FA13 Freshman Parent Survey

Description: Attaching FA12 version with updates. Will need to do a survey with this, same as last year's Parent Survey

Date Created: 8/9/2013 3:58:01 PM

Date Range: 8/14/2013 12:00:00 AM - 8/30/2013 5:00:00 PM

Total Respondents: 700

. Where are	you from?			
Count	Percent			
165	23.57%		Southwe	st Missouri
130	18.57%		Kansas (	City/northwest Missouri area
216	30.86%		St. Louis	area
22	3.14%		Southeas	st Missouri area
76	10.86%		Central/r	northeast Missouri area
91	13.00%		Another	state/country (please specify)
	Count	Percent		
	1	1.10%		southeast Nebraska
	1	1.10%		Arizona
	3	3.30%		Arkansas
	1	1.10%		Belleville, IL
	1	1.10%		Belleville, illinois
	1	1.10%		Bentonville, AR
	1	1.10%		Broken Arrow, OK
	4	4.40%		California
	1	1.10%		Camden Arkansas
	1	1.10%		Central Illinois
	1	1.10%		chicago
	1	1.10%		Chicago area, Illinois
	1	1.10%		chicago, IL
	1	1.10%		Columbia, IL
	1	1.10%		dallas texas
	1	1.10%		des moines iowa
	1	1.10%		easternKansas
	1	1.10%		edwardsville, illinois
	1	1.10%		Florida
	1	1.10%		Fort Smith, AR
	1	1.10%		Glen Carbon, II
	1	1.10%		ia
	1	1.10%		IL/usa
	2	2.20%		illinois
	13	14.29%		Illinois
	1	1.10%		Illinois, Springfield
	1	1.10%		Indiana
	1	1.10%		inidana
	2	2.20%		iowa
	1	1.10%		lowa
	2	2.20%		kansas
	4	4.40%		Kansas

1	1.10%	Kansas (southeast)
1	1.10%	Las Vegas, Nevada
1	1.10%	Little Rock, AR
1	1.10%	Louisiana
1	1.10%	Milwaukee, wisconsin
1	1.10%	minnesota
1	1.10%	Minnesota
1	1.10%	mountain home,arkansas
1	1.10%	Murfreesboro, Tennessee
3	3.30%	Nebraska
1	1.10%	Northern Indiana
1	1.10%	northwest ar
4	4.40%	Northwest Arkansas
1	1.10%	Ohio
1	1.10%	ОК
1	1.10%	Okinawa, Japan
3	3.30%	Oklahoma
1	1.10%	Pennsylvania
1	1.10%	Quincy, II
1	1.10%	Sc
1	1.10%	South Dakota
1	1.10%	Southern Illinois
1	1.10%	Springfield, IL
1	1.10%	SW Illinois
1	1.10%	Tennessee
1	1.10%	Texas
1	1.10%	Virginia
1	1.10%	Wisconsin

Q2. How involved	Q2. How involved were you in the college search and selection process for your son/daughter?					
Count	Percent					
169	24.14%		Highly involved - we made the decision together			
333	47.57%		Involved - I did some research and helped narrow the choices, but my student made the final decision			
156	22.29%		Slightly involved - I assisted, but my student narrowed the choices and made the final decision			
42	6.00%		Not involved - I allowed my student to control the process			
700	Respondents					

Q3. Which other college would your student have been the most likely to attend had she/he not chosen Missouri State? (Please indicate only the first alternate choice, even though she/he may have been considering two or more other institutions.) Count Percent 8.43% 59 My student did not apply to any other institutions. 3 0.43% Avila University 0.43% Central Methodist University 1.29% College of the Ozarks 0.43% 3 Columbia College 0.43% Crowder College 25 3.57% **Drury University** 0.14% East Central College 0.14% Fontbonne University 0 0.00% Hannibal-LaGrange College 0.00% Harris-Stowe State University 0.14% Jefferson College 1.57% Lindenwood University 11 0.00% Lincoln University 0.00% 0 Linn State Technical College 0.86% Maryville University 2 0.29% Metropolitan Community Colleges 0 0.00% Mineral Area College 0.57% Missouri Baptist University 1.14% Missouri Southern State University 0.14% Missouri State University-West Plains 1.14% Missouri University of Science & Technology 0.14% Missouri Valley College 8 1.14% Missouri Western State University 0.00% Moberly Area College 0.14% North Central Missouri College 25 3.57% Northwest Missouri State University 12 1.71% Ozarks Technical Community College 0.29% Park University 1.86% Rockhurst University 13 2 0.29% Saint Charles County Community College 0.43% Saint Louis Community Colleges 8 1.14% Saint Louis University 34 4.86% Southeast Missouri State University 0.86% Southwest Baptist University 6 0 0.00% State Fair Community College 0.00% Three Rivers Community College 0 30 4.29% Truman State University University of Central Missouri 26 3.71% University of Missouri - Columbia 169 24.14% University of Missouri - Kansas City 25 3.57% 1.00% University of Missouri - St. Louis

0	0.00%	Washington University
2	0.29%	Webster University
0	0.00%	Westminster College
2	0.29%	William Jewell College
2	0.29%	William Woods University
174	24.86%	Alternate choice not listed
700	Respondents	

Count	Percent		
165	100.00%		
	Count	Percent	
	1	0.61%	Arizona State University
	1	0.61%	Arkansas
	1	0.61%	Arkansas state university
	1	0.61%	Arkansas State University
	1	0.61%	Arkansas tech univ
	1	0.61%	Arkansas university
	1	0.61%	ASU-Jonesboro,AR
	1	0.61%	Belmont University
	1	0.61%	Benedictine
	1	0.61%	Benedictine College
	1	0.61%	Boise State University
	1	0.61%	BOWLING GREEN STATE UNIVERSITY
	1	0.61%	Bradley University
	1	0.61%	BYU
	1	0.61%	cental college iowa
	1	0.61%	Central Missouri University
	1	0.61%	Colorado State
	1	0.61%	Creighton
	1	0.61%	Dayton
	1	0.61%	DePaul
	1	0.61%	DePaul University
	1	0.61%	Doane College
	1	0.61%	Drake University
	1	0.61%	Duke University
	2	1.21%	Evangel University
	1	0.61%	Evansville, Indiana
	1	0.61%	Florida state
	1	0.61%	FULLSAIL FLORIDA
	1	0.61%	George Mason Univ
	1	0.61%	Greenville College
	1	0.61%	Harding University
	1	0.61%	Horry Georgetown tech

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	1	0.61%	Illinois college
	1	0.61%	Illinois State
	2	1.21%	Illinois State University
	1	0.61%	Indiana University
	1	0.61%	iowa
	3	1.82%	Iowa State
	2	1.21%	Iowa State University
	1	0.61%	lowa Weslyan
	1	0.61%	ISU-Illinois State University
	1	0.61%	Jackson State University
	1	0.61%	Jacksonville University
	1	0.61%	James Madison in Virgina
	1	0.61%	John Wood Community College
	1	0.61%	K State
	1	0.61%	kansas art institute
	2	1.21%	kansas state
	1	0.61%	Kansas State
	6	3.64%	Kansas State University
	2	1.21%	Kansas University
	1	0.61%	Kent University
	1	0.61%	Kentucky state university
	1	0.61%	LSU
	1	0.61%	Marquette university
	1	0.61%	Memphis School of Art
	1	0.61%	Miami University
	1	0.61%	minnesota
	1	0.61%	Mississippi State
	1	0.61%	Murray State
	1	0.61%	na
	1	0.61%	North Dakota State
	1	0.61%	North Dakota State University
	1	0.61%	Northern Iowa
	1	0.61%	Notre dame
	1	0.61%	Ohio State University
	1	0.61%	Oklahoma Christian
	1	0.61%	Oklahoma City university
	2	1.21%	Oklahoma State University
	2	1.21%	Pitt State
	1	0.61%	Pittsburg State University
	1	0.61%	Purdue university
	1	0.61%	robert Morris chicago
	1	0.61%	Rockhurst
	1	0.61%	Saint Joseph's University, Philadelpia
	1	0.61%	Sanford
	,	5.5170	

1	0.61%	Several - 4 other choices
1	0.61%	siuc
3	1.82%	SIUE
1	0.61%	South Dakota State
1	0.61%	Southern Illinois Edwardsvill
1	0.61%	Southern Illinois University Carbondale
2	1.21%	Southern Illinois University Edwardsville
1	0.61%	Southern Oregon University
1	0.61%	st louis school of pharmacy
1	0.61%	St. Xaviar in Chicago
2	1.21%	Stephens College
1	0.61%	SUNY Albany
1	0.61%	texas a&m
1	0.61%	Texas Tech University
1	0.61%	Texas University
1	0.61%	Tulsa Community College
1	0.61%	Tulsa university
1	0.61%	UCLA
1	0.61%	Univ of Arkansas Fayetteville
1	0.61%	Univerisity of Illinois Carbondale or Bethune Cookman (Florida)
1	0.61%	University of Arkansas
1	0.61%	University of Alabama
13	7.88%	University of Arkansas
1	0.61%	University of California, San Diego
1	0.61%	University of Central Florida
1	0.61%	University of Cincinatti
1	0.61%	University of Evansville
1	0.61%	University of IL
1	0.61%	University of Illinois
1	0.61%	University of Illinois - Champaign-Urbana
1	0.61%	university of iowa
1	0.61%	University of Iowa
1	0.61%	university of kansas
1	0.61%	University of Kansas
2	1.21%	University of Kentucky
1	0.61%	University of Louisville
1	0.61%	University of Michigan
1	0.61%	University of NE at Kearney
2	1.21%	University of Nebraska
1	0.61%	University Of Nevada
1	0.61%	University of North Carolina
1	0.61%	University of Northern Florida
1	0.61%	University of Northern Iowa, South Dakota
2	1.21%	University of Oklahoma

1 0.61% University of South Dakota 1 0.61% University of tampa 1 0.61% University of Tulsa 1 0.61% University of Wyoming 1 0.61% vanderbilt 1 0.61% Vanderbilt University 1 0.61% Virginia 1 0.61% Warrensburg, MO 1 0.61% Washington and lee university in virginia 1 0.61% Western Illinois university				
1       0.61%       University of Tulsa         1       0.61%       University of Wyoming         1       0.61%       vanderbilt         1       0.61%       Vanderbilt University         1       0.61%       Virginia         1       0.61%       Warrensburg, MO         1       0.61%       Washington and lee university in virginia         1       0.61%       West Florida State         1       0.61%       Western Illinois university		1	0.61%	University of South Dakota
1 0.61% University of Wyoming 1 0.61% vanderbilt 1 0.61% Vanderbilt University 1 0.61% Virginia 1 0.61% Warrensburg, MO 1 0.61% Washington and lee university in virginia 1 0.61% West Florida State 1 0.61% Western Illinois university		1	0.61%	University of tampa
1 0.61% vanderbilt  1 0.61% Vanderbilt University  1 0.61% Virginia  1 0.61% Warrensburg, MO  1 0.61% Washington and lee university in virginia  1 0.61% West Florida State  1 0.61% Western Illinois university		1	0.61%	University of Tulsa
1 0.61% Vanderbilt University 1 0.61% Virginia 1 0.61% Warrensburg, MO 1 0.61% Washington and lee university in virginia 1 0.61% West Florida State 1 0.61% Western Illinois university		1	0.61%	University of Wyoming
1 0.61% Virginia 1 0.61% Warrensburg, MO 1 0.61% Washington and lee university in virginia 1 0.61% West Florida State 1 0.61% Western Illinois university		1	0.61%	vanderbilt
1 0.61% Warrensburg, MO 1 0.61% Washington and lee university in virginia 1 0.61% West Florida State 1 0.61% Western Illinois university		1	0.61%	Vanderbilt University
1 0.61% Washington and lee university in virginia 1 0.61% West Florida State 1 0.61% Western Illinois university		1	0.61%	Virginia
1 0.61% West Florida State 1 0.61% Western Illinois university		1	0.61%	Warrensburg, MO
1 0.61% Western Illinois university		1	0.61%	Washington and lee university in virginia
		1	0.61%	West Florida State
165 Respondents		1	0.61%	Western Illinois university
	165	Respondents		

Q5. How important	t were these conside	erations in choosing	which college to attend? - Quality of the major in which your student was interested
Count	Percent		
363	53.46%		Extremely important
213	31.37%		Very important
66	9.72%		Moderately important
17	2.50%		Slightly important
20	2.95%		Not at all important
679	Respondents		

Q6. How important	Q6. How important were these considerations in choosing which college to attend? - Cost (tuition, fees, room and board)						
Count	Percent						
377	55.52%		Extremely important				
222	32.70%		Very important				
72	10.60%		Moderately important				
6	0.88%		Slightly important				
2	0.29%		Not at all important				
679	Respondents						

Q7. How important	t were these conside	erations in choosing	which college to attend? - Amount of financial aid and/or scholarships received
Count	Percent		
291	42.86%		Extremely important
193	28.42%		Very important
105	15.46%		Moderately important
49	7.22%		Slightly important
41	6.04%		Not at all important
679	Respondents		

OO How important	ware these considerations in about	ing which college to ottend? Overall academic reputation
Q8. How important	were these considerations in choos	ing which college to attend? - Overall academic reputation
Count	Percent	
278	40.94%	Extremely important
315	46.39%	Very important
77	11.34%	Moderately important
8	1.18%	Slightly important
1	0.15%	Not at all important
679	Respondents	

Q9. How important	were these considerations in choosing	which college to attend? - Size and appearance of campus
Count	Percent	
250	36.82%	Extremely important
293	43.15%	Very important
106	15.61%	Moderately important
25	3.68%	Slightly important
5	0.74%	Not at all important
679	Respondents	

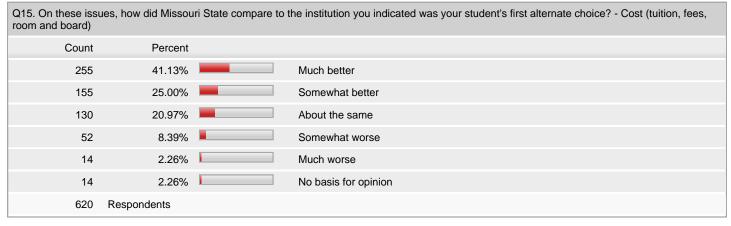
Q10. How important were these considerations in choosing which college to attend? - City in which the college is located				
Count	Percent			
156	22.97%		Extremely important	
239	35.20%		Very important	
206	30.34%		Moderately important	
54	7.95%		Slightly important	
24	3.53%		Not at all important	
679	Respondents			

Q11. How importar	111. How important were these considerations in choosing which college to attend? - Safety of the campus				
Count	Percent				
375	55.23%	Extremely important			
233	34.32%	Very important			
59	8.69%	Moderately important			
10	1.47%	Slightly important			
2	0.29%	Not at all important			
679	Respondents				

