for the University.
1	0.23%	<input type="checkbox"/>	Soar students seemed to enjoy being there with incoming freshmen and open about sharing their experiences
1	0.23%	<input type="checkbox"/>	SOAR was a fantastic experience. Felt very welcome and received valuable information.
1	0.23%	<input type="checkbox"/>	Soar was a good first experience for students
1	0.23%	<input type="checkbox"/>	SOAR was a great experience for my incoming freshman student. In addition, the campus

			tour was what I think convinced us that MSU was the correct choice.
2	0.46%	<input type="checkbox"/>	SOAR was a great experience.
1	0.23%	<input type="checkbox"/>	SOAR was a great way for parents to find out information about MSU
1	0.23%	<input type="checkbox"/>	SOAR was a very positive experience for my daughter. The students that assisted in the SOAR experience were positive and upbeat. My daughter feels well informed and welcomed. The Track and Field coaches have been exceptional when communicating with my daughter and with parents.
1	0.23%	<input type="checkbox"/>	SOAR was a wonderful experience for my son and myself. The SOAR leaders were upbeat and very knowledgeable.
1	0.23%	<input type="checkbox"/>	Soar was amazing. People were very helpful and enthusiastic. My daughter is so excited to be a student there.
1	0.23%	<input type="checkbox"/>	SOAR was an awesome experience for my daughter. SHE met many students from all over and made friends which will help her transition to n her new life at MSU. I found Soar to be extremely helpful for the parents in giving an overview of life at MSU and answering ALL questions
1	0.23%	<input type="checkbox"/>	Soar was Awesome!
1	0.23%	<input type="checkbox"/>	SOAR was awesome! The program was a little long but we understood that a lot of information was being provided in the 2 half day sessions.
1	0.23%	<input type="checkbox"/>	SOAR was Awesome!!! Very Very helpful and informative
1	0.23%	<input type="checkbox"/>	SOAR was excellent
1	0.23%	<input type="checkbox"/>	SOAR was extremely helpful and informative. Really thought is was a great program to offer students and their parents.
1	0.23%	<input type="checkbox"/>	SOAR was extremely helpful in explaining pretty much all questions/concerns that we had. If it wasn't addressed in a presentation there were opportunities to ask questions and have them answered. Felt much better after SOAR.
1	0.23%	<input type="checkbox"/>	SOAR was extremely informative
1	0.23%	<input type="checkbox"/>	SOAR was good for the Students. For the parents, some of the sessions were too little too late and some information became redundant.
1	0.23%	<input type="checkbox"/>	SOAR was GREAT! Well organized, well staffed, and well thought out. Early check in at the dorm for Honors College students is a great idea. The load in crew was a great help. The Stop Drop and Roll program is a great idea too.
1	0.23%	<input type="checkbox"/>	SOAR was great! The students and faculty were informative, helpful, and just really seem to enjoy what they do. No long lines or overcrowding. The campus looked beautiful and most of the construction seem to be near finish.
1	0.23%	<input type="checkbox"/>	SOAR was great! the team did an awesome job and made myself and my daughter walked away feeling like it was home!
1	0.23%	<input type="checkbox"/>	SOAR was great!!!
1	0.23%	<input type="checkbox"/>	SOAR was great. Very imformative and everyone was very nice and willing to help.
1	0.23%	<input type="checkbox"/>	SOAR was great. Interaction with all the staff was very positive and encouraging.
1	0.23%	<input type="checkbox"/>	SOAR was helpful.
1	0.23%	<input type="checkbox"/>	SOAR was quite informative!
1	0.23%	<input type="checkbox"/>	SOAR was shockingly worth every minute of 2 days when we dreaded it. We were very impressed with the group leaders and the school was very thoughtful on the right number of breaks, having a snack out at the right time when we would start to fatigue - to keep us focused, etc. We (parents) both had commuted in our hometown of Joplin and hoped she would have stayed w/ family in Jop to at least commute to PSU or preferably move to the KC area with us this summer and commute somewhere there. The art community, everything - after 2 days - we knew she was at the right place. Thankfully she is still somewhat nearby some family in Joplin if we can't help her as quickly.
1	0.23%	<input type="checkbox"/>	SOAR was very helpful and informative
1	0.23%	<input type="checkbox"/>	SOAR was very helpful, I was very impressed on how many resources they apply to helping students maneuver the system.
1	0.23%	<input type="checkbox"/>	SOAR was very helpful. The SOAR leaders were well informed and answered our questions. The only problem with SOAR was that the parents do not like to be herded like animals from location to location. We could have used more time to take care of small matters. On day 1 of our session, a 45 minute lunch was totally inadequate. It took us over 45 minutes just to get food in your student union. The restaurants were not staff properly for such an event and we were in a later SOAR SESSION. I can not believe this was not an

issue at every session!

