Family Weekend FAQ 2021

1) **Where is the Welcome Brunch?** The Welcome Brunch is being held in the Grand Ballroom on the 3rd Floor of the PSU. It is a come-and-go event. Be prepared for lines. We recommend you enjoy brunch then head off to take part in other Family Weekend activities. A short program headlined by President Clif Smart will start at 10:45am.

2) **How do I order Family Weekend discount football tickets?** To order Family Weekend discount football tickets go to [https://commerce.cashnet.com/SOARFP](https://commerce.cashnet.com/SOARFP) and pick the football package of your choice. Missouri State students are free but you must include them in your order if you want them to sit with you at the game.

3) **How do I order tickets for Family Weekend events?** To order Family Weekend tickets go to [https://commerce.cashnet.com/SOARFP](https://commerce.cashnet.com/SOARFP) and pick the events of your choice. Missouri State students are free but you must include them in your order if you want them to attend events with you.

4) **Are the football tickets general admission?** No, the football tickets are NOT general admission.

5) **Do I need tickets for the Family Yoga event?** No, you do not.

6) **If I want to sit with a certain group of people (aunts, siblings, grandparents, neighbors, MSU students, parents, etc..), how do we all sit together?** In order to sit together, have one person order all the tickets for the entire group at the same time.

7) **I need to order 7 adult tickets, 5 MSU student tickets and 3 children’s tickets. How do I do that?** To place this order you are going to need to do a couple of different sequences. For example, 4 adults, 3 MSU students, 3 children, add to basket. Then click on continue shopping. Then add 3 adults, 2 MSU students, 0 children, add to basket.

8) **Can I purchase additional event tickets during Family Weekend?** No, additional tickets will NOT be sold during Family Weekend.

9) **Will there be food options available on campus during Family Weekend?** Yes! You can eat breakfast, lunch and dinner with your student in any of our dining centers. You can also purchase food at our Plaster Student Union food vendors or at BearFest Village.

10) **Are Family Weekend tickets refundable?** No, Family Weekend tickets are not refundable.

11) **Can anyone go into BearFest Village?** Yes, BearFest Village is open to everyone. There are lots of activities and food will be sold. Some tents (such as the Bear Family Tailgate) do require that you purchased a ticket in advance.
12) **Who do I call if I have questions?** Contact Priscilla Childress at 417-836-3060 or at pchildress@missouristate.edu. Text Priscilla at 417- 812-5468. Priscilla will also be at all Family Weekend events.

13) **What age is considered a child?** A child is considered to be age 3-12.

14) **How will I get my football tickets and other family weekend tickets?** All football tickets will be mailed. Tickets for other family weekend can be picked up on Friday, September 24th, 4-7pm in the Plaster Student Union, 2nd floor and on Saturday, September 25th, 9-11am on the 3rd floor of the Plaster Student Union.