Q12. How importar	nt were these consid	derations in choosing	which college to attend? - Quality of residence halls
Count	Percent		
183	26.95%		Extremely important
297	43.74%		Very important
133	19.59%		Moderately important
25	3.68%		Slightly important
41	6.04%		Not at all important
679	Respondents		

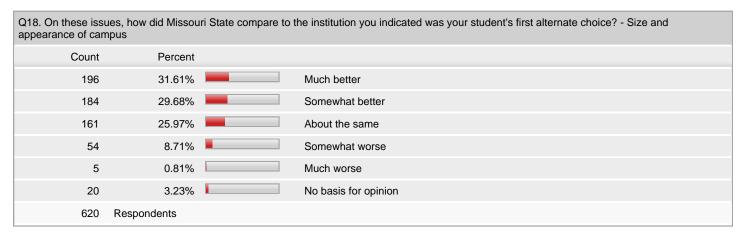
Q13. How important were these considerations in choosing which college to attend? - Success of graduates getting jobs				
Count	Percent			
324	47.72%	Extremely important		
254	37.41%	Very important		
83	12.22%	Moderately important		
11	1.62%	Slightly important		
7	1.03%	Not at all important		
679	Respondents			

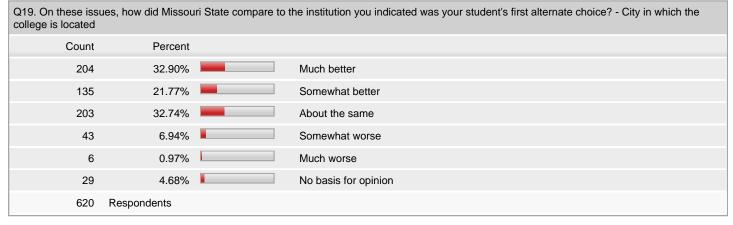
Q14. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Quality of the major in which your student was interested				
Count	Percent			
177	28.55%		Much better	
133	21.45%		Somewhat better	
246	39.68%		About the same	
31	5.00%		Somewhat worse	
0	0.00%		Much worse	
33	5.32%		No basis for opinion	
620	Respondents			



Q16. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Amount of financial aid and/or scholarships received				
Count	Percent			
132	21.29%		Much better	
122	19.68%		Somewhat better	
206	33.23%		About the same	
63	10.16%		Somewhat worse	
23	3.71%		Much worse	
74	11.94%		No basis for opinion	
620	Respondents			

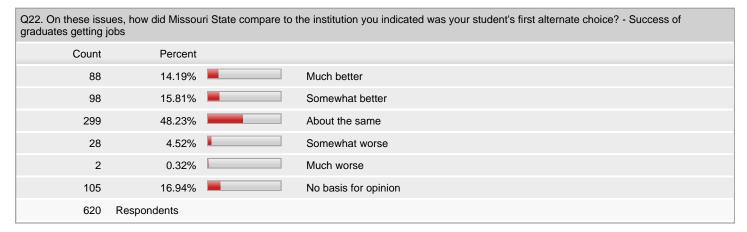
Q17. On these issureputation	ues, how did Missou	ri State compare to t	he institution you indicated was your student's first alternate choice? - Overall academic
Count	Percent		
93	15.00%		Much better
133	21.45%		Somewhat better
308	49.68%		About the same
61	9.84%		Somewhat worse
4	0.65%		Much worse
21	3.39%		No basis for opinion
620	Respondents		





Q20. On these issu	ues, how did Missou	ri State compare to t	he institution you indicated was your student's first alternate choice? - Safety of the campus
Count	Percent		
135	21.77%		Much better
126	20.32%		Somewhat better
292	47.10%		About the same
17	2.74%		Somewhat worse
4	0.65%		Much worse
46	7.42%		No basis for opinion
620	Respondents		

Q21. On these issu	ues, how did Missou	ri State compare to t	he institution you indicated was your student's first alternate choice? - Quality of residence
Count	Percent		
124	20.00%		Much better
121	19.52%		Somewhat better
236	38.06%		About the same
39	6.29%		Somewhat worse
3	0.48%		Much worse
97	15.65%		No basis for opinion
620	Respondents		



Q23. Please indica	ate how important the	e following sources of	of information were for you in the college selection process: - Admissions guide (viewbook)
Count	Percent		
119	17.73%		Extremely important
223	33.23%		Very important
203	30.25%		Moderately important
48	7.15%		Slightly important
19	2.83%		Not at all important
59	8.79%		Did not use
671	Respondents		

	24. Please indicate how important the following sources of information were for you in the college selection process: - Scholarship and Financial Aid in Entering Freshmen and Transfer Students brochure				
Count	Percent				
239	35.62%		Extremely important		
190	28.32%		Very important		
129	19.23%		Moderately important		
36	5.37%		Slightly important		
14	2.09%		Not at all important		
63	9.39%		Did not use		
671	Respondents				

Q25. Please indica	ate how important the	e following sources o	f information were for you in the college selection process: - The Missouri State website
Count	Percent		
272	40.54%		Extremely important
209	31.15%		Very important
137	20.42%		Moderately important
27	4.02%		Slightly important
11	1.64%		Not at all important
15	2.24%		Did not use
671	Respondents		

Q26. Please indicate how important the following sources of information were for you in the college selection process: - A brochure or information sheet on the academic programs in which your student was interested

Count	Percent	
160	23.85%	Extremely important
250	37.26%	Very important
139	20.72%	Moderately important
45	6.71%	Slightly important
14	2.09%	Not at all important
63	9.39%	Did not use
671	Respondents	

Q27. Please indicate how important the following sources of information were for you in the college selection process: - A visit to the Missouri State campus you arranged through the Office of Admissions

Count	Percent	
383	57.08%	Extremely important
156	23.25%	Very important
62	9.24%	Moderately important
11	1.64%	Slightly important
6	0.89%	Not at all important
53	7.90%	Did not use
671	Respondents	

Q28. Please indicate your level of agreement with the following statement: The staff was helpful when I have contacted the Missouri State Office of Admissions.

Count	Percent	
468	69.75%	Strongly agree
122	18.18%	Moderately agree
12	1.79%	Moderately disagree
1	0.15%	Strongly disagree
68	10.13%	No opinion
671	Respondents	

Q29. Did your stud	Q29. Did your student receive a scholarship from Missouri State?					
Count	Percent					
392	58.42% Yes					
279	41.58% No					
671	Respondents					

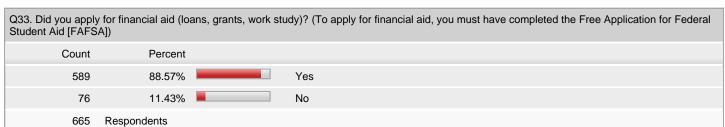
Q30. Plea	Q30. Please indicate which of the following scholarships your student received: (Check all that apply)						
Co	unt	Respor	ndent %	Response %			
	17		4.40%	2.81%		Presidential scholarship (\$12,500 per year)	
	80		20.73%	13.25%		Board of Governors scholarship (\$5,000 per year)	
	11		2.85%	1.82%		University Scholarship	
	12		3.11%	1.99%		Multicultural Leadership scholarship (\$5,000 per year)	
	17		4.40%	2.81%		Multicultural Leadership Recognition Award (\$2,000 per year)	
	2		0.52%	0.33%		Diversity in Education Scholarship	
	87		22.54%	14.40%		Provost Scholarship (\$2,500 per year)	
	76		19.69%	12.58%		Deans' Scholarship (\$1,500 per year)	
	13		3.37%	2.15%		Missouri State Advantage Scholarship	
	11		2.85%	1.82%		Missouri State Promise Scholarship	
	24		6.22%	3.97%		Missouri State Leadership Scholarship	
	53		13.73%	8.77%		A+ Recognition Scholarship	
	8		2.07%	1.32%		Hutchens/SGA Centennial Leaders scholarship	
	72		18.65%	11.92%		Out-of-State Fee Waiver, Midwest Student Exchange Program, or Continue the Tradition scholarship	
	37		9.59%	6.13%		Bright Flight scholarship	
	11		2.85%	1.82%		Athletic scholarship	
	19		4.92%	3.15%		Art, theatre or music scholarship	
	54		13.99%	8.94%		Other (please specify)	
		Count	Percent				
		1	1.85%		2 private schola	ırships	
		1	1.85%		A+	·	
		2	3.70%		Access Missour	i	
		1	1.85%		advantage		
		1	1.85%		Advantage \$100	00 total	
		1	1.85%		athletic		
		1	1.85%		Band		
		1	1.85%		basic unsure		
		1	1.85%		Boy Scouts		
		1	1.85%		Boys & Girls Club		
		1	1.85%		Business and school clubs		
		1	1.85%		Business Dept.		
		1	1.85%		Chemistry and I		
		1	1.85%			r which, but was \$500.00 scholarishp	
		1	1.85%			e Memorial Scholarship	
		1	1.85%		english	·	
		1	1.85%		Evelyn A. Porte	r	
		1	1.85%		Farm Credit Sei		
		1	1.85%		Fashion mercha		
		1				n't recall specific name	
					·		
		1	1.85%		Foundation Scholarship  General mills		
		1	1.85%		Girls State Scholarship		
		'	1.5070		State Coll		

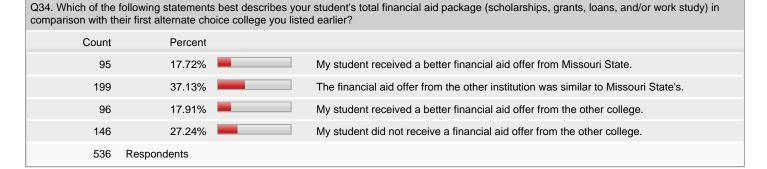
1				
1		1	1.85%	Hickman mills
1		1	1.85%	Hiett Scholarship
1		1	1.85%	High School and Departmental
1		1	1.85%	
1		1	1.85%	housing
1         1.85%         Local           1         1.85%         local scholarships           1         1.85%         Maxine Armstrong Scholarship           1         1.85%         MFA, DAR, Missouri Girls State,           1         1.85%         midwest scholars           1         1.85%         Miss Missouri Scholarship           1         1.85%         Missouri Access           1         1.85%         MO Access           1         1.85%         Out of state tuition waivet           1         1.85%         Pell Grant           1         1.85%         Privately funded scholarship through the Community Foundation           1         1.85%         Roma Durington           1         1.85%         ROTC           1         1.85%         Several private foundation scholarships           1         1.85%         Springfield Public School Foundation           1         1.85%         St Peters Kiwanis Club           1         1.85%         Wyman/MSU Scholarship		1	1.85%	In state
1		1	1.85%	Leadership Scholarship
1         1.85%         Maxine Armstrong Scholarship           1         1.85%         MFA, DAR, Missouri Girls State,           1         1.85%         midwest scholarship           1         1.85%         Missouri Scholarship           1         1.85%         Missouri Boys State           1         1.85%         MO Access           1         1.85%         Out of state tuition waivet           1         1.85%         Pell Grant           1         1.85%         Privately funded scholarship through the Community Foundation           1         1.85%         ROTC           1         1.85%         ROTC           1         1.85%         Several private foundation scholarship           1         1.85%         Several private foundation           1         1.85%         St Peters Kiwanis Club           1         1.85%         Wyman/MSU Scholarship		1	1.85%	Local
1         1.85%         MFA, DAR, Missouri Girls State,           1         1.85%         midwest scholars           1         1.85%         Miss Missouri Scholarship           1         1.85%         Missouri Access           1         1.85%         Missouri Boys State           1         1.85%         MO Access           1         1.85%         Out of state tuition waivet           1         1.85%         Pell Grant           1         1.85%         Privately funded scholarship through the Community Foundation           1         1.85%         ROTC           1         1.85%         ROTC           1         1.85%         Several private foundation scholarships           1         1.85%         Springfield Public School Foundation           1         1.85%         St Peters Kiwanis Club           1         1.85%         Wyman/MSU Scholarship		1	1.85%	local scholarships
1         1.85%         midwest scholars           1         1.85%         Miss Missouri Scholarship           1         1.85%         Missouri Boys State           1         1.85%         MO Access           1         1.85%         Out of state tuition waivet           1         1.85%         Pell Grant           1         1.85%         Privately funded scholarship through the Community Foundation           1         1.85%         ROTC           1         1.85%         ROTC           1         1.85%         Several private foundation scholarships           1         1.85%         Several private foundation           1         1.85%         St Peters Kiwanis Club           1         1.85%         Wyman/MSU Scholarship		1	1.85%	Maxine Armstrong Scholarship
1         1.85%         Miss Missouri Scholarship           1         1.85%         Missouri Access           1         1.85%         Missouri Boys State           1         1.85%         MO Access           1         1.85%         Out of state tuition waivet           1         1.85%         Pell Grant           1         1.85%         Privately funded scholarship through the Community Foundation           1         1.85%         ROTC           1         1.85%         ROTC           1         1.85%         Several private foundation scholarships           1         1.85%         Springfield Public School Foundation           1         1.85%         St Peters Kiwanis Club           1         1.85%         Wyman/MSU Scholarship		1	1.85%	MFA, DAR, Missouri Girls State,
1       1.85%       Missouri Access         1       1.85%       MO Access         1       1.85%       Out of state tuition waivet         1       1.85%       Pell Grant         1       1.85%       Privately funded scholarship through the Community Foundation         1       1.85%       ROTC         1       1.85%       ROTC         1       1.85%       Several private foundation scholarship         1       1.85%       Springfield Public School Foundation         1       1.85%       St Peters Kiwanis Club         1       1.85%       Wyman/MSU Scholarship		1	1.85%	midwest scholars
1       1.85%       Missouri Boys State         1       1.85%       MO Access         1       1.85%       Out of state tuition waivet         1       1.85%       Pell Grant         1       1.85%       Privately funded scholarship through the Community Foundation         1       1.85%       Roma Durington         1       1.85%       ROTC         1       1.85%       ROTC         1       1.85%       Several private foundation scholarships         1       1.85%       Springfield Public School Foundation         1       1.85%       St Peters Kiwanis Club         1       1.85%       Wyman/MSU Scholarship		1	1.85%	Miss Missouri Scholarship
1 1.85% Out of state tuition waivet  1 1.85% Pell Grant  1 1.85% Privately funded scholarship through the Community Foundation  1 1.85% Roma Durington  1 1.85% ROTC  1 1.85% ROTC  1 1.85% Several private foundation scholarships  1 1.85% Several private foundation  2 St Peters Kiwanis Club  3 Respondents		1	1.85%	Missouri Access
1 1.85% Pell Grant  1 1.85% Pell Grant  1 1.85% Roma Durington  1 1.85% ROTC  1 1.85% ROTC  1 1.85% Several private foundation scholarships  1 1.85% Several private foundation scholarships  1 1.85% Several Private foundation  1 1.85% Wyman/MSU Scholarship		1	1.85%	Missouri Boys State
1       1.85%       Pell Grant         1       1.85%       Privately funded scholarship through the Community Foundation         1       1.85%       ROTC         1       1.85%       ROTC         1       1.85%       Several private foundation scholarships         1       1.85%       Springfield Public School Foundation         1       1.85%       St Peters Kiwanis Club         1       1.85%       Wyman/MSU Scholarship		1	1.85%	MO Access
1 1.85% Roma Durington 1 1.85% ROTC 1 1.85% Several private foundation scholarships 1 1.85% Springfield Public School Foundation 1 1.85% St Peters Kiwanis Club 1 1.85% Wyman/MSU Scholarship		1	1.85%	Out of state tuition waivet
1 1.85% ROTC 1 1.85% ruth baker scholarship 1 1.85% Several private foundation scholarships 1 1.85% Springfield Public School Foundation 1 1.85% St Peters Kiwanis Club 1 1.85% Wyman/MSU Scholarship		1	1.85%	Pell Grant
1 1.85% ROTC  1 1.85% ruth baker scholarship  1 1.85% Several private foundation scholarships  1 1.85% Springfield Public School Foundation  1 1.85% St Peters Kiwanis Club  1 1.85% Wyman/MSU Scholarship		1	1.85%	Privately funded scholarship through the Community Foundation
1 1.85% ruth baker scholarship  1 1.85% Several private foundation scholarships  1 1.85% Springfield Public School Foundation  1 1.85% St Peters Kiwanis Club  1 1.85% Wyman/MSU Scholarship  386 Respondents		1	1.85%	Roma Durington
1 1.85% Several private foundation scholarships 1 1.85% Springfield Public School Foundation 1 1.85% St Peters Kiwanis Club 1 1.85% Wyman/MSU Scholarship  386 Respondents		1	1.85%	ROTC
1 1.85% Springfield Public School Foundation 1 1.85% St Peters Kiwanis Club 1 1.85% Wyman/MSU Scholarship  386 Respondents		1	1.85%	ruth baker scholarship
1 1.85% St Peters Kiwanis Club 1 1.85% Wyman/MSU Scholarship 386 Respondents		1	1.85%	Several private foundation scholarships
1 1.85% Wyman/MSU Scholarship  386 Respondents		1	1.85%	Springfield Public School Foundation
386 Respondents		1	1.85%	St Peters Kiwanis Club
		1	1.85%	Wyman/MSU Scholarship
604 Paspansas	386	Respondents		
004 (Nesponses	604	Responses		