1	0.23%	<input type="checkbox"/>	SOAR was very informational and organized. My family learned alot about student life, communication, services, and letting grow of our student.
1	0.23%	<input type="checkbox"/>	SOAR was very informative Everyone has been so eager to help.
1	0.23%	<input type="checkbox"/>	Soar was very informative and well run
1	0.23%	<input type="checkbox"/>	SOAR was very informative,
1	0.23%	<input type="checkbox"/>	Soar was very informative.
1	0.23%	<input type="checkbox"/>	Soar was very informative. Also, the manager of the food service was very helpful.
1	0.23%	<input type="checkbox"/>	SOAR was well organized and helpful.
1	0.23%	<input type="checkbox"/>	Soar was well worth the time
1	0.23%	<input type="checkbox"/>	SOAR was well-run and well-organized
1	0.23%	<input type="checkbox"/>	SOAR was wonderful and made me much more comfortable with the idea of her living so far away from me. In particular the student leaders themselves, especially Chase. They were able to give practical advise as well as show us the opportunities and safety features of the campus.
1	0.23%	<input type="checkbox"/>	SOAR wonderful. Looking forward to other activities on calendar of events provided.
1	0.23%	<input type="checkbox"/>	SOAR-the overall professionalism and organization was amazing and even though in a torrential downpour made me secure that my son had made an excellent choice.
1	0.23%	<input type="checkbox"/>	Staff and students are wonderful
1	0.23%	<input type="checkbox"/>	Student leaders at SOAR were very helpful, friendly and humorous. A tour of the dorm my student will be staying in by an incoming senior was very nice and gave good advice to us regarding our student bringing a car to campus the first year as well as several other things regarding campus life.
1	0.23%	<input type="checkbox"/>	Student really enjoyed the SOAR session and interview for scholarship.
1	0.23%	<input type="checkbox"/>	Students and staff were very friendly
1	0.23%	<input type="checkbox"/>	Students and staff were very friendly and helpful!
1	0.23%	<input type="checkbox"/>	Students were very knowledgable, helpful and friendly to future students and families. Staff was professional and available.
1	0.23%	<input type="checkbox"/>	Talking with the head of the dept of which my student was going to be in and getting his recommendations to be ready for college
1	0.23%	<input type="checkbox"/>	Taylor Health and Wellness:)
1	0.23%	<input type="checkbox"/>	The actual reason my son is attending is based on the how he perceived his reception at MSU. He did 4 campus visits with State institutions, did not tour Truman because he lives here. MSU was clean, the people were friendly and seemed interested in him. That was important.
1	0.23%	<input type="checkbox"/>	The admission office personnel and SOAR staff were wonderful.
1	0.23%	<input type="checkbox"/>	The Admissions office was extremely helpful during our campus visit. A+ to Admissions.
1	0.23%	<input type="checkbox"/>	The Admissions office was great. They talked to us about our experience and assured us that they did want our son at MSU and that he would succeed if he put the effort in to it.
1	0.23%	<input type="checkbox"/>	The advisor that my child worked with was very helpful. Dining Services did a great job.
1	0.23%	<input type="checkbox"/>	The advisor who was assigned to us during SOAR was very helpful and understanding. Took extra time and helped our child to make some good decisions about first year. Wish she could of kept him as a advisor. Darren Wienberg, but she hasn't met the current one.
1	0.23%	<input type="checkbox"/>	The amount of security presence made us a little more at ease sending our Daughter to a much larger school and City than we are from.
1	0.23%	<input type="checkbox"/>	The band dept was very helpful with any questions my son had.
1	0.23%	<input type="checkbox"/>	The band program did an amazing job of making my student feel welcome!
1	0.23%	<input type="checkbox"/>	The campus tour was a great experience.
1	0.23%	<input type="checkbox"/>	The campus tour with Kristi Patrickus was top-notch. She was very knowledgeable of the campus and answered every question. The SOAR session was also packed with an abundance of information but seemed crammed and a little overwhelming. I don't know if it can be stretched another day or shorter sessions. Overall, it answered most of my remaining questions. If not given the opportunity in future questions, I am disappointed in the housing placement process. My daughter applied April 8th, paid the fee, but wasn't

