

## FA12 Freshmen Parent Survey

**Description:** I removed a few questions via the system you provided. However, there are a few others I would like removed and changes that need to be made in a couple of cases. I will upload a pdf document with mark-ups. There will be a drawing, same as last year. We will use your system to email parents.

**Date Created:** 7/23/2012 5:19:40 PM

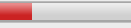



**Date Range:** 7/30/2012 8:00:00 AM - 8/17/2012 11:59:00 PM

**Total Respondents:** 423

### Q1. Where are you from?

Count	Percent		
126	29.79%		Southwest Missouri
69	16.31%		Kansas City/northwest Missouri area
133	31.44%		St. Louis area
15	3.55%		Southeast Missouri area
35	8.27%		Central/northeast Missouri area
45	10.64%		Another state/country (please specify)
Count	Percent		
1	2.22%		Arkansas
1	2.22%		Alaska
2	4.44%		arkansas
5	11.11%		Arkansas
1	2.22%		Atlanta, Georgia
1	2.22%		Bentonville, Arkansas
1	2.22%		California
1	2.22%		Chicago, Illinois
1	2.22%		Cincinnati, oh
1	2.22%		Collinsville, ill
1	2.22%		Columbus, Ohio
1	2.22%		Fargo, ND USA
1	2.22%		Florida
1	2.22%		Garden Plain, KS
1	2.22%		Idaho
1	2.22%		Illinois
1	2.22%		Iowa
2	4.44%		Kansas
1	2.22%		Maryville Illinois
1	2.22%		MI
2	4.44%		Michigan
1	2.22%		NC
1	2.22%		Nebraska
1	2.22%		New York
1	2.22%		Northern Illinois
1	2.22%		Ohio
1	2.22%		Oklahoma
1	2.22%		Oshkosh, WI
1	2.22%		Papillion, NE
1	2.22%		Phoenix, AZ

1	2.22%		South Central Missouri
4	8.89%		Texas
1	2.22%		Tulsa Oklahoma
1	2.22%		Vermont
1	2.22%		Washington D.C
423 Respondents			

Q2. How involved were you in the college search and selection process for your son/daughter?			
Count	Percent		
102	24.11%		Highly involved - we made the decision together
174	41.13%		Involved - I did some research and helped narrow the choices, but my student made the final decision
108	25.53%		Slightly involved - I assisted, but my student narrowed the choices and made the final decision
39	9.22%		Not involved - I allowed my student to control the process
423 Respondents			

Q3. Which other college would your student have been the most likely to attend had she/he not chosen Missouri State? (Please indicate only the first alternate choice, even though she/he may have been considering two or more other institutions)

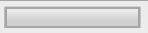
Count	Percent		
38	8.98%		My student did not apply to any other institutions.
0	0.00%		Avila University
1	0.24%		Central Methodist University
9	2.13%		College of the Ozarks
5	1.18%		Columbia College
0	0.00%		Crowder College
11	2.60%		Drury University
0	0.00%		East Central College
1	0.24%		Fontbonne University
0	0.00%		Hannibal-LaGrange College
0	0.00%		Harris-Stowe State University
0	0.00%		Jefferson College
3	0.71%		Lindenwood University
0	0.00%		Lincoln University
1	0.24%		Linn State Technical College
1	0.24%		Maryville University
2	0.47%		Metropolitan Community Colleges
0	0.00%		Mineral Area College
1	0.24%		Missouri Baptist University
11	2.60%		Missouri Southern State University
1	0.24%		Missouri State University-West Plains
10	2.36%		Missouri University of Science & Technology
0	0.00%		Missouri Valley College
6	1.42%		Missouri Western State University
1	0.24%		Moberly Area College
1	0.24%		North Central Missouri College
14	3.31%		Northwest Missouri State University
8	1.89%		Ozarks Technical Community College
3	0.71%		Park University
5	1.18%		Rockhurst University
1	0.24%		Saint Charles County Community College
1	0.24%		Saint Louis Community Colleges
7	1.65%		Saint Louis University
24	5.67%		Southeast Missouri State University
6	1.42%		Southwest Baptist University
0	0.00%		State Fair Community College
2	0.47%		Three Rivers Community College
23	5.44%		Truman State University
16	3.78%		University of Central Missouri
94	22.22%		University of Missouri - Columbia
10	2.36%		University of Missouri - Kansas City
3	0.71%		University of Missouri - St. Louis


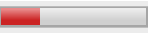

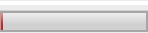

1	0.24%	<input type="text"/>	Washington University
0	0.00%	<input type="text"/>	Webster University
0	0.00%	<input type="text"/>	Westminster College
3	0.71%	<input type="text"/>	William Jewell College
0	0.00%	<input type="text"/>	William Woods University
99	23.40%	<input type="text"/>	Alternate choice not listed
423 Respondents			






## Q4. Please indicate alternate choice college here:



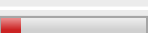


Count	Percent		
93	100.00%	<input type="text"/>	
Count	Percent		
1	1.08%	<input type="text"/>	Angelo State University
1	1.08%	<input type="text"/>	Arizona State Tempe
1	1.08%	<input type="text"/>	Arkansas
1	1.08%	<input type="text"/>	Ball State University
1	1.08%	<input type="text"/>	Ball state, rock hurst
1	1.08%	<input type="text"/>	Belmont university
1	1.08%	<input type="text"/>	Belmont University
2	2.15%	<input type="text"/>	Benedictine College
1	1.08%	<input type="text"/>	Bennett College
1	1.08%	<input type="text"/>	Boston
1	1.08%	<input type="text"/>	Central Missouri State
1	1.08%	<input type="text"/>	Central Missouri University
1	1.08%	<input type="text"/>	College in Arkansas
1	1.08%	<input type="text"/>	DePauw University
1	1.08%	<input type="text"/>	East Carolina University
1	1.08%	<input type="text"/>	Evangel
1	1.08%	<input type="text"/>	Ferris State University
1	1.08%	<input type="text"/>	Illinois, College
1	1.08%	<input type="text"/>	Indiana U
1	1.08%	<input type="text"/>	Indiana University - Bloomington, DePauw University, University Texas - Austin
1	1.08%	<input type="text"/>	Iowa University
1	1.08%	<input type="text"/>	James Madison
1	1.08%	<input type="text"/>	K. State
1	1.08%	<input type="text"/>	kansas
1	1.08%	<input type="text"/>	Kansas city art inst
1	1.08%	<input type="text"/>	Kansas City Arts Institute
2	2.15%	<input type="text"/>	Kansas State
2	2.15%	<input type="text"/>	Kansas State University
1	1.08%	<input type="text"/>	Kaskaskia Community College
1	1.08%	<input type="text"/>	KC art institute
1	1.08%	<input type="text"/>	Marquette University
1	1.08%	<input type="text"/>	Memphis Art College
1	1.08%	<input type="text"/>	Miami University



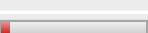

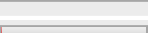
1	1.08%	<input type="text"/>	Milliken
1	1.08%	<input type="text"/>	Montana State; Univ of Minnesota
1	1.08%	<input type="text"/>	Ohio State University
1	1.08%	<input type="text"/>	Okla Christian univ
1	1.08%	<input type="text"/>	Oklahoma Christian University
1	1.08%	<input type="text"/>	Oklahoma City University
1	1.08%	<input type="text"/>	Oklahoma University
1	1.08%	<input type="text"/>	Oral Roberts University
1	1.08%	<input type="text"/>	Pittsburg State
2	2.15%	<input type="text"/>	Pittsburg State University
1	1.08%	<input type="text"/>	PSU
1	1.08%	<input type="text"/>	QUINCY UNIVERSITY
1	1.08%	<input type="text"/>	Roosevelt University
1	1.08%	<input type="text"/>	SAIC
1	1.08%	<input type="text"/>	scad
1	1.08%	<input type="text"/>	SEMO
1	1.08%	<input type="text"/>	SIU - Carbondale
1	1.08%	<input type="text"/>	siu carbendale
1	1.08%	<input type="text"/>	stanford
2	2.15%	<input type="text"/>	Stephens College
1	1.08%	<input type="text"/>	SW Baptist University
1	1.08%	<input type="text"/>	TCU
1	1.08%	<input type="text"/>	Tennessee State University
1	1.08%	<input type="text"/>	The Ohio State
1	1.08%	<input type="text"/>	U of Arkansas
1	1.08%	<input type="text"/>	Univ of Arkansas
7	7.53%	<input type="text"/>	University of Arkansas
1	1.08%	<input type="text"/>	University of Central Oklahoma
1	1.08%	<input type="text"/>	University of Connecticut
1	1.08%	<input type="text"/>	University of Florida
1	1.08%	<input type="text"/>	University of Hawaii - Moana
1	1.08%	<input type="text"/>	University of Idaho
4	4.30%	<input type="text"/>	University of Kansas
1	1.08%	<input type="text"/>	university of Kansas
1	1.08%	<input type="text"/>	University of Kentucky
1	1.08%	<input type="text"/>	University of Louisville
2	2.15%	<input type="text"/>	University of Nebraska
1	1.08%	<input type="text"/>	University of Nebraska Lincoln, TCU
1	1.08%	<input type="text"/>	University of north Texas
1	1.08%	<input type="text"/>	University of South Florida
1	1.08%	<input type="text"/>	university of arkansas
1	1.08%	<input type="text"/>	USI-Edwardsville
1	1.08%	<input type="text"/>	West Texas State
1	1.08%	<input type="text"/>	Western Michigan