received from their	received from their first alternate choice college you listed earlier?						
Count	Percent						
99	27.65%		My student received a better scholarship offer from Missouri State than from the other college.				
108	30.17%		The scholarship offer my student received from the other college was similar to what they received from Missouri State.				
71	19.83%		My student received a better scholarship offer from the other college.				
80	22.35%		My student did not receive a scholarship offer from the other college.				
358	Respondents						

Q31. Which of the following statements best describes your student's scholarship from Missouri State in comparison with the scholarship offer(s)

Q32. Would your s	tudent have attende	d Missouri State with	nout the scholarship?
Count	Percent		
35	9.07%		Yes, definitely would have
173	44.82%		Yes, probably would have
147	38.08%		No, probably wouldn't have
31	8.03%		No, definitely wouldn't have
386	Respondents		



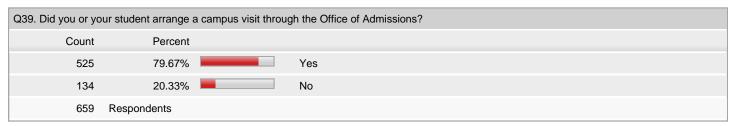


Q35. Please indica	ite your level of satis	faction with the serv	ice you received from the Missouri State Office of Financial Aid:
Count	Percent		
274	46.76%		Very satisfied
208	35.49%		Moderately satisfied
31	5.29%		Moderately dissatisfied
10	1.71%		Very dissatisfied
63	10.75%		No basis for opinion
586	Respondents		

Q36. Is your stude	Q36. Is your student living in the residence halls on campus this year?					
Count	Percent					
596	90.17%		Yes			
65	9.83%		No			
661	Respondents					

Q37. Please indica Office:	te your level of satisf	faction with the serv	ice you received from the Missouri State's Residence Life, Housing and Dining Services
Count	Percent		
351	59.09%		Very satisfied
166	27.95%		Moderately satisfied
18	3.03%		Moderately dissatisfied
2	0.34%		Very dissatisfied
57	9.60%		No basis for opinion
594	Respondents		

Q38. Taylor Health and Wellness Center provides quality medical services and promotes lifelong wellness for students. How did the presence of Taylor Health and Wellness Center impact your student's decision to attend Missouri State?						
Count	Percent					
102	15.48%		It was a significant factor in my student's choice to attend Missouri State.			
492	74.66%		I did not know of Taylor Health and Wellness Center prior to attending SOAR, but am very pleased to have these services available to my student.			
65	9.86%		I really don't know anything about the Taylor Health and Wellness Center and will get more information at http://health.missouristate.edu/.			
659	Respondents					





Q41. Were you aw	Q41. Were you aware of Missouri State's Public Affairs mission during the college search process?						
Count	Percent						
147	22.31%		Yes				
512	77.69%		No				
659	Respondents						

Q42. Was Missour	Q42. Was Missouri State's Public Affairs mission a factor in your student's choice to attend Missouri State?						
Count	Percent						
10	6.80%	Absolutely, it was one of the main reasons my student chose MSU.					
73	49.66%	While not one of the main reasons, it was important to my student.					
64	43.54%	Not really, my student was coming to Missouri State anyway.					
147	Respondents						

Q43. When visiting	Q43. When visiting the Missouri State website, have you been able to find the information that you needed in a timely manner?						
Count	Percent						
579	87.86%		Yes				
59	8.95%		No				
21	3.19%		Have not visited the website				
659	Respondents						

Q44. How does the	Q44. How does the Missouri State website compare to the other college websites you visited?						
Count	Percent						
75	11.79%		Much better				
168	26.42%		Somewhat better				
271	42.61%		About the same				
27	4.25%		Somewhat worse				
1	0.16%		Much worse				
94	14.78%		No basis for opinion				
636	Respondents						

	636	Respond	dents		
Q45. What s	specific	types of i	information	were you lookin	g for when you used the Missouri State website? (Check all that apply)
Count	t	Responde	ent %	Response %	
448	,	70	.44%	12.26%	Academic information
497	552     86.79%       451     70.91%		13.60%	Admission/application requirements	
552			15.10%	Cost information	
451			12.34%	Dates/deadlines	
147			4.02%	Directory information	
148	}	23.	.27%	4.05%	Dual credit equivalency information
455	•	71.	.54%	12.45%	Financial aid information
509	)	80	.03%	13.93%	Housing information
417	,	65	.57%	11.41%	Scholarship information
31		4.	.87%	0.85%	Other (please specify)
	Co	ount	Percent		
		1	3.23%		academic calendar
		1	3.23%		acedemic calendar
		1	3.23%		adult students information Return To Learn
		1	3.23%		athletic events/calendar
		1	3.23%		athletic information
		1	3.23%		athletics
		1	3.23%		Athletics
		1	3.23%		Bill Paying
		1	3.23%		Billing
		1	3.23%		Bookstore
		1	3.23%		BURSAR'S OFFICE
		1	3.23%		Compute visite SOAR perents weekend
		1	3.23% 3.23%		Campus visits, SOAR, parents weekend  Clubs and Organizations
			3.23%		itemized additions to account activity
		1	3.23%		lemized additions to account activity
		1	3.23%		Move in and soar info
		1	3.23%		Music program
		1	3.23%		parent parking @ move in
		1	3.23%		Parental access
		1	3.23%		payment options
		1	3.23%		payments scheuling
					. ,

		1	3.23%	Project Success
		1	3.23%	School calendar
		1	3.23%	SOAR info and parking pass info
		1	3.23%	sports info
		1	3.23%	Sugar Bears dance
		1	3.23%	VA benefits
(	636	Respondents		
36	655	Responses		

Count	Percent			
72	11.32%		Yes (pl	ease explain)
	Count	Percent		
	1	1.39%		
	1	1.39%		
	1	1.39%		
	1	1.39%		Make the search process easier!
	1	1.39%		A little difficulty in finding the bookstore to purchase items online
	1	1.39%		All fees should be on same bill, so you do not have to jump from page to page to get scholarship paid outs, tution, books, fees etc. It is very difficult see all totals and get a fir amount of cost for student and set up any kind of budget.
	1	1.39%		Any outstanding items requiring attention of the student need to be better highlighted or maybe put in a 'Special Notification' box to make sure it/they are seen.
	1	1.39%		At times the website is confusing. I feel it is hard to locate information that I am trying to
	1	1.39%		Awesome informative
	1	1.39%		Bear Pass account (not meals) is still somewhat of a mystery to me. Why does the stud need this? Does s/he get a discount by using it rather than a credit card? I also think the parent should have a way to electronically transfer funds to that card. I can see no way that with the access to his financial account that I have.
	1	1.39%		Computer access during Soar.
	1	1.39%		During my daughter's view of the campus the gal giving the tour described the use of pot and drugs in the dorms, as well as the fact that students could sneak their boyfriends in spend the night etc My daughter was shocked and I was appalled to have my alma madescribed by the rep of the university in such a fashion to potential students!
	1	1.39%		easier to find phone numbers and anddresses
	1	1.39%		Explain a little better about when a bill is submitted and you pay for it and then come to out you have added more to it after you received it on 8/5. Escpecially when you are pay in full for the symester.
	1	1.39%		First few times going on site i had to ask my daughter how to go to different things, like bill, soar informationwish there was a help screen to take you step by step for the first times. I had to call and have you guys guide me
	1	1.39%		Have more financial people availabletook forever to get through that process. Also someone to assist with scholorships. We didnt know where to begin even after surfing the website.
	1	1.39%		having to find the students MO# was difficult - thought it would be under PROFILE secti LOVE the alphabet search at the top. VERY helpful
	1	1.39%		Help make finding the minimum requirements for automatic scholarships more readily available and easy to find
	1	1.39%		I am extremely pleased my son chose M.S.U. I have had very pleasant interactions with faculty and staff
	1	1.39%		I am still trying to figure out if you have reviewed our tax information, and can't figure ou how to look it up. I have been on the website with my daughter and can't figure it out.

1 1.39	%	I believe we made the right decision, however during the move in time there should be more involvement than a brunch for students and parents. We felt as if we were casted out of the transition process!!!
1 1.39	%	I did not realize that there was a scholarship book. It would have been helpful to have upfront. There should be an obvious link to it.
1 1.39	%	I don't feel like it user friendly at all. It's difficult to figure out where to go to get the information needed, especially in the financial aid area.
1 1.39	%	I have had to call many times trying to get an exact answer for how much I will personally have to pay out of pocket, how much financial aid, loans, grants etc. are paying. I would suggest that there be a page/ tab that breaks down all of the student's costs, parent's costs, and so on. I've struggled so much just trying to figure out how much exactly I am paying. I guess what I'm saying is most adults my age are a little computer illiterate, so making everything in Layman's terms would be very beneficial to people like me! Thank You
1 1.39	%	I never could find the dates for future athletic events until just before the season started, and still don't have any idea how we can be notified by Textcaster. (UCM has this) Also, we cannot find on the website where internet is available for parents to use, and THIS IS A HUGE PROBLEM FOR US PERSONALLY because we own a business. This means we had to leave campus to do business while at SOAR.
1 1.39	%	I was excited to learn that my daughter was admitted to the Woods Study dorm floor, but very disappointed in the condition of the room. It showed a lot of wear and who had the idea to put bunk beds in the room(????). The room was a bit shabby.
1 1.39	%	I would like to see the scholarships applied to the bill before the first installment payment is due.
1 1.39	%	Improvement: Fix the Crime Alert feature, a large amount of students didn't receive the mass text about the shooting that happened last week. What I liked: The layout. Its easy to find what you are looking for.
1 1.39	%	It does seem hard to find what you really need unless you know the specific words to search.
1 1.39	%	It is a bit congested and at times difficult to find the info you are looking for.
1 1.39	%	It is difficult to find Resident and Meal pricing.
1 1.39	%	It just seems to be mystery were to find items and how to apply. Many times i would be trying to complete a task then call and they would say not posted yet. Another time I accepted a scholarship thru the website, but could not accept the other one so i called and they said Oh you have to do that by mail to accept not on line. How am i to know this ? Also, That whole alphabet looking up items is overwhelming too. This is my first child to college seems like there is a disconect to What all needs to be done and finding out how to do it the best and most cost effect way. SOAR was Great but there is only so much you can obsorb and most all the items that need to be done IF YOU have not done it it's to Late you should have a SOAR function or something to the affect for Parents when the Kid is a Junior in High School or for sure a senior so you get the items done and Know what you have to do 12 to 24 months prior to starting college.
1 1.39	%	It would be helpful if you had telephone no's/contact info prominently displayed on web pages. Seems I had to search for a number in order to speak with someone directly to answer my questions.
1 1.39	%	It would be nice if the account balance and financial aid were more streamlined. It seems like Mizzou's website for these items are easier to navigate.
1 1.39	%	Just kind if confusing. Categories need to be broke down more
1 1.39	%	Let the parents park where ever on move in day, i didn't like parking in the garage 3 blocks away when i was there for 4 hours. They shuttles were there to pick me up so i had to walk back.
1 1.39	%	Love the News Feed
1 1.39	%	Make it easier to find information, especially for incoming students figuring out their online and email access.
1 1.39	%	Many times, have to do a search in the search bar to find what I'm looking for, such as campus maps.
1 1.39	%	Maybe a webinar on how to coordinate the parent student connection and ways to pay- I am still feeling awkward- but then again that may be me
1 1.39	%	Maybe have a parent page for information or most asked questions
1 1.39	%	More information on online courses and the Return to Learn office downtown
1 1.39	%	MSU's website is a little difficult to navigate, particularly if I am looking for calendar/cost information, the school store,or where to sign in, when someone is unfamiliar.