			placed until July 25th and wasn't given her choice of housing. I feel she was not treated as the others as we heard other received their placement in a timely manner.
1	0.23%	<input type="checkbox"/>	The campus visit was very helpful, the help from the students was great.
1	0.23%	<input type="checkbox"/>	The campus visit was very informative. SOAR was great. The student leaders were very helpful for both visits.
1	0.23%	<input type="checkbox"/>	The campus visit was well done by the MSU Ambassador. It was evident she loves the university.
1	0.23%	<input type="checkbox"/>	The chairs of the Political Science and of the History Departments each spent one solid hour with us during our second visit to MSU. They provided valuable guidance and assured our son that MSU professors would be there for him and take time to make sure he was on track. We also met with Dr. Barnhart in biology who gave us a 1 hour tour of biology. In addition, we met with international studies and received excellent guidance.
1	0.23%	<input type="checkbox"/>	the cost of attending was confusing - meal plans, dorms, books etc - until we sat down with one of your financial advisors and she made it make sense - took pencil to paper and basically said - this is what she has - this is what she owes - she has/owes this much now!!!!
1	0.23%	<input type="checkbox"/>	The desk staff at Hutchens were very friendly patient and helpful during SOAR.
1	0.23%	<input type="checkbox"/>	The director of the food services personally came up to me to dicuss my daughters dietary needs because I was unable to get my question in during his portion of SOAR. That I felt was above and beyond my expectations!
1	0.23%	<input type="checkbox"/>	The Education Department was very helpful and kind. They took time to answer questions. They made a large school feel very small and friendly. We liked how there are 3 advisors that work only with education majors. The woman who spoke during the Financial Aid segment of SOAR worked with us personally. We were very impressed that she would take time out of her busy day to work with us. She could have pointed us in the right direction and had other people to deal with us, but she didn't! She is awesome.
1	0.23%	<input type="checkbox"/>	The enthusiasm of the SOAR leaders was fantastic
1	0.23%	<input type="checkbox"/>	The financial aid counselors in the Office of Financial Aid have been excellent at going over my child's information until I understand what I need to do.
1	0.23%	<input type="checkbox"/>	The Financial Aid office was very helpful answering my questions during the SOAR visit. Very nice campus and facilities.
1	0.23%	<input type="checkbox"/>	The Financial Aid office was very helpful in explaining our situation.
1	0.23%	<input type="checkbox"/>	The Financial Aid office was very pleasant to work with.
1	0.23%	<input type="checkbox"/>	The financial aid officer was extremely helpful by advising me and my daughter to go to the IRS in Springfield to get a copy of the tax return transcripts. Once we received the transcripts, everything was processed in financial aid.
1	0.23%	<input type="checkbox"/>	The financial aide office workers have gone above and beyond explaining what all we needed to take care of. They were angels to me as this is my first child attending college and they made what could have been an overwhelming experience into a very manageable one!
1	0.23%	<input type="checkbox"/>	The foreign studies people sat with me at lunch and were extremely friendly and informative about the school. It's a shame my son doesn't want to travel outside of the USA for his educational experience.
1	0.23%	<input type="checkbox"/>	The help I received from the financial aid office was spot on.
1	0.23%	<input type="checkbox"/>	The lunch and parent meeting during the Interview Process for the Multicultural Leadership Scholarship. It was very a very informative process.
1	0.23%	<input type="checkbox"/>	The man who runs the career center was VERY helpful. He was genuinely interested in my daughter, tried to get us connected with a counselor for more specific questions and followed up with her via email after we returned home from SOAR.
1	0.23%	<input type="checkbox"/>	THE MARCHING BAND was a big positive for my daughter- she loves the PRIDE band!!!
1	0.23%	<input type="checkbox"/>	The MO State students who gave us a tour of the campus and that were helping with SOAR were outstanding!
1	0.23%	<input type="checkbox"/>	The multicultural leadership. Scholarship interview day and SOAR were top notch!
1	0.23%	<input type="checkbox"/>	The number of departments and staff available (including Deans) during the campus visit really was impressive. This helped to convince me that Missouri State would be a good choice vs Mizzou whose departments and staff could not be bothered to show up.
1	0.23%	<input type="checkbox"/>	The office staff was extremely helpful in filling out paper work and checking on financial aid status and scholarships.
1	0.23%	<input type="checkbox"/>	The people I met were very nice and helpful with the continual referral to websites thing mentioned above being the exception. The campus was lovely and seemed very

concentrated for such a large number of enrollees.