1	1.08%		Wichita State University
93 Respondents			

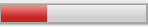

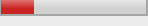
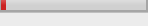
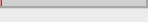
Q5. How important were these issues in choosing which college to attend? - Quality of the major in which your student was interested			
Count	Percent		
249	60.44%		Extremely important
110	26.70%		Very important
43	10.44%		Moderately important
4	0.97%		Slightly important
6	1.46%		Not at all important
412 Respondents			

Q6. How important were these issues in choosing which college to attend? - Cost (tuition and fees)			
Count	Percent		
220	53.40%		Extremely important
147	35.68%		Very important
37	8.98%		Moderately important
7	1.70%		Slightly important
1	0.24%		Not at all important
412 Respondents			

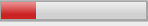
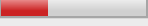
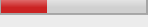
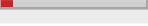
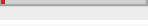
Q7. How important were these issues in choosing which college to attend? - Amount of financial aid and/or scholarships received			
Count	Percent		
196	47.57%		Extremely important
104	25.24%		Very important
58	14.08%		Moderately important
33	8.01%		Slightly important
21	5.10%		Not at all important
412 Respondents			

Q8. How important were these issues in choosing which college to attend? - Overall academic reputation			
Count	Percent		
194	47.09%		Extremely important
189	45.87%		Very important
26	6.31%		Moderately important
2	0.49%		Slightly important
1	0.24%		Not at all important
412 Respondents			


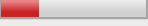
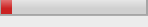
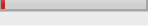
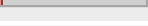
## Q9. How important were these issues in choosing which college to attend? - Size and appearance of campus

Count	Percent		
131	31.80%		Extremely important
171	41.50%		Very important
93	22.57%		Moderately important
14	3.40%		Slightly important
3	0.73%		Not at all important
412	Respondents		

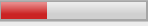

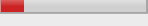
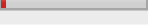

## Q10. How important were these issues in choosing which college to attend? - City in which the college is located

Count	Percent		
99	24.03%		Extremely important
134	32.52%		Very important
132	32.04%		Moderately important
35	8.50%		Slightly important
12	2.91%		Not at all important
412	Respondents		


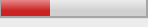
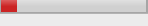
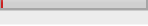
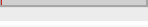
## Q11. How important were these issues in choosing which college to attend? - Safety of the campus

Count	Percent		
258	62.62%		Extremely important
108	26.21%		Very important
31	7.52%		Moderately important
11	2.67%		Slightly important
4	0.97%		Not at all important
412	Respondents		

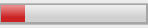
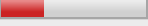
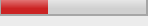
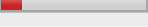
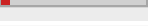
## Q12. How important were these issues in choosing which college to attend? - Quality of residence halls

Count	Percent		
131	31.80%		Extremely important
180	43.69%		Very important
65	15.78%		Moderately important
15	3.64%		Slightly important
21	5.10%		Not at all important
412	Respondents		

## Q13. How important were these issues in choosing which college to attend? - Success of graduates getting jobs

Count	Percent		
223	54.13%		Extremely important
139	33.74%		Very important
45	10.92%		Moderately important
4	0.97%		Slightly important
1	0.24%		Not at all important
412	Respondents		

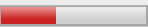
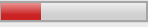
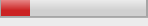
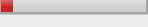
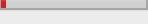
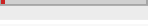
## Q14. How important were these issues in choosing which college to attend? - Quality of recruitment materials

Count	Percent		
69	16.75%		Extremely important
123	29.85%		Very important
134	32.52%		Moderately important
60	14.56%		Slightly important
26	6.31%		Not at all important
412	Respondents		

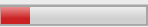
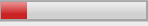
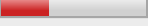
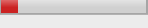
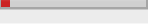
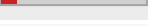
## Q15. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Quality of the major in which your student was interested

Count	Percent		
139	37.17%		Much better
73	19.52%		Somewhat better
127	33.96%		About the same
16	4.28%		Somewhat worse
1	0.27%		Much worse
18	4.81%		No basis for opinion
374	Respondents		

## Q16. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Cost (tuition and fees)

Count	Percent		
143	38.24%		Much better
104	27.81%		Somewhat better
74	19.79%		About the same
31	8.29%		Somewhat worse
12	3.21%		Much worse
10	2.67%		No basis for opinion
374	Respondents		

## Q17. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Amount of financial aid and/or scholarships received

Count	Percent		
75	20.05%		Much better
66	17.65%		Somewhat better
125	33.42%		About the same
44	11.76%		Somewhat worse
23	6.15%		Much worse
41	10.96%		No basis for opinion
374	Respondents		




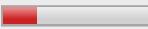
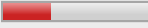
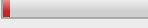
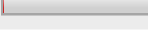
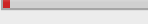
Q18. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Overall academic reputation

Count	Percent		
67	17.91%		Much better
88	23.53%		Somewhat better
173	46.26%		About the same
32	8.56%		Somewhat worse
2	0.53%		Much worse
12	3.21%		No basis for opinion
374	Respondents		

Q19. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Size and appearance of campus

Count	Percent		
120	32.09%		Much better
128	34.22%		Somewhat better
80	21.39%		About the same
25	6.68%		Somewhat worse
4	1.07%		Much worse
17	4.55%		No basis for opinion
374	Respondents		

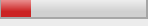
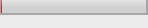
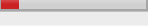
Q20. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - City in which the college is located

Count	Percent		
121	32.35%		Much better
87	23.26%		Somewhat better
125	33.42%		About the same
19	5.08%		Somewhat worse
3	0.80%		Much worse
19	5.08%		No basis for opinion
374	Respondents		

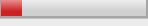
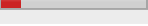
Q21. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Safety of the campus

Count	Percent		
81	21.66%		Much better
76	20.32%		Somewhat better
167	44.65%		About the same
16	4.28%		Somewhat worse
1	0.27%		Much worse
33	8.82%		No basis for opinion
374	Respondents		

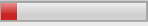

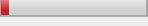
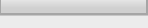
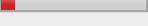
Q22. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Quality of residence halls

Count	Percent		
85	22.73%		Much better
77	20.59%		Somewhat better
146	39.04%		About the same
17	4.55%		Somewhat worse
3	0.80%		Much worse
46	12.30%		No basis for opinion
374	Respondents		

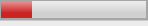
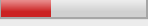
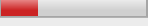
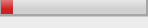
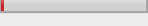
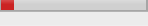
Q23. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Success of graduates getting jobs

Count	Percent		
53	14.17%		Much better
79	21.12%		Somewhat better
175	46.79%		About the same
14	3.74%		Somewhat worse
1	0.27%		Much worse
52	13.90%		No basis for opinion
374	Respondents		


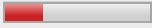
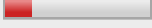
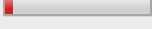
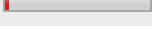
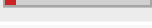
Q24. On these issues, how did Missouri State compare to the institution you indicated was your student's first alternate choice? - Quality of recruitment materials

Count	Percent		
41	10.96%		Much better
65	17.38%		Somewhat better
211	56.42%		About the same
20	5.35%		Somewhat worse
0	0.00%		Much worse
37	9.89%		No basis for opinion
374	Respondents		

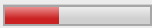
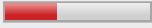
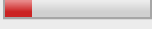
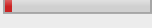
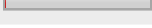
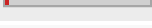
Q25. Please indicate how important the following sources of information were for you in the college selection process: - Admissions guide (viewbook)

Count	Percent		
86	21.45%		Extremely important
138	34.41%		Very important
102	25.44%		Moderately important
32	7.98%		Slightly important
8	2.00%		Not at all important
35	8.73%		Did not use
401	Respondents		


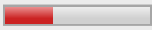
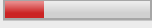
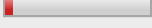
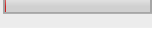
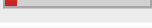
Q26. Please indicate how important the following sources of information were for you in the college selection process: - Scholarship and Financial Aid for Entering Freshmen and Transfer Students brochure

