

FA13 Transfer Survey_OTC

Description: Will upload document showing needed changes. As with FA12 version, we will need a drawing.

Date Created: 8/16/2013 9:09:55 AM

Date Range: 8/20/2013 8:00:00 AM - 8/30/2013 5:00:00 PM

Total Respondents: 116

Q1. What is your major? (If you are undecided or choosing between two or more majors, please choose "Undecided")

Count	Percent		
6	5.17%		Accounting
0	0.00%		Agriculture/Agriculture Communication
0	0.00%		Agricultural Business/Agricultural Marketing and Sales
0	0.00%		Agricultural Business/Enterprise Management
0	0.00%		Agriculture Business/Agriculture Finance and Management
0	0.00%		Agriculture Education
0	0.00%		Animal Science
1	0.86%		Anthropology
1	0.86%		Art and Design
1	0.86%		Art and Design- Education
0	0.00%		Art History
0	0.00%		Art/Ceramics
0	0.00%		Art/Computer Animation
1	0.86%		Art/Digital Arts
0	0.00%		Art/Drawing
0	0.00%		Art/Metals- Jewelry
0	0.00%		Art/Painting
0	0.00%		Art/Photography
0	0.00%		Art/Printmaking
0	0.00%		Art/Sculpture
0	0.00%		Athletic Training
0	0.00%		Biology - Education/Categorical Science
1	0.86%		Biology - Education/Unified Science
1	0.86%		Biology/Ecology, Evolution and Systematics
0	0.00%		Biology/Microbiology & Biotechnology
0	0.00%		Biology/Organismal Biology
1	0.86%		Biology/Wildlife Biology
3	2.59%		Biology
1	0.86%		Business Education
3	2.59%		Cell and Molecular Biology
0	0.00%		Chemistry- Education/Categorical Science
0	0.00%		Chemistry- Education/Unified Science
1	0.86%		Chemistry/Biochemistry
0	0.00%		Chemistry/Industrial
1	0.86%		Chemistry
2	1.72%		Child and Family Development
2	1.72%		Civil Engineering
2	1.72%		Clinical Laboratory Sciences-Medical Technology
1	0.86%		Clothing, Textiles and Merchandising/Fashion Design and Product Development
0	0.00%		Clothing, Textiles and Merchandising/Fashion Merchandising and Management
0	0.00%		Communication Sciences and Disorders/Audiology
0	0.00%		Communication Sciences and Disorders/Education of the Deaf

0	0.00%		Communication/Comm Studies- BA
0	0.00%		Communication/Ethical Leadership
0	0.00%		Communication/Health Comm
0	0.00%		Communication/Intercultural Com and Diversity
1	0.86%		Communication/Intercultural
0	0.00%		Communication/Interpersonal
0	0.00%		Communication/Organizational
0	0.00%		Communication/Rhetoric
1	0.86%		Communication Science and Disorders/Speech Language Path
4	3.45%		Computer Information Systems
1	0.86%		Computer Science
2	1.72%		Construction Management
7	6.03%		Criminology
0	0.00%		Design/Graphic Design and Illustration
0	0.00%		Design/Graphic Design
0	0.00%		Design/Illustration
1	0.86%		Dietetics
3	2.59%		Early Childhood Education
0	0.00%		Earth Science Education/Unified Science
0	0.00%		Economics
1	0.86%		Electrical Engineering
0	0.00%		Electronic Arts/Audio Studies
0	0.00%		Electronic Arts/Comp Animation Studies
0	0.00%		Electronic Arts/Video Studies
5	4.31%		Elementary Education
0	0.00%		Emerging Technologies Management
0	0.00%		English/Creative Writing
0	0.00%		English/Literature
1	0.86%		English- Education
1	0.86%		Entertainment Management
0	0.00%		Entrepreneurship
0	0.00%		Environmental Plant Science/Crop Science
1	0.86%		Environmental Plant Science/Horticulture
2	1.72%		Exercise and Movement Science/Health Studies
0	0.00%		Facility Management
0	0.00%		Family and Consumer Sciences - Education
2	1.72%		Finance
0	0.00%		Finance/Financial Planning
0	0.00%		Finance/Real Estate
0	0.00%		French
0	0.00%		French- Education
2	1.72%		General Business
0	0.00%		Geography/Environmental-Natural Resources
0	0.00%		Geography/Geotourism

0	0.00%	<input type="text"/>	Geography/Travel Geography
1	0.86%	<input type="text"/>	Geography
0	0.00%	<input type="text"/>	Geology
0	0.00%	<input type="text"/>	Geospatial Sciences
0	0.00%	<input type="text"/>	German
0	0.00%	<input type="text"/>	German- Education
1	0.86%	<input type="text"/>	Gerontology
0	0.00%	<input type="text"/>	Global Studies
1	0.86%	<input type="text"/>	Health Services - Clinical Services
0	0.00%	<input type="text"/>	Health Services - Health Services
0	0.00%	<input type="text"/>	History
0	0.00%	<input type="text"/>	History - Education
1	0.86%	<input type="text"/>	Hospitality and Restaurant Administration/Club Management
0	0.00%	<input type="text"/>	Hospitality and Restaurant Administration/Food and Beverage
0	0.00%	<input type="text"/>	Hospitality and Restaurant Administration/General Options
0	0.00%	<input type="text"/>	Hospitality and Restaurant Administration/Lodging
0	0.00%	<input type="text"/>	Hospitality and Restaurant Administration/Senior Living Management
0	0.00%	<input type="text"/>	Information Technology Service Management
1	0.86%	<input type="text"/>	Interior Design
0	0.00%	<input type="text"/>	Interactive New Media Studies
0	0.00%	<input type="text"/>	Journalism/Broadcast Journalism
0	0.00%	<input type="text"/>	Journalism/Print Journalism
0	0.00%	<input type="text"/>	Logistics and Supply Chain Management
3	2.59%	<input type="text"/>	Management/Administrative Management
1	0.86%	<input type="text"/>	Management/Human Resources Management
1	0.86%	<input type="text"/>	Management/International Business Administration
0	0.00%	<input type="text"/>	Management/Operations Management
0	0.00%	<input type="text"/>	Marketing/Advertising and Promotion
0	0.00%	<input type="text"/>	Marketing/Marketing Management
0	0.00%	<input type="text"/>	Marketing/Marketing Research
0	0.00%	<input type="text"/>	Marketing/Sales/Sales Management
0	0.00%	<input type="text"/>	Mass Media/Digital Film Production
0	0.00%	<input type="text"/>	Mass Media/Film Studies
0	0.00%	<input type="text"/>	Mass Media/Media Operations
0	0.00%	<input type="text"/>	Mass Media/Media Production
0	0.00%	<input type="text"/>	Mass Media/Media Studies
1	0.86%	<input type="text"/>	Mathematics/Actuarial Mathematics
0	0.00%	<input type="text"/>	Mathematics/Applied Mathematics
0	0.00%	<input type="text"/>	Mathematics/Statistics
0	0.00%	<input type="text"/>	Mathematics
0	0.00%	<input type="text"/>	Mathematics- Education
2	1.72%	<input type="text"/>	Middle School Education
0	0.00%	<input type="text"/>	Music/Composition
0	0.00%	<input type="text"/>	Music/Instrumental Performance
		<input type="text"/>	

