

Missouri State University

Behavioral Intervention Team

Missouri State's Behavioral Intervention Team

- Missouri State's Behavioral Intervention Team is here to provide a proactive and supportive resource for the identification, assessment and intervention of problematic behavior that raises concerns within the University Community.



Missouri State's Behavioral Intervention Team

Team Composition

- Dean of Students (Chair)
- Director of Student Conduct
- Faculty/Academic Appointee
- Associate Director, University Safety
- Director of the Counseling Center
- Associate Director of Residence Life, Housing, and Dining Services
- Deputy Compliance Officer
- Associate General Counsel
- Care Consultant
- Supervisor, Police Substation
- Dean of Students Executive Assistant
- Dean of Students Graduate Assistant

Missouri State's Behavioral Intervention Team

General Team Information

- Weekly Meetings (Critical Incident Response meeting when needed)
- Incident Reporting Form
- Electronic Case Management System – Maxient
- Agenda
- National Behavioral Intervention Team (NaBITA) Risk Rubric
- Typical Discussion
 - Gather and present data
 - Apply rubric/analyze data
 - Implement appropriate intervention

BIT: Receiving the Puzzle Pieces



- *The BIT* is designed to receive referrals from faculty, staff, students, and families.
- When you're worried about someone, or have a piece of information, hand your puzzle piece off to the team.
- Make a referral to the team by *filling out the online referral form*.

HOW TO MAKE A REFERRAL

Low-Medium Risk

- If there is not an immediate concern for safety or response, make a referral by:
 - **Preferred method:**
 - **Online Referral Form:**
<https://cm.maxient.com/reportingform.php?MissouriStateUniv>
 - Emailing the Dean of Students at deanofstudentsoffice@missouristate.edu
 - Calling the Dean of Students at 417-836-5527

High Risk

- If there is a concern for safety (themes of or direct statement of, self-harm, suicide, or harm to others, seems out of touch with reality, displays delusional or aggressive behavior, etc.) **get immediate help** by:
Calling 911 and Campus Safety at 417-836-5509
- Once you've gotten immediate help, make a referral to the team

HOW TO MAKE A REFERRAL

Information to include:

- Any demographic information known: name, contact information, etc.
- Objective description of actual observed behavior, statement, written communication, etc., that led to your concern.
- Specific examples, including direct quotes of what was said, emails exchanged, assignments submitted, etc., that are relevant to your concern.
- Any information or action steps taken:
 - Have you discussed your concern with the party?
 - Are they aware you are making a referral?



The image shows a computer monitor displaying the Missouri State University Incident Reporting Form. The form is titled "Missouri State UNIVERSITY" and "Incident Reporting Form". It includes instructions for emergencies and a third-party anonymous hotline. The "Background Information" section contains input fields for the reporter's full name, position/title, phone number, email address, and physical address.

Missouri State
UNIVERSITY

Incident Reporting Form

If this is an emergency, please contact the police (911) or Public Safety (417) 836-5509

If you are uncomfortable discussing concerns with a University official, the University has made available a third-party anonymous hotline service. Missouri State Ethics Hotline (1-888) 233-8988

Background Information

Your full name:

Your position/title:

Your phone number:

Your email address:

Your physical address:

HOW TO MAKE A REFERRAL

Example: Poorly Written Referral

“During our advising meeting today, Alex seemed strange and I’m worried. So are a lot of other people. Alex also sent an email last week that was pretty concerning.”



HOW TO MAKE A REFERRAL

Example: Well-Written Referral

“During our advising meeting today, Alex was bouncing in the chair, sweating a lot, and struggled to make eye contact. This is not typical behavior of Alex, as he is usually calm and engaged. I’ve also heard from Alex’s English professor that she is worried as Alex stopped coming to class. Last week, Alex sent an email saying he had a panic attack and would have to cancel our meeting. I attached the email to this referral.”



WHAT HAPPENS AFTER A REFERRAL



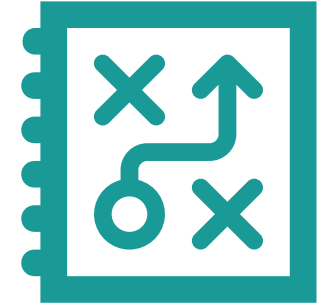
Gather Data

Once the BIT receives the referral, we will begin collecting any additional information to put together the pieces of the puzzle.



Assess Concern

In order to determine how to best intervene and support the student, the BIT reviews the data collected to assess the level of concern, risk, or threat.



Deploy Interventions

Based on the level of concern, risk or threat, the BIT will deploy interventions such as a meeting with the individual, case management services and offering various resources.

FREQUENTLY ASKED QUESTIONS

Is my referral confidential or anonymous?

- Yes, we can accept anonymous referrals.
- But....
 - They limit our ability to have a direct conversation with the individual.
 - Usually, students are glad someone cares enough about them to get them connected to support.

FREQUENTLY ASKED QUESTIONS

What if the person asks me to keep their information confidential and they don't want me to make a referral?

- If you're worried, or you have information that would be important to share, you should make the referral.
- Unless you are a licensed counselor, doctor, or clergy, you do not have confidentiality to offer. FERPA allows you to share this information with the team.
- Explain that the referral is designed to help them and connect them with resources, not get them in trouble.
 - Try saying something like... "Thank you for sharing this with me. I am pretty worried about you and everything you've been going through. There is an office on campus, the Dean of Students, that helps with these types of issues. I'm going to make a referral and they will reach out to you to check in and offer support".

FREQUENTLY ASKED QUESTIONS

Will you let me know what happens?

- Yes, FERPA allows the team to provide you with updates.
- We will share as much as is appropriate with you, keeping in mind that we want to help the individual feel safe and comfortable sharing information with the team without fear that sensitive information will be shared across campus.
- Should you ever wish to receive an update on the actions of the BIT, please feel free to reach out to the Dean of Students Office at 417-836-5527 or deanofstudentsoffice@missouristate.edu.

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<https://cm.maxient.com/reportingform.php?MissouriStateUniv>

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