EMERGENCY OPERATIONS PLAN

Prepared by:

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Approved: April 3, 2023

BASIC PLAN

BASIC
PLAN

I.   PURPOSE

The Missouri State University (MSU) Emergency Operations Plan (EOP) is, in its entirety, an all-hazards plan designed to coordinate the campus response to disasters. This plan establishes policies and procedures that will allow MSU departments to maximize their emergency response capabilities. Its purpose is to assign responsibilities, develop procedures, and identify resources that will give University leadership the best comprehensive emergency management capability possible.

This plan and its supporting documents assist University leadership members in meeting their responsibility to protect the lives and property of the campus. It has been developed and is maintained to meet the service mission of fostering "a safe and secure environment for the university community" (University Safety's Mission).

The plan uses as its basic tenant three fundamental priorities: Life Safety, Incident Stabilization and Property Conservation. It concentrates on actions that (1) ensure prompt and proper responses, (2) minimize suffering, (3) eliminate conditions caused by shortages of materials or services, (4) speed the return to normal campus activity, (5) protect the environment, and (6) promote the well-being of MSU. This document explains in basic terms how emergency operations will be performed and the interrelationships between stakeholders during a campus emergency.

This plan is not designed to deal with those events that happen on a daily basis which do not cause campus-wide problems and are handled individually by campus departments and/or individual public safety agencies. It does attempt to deal with those occurrences such as floods, tornadoes, earthquakes, hazardous material incidents, severe winter weather, natural gas shortages, terrorism, etc., which create needs and cause suffering that the victims cannot alleviate without assistance, and that require an extraordinary commitment of university resources.

II.   SCOPE

This EOP is applicable to all MSU owned, leased, and operated locations under the MSU Springfield campus. The plan, in its entirety, provides the framework for emergency response procedures for MSU officials in protection and support of all departments, divisions, and offices directly associated with MSU. It is the official EOP for MSU Springfield, however, those locations outside of Greene County will utilize their local emergency response agencies. **Nothing in this plan shall be construed in a manner that limits the use of good judgment and common sense in matters not foreseen or covered by elements of the plan or any appendices and annexes contained within.**

III.   SITUATION AND ASSUMPTIONS

    A.   Situation

        1.   MSU hazard potentials are well defined but can vary in scope and magnitude. This plan has been specifically designed to address hazards addressed in the Hazards Identification and Risk Assessment (HIRA) conducted in 2021. This plan is sufficiently robust to conduct response and recovery operations in the face of any of the hazards identified by MSU. The top 14 hazards identified in the MSU HIRA are:

MSU Top Threat/Hazards	
Epidemic/Pandemic	Active Shooter/Aggressor
IT System Failure/Attack	Storm, Sleet/Snow
Storm, Tornado/Wind	Threat, Violence
Storm, Ice	Fire
Civil Unrest	Power Outage, Non-Residential
Power Outage, Residence Hall	Telephone System Failure

2. MSU is a beneficiary of the public safety services provided by the City of Springfield. City services potentially needed on campus during a disaster response include, but not limited:

    a. Springfield Fire Department
    b. Springfield Police Department
    c. Springfield Public Works Department
    d. Springfield/Greene County Office of Emergency Management (OEM)
    e. Springfield/Greene County Health Department (SGCHD)

B. Assumptions

1. University officials are aware of the possible occurrence of an emergency or major disaster and their responsibilities in the execution of this plan. They will fulfill these responsibilities as needed and capable.

2. Depending upon the severity and magnitude of the situation, MSU resources may not be adequate to deal with every occurrence. It may be necessary to request outside assistance through volunteer organizations, the private sector, mutual aid agreements or state and federal agencies/sources.

IV. CONCEPT OF OPERATIONS

A. General

1. This plan is based on the premise that the emergency roles assigned to staff will parallel their normal, day-to-day functions as closely as possible.

2. Any day-to-day functions that do not contribute directly to emergency operations may be reduced or suspended for the duration of the emergency. The efforts that would normally be required for those functions may be redirected to accomplish the emergency tasks at hand.

B. National Incident Management System

1. MSU utilizes the National Incident Management System (NIMS) as the standard practice for creating emergency plans and by which incidents will be managed.

C. Incident Command System

- MSU utilizes the Incident Command System (ICS) as the organizational structure to manage incidents, regardless of cause, size, or complexity.