1 1.39% Wy statement summary increased with no explanation. I could not find any activity that would oxplain the increase. There has to be a casier way to search subjects on Mo state site. I have figured out most but still feel sorry for future parents that have to put in the labor and phone casils to help intensives.  1 1.39% Navigation to student fees can be difficult and specific pricing for residence halls need to be made cessily accessible for incoming freshmen.  1 1.39% Needs to be easier to go through so you can find where/how to pay a bill quicker.  1 1.39% needs to be more user friendly, no way to recover password not pricinssonally done  1 1.39% On campus job availability  1 1.39% One of my children went to UCM. Although websites appear similar, MSUs is not as easy to navigate and it is more difficult to find information or determine if admission regarements have been hallfeld. I am or all in Frenze, oil have no local live to both the issue.  1 1.39% Please put an actual telephone directory for your various departments in a prominent place.  1 1.39% Simplify it. Don't need to go numerous table to get to where you need.  3 1.39% Simplify it. Don't need to go numerous table to get to where you need.  3 1.39% Soar was really geared to residence students. Commuter students were left behind somewhat.  3 1.39% Soar was really geared to residence students. Commuter students were left behind somewhat.  4 1.39% Soar was really geared to residence students. Commuter students were left behind somewhat.  5 SoAR was very informative for me. My clider daughter attended Truman State and we did not receive anywhere near the amount of information that we did from Missouri State, VERY ORGAN/IZED Loved it.  5 Sonething I found that was outeredly helpful was a nevesitet that the Dietetics Department puts out on a register base. These reflects program. Don't underestimate the power of such pieces. Virgin the same special to which particularly subdicts program. Don't underestimate the power of such pieces. Which should be			
1.39%   Needs to be easier to go through so you can find where/how to pay a bill quicker.	1 1.39	%	would explain the increase. There has to be a easier way to search subjects on Mo state site. I have figured out most but still feel sorry for future parents that have to put in the labor
1 1.39% One campus job availability 1 1.39% One of my children went to UCM. Although websites appear similar, MSU's is not as easy to navigate and it is more difficult to find information or determine if admission requirements have been fulfilled. I am not an IT person, so I have no tidea how to solve the issue. 1 1.39% Please put an actual telephone directory for your various departments in a prominent place. 1 1.39% Provide a link for enrolled classes to required text books. 1 1.39% Simplify it. Don't need to go numerous table to get to where you need. 1 1.39% Simplify it. Don't need to go numerous table to get to where you need. 1 1.39% Soar as a commuter was a horrible 2 days of wasted life. 1 1.39% Soar as a commuter was a horrible 2 days of wasted life. 1 1.39% Soar as a commuter was a horrible 2 days of wasted life. 2 SoAr was really geared to residence students. Commuter students were left behind sonewhat. 3 SoAr was really geared to residence students. Commuter students were left behind sonewhat. 4 SoAr was very informative for me. My older daughter attended Truman State and we did not receive anywhere near the amount of information that we did from Missouri State. VERY ORGANIZED Loved if the partment puts and to a register basis. These RFAL stories and the transpersory the Department puts and to a register basis. These RFAL stories and the transpersory the Department puts and to a register basis. These RFAL stories and the transpersory the Department puts and to a register basis. These topical policiations/stories instead of burying them. 5 Students with lower ACT scores should have opportunities to earn scholarships application form and which form applied to which particular scholarship application formation and which form applied to which particular scholarship application formation and which form applied to which particular scholarships are intended to one page and the first page needs to be broader subjects that direct the user to another page. 5 The rominess received the page cannot be broader su	1 1.39	%	
1 1.39% On campus job availability 1 1.39% One of my children went to UCM. Although websites appear similar, MSUs is not as easy to navigate and it is more difficult to find information or determine if admission requirements have been fullified. I am not an IT person, so I have no idea how to solve the issue. 1 1.39% Provide a link for enrolled classes to required text books. 1 1.39% Irrovide a link for enrolled classes to required text books. 1 1.39% Irrovide a link for enrolled classes to required text books. 1 1.39% Simplify it. Don't need to go numerous tabs to get to where you need. 2 Soar as a commuter was a horrible 2 days of wasted life. 3 Soar was really geared to residence students. Commuter students were left behind somewhat. 3 SOAR was very informative for me. My older daughter attended Truman State and we did not receive anywhere near the amount of information that we did from Missioun State. VERY ORGANIZED Lovest it. 3 Something I found that was extremely helpful was a newsletter that the Distetics Department puts out on a regular basis. These REAL stories and the transparency the information provided sold me about the quality of the Distetics program. Don't underestimate the power of such pieces. You show play up these types of publications/stories instead of burying them. 4 1.39% Students with lover ACT scores should have opportunities to earn scholarship after successful freshman years. These scholarships should be competitive with freshman ACT scholarship. 5 The Financial Ald portion of the website was very confusing, particularly the scholarship application from and which form applied to which particular scholarship. 5 The rym resourcities can page for rended student is a bit intuitive the believe it could use some improvement for ease of inding particular subjects. Perhaps there is no much info on one gage and the first page needs to be throader subjects. Perhaps there is no much info on one gage and the first page needs to be throader subjects that direct the user to another page. 6 The van	1 1.39	%	Needs to be easier to go through so you can find where/how to pay a bill quicker.
1 1.39% One of my children went to LCM. Although websites appear similar, MSU's is not as easy to navigate and it is more difficult to find information or determine if admission requirements have been fulfilled. In an not an IT person, so I have no fide how to solve the issue.  1 1.39% Please put an actual telephone directory for your various departments in a prominent place.  1 1.39% Provide a link for enrolled classes to required text books.  1 1.39% In a link of elw snags when trying to finalize promissory notes, but got it figured out!  1 1.39% Simplify it. Don't need to go numerous tabs to get to where you need.  2 1 1.39% Soar as a commuter was a horrible 2 days of wasted life.  3 2 2 3 2 3 3 3 3 3 3 3 3 3 3 3 3 3 3	1 1.39	%	needs to be more user friendly; no way to recover password not professionally done
navigate and it is more difficult to find information or determine if admission requirements have been fulfilled. I am not an IT persons, so I have no idea how to solve the issue.  1 1.39% Please put an actual telephone directory for your various departments in a prominent place. 1 1.39% Provide a link for enrolled classes to required text books. 1 1.39% I are not a few snags when trying to finalize promissory notes, but got it figured out! 1 1.39% Simplify it. Don't need to go numerous tabs to get to where you need. 1 1.39% Soar as a commuter was a horrible 2 days of wasted life. 1 1.39% Soar as a commuter was a horrible 2 days of wasted life. 1 1.39% Soar was really geared to residence students. Commuter students were left behind somewhat. 1 1.39% SOAR was very informative for me. My older daughter attended Truman State and we did not receive anywhere near the amount of information that we did from Missouri State. VERY ORGANIZED Loveril 1 1 1.39% Something I found that was extremely helpful was a newsletter that the Dietetics Department puts ut out a regular basis. These REAL stories and the transparency the information provided sold me about the quality of the Dietetics program. Don't underestimate the power of such pleces. You show play up these types of publications/stories treated to burying them. 1 1.39% Students with lover ACT scores should have opportunities to earn scholarships after successful freshman years. These scholarships should be competitive with freshman ACT scholarship. 1 1.39% The Financial Aid portion of the website was very confusing, particularly the scholarship application form and which form applied to which particular schipicats at direct the user to another page. 1 1.39% The rymissouristate compage for enrolled subdents is a bit jumbled. I believe it could use some improvement for ease of finding particular subjects. Perhaps there is too much info on one page and the first page needs to be forwards subjects that direct the user to another page. 1 1.39% The rearing a finding particul	1 1.39	%	On campus job availalability
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1 1.39% Your headings are too vaguefuture students? current students? how about admissions	1 1.39	%	
·	1 1.39	%	Your headings are too vaguefuture students? current students? how about admissions

			profile or tuition/cost; housing options, campus map, majors/ minors, scholarshipsI did no like how it was organized
	1	1.39%	Your search feature is useless. I can search for housing address and it doesn't even come close to giving me the information I needed.
	1	1.39%	Your website is a complete maze! We need a parent checklist of things to look at and follow up on through the entire application & enrollment process.
564	88.68%	No No	
636	Respondents		

630	Respondents		
Q47. Did yo	ou have any partic	cularly frustrating or disapp	pointing experiences with Missouri State prior to enrolling your student that you could describe?
Coun		, , ,	
115	5 17.56%	Yes (ple	ase explain)
	Count	Percent	
	1	0.87%	SOAR ACCOMODATION IN THE CAMPUS WAS VERY DISORGANIZED. THE GIRL AT THE COUNTER THE NIGHT WE CHECKED IN WAS NON CHALLANT ABOUT GUEST'S COMFORT. SHE WAS AT A LOSS ON WHOM TO CONTACT, SO ENTIRELY HER FAULT.
	1	0.87%	
	1	0.87%	None
	1	0.87%	Not enough financial aid :( no work study
	1	0.87%	A schlolarship we were hoping to get was not open this year due to availability. We hope it will open up next year.
	1	0.87%	Applied for all scholarships on line early and did not receive any.
	1	0.87%	Because he made his decision to apply in late February, he missed out on some scholarships
	1	0.87%	Campus visit summer 2012 was least desirable of all the colleges we visited. Probably an unfortunate set of events or timing, but could have really effected our decision. Upon arrival, fire hydrants were being tested (we had to cross a river); main entrance to reporting building was blocked, had to find our way around; no one was at the desk where we needed to check in; we were there over lunch but not offered any snack or drink, and when we were done (starving) the PSU food vendors were trying to close.
	1	0.87%	Contacted the college after attending SOAR to see if a duplicate parent folder could be sent via mail to my daughters dad. Person I spoke with told me they could not honor my request and told me the only way I could get another folder was to pick one up in the office. Disappointing
	1	0.87%	did not like the fact that we where not be to speak with an advisor with our child before registering for classes
	1	0.87%	Did not qualify for any scholarships. A Centennial Leadership candidate's boyfriend was on selection committee - seemed like a conflict of interest.
	1	0.87%	Disappointed that the financial aid available falls very short of the cost.
	1	0.87%	During our soar visit, parents should be allowed to sit in on the student/advisor meeting. We ask for information that would show the classes required for the dual majors my daughter was pursuing. This information is necessary in order to alleviate enrolling a student in unnecessary classes which incurs additional expense. Additionally, it was extremely disappointing that my daughter did not qualify for any scholarships. She transferred in 34 credit hours that she was able to take while in high school and maintaining a 3.7 GPA. She played varsity basketball and soccer, worked a part-time job and volunteered in the community during this time. It is disappointing all her hard work could not qualify her for one penny. As far as soar, I felt a 2 day event that basically reiterated the same information over and over was to much. This process should take no more than one day.
	1	0.87%	During our SOAR visit, we were taken out of line of Financial Aid and taking upstairs to a lady that gave us absolutely no help and left us more confused that when we got there.
	1	0.87%	During the last day of SOAR the booths were supposed to be set up until 2:00 and at 1:00 they all left
	1	0.87%	Everyone seemed to refer to the wbsite for us to find answers to our questions
	1	0.87%	FAFSA
	1	0.87%	Fees and scholarship amounts were not made easily accessible. Residence hall fees were not available to help students plan. Costs should be listed better. Students should get

financial aid advising along with tour information, not just glossy photos.  Finance dept  Finance despended peter designed peter design to pe	de had ack of ple pe him we we alld not gether when I beampus
1 0.87% Financial Aid issues. We were given erroneous information about deadline extensio caused our child to be disqualified for scholarships she was clearly eligible for.  1 0.87% Finding our way around when coming to campus for our tour was very frustrating. W difficulty finding which building to go to and where the assigned parking was due to signs outside the buildings. The campus is not easy to navigate in a car, or on foot, especially when there aren't signs to guide you.  1 0.87% Glitches in the system during the residence hall application process resulted in mult charges to my credit card which took a while to straighten out.  1 0.87% He wasn't able to receive any compensation for being an A+ student. Northwest gas \$1500 and we were seeking enrollment at the same time with both colleges.  1 0.87% Her's her room mate had issues with room assignments. That was frustrating, since could not get a real straight answer as to why they were not assigned together. Cot get return phone calls.  1 0.87% Housing  1 0.87% Housing  1 0.87% Housing was a challenge as she and a high school friend had requested to room tog and did this when the housing process first opened however it did not happen and we contacted the office they weren't very helpful.  1 0.87% I am still frustrated about the use of the Bear Pass card at the bookstore and other otocations.  1 0.87% I am VERY satisfied with all aspects of interacting with MSU, except the SOAR program is necessary, but it is NOT necessary to have it for two full day had already toured the campus multiple times before SOAR, and seen the residence and reviewed most all the admissions information that was discussed during SOAR, was no need to go over that information again. The SOAR program can easily be re a single day and still accommodate all information that was clussed our and standents coming to MSU for their first semester.  1 0.87% I cannot picture the bathroom facility in the community bathroom halls. During Soar single day and all admissions information that was cl	de had ack of ple pe him we we alld not gether when I beampus
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additional scholarship opportunities that she qualified for under the universities curre	
1 0.87% I still am unsure about how my daughter's external scholarships are being applied -	ent rules.
are being applied.	or if they
1 0.87% I thought he should have qualified for a scholarship by reading the information provime but there was no leaway. My son needed a 3.7 and he received a 3.67, I felt Mis State could have worked with me as the other two colleges my son applied too was to.	souri
1 0.87% I thought the SOAR program was horribly unorganized. There was no reason to be a 2 days. Much of the information could be put in a packet and given to parents. \$30.0 plate for a buffet dinner was outrageous.	
1 0.87% I thought the SOAR session was too long and some of it not really needed.	
1 0.87% I tried to let my child be in charge of the process, but that left me totally in the dark a no access to any resources for information. I would love to have a parent's portal wi access to the information that my child is getting.	
1 0.87% I wasn't frustrated but confused about the pre-nursing application and understanding that factored into a 4 year nursing degree etc. It wasn't until I actually spoke with so that I understood how it worked.	
1 0.87% I wish I would have realized there was a scholarship booklet. It would have been ver helpful.	g how
1 0.87% I've tried to contact two different people regarding academic programs and I receive than adequate information from each. I also had questions about housing and talked	g how meone