0	0.00%		Music/Instrumental
0	0.00%		Music/Jazz Performance
0	0.00%		Music/Keyboard Performance
0	0.00%		Music/Vocal Choral
0	0.00%		Music/Vocal Performance
0	0.00%		Musical Theatre
0	0.00%		Music
0	0.00%		Natural Resources
5	4.31%		Nursing
0	0.00%		Philosophy
4	3.45%		Physical Education
0	0.00%		Physics- Education
0	0.00%		Physics
0	0.00%		Planning/Community Regional Planning
0	0.00%		Planning/Tourism Planning and Development
1	0.86%		Political Science
0	0.00%		Pre-Chiropractic
0	0.00%		Pre-Dental Hygiene
0	0.00%		Pre-Dentistry
0	0.00%		Pre-Engineering
0	0.00%		Pre-Health Profession
0	0.00%		Pre-Law
0	0.00%		Pre-Medicine
1	0.86%		Pre-Occupational Therapy
0	0.00%		Pre-Optometry
1	0.86%		Pre-Pharmacy
1	0.86%		Pre-Physical Therapy
1	0.86%		Pre-Physician Assistant
0	0.00%		Pre-Veterinary Medicine
0	0.00%		Professional Writing
7	6.03%		Psychology
0	0.00%		Public Administration
1	0.86%		Public Relations
0	0.00%		Radiography/Education
1	0.86%		Radiography/Management
1	0.86%		Radiography/Science
0	0.00%		Recreation, Sport and Park Administration
0	0.00%		Religious Studies
0	0.00%		Respiratory Therapy/Education
0	0.00%		Respiratory Therapy/Management
0	0.00%		Respiratory Therapy/Science
0	0.00%		Risk Management and Insurance
4	3.45%		Social Work
0	0.00%		Sociology

0	0.00%		Socio-Political Communication
0	0.00%		Spanish
0	0.00%		Spanish- Education
0	0.00%		Special Education/Cross Categorical
0	0.00%		Speech and Theatre Education/Communication
0	0.00%		Speech and Theatre Education/Theatre
0	0.00%		Technology Education
1	0.86%		Technology Management
0	0.00%		Theatre Studies
1	0.86%		Theatre/Acting
0	0.00%		Theatre/Dance
0	0.00%		Theatre/Design/Technology/Stage Mgt
0	0.00%		Wildlife Conservation and Management
9	7.76%		Undecided
116 Respondents			

Q2. Which of the following best describes your decision to attend Missouri State?

Count	Percent		
74	63.79%		I knew when I started at OTC that I would transfer to MSU.
32	27.59%		I decided to transfer while a student at OTC.
10	8.62%		I didn't decide to transfer until after I graduated.
116 Respondents			

Q3. Did you consider attending colleges other than Missouri State?

Count	Percent		
66	56.90%		Yes
50	43.10%		No
116 Respondents			




Q4. Which institutions did you consider?

Count	Percent																																																										
62	100.00%																																																										
<table border="1"> <thead> <tr><th>Count</th><th>Percent</th><th></th><th></th></tr> </thead> <tbody> <tr><td>1</td><td>1.61%</td><td></td><td>Arkansas</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>Arkansas State University, Central Methodist University, University of Missouri-Columbia</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>Arkansas university</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>Belmont</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>Boise State University</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>BYU, EOU</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>College of the Ozarks</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>Columbia college</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>cox college</td></tr> <tr><td>10</td><td>16.13%</td><td></td><td>Drury</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>DRURY</td></tr> <tr><td>1</td><td>1.61%</td><td></td><td>drury university</td></tr> <tr><td></td><td></td><td></td><td></td></tr> </tbody> </table>				Count	Percent			1	1.61%		Arkansas	1	1.61%		Arkansas State University, Central Methodist University, University of Missouri-Columbia	1	1.61%		Arkansas university	1	1.61%		Belmont	1	1.61%		Boise State University	1	1.61%		BYU, EOU	1	1.61%		College of the Ozarks	1	1.61%		Columbia college	1	1.61%		cox college	10	16.13%		Drury	1	1.61%		DRURY	1	1.61%		drury university				
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4	6.45%		Drury University
1	1.61%		Drury university and Mizzou
1	1.61%		Dury
4	6.45%		Evangel
1	1.61%		Evangel University
1	1.61%		Flagler
1	1.61%		Forrest Institute
1	1.61%		fullsail
1	1.61%		George Mason University, University of Miami
1	1.61%		itt tech
1	1.61%		linn tech
1	1.61%		MISSOU and S & T
1	1.61%		Missouri Southern State University and College of the Ozarks
1	1.61%		Missouri Southern State, Mizzou
1	1.61%		Missouri University, Arizona State University, Berklee College Of Music
1	1.61%		mizzou
1	1.61%		Mizzou
1	1.61%		MIZZOU
1	1.61%		Mizzou, Iowa
1	1.61%		mst rolla
1	1.61%		OU
1	1.61%		pheniox on line
1	1.61%		schools in kansas city
1	1.61%		SEMO
1	1.61%		St. Louis University, University of Missouri
1	1.61%		ucm
1	1.61%		UCM
1	1.61%		UMKC
1	1.61%		university of central Missouri
1	1.61%		University of Missouri
1	1.61%		university of Missouri Columbia
1	1.61%		University of Missouri- Columbia and the University of Rhode Island
1	1.61%		University of Missouri St. Louis
1	1.61%		Wichita State
1	1.61%		Xavier


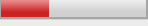
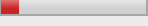
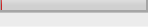
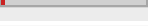
62 Respondents

Q5. Please rate how important the following issues were in choosing which four-year college to attend: - Location


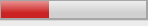
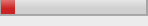
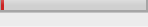
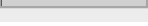
Count	Percent		
54	47.37%		Extremely important
35	30.70%		Very important
20	17.54%		Moderately important
3	2.63%		Slightly important
2	1.75%		Not at all important

114 Respondents

Q6. Please rate how important the following issues were in choosing which four-year college to attend: - Cost

Count	Percent		
58	50.88%		Extremely important
38	33.33%		Very important
14	12.28%		Moderately important
1	0.88%		Slightly important
3	2.63%		Not at all important
114	Respondents		

Q7. Please rate how important the following issues were in choosing which four-year college to attend: - Academic quality

Count	Percent		
62	54.39%		Extremely important
38	33.33%		Very important
11	9.65%		Moderately important
2	1.75%		Slightly important
1	0.88%		Not at all important
114	Respondents		

Q8. How did Missouri State University compare to the institution you considered in the following areas? - Location

Count	Percent		
39	60.00%		Better
24	36.92%		The same
2	3.08%		Worse
65	Respondents		

Q9. How did Missouri State University compare to the institution you considered in the following areas? - Cost

Count	Percent		
44	67.69%		Better
14	21.54%		The same
7	10.77%		Worse
65	Respondents		

Q10. How did Missouri State University compare to the institution you considered in the following areas? - Academic quality

Count	Percent		
18	27.69%		Better
45	69.23%		The same
2	3.08%		Worse
65	Respondents		

Q11. Which of the following did you utilize? (Check all that apply)

Count	Respondent %	Response %		
62	54.39%	26.84%		MSU's Transfer Degree Guides
46	40.35%	19.91%		Missouri State Transfer Help Desk located at Ozarks Technical Community College
91	79.82%	39.39%		Missouri State website
28	24.56%	12.12%		Missouri State's specific website for OTC students (www.missouristate.edu/OTC)
4	3.51%	1.73%		None of the above
114 Respondents				
231 Responses				

Q12. How helpful were the following? - MSU's Transfer Degree Guides

Count	Percent		
28	45.16%		Extremely helpful
25	40.32%		Very helpful
7	11.29%		Moderately helpful
2	3.23%		Slightly helpful
0	0.00%		Not at all helpful
62 Respondents			

Q13. How helpful were the following? - Missouri State Transfer Help Desk

Count	Percent		
18	39.13%		Extremely helpful
18	39.13%		Very helpful
6	13.04%		Moderately helpful
2	4.35%		Slightly helpful
2	4.35%		Not at all helpful
46 Respondents			

Q14. How helpful were the following? - Missouri State website

Count	Percent		
28	30.77%		Extremely helpful
39	42.86%		Very helpful
19	20.88%		Moderately helpful
5	5.49%		Slightly helpful
0	0.00%		Not at all helpful
91 Respondents			

Q15. How helpful were the following? - Missouri State's specific website for OTC students (www.missouristate.edu/OTC)

Count	Percent		
6	21.43%		Extremely helpful
13	46.43%		Very helpful
6	21.43%		Moderately helpful
0	0.00%		Slightly helpful
3	10.71%		Not at all helpful
28 Respondents			

Q16. For which of the following did you utilize the Missouri State website? (Check all that apply)

Count	Respondent %	Response %	
87	95.60%	15.90%	Admission/application information
80	87.91%	14.63%	Class scheduling/registration
55	60.44%	10.05%	Contact/directory information
58	63.74%	10.60%	Cost information
61	67.03%	11.15%	Financial Aid information
6	6.59%	1.10%	Housing information/contract
58	63.74%	10.60%	Information about academic programs
68	74.73%	12.43%	Transfer equivalency information (how my classes will transfer)
71	78.02%	12.98%	Transfer "To-Do" checklist
3	3.30%	0.55%	Other (please specify)

Count	Percent	
1	33.33%	2+2 degree information
1	33.33%	Maps, shuttle routes, finding a job
1	33.33%	the online student orientation

91 Respondents
547 Responses

Q17. Was there anything you needed on the Missouri State website that we did not provide?