Count	Percent		
159	39.65%		Extremely important
105	26.18%		Very important
75	18.70%		Moderately important
22	5.49%		Slightly important
10	2.49%		Not at all important
30	7.48%		Did not use
401	Respondents		


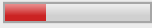
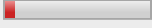
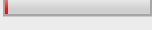
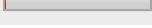
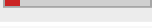
Q27. Please indicate how important the following sources of information were for you in the college selection process: - The Missouri State website

Count	Percent		
150	37.41%		Extremely important
144	35.91%		Very important
76	18.95%		Moderately important
18	4.49%		Slightly important
1	0.25%		Not at all important
12	2.99%		Did not use
401	Respondents		

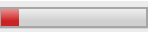
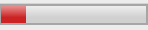
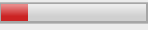
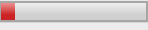
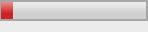
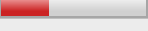
Q28. Please indicate how important the following sources of information were for you in the college selection process: - A brochure or information sheet on the academic programs in which your student was interested

Count	Percent		
100	24.94%		Extremely important
134	33.42%		Very important
109	27.18%		Moderately important
22	5.49%		Slightly important
2	0.50%		Not at all important
34	8.48%		Did not use
401	Respondents		

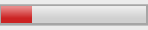
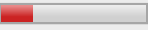
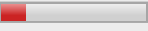
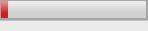
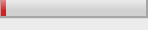
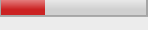
Q29. Please indicate how important the following sources of information were for you in the college selection process: - A visit to the Missouri State campus you arranged through the Office of Admissions

Count	Percent		
207	51.62%		Extremely important
115	28.68%		Very important
28	6.98%		Moderately important
9	2.24%		Slightly important
2	0.50%		Not at all important
40	9.98%		Did not use
401	Respondents		



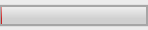
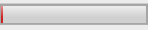
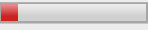
Q30. Please indicate how important the following sources of information were for you in the college selection process: - Information you received from your student's high school counselor or teacher

Count	Percent		
50	12.47%		Extremely important
70	17.46%		Very important
74	18.45%		Moderately important
39	9.73%		Slightly important
34	8.48%		Not at all important
134	33.42%		Did not use
401	Respondents		



Q31. Please indicate how important the following sources of information were for you in the college selection process: - A conversation or correspondence (written or e-mail) with a Missouri State faculty member

Count	Percent		
87	21.70%		Extremely important
89	22.19%		Very important
70	17.46%		Moderately important
20	4.99%		Slightly important
13	3.24%		Not at all important
122	30.42%		Did not use
401	Respondents		

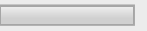
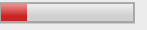
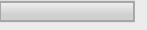
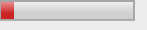
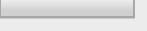
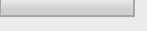
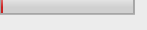
Q32. Please indicate your level of agreement with the following statement: The staff was helpful when I have contacted the Missouri State Office of Admissions.

Count	Percent		
257	64.09%		Strongly agree
91	22.69%		Moderately agree
3	0.75%		Moderately disagree
4	1.00%		Strongly disagree
46	11.47%		No opinion
401	Respondents		

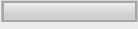
Q33. Did your student receive a scholarship from Missouri State?

Count	Percent		
190	47.38%		Yes
211	52.62%		No
401	Respondents		

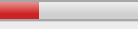
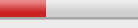
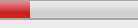
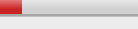
Q34. Please indicate which of the following scholarships your student received: (Check all that apply)

Count	Respondent %	Response %	
6	3.24%	2.31%	 Presidential scholarship (\$12,500 per year)
70	37.84%	26.92%	 Board of Governors scholarship (\$5,000 per year)
7	3.78%	2.69%	 Multicultural Leadership scholarship
47	25.41%	18.08%	 Academic scholarship (\$2,500 per year)
15	8.11%	5.77%	 Recognition scholarship (\$1,500 per year)
5	2.70%	1.92%	 Hutchens/SGA Centennial Leaders scholarship
28	15.14%	10.77%	 Out-of-State Fee Waiver, Midwest Student Exchange Program, or Continue the Tradition scholarship

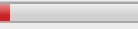

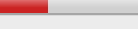
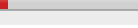
Count	Percent		
22	11.89%	8.46%	<input type="text"/> Bright Flight scholarship
3	1.62%	1.15%	<input type="text"/> Athletic scholarship
10	5.41%	3.85%	<input type="text"/> Art, theatre or music scholarship
47	25.41%	18.08%	<input checked="" type="checkbox"/> <input type="text"/> Other (please specify)
Count	Percent		
1	2.13%	<input type="text"/>	.
1	2.13%	<input type="text"/>	2 local scholarships
1	2.13%	<input type="text"/>	agriculture dept
1	2.13%	<input type="text"/>	Avon Scholarship, Lorene Creech Memorial Scholarship and Mutual Farmers Insurance Scholarship
1	2.13%	<input type="text"/>	Bernice Gabriel Memorial Scholarship (\$1,500), Cedar Hill Elks Lodge - Salutatorian (\$750), Richwoods CARE (\$250)
1	2.13%	<input type="text"/>	boys state scholarship
1	2.13%	<input type="text"/>	Dean & Leadership
1	2.13%	<input type="text"/>	Dean's
1	2.13%	<input type="text"/>	Don't remember. On vacation at the moment and don't have paperwork with us.
1	2.13%	<input type="text"/>	Dont see it on list
1	2.13%	<input type="text"/>	Dual enrollment
1	2.13%	<input type="text"/>	Ellis Foundation
1	2.13%	<input type="text"/>	erved Governors but was not allowed to have two from MSU
1	2.13%	<input type="text"/>	ffa
1	2.13%	<input type="text"/>	General Support Scholarship.
1	2.13%	<input type="text"/>	Girls State
1	2.13%	<input type="text"/>	Hagen Scholarship
1	2.13%	<input type="text"/>	HS Booster Club \$500
1	2.13%	<input type="text"/>	I have no idea, but because our income is low he got scholarships to equal tuition.
1	2.13%	<input type="text"/>	In state tuition
1	2.13%	<input type="text"/>	Leadership
2	4.26%	<input type="text"/>	Leadership scholarship
1	2.13%	<input type="text"/>	Leadership, Girl's State, Several Local
1	2.13%	<input type="text"/>	Missouri Access
1	2.13%	<input type="text"/>	Missouri MOST
1	2.13%	<input type="text"/>	MO Leadership
1	2.13%	<input type="text"/>	MOFA
1	2.13%	<input type="text"/>	MSU Leadership Scholarship
1	2.13%	<input type="text"/>	MSU Promise Scholarship \$1293
1	2.13%	<input type="text"/>	not sure
1	2.13%	<input type="text"/>	not sure of all scholarship issued
1	2.13%	<input type="text"/>	Private institutions and organizations
1	2.13%	<input type="text"/>	Private Scholarship through SPS
1	2.13%	<input type="text"/>	Promise Scholarship
2	4.26%	<input type="text"/>	provost
1	2.13%	<input type="text"/>	Provost
1	2.13%	<input type="text"/>	Terry Washam Memorial
1	2.13%	<input type="text"/>	UNFUNDED BRIGHT FLIGHT

1	2.13%		Wyman teen leadership program
185 Respondents			
260 Responses			


Q35. Which of the following statements best describes your student's scholarship from Missouri State in comparison with the scholarship offer(s) received from their first alternate choice college you listed earlier?

Count	Percent		
47	28.48%		My student received a better scholarship offer from Missouri State than from the other college.
55	33.33%		The scholarship offer my student received from the other college was similar to what they received from Missouri State.
36	21.82%		My student received a better scholarship offer from the other college.
27	16.36%		My student did not receive a scholarship offer from the other college.
165 Respondents			

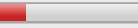
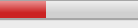
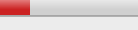
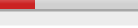
Q36. Would your student have attended Missouri State without the scholarship?

Count	Percent		
15	8.11%		Yes, definitely would have
93	50.27%		Yes, probably would have
64	34.59%		No, probably wouldn't have
13	7.03%		No, definitely wouldn't have
185 Respondents			

Q37. Did you apply for financial aid (loans, grants, work study)? (To apply for financial aid, you must have completed the Free Application for Federal Student Aid [FAFSA])

Count	Percent		
360	90.91%		Yes
36	9.09%		No
396 Respondents			

Q38. Which of the following statements best describes your student's total financial aid package (scholarships, grants, loans, and/or work study) in comparison with their first alternate choice college you listed earlier?

