

# Family Weekend FAQ 2022

- 1) **How do I order tickets for Family Weekend?** Visit <https://commerce.cashnet.com/SOARFP> and choose the first event you would like tickets for. Add the number of tickets you need to your cart then, if you want tickets for other events, click continue shopping and add the next event. When you finish adding events, click on the check-out button and follow the instructions.
- 2) **Do I need to order a ticket for my Missouri State University student for the events?** Yes, always include student even though the student is free for many events.
- 3) **What if I need to order a varied number of tickets and I don't see the options?** You can mix and match the tickets. For example, if you need 9 adults, 3 MSU students and 4 children football tickets, you could order the tickets like this:  
  
6 adults/1 MSU student-Add to cart  
2 adults/1 MSU student-Add to cart  
1 adult/1 MSU student/4 children-Add to cart
- 4) **Where is the Welcome Brunch?** The Welcome Brunch is being held in the Grand Ballroom on the 3<sup>rd</sup> Floor of the PSU. It is a come-and-go event. Be prepared for lines. We recommend you enjoy brunch then head off to take part in other Family Weekend activities. A short program headlined by President Clif Smart will start at 9:15am.
- 5) **How do I order Family Weekend discount football tickets?** To order tickets, visit <https://commerce.cashnet.com/SOARFP>. Make sure to include your student in the number of tickets you need. Your student's ticket is free but must be included for them to sit with you.
- 6) **Are the football tickets general admission?** No, the football tickets are NOT general admission. If you want to sit with family or friends, we recommend one person order the tickets all together.
- 7) **Do I need tickets for the Family Yoga event?** No, you do not.
- 8) **Can I purchase additional event tickets during Family Weekend?**  
No, additional tickets will NOT be sold during Family Weekend.
- 9) **Will there be food options available on campus during Family Weekend?**  
Yes! You can eat breakfast, lunch and dinner with your student in any of our dining centers. You can also purchase food at our Plaster Student Union food vendors or at BearFest Village.
- 10) **Are Family Weekend tickets refundable?** No, Family Weekend tickets are not refundable.

- 11) **Can anyone go into BearFest Village?** Yes, BearFest Village is open to everyone. There are lots of activities and food will be sold. Some tents (such as the Bear Family Tailgate) do require that you purchase a ticket in advance.
- 12) **Who do I call if I have questions?** Contact Priscilla Childress at 417-836-3060 or at [pchildress@missouristate.edu](mailto:pchildress@missouristate.edu). Text Priscilla at 417- 812-5468. Priscilla will also be at all Family Weekend events.
- 13) **What age is considered a child?** A child is considered to be age 3-12.
- 14) **How will I get my football tickets and other family weekend tickets?** All football tickets will be mailed. Tickets for other family weekend can be picked up on Friday, September 23rd, 4-7pm in the Plaster Student Union, 2<sup>nd</sup> floor and on Saturday, September 24<sup>th</sup>, 8-10am on the 3<sup>rd</sup> floor of the Plaster Student Union.