		different people and got 2 different answers.
1 0	.87%	Info about SOAR is hard to find. I wish an agenda would have been sent to us. We live fairly close (75 mins away) so we didn't need to spend the night. We thought the first day would end at 5 or 6pm. When we explained we needed to leave because my husband needed to get back to take care of some work issues, we were talked down to by the college student who was in charge of one of the groups. She said we would be missing some critical info. When we came back the next day we found out we missed our son playing volleyball and having ice cream. I was frustrated to hear what was considered critical info.
1 0	.87%	It is a little confusing when you have to fill information for financial aid at the Student Loan website and Missouri State College
1 0	.87%	It relates to my older child that is currently attending MO State. He failed to click "accept" on his loan and the loan was no longer available after summer semester, so we have to scramble to find a way to pay for it.
1 0	.87%	just missing the next level of scholarship by
1 0	.87%	Just soar
1 0	.87%	Lack of any financial aid since my daughter applied after the cut-off date for scholarships. Also, we still haven't received her final financial aid offer even though school begins next week.
1 0	.87%	lack of financial aid
1 0	.87%	Lack of the slightest bit of scholarship money for good students. It seems you have to be extremely successful academically for MSU to give you any kind of "automatic" academic scholarship, unlike all of the other universities my student was accepted to.
1 0	.87%	My daughter applied very early for housing, but did not get assigned correctly because they did not realize she was in Honors College and, therefore, was not assigned honors housing. My daughter contacted the housing office who explained the had not known she was in Honors College. They corrected the error, but by that time it was late and she had to wait on an opening. She ultimately did receive Honors College housing, but certainly not her first choice (Scholars House) because it was full by that time.
1 0	.87%	My daughter had a 3.8X GPA and a 29 on her ACT. If her GPA would have been less than a 10th of a percent higher she would have qualified for a scholarship that was double what she received. First her high school uses a higher grading scale, so if you compare her scale to a 90 / 80 / 70 scale you are not comparing apples to apples. Also, she took more challenging classes than other students in her class, but they have a higher GPA because they did not take the harder classes she took. It seems there is no consideration for these factors when awarding scholarship money.
1 0	.87%	My granddaughter is at risk of being homeless. When we first contacted the Financial Aid Office, they told us we needed supporting documents. We obtained those documents. When we went to visit a Financial Aid advisor we were told we did not need the supporting documents and that the FAFSA was complete. We did not find out that the FAFSA was not complete and additional forms and the supporting documentation needed to be submitted until my granddaughter went to the office for the fourth time on August 15th. She completed the FAFSA requirements and submitted them on August 16th. She was only three days from the start of classes with no financial aid in place.
1 0	.87%	My older son's experience in the dorms his freshman year was terrible. If I had known just how bad it was at the time, I would have intervened. My older daughter's experience in the dorm her freshman year was not great. We bought a house in Springfield for them to live in, and I would not have sent my younger daughter to MSU if she would have had to live int he dorms.
1 0	.87%	My son did not get his first choice for living dorms.
1 0	.87%	My son was late on filling out a schalrship which he would qualify for and am not sure if next year he can apply for it or not
1 0	.87%	My student has A.D.H.D. I have not been able to find any resources within the MSU system to help.
1 0	.87%	My student is interested in the Pharmacy program through MSU/UMKC although I realize that this is a new program (not even fully started yet). I did not feel like your staff knew enough of what was needed by my child to assist with his success in being selected to this program. While in meetings to do scheduling he was encouraged to take classes he didn't need nor were required. Good thing we did our homework prior to coming on campus or he may have needed to go to school an additional year.
1 0	.87%	no scholarship. she was raised by a grandparent and emancipated by the court. she has nothing. she will be about \$9,000 in debt after her freshman year. there was no scholarship with criteria that she fit within.
1 0	.87%	No street signs directing traffic to university.
1 0	.87%	Not getting any of the housing choices listed.

1 0.87%	not really a lot of scholarships offered to kids with average grades
1 0.87%	Nothing major except the SOARS is very overwhelming and extremely long days. At some point I "tuned out" because I could not pay attention any longer. The flip side is I learned a great deal that has been helpful.
1 0.87%	Oh My Gosh! The orientation was WAY TOO LONG and my child almost decided not to go to college because she was totally exhausted and just wanted to go home. That first day was agonizing!!! as well as exhausting. Going back Day 2 for a second round was almost not accomplished. I would think educators in higher education would KNOW that that age group of people function/perform better in late morning to late afternoon. I can only describe the 2-day orientation experience as brutal. My daughter was so exhausted she didn't even want to do the fun activities planned in the evening so went back to our hotel. Which brings me to another pointhaving to pay for a hotel for college orientation (hotel cheaper than staying on campus!!!). I did not have to do that when I went to college nor did I have to 4 years ago when my older child went to UCM. I will have a hard enough time paying for her college fees much less a hotel room. Plus on move-in weekend there is an aloha brunch so if I want to go to that to say a final farewell, I have to pay for a hotel again. Good news for Springfield economy.
1 0.87%	Our daughter was one of the students competing for the Presidential Scholarship. When she got the invitation for the official interview, she was hopeful. I wish we would have known prior to the interview date, that over 200 students were attending. We felt like we were just part of a marketing event, rather than a true competition.
1 0.87%	Requested transcripts early, wasn't there during SOAR had to get redone causing my daughter to have a class scheduled she doesn't need. Contact with her guidance counselor has NOT meet with positive results. No reply. Classes start Monday and she needs another class.
1 0.87%	Several of the classes in the preferred track for athletic training were closed before he could sign up during SOAR.
1 0.87%	She was wanting to be in a living learning community, but was unable to make connection with the appropriate person
1 0.87%	Since enrollingtrying to get information from the bursar's office regarding her bill. I still haven't received any email communication, apart from this survey.
1 0.87%	SOAR is way to long
1 0.87%	SOAR should not be "required" in order to enroll for classes. This delays students from getting into classes they need or want causing them to have to settle for unnecessary classes. Also, it should be "optional to attend SOAR" if the student and/or family is already familiar with the campus and what it has to offer. We felt like we took 2 days off work and paid for something that we already knew and could access online.
1 0.87%	SOAR too muchcould be one day or info through mail
1 0.87%	SOAR was very informative, but the two day session seemed too long and often repetitive.
1 0.87%	Some confusion on forms requested by MSU fin aid ofc concerning Child support I paid eventhough I repeatedly advised (and it was on fafsa) I RECEIVED support not paid it. I was told to just submit the form anyway stating that fact. That made no sense to me and no one knew why I was being required to fill it out.
1 0.87%	Some of the financial aid (my tax / W2 paperwork) that was submitted to the office in April was "misplaced" and I was not notified that it was not being reviewed and/or on file after numerous calls / emails to the office. My daughter's financial aid is still pending finalization at this time. Communication was lacking / poor with at times very poor attitudes to help as I was told they were too busy and would e-mail me if they needed anything. Those e-mails were never sent and I only found out what was still needed by calling / e-mailing multiple times and then finally just stopping into the office personally during SOAR. It was a very difficult and frustrating experience.
1 0.87%	student did not get any of their choices for residence preferences
1 0.87%	Student was trying to determine if a course she took during the summer at the community college would transfer. Her advisor was very difficult to get in contact with and after finally making the contact was not helpful and put the task back on my daughter. She started school and still was not aware if the course would count and the advisor told her to not worry about it right now, Does not appear to me to be the correct response. I actually advised my daughter since she is now in classes to make sure she follows up with this to ensure corrent number of courses for graduation and also see if she could change advisors.
1 0.87%	The 2 day Soars Program. I believe the Soars program could have been done in one day and on the weekend, where my husband and I did not have to take off 2 days of work. Many universities complete the freshman orientation in one day and on the weekend for convenience of the parents.
1 0.87%	The admission tour.
1 0.87%	The fall open house and football game was a very closely timed activity and we missed

	some opportunities to explore the campus and ask questions.
1 0.87%	The freshman scholarship application was very difficult to complete by the deadline with the limitations for teacher recommendations. There was also no feedback as to scholarship acceptance or not. I'm not even sure if the application was successfully received since I could get no one at the scholarship office to verify and personell were out of the office near the deadline. Very frustrating. Also the major scholarships were never followed through as to acceptance or refusal. They both kind of kept us wondering.
1 0.87%	The scholarship process. I think any student who qualifies for a scholarship should automatically receive it. They do this at other schools. By the time we made a decision to visit MSU we missed 99% of the deadlines and he qualified for some scholarships, but it was too late.
1 0.87%	The Showcase in October was unorganized. It gave a bad first impression to my student, and if she would have based her decision solely on that Showcase she would have definitely not attended MSU. Thankfully she did a private tour afterwards and liked that one.
1 0.87%	The SOAR experience was too long - need two take three vacation days. Much info was a repeat - need sessions for parents who have others in college.
1 0.87%	the soar parking lot attendants should be present by 7am at the latest. nobody knew where we should go till about 7:45 am. very frustating. MO A plus scholarship recipients should be credited to all students attending state colleges. "The legislators do not allow MSU to grant very many A plus scholarships to our students" is only encouraging students to go out of state. Sad indeed.
1 0.87%	The soar program for the parents was too long & drawn out. The program should not last past 4:00pm
1 0.87%	The SOAR was a little too long for my taste - you could have made some of the presentations a little shorter - ESPECIALLY the FERPA. That was very painful. Please consider only have 15 minutes on that - we are all fairly intelligent parents and can figure FERPA out without listening to that man for an hour.
1 0.87%	The staff is not outgoing or friendly, they do not go out of their way for anything. No one goes above and beyond their job title.
1 0.87%	the website is hard to navigate and the parents could not see the residence halls during SOAR
1 0.87%	There was no record of our nursing appointment which I had an email confirmation of and we had to stay a lot later to catch another class.
1 0.87%	They don't accepted the A plus program my daughter work hard to complete that program here in Springfield and she is not aloud to use it at your school.
1 0.87%	This our first child going away to school. Our first daughter used her a-plus at a community college and is going to nursing school. Our daughter now has picked your university and the financial issues are very stressful. She didn't get to use her a-plus.
1 0.87%	This survey and question 36, another choice should be offered of, 'it played no part in my decision'.
1 0.87%	This was our first time with a college student, it was very frustrating on what to do first and then what to do next, now I know but it was very confusing at first. now we know for next time
1 0.87%	This was the only campus I have heard of that charged a fee for orientation.
1 0.87%	Trying to figure out the best options for loans, how much I as a parent am paying. There needs to be a page that tells the parents and students step by step what they need to do before school starts, according to each students circumstances. It is very frustrating when I have to call quite a few people and ask tons of questions just to get an answer, and still am not very clear on how much I'm paying.
1 0.87%	Verification forms for financial aidfound frustrating when I already have another child in college and the forms were not necessary
1 0.87%	Was disappointed with the cost of the SOAR program. We were charged for our student and one parent. \$130 total. I think that is too much.
1 0.87%	Was very disappointed in the amount of financial aid student was given and no scholarship offers. Will make it very difficult for my student to complete his degreewill be able to make it through first and maybe 2nd semester.
1 0.87%	We completed the housing exemption form per the policy but my student continued to get phone calls regarding living on campus even after her status was updated online as living with parents.
1 0.87%	We could not make crucial decisions regarding college because MSU took forever in getting our financial package to us.
1 0.87%	We could not use the Chrome browser when trying to make online payments.

	1	0.87%		We had a delay in receiving the award letter due to being chosen to provide follow up information. I am not sure if I somehow completely missed the notification, but we weren't made aware of it until we contacted the financial aid office inquiring about the status of the award letter. Then during SOAR it was explained that certain students were randomly chosen each year to provide this requested information.
	1	0.87%		We had a visit scheduled for the spring of 2012 and a few days before the visit the school called saying that no one from the Animation department would be available to meet with us. We did not make the 6 hour roundtrip due to this and then didn't visit until the fall and my son had to take off a day of school. Luckily, it all worked out, but we had reservations about the school and program due to this cancelation.
	1	0.87%		We signed up for the first available soar session. When scheduling she was told on almost every class that it was filled. Seems unreasonable that a campus that large would have such limited availability so early in the enrollment process. She comes with 24 transfer credits and I feel a little more time should have been taken with her schedule. I feel that the ultimate schedule she ended up with is not beneficial to a timely degree. I expected her to be able to go through in about three years however now I'm not sure that will happen. I think when you have that many transfer credits more time should be spent with an advisor not a "drive by schedule session".
	1	0.87%		We waited and waited for her dorm assignment to be posted after we made our housing deposit and even received an email reminder afterwards that said her 1st choice was still available. But she didn't get into any of her 3 choices. If they aren't viable options for incoming Freshmen, they shouldn't be positioned as such.
	1	0.87%		We were disappointed to learn there were few if any program-specific scholarships for first-year students (BFA Acting). As an audition only/selective program, we expected some level of merit scholarship.
	1	0.87%		We were kind of lost as to where to go on campus. Needed to see more signs.
	1	0.87%		We will have to purchase a 'hotspot' to have internet access while on campus. this seems archaic to us for a large campus.
	1	0.87%		Went to a large open house weekend at the college and was completely misinformed about how Missouri State handles the A+ recognition. Based on this inaccurate information I received from the woman at your financial aid table, I missed out on the A+ recognition funds. EXTREMELY UPSET about this!! Need to get your information straight!!!
	1	0.87%		When attending a fall meeting, we were not informed that a separate application was necessary to receive A+ monies. We were led to believe one application took care of all MSU scholarships. Also I realize that you need to cover a lot of information, but some of SOAR was redundant. (The mind can only absorb what the backside will tolerate.)
	1	0.87%		When we came for the campus visit, a lot of other potential students and families were also there. Unfortunately, there was not enough seating for everyone, so most of us stood around in a hallway for about half an hour until the tour started. There was no "introduction" to Missouri State. The tour just started. At other universities we visited, we had the opportunity to sit and watch a video presentation about the university before the tour, which was nice.
	1	0.87%		When we initially contacted the admissions office for a tour of the school, it took them a fairly long time to confirm our visit dates. In fact I had to contact them for confirmation.
	1	0.87%		While Soar is great for the students (leaders were friendly and great with the students,) as a parent that attended all sessions and stayed in dorm, I didn't feel to get the same value out of it.
	1	0.87%		Yes see Question 41 answers.
	1	0.87%		Yes, my Daughter spent a year at MSU, and had a Professor that was not helpful to her at all. She arranged times to meet with him and he would not show up. He told her she had a good chance to pass the class before she dropped it, and then he failed her. So that went on her record!! Also, the advisor's where not very helpful. She transferred to Drury and loves it there! I am hoping my son does not experience this as well. Teachers should help these kids learn, and not belittle them!!!!! It does not reflect well on a Professor that cannot pass but a few kids from his class. (my thoughts).
540	82.44%		No	
655	Respondents			

Q48. Did you have any especially positive experiences with Missouri State you could describe? (If these experiences deal with individual people or offices, please describe as well)

Count	Percent	
354	54.05%	Yes (please explain)
	Count	Percent

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VERY ACCOMIDATING.  1 0.28% Campus is nice, looks very modernize. Everyone seemed hospitable.  1 0.28% Campus tour very well done. Student guides friendly and knowledgeable.  1 0.28% Campus tour visit with professors in his major (Electronic Arts) was a critical part of making the decision to attend Missouri State.  1 0.28% Campus visit was very well done. Students leading the tours were awesome!  1 0.28% Campus visits with Dept. Heads etc.  1 0.28% changing dorms was made especially easy, and Alisa Garbisch was a joy to converse with.	1 0.2	28%	Bookstore employees are always update and positive.
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	1 0.2	28%	Campus visits with Dept. Heads etc.
	1 0.2	28%	changing dorms was made especially easy, and Alisa Garbisch was a joy to converse with. She really helped us at the last hour.