Count	Percent		
63	19.38%		My student received a better financial aid offer from Missouri State.
109	33.54%		The financial aid offer from the other institution was similar to Missouri State's.
71	21.85%		My student received a better financial aid offer from the other college.
82	25.23%		My student did not receive a financial aid offer from the other college.
325 Respondents			

Q39. Please indicate your level of satisfaction with the service you received from the Missouri State Office of Financial Aid:

Count	Percent		
155	43.18%		Very satisfied
125	34.82%		Moderately satisfied
26	7.24%		Moderately dissatisfied
11	3.06%		Very dissatisfied
42	11.70%		No basis for opinion
359 Respondents			

Q40. Is your student living in the residence halls on campus this year?

Count	Percent		
354	89.85%		Yes
40	10.15%		No
394 Respondents			

Q41. Please indicate your level of satisfaction with the service you received from the Missouri State Residence Life and Services (Housing) Office:

Count	Percent		
176	50.00%		Very satisfied
115	32.67%		Moderately satisfied
11	3.13%		Moderately dissatisfied
3	0.85%		Very dissatisfied
47	13.35%		No basis for opinion
352 Respondents			

Q42. Taylor Health and Wellness Center provides quality medical services and promotes lifelong wellness for students. How did the presence of Taylor Health and Wellness Center impact your student's decision to attend Missouri State?

Count	Percent		
66	16.84%		It was a significant factor in my student's choice to attend Missouri State.
271	69.13%		I did not know of Taylor Health and Wellness Center prior to attending SOAR, but am very pleased to have these services available to my student.
55	14.03%		I really don't know anything about the Taylor Health and Wellness Center and will get more information at <a href="http://health.missouristate.edu/">http://health.missouristate.edu/</a> .
392 Respondents			

Q43. Did you or your student arrange a campus visit through the Office of Admissions?

Count	Percent		
330	84.18%		Yes
62	15.82%		No
392 Respondents			

Q44. Please indicate your level of satisfaction with your overall visit experience:

Count	Percent		
305	77.81%		Very satisfied
82	20.92%		Moderately satisfied
3	0.77%		Moderately dissatisfied
2	0.51%		Very dissatisfied
392 Respondents			

Q45. Were you aware of Missouri State's Public Affairs mission during the college search process?

Count	Percent		
112	28.57%		Yes
280	71.43%		No
392 Respondents			

**Q46. Was Missouri State's Public Affairs mission a factor in your student's choice to attend Missouri State?**

Count	Percent		
6	5.36%		Absolutely, it was one of the main reasons my student chose MSU.
55	49.11%		While not one of the main reasons, it was important to my student.
51	45.54%		Not really, my student was coming to Missouri State anyway.
112	Respondents		

**Q47. When visiting the Missouri State website, have you been able to find the information that you needed in a timely manner?**

Count	Percent		
336	85.71%		Yes
33	8.42%		No
23	5.87%		Have not visited the website
392	Respondents		

**Q48. How does the Missouri State website compare to the other college websites you visited?**

Count	Percent		
54	14.63%		Much better
80	21.68%		Somewhat better
156	42.28%		About the same
17	4.61%		Somewhat worse
3	0.81%		Much worse
59	15.99%		No basis for opinion
369	Respondents		

**Q49. Were there specific types of information you were looking for when you used the Missouri State website? (Check all that apply)**

Count	Respondent %	Response %	
268	72.63%	12.61%	Academic information
282	76.42%	13.27%	Admission/application requirements
310	84.01%	14.59%	Cost information
279	75.61%	13.13%	Dates/deadlines
74	20.05%	3.48%	Directory information
92	24.93%	4.33%	Dual credit equivalency information
273	73.98%	12.85%	Financial aid information
287	77.78%	13.51%	Housing information
249	67.48%	11.72%	Scholarship information
11	2.98%	0.52%	Other (please specify)

Count	Percent		
1	9.09%		Athletics
1	9.09%		calendar of times and events
1	9.09%		campus employment and safety
1	9.09%		departmental info and bookstore info
1	9.09%		Dining services
1	9.09%		I have had NO information on his progress on the process. I don't know if he's turned everything in or not. I have no way to check if it's all submitted or if he's left it all too late and will not be allowed to attend. I get no confirmation of anything.
1	9.09%		info on books needed for certain classes; info incomplete ..volume ect. not good



1	9.09%	<input type="text"/>	policy on scholarships. Can a student receive two from MSU?
1	9.09%	<input type="text"/>	Printer copies allowed
1	9.09%	<input type="text"/>	safety
1	9.09%	<input type="text"/>	VA information
369 Respondents			
2125 Responses			

Q50. Do you have any comments or suggestions for improvements regarding the Missouri State website and/or features on other college websites you particularly like?

Count	Percent		
48	13.01%	<input type="text"/>	Yes (please explain)
Count	Percent		
1	2.08%	<input type="text"/>	.
1	2.08%	<input type="text"/>	Applying for housing was confusing. We didn't know about LLC opportunities until we were almost done and then had to start over.
1	2.08%	<input type="text"/>	Better "Parents Page" and electronic newsletter to parents -- UCM at Warrensburg where our other child attends is good with these
1	2.08%	<input type="text"/>	better "search" option
1	2.08%	<input type="text"/>	Difficult to navigate and find relevant information
1	2.08%	<input type="text"/>	easier overall access for parents
1	2.08%	<input type="text"/>	Great job on SOAR... very impressed with the amount of resources there to help parents and students. It is always good to hear from the President and Deans too...
1	2.08%	<input type="text"/>	I did not understand until reading the student SOAR book that the 750 printer copies allowed and the \$60 allowed per student for printer copies was one and the same. That needs to be clarified on the MSU website.
1	2.08%	<input type="text"/>	I feel it is difficult to find information on the website.
1	2.08%	<input type="text"/>	I have been looking for dates of events (like family weekend). I finally found it but I think it somehow it would be good to have it on the main calendar.
1	2.08%	<input type="text"/>	I thought that the website was difficult to understand and is not very user friendly
1	2.08%	<input type="text"/>	I would like to see MSU follow through with the UMKC Pharmacy satellite program, that was discussed years ago by faculty and staff.
1	2.08%	<input type="text"/>	It is difficult to navigate at times. The 'search' feature does not work well at all.
1	2.08%	<input type="text"/>	It is important to have all dual credit/credit by exam information up to date. My daughter was an IB student & in choosing to dual enroll in Eng 110, I found info on the website that needed correction. It took several phone calls to get the needed information and finally made a decision regarding dual enrollment.
1	2.08%	<input type="text"/>	It was difficult finding the actual cost attend MSU on the cover of your web site. I really had to do some "digging" to find it. Why can you say it on the front cover somewhere or provide a better "quicker" or short click on icon.
1	2.08%	<input type="text"/>	It was difficult to pay SOAR bill online - evidently combined with August statement however due by July 25. Could not see itimized statement. User friendly is always a plus
1	2.08%	<input type="text"/>	It would be better if you could link the missouri state email to the student personally email, then I believe student and parents could get information faster.
1	2.08%	<input type="text"/>	It would be nice to have a link under parents for adding boomer bucks to your students account or sending care packages to your student. I am not sure how to do this. :)
1	2.08%	<input type="text"/>	It would be nice to have the SOAR information that was presented also detailed in brochure form. Also, my son lives with his dad but I am much more involed in getting everything ready for Alex to go to college. It would have been helpful to also have received my own literature and letters that were mailed to my ex-husbands house. I did not get the privelege of see much of this.
1	2.08%	<input type="text"/>	like to have known tuition total cost before we came home from .SOARS
1	2.08%	<input type="text"/>	Make the payment due dates easier to find
1	2.08%	<input type="text"/>	More detailed info about the costs involved in attending MSU.
		<input type="text"/>	