Count	Percent	
10	10.99%	Yes (please explain)

Count	Percent	
1	10.00%	Anything about an OTC helpdesk
1	10.00%	Easy to locate bus maps, hand-made food
1	10.00%	I couldn't find an easy access page that provided quick information about books required for particular courses; regardless if I was taking the course or not.
1	10.00%	I didn't see Information on connecting to the free Wi-Fi on campus.
1	10.00%	Maps of buildings
1	10.00%	More careers for Majors
1	10.00%	Not so much that it wasn't provided as much as it was that it was difficult to find what I needed. The website has a couple sections that just don't make it easy to maneuver.
1	10.00%	The cost per credit hour was not specified. Only an example of an average year but with paying out of pocket it gave no clue to the amount I would be paying.
1	10.00%	There was nothing I needed
1	10.00%	What the days mean such as TR as Tuesday and Thursday. You need to have a link on the schedule for references or symbols.

81 89.01% No

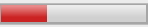
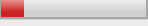
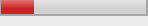
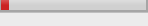
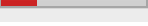
91 Respondents

Q18. Did you ask your advisor at OTC how courses would transfer to Missouri State?

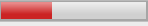
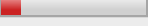
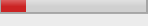
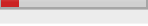
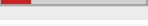
Count	Percent	
57	50.00%	Yes
57	50.00%	No

114 Respondents

Q19. How helpful was your OTC advisor in doing the following? - Providing information needed to assist you in transferring to Missouri State

Count	Percent		
18	31.58%		Extremely helpful
9	15.79%		Very helpful
13	22.81%		Moderately helpful
3	5.26%		Slightly helpful
14	24.56%		Not at all helpful
57	Respondents		

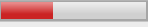
Q20. How helpful was your OTC advisor in doing the following? - Selecting prerequisites for Missouri State that could be completed at OTC

Count	Percent		
20	35.09%		Extremely helpful
8	14.04%		Very helpful
10	17.54%		Moderately helpful
7	12.28%		Slightly helpful
12	21.05%		Not at all helpful
57	Respondents		


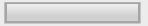
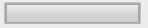
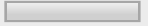
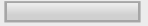
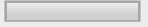
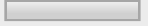
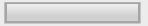
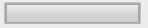
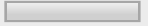
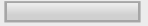
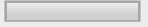
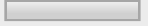
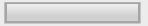
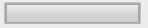
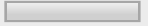
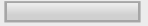
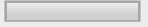
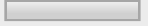
Q21. Within how many months before attending Missouri State did you make your first contact with us to begin the transfer process?

Count	Percent		
42	36.84%		1 - 3 months
40	35.09%		4 - 6 months
22	19.30%		6 - 12 months
10	8.77%		More than 12 months
114	Respondents		

Q22. Did you complete an Associate degree before transferring to Missouri State?

Count	Percent		
73	64.04%		Yes
41	35.96%		No
114	Respondents		

Q23. We would be interested in knowing the reason(s) you chose not to complete an Associate degree. If you are willing, please provide an explanation:

Count	Percent																														
33	100.00%																														
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>3.03%</td> <td></td> <td>Because I needed my bachelors not a associate for my career so I am not going to waste my time .</td> </tr> <tr> <td>1</td> <td>3.03%</td> <td></td> <td>Because I needed to work and I dropped the classes to complete the associates degree, now I decided I'm ready to getting career going.</td> </tr> <tr> <td>1</td> <td>3.03%</td> <td></td> <td>Felt that I would have to jump through less hoops for the required classes to transfer if I took them at Missouri State</td> </tr> <tr> <td>1</td> <td>3.03%</td> <td></td> <td>I am 4 credit hours short, and am going to apply for a reverse transfer option to complete my degree.</td> </tr> <tr> <td>1</td> <td>3.03%</td> <td></td> <td>I am completing a reverse transfer because I'm only 4 credits shy of getting my transfer degree!</td> </tr> <tr> <td>1</td> <td>3.03%</td> <td></td> <td>I am still currently a student at otc and plan on completing my Associate degree by this december</td> </tr> </tbody> </table>				Count	Percent			1	3.03%		Because I needed my bachelors not a associate for my career so I am not going to waste my time .	1	3.03%		Because I needed to work and I dropped the classes to complete the associates degree, now I decided I'm ready to getting career going.	1	3.03%		Felt that I would have to jump through less hoops for the required classes to transfer if I took them at Missouri State	1	3.03%		I am 4 credit hours short, and am going to apply for a reverse transfer option to complete my degree.	1	3.03%		I am completing a reverse transfer because I'm only 4 credits shy of getting my transfer degree!	1	3.03%		I am still currently a student at otc and plan on completing my Associate degree by this december
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1	3.03%		I am still currently a student at otc and plan on completing my Associate degree by this december																												

1	3.03%	<input type="text"/>	i am using the gi bill so cost is not an issue for me and i wanted to experience a more iconic college experience
1	3.03%	<input type="text"/>	I completed an Associate of Applied Sciences
1	3.03%	<input type="text"/>	I decided that I would rather take the 16 elective classes needed for my Associates at MSU because they would be classes that would be geared toward my degree verses just "space fillers" at OTC.
1	3.03%	<input type="text"/>	I decided to start on a bachelors degree instead.
1	3.03%	<input type="text"/>	I did not enjoy attending OTC and I was impressed by my interactions with MSU faculty.
1	3.03%	<input type="text"/>	I didn't continue with the Associate degree because I was only a few hours short, and my time under A+ scholarship at OTC had run out. I figured the classes would transfer anyway and the few extra hours wouldn't matter too much since they were own to random electives. However, I did complete the 43 hour transfer block without "graduating" from OTC, so perhaps I did.
1	3.03%	<input type="text"/>	I didnt feel like it was necessary to do so. I plan on getting my masters, so I didnt want to "waste" the time completing 16 additional hours of things that didnt interest me as I am a "nontraditional" student and want to get things done in a faster fashion.
1	3.03%	<input type="text"/>	I had been away from otc for so long because of basic traing for the national guard I just wanted to start at msu
1	3.03%	<input type="text"/>	I had to move out of town and quit going to college about a semester early! :/
1	3.03%	<input type="text"/>	I knew I was going to graduate from Missouri state and I wanted to start taking classes for my major at the college I was going to graduate from.
1	3.03%	<input type="text"/>	I ma in the process of completing my degree and am taking a course that is needed for my transfer that is a zero credit course.
1	3.03%	<input type="text"/>	I needed 19 credits of just electives and I felt that is a waste of time and money, I had all other classes needed finished
1	3.03%	<input type="text"/>	I want to complete my college as soon as possible, if i stayed in OTC for the one last class, it would waste my time. After talk to the staff from msu in otc help desk, she gave me this idea, and I think its very helpful.
1	3.03%	<input type="text"/>	I wanted to be able to go back and take classes at otc in case I wasn't accepted into Missouri State
1	3.03%	<input type="text"/>	I Was Pursuing My Nursing Degree Which Does Not Require An AssociateS Degree.
1	3.03%	<input type="text"/>	I'd gone to two junior colleges in Arizona, and changed my major several times. None of my accumulated classes correlated into an associate's degree. The MSU transfer help desk didn't process my 45 hour block request properly, either.
1	3.03%	<input type="text"/>	I'm currently taking the last course I need for an associate degree at otc as well as taking course at MSU
1	3.03%	<input type="text"/>	I'm getting all my pre reqs for cox college bachelors of science in diagnostic imaging
1	3.03%	<input type="text"/>	I've tried making an appointment with the few advisors I have had, and none of them seemed to be able/or wanting to help me set up an educational plan.
1	3.03%	<input type="text"/>	It just felt like the right time to transfer.
1	3.03%	<input type="text"/>	It was not a choice. I lacked the time back when I went to OTC. My husband left and I had an infant and a two year old and I started failing classes I knew I would not be failing regularly, if I had the time to devote to my classes and studying. Now that my kids are 17 & 15, I know I will have the time to devote to my studies.
1	3.03%	<input type="text"/>	It was not a good time in my life for school.
1	3.03%	<input type="text"/>	It would take me longer to complete the associates than to go directly in MSU. Also motivation to stay in school is higher for me by attending a four year university, more opportunities wight degrees.
1	3.03%	<input type="text"/>	Pure economics..I just wanted courses to transfer to complete my degree.
1	3.03%	<input type="text"/>	There were many classes at OTC that would transfer as Lower Level divisionnot specific for classes that I would take. Only had to take 2 gen eds classes here ininstead of 7 or 8 more elective classes and another year of school farther away from my major.
1	3.03%	<input type="text"/>	wanted to simply get into the university and begin coursework there.
1	3.03%	<input type="text"/>	Was more interested in a four year degree.