1 0.28	/ <sub>6</sub>	Coach Dave Collins and the Swim & Dive provided wonderful hospitality to my daughter and husband during Lauren's swim recruiting visit. Coach Dave did a great job communicating throughout the recruitment process.
1 0.28	/ <sub>6</sub>	Department of Ag visit during our campus visit was really the deciding factor. The staff love what they do and genuinely appear to want to do everything possible to help students succeed. They were the deciding factor on where she chose.
1 0.289	%	Dinner and discussions with my student regarding their day.
1 0.289	%	disability
1 0.289	%	Dr. Vollmar was amazing!
1 0.28	<b>%</b>	Dual credit office very helpful. Soar very nice lots of good information and very well organized.
1 0.28	%	During our check-in at the dorm during SOAR (June session), there was some difficulty with the number of guests we registered to stay. This problem was totally our fault, but the young man who was at the desk (Travis, who is the dorm director for Freddy) very nicely asked us to wait while he checked in another family and then went on to solve our dilemma very quickly and effectively. He was patient, kind and funny. We were very pleased when we learned he was the dorm director for Freddy, as this is the dorm where our daughter is living. Also during SOAR we visited the Financial Aid Office to check on how scholarship funds would be distributed. The individual we worked with (I don't recall her name) was very kind and very helpful. We felt that she was happy to be assisting us.
1 0.284	%	During our initial campus tour my daughter stopped into the Psychology Department to ask questions. She was taken into the office, given great information, and the young man spent quite a bit of time speaking to her. That single experience made her decision to attend Missouri State.
1 0.289	%	During SOAR absolutley lived when the band was on
1 0.284	%	During SOAR all the staff and students were very helpful during the tours. We received an abundance of information. Overall the experience was very pleasant and made me and my student feel even more comfortable in the decision to attend MSU.
1 0.284	%	During SOAR and on move in day, I had direct contact with the Financial Aid Office, Parking Office, Book Store, Professors and many students. Everyone I have dealt with has been positive, helpful, courteous and professional. I am very pleased my daughter chose MSU and am confident assistance will be available to her if she needs it and asks for help.
1 0.289	<b>/</b> 6	During SOAR thought the current students were very open and welcomed the new incoming students.
1 0.289	%	Enjoyed the SOAR
1 0.284	/6	Every interaction we have had with Missouri State has been superior to our experiences with our other chile at two other Missouri Universities. Soar was very organized, we especially liked the fair at the end with the tables set up for parking permits etc. It was nice to get it all taken care of in one location instead of walking all over campus. The move-in experience was amazing! Our son lives in Hutchens House. We were pleased with the organization, ease and friendliness of all staff from the moment we drove onto capmus Friday morning. Move in was painless and very quick. The one way street situation and funneling to the parking garage is an excellent idea.
1 0.289	%	Every one has been very nice
1 0.28	%	Every person we interacted with during our tour last fall, follow up conversations, SOAR, and move-in weekend has far exceeded our expectations. Every person made us feel welcome, engaged, and excited about MSU! Questions were asked with sincere enthusiasm, and there was a genuine feel to their interest in my student. I work for one of the largest colleges in the State, so I understand the importance of making a stellar first impression. As far as I'm concerned, MSU is the model the rest of the schools should be following. Keep up the great work! I wish I was keeping a list of names, they all deserve recognition!
1 0.28	%	Everybody I've asked questions have known the answers. I even called the housing on the weekend and I believe it was a student I talked to and she was able to answer my questions. I was impressed that whenever I had a question whoever answered the phone knew the answer. I was never told, I'm not sure of that answer, I will have somebody call you back.'.
1 0.28	/ <sub>o</sub>	Everyone at MSU was always very friendly and answered my countless questions courteously.
1 0.28	/ <sub>6</sub>	Everyone at the SOAR conference was helpful, professional and kind. (other than instance above).
1 0.289	%	Everyone during Move in day were very helpful and pleasant.
1 0.289	%	Everyone during SOAR was very nice and help you out and was very helpful.

1 0	.28%	Everyone during SOARS was extremely nice and helpful.
1 0	.28%	everyone from soar was very friendly
1 0	.28%	Everyone has been helpful
1 0	.28%	Everyone has been just very welcoming and very willing to help.
1 0	.28%	Everyone has been very helpful.
1 0	.28%	Everyone I have come in contact with at the College has been very helpful.
1 0	.28%	everyone that I spoke with either helped me or gave me direct information regarding who I should talk to, and in most instances transferred me. The move into the dorm was especially easy, with the help from the "bear crew" we saw a lot of kids that my daughter knew from high school, which alleviated some of her concerns with the new college experience.
1 0	.28%	Everyone there was so warm and friendly the staff and students on college visit, SOAR registration and move-in day. I feel every happy and secure that my son will be safe and with good company and will do well at MSU!
1 0	.28%	everyone very welcoming.
1 0	.28%	Everyone was extremely helpful and friendly when you talked to them in person or on the telephone.
1 0	.28%	Everyone was extremely helpful!!!!
1 0	.28%	Everyone was friendly and happy to share there experiences with the school.
1 0	.28%	Everyone was so friendly and the SOAR days were really good. I have been to Mizzou's orientation and I think Missouri State's was better.
1 0	.28%	Everyone was warmand very friend and I have no doubt that my daughter will like the school and excel woth no problem
1 0	.28%	Everyone we encountered has been very helpful and pleasant to work with.
1 0	.28%	Everyone we met was very pleasant and tried to be very helpful.
1 0	.28%	Extremely well organized SOAR visit in July and move in day in August. Very friendly staff in resident halls, bookstore etc.
1 0	.28%	Felt at all times that the university wanted to have my daughter as a student. I spoke with admissions personnel about the jump strat program, as well. It was a relief to know there were other options for her. Her final ACT test score meant she was admitted as a regular student.
1 0	.28%	Financial aid department was helpful in our application for special circumstances for financial aid. Our campus tour was very helpful last summer.
1 0	.28%	Financial Aid office staff were very friendly and helpful
1 0	.28%	Financial aid person was very helpful with calculating amount of parent plus loan I needed. Color Guard director (Mr. Sullivan) very helpful.
1 0	.28%	Financial Aid representatives were always availablethey ALWAYS answer the phone and were able to assist me at that time. I didn't have to leave messages or wait for a call back.
1 0	.28%	Financial aide workers very helpful
1 0	.28%	Financial was a great help
1 0	.28%	First, SOAR was an awesome experience! Everyone was extremely friendly and helpful! Easy to identify the workers too! The student ambassadors, all speakers, workers at every turn of the event were great. Even the chef seemed anxious to greet us! The facilities were comfortable and it was great not having to walk from building to building, we were fortunate to stay in the theater/plaster student union for most of it. We were also glad that we got to see a room of the dorm he would be staying in. And, the food was great!
1 0	.28%	football coaches were outstanding, very professional and helpful
1 0	.28%	great communication with Emily Terrell (?) admissions counselor, prior to applying for admission. She helped out with letting us know about the Continue the Tradition OUT OF STATE waiver. SUper quick email responses and always called us back if we eft a voice mail.
1 0	.28%	Great tour even though it was a rainy cold day. Liked the bookstore discount
1 0	.28%	Had a good second visit to the campus at a later date.
1 0	.28%	Had a wonderful campus visit last September. My son showed my daughter and I around campus and it was a great day!
1 0	.28%	Had to use technical support a couple of times, they were friendly and helpful.

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	1 0.28%	Heather with the Financial Aid is soooooo very wonderful!!!! She had alot to do with our chosing MO State. She took a personal interest in my daughter Ravyn Brooks and I greatly appreciate it.
	1 0.28%	Help in moving in was excellent.
	1 0.28%	Helpful interactions with Financial Aid staff when discussing our hardship application.
	1 0.28%	Helpful staff at soar
	1 0.28%	Her soar leaders were awesome!!!!
	1 0.28%	I am a graduate of MSU (SMSU) 1982
	1 0.28%	I am extremely impressed with the maturity, professionalism and friendliness of all the MSU students involved in our tour of the campus and SOAR. They are wonderful ambassadors for MSU.
	1 0.28%	I am very pleased with the overall safety and campus layout. I feel that MSU will prove to be a place where Daezia can grow and thrive academically and as a vital part of her community.
	1 0.28%	I attended the college for two years and found it a positive experience.
	1 0.28%	I believe the overall appearance of the campus and the friendly staff during our college visits was the determining factor of my daughters decision
	1 0.28%	I did not care for the upper classes men assigned at SOAR, but love the general kids we meet on campus, either walking down side walk or in a dinning hall
	1 0.28%	I felt like the SOAR program was incredible. All of the students involved were very helpful and professional. As a parent, I left there feeling like my daughter made the right choice and that she was going to very safe and happy.
	1 0.28%	I found the people working in the financial aid office were very pleasant.
	1 0.28%	I had a great experience when deadline with the financial office. I called 2 times and both times they were very helpful and informative.
	1 0.28%	i have been impressed with the people especially. the computer connections people were great.
	1 0.28%	I have contacted the university with financial aid questions and the residence group and was very pleased with the people I spoke with. Everyone was helpful.
	1 0.28%	I have spoken with the Office of Admissions, Financial Aid Office, and the Honors College. All have been extremely kind and helpful.
	1 0.28%	I liked how well my daughter was treated throughout the process. Also, the workers in the financial aid office were exceptionally helpful and accurate in their assistance.
	1 0.28%	I really appreciated the SOAR staff and all that they did to answer questions that any of us had. When we had our banquet, Jayme, one of the leaders had dinner at our table, and she was very pleasant and made me feel more at ease about my daughter leaving for college.
	1 0.28%	I really enjoyed soar and all the presentations for the parents were well planned and informative.
	1 0.28%	I really enjoyed the SOAR orientation process particularly that incoming students were broken down into their majors and could hear from leaders in their prospective departments.
	1 0.28%	I really thought soar was very helpful.
	1 0.28%	I think everyone has been very helpful and patient through this process
	1 0.28%	I thought SOAR was great. It helped me understand the school better. It also made me more comfortable sending my sister to school there.
	1 0.28%	I thought SOAR was very beneficial but taxing at times. The parent get together was less than helpful.
	1 0.28%	I thought the move in process went extremely well. We moved in on Thurs rather than Friday. The students available to help us move in was very beneficial and made us feel very welcomed. I think it's a good idea to have some students move in on Thurs and others Friday.
	1 0.28%	I thought the SOAR leaders were great.
	1 0.28%	I thought the Soar students were amazing!!! They were very informative and helpful with all of my daughter's and my questions.
	1 0.28%	I thought the students involved with SOAR were wonderful. I enjoyed it, spending the night on campus, using the dining hall. I was impressed. And I think it is great that parents eat free when visiting campus. Garst is awesome.

1 0.2	28%	I thought your freshman SOAR program was very beneficial and well organized as well as the text book process
1 0.2	28%	I was connected to a resnet peson that answered questions regarding wifi, very helpful
1 0.2	28%	I was hesitant about my child going to this school but I really like the overal feel of the school. I feel she will be and she will learn alot
1 0.2	28%	I was very impressed with entire orientation process during SOAR. It was just outstanding $\&$ very well done.
1 0.2	28%	I was very impressed with every adult and the SOAR students. Everyone we encountered was sooooo helpful and friendly!
1 0.2	28%	I was very impressed with the campus visit. The meeting with the adminissions counselor was informative, and the tour was great. It gave me a better sense of where my daughter was heading off to, and the fact that the campus was more compact gave it the feeling of a smaller school, while still getting the benefits of a large one.
1 0.2	28%	I was very impressed with the SOAR program. It was very informative and well put together.
1 0.2	28%	It was a friendly inviting environment.
1 0.2	28%	Julie in the education department was very helpful. Before we made the decision on what college to attend , we came in and talked with her. She gave us a great deal of information and that helped us to chose MSU. The soar leaders were great. Nee was wonderful at his job!
1 0.2	28%	Just the overall hospitality of everyone. I was impressed by the willingness for staff and professors to spend time and talk with us. It was very comforting and I felt that my daughter was not just going to be another number in the classroom.
1 0.2	28%	Karen in the financial aid office was wonderful. My husband attended SOAR solo because i had to work and I called her because he couldn't answer any questions. Karen spent about 20 mins on the phone with me and was able to answer all my questions. Her voice was super friendly throughout the entire conversation and never seemed annoyed with my questions. The fact she knew all the answers and explained where I could look online. She is a fabulous employee. I was not able to meet her when I dropped off my daughter. She was busy with other families. But again she had a smile on her face and her voice remained calm with all the people. We finished our paperwork with Elaine. I wish I could have scheduled an appointment with Karen. I would have loved to tell her how much I appreciate her.
1 0.2	28%	Katy in Financial Services was very helpful an took the time to explain everything financial to me on our SOAR visit. My Daughter Ema was selected by the Art + Design Scholarship Selection Committee to receive a University Regent's Scholarship for the 2013-2014 school year. In May I called and talked to Rae Ann Rockwell and she explained that Ema did not fill out her application properly, and she helped us get it changed, and therefore qualified for the scholarship. Also, we made plans to visit on short notice and couldn't get someone to tour us at Brick City. We just went there un announced to get a look and we were treated very well and given a private tour.
1 0.2	28%	Kelly in the Financial Aid office was outstanding!
1 0.2	28%	Lady in Finanacial Aids Office is the besthave dealt with her twice and she is extremely helpful and interested in providing the best information she can!
1 0.2	28%	living and learning community director was very helpful in answering my questions concerning move-in day. I would suggest that in the future move-in day be on a weekend. I am a teacher and my daughters move-in day was scheduled for a thursday during the first week back I had for meetings prior to the start of my school year. It was very difficult to get that day off.
1 0.2	28%	Love the campus layout. Love the small town feel of Springfield.
1 0.2	28%	Loved our SOAR leader
1 0.2	!8%	Loved the "Soar" event this summer. It was a little expensive, but I appreciate all of the information parents received, and our daughter had a better feel for the college experience. I had some friends whose children did not go to MSU, and they didn't have any experiences like that. We were very pleased with Soar.
1 0.2	28%	loved the SOAR program and the interaction with the other students that were going there. Their energy was great and really gave honesty
1 0.2	28%	Meeting with the Athletic Training department head and visiting a class was very beneficial.
1 0.2	28%	Move in "stop, drop and roll" was very successful.
1 0.2	28%	Move in Day was excellent. Expected chaos and it was very smooth and easy. We also liked that our daughter could fill out one scholarship info and you sent it out to everyone.
1 0.2	28%	Move in day was organized and we appreciated the help!