1	2.08%	<input type="text"/>	My daughter and I attended SOAR and I found a lot of the info to be not necessary. We don't really need to be told that this will be their first time away from home and to write them. I also found some of it to be a little unorganized. For example, we (parents) were dismissed for a half hour for lunch but didn't get a chance to eat because the lines had a 45 minute wait to order your food. I ended up throwing away my food in order to make it back to the theater only to find that I could have eaten because the presentation started late.
1	2.08%	<input type="text"/>	My daughter was saluatorian in her high school. All she got was an out of state waiver. We were from Iowa, and moved here. I was hoping for more since her gpa was 3.90
1	2.08%	<input type="text"/>	My only comment so far would be when I pull up the payment owed for my daughter for it to be itemized like it is on her page. I want to make sure I send payment for what I agreed to (not for something extra she purchased or charged to her account). All I can see at this time is the total amount due.
1	2.08%	<input type="text"/>	Need adequate and accurate information on cost of individual dorms at the time of choosing a college. Not an approximate amount until the bill is seen.
1	2.08%	<input type="text"/>	Need better parking
1	2.08%	<input type="text"/>	Often, early in the process links did not work. Housing information was very late in getting on the website. In general, I find the navigation cumbersome. But, don't have any suggestions. Mostly, please make sure the links work.
1	2.08%	<input type="text"/>	Overall I feel the website is difficult to use compared to other similarly sized universities. There is room for improvement in that regard. Information is hidden or embedded under obscure titles. Both my daughter/student and I did not find the site user-friendly and we're computer literate!
1	2.08%	<input type="text"/>	Seems built for people already familiar with the website.
1	2.08%	<input type="text"/>	Soar program was very impressive. Really appreciated it. KUDOS to all those who made it a success
1	2.08%	<input type="text"/>	SOAR was a very informational time. We learned a lot and were able to visit the different areas that our daughter will be living and learning in. Thank you.
1	2.08%	<input type="text"/>	SOAR was very helpful. My daughter opted not to persue any other scholarships after the offer from MSU. I attended SMSU in the 80's and it was nice to come back and see all the changes.
1	2.08%	<input type="text"/>	Some things I looked up on the website were not always most up to date or current information. Also trying to print off the academic calendar is not very readable. One thing not listed on the academic calendar which would be nice would be listing family weekend dates, homecoming dates. Also dates and times when residence halls close and open. Instead of having to hop around the website to get this information from different areas. It would be easier if that kind of information was listed on one overall calendar that was printable.
1	2.08%	<input type="text"/>	Students have the the option to change their living arrangements prior to the start of school in liue of waiting to Sept. 4
1	2.08%	<input type="text"/>	The financial information is very confusing for a "first time" parent of a college student as well as the student. It needs to be broken down into links to exactly the steps you need to take, there are so many forms and options if you don't know exactly what you want you get lost. I actually had to call the financial aid office numerous times and I am still not sure I got it right.
1	2.08%	<input type="text"/>	the information on books needed needs to be completely available with picture of book, volume , edition ect. Several books needed were incomplete on information, appeared the University was making it more difficult for students to find the books used and online. I also ran into difficulties when trying to gain information on different focuses of study so many links after you found it I couldn't locate it the second time.
1	2.08%	<input type="text"/>	The Meal Plans are ridiculous to all parents. It should not be mandatory for Students to purchase two meal plans. There is no justification the College can make that will sustain an approval by the parents. The 3% increase last year and 4% this year on the tuition is out of hand. How can these students afford to go to College and better themselves. By the time they graduate, they are extremely in debit.
1	2.08%	<input type="text"/>	The website is extremely difficult to navigate. Even my student commented on this. When using the search feature, it typically does not find the info we are searching for. It takes me twice as long as it should to find the information that I need.
1	2.08%	<input type="text"/>	The website is not user friendly for someone who does not know the "lingo" of college admission. I was even stumped on finding the proper links I was searching for. The website could be more user friendly for the general public.
1	2.08%	<input type="text"/>	The website is often hard to find information unless the "specific" word is filled in often the word is one used only by the university.
1	2.08%	<input type="text"/>	to maybe have dates and times on the site a liilte sooner if possible because of having other children at home and needing to arrange their things also it really puts a crunch on time .
		<input type="text"/>	

1	2.08%		Very User friendly
1	2.08%	<input type="checkbox"/>	We were told that if we completed the FAFSA and the Missouri State Scholarship application, that everyone would get something. We have yet to receive anything other than Missouri Access.
1	2.08%	<input type="checkbox"/>	We were very disappointed during our initial visit because your staff rely heavily on the website for sharing of information. Every question we asked, we were told "go to our website, you can find the information there." We found this frustrating as well as a impersonal approach. Both the admissions staff and the academic counselors were guilty of this approach of answering questions.
1	2.08%	<input type="checkbox"/>	When viewing the bill from the bursar's office, it is very confusing. There appear to be duplicate charges...then a charge removed...then put back on. Instead of one line that shows the total cost of tuition, there are 5 or more. Then her scholarship was not added in as a credit. It is very hard to figure out.
1	2.08%	<input type="checkbox"/>	You need a single large calendar for ALL events from every org that you have. Going from one org to another to see whats going on takes to long.
1	2.08%	<input type="checkbox"/>	Your admission/information process is overwhelming and confusing. Look to at Truman's, it was much easier to find what a parent wants to know.
321	86.99%	<input checked="" type="checkbox"/>	No
369 Respondents			

Q51. Did you have any especially positive experiences with Missouri State you could describe? (If these experiences deal with individual people or offices, please describe as well)

Count	Percent		
199	51.03%	<input checked="" type="checkbox"/>	Yes (please explain)
Count	Percent		
1	0.50%	<input type="checkbox"/>	Josh, our daughter's adviser has been very helpful explaining how to build class schedules and find things on campus.
1	0.50%	<input type="checkbox"/>	Admissions staff and tour guides were excellent. Also, we were very impressed with the professors we met, especially Angela Plank. SOAR was also very good and informative.
1	0.50%	<input type="checkbox"/>	After listening to staff and touring the campus I feel very comfortable with my daughter attending.
1	0.50%	<input type="checkbox"/>	Any I've called with questions everyone I've spoken to has been helpful and the wait not long (exceptions to differents time of year noted). It is nice to get a person and not a recording as some colleges have switched over to. Maple Woods Community College has new system that is horrible and you have to drive to college to get anything done now..... unless you want to be on hold for 20 minutes and talk to someone who can't help or transfer you.
1	0.50%	<input type="checkbox"/>	Both times we visited everyone was very helpful. Soar leaders were especially helpful since my daughter was recovering from foot surgery and was in a wheelchair.
1	0.50%	<input type="checkbox"/>	campus tour was great guide did a great job and answered lots of questions and website is very helpful
1	0.50%	<input type="checkbox"/>	Daughter graduated in 5 years with an MHA in May 2012, worked as a grad asst., and loves MSU
1	0.50%	<input type="checkbox"/>	During a campus visit, we met with several faculty members, all were so informative and gracious. We were very pleased, and that was a large factor in our choice
1	0.50%	<input type="checkbox"/>	During our college visit, my daughter and I had the pleasure of speaking with Dr. Wedenoja. This conversation helped affirm her educational path of choice and the location where she would pursue it.
1	0.50%	<input type="checkbox"/>	During our SOAR visit, our group had a meeting with Jim Bellis in the Ag Department. He spoke with the incoming freshman about how to be successful in the classroom - sit in the front, show up for class, be involved..."it could make the difference in your grade". I knew from what little time he spoke that MSU was the right choice for our son - the accountability, personalization and connection he has the potential to receive from the instructors far outweighs the "perks and fluff" of MU in Columbia. I truly believe that Jared will be happier, more successful and more involved on the MSU campus.
1	0.50%	<input type="checkbox"/>	During our visit at MSU (spring semester of my son's Junior year in high school), we met in the afternoon with Construction Management Department Head, Shawn Strong, and had a very impressive tour and question/answer session. This is what sold our son & family on MSU. In addition to the description of the program, the job placement rates and starting salaries in that area were also impressive. My son naturally leaned towards going to UMC since we're from Columbia and that's where most of his friends are going; however