Q24. How many credit hours did you transfer to Missouri State?

Count	Percent		
7	17.07%		Less than 24 credit hours
10	24.39%		24 - 40 credit hours
10	24.39%		41 - 50 credit hours
4	9.76%		51 - 60 credit hours
10	24.39%		60 credit hours or more
41	Respondents		

Q25. Are you aware of the Reverse Transfer Agreement between MSU and OTC, which would allow you to transfer MSU credit to OTC so you can receive an Associate of Arts degree?

Count	Percent		
10	43.48%		Yes
13	56.52%		No
23	Respondents		

Q26. Did your OTC credit transfer to Missouri State the way you expected?

Count	Percent		
94	83.19%		Yes
19	16.81%		No
113	Respondents		

Q27. Why did your OTC credits not transfer to Missouri State the way you expected?

Count	Percent	
19	100.00%	
Count	Percent	
1	5.26%	;)
1	5.26%	Auto cad, biology
1	5.26%	BIO 250- Genetics
1	5.26%	I did not receive credit for a few prerequisite classes that I took at OTC.
1	5.26%	I expected the courses to transfer simply as I saw them on my OTC transcript. They transferred to MSU with a few qualifiers I needed help to understand.
1	5.26%	I expected to be a junior because I completed my associates and I am listed as a sophomore.
1	5.26%	I just didn't have any.
1	5.26%	I think having to take prerequisites required for the general BSN program at MSU is not necessary for the BSN-Completion program.
1	5.26%	I think there might be some classes I'll have to take at MSU that could've worked but didn't.
1	5.26%	I was disappointed in the courses that weren't considered equivalent. Especially since I've started some of them this semester at MSU and feel I'm retaking exactly the same course I had previously taken at OTC, except that the class size is much larger at MSU and more difficult to get one on one time with the instructor (whereas there were smaller class sizes at OTC).
1	5.26%	i was not given as much credits as i thought i would
1	5.26%	I was not really sure how they would transfer, but I was told to check into a reverse transfer on some credits with OTC to change my degree to make it easier to transfer it to MSU.
1	5.26%	Many of my ECD classes do=did not transfer. Only about 1/2 of all of my total credits transferred.
1	5.26%	most of my construction classes
1	5.26%	My music class didn't transfer and otc equivalent to GEP didn't transfer either

1	5.26%		My nutrition class did not transfer and any credit let alone toward my major. I was told it would that's why I took the class
1	5.26%		Some classes didn't have grades in the transcripts that were sent to MSU
1	5.26%		Some of the credits were not transferable due to Missouri State not accepting them.
1	5.26%		The Classes Were Not Considered To Be The Same Curriculum.
19 Respondents			

Q28. Please indicate your level of agreement with the following statement: I feel I received appropriate customer service from the Office of Admissions.

Count	Percent		
69	61.06%		Strongly agree
27	23.89%		Moderately agree
14	12.39%		Neither agree nor disagree
3	2.65%		Moderately disagree
0	0.00%		Strongly disagree
113 Respondents			

Q29. Please explain if you disagree with the previous statement so we may improve our customer service:

Count	Percent																		
3	100.00%																		
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>33.33%</td> <td></td> <td>I could never get a direct answer and was constantly transferred to the next person. Eventually, a faculty member helped me sign up for classes. Whereas, the administration I spoke to never seemed to have the time or patience to help me with my transfer questions.</td> </tr> <tr> <td>1</td> <td>33.33%</td> <td></td> <td>I felt I got the run-around sometimes. I would have liked to have some one-on-one time with somebody (who would actually take time to walk me through, instead of rush me) to help me register, and find classes, and help me with my Financial Aid...all at one place, instead of having to run all over.</td> </tr> <tr> <td>1</td> <td>33.33%</td> <td></td> <td>some of the workers are rude and impatient i am a veteran and have been out of school for a long time</td> </tr> </tbody> </table>				Count	Percent			1	33.33%		I could never get a direct answer and was constantly transferred to the next person. Eventually, a faculty member helped me sign up for classes. Whereas, the administration I spoke to never seemed to have the time or patience to help me with my transfer questions.	1	33.33%		I felt I got the run-around sometimes. I would have liked to have some one-on-one time with somebody (who would actually take time to walk me through, instead of rush me) to help me register, and find classes, and help me with my Financial Aid...all at one place, instead of having to run all over.	1	33.33%		some of the workers are rude and impatient i am a veteran and have been out of school for a long time
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1	33.33%		some of the workers are rude and impatient i am a veteran and have been out of school for a long time																
3 Respondents																			

Q30. Did you apply for financial aid (i.e., loans, grants, work study)? (To apply for aid, you must have completed the Free Application for Federal Student Aid (FAFSA).)

Count	Percent		
92	81.42%		Yes
21	18.58%		No
113 Respondents			

Q31. How satisfied were you with the service you received from the Missouri State Financial Aid Office?

Count	Percent		
42	45.65%		Very satisfied
24	26.09%		Moderately satisfied
18	19.57%		Neither satisfied nor dissatisfied
6	6.52%		Moderately dissatisfied
2	2.17%		Very dissatisfied
92 Respondents			

Q32. Are you living in a residence hall on campus?

Count	Percent		
1	0.88%		Yes
112	99.12%		No
113 Respondents			

Q33. How satisfied were you with the service you received from the Residence Life, Housing and Dining Services in setting up your on-campus living arrangements?

Count	Percent		
1	100.00%		Very satisfied
0	0.00%		Moderately satisfied
0	0.00%		Neither satisfied nor dissatisfied
0	0.00%		Moderately dissatisfied
0	0.00%		Very dissatisfied
1 Respondents			

Q34. Please indicate your level of agreement with the following statement: I found the online transfer orientation to be helpful.

Count	Percent		
36	31.86%		Strongly agree
41	36.28%		Moderately agree
30	26.55%		Neither agree nor disagree
4	3.54%		Moderately disagree
2	1.77%		Strongly disagree
113 Respondents			

Q35. What would have improved the online orientation experience?