1	0.23%	<input type="checkbox"/>	The person in charge to the Taylor Health Services was very helpful in explaining the services covered.
1	0.23%	<input type="checkbox"/>	The Physics department chair, Dr. Cornelison, has been very helpful.
1	0.23%	<input type="checkbox"/>	The RA who gave us the college tour was very nice and gave guidance to us in addition to the information throughout the entire trip
1	0.23%	<input type="checkbox"/>	The room issues were resolved.
1	0.23%	<input type="checkbox"/>	the session with the SOAR student group was very good as they shared experiences and gave good tips for incoming freshmen and freshmen parents.
1	0.23%	<input type="checkbox"/>	The SOAR experience was a very positive experience.
1	0.23%	<input type="checkbox"/>	The SOAR crew was great both the leadership of SOAR and the students who helped out with everything!
1	0.23%	<input type="checkbox"/>	the SOAR days were very informative and welcoming.
1	0.23%	<input type="checkbox"/>	The SOAR experience really eased my son's anxiety about college.
1	0.23%	<input type="checkbox"/>	The SOAR experience was a truly enjoyable, informative experience
1	0.23%	<input type="checkbox"/>	The SOAR experience was very good and obviously well planned for students as well as parents.
1	0.23%	<input type="checkbox"/>	The SOAR experience was very helpful. Very impressed with the leaders and faculty that presented information. Everyone was willing to answer our questions and help in any way possible.
1	0.23%	<input type="checkbox"/>	The SOAR group was so wonderfu, friendly and informative. What wonderful ambassadors to represent your college.
1	0.23%	<input type="checkbox"/>	The SOAR kids were really great at their job. Very helpful and polite.
1	0.23%	<input type="checkbox"/>	The SOAR leader went out of his way to help in any way he could. Cody Applegarth
1	0.23%	<input type="checkbox"/>	The SOAR leaders for my daughters group were fantastic, especially Zane.
1	0.23%	<input type="checkbox"/>	The SOAR leaders were informative. The advisors were great. Everyone seemed very friendly. I love MSU and very glad she chose this college.
1	0.23%	<input type="checkbox"/>	The soar leaders were very helpful and had answers or found the answers for me.
1	0.23%	<input type="checkbox"/>	The SOAR leaders were very helpful.
1	0.23%	<input type="checkbox"/>	The SOAR program was exceptional! Very informative. Staff and students where to polite and full of great information.
1	0.23%	<input type="checkbox"/>	The SOAR program was fantastic. Full of info and very helpful to the student
1	0.23%	<input type="checkbox"/>	The SOAR Program was OUTSTANDING and we were so pleased with the parent program that coincided with the student program. Great job!
1	0.23%	<input type="checkbox"/>	The SOAR program was very well organized and the people were helpful and friendly.
1	0.23%	<input type="checkbox"/>	The SOAR session was a great learning experience for both my daughter and myself. I was especially happy with the SOAR leaders answering questions from the parents to help transition their student into the Missouri State University lifestyle.
1	0.23%	<input type="checkbox"/>	The SOAR session was extremely helpful and even though 2 days seemed like a long time it was information I believe that my daughter and I both found useful.
1	0.23%	<input type="checkbox"/>	The SOAR session was wonderful and very informative. We really enjoyed it!
1	0.23%	<input type="checkbox"/>	The SOAR staff was very helpful and kind.
1	0.23%	<input type="checkbox"/>	The Soar staff were amazing and so informative we felt like we really understand the in and outs of the university now.
1	0.23%	<input type="checkbox"/>	The SOAR staff were very helpful. We have also worked a lot with the band department and they are very helpful and accommodating.
1	0.23%	<input type="checkbox"/>	The SOAR team and staff did a fantastic job
1	0.23%	<input type="checkbox"/>	The SOAR visit was great. All the students were very positive role models for my son. Our initial campus visit lead by a student was also very positive. This was the visit that swayed my son to MSU.
1	0.23%	<input type="checkbox"/>	The soar visit was much better than I had thought it would be, I enjoyed it very mich.
1	0.23%	<input type="checkbox"/>	The SOAR was a good experience, very helpful & informative. It was well ran. Thank you for having that for the incoming freshman.