			Constuction Management is not something that's offered at UMC and we liked the campus at MSU when we got there for a visit. My son made his decision to attend MSU shortly after our visit. MSU should do more recruiting of students from Central Missouri for some of its unique degree programs that are not offered at UMC. The cost tuition at MSU (vs. UMC) was also a plus.
1	0.50%	<input type="checkbox"/>	During Soar everyone was so nice and very helpful.
1	0.50%	<input type="checkbox"/>	During SOAR we meet some very positive and helpful students and teachers, it made him feel like he had made the best choice
1	0.50%	<input type="checkbox"/>	During Soar, having those older students spend some one on one time with freshman helped by daughters feel more welcomed to the univeristy and excited about attending.
1	0.50%	<input type="checkbox"/>	During the July SOAR, the students seemed interested in helping all the in-coming freshman! and making them comfortable and excited about attending MSU!
1	0.50%	<input type="checkbox"/>	Each time I've called the Financial Aid Department, I've spoken with a patient and caring individual. It seemed as if they had gone thru the loans,grants & scholarship search themselves.
1	0.50%	<input type="checkbox"/>	Emily Trammell, Admission Counselor- She was very helpful and one of the reasons my daughter decided to go to MSU!
1	0.50%	<input type="checkbox"/>	Everyone at MSU is very kind and helpful.
1	0.50%	<input type="checkbox"/>	Everyone at SOAR was extremely helpful. I fel like my daughter wil have plenty of help in getting aclamated to living on campus '
1	0.50%	<input type="checkbox"/>	Everyone has been very helpful when we have had questions or problems. The first day of SOAR my son developed a stomach virus and had to reschedule. Everyone was very kind and helpful.
1	0.50%	<input type="checkbox"/>	Everyone that I have spoken to has been very nice and very helpful! I have been calling with a lot of questions in different areas of the college (mostly housing and financial) and I couldn't have asked for more knowledgeable or friendly people! Thank you for that! :)
1	0.50%	<input type="checkbox"/>	Everyone was so willing to guide and answers questions. There wasn't anyone that was rude or not helpful - very impressive.
1	0.50%	<input type="checkbox"/>	Everyone was very friendly.
1	0.50%	<input type="checkbox"/>	Everyone was very helpful.
1	0.50%	<input type="checkbox"/>	everyone we have talked to at msu has been very friendly and helpful. I have been to the campus twice and have felt very welcomed by students and faculty. I feel my daughter has made a great choice and am very comfortable with her going to be there.
1	0.50%	<input type="checkbox"/>	Excellent folks at the Greek life booth--very friendly and informative. Also had a very positive visit with a spokesperson from MSU when we attended the college day offered at Missouri Southern State University in Joplin last spring. She was bubbly and knowledgeable about the honors program, classes, scholarship info, etc. The spokesperson was a standout and solidified our decision to attend MSU.
1	0.50%	<input type="checkbox"/>	Excellent Soar experience. Student Soar reps were so well-versed and helpful. Took a real interest in creating a positive experience and generating excitement.
1	0.50%	<input type="checkbox"/>	Extremely important for my student to have counseling available and spoke with representative from Counseling/Testing Center. The info received was extremely helpful and played a major part in deciding on MO State.
1	0.50%	<input type="checkbox"/>	Financial Aid office and Admissions were wonderful!
1	0.50%	<input type="checkbox"/>	Financial Aid office staff is extremely helpful and positive. They exhibit a confidence in their ability to ensure that the student receives the very best aid available.
1	0.50%	<input type="checkbox"/>	Financial aid office very friendly and helpful with info
1	0.50%	<input type="checkbox"/>	Financial aid took her time and was very thorough until I understood.
1	0.50%	<input type="checkbox"/>	Good food
1	0.50%	<input type="checkbox"/>	Great SOAR experience for my daughter. Really got her interested in getting involved when she moves to campus. Always get my questions answered when I call any department.
1	0.50%	<input type="checkbox"/>	great SOAR program
1	0.50%	<input type="checkbox"/>	Great SOAR student leaders...really helped get my child excited for college.
1	0.50%	<input type="checkbox"/>	GThe SOAR leaders were great representative of MSU.
1	0.50%	<input type="checkbox"/>	have attended two SOAR sessions - 2012 was improved over 2009. Some information was the same but I thought overall it was more informative. Loved the band
1	0.50%	<input type="checkbox"/>	Helping us get everything done in a fast way and was very nice to us..

1	0.50%	<input type="checkbox"/>	Honors College Soar was a great time to really find out what the College is all about and to get things done early.
1	0.50%	<input type="checkbox"/>	How quickly we were able to visit with a person at the financial aid office. All the SOAR volunteer students were so friendly.
1	0.50%	<input type="checkbox"/>	I attended the same university and it still remains the nicest campus with great staff that I have ever been around. The SOAR program is absolutely the best and the staff is outstanding. It feels like home...still for me and now for my son!
1	0.50%	<input type="checkbox"/>	I can't really be specific as all of our experiences were very good. We are very impressed with the level of helpfulness.
1	0.50%	<input type="checkbox"/>	I felt that everyone could explain things when asked and the soar leaders were awesome and acknowledgeable
1	0.50%	<input type="checkbox"/>	I felt the SOAR Leaders were very well trained and knowledgeable of the university.
1	0.50%	<input type="checkbox"/>	I had a good personal conversation with the assistant legal counsel, Ryan DeBoef, in his office. He assisted me with my need to have my college student daughter's Durable Power of Attorney distributed to the proper MSU offices. He pleasantly and efficiently helped me.
1	0.50%	<input type="checkbox"/>	I liked having several students helping with SOAR.
1	0.50%	<input type="checkbox"/>	I love the alochol policy, I love the medical building onsite, I love the security. I really happy that my child is going to missouri state
1	0.50%	<input type="checkbox"/>	I loved all the people at soar they did very well to help pull my introvert out of her shell and helped her get excited about going to college
1	0.50%	<input type="checkbox"/>	I really enjoyed the Soar program. I'm even more excited about MSU. The Dean of Business really made a great impression for that school.
1	0.50%	<input type="checkbox"/>	I really was impressed with SOAR. It was a great time to get much accomplished and get questions answered. My daughter and I both stayed in the dorms which helped us both get a good feeling about what dorm life might be like.
1	0.50%	<input type="checkbox"/>	I thought SOAR was very organized. I felt that I was informed on all topics. Everyone was very friendly and helpful.
1	0.50%	<input type="checkbox"/>	I was impressed with the amount of help my son received at SOAR making out his class schedule. The kids that helped and guided him were great.
1	0.50%	<input type="checkbox"/>	I was thoroughly impressed with all the effort and hard work that was involved in making SOAR an enjoyable and informative experience.
1	0.50%	<input type="checkbox"/>	I was unable to attend due to medical reasons , a friend of ours went with her and the school let them room together
1	0.50%	<input type="checkbox"/>	I was very impressed with how quickly my questions were answered via e-mail and telephone.
1	0.50%	<input type="checkbox"/>	I would give glowing remarks to all involved. I loved my time on campus!
1	0.50%	<input type="checkbox"/>	It's easy to communicate with MSU personnel
1	0.50%	<input type="checkbox"/>	Judy Pickering in the early childhood education department has been especially knowledgable, helpful and available. Heather King in Financial Aid has answered all questions in a professional and friendly manner and has been extremely helpful.
1	0.50%	<input type="checkbox"/>	Loved SOAR and the Q&A panel
1	0.50%	<input type="checkbox"/>	Loved soar. Great for the student and parent. My daughter qualified for the top scholarship and even though she didn't receive it, it was a wonderful process. It is a great school!
1	0.50%	<input type="checkbox"/>	Loved the SOAR days. Nii was excellent!
1	0.50%	<input type="checkbox"/>	Lucas BonDurant and two female students gave us a tour of Scholar House. My daughter really enjoyed that, and I believe it made a big difference in her college choice. The professor in Art/Animations who showed us around that department was also instrumental in her choice. Several people were very helpful when there was a computer glitch in signing her up for the Honors College SOAR. The nurse at SOAR gave parents particularly helpful health information.
1	0.50%	<input type="checkbox"/>	Many of the SOAR sessions were informative and helpful.
1	0.50%	<input type="checkbox"/>	Meeting the female Latin teacher during our campus visit (Dr. Nugen?) My daughter would have agreed to sleep in a cave just to have her as a teacher.
1	0.50%	<input type="checkbox"/>	Meeting with Judy Pickering was very helpful and pleasant! Also, in dealing with the afore-mentioned dual enrollment question, the director of that office (I think) understood my confusion & immediately found the answer I was looking for.
1	0.50%	<input type="checkbox"/>	MET WITH A FACULTY MEMBER WHEN HIS BROTHER WAS CHECKING OUT MISSOURI STATE A FEW YEARS AGO