Count	Percent																						
4	100.00%																						
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>25.00%</td> <td></td> <td>Have more unique info that is not commonly known</td> </tr> <tr> <td>1</td> <td>25.00%</td> <td></td> <td>I don't even know there was one. Or if I did complete it, I don't even remember doing it.</td> </tr> <tr> <td>1</td> <td>25.00%</td> <td></td> <td>Length</td> </tr> <tr> <td>1</td> <td>25.00%</td> <td></td> <td>Make it more usefull.</td> </tr> </tbody> </table>				Count	Percent			1	25.00%		Have more unique info that is not commonly known	1	25.00%		I don't even know there was one. Or if I did complete it, I don't even remember doing it.	1	25.00%		Length	1	25.00%		Make it more usefull.
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1	25.00%		I don't even know there was one. Or if I did complete it, I don't even remember doing it.																				
1	25.00%		Length																				
1	25.00%		Make it more usefull.																				
4 Respondents																							

Q36. Did you attend TRANSFERmation?

Count	Percent		
3	9.09%		Yes
30	90.91%		No
33 Respondents			

Q37. Please indicate your level of agreement with the following statement: I found TRANSFERmation to be helpful.

Count	Percent		
2	66.67%		Strongly agree
1	33.33%		Moderately agree
0	0.00%		Neither agree nor disagree
0	0.00%		Moderately disagree
0	0.00%		Strongly disagree
3 Respondents			

Q38. What would have improved the TRANSFERmation experience?

Count	Percent	
0	0.00%	
0 Respondents		

Q39. By what means did you learn how to enroll (i.e., be advised and register) for your classes? (Check all that apply)

Count	Respondent %	Response %																																		
63	56.76%	26.47%	Received the "Checklist for Admitted Transfer Students" that arrived in the mail																																	
57	51.35%	23.95%	Read the instructions on the Missouri State website																																	
59	53.15%	24.79%	Called my Missouri State academic department and talked with my advisor																																	
16	14.41%	6.72%	Called Missouri State Office of Admissions																																	
33	29.73%	13.87%	Viewing the Online Transfer Orientation																																	
10	9.01%	4.20%	Other (please specify)																																	
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1	10.00%	OTC/MSU Transfer Desk																																		
1	10.00%	talked to my adviser																																		
111 Respondents																																				
238 Responses																																				

Q40. By what department were you advised when enrolling? (Check all that apply)

Count	Respondent %	Response %	
69	62.16%	50.74%	Department of your major
6	5.41%	4.41%	Academic Advisement Center-University Hall 109
9	8.11%	6.62%	Education Advisement Center-Hill Hall 202
25	22.52%	18.38%	Business Advisement Center-Glass Hall 106
5	4.50%	3.68%	Adult Student Services-Carrington Hall 314
14	12.61%	10.29%	OTC Transfer Help Desk

7	6.31%	5.15%	<input type="checkbox"/>	Other (please specify)
Count	Percent			
1	14.29%	<input type="checkbox"/>	<input type="checkbox"/>	Biology
1	14.29%	<input type="checkbox"/>	<input type="checkbox"/>	Biomedical Sciences
1	14.29%	<input type="checkbox"/>	<input type="checkbox"/>	Found advisor name online
1	14.29%	<input type="checkbox"/>	<input type="checkbox"/>	Kinesiology
1	14.29%	<input type="checkbox"/>	<input type="checkbox"/>	Nursing
1	14.29%	<input type="checkbox"/>	<input type="checkbox"/>	OTC Student Services
1	14.29%	<input type="checkbox"/>	<input type="checkbox"/>	Transfer Student Advisor- Martha Mincey
1	0.90%	0.74%	<input type="checkbox"/>	I did not meet with an advisor.
111 Respondents				
136 Responses				

Q41. Please indicate your level of satisfaction with the following: - Advice you received from your MSU advisor regarding what courses to take for your first semester at Missouri State

Count	Percent			
78	70.91%	<input type="checkbox"/>	<input type="checkbox"/>	Very satisfied
24	21.82%	<input type="checkbox"/>	<input type="checkbox"/>	Moderately satisfied
6	5.45%	<input type="checkbox"/>	<input type="checkbox"/>	Neither satisfied nor dissatisfied
1	0.91%	<input type="checkbox"/>	<input type="checkbox"/>	Moderately dissatisfied
1	0.91%	<input type="checkbox"/>	<input type="checkbox"/>	Very dissatisfied
0	0.00%	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable
110 Respondents				

Q42. Please indicate your level of satisfaction with the following: - Ease of scheduling appointment with your MSU advisor

Count	Percent			
76	69.09%	<input type="checkbox"/>	<input type="checkbox"/>	Very satisfied
26	23.64%	<input type="checkbox"/>	<input type="checkbox"/>	Moderately satisfied
0	0.00%	<input type="checkbox"/>	<input type="checkbox"/>	Neither satisfied nor dissatisfied
5	4.55%	<input type="checkbox"/>	<input type="checkbox"/>	Moderately dissatisfied
1	0.91%	<input type="checkbox"/>	<input type="checkbox"/>	Very dissatisfied
2	1.82%	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable
110 Respondents				

Q43. Please indicate your level of satisfaction with the following: - The amount of time you spent with your MSU advisor

Count	Percent			
66	60.00%	<input type="checkbox"/>	<input type="checkbox"/>	Very satisfied
33	30.00%	<input type="checkbox"/>	<input type="checkbox"/>	Moderately satisfied
8	7.27%	<input type="checkbox"/>	<input type="checkbox"/>	Neither satisfied nor dissatisfied
1	0.91%	<input type="checkbox"/>	<input type="checkbox"/>	Moderately dissatisfied
0	0.00%	<input type="checkbox"/>	<input type="checkbox"/>	Very dissatisfied
2	1.82%	<input type="checkbox"/>	<input type="checkbox"/>	Not applicable
110 Respondents				

Q44. Please indicate your level of satisfaction with the following: - Explanation of your degree requirements by your MSU advisor

Count	Percent		
71	64.55%		Very satisfied
29	26.36%		Moderately satisfied
5	4.55%		Neither satisfied nor dissatisfied
4	3.64%		Moderately dissatisfied
1	0.91%		Very dissatisfied
0	0.00%		Not applicable
110 Respondents			

Q45. Please indicate your level of satisfaction with the following: - Your understanding of your Credit Evaluation

Count	Percent		
67	60.91%		Very satisfied
22	20.00%		Moderately satisfied
15	13.64%		Neither satisfied nor dissatisfied
5	4.55%		Moderately dissatisfied
0	0.00%		Very dissatisfied
1	0.91%		Not applicable
110 Respondents			

Q46. Did you talk with your MSU academic advisor about having any of your transfer credits reevaluated?

Count	Percent		
33	30.00%		Yes
77	70.00%		No
110 Respondents			

Q47. Was your MSU advisor knowledgeable about the online reevaluation process?

Count	Percent		
33	100.00%		Yes
0	0.00%		No
33 Respondents			

Q48. Have you utilized the online reevaluation process?

Count	Percent		
9	27.27%		Yes
24	72.73%		No
33 Respondents			

Q49. How satisfied were you with the functionality of the online tool?

Count	Percent		
5	55.56%		Very satisfied
3	33.33%		Moderately satisfied
1	11.11%		Neither satisfied nor dissatisfied
0	0.00%		Moderately dissatisfied
0	0.00%		Very dissatisfied
9 Respondents			

Q50. Please provide us the reasons for your dissatisfaction so we may have the opportunity to improve the process:

Count	Percent
0	0.00%
Count Percent	
0	Respondents

Q51. The following services and opportunities were explored in the online transfer orientation. Which of these, if any, would you have liked to have received more information about? (Check all that apply)

Count	Respondent %	Response %	
26	23.64%	13.61%	Bear CLAW (Center for Learning And Writing)
39	35.45%	20.42%	Career Services
22	20.00%	11.52%	Taylor Health Center
39	35.45%	20.42%	Student Organizations
18	16.36%	9.42%	Intramurals
19	17.27%	9.95%	Athletic Events
28	25.45%	14.66%	None of the above
110	Respondents		
191	Responses		

Q52. Which of the following are you most interested using or participating in as a student? (Check all that apply)

Count	Respondent %	Response %	
33	30.00%	16.84%	Bear CLAW (Center for Learning And Writing)
44	40.00%	22.45%	Career Services
22	20.00%	11.22%	Taylor Health Center
43	39.09%	21.94%	Student Organizations
13	11.82%	6.63%	Intramurals
21	19.09%	10.71%	Athletic Events
20	18.18%	10.20%	None of the above
110	Respondents		
196	Responses		

Q53. Was Missouri State's state-wide mission in Public Affairs a factor in your choice to attend Missouri State?