- When an Incident Command Post (ICP) is established on an MSU campus, a MSU official will normally be present to coordinate MSU resources and activities with other public safety officials working on the incident.

- Generally, an official from one of the following departments or divisions will serve as the MSU representative in an established ICP:

    a. University Safety
    b. Facilities Management
    c. Environmental Management
    d. Administrative Services
    e. Information Services

- In the absence of command established by an outside public safety official, an official from one of the identified departments or divisions above will establish command and notify Dispatch of the location.

- The ICP will serve as the central coordination point for all response activities occurring at or near the site. If the event escalates to require coordination of personnel and resources beyond the capability and scope of the ICP, the Incident Commander will request the activation of the MSU EOC.

D.   Emergency Operations Center (EOC)

- The EOC is a coordination center that allows MSU departments and outside agencies to work together more efficiently and effectively in responding to large scale incidents.

- The EOC is designed to facilitate and coordinate how all participating departments and agencies in a disaster response on campus will work and function together.

- Primary considerations for activating the Policy Group/EOC include the hazards and/or incidents occurring, its impact on campus, and the availability of trained personnel to fill key positions in the EOC.

- Policy Group/EOC Activation – The EOC may be activated with any of the following conditions:

  a.   Potential threat exists that requires monitoring,
  b.   Response personnel at the ICP require support, or
  c.   Request from MSU senior leadership.

- Policy Group/EOC Activation Levels – The EOC may be activated at four different levels including monitoring, limited, partial, or full (see Appendix 4: EOC Levels of Activation). The different levels of activation enable the Office of University Safety and other senior personnel to determine the need for staffing and potential need to request additional resources and internal/external support.

- EOC Organization – The EOC is organized following a hierarchical structure similar to ICS (See Appendix 5: EOC Organizational Structure and ESF 5: Emergency Management).

- Policy Group/EOC Notification Policy – The Policy Group will normally be notified to report to the Policy Group location via a Microsoft Teams push alert and a text message. The Missouri State Alert system may also be used as the situation dictates to provide email, phone and text information. If members of the Policy Group are aware of a major incident but they are unable to communicate for instructions, they should respond to the physical location as outlined in the P.A.C.E. plan below. The EOC will normally be notified via email, text, or Missouri State Alert and will be provided where to report.

- Policy Group Location - The Policy Group may utilize Microsoft Teams or Zoom for virtual meetings, depending on the nature of the incident. When a physical location is warranted, the location may vary based upon the type, time, date, and location of the emergency, and other factors that impacts travel. University Safety will determine the location of the Policy Group meeting using the P.A.C.E (primary, alternate, contingency, and emergency) plan below.

  A.   Primary Location - Carrington Hall room 203 (901 S. National Ave.)
  B.   Alternate Location - GSB Arena room 152 (685 S. J.Q. Hammons Pkwy.)
  C.   Contingency Location - DARR Bond learning Center (2401 S. Kansas Exp.)
  D.   Emergency Location - Springfield Fire Department Training Center Annex (3131 S. Clifton Ave.)

- EOC Location - If the full EOC is needed, University Safety will determine the EOC location at that time, but has pre-identified the following locations as likely options:
  A. Glass Hall room 486 (851 S. J.Q. Hammons Pkwy.)
  B. Plaster Student Union (1110 E. Madison St.)
  C. Jay Wasson room E-Factory (405 N. Jefferson Ave.)
  D. DARR Bond Learning Center (2401 S. Kansas Exp.)
  E. Springfield Fire Department Training Center Annex (3131 S. Clifton Ave.)

E.   ICP/EOC Interface

- In the event that an ICP and an EOC are activated during a disaster response, seamless coordination between the two groups is vital for effective and efficient response.