1	0.50%	<input type="text"/>	Ms. Plank was very helpful when we went on the tour, set an appointment, answered questions, took us on a tour. Then at SOAR she really helped to guide the students. She made my son feel at home. She appears to enjoy her job.
1	0.50%	<input type="text"/>	My daughter and I met with some faculty members who were very helpful, kind and welcoming: Scott Handley, Tracy Dalton, and Angela Plank.
1	0.50%	<input type="text"/>	My daughter does not have enough finances to pay for college, and I am not working out on medical leave. The staff was very helpful in telling us what to do and what forms need to be filled out.
1	0.50%	<input type="text"/>	My daughter is undecided in what she would like to do. MSU was the only University who really made her feel comfortable with that. Everyone she encountered has given her general information and assured her that if she chooses a certain field, she will be supported.
1	0.50%	<input type="text"/>	My entire family feels that any staff we have spoken to has been very friendly and helpful.
1	0.50%	<input type="text"/>	My son met with the woman who is the director of admissions for the College of Education and she was very positive. He got a great feeling from her.
1	0.50%	<input type="text"/>	my son really wants to go after going to SOAR.
1	0.50%	<input type="text"/>	My student is interested in education major and when we met with that office we really learned a lot. Pleased to hear the campus has an elementary program for my student to get plenty of "hands on" experience while she is learning and I think it will really benefit her.
1	0.50%	<input type="text"/>	My two frustrating experiences below, were solved quickly and by very nice and helpful people in their respective offices.
1	0.50%	<input type="text"/>	No matter what office we've dealt with at Missouri State, the staff have been extremely helpful, courteous, and professional. Thanks!
1	0.50%	<input type="text"/>	On our first visit, the office of admissions arranged for us to meet with the head of the English department. THAT was the selling point for the school! He did a wonderful job of explaining the different degree programs to us in depth.
1	0.50%	<input type="text"/>	one of our older daughters went there and she loved it. the financial office was wonderful then because we had found out that someone had been using her ssn number since she was born and they discovered it
1	0.50%	<input type="text"/>	Our campus visit was very informative and hospitable. We had a very friendly & knowledgeable student as our tour guide and we were able to meet with a Financial Aid rep (Rob Moore) who gave lots of helpful info in a very friendly way. We appreciated the complimentary meal to acquaint us with the dining facilities.
1	0.50%	<input type="text"/>	Our daughter is going to be staying in an LLC in Blair Shannon and the information and assistance received from the program administrator (Leslie, I think) was wonderful!!
1	0.50%	<input type="text"/>	Our meeting with the criminology department was very informative. Unfortunately I don't recall the woman's name. Also Ruth in the dance department was great and spent a great deal of time with my daughter and I.
1	0.50%	<input type="text"/>	Our oldest daughter (and older sister of our incoming freshman) is a senior and has had a wonderful experience at MSU.
1	0.50%	<input type="text"/>	Our SOAR guide was very helpful and friendly. In fact, the entire SOAR process was both informative and enjoyable.
1	0.50%	<input type="text"/>	Our SOAR leaders were great and very personable
1	0.50%	<input type="text"/>	Our son was in Mexico with us as he was working to complete his pre-enrollment. The office of Multicultural Scholarship was very helpful in allowing Michael to interview over the phone as he could not make the on campus interview.
1	0.50%	<input type="text"/>	Overall, very pleased with our visits to campus; SOAR was very helpful, staff seems genuinely concerned and there to help
1	0.50%	<input type="text"/>	Prof. Darcy Stevens was very influential in my son choosing MSU after his campus visit. He met with Prof. Stevens during the visit.
1	0.50%	<input type="text"/>	Really appreciated all the students from SOAR and the students who helped out at the Showcase last Fall.
1	0.50%	<input type="text"/>	Really enjoyed meeting faculty and students during interview process for leadership scholarship
1	0.50%	<input type="text"/>	Really enjoyed Soar. Very positive and upbeat. Helped to settle my freshman's nerves!
1	0.50%	<input type="text"/>	really liked the instructors and student guides
1	0.50%	<input type="text"/>	Rebecca Xu of the Art Dept took time to personally visit with us, show us the department and its resources, and answer our questions about majors, curriculum, and employment opportunities. Wow!
		<input type="text"/>	

1	0.50%	<input type="text"/>	Sam Thompson who was my daughter's SOAR leader was very helpful and made sure she had everything in order. Galen Hope was very friendly and made the schedule change she made easy.
1	0.50%	<input type="text"/>	see prior comment
1	0.50%	<input type="text"/>	SOAR
1	0.50%	<input type="text"/>	Soar kids were great
1	0.50%	<input type="text"/>	SOAR leaders were very enthusiastic and helpful!
1	0.50%	<input type="text"/>	Soar leaders were very friendly and helpful.
1	0.50%	<input type="text"/>	Soar program and advisors excellent
1	0.50%	<input type="text"/>	SOAR program was excellent and informative.
1	0.50%	<input type="text"/>	soar program was most helpful, the staff made a very favorable impression
1	0.50%	<input type="text"/>	SOAR program was thorough and helpful.
1	0.50%	<input type="text"/>	SOAR really made us feel our daughter is ready to attend MO State, feel more comfortable with the campus.
1	0.50%	<input type="text"/>	SOAR session was very well coordinated and provided a lot of needed information. Staff was extremely helpful throughout the process. Great experience overall!
1	0.50%	<input type="text"/>	SOAR Teams were very helpful
1	0.50%	<input type="text"/>	SOAR was a very good experience and great freshmen transition program.
1	0.50%	<input type="text"/>	SOAR was amazing!! I want to go to college too!
1	0.50%	<input type="text"/>	SOAR was amazing!!! The information was a lot, but I am so much more informed of my daughter's upcoming year at MSU.
1	0.50%	<input type="text"/>	SOAR was an expceptional experience and helped my son feel comfortable and at ease with his choice.
1	0.50%	<input type="text"/>	SOAR was great!
1	0.50%	<input type="text"/>	Soar was informative and very well organized (after registration). I am also happy with the activities planned for the first weekend. My daughter can't wait!
1	0.50%	<input type="text"/>	soar was the best thing ever for the students and parents.
1	0.50%	<input type="text"/>	SOAR was very impressive. Extremely informative and a great experience.
1	0.50%	<input type="text"/>	SOAR was very well done and the website and mailed materials were very helpful.
1	0.50%	<input type="text"/>	SOAR was wonderful. While there we visited financial aid - what a wonderful staff! They were very helpful in answering questions that we had that day, we didn't feel rushed and they were very thorough.
1	0.50%	<input type="text"/>	Soars was great. Answered a lot of questions for me.
1	0.50%	<input type="text"/>	Spoke with alumni on interest and help from professors. Very positive feedback.
1	0.50%	<input type="text"/>	The "oops I forgot" bus is brillant!
1	0.50%	<input type="text"/>	The admissions office arranged a meeting with my son regarding his major (physics). We both met with the department head in physics. He was welcoming and answered all questions. It was very exciting for my son to talk to him about physics.
1	0.50%	<input type="text"/>	The Ag advisor at MSU has been especially helpful with anything and everything. He has went above and beyond any other Ag advisor at the other schools my daughter looked at. He is a huge asset to your university.
1	0.50%	<input type="text"/>	The Ag department was very friendly and helpful!
1	0.50%	<input type="text"/>	The bookstore Manager, Mark Brixey was very helpful.
1	0.50%	<input type="text"/>	The campus visit was extremely helpful. Talking to the different departement personal helped us to make the decision to attend Mo state.
1	0.50%	<input type="text"/>	The campus visits were good.
1	0.50%	<input type="text"/>	The director of Residence Life was very accommodating with our particular needs for early move-in due to band camp. We also thought the SOAR program was very well done and loved the fact that band students were included.
1	0.50%	<input type="text"/>	The entire Soar experience was very informative & postive. I left honestly much more informed. I had decided upfront to assume i would need to refer back to different offices before the start of classes, however I have not come across one thing that was not touched on during SOAR. Any question that I did not fully catch the answer too or could not