Count	Percent	
3	2.73%	Absolutely, it was one of the main reasons I chose MSU.
20	18.18%	While not one of the main reasons, it was important to me.
87	79.09%	Not really, I was coming to Missouri State anyway.
110	Respondents	

Q54. How satisfied are you with your decision to transfer to Missouri State University?

Count	Percent	
67	60.91%	Very satisfied
31	28.18%	Moderately satisfied
9	8.18%	Neither satisfied nor dissatisfied
3	2.73%	Moderately dissatisfied
0	0.00%	Very dissatisfied
110	Respondents	

Q55. Please indicate your level of agreement with the following statement: I feel connected at Missouri State University.

Count	Percent		
22	20.00%		Strongly agree
44	40.00%		Moderately agree
28	25.45%		Neither agree nor disagree
13	11.82%		Moderately disagree
3	2.73%		Strongly disagree
110	Respondents		

Q56. What are things Missouri State could have done to strengthen or further strengthen your connection to Missouri State?

Count	Percent		
72	65.45%		Nothing, I feel they have done a good job.
20	18.18%		Nothing, I'm not interested in developing a stronger connection to MSU.
18	16.36%		Other (please specify)
Count	Percent		
1	5.56%		All my classes are downtown so I don't really know what's going on because I don't see all the info there
1	5.56%		An implementation of a mentor program by a student from the Dept. of enrollment.
1	5.56%		Better information about the student groups on the MSU website.
1	5.56%		Career Planning
1	5.56%		Cost of tuition and books.
1	5.56%		easier/better parking for non-traditional students
1	5.56%		Friendlier staff in the bookstore, teachers have better communication, blackboard actually working
1	5.56%		I am a non traditional student with a family. MSU has done a great job, I simply don't have time for the connections.
1	5.56%		I feel that everything is more so aimed at freshmen living on campus more so than transfer students
1	5.56%		More Evening classes for Non-trad students
1	5.56%		more programs for transfer students
1	5.56%		Not possible for big organizations
1	5.56%		offer more for commuters during opening week... i felt it was mainly for those living on campus and allow people to take guest with them, transferring and not knowing anyone
1	5.56%		register earlier
1	5.56%		send out emails about games and organizations that students can do.
1	5.56%		stop teaching evolution as if it is real science
1	5.56%		To be given a book of all the organizations- calendar if events at your advisor meeting would be very helpful!
1	5.56%		very overwhelming for a first time student who is not living on campus... maybe a transfer/commuter student outreach.
110	Respondents		

Q57. Please explain if you had any positive experiences with Missouri State while going through the transfer process:

Count	Percent		
63	100.00%		
Count	Percent		
1	1.59%		When going to the orientation, staff were very informative and made me feel welcome.
1	1.59%		Admissions Called To See If I Had Any Concerns Or Questions.

1	1.59%	<input type="text"/>	Advisor was helpful with OTC credits and my future planning
1	1.59%	<input type="text"/>	Dr. Sims-Giddens was extremely helpful in helping me to figure out not only the classes for the Fall 2013 semester, but for all of the classes I will need to complete my degree. She listened to me and worked with my schedule to individualize the process.
1	1.59%	<input type="text"/>	Easy to talk to the advisor
1	1.59%	<input type="text"/>	Everyone has been extremely helpful. I have not had one bad encounter with any of the staff and I appreciate that very much!
1	1.59%	<input type="text"/>	Everyone has been very helpful.
1	1.59%	<input type="text"/>	Everyone was so much more helpful that I had at OTC
1	1.59%	<input type="text"/>	Everyone was very friendly. Every time I called for help and said I was new to Msu, everyone would say, "welcome! We are glad to have you!"
1	1.59%	<input type="text"/>	Everyone was very helpful.
1	1.59%	<input type="text"/>	Everything has been very smooth and simple, I never had to freak out about anything, which was great.
1	1.59%	<input type="text"/>	Everything Has Been Very Smooth. No Complaints
1	1.59%	<input type="text"/>	Everything is running smoothly so far.
1	1.59%	<input type="text"/>	Everything was very smooth. I didn't get any run-around from one person to the next to figure out what I needed to do.
1	1.59%	<input type="text"/>	Faculty is super nice and helpful!
1	1.59%	<input type="text"/>	For me everything went very smoothy and I was able to transfer very easily with hardly any problems. Everybody that i spoke to along the way were very friendly and extremely informative.
1	1.59%	<input type="text"/>	Had all my questions answered quickly.
1	1.59%	<input type="text"/>	I enjoyed my time with my advisor reviewing my credits that transferred over from OTC to MSU. The advisor was very helpful in showing me classes that need to be taken and showing that all my credits transferred successfully over from OTC. Basically i'm starting straight into my requirements for my degree without any classes that i wasn't expecting to take.
1	1.59%	<input type="text"/>	I enjoyed the "Transformation" held at Carrington Hall the week before starting at MSU.
1	1.59%	<input type="text"/>	I felt very welcomed and if I need any help it was there for me.
1	1.59%	<input type="text"/>	I found the Adult Student Orientation extremely helpful.
1	1.59%	<input type="text"/>	I have transferred to 3 different schools and this was by farthe easiest and most informed campus I have seen.
1	1.59%	<input type="text"/>	I just like all that I've experienced so far
1	1.59%	<input type="text"/>	I like my advisor
1	1.59%	<input type="text"/>	I liked that they made a transfer day for the students that were transferring.
1	1.59%	<input type="text"/>	I love that my advisor knew me when I went to see her the second time and was very helpful. She did not rush our time together and told me everything that I needed to know.
1	1.59%	<input type="text"/>	I made a really good friend at the transfermation
1	1.59%	<input type="text"/>	I really liked the way that my advisor sat down with me and was very informative and helpful. She made me feel very welcome and comfortable.
1	1.59%	<input type="text"/>	I was unclear about my degree requirements for quite some time. My advisor helped me see what I had missed in the the information and greatly simplified my understanding of it. She also helped me structure my courses in a better way than I had did myself.
1	1.59%	<input type="text"/>	I've had to base my major over the classes available. Instead of the other way around. I have to work full time during the day and MSU is very subpar with their level of evening courses offered for students compared to most other schools.
1	1.59%	<input type="text"/>	If I had any questions at all, I would call and no matter what department I ended up calling, they would always point me in the right direction. For example, I accidentally called the financial aid office (one of the many MSU office numbers I had in my phone) and even though my question had nothing to do with their department, the ladies there made sure that my question was answered. I couldn't find the building that I had to get my parking pass from and they gave me directions to get there. That was one thing that stuck out, no matter who you called at the campus, they made sure you didn't have any questions after the conversation was over or they would transfer you to someone that could help.
1	1.59%	<input type="text"/>	It was adequate, I made it through the transfer process easily enough. My experience didn't