1 0.289	6	Move in day was very fast, efficient, and organized
1 0.289	6	Move in day was very well handled. The help available by other students was fabulous. It made it so easy for us!
1 0.289	6	MOVE IN DAYThank you so much for having the upper class men help get all our stuff upespecially since we were on the 5th floor!!
1 0.289	6	Move in the dorms was excellent, having the students there to help and welcome my daughter was more helpful than you can know!!!
1 0.289	6	Move in was much smoother this year. We moved our first daughter in four years ago and it was a bit more chaotic. The student helpers were great!
1 0.289	6	Move in went so very smooth!
1 0.289	6	My daughter has declared Athletic Training as her major and then plans to apply to PT school. When enrolling she was not able to get in to the athletic training class and was told that she would be on a waiting list. A course opened up, we attempted to get her enrolled, only to learn that there was aleadya waiting list. The staff member, whose name I don't have here at work with me was extremely helpful in researching and explaining the situation. My daughter should now be on a waiting list for the classes she needs in the spring.
1 0.289	6	My daughter loved orientation and staying in the dorm
1 0.289	6	My daughter move In experience was organized wellthe process was effortless.and greatly appreciated.
1 0.289	6	My daughter was awarded a scholarship that made it possible for her to attend MSU
1 0.289	6	My daughter was invited to interview for the Presidential Scholarship. Although she did not receive the scholarship, her time on campus was great. She felt very positive about all parts of the day. Similarly, we attended a 2 day SOAR session. The entire family was impressed by the welcoming atmosphere and the efforts made to make students feel welcomed and excited as well as providing a great deal of information.
1 0.289	6	My older daughter graduated in May of 2013 from MSU, she had an amazing four years at MSU! I really liked that her academics and hands on experience were on the cutting edge of the health care that is out there! She got a first rate education!
1 0.28%	6	My oldest daughter just graduated from MSU in May 2013, had good experiences there & we were familiar with most of the campus facilities before my youngest daughter even enrolled and she was very excited about being accepted to her 1st choice of colleges!
1 0.289	6	My son and I were really excited after attending SOAR. I was impressed with the campus spirit that was shown.
1 0.289	6	My son enjoyed his soar experience. Just wish it had been one day though. His soar leader did a great job.
1 0.289	6	My son got to meet briefly with President Smart shortly after the interviews for the Presidential Scholarship. Mr. Smart not only took the time to meet with him, but he also walked my son over to the new rec center and arranged for him to get a tour.
1 0.289	6	My son was ill and had to miss the day he was scheduled for SOAR. The people I contacted were very understanding and let him come to it on a different day
1 0.289	6	Nice visit
1 0.289	6	Office of Admissions was outstanding! The SOAR experience was VERY HELPFUL!!
1 0.28%	6	On move in weekend, we again went to Financial Aid and this time spoke to a lady in that office who was very helpful and knew her stuff. Felt much better. In the dining facility next to Hammons, one of the supervisors came to our table and spoke to us about the facility and was very reassuring.
1 0.289	6	On our first campus visit I left my camera on the bus line and we were assisted by the office in getting it back Thanks so much for that and every time we have been on campus everyone is sooo helpful!
1 0.289	6	One woman was very helpful with my questions on financial aid - we did not qualify for anything.
1 0.289	6	our campus tour guide was fabulous. She knew every answer, enjoyed what she was doing, which made it an enjoyable day. Alsovery impressed with what has happened to the campus since I attended 30 years ago.
1 0.289	6	Our campus tour guide was the best I've ever had (personable, candid, happy, sincere), and I've been on tours at numerous colleges and universities as this is our third child to enter college. I don't recall his name, but he was a great ambassador for the university.
1 0.289	6	Our daughter is an honor student and moved in on Thursday. The move in experience was very smooth and everyone was very helpful.

1	0.28%	Our daughter was very interested in the Pride Color Guard. We showed up during a summer "practice" last July. She was concerned as to whether or not she could keep up with the other members. John Sullivan allowed us to watch the evening rehearsal, allowed Bethany to spin with them the next day and gave us office time and much desired information - all without an appointment. He is a top notch person and we are blessed that John is an influence in our daughters education.
1	0.28%	Our SOAR experience was wonderful! Dr. Elliot and Dr. Bellis were both so welcoming!
1	0.28%	Our Soar leader was exceptionally helpfulit was a very positive experience and I think the students that you pick for this program are exceptionalalso the College of Education speakers were very informative and helpful. I would feel very comfortable contacting someone in this department with questions, and I think my daughter feels the same way. The elementary school on campus is absolutely amazingI cannot wait for my daughter to be able to observe/work around all of this positive environment.
1	0.28%	Our SOAR representatives were wonderful students.
1	0.28%	Our SOAR session was fantastic! We received great information by motivated students and staff.
1	0.28%	Our SOAR student rep was awesome! Really enjoyed the entire SOAR experience. The amount of information provided was a little overwhelming; could the material have been consolidated into a single booklet or format that would have been easier to refer back to for specific questions at a later date?
1	0.28%	Our son attended a private university and I was skeptical when Kali told us of her plans to attend a state university. I felt that she would just be another number. Okay, you have changed my way of thinking. During her check in, everyone made all of us feel included in the process. Your staff made transition a little easier knowing that she would be well looked after both academically and personally.
1	0.28%	Our student who took us around when our daughter came for the leadership centenial interview was fantastic!! Taylor I believe was his name. The professor who we met with in the Athletic Training department was fantastic and so helpful!!!Really showed her the plan for her major. SOAR was well organized and very imformative. The lunch during the leadership interview was great as it was very informative and well done. Again we had a fantastic Dean who sat at out table. Very positive experience overall.
1	0.28%	Our visit was very thorough.
1	0.28%	Overall friendliness of faculty, students and town.
1	0.28%	people seem willing to answer your questions and if the cant put you in contact with someone who is able to help.
1	0.28%	Presidential scholarship selection and interview day.
1	0.28%	Really enjoyed SOAR the program was put together well and it was very informative.
1	0.28%	Really enjoyed the kids leading tours and the soar leaders, one in particular who we met at music auditions and was our Soar leader, was a music major, a percussionist, and full of great info, unfortunately, I can't remember her name!
1	0.28%	Really enjoyed the orientation process
1	0.28%	Really enjoyed the soar leaders & the bear crewexcellent idea
1	0.28%	REALLY like the LLC program, enjoyed SOAR- and I was truly impressed when Dr. Henry (and another instructor whose name I cannot recall, my apology) from the Nursing Faculty dropped by Kimmy's room to greet her and offer sage and sincere advice!!! As a former college instructor, I cannot compliment you and your staff enough for this program!!! And I think they really made an impression on Kimmy, so thank you!!!
1	0.28%	Really liked everyone we met at SOAR and during the stop, drop, and roll when we arrived to drop my son off.
1	0.28%	Rob Moore was extremely helpful in guiding us thru the financial aid process and helping us to understand what needed to be done. He is a true advocate for the student and he made us feel very welcome and at ease.
1	0.28%	Sarah Nenninger more than once went out of her way to make my daughter feel welcomed to MSU. Rob Moore met with my daughter and helped her find as much financial aid as possible.
1	0.28%	Scholars Residence Hall
1	0.28%	Scholarship banquet for multicultural leadership scholarship was fantastic!
1	0.28%	Since we were coming for athletics we went on both a general campus tour and a recruiting tour. The general tour did not show us all the housing options, just one, however we were pleased with the one on one we received from the art department. These people are gems! However ,Brick City was closed on Fridays in the summer so we did not get to see the classrooms. During our recruiting trip,5 months later, we saw Brick City and was privileged

		to meet many staff members in the art department. They were wonderful and sold my daughter! The gentleman who gave us the tour, his name escapes me, but he was in the ceramics department.
1 0	0.28%	So far we have not had real issues.
1 0	0.28%	Soar
2 0	0.56%	SOAR
1 0	0.28%	SOAR & SOAR leaders
1 0	0.28%	Soar eliminate tend 90% of Elissa's anxiety for starting school.
1 0	0.28%	SOAR guides
1 0	0.28%	SOAR is positive.
1 0	0.28%	SOAR kids were awesome!
1 0	).28%	Soar leader was very professional
1 0	0.28%	SOAR leaders made my son feel welcomed.
1 0	0.28%	SOAR orientation was very helpful for both my son and myself. Keep it going!!!
1 0	0.28%	Soar program was outstanding
1 0	).28%	SOAR representative (cannot remember name) was really great. Savannah Gomez was NOT helpfuland rude.
1 0	0.28%	Soar student rep was very helpful in completing schedule
1 0	).28%	Soar training was informative as well as entertaining. The students and faculty did a great job.
1 0	).28%	soar was a good experience
1 0	).28%	SOAR was a good experience. The financial aid office was able to answer my questions in a single call and they were very pleasant to deal with.
1 0	0.28%	SOAR was a great experience for my daughter. She met many students and got excited about the university.
1 0	).28%	Soar was a great experience. I've also talked to a woman in the bookstore and she was extremely helpful.
1 0	0.28%	SOAR was a positive experience as well as the athletic department official visit.
1 0	).28%	Soar was a quality program that provided my daughter much comfort about coming to MSU. Very well put together!
1 0	).28%	SOAR was absolutely one of the best experiences any parent / student could attend. every question was answered and explained. Mista was the perfect soar leader for my daughter! Amazing young lady!
1 0	0.28%	Soar was amazing
1 0	0.28%	SOAR was amazing - well organized - students were great. Drop off yesterday was well organized and well staffed.
1 0	).28%	SOAR was amazing. Everyone was so helpful and all questions were answered. We also met with Alisa Garbisch and she was so nice and helpful. She took time out of her lunch hour to meet with us and answer questions. Everyone we have ever worked with or met at MSU has been awesome!!!!!
1 0	0.28%	Soar was enlightening
1 0	0.28%	SOAR was excellent.
1 0	).28%	SOAR was fabulous! My daughter was a little nervous going in, but her SOAR leaders, Derek and Paige, made her feel very comfortable. She really enjoyed her time with them. We also stopped by the Financial Aid office and they were a big help!
1 0	0.28%	SOAR was fantastic
1 0	0.28%	SOAR was fantastic. My son felt involved with Msu as soon as we attended that
1 0	0.28%	soar was good!
1 0	0.28%	SOAR was great. Student leaders were super helpful!
1 0	0.28%	Soar was great. Overall, I have been very impressed with MSU.
1 0	0.28%	Soar was helpful

1 0.28%	Soar was of great help.
1 0.28%	Soar was outstanding
1 0.28%	SOAR was terrific.
1 0.28%	Soar was very beneficial.
1 0.28%	Soar was very helpful. I would recommend it
1 0.28%	SOAR was very informative
1 0.28%	SOAR was very informative and one of the SOAR Leaders was very helpful in assisting our daughter with her schedule.
1 0.28%	SOAR was very informative and the student leaders were very enthusiastic.
1 0.28%	SOAR was very informative for me.
1 0.28%	SOAR was very informative. The early summer sessions filled up very early, I wish we could have attended sooner in the summer.
1 0.28%	SOAR was very well done.
1 0.28%	SOAR was well organized and informative. Nice to have a separate session for the Honors Students. We received a wealth of information that was specific to the student being in the honors program.
1 0.28%	SOAR was well organized and very helpful.
1 0.28%	Son's social was entered wrong and they are helping us to figure out if aide will be eliable to him. Very helpful and nice. Know not guaranteed.
1 0.28%	Spoke with someone in financial aid - I believe her name was Valerie. Could not have asked for a more helpful person. I felt as though I was the only person she was talking to that day, and I am quite certain that she was very busy!
1 0.28%	Staff was very helpful and friendly. Admissions process was pretty straight forward. Campus and buildings are always clean.
1 0.28%	Students following up with phone calls to my daughter
1 0.28%	Super easy getting textbooks!
1 0.28%	The ability to pay tuition in installments is wonderful and not offered by all schools.
1 0.28%	the activites offered and the way they are presented really inspired and excited us.
1 0.28%	The admission people during the campus visit were extremely nice and helpful as were all the SOAR members. Very impressed by the student workers during SOAR.
1 0.28%	The amount of upper classman who were available for questions during SOAR was outstanding; and we enjoyed the dinner very much! It was nice to spend a relaxing meal with other incoming freshman and their parents!
1 0.28%	The band director and staff were very welcoming, not only to my student but to our family as well.
1 0.28%	The Bear Crew was especially helpful on move in day, as well as the shuttle drivers from Chi Alpha. They were all polite, helpful, and enthusiastic.
1 0.28%	The campus tour we took in October 2012 was very helpful in making a decision. We were glad to be able to speak with faculty in the nursing program and see the nursing classrooms. The information we received there definitely influenced our decision to choose Missouri State. The other colleges we visited projected the attitude that we should just enroll and study for 2 years and HOPE we get in to the nursing program because it is very difficult and you probably won't make it. At Missouri State, we were told it was challenging and very competitive but you have a great program with a wonderful facility, emphasis on community service, and terrific graduate placement rates and they want the students to succeed even if it means they have to go to a different program for nursing if MO State fills up. the provisional acceptance of students in the Honors College to the Nursing program was an EXTREMELY important factor for us as it takes away a little bit of the worry about getting a spot if you are already a good student. That and the scholarship money tipped the scale toward your university for us. I would like to have seen the inside of some of the other classroom buildings on the tour instead of the guide standing outside and pointing to each one. As a parent, I would like to have seen whether the general classroom are up-to-date. The students and staff at your college are unbelievably helpful, considerate, and polite. When we walked around the campus, we were asked if we needed help finding places if they saw us looking at a map.
1 0.28%	The campus visit & meeting with different instructors (biology & math) made my daughter enthusiastic about college.
1 0.28%	The campus visit was probably what convinced my child to go to MSU.

