

Have You Seen This Major?

HOSPITALITY AND RESTAURANT ADMINISTRATION

The Hospitality & Restaurant Administration (HRA) department prepares students for managerial positions in hotels, restaurants, resorts, casinos, institutional food service, special events, catering, and many other areas. Students in the major choose to pursue one or more of the following options: Lodging, Food and Beverage, Senior Living, Club Management, and Tourism.



What skills or characteristics are needed for students to excel in this major?

Students should appreciate and enjoy:

- Diversity at all levels
- Working with people
- Travel and tourism
- Working in an energetic environment
- Quality service management
- Globalization

Students should possess these skills and attributes:

- Strong interpersonal skills
- High energy level
- Ability to multi-task and prioritize
- Sharp critical thinking skills
- Computer literate
- Well developed organizational skills
- Time management skills
- Ability to work well under pressure
- Leadership experience and ability



*Alexander Schaeffer, '10
Scholarship Recipient*

THE POSSIBILITIES

The American Hotel & Lodging Educational Foundation (AH&LEF), the not-for-profit affiliate of the American Hotel & Lodging Association, awarded three scholarships via its Arthur J. Packard Memorial Scholarship Program, the Foundation's most prominent and oldest scholarship award. Sagine Delly, a senior at Florida International University, is first-place winner and receives \$5,000. Alexander Schaeffer, a senior at Missouri State University, receives \$3,000 as second-place winner. Third place goes to Jacquelyn Goodman, a senior at Johnson & Wales University-Charlotte. In addition, the recipients receive commemorative plaques.

Missouri State[™]
U N I V E R S I T Y

FREQUENTLY ASKED QUESTIONS

ABOUT THE DEGREE

Does this major require a minor? What minors work well with this major?

No minor is required, but students are encouraged to minor in Business, Communication, or Spanish if their schedules permit.

Does this major require a practicum or internship?

All HRA majors are required to complete HRA 499, a six-credit hour course, toward the end of their degree completion. Students are required to work at least 750 hours in the hospitality industry and successfully complete all weekly written and Blackboard assignments. Student may bring in 300 hours of previous hospitality work experience, leaving the remaining 450 hours to complete in a single semester.

What courses should a student take to explore this major?

HRA 210, Introduction to Hospitality Leadership, is the best class to take for those wanting to learn more about the industry. It is a three-credit hour class offered every spring and fall.

What are the admission requirements to the major?

The HRA department follows the regular admissions requirements of the university. There are no additional requirements for admission.

What should someone know who is interested in declaring this major?

The HRA Department is an energetic and vibrant department with dedicated and caring faculty who focus on quality education and career preparedness. Our students are committed to the industry as well, and are a cohesive, creative, and mutually supportive group.

**FOR MORE INFORMATION ON THIS
MAJOR CONTACT:
HOSPITALITY AND RESTAURANT
ADMINISTRATION
417-836-4409
PROFESSIONAL BUILDING 440
<http://www.missouristate.edu/hra/>**

AFTER THE DEGREE

How would you describe the demand for graduates with this major?

The demand for hospitality graduates is extremely strong. This industry was one of the last to suffer during the recession and one of the first to recover. Many students receive multiple job offers upon graduation.

What are some typical jobs for graduates with this major?

A small sampling of job titles in the hospitality industry can be found below:

Lodging and Resorts

General Manager
Resident Manager
Executive Housekeeper
Front Office Manager
Guest Services Manager
Convention Services Manager
Assistant Manager
Director of Sales
Human Resources Director

Meetings and Events

Management
Convention Sales Manager
Conference Services Manager
Special Events Manager

Club Management

General Manager
Assistant Manager

Recreation Management

Director of Recreation and Leisure
Spa Manager
Theme Park Manager
Golf Course Manager

Foodservice

General Manager
Assistant Manager
Executive Chef
Banquet Manager
Food and Beverage Director
Catering Manager

Senior Living Services

General Manager
Assistant Manager
Events Coordinator
Dining Services Manager

What are some of the most successful graduates from the major doing?

The program has been in existence since 1983 and has well over 2,000 alumni working in various segments of the industry in many different locations. Some of our most successful are business owners of hospitality firms, general managers of large hotels, and general managers of popular restaurants. We also have many graduates at the corporate level in various hospitality firms.

Do careers in this field require or prefer graduate study?

Most careers in this field do not require graduate study, but a number of alumni find that earning a Master of Business Administration can assist them in their chances for promotions later in their careers.