			stand out as overly positive or negative.
1	1.59%	<input type="checkbox"/>	It was easy, they accepted my A.A. degree without any hiccups.
1	1.59%	<input type="checkbox"/>	it was fairly easy.
1	1.59%	<input type="checkbox"/>	It went pretty smoothly for me!
1	1.59%	<input type="checkbox"/>	Loved meeting with my advisor. It made me feel like I was on the right track and motivated me.
1	1.59%	<input type="checkbox"/>	My academic advisor was fantastic and made me feel right at home; and I knew after meeting with her I made the right decision transferring to MSU. All thanks to Dr. Woodard.
1	1.59%	<input type="checkbox"/>	My adviser was more than helpful, and any other staff member that I came across answered my questions and gave me the advice I needed.
1	1.59%	<input type="checkbox"/>	my adviser was very helpful!
1	1.59%	<input type="checkbox"/>	My advisor Kim Stagner was excellent in answering my questions!
1	1.59%	<input type="checkbox"/>	My advisor, Rebecca Woodard, was very helpful with the process.
1	1.59%	<input type="checkbox"/>	My advisors ability to explain everything really helped.
1	1.59%	<input type="checkbox"/>	My advisors were very lenient with the issues I was having scheduling!
1	1.59%	<input type="checkbox"/>	My credits transferred better than I thought they would. The faculty member I spoke with about getting signed up for classes was extremely helpful and patient!
1	1.59%	<input type="checkbox"/>	My positive experience ties in with my negative experience. When I appealed to the department chair about applying for an override into the full class she almost immediately got on seeing if there was a waiting list and contacting the instructor to see if he was will to take an extra student.
1	1.59%	<input type="checkbox"/>	My transfer advisor was helpful in getting me on the right track to start my first semester at MSU. She also helped guide me to the right permanent advisor for my major. I am enjoying my time at MSU so far.
1	1.59%	<input type="checkbox"/>	My transfer advisor, Ross Hawkins, was really nice. He did anything he could to help.
1	1.59%	<input type="checkbox"/>	nursing dept was fantastic
1	1.59%	<input type="checkbox"/>	people care about my needs my needs
1	1.59%	<input type="checkbox"/>	People here are very kind, everyone is nice.
1	1.59%	<input type="checkbox"/>	Recy Moore was the most helpful. She is one of the sweetest advisors I have ever encounterd.
1	1.59%	<input type="checkbox"/>	The administration is very kind
1	1.59%	<input type="checkbox"/>	The admissions people where helpful to any questions I had.
1	1.59%	<input type="checkbox"/>	The Adult Services department was amazing! Their orientation meeting was great and helped ease a lot of the anxiety I was feeling.
1	1.59%	<input type="checkbox"/>	The advisor meeting was very positive and informative.
1	1.59%	<input type="checkbox"/>	The most positive experience I have had this far is meeting with my advisor. I was nervous about transferring and my advisor was very encouraging and helpful through the whole process
1	1.59%	<input type="checkbox"/>	The online information was very helpful. I chose my classes and met with my advisor to verify my choices.
1	1.59%	<input type="checkbox"/>	The OTC/ MSU transfer desk was very helpful.
1	1.59%	<input type="checkbox"/>	The staff members were very helpful and friendly.
1	1.59%	<input type="checkbox"/>	The staff were very friendly and answered any questions I may have had.
1	1.59%	<input type="checkbox"/>	The willingness of the admissions to get me through the process was very welcoming, and it made it easy to transfer
1	1.59%	<input type="checkbox"/>	Very help full and fast
1	1.59%	<input type="checkbox"/>	Yes, advisors are very helpful and informative.

63 Respondents

Q58. Please explain if you had any frustrating or disappointing experiences with Missouri State:

Count Percent



Count	Percent		
1	1.59%	<input type="text"/>	Not at all.
1	1.59%	<input type="text"/>	Availability of commuter parking is very limited
1	1.59%	<input type="text"/>	Blackboard is very hard to get to, and when you are taking online classes, it is extremely frustrating. If my work is late then it is my fault, but if blackboard wont work then how is that my fault?
1	1.59%	<input type="text"/>	Estimating the total cost of tuition and books and the amount of financial aid refund should be in the same place.
1	1.59%	<input type="text"/>	Every time I called financial aid I felt as if I was annoying them or bothering them even though that is their job!!!! SO RUDE!
1	1.59%	<input type="text"/>	Every time I called to ask any questions about my transfer, I was either transferred multiple times or given short answers that weren't helpful or relevant to my question.
1	1.59%	<input type="text"/>	Everyone Seems To Have A Different Answer When Asked The Same Question.
1	1.59%	<input type="text"/>	Financial aid has always been a timely process and a little confusing at times. Not at the fault of MSU, but that is frustrating. This semester has been frustrating in particular because of a mix up I was unaware of with the Verification worksheet compared to my tax transcript. In time, it will be fixed though.
1	1.59%	<input type="text"/>	Financial Aid has bothered me a lot. All the verifications, etc I understand, but there don't seem to be enough workers processing all the student's paperwork. Waiting and waiting to find out if and how much I'll be getting/awarded is nerve-wracking. And getting replies to e-mails is ridiculously slow.
1	1.59%	<input type="text"/>	Financial aid receptionists could have been friendlier
1	1.59%	<input type="text"/>	Financial Aide not alerting me that my verification application wasnt filled out correctly there fore causing me to have a significant delay in receiving funds.
1	1.59%	<input type="text"/>	Going to all the different building's to complete my enrollment at Missouri State. Blackboard not being reliable. Paying for dues at Missouri State just because I am a student there that are based on how many credit hours that I am enrolled, used to cover the expenses occurred by using the Library, Computer lab, etc. and to attend the games. None of these services I will use and don't feel it is right to charge for. I was told by my advisor that I wouldn't have to pay anything for the classes that my pell grant would pay for it all, which was not true. I did have to pay for dues just because I am a student there. Parking is horrible. I was told by the professors that other students even checked the parking garages and missed parking classes because they couldn't find even a single parking spot. You charge for parking but cannot find a spot? Although I found a spot I still think that is horrible.
1	1.59%	<input type="text"/>	Having to go back and take prerequisites required for the general BSN program is very inconvenient and does not make for a productive BSN Completion experience. Your Associates Degree should transfer, not your specific credits!
1	1.59%	<input type="text"/>	Having to take extra steps to get my CIS 101 CLEP exam to transfer from OTC even though OTC things are supposed to transfer without problem to MSU. Also still having to reevaluate a large amount of my credits from other schools and it's just an incredible hassle that I'm STILL trying to work out.
1	1.59%	<input type="text"/>	I am a little frustrated with how far apart my first two classes are. I have 15 minutes to get from Brick City to Craig Hall. Art is required for my minor and I had to take it. The art classes offered on campus were full by the time I was able to register.
1	1.59%	<input type="text"/>	I had a difficult time with holds being placed on my account even after I was cleared by Resident life. It was frustrating to miss out on registering for a few classes because I had to have those holds removed daily. A new system on that would be helpful to transfers and online students.
1	1.59%	<input type="text"/>	I had great difficulty figuring out what I needed to do to be admitted to MSU and register for classes. The MSU website was my primary resource and it was full of information. That sometimes made it difficult to find the information I needed.
1	1.59%	<input type="text"/>	I haven't had any frustrating or disappointing experiences yet.
1	1.59%	<input type="text"/>	I imagine that most of the students and faculty driving to MSU have the same problem, parking. I think MSU has done as much as possible with the space available, but parking and getting to class, is a time consuming event. I have a sun allergy which increases the issue for me.
1	1.59%	<input type="text"/>	I paid \$76.00 for a parking pass, and I still have to park half a mile away from my first class at 11 o'clock. My drive takes an hour to get to the campus, then I spend another fifteen to thirty minutes driving around trying to find a parking spot that doesn't have a parking meter attached to it.
1	1.59%	<input type="text"/>	I still need more classes than I initially thought of.

