

Family Weekend 2023 - FAQ

- 1) **Where is the Welcome Brunch?** The Welcome Brunch is being held in the Grand Ballroom on the 3rd Floor of the PSU. It is a come-and-go event. Be prepared for lines. We recommend you enjoy brunch then head off to take part in other Family Weekend activities. A short program headlined by President Clif Smart will start at 9:15am.
- 2) **How do I order Family Weekend discount football tickets?** Visit the Family Weekend website to order Family Weekend discount football tickets.
<https://www.missouristate.edu/BearsFamilies/familyweekend.htm>
- 3) **Are the football tickets general admission?** No, the football tickets are NOT general admission. If you want to sit with a group of people, have one person order all the tickets together that way you will all be seated together. Otherwise, there is NO guarantee you will all be seating together.
- 4) **Do I need to include my student in my ticket order?** Yes, even though your student is free for most events, you must include them in your ticket count or they will not be able to sit with you for the events or participate in the events.
- 5) **Do I need tickets for BearWear Bingo – Family Edition?** No, you do not. Head to the Plaster Student Union Food Court on Friday, September 22nd at 7pm and enjoy snacks and try to win some great BearWear.
- 6) **Can I purchase additional event tickets during Family Weekend?**
No, additional tickets will NOT be sold during Family Weekend.
- 7) **Will there be food options available on campus during Family Weekend?**
Yes! You can eat breakfast, lunch and dinner with your student in any of our dining centers. You can also purchase food at our Plaster Student Union food vendors or at BearFest Village.
- 8) **Are Family Weekend tickets refundable?** No, Family Weekend tickets are not refundable.
- 9) **Can anyone go into BearFest Village?** Yes, BearFest Village is open to everyone. There are lots of activities and food will be sold. Some tents (such as the Bear Family Tailgate) do require that you purchased a ticket in advance.
- 10) **Who do I call if I have questions?** Contact Priscilla Childress at 417-836-3060 or at pchildress@missouristate.edu. Text Priscilla at 417- 812-5468. Priscilla will also be at all Family Weekend events.
- 11) **What age is considered a child?** A child is considered to be 3-12 years of age.
- 12) **How will I get my football tickets and other family weekend tickets?** All football tickets will be mailed. Tickets for all other family weekend events can be picked up on

Friday, September 22nd, 4-7pm in the Plaster Student Union, 2nd floor and on Saturday, September 23rd, 8-10am on the 3rd floor of the Plaster Student Union.

- 13) **Where do I park during Family Weekend?** When you order tickets for Family Weekend, you will be sent a parking permit for the weekend. You will be able to park in Bear Park South and Bear Park North.
- 14) **If I'm not ordering tickets, can I still get a parking permit?** Yes, just email Priscilla Childress at pchildress@missouristate.edu and she will mail you a parking permit for the weekend.
- 15) **What do I do if I need to order a large block of tickets for people to sit together at the game but I don't see those options?** Let's say for example you need 9 adult tickets, 3 MSU student tickets and 3 children's tickets. Add 6 adult tickets and 2 MSU student tickets to your cart, then click back. Add 3 adult tickets, 1 MSU student ticket and 3 children's tickets to your cart then, if you are ready to check out, click check-out and pay for your tickets. Those tickets will all be together in the stadium.
- 16) **Is there on-campus housing for family members during Family Weekend?** No, there is not on-campus housing for family members during Family Weekend. Here is a list of hotels that offer, as far as the Family Programs office knows, discounts for family members. <https://www.missouristate.edu/BearsFamilies/hotels.htm>
- 17) **Do you have to register for family weekend?** No, you do not. You only need to register if you are ordering tickets for certain events. You are welcome to just visit campus and enjoy the time with your student without taking part in any of the planned activities.