- The ICP(s) will coordinate and manage all tactical activities related to the incident which they are responsible for managing. The EOC will manage all strategy and policy level activities across campus in close coordination with the activities and needs identified by each ICP as well as with the Springfield/Greene County Office of Emergency Management Emergency Operations Center (OEM EOC). Operational activities will be coordinated together between both the EOC and ICP.
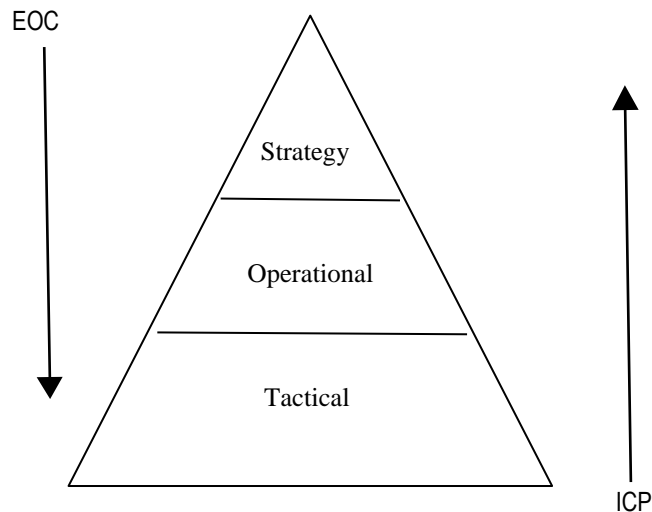
- A direct liaison from the EOC will be assigned to support and coordinate with the incident commander or designee of the ICP.

F.   MSU/Springfield/Greene County Interface

- MSU serves in a unique position within the overall community. As a separate political subdivision, the University has additional responsibilities to its students, faculty, staff, and guests. At the same time, the University is a member of the community as a whole and relies on many of the services provided by the City of Springfield and the County of Greene to meet those responsibilities. Due to the uniqueness of this relationship, a clear understanding of this interface is required by all partners.

- Types of Situations (see Appendix 4: MSU/Springfield/Greene County Interface)

  a.   Routine events on the MSU campus not affecting the broader community. Examples of these events include medical emergencies, small fires, routine police matters, etc. In these situations, an MSU official will liaison directly with the Incident Commander to coordinate MSU's response with the outside agency.

b. <u>Large events on the MSU campus not significantly affecting the broader community</u>. Examples of these events include large fires, a tornado affecting the campus only, an active shooter, a power plant failure, etc. In these situations, an MSU official will liaison directly with the Incident Commander and a representative from the OEM EOC may be requested to attend the MSU Policy Group meetings.

c. <u>Citywide events that do not significantly affect the MSU campus</u>. Examples of these events include a tornado that has impacted other parts of the community, but not the campus; widespread power outages in the community, but not affecting the campus; widespread flooding in the community, but not affecting the campus; etc. In these situations, an MSU official will serve as a representative in the Springfield/Greene County EOC in the Operations Section.

d. <u>Citywide events that also significantly affect the MSU campus</u>. Examples of these events include a tornado, an ice storm, a pandemic, etc. In these situations, a member of MSU's EOC Emergency Services group will serve as a liaison to the Incident Commanders; MSU's Public Information Officer (PIO) will have a representative as part of the Springfield/Greene County JIC; and a member of MSU's Policy Group will serve on the Springfield/Greene County Policy Group.

G. Detection and Monitoring

- The MSU Office of University Safety has detection and monitoring processes to help prevent incidents by ensuring that all key stakeholders are provided with proper information and intelligence to make decisions.

- Multiple agencies have been assigned specific areas of responsibility for the function of detection and monitoring within MSU. Responsibility for detection and monitoring is based largely on the nature and character of the threat or hazard being monitored. The list of agencies assigned primary responsibility for detection and monitoring for MSU includes, but is not limited to:

  a. MSU Office of University Safety
     A. Monitors intelligence gathering networks through:
        o Coordination with other universities' and colleges' safety agencies
        o Coordination with City of Springfield Police Department
        o Missouri Information Analysis Center (MIAC)
        o Monitoring of security bulletins released by partner law enforcement organizations (see ESF 13: Public Safety and Security).
     B. Receives information from the National Weather Service (NWS), Local Emergency Planning Committees (LEPC), and others that provide information about potential hazards.
     C. Creates Hazard Reports with input from key stakeholders, for alerting and preparing for natural and human-caused incidents.

  b. MSU Magers Health and Wellness Center
     A. Engages in detection and monitoring of health-related threats such as, disease outbreaks, pandemics and other biological hazards.

     B. Coordinates closely with Springfield/Greene County Health Department (SGCHD) to monitor and assess potential threats.

H. Operational Time Frames

- A comprehensive emergency management program will incorporate the following operational time

frames:

    a.   **Mitigation:** The phase during which activities are undertaken to make changes to or on the campus to assist in preventing the potential for disaster or lessen the impact of any potential disaster or emergency.

    b.   **Preparedness:** The phase during which activities are undertaken to prepare for any potential disaster that cannot be prevented. During this phase, plans are made and exercised to bring the campus to its highest preparedness level.

    c.   **Response:** The phase during which activities are undertaken by individuals and/or departments to respond to an occurrence that threatens or does harm to people and/or property.

    d.   **Recovery:** The phase during which activities are undertaken by individuals and/or departments to provide for the welfare of the people following a disaster or emergency.