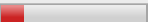

1	0.23%	<input type="text"/>	The softball coaching staff has been exceptional in all areas of my daughter's pre-college experience. Very helpful, informative and caring.
1	0.23%	<input type="text"/>	The staff was extremely helpful in all departments with the success and well being of our student at MSU.
1	0.23%	<input type="text"/>	The staff were very friendly and informative, they were able to answer all the questions I had. Very helpful in my in learning what I needed to do. This was a very new experience , my husband nor I ever attended college, I had an awesome experience . Thank you
1	0.23%	<input type="text"/>	The student tour was great!
1	0.23%	<input type="text"/>	The student visit was great.
1	0.23%	<input type="text"/>	the student/parent orientation
1	0.23%	<input type="text"/>	The students and teachers at SOAR were extremely helpful and very friendly
1	0.23%	<input type="text"/>	The students helping with SOAR were great
1	0.23%	<input type="text"/>	The students that presented SOAR were excellent.
1	0.23%	<input type="text"/>	The tour of the campus was extremely informative
1	0.23%	<input type="text"/>	The tour we had is what had my son want to go here. The meeting we had with the advisor did it. It was a great meeting.
1	0.23%	<input type="text"/>	The whole soar orientation was good
1	0.23%	<input type="text"/>	the willingness for staff to help and give guidance
1	0.23%	<input type="text"/>	The women at the desk in the office of financial aid were and still are always very helpful!
1	0.23%	<input type="text"/>	The young man who lead our tour was fabulous...wish I could remember his name!
1	0.23%	<input type="text"/>	There was a lady at the front desk in financial aid who was so very helpful and inviting. She explained everything to us so thoroughly. It was so different then the experience one usually has with customer service type situations. I wish I could remember her name so she could know how appreciative we were of her. She was not one of the younger ones and was sitting at the first computer as you walked into financial aid.
1	0.23%	<input type="text"/>	Theres been lots of positive things. My son went on his visit expecting to get one degree and already changed his major and met both the professor s and enjoyed and was encouraged by both. Financial office has been very helpful and all the kids have been great
1	0.23%	<input type="text"/>	They have a great introduction program in SOAR. A little long, should be able to complete in one day.
1	0.23%	<input type="text"/>	This is my first child in college so I had lots of questions. I had one bad experience related to our visit in that I was expecting at least some type of scholarship. Even when recently talking with the financial aid office they were surprised with his high ACT score that he didn't get a scholarship, however his GPA wasn't high enough at MSU, but would have been at SEMO
1	0.23%	<input type="text"/>	This is the best school I ever visited, I love everything and my son was very excited.
1	0.23%	<input type="text"/>	Tony Hein was extremely helpful in providing my child with information regarding gluten-free dining options.
1	0.23%	<input type="text"/>	Tony Hein was instrumental in helping us get where we needed to be for Soar. MSU is fortunate to have Tony on their team, great person! Thank you for all your help.
1	0.23%	<input type="text"/>	Tour visit was great...very personable . Tlme spent with financial aid advisor was very helpful. SOAR was awesome - I teach at the University of AR and you have a FAR better orientation.
1	0.23%	<input type="text"/>	Tour was wonderful.
1	0.23%	<input type="text"/>	Two things: Lady at financial aid emailed a very helpful financial aid worksheet which was helpful in determining how much we would need to take out for a loan and we loved the SOAR sessions, they were extremely well put together and informative.
1	0.23%	<input type="text"/>	UA and SOAR have been great! Very supportive offices.
1	0.23%	<input type="text"/>	Very friendly with all whom we encountered
1	0.23%	<input type="text"/>	Very impressed with SOAR. When our other child attended Mizzou's SOAR, the atmosphere was that it is a privilege for our daughter to be attending MU. . At MSU's SOAR, I felt the atmosphere was that MSU was honored to have our child attend.
1	0.23%	<input type="text"/>	Very impressed with the business school.
1	0.23%	<input type="text"/>	Very informative SOAR
1	0.23%	<input type="text"/>	very kind people and clean, orderly campus