1	1.59%	<input type="text"/>	I think there needs to be one or two shuttles going from downtown art classes to MSU campus only. I had to wait 30 minutes the first day and was late to my class because of it.
1	1.59%	<input type="text"/>	I was frustrated that I had to go in person to declare my minor. I feel that should've been done online since all they did was click a button and required no signature etc from me. I've feel that MSU needs to revise the course equivalencies.
1	1.59%	<input type="text"/>	I was late in enrolling in classes and I had to redo my schedule 3 times to make it fit with work, but that was my own fault for waiting so long.
1	1.59%	<input type="text"/>	I've had none.
1	1.59%	<input type="text"/>	In the physical education department I have had to spend a lot of money out of pocket just in the first week for things like TB testing, FBI fingerprinting, liability insurance etc. I don't mind doing these things but I was kind of blind sided would have liked a heads up.
1	1.59%	<input type="text"/>	My advisor wasn't kind, but I may have needed that.
1	1.59%	<input type="text"/>	my counselor
1	1.59%	<input type="text"/>	My genetics credit wouldn't transfer to the appropriate genetics at Missouri State and I am now stuck counting flies again.
1	1.59%	<input type="text"/>	My initial transitional advisor had advised me into the incorrect section of a class I absolutely had to take in the Fall and by the time I found out all of the other sections were full. I was able to appeal my case to the instructor of the class and the department chair and they allowed an override for me to attend the full class, but it was extremely frustrating to find all of this out a week before classes started and then having to figure everything out on my own. I also know that it had happened to other students in the class.
1	1.59%	<input type="text"/>	My m number was a huge issue and the staff knowledge or lack of knowledge of the MST coop program
1	1.59%	<input type="text"/>	My.missouristate.edu takes some time to get used to and know how to navigate
2	3.17%	<input type="text"/>	n/a
1	1.59%	<input type="text"/>	No free parking!!!!. If there is not going to be free parking, there should be more metered spaces available in all the lots so I can just pay for the time I will be there. Also, I had reserved my books but when I went to pick them up, I spent 10 minutes waiting in the wrong line. I would have appreciated either someone at the front door to direct me where to go or signs pointing me in the right direction.
1	1.59%	<input type="text"/>	No not at all.
3	4.76%	<input type="text"/>	None
1	1.59%	<input type="text"/>	none so far.
1	1.59%	<input type="text"/>	none yet
3	4.76%	<input type="text"/>	None.
1	1.59%	<input type="text"/>	Nothing ever makes me feel bad.
1	1.59%	<input type="text"/>	Nothing so far
1	1.59%	<input type="text"/>	parking !!!!!
1	1.59%	<input type="text"/>	parking and figuring out how to pick classes online
1	1.59%	<input type="text"/>	Parking is a nightmare
1	1.59%	<input type="text"/>	Parking, and small desk/ writing areas in lecture hall/classrooms.
1	1.59%	<input type="text"/>	Sometimes the bearline bus drivers are very rude.
1	1.59%	<input type="text"/>	The advisors made it seem like obtaining my gosl wad impossible. Often encouraged me to take classes for my four year degree instead of going to pharmacy school.r
1	1.59%	<input type="text"/>	The book store didn't get my books to me at a decent time. I reserved my books and it took a week and a half to get 1, the other was on back order. After I decided to cancel my order they were more than accommodating.
1	1.59%	<input type="text"/>	the financial aid process could be easier
1	1.59%	<input type="text"/>	The inability to find more evening classes.
1	1.59%	<input type="text"/>	The lady at the bookstore was extremely rude to me for not knowing where to find my books or having my student ID card with me (I didn't know I needed it). Nobody ever explained what the clickers are or how much they are or what they do. So my first class on my first day, I was expected to buy a clicker and understand what the teacher was talking about.
1	1.59%	<input type="text"/>	The only frustrating part that I have experienced was that my advisor wasn't familiar with the Reverse Transfer process.

1	1.59%	<input type="checkbox"/>	The parking on the first day bad. I missed a class because of it.
1	1.59%	<input type="checkbox"/>	The TR class days, such as the meaning Tuesday and Thursday. The financial aid tax return transcript.
1	1.59%	<input type="checkbox"/>	There needs to be a specific path of who to meet with and in what order when transferring.
1	1.59%	<input type="checkbox"/>	There really were not any disappointments. The only thing I can think of was there really was not a whole lot of detail about getting ready financially. That is before I actually started getting my loans and such set up. After I called and asked what I needed to do to pay for my classes everyone was very kind and helpful.
1	1.59%	<input type="checkbox"/>	Try to figure out where scholarships are sent to. Where certain buildings are. book store, place to get parking pass. etc.
1	1.59%	<input type="checkbox"/>	While talking to financial aid they kinda answered my questions but i still have doubts about paying my I subsidized loan

63 Respondents

Q59. Do you have any suggestions for how we could have served you better? In responding, please consider whether you received services or information from other colleges that you would have liked to receive from Missouri State but did not.

Count Percent

9 8.18% Yes (please explain)

Count Percent

1	11.11%	<input type="checkbox"/>	An easily accessible tour could be beneficial
1	11.11%	<input type="checkbox"/>	Being able to meet with a financial advisor to walk me through the process of getting a loan and what amount was necessary and just answering all my questions and being able to feel like they're there to help and not like I'm imposing on them.
1	11.11%	<input type="checkbox"/>	Financial Aid needs more workers to expedite things.
1	11.11%	<input type="checkbox"/>	Maybe you could organize your website a little better so that people could find the information they need that pertains to what they are looking for faster. Build another parking garage and stop charging fees just because we are a student there. Create a new student area so that people can find all the information they need in one spot verses traveling to different buildings to get the things and information that they need.
1	11.11%	<input type="checkbox"/>	None
1	11.11%	<input type="checkbox"/>	Offer more degrees that can be received exclusively through evening and night school. More people would come to Missouri State if you were more accomodating to the people who are paying for college via loans and cash. This school seems tailored to kids paying with pell grants who won't have any debt.
1	11.11%	<input type="checkbox"/>	The only thing is for incoming first year MSU students to maybe let them know that they need to make sure and call about financial situations if they never have before. I I had never taken out a loan and was not familiar with the agreements and such that I had to fill out before being approved and that was not stated anywhere in the TO DO LIST. I mean, anyone who has some common sense could easily figure out to call and ask, but I think it would have take away from the surprise of wondering if i'll get everything do in time (since there were more things I had anticipated having to do), in order to now lose my classes.
1	11.11%	<input type="checkbox"/>	very overwhelming for a first time transfer/commuter student.... maybe a transfer/commuter student outreach.
1	11.11%	<input type="checkbox"/>	Work on Blackboard.

101 91.82% No

110 Respondents

Q60. In which age range do you fall?

Count	Percent		
0	0.00%	<input type="checkbox"/>	17 or under
3	2.73%	<input type="checkbox"/>	18 - 19
35	31.82%	<input checked="" type="checkbox"/>	20 - 21
25	22.73%	<input checked="" type="checkbox"/>	22 - 24
12	10.91%	<input checked="" type="checkbox"/>	25 - 29
35	31.82%	<input checked="" type="checkbox"/>	30 or over
110 Respondents			

Q61. With which race or ethnicity do you identify? (Check all that apply)

Count	Respondent %	Response %								
5	4.55%	4.39%	<input type="checkbox"/>	American Indian or Alaskan Native						
3	2.73%	2.63%	<input type="checkbox"/>	Asian						
0	0.00%	0.00%	<input type="checkbox"/>	Black or African American						
2	1.82%	1.75%	<input type="checkbox"/>	Hispanic or Latino						
0	0.00%	0.00%	<input type="checkbox"/>	Native Hawaiian or Other Pacific Islander						
104	94.55%	91.23%	<input checked="" type="checkbox"/>	White or Caucasian						
0	0.00%	0.00%	<input type="checkbox"/>	Other (please specify)						
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> </tr> </thead> <tbody> <tr> <td>110</td> <td>Respondents</td> </tr> <tr> <td>114</td> <td>Responses</td> </tr> </tbody> </table>					Count	Percent	110	Respondents	114	Responses
Count	Percent									
110	Respondents									
114	Responses									

Q62. With which gender do you identify?

Count	Percent		
37	33.64%	<input checked="" type="checkbox"/>	Male
73	66.36%	<input checked="" type="checkbox"/>	Female
110 Respondents			