- This plan focuses primarily on the **<u>Response</u>** phase, addressing primary activities before, during, and after emergency operations.

- Significant overlaps between all operational phases exist and are addressed within this plan as the various activities relate to Response.

V.   ORGANIZATION AND ASSIGNMENT OF RESPONSIBILITIES

A.   Organization

1.   The MSU Emergency Operations Plan (EOP) is comprised of a Basic Plan and Emergency Support Functions (ESFs).

2.   **Basic Plan** – Outlines the overall purpose, scope, concept of operations, duties, and responsibilities of those agencies and departments identified as having roles before, during, and after emergency situations. This document is available to the public.

3.   **ESFs** – Defines the functional structure and key actions common in the preparation for, response to, and recovery from all hazards that may impact the campus community. For security purposes, this portion of the plan is not publicly available. This organizational structure closely aligns itself to the structure adopted and implemented by the US Department of Homeland Security in the National Response Framework. The ESFs for MSU will be set up along the following fifteen (20) functional lines:

    a.   **ESF-1…..** Transportation
    b.   **ESF-2…..** Communications & Notifications
    c.   **ESF-3…..** Facilities and Infrastructure
    d.   **ESF-4…..** Fire
    e.   **ESF-5…..** Emergency Management
    f.   **ESF-6…..** Housing, Dining/Emergency Assistance
    g.   **ESF-7…..** Resource Management
    h.   **ESF-8…..** Health & Medical
    i.   **ESF-9…..** Search & Rescue
    j.   **ESF-10…** Hazardous Materials
    k.   **ESF-11…** Animal Care
    l.   **ESF-12…** Utilities
    m.   **ESF-13…** Safety & Security

	n.	**ESF-14…** Damage Assessment
	o.	**ESF-15…** Communication (Notification, Warning, and Public Information)
	p.	**ESF-16…** Hold for future use
	q.	**ESF-17…** Education Abroad
	r.	**ESF-18…** Hold for future use
	s.	**ESF-19…** Hold for future use
	t.	**ESF-20…** Information Technology

4. MSU is developing a capability for each of the emergency support function listed above.

5. Each of the identified functions may be activated independently to address a specific incident that does not impact other functions.

6. Activation of multiple ESFs simultaneously will likely involve activation of the MSU EOC. If the MSU EOC is activated, all ESF operations will be coordinated from the EOC during an emergency to ensure effective operations.

B. Assignment of Responsibilities

1. One or more MSU departments will be assigned the primary responsibility for the emergency support functions and may also be assigned one or more support responsibilities for an emergency support function.

2. The specific tasks to be performed in each function are found in detail in each ESF and appendices thereto.

VI. DIRECTION AND CONTROL

A. President

1. The Missouri State University President for the Springfield campus serves as the chief executive officer and is ultimately responsible for emergency management activities across the University.

2. The Director of University Safety is responsible for emergency management activities affecting MSU Springfield campus.

B. Director, Office of University Safety

The Director of the Office of University Safety has the following responsibilities:

1. Daily coordination of mitigation and preparedness activities, large-scale response activities impacting MSU resources, recovery coordination efforts and participation in campus-wide emergency management activities.

2. Maintaining all relevant emergency management planning documents for the University, including this Emergency Operations Plan.

3. Maintaining a continual state of readiness of the MSU EOC (EOC) which is the university's central disaster coordination center. The MSU Office of University Safety will activate the EOC as deemed necessary for the campus-wide coordination of a threatened or real incident.

4. Assisting in the coordination of the resources outlined in this Emergency Operations Plan during response operations, supporting effective implementation of each activated ESF.

5.   Acting as a liaison with other local, state, and federal emergency management agencies.

C.   MSU EOC Policy Group

1.   The MSU EOC Policy Group is responsible for providing departmental guidance and policy support during a disaster, working within the context of an EOC.