1	0.23%	<input type="text"/>	Very positive individuals were eager to assist in questions.
1	0.23%	<input type="text"/>	Very satisfied with the SOARS process. It really walks everyone through the college experiences and letting go for parents. I feel I am ready to let my son go on his own at this campus. I believe he is also very much ready; prepared!
1	0.23%	<input type="text"/>	visited Athletic training dept. Everyone was excellent. SOAR was great too.
1	0.23%	<input type="text"/>	Was pleased that our soar leader was in the academic dept that my child is interested in.
1	0.23%	<input type="text"/>	Was very happy with the ability to meet with the department chair for the major she was considering on our visit.
1	0.23%	<input type="text"/>	We attended SOAR. It was our first experience at missouri state. I was afraid that my son would not like his choice of schools since we never visited prior to SOAR. EVERY person we met was professional, helpful and welcoming. We know now that it is a perfect choice.
1	0.23%	<input type="text"/>	We came an additional time for the multi-cultural scholarship day and that was a very positive experience. That visit was what actually the first thing that really impressed me about MSU and helped me feel better about my daughter attending MSU.
1	0.23%	<input type="text"/>	We felt very informed and welcomed at all events.
1	0.23%	<input type="text"/>	We had a great tour on Columbus Day and a great SOAR session.
1	0.23%	<input type="text"/>	We have been overwhelmingly pleased with all experiences at MSU. Everyone has been helpful and we feel very welcome every time we visit the campus. SOAR is a great program!
1	0.23%	<input type="text"/>	We have been to the campus many times for both daughters to attend volleyball camps and a niece actually played volleyball for the Bears. Attended several of her games throughout her career and always enjoyed the atmosphere.
1	0.23%	<input type="text"/>	We loved attending ROAR
1	0.23%	<input type="text"/>	We loved the school spirit.
1	0.23%	<input type="text"/>	We met with Angela Plank prior to attending SOAR, she wasa very helpful and very kind. It made my daughter feel more comfortable with her decision.
1	0.23%	<input type="text"/>	We noticed that all personnel and student tour leaders and SOAR leaders were very friendly and helpful.
1	0.23%	<input type="text"/>	We set up an appt. with Comm Disorders Dept./ language and speech pathology. We were pleasantly surprised when they said we will meet with Dr. White the head of Dept. Our meeting with her is probably the one driving factor why my daughter chose Mo. State, Dr. White meeting with us was individualized, informative and she was VERY encouraging to her. She totally sold the school to her. She did an excellent job. Also- when my daughter received her acceptance letter, Mo. State was the ONLY school that singled out her academics in the letter. It seemed so personalized like someone took the time to really read her app. and noticed that she took AP and college credit classes at St. Louis U and Truman and it gave the impression to my daughter that Mo. State was impressed with her hard work. It is definatey a nice touch, as school such as SLU, Mizzou and University of Tulsa and Butler as she applied no one singled it out in her initial acceptance letter. You only have one chance to make a first impression!
1	0.23%	<input type="text"/>	We were able to meet with a Professor who was very helpful.
1	0.23%	<input type="text"/>	We were very pleased with the Soar program. Very informative, and the staff and soar leaders were great! Overall, enrolling our child at Missouri State has been a very positive experience.
1	0.23%	<input type="text"/>	What I like the most about our visit was being able to chat with professors in her field of study to gain a prospective on why Missouri State is in the top 125 schools per the AMA for Physician Assistance degree.
1	0.23%	<input type="text"/>	when calling or emailing MSU I always received a reply the same day or the next day.
1	0.23%	<input type="text"/>	When Dr. Hoover found out that my son played tuba in his high school band, He made a point of personally calling and asking my son to audition for the band. At the audition, he offered my son a band scholarship.
1	0.23%	<input type="text"/>	When I emailed the SOAR office concerning enrolling in a SOAR session, I received a prompt reply / personsal call/ and our issue was quickly and positively resolved.
1	0.23%	<input type="text"/>	When there for the Presidential Scholarship interviews 4 random students saw my wife siting alone after our daughter went off to whatever scheduled activity she had next. The students introduced themselves and offered to answer questions.
1	0.23%	<input type="text"/>	When visiting the animation building and the sound studio we were made to feel very comfortable and wanted as a family.
1	0.23%	<input type="text"/>	When we came for her Centennial Leaders interview, the students we spoke with were SO nice and friendly. They all took time to answer our questions and never acted like they were impatient with the amount of questions we were asking or like they didn't care or anything.