	1 0.28	8%	The college visit definitely was the catalyst that put MO State to the top of the list of our list.
	1 0.28	8%	The enthusiasm expressed by everyone both staff and current students at the school
	1 0.28	8%	THE ENTIRE 2 DAYS OF SOAR WERE AWESOME AND VERY INFORMATIVE!
	1 0.28	8%	The entire process was very smooth including the application process, the SOAR visit, class enrollment and move in day.
	1 0.28	8%	The entire SOAR experience was terrific!
	1 0.28	8%	The financial aid department was always so patient when I called. I felt really frustrated with the financial part, but they always answered my questions and never made me feel stupid.
	1 0.28	8%	The Financial Aid office was very helpful when I called with questions. I also appreciated reminder calls concerning paperwork that was due.
	1 0.28	8%	The financial aid office were very helpful in making sure we had completed everything needed for financial aid
	1 0.28	8%	The financial aid seminar at SOAR was very helpful, but we didn't have enough time to go there that day, and it turns out we should have.
	1 0.28	8%	The financial department was very helpful through email, since we are overseas.
	1 0.28	8%	The girls who helped my daughter in her "group" were very helpful and nice!
	1 0.28	8%	the help moving in was great
	1 0.28	8%	The hospitality at MSU is head and shoulders above other schools toured. Everyone we interacted with before and including SOAR truly seems to want to know my son and help him genuinely. Heather King in Scholarship office gave me excellent personalized assistance during SOAR. Calling the Financial Aid office during past few months with requests for general info and assistance has consistently been a positive experience. Thank you!
	1 0.28	8%	The housing was very nice and RAs helpful
	1 0.28	8%	THE INFORMATION RECEIVED AT SOAR WAS VERY HELPFUL. WE ARE STILL CONFUSED ABOUT THE MEAL PLAN THOUGH. COULD HAVE USED MORE INFORMATION DURING SOAR.
	1 0.28	8%	The ladies in the financial aid office were so helpful and courteous.
	1 0.28	8%	The ladies in the financial aid office where very helpful and very patient with me. This was my first time dealing with financial aid and trying to figure out what I was suppose to do to get loans for my daughter to attend your college. They spent a lot of time with me over the phone trying to explain exactly what I was suppose to do. I like that they did not make me try and figure it out on my own from the website but instead walked me through it and referred the area on the website that I could go to if I still was unsure. They were very nice and did not get annoyed with all my questions. I am old school and like to talk with a person and not do everything from the computer so it was nice to be able to get my questions answered from a real person and not a computer or phone service.
	1 0.28	8%	the lady in financial aid was very nice and helpful the boy that helped with soar was helpful
	1 0.28	8%	The letter we received last September inviting us down to tour and spend the night was the key that opened the door for our daughter finding Missouri State. Recruiting for academics was very appealing to us.
	1 0.28	8%	The level of responsiveness from the admissions office, Project Success staff was even more impressive than the private, much smaller (yet very high quality) university our son attends. MSU is a very engaging and highly impressive university. I hope this experience continues for her as a student!
	1 0.28	8%	The materiels given at soar were very comprehensive which was nice
	1 0.28	8%	The move in Bear Crew were great
	1 0.28	8%	The move in was much better than expected - everyone was nice and friendly. The residence hall leader had a lot of nice things to say when we got off the elevator
	1 0.28	8%	The move-in process was awesome!
	1 0.28	8%	The music department is fantastic. The professors really reached out to my daughter and made her feel welcome.
	1 0.28	8%	The overall campus was very impressive and activities are very satisfactory
	1 0.28	8%	The overall experience was positive.
	1 0.28	8%	The people are GREAT!!!!
	1 0.28	8%	The people at the financial aid office and bursar office are always very helpful and kind.
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	1 0.28%	The people that helped my daughter schedule her private tour day were very nice. They were able to arrange for her to meet one of the professors in the business department (her major) and she was able to sit in on one of the classes. She really appreciated that. It helped her connect and imagine herself as a student there. I think that experience really encouraged her to attend Missouri State. Also, my daughter told me she really enjoyed SOAR. She liked that she was in a small group with knowledgeable leaders, and other freshmen business majors. She thought the event was informative, but also fun! and I know she made a few friends during SOAR too, which made her even more excited to start school in august.
	1 0.28%	The Presidential interview day was very well planned and made what could be a very stressful day a very pleasant day!! Thank you!
	1 0.28%	The Pride Band and Color Guard were instrumental in my daughters decision to attend MSU. We have been very impressed with the faculty, staff and reputation of the Pride.
	1 0.28%	The residential life office was very helpful in getting our daughter ready to move into Hutchens.
	1 0.28%	The Saturday all day campus visit last fall was really fun. It was great to get a feel for the campus, including the football game and pep rally activities. Also, once admitted, the SOAR experience was really nice being in a small group of only 6 students and them all being in a similar career field. Our son really felt comfortable being able to ask questions and not feel like a number.
	1 0.28%	the small advising groups during SOAR good job
	1 0.28%	The SOAR experience far exceeded our expections. We have another student at another college, & thought we knew what to expect, but were surprised & very pleased with the in-depth orientation & comfort level we felt with the college after the session concluded. Well-done!
	1 0.28%	The SOAR experience for the Honors College was a great experience!
	1 0.28%	The SOAR experience was just wonderful. It was well put together and seemed to run smoothly
	1 0.28%	The SOAR experience was very helpful. I especially enjoyed the presentation made by the staff of the Honors College. Also, the staff in the housing office was very helpful in getting my student into an LLC.
	1 0.28%	The SOAR experience was very helpful. It was nice the parents were able to be involved.
	1 0.28%	The soar leaders were awesome and informative.
	1 0.28%	the soar leaders were good, especially when they got more realistic (honest)
	1 0.28%	The SOAR Orientation was a very good experience for both my daughter and myself.
	1 0.28%	The SOAR program and experience was really good -
	1 0.28%	The SOAR program was a great way to learn all about the resources available at Missouri State. I wish had something like this when I went to college.
	1 0.28%	The SOAR program was extremely well done. Move in day was meticulously organized, almost too good to be true. The efficiency with which students belongings were scooped up from the sidewalk by the "bear claws" was phenomenal.
	1 0.28%	The SOAR program was very good. A very long couple of days, but still very informative. The SOAR leaders worked so well with the students.
	1 0.28%	The SOAR program was very helpful and well organized.
	1 0.28%	The SOAR program was very informative and the people made us feel very welcome and at ease.
	1 0.28%	The SOAR session was a great help.
	1 0.28%	The SOAR session was wonderful.
	1 0.28%	The SOAR students did a great job. Really made my son feel included.
	1 0.28%	The SOAR visit was extremely impressive and informative.
	1 0.28%	The SOARS program was very informationally.
	1 0.28%	The staff is mostly very friendly. The agricultural department is outstanding in making sure your child is a person and not a number.
	1 0.28%	The staff, facualty and tour guide during our campus visit were pivital in our final decsion. Their welcoming, friendly, helpful "above and beyond" attitudes made us feel at home. Emily Tramill, (admissions) Freddy D (tour) and Journalism Asst Dean (We did not get her card). It was the personal touch of these folks that swayed us to MSU.
	1 0.28%	The student ambassador who gave us our campus tour last summer was FABULOUS! He

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		was very enthusiastic and thorough. Went into detail about academics rather than emphasizing the gym/pool like Mizzou did (didn't even see the inside of the library at Mizzou)	
	1 0.28%	The students of SOAR were all awesome! I thought it was going to be too long, but I needed most of the info presented. Also move in day at Woods was fabulous. Organized and quick, students again were polite and helpful.	
	1 0.28%	The students that helped with soar were great resources for my student. I appreciated the information/helpful suggestions they provided.	
	1 0.28%	The tour was great and the tour guide was excellent.	
	1 0.28%	The tour we took last fall was very informative and fun. For a first time college parent the move-in weekend could have been overwhelming, but it was very organized and also fun.	
	1 0.28%	The visit was very good	
	1 0.28%	The volunteers on move in day were a great help	
	1 0.28%	They were really kind and helpful during the orientation to my extremely scared daughter.	
	1 0.28%	This doesn't have to do with the university itself, but the Christian Campus House was a GREAT experience for my son, and probably saved his college experience.	
	1 0.28%	This is our third child to attend college and SOAR was by far the best orientation experience we participated in. The amount of information provided and method of presentation were outstanding.	
	1 0.28%	This was my first experience with a child attending college. I was totally amazed at how smooth everything went, SOAR was unbelievably organized, move in day was the same. I don't think I encountered anyone on campus or a staff member that was unhappy. It was refreshing and I'm grateful for how relieved and comfortable I feel about my son attending school at Missouri State.	
	1 0.28%	Tour guides were awesome	
	1 0.28%	Ultimately being able to get roommate requested and choice of housing.	
	1 0.28%	Upon our arrival to the campus it was discovered that there was not a record of a visit scheduled. Your staff was very helpful and arranged for us to speak with Molly. We spoke with Molly in admissions and she took care of us. She was very pleasant and informative. She spoke to us about the honors college, which we were unaware of, and our daughter was very impressed. She was looking for smaller class sizes and the honors college sounded perfect. If we had not had our visit with Molly I don't believe our daughter would have chosen Missouri State. Her alternate college of choice gave her a substantial amount of scholarships, but Missouri State was still a better choice financially. We appreciate the wonderful service we have rec'd from everyone involved in the college admissions and move in process.	
	1 0.28%	VERY EFFICIENT DROP OFF PLAN WHEN BRINGING THE STUDENTS AND THEIR BELONGINGS TO THEIR DORMS. VERY ORGANIZED	
	1 0.28%	very friendly	
	1 0.28%	Very helpful financial aid phone calls	
	1 0.28%	Very helpful lady in financial aid office during orientation visit.	
	1 0.28%	Very impressed with our meeting in the Psychology Dept. More impressive and informative than Mizzou was.	
	1 0.28%	Very nice	
	1 0.28%	Very nice talk with Professor who ran the newspaper and was over journalism	
	1 0.28%	Very organized & efficient admission	
	1 0.28%	Visiting the Biology Department and meeting their faculty really got my daughter excited and was a primary factor in her choosing Missouri State	
	1 0.28%	Was pleased with everyone's friendliness and willingness to help out.	
	1 0.28%	We enjoyed our visit. It was not a personal visit just a "tour" that you could sign up for with other families attending. We enjoyed the students who took us on the tour.	
	1 0.28%	we enjoyed touring the campus at orientation and on move-in day.	
	1 0.28%	We felt very comfortable on our first visit. Everyone was very helpful, one person went out of their way to show us something. Everyone was very helpful at the SOAR session	
	1 0.28%	We had a very impressive guide for the tour we took our first time to campus. His name was pronounced "knee" not sure of spelling.	
	1 0.28%	We had many, the staff and students were extremely helpful and polite	

1 0.28%	We had to reschedule our campus visit due to weather and the student we worked with was very helpful on the phone, and followed up by email as well. My calls to the financial aid office over the summer were very positive. The person I spoke with walked me through several processes and made sure I understood the details - even though I was not sure of the question I should be asking. Prof. Wiggin in Theatre was exceptional during the campus visit, and sold our son on the program. She welcomed him into her class where he was impressed with the quality of the student work and the interactions with Prof. Wiggin.
1 0.28%	We have found the entire staff and student body very helpful and positive. This makes every aspect of Mo State wonderful. Move-in was unbelieve! The bear crew did a fantastic job and the entire process was stree free. The most organized set-up ever.
1 0.28%	we have not come in contact with any negative or difficult people which is extraordinary. Both the initial visit to campus and the soar visit were pleasant experiences and provided us with confirmation that my daughter had made the correct decision when choosing MSU
1 0.28%	We homeschooled our student, and we were very pleased with how helpful the admissions office, the financial aid office, and Angela Plank were in answering our questions about admissions, financial aid, and decisions regarding major.
1 0.28%	We love MSU except for the SOAR process.
1 0.28%	We thought the moving into the dorm process this weekend was exceptionally well organized and ran very well.
1 0.28%	We took an off the tour tour of the Scholars House when we had some free time between appointments. We ask if we could look around and the receptionist called a female RA who took us on a personal tour. She was extremely nice and introduced our son to several people and also a current student who is in the same program. I do believe this is what helped our son make his decision. He felt so comfortable with the kids in this dorm.
1 0.28%	We were extremely impressed with all of the students we had interaction with at our visit, SOAR and move in day.
1 0.28%	We were extremely impressed with the total SOAR experience. Very informative and well organized. Also the "move in" experience with all of the help that was provided by the volunteer students was wonderful.
1 0.28%	We were on our visit with the professor of Department of Music Education and when my daughter told him she was going to be in Marching Band he took us down to talk to the director of the band. Even without an appointment the band director made us feel very welcome! Took time out of his busy day to spend with us and put my daughter at ease. Honestly that was the main thing that caused her and us to choose Missouri State. The music program at Missouri State is wonderful! Everyone made her feel at home from that first impromptu visit through the audition process! Thank you!!!
1 0.28%	Wehr Band Hall. Staff was very helpful and made you feel welcome. Loved the family feeling.
1 0.28%	Welcome from soar leaders
1 0.28%	When at soar the students were very well prepared for the incoming freshman. They had all the answers and plenty of energy!!!!
1 0.28%	When my daughter came for an interview for a scholarship, it was a great experience. Thanks for all you do at Missouri state!
1 0.28%	When my son decided (at SOAR) to live in an LLC, the lady who assisted us was extremely helpful and courteous. She really helped him and made his decision easy to join!
1 0.28%	When we attended the tour last summer looking at both the campus and touring the design department. The professor spent over an hour with us giving us information about the program, showing student examples of work, and showing us around the building. It was a most impressive tour! We did not get the same kind of your from Mizzou. The lady that we talked to did not do a very good job promoting her program at all. She seemed to be in a hurry and we had to ask lots of questions because she didn't seem to know what to tell us. It sure made our choice for schools much easier, and I graduated from Mizzou!!
1 0.28%	Where do I begin? I have been so impressed with MSU, the staff, facilities, SOAR orientation. For a large university you made an excellent impression and have made us feel like an individual and not a number. The move in process was the smoothest I have experienced or heard other parents speak of at other universities. The fact that we knew your mission within 2 hours of the first time we came onto campus is fantastic. The SOAR orientation was a definite plus. It also allowed us to have questions answered and to get her setup with banking, records to Taylor Wellness center, and to become more familiar with the campus. I am so glad my daughter chose MSU. With the campus 6 hours from home, my husband and I feel extremely comfortable that she is there. Thank you to you and your staff!
1 0.28%	While it was disappointing to be separated from my child during SOAR for lunch and I had to sit and eat alone, SOAR was an interesting experience.
1 0.28%	With only one possible exception (from a student who probably didn't know), everyone at MSU bent over backwards to make sure they gave me a "Yes, we can!" answer. Awesome

				customer service, NICE people.
	1	0.28%		Yes, the campus tour was very informative and our tour guide was very friendly!
	1	0.28%		Yes, we toured the campus twice and both times we were able to schedule an individual tour. This was a must since we are from the Chicagoland area and this allowed us to complete the trip in only two days instead of 3. Also, the handwritten thank yous as well as the personalized hand colored birthday card really impressed my daughter. Finally, the Soal leaders were tremendous and really helped my daughter with the registration process. She left her Soar program feeling very good about her schedule and excited to arrive on campus in the Fall. Thank you!
301	45.95%		No	
655	Respondents			

Q49. Have you earned a bachelor's degree or higher?							
Count	Percent						
376	57.40%		Yes				
279	42.60%		No				
655	Respondents						

Q50. Was your deg	Q50. Was your degree earned from Missouri State (aka Southwest Missouri State University/College)?						
Count	Percent						
58	15.43%		Yes, from Missouri State (aka Southwest Missouri State University/College)				
318	84.57%		No, from another institution				
376	Respondents						