2.   The members of the EOC Policy Group may vary based upon the emergency, but will generally include the following positions, or designee:

      a.   President
      b.   Executive Vice President
      c.   Provost
      d.   Chief of Staff
      e.   General Counsel
      f.   Vice President for Administrative Council
      g.   Vice President for Student Affairs
      h.   Vice President for Marketing and Communications
      i.   Director of University Safety
      j.   Chief Information Officer
      k.   Chief Financial Officer

3.   The MSU EOC Policy Group will assist with the prioritization and allocation of resources during a disaster.

4.   The EOC Policy Group members will participate in a training and exercise program that allows them to execute this plan.

      a.   They will participate in training-on multi-agency incident command and management, organizational structure, and operational procedures through university designed courses or using the standardized FEMA courses such as.
- IS-100.HE Introduction to the Incident Command System for Higher Education
- IS-200 ICS for Single Resources and Initial Action Incidents
- NIMS 700 National Incident Management System (NIMS) An Introduction
- NIMS 800 National Response Framework, An Introduction
- L363 Multi-Hazards Emergency Management for Higher Education

      b.   They will participate in exercises and drills which may be discussion or operationally based, and may involve multiple departments, disciplines, and jurisdictions. The Policy Group will participate in at least one exercise annually.

D.   MSU Emergency Operations Center (EOC)

1.   The MSU Emergency Operations Center is designed to provide direction and coordination of a campus response to an emergency or incident to minimize the negative and traumatizing effects of such a situation.

2.   The primary functions of the MSU Emergency Operations Center are:

      a.   Provide personnel to staff key positions within the MSU EOC,

      b.   Provide liaison support to MSU Departments,

        c.   Organize emergency operations by coordinating the response of assets and personnel through the usage and application of an Incident Action Plan,

        d.   Conduct incident planning through the collection, evaluation, documentation, and use of information about the incident,

        e.   Coordinate logistics for a campus response by providing facilities, services, personnel, equipment, and tracking the status of resources and material in support of an incident,

        f.   Provide for a single capability for tracking financial and analytical aspects of an incident and other administrative tasks.

3.   The membership of the MSU Emergency Operations Center consists of key operational staff from the identified liaisons of the ESFs within this plan and others trained to perform key roles.

4.   The designated person responsible for the management and effective operations of the MSU EOC, primarily coordinating with the MSU Policy Group and directing the functions of the Emergency Operations Center.

5.   The operational needs of each incident will dictate the specific personnel to staff the MSU Emergency Operations Center.

6.   In some cases, outside resources may be required to provide a means to stabilize and coordinate efforts. These external resources may come from Springfield/Greene County OEM, Springfield Fire and Police Departments, private sector partners, etc.

7.   The Emergency Operations Center members will participate in a training and exercise program.

        a.   They will participate in training-on multi-agency incident command and management, organizational structure, and operational procedures through university designed courses or using the standardized FEMA courses such as.

-       IS-100 HE Introduction to the Incident Command System for Higher Education
-       IS-200 ICS for Single Resources and Initial Action Incidents*
-       NIMS 700 National Incident Management System (NIMS) An Introduction
-       NIMS 800 National Response Framework, An Introduction*
-       L363 Multi-Hazards Emergency Management for Higher Education
  *Support Services Branch Only

        b.   Exercises and drills that may include a variety of discussion or operationally based exercises involving multiple departments, disciplines, and jurisdictions.

E.   Emergency Support Functions

1.   Primary agencies identified in the Primary and Support Responsibilities Chart will control and operate ESF responsibilities and will be responsible for final decision making to that ESF.

VII.   CONTINUITY OF OPERATIONS

Continual MSU operations are critical when impacted by a large-scale incident. There are key principles that must be planned and practiced avoiding any significant disruptions with MSU operations.

A.   Cancellation of Classes and Campus Closure

1. There is potential that a catastrophic emergency on campus may require the cancellation of classes, suspension of student, staff, and faculty activities, or the closure of campus facilities.

2. If conditions are widespread and extremely severe, classes and/or campus facilities may be closed.

3. Op3.29 School Cancelation Policy for changes in campus-wide activities.

B. Preservation of Records

In order to provide normal administrative operations after a disaster, all vital records should be protected and preserved. These include legal documents, property deeds, insurance records, financial records, etc. The following guidelines apply:

1. Certain records and documents are vital to the continuance of business, research, and education at MSU following a major disruption of normal activities such as a major disaster. Each cost center is to identify the vital records necessary for operations.