			Everyone is very helpful and friendly.
1	0.23%	<input type="checkbox"/>	When we finally did enroll, our financial aid person was very helpful in answering questions about the fafsa and certain qualifications.
1	0.23%	<input type="checkbox"/>	when we had our campus tour we spoke with the Dr in AG and she was extremely helpful and knowledgable
1	0.23%	<input type="checkbox"/>	When we went for the visit everyone was extremely nice and very informative. MSU seems to be very student oriented and have resources for student success.
1	0.23%	<input type="checkbox"/>	When we were there for a college visit, everyone was so nice & wonderful! They made us feel like we were special! We were not just a "number"!
1	0.23%	<input type="checkbox"/>	While I found some of SOAR a little tedious and long overall I was really impressed with the information we received. Although my son felt positive about his choice in schools I did not until I attended SOAR and got to know the campus. I spoke to a gentleman in charge of the dining halls and he was really helpful when discussing my son's desire to eat healthfully as a nutrition major. I found the break out sessions in financial aide and health services to be very informative as well as one on career services. At a organizations fair I spoke with an officer from public safety and he even helped me with a question I had about my other son's college!
1	0.23%	<input type="checkbox"/>	While many of the student workers were great and fun to interact with, my favorite was a young lady in the financial aid office. She was having fun with us and was extremely informative. I do wish I would have gotten her name to acknowledge her directly.
1	0.23%	<input type="checkbox"/>	While visiting for Juniors Day we were shown around Hammonds House by a very nice RA. I have told the story he shared with us many times as an example to my son and his friends on how to get involved in many clubs that interest you. His story of knowing that he wanted to be a Physical Therapist when he was a freshman and then joining a club/group with interest in his Major. He soon found out that it wasn't what he thought and he changed major and said it was the best decision. So even though you think you know, get involved early with other people with similar interest as it may not be what you thought.
1	0.23%	<input type="checkbox"/>	While visiting the campus, my son had the opportunity to talk with Dr. Cornelison (physics dept. head). This was the highlight of his visit. Dr. Cornelison even loaned my son a book. I was grateful that Dr. Cornelison took the time to talk with Hunter. Before the visit Hunter was not very excited about college, but after talking with Dr. Cornelison that all changed!
1	0.23%	<input type="checkbox"/>	with our visit I was especially impressed by the availability of professors to answer questions.
1	0.23%	<input type="checkbox"/>	Wonderful soar program...very informative and great at showing the students that other students felt the same way when they started and that there is always someone to talk to.
1	0.23%	<input type="checkbox"/>	Wonderful staff!!
1	0.23%	<input type="checkbox"/>	Workers in Finaancial aid, computer help desk, business programs, and residential life are all top notch and friendly.
1	0.23%	<input type="checkbox"/>	Yes our SOAR experience was great
1	0.23%	<input type="checkbox"/>	Yes, SOAR was a great program. We had to drop off some papers with Financial Aid. There was a long line and they added staff to assist us. The lady brought us over to her cube to assist us. She was very pleasant and helpful!! Ozark hospitality! (compared to the crabby ladies at the St. Louis community college financial aid office) My daughter has celiac disease and is allergic to wheat. She met the Director of Dining services and he will meet with her the first week of school to discuss her diet & schedule. They made sure she had a gluten free option for dinner and breakfast. They showed her who to speak with in the dining hall to request gluten free options once school started.
1	0.23%	<input type="checkbox"/>	You guys do a great job with promotional & prep materials. The emails, newsletters and info we've received since Ellie was admitted have been very timely, very informative, and creative!
1	0.23%	<input type="checkbox"/>	Your people and students are wonderful
1	0.23%	<input type="checkbox"/>	Your student visits and soar are first rate
418	49.18%	<input checked="" type="checkbox"/>	No
850	Respondents		

Q49. Have you earned a bachelor's degree or higher?			
Count	Percent		
516	60.71%	<input checked="" type="checkbox"/>	Yes
334	39.29%	<input type="checkbox"/>	No
850	Respondents		

Q50. Was your degree earned from Missouri State (aka Southwest Missouri State University/College)?

Count	Percent		
80	15.53%		Yes, from Missouri State (aka Southwest Missouri State University/College)
435	84.47%		No, from another institution
515	Respondents		