2. Considerations for protection of the vital records for MSU include one or more of the following options:

    a. Records being electronically stored in the cloud or other secure cyber storage options.

    b. Duplication of all such records, with off-site storage of the duplicate set.

    c. Timely movement to secure or safe areas of campus in times of emergency/disaster.

    d. Development of secure and safe storage areas on campus.

VIII. PROCUREMENT

A. Administration

1. Contracts, Agreements and Understandings with private businesses, government agencies and other agencies can be utilized to supplement MSU resources should an emergency situation exhaust the capabilities of MSU. Contracts, agreements, and understandings should be formalized in writing whenever specific performance by either party is required.

2. In accordance with federal and state law, and the University's Nondiscrimination Policy Statement (G1.05), the University does not discriminate on the basis of race, color, national origin (including ancestry, or any other subcategory of national origin recognized by applicable law), age, disability, veteran status, genetic information, or any other basis protected by applicable law in execution of Emergency Management functions.

B. Logistics

1. Whenever possible, procurement of necessary resources will be accomplished using normal day-to-day procurement channels, such as job order contracts.

2. Emergency contractual procedures for hiring outside contractors can be implemented by Procurement (see ESF 7: Logistics Management and Resource Support).

3. During unusual situations when normal procurement channels would result in the loss of life and property, such procedures can be circumvented. Deviations will be done under the authorities and

procedures set forth in MSU Op8.16 Procurement Procedures – Emergency Procurement (see Resource Management, ESF 7).

IX. **EMERGENCY OPERATIONS PLAN (EOP) DEVELOPMENT AND MAINTENANCE**

A. The Director of University Safety will ensure administrators are briefed on their roles in Emergency Management.

B. The Director of University Safety will work with all departments for the maintenance of their respective segments of the plan (see Section V, Organization and Assignment of Responsibilities).

C. The Director of University Safety will annually update contact information. Recommended changes or information can be provided at any time.

D. Every five years the Director of University Safety will ensure a thorough analysis of the plan occurs, and having all primary and support departments review relevant portions of the plan. Reformatting options will be considered at this time.

E. This plan will be tested/validated periodically through simulated emergency exercises in order to determine if revisions should be made that would improve disaster response and recovery operations. These exercises will provide practical, controlled operations whereby the MSU EOC is activated.

F. This plan, or portions thereof, shall be activated by order of the Director of the Office of University Safety, Vice President for Administrative Services, or their designee.

G. To safeguard critical documents, files will be saved, shared, or printed as a PDF to prevent any unauthorized changes.

X. **AUTHORITIES AND REFERENCES**

A. Federal Public Law 93-288, Robert T. Stafford Disaster Relief and Emergency Act
B. National Response Framework (Enacted 2008)
C. National Incident Management System (NIMS-March 2004, Updated August 2007)
D. Action Guide for Emergency Management at Institutions of Higher Education; U.S. Department of Education (June 2010)

XI. **APPENDICIES**

APPENDIX 1: MSU-Community Emergency Management Interface
APPENDIX 2: Primary & Support Responsibilities Charts

APPENDIX 1
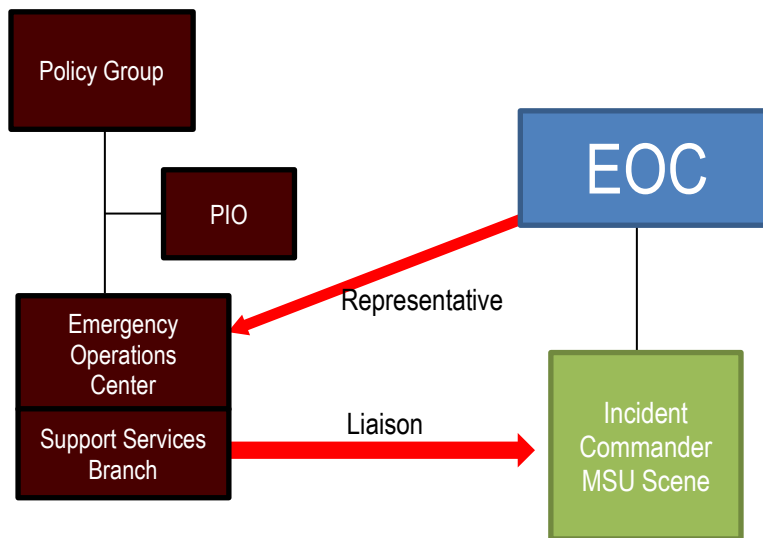**MSU-COMMUNITY EMERGENCY MANAGEMENT INTERFACE**

Four coordination structures between MSU Emergency Management and the Community Emergency Management based upon level of impact to MSU and level of impact on the broader community.

Small incidents at MSU not significantly impacting the broader community.

MSU COMMUNITY
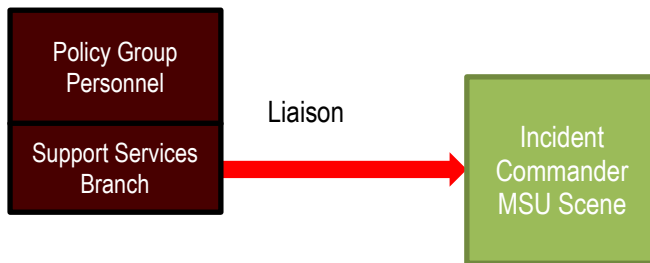
Large incidents at MSU not significantly impacting the broader community.

Citywide incidents NOT significantly impacting MSU.

MSU

COMMUNITY

Policy

Representative

EOC

EOC
Manager

JIC

Incident
Commander
Scene A

Incident
Commander
Scene B

Incident
Commander
Scene C
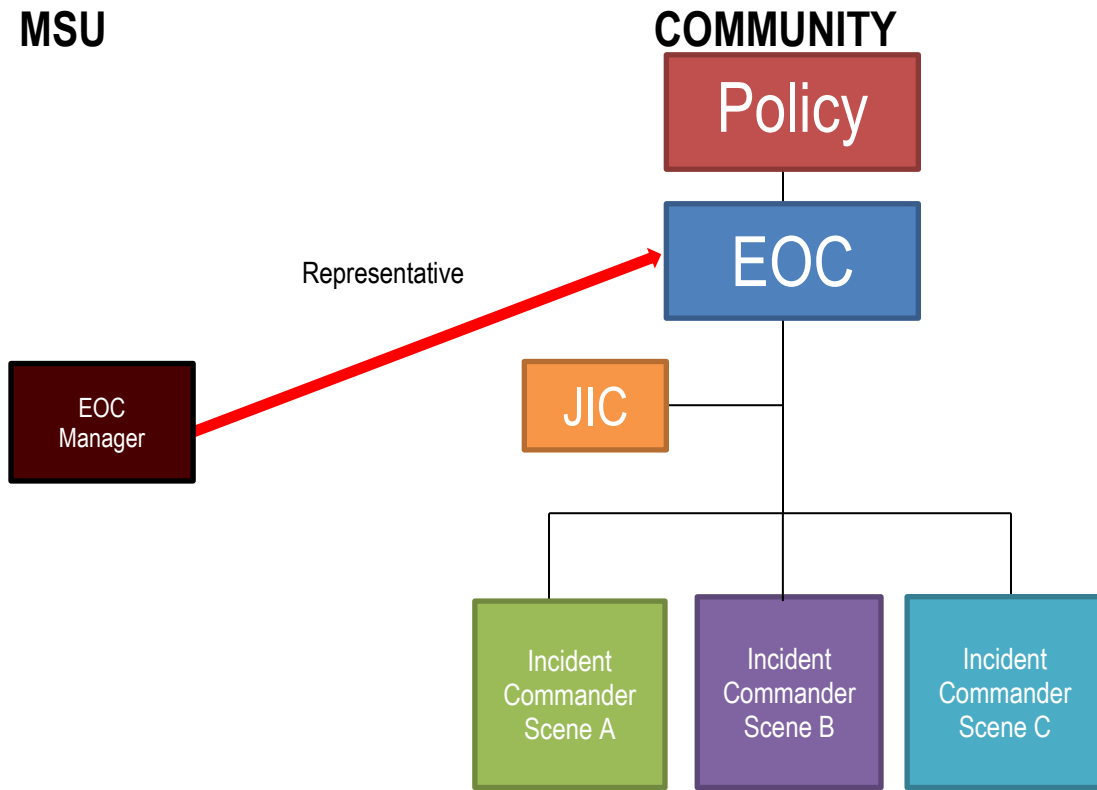
Citywide incidents that significantly impact MSU.

Representative

Policy

EOC

Policy Group

Representative

PIO

JIC

Emergency
Operations
Center

Support Services
Branch

Liaison

Incident
Commander
MSU Scene

Incident
Commander
Scene B

Incident
Commander
Scene C
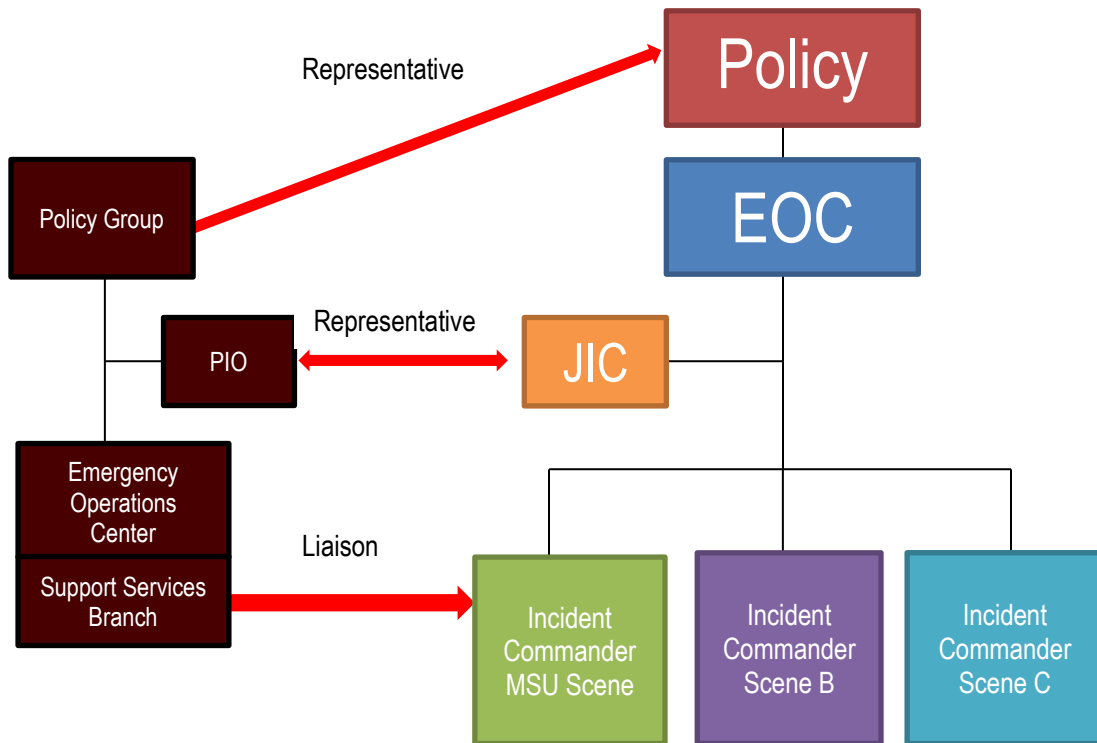
APPENDIX 2
PRIMARY AND SUPPORT (P&S) RESPONSIBILITIES CHART

This chart assigns departments, agencies and organizations the responsibility to prepare for and to perform each of the Fifteen (15) identified Emergency Support Functions **(ESFs)** and also whether their responsibility toward the ESF is in a primary or supporting role.

Department \ ESF	1 - Transportation	2 – Communications and Notifications	3 – Facilities and Infrastructure	4 - Fire	5 - Emergency Management	6 – Housing, Dining and Emergency Assistance	7 – Resource Management	8 – Health and Medical	9 - Search and Rescue	10 - Hazardous Materials	11 – Animal Care	12 - Utilities	13 - Safety and Security	14 - Damage Assessment	15 - Communication and Public Information
Administrative Council					S										S
College of Agriculture											P			S	
Planning, Design, and Construction			S											P	
Emergency Preparedness	S	P	S		P	S	S	S	S	S	S	S	S	S	S
Environmental Management			S							P	S			S	
Facility Management	S		P				P		S	S	S	P		P	
Financial Services							P								
Information Services		P												S	
Marketing and Communications															P
Office of Research Administration										S	P			S	
Procurement Services														P	
Residence Life, Housing, and Dining Services						P									
Office of University Safety	P	P		S	P			P	S	S			P	S	P
Health & Wellness Center						S		P		S					
Outside Agencies															
City Utilities												S			
CoxHealth EMS								P							
Greene County Sheriff's Office													S		
Mercy EMS								P							
Missouri State Highway Patrol													S		
Spfd/Greene County OEM		S			S		S								S
Springfield Fire Department			P						P	P					
Springfield Police Department	S												P		