			remember has been available through the website. We can't wait to be BEARS !
1	0.50%	<input type="checkbox"/>	The financial aide office was very helpful explaining all of the loans my student qualified for.
1	0.50%	<input type="checkbox"/>	The Financial Aide office was VERY helpful to me and explained things that I needed explained in way that I actually understood it. I appreciated that.
1	0.50%	<input type="checkbox"/>	The Geology Dept. professors were great. Even as a parent of a student, I felt particularly welcome.
1	0.50%	<input type="checkbox"/>	The Hutchens Scholarship Interview process made the difference. We both liked the people at it.
1	0.50%	<input type="checkbox"/>	The leaders for my son's Soar group were outstanding to the parents and the students. They were the ones that worked with the athletic training and dietetics majors.
1	0.50%	<input type="checkbox"/>	The manager at the bookstore was outstanding. I had the opportunity to meet him while I was attending student orientation with my family. My wife and our son was shopping while I simply waited at the front of the store like most dad's and he came over approached me and we began talking about MSU and all the activities and sports and he couldn't have done a better job of making me feel better about our choice. The excitement and passion in his voice and body language was very positive.
1	0.50%	<input type="checkbox"/>	The MSU kc student send off in Belton was a blast everyone made me feel at home and the students and MSU staff was great THANKS
1	0.50%	<input type="checkbox"/>	The one-on-one registration for classes in SOAR was very helpful.
1	0.50%	<input type="checkbox"/>	The panel with the students was very helpful.
1	0.50%	<input type="checkbox"/>	The people that we dealt with during our college visit day were very pleasant and accommodating. I don't have any specific names--it was a positive overall experience.
1	0.50%	<input type="checkbox"/>	The school is always very welcoming. The entire process made me proud to be an alumnus. More school pride couldn't hurt though.
1	0.50%	<input type="checkbox"/>	The session with the SOAR leaders that are students with the parents. Awesome.
1	0.50%	<input type="checkbox"/>	The SOAR day was very informative. I also appreciate the Agricultural Department they are very helpful. Mr. Bellis worked with my son and encouraged him to attend MSU. He is probably the main reason Kaleb decided to attend MSU. This department really works with the kids so well!!!
1	0.50%	<input type="checkbox"/>	The SOAR event was AWESOME and very professional! However, it would have been nice if it was made clear that "lunch was not provided" the first day. It was also a bit confusing as to which events we were to attend and which events the students were to attend. However, the overall event was very well planned. Clearly a lot of time, effort, and expense goes into the SOAR event! KUDOS to Missouri State.
1	0.50%	<input type="checkbox"/>	The SOAR experience was very good.
1	0.50%	<input type="checkbox"/>	The Soar experience was wonderful!!
1	0.50%	<input type="checkbox"/>	The SOAR group was great
1	0.50%	<input type="checkbox"/>	The SOAR leaders were all very helpful and informative and able to answer the questions asked them. They were very personable too.
1	0.50%	<input type="checkbox"/>	The SOAR leaders were so friendly and helpful! They did an awesome job accommodating needs and were very entertaining, as well!
1	0.50%	<input type="checkbox"/>	The SOAR office made arrangements for my daughter to change dates enabling her to complete her schedule before she left the country for the summer. We really appreciated their efforts!
1	0.50%	<input type="checkbox"/>	the SOAR people were incredibly helpful and nice. The Financial Aid folks helped explain some confusing issues to me
1	0.50%	<input type="checkbox"/>	The SOAR program (we attended July 5 & 6) was well planned, informative yet casual, and everyone involved was extremely friendly and helpful. Nice job!
1	0.50%	<input type="checkbox"/>	The soar program was excellent. Very positive. During our original tour prior to soar we scheduled a visit with a councilor in the business. This was excellent. She was awesome and explained the program, courses etc.
1	0.50%	<input type="checkbox"/>	The SOAR program was exceptional. It was overwhelming while we were there but all of the info provided was fabulous in preparing us to send our daughter to MO State.
1	0.50%	<input type="checkbox"/>	The SOAR program was fantastic from both parent and student views.
1	0.50%	<input type="checkbox"/>	The Soar program was well done.
1	0.50%	<input type="checkbox"/>	The SOAR session we attended was wonderful. My daughter's SOAR leaders were great! I'm trying to remember their names and all I can remember is Marlee. My daughter was in the group with biological sciences since she is going pre-med.



1	0.50%	<input type="text"/>	The soar students knew there stuff. I was pleased with the level of knowledge each had.
1	0.50%	<input type="text"/>	The soar team was amazing. Made me and my daughter feel very welcome like they were old friends of ours.
1	0.50%	<input type="text"/>	The SOAR team was excellent in answering questions and/or concerns. They were all very personable and upbeat and always smiling!! Way to go SOAR team! When we visited last fall before my son decided on a college, we were impressed by the head of the accountancy school. He talked with us for a long time (I don't remember his name) and really gave us his full attention in answering our questions. One could tell he was very proud of the program and glad to be a part of it.
1	0.50%	<input type="text"/>	the soar was the best thing that could have happened for parents. Things that we were totally confused about the questions were all answered.
1	0.50%	<input type="text"/>	The staff in your science dept was very helpful with info regarding pre pharmacy class scheduling. It appears that there were several pre pharm students utilizing MSU in the first couple of years of their program.
1	0.50%	<input type="text"/>	The staff was certainly the best we dealt with when enrolling and getting answers to our questions in a timely manner. The staff was the highlight of this process.
1	0.50%	<input type="text"/>	The staff was very friendly. Everyone was very nice. The head of the medical field/department met with us (without us making an appointment) and he spent time discussing fields. VERY nice and really solidified our decision to go to MSU. Really displayed MSU cared about their students.
1	0.50%	<input type="text"/>	The student advisor in the interior design college made my husband, my daughter and myself feel very comfortable and welcomed when we showed up unannounced for a tour. He took time out to show us around and answer all of our questions. He and the look and feel of the design studio were a big factor in our feeling comfortable enough with MSU to choose it.
1	0.50%	<input type="text"/>	The students that led us through SOAR were fantastic. There should be more time allotted for the SOAR groups to just chat with the student leaders. When we had a few moments extra and just had informal conversations with our SOAR students that is when I felt like I got the most information. I was able to truly get a feel for what MSU is all about when it wasn't being 'presented' to me.
1	0.50%	<input type="text"/>	The students who did SOAR were excellent.
1	0.50%	<input type="text"/>	The Volleyball Coaches were very helpfull in guiding us thru this process and always checked on how things were going.
1	0.50%	<input type="text"/>	They had my son on an academic hold and would not allow him to have more than 13 hours his first semester. I spoke with Lori Day and she got it all taken care of and his schedule got changed to what he wanted
1	0.50%	<input type="text"/>	Thought SOARS was a great way for new Freshmen to see all aspects of the campus. They did a fantastic job!
1	0.50%	<input type="text"/>	Very friendly atmosphere, very professional, very helpful, kind and patient.
1	0.50%	<input type="text"/>	very friendly students and faculty
1	0.50%	<input type="text"/>	Very impressed by the SOAR program. Everyone involved did an excellent job of providing necessary information and making us feel welcome
1	0.50%	<input type="text"/>	Visit with graphic arts & design prof this summer (he's from Warsaw) was a big reason we choose MSU.
1	0.50%	<input type="text"/>	we had a nice visit with the department of Special Education (I don't remember the faculty member's name, but she was very helpful and informative)
1	0.50%	<input type="text"/>	we had a pleasant experience on our campus visit, Freddy (?) was a good escort during our visit. He was in the same major as our son which made it that much more special.
1	0.50%	<input type="text"/>	We had a very easy time getting my daughters parking pass and it was very simple to order her books to pick up during move-in weekend.
1	0.50%	<input type="text"/>	We had great tour guides when we went our initial visit.
1	0.50%	<input type="text"/>	We met with Dr. Connor in the Political Science Department. We were very impressed with his discussion and feel very confident that he will work to be sure he gets a great and broad education in this field.
1	0.50%	<input type="text"/>	We really enjoyed the SOAR experiences as well as our leaders and the teachers we met. The school has made us feel very welcomed and excited for our daughter to attend there.
1	0.50%	<input type="text"/>	We really liked the campus being consolidated into a small footprint and easily accessible from dorms to classes to services on campus.
1	0.50%	<input type="text"/>	We were able to meet with the department heads and talk to them.
		<input type="text"/>	

1	0.50%	<input type="checkbox"/>	we were very impressed by the friendliness of the staff and faculty. They were all very helpful. They showed a genuine interest in helping the students and making it a successful experience for them.
1	0.50%	<input type="checkbox"/>	we were very pleased with the teacher we met with on our visit he was very informative.
1	0.50%	<input type="checkbox"/>	Well organized
1	0.50%	<input type="checkbox"/>	When I called regarding my daughter's scholarship, the person was very helpful in explaining the process.
1	0.50%	<input type="checkbox"/>	When of my daughters SOAR leaders, darell, was very good.
1	0.50%	<input type="checkbox"/>	When we took our tour of campus and also came down for SOAR, all of the tour guides and SOAR leaders were wonderful.
1	0.50%	<input type="checkbox"/>	While at SOAR, talked to a young lady in financial aid that helped me out tremendously.
1	0.50%	<input type="checkbox"/>	While I personally had hoped she would have attended an institution out of state, financially it was not an option in the end. My opinion of MSU changed considerably after visiting the campus and even more so after attending SOAR. I believe that my daughter has made a solid choice for her continued education and the staff at MSU has shown a true commitment to her as an individual. Unfortunately, at the other schools, she was easily forgotten and had she attended one of those institutions, I fear she would have become a mere number and not had the sense of community that MSU truly strives to attain with their student body.
1	0.50%	<input type="checkbox"/>	While we were at our SOAR visit we ran into the SOAR the student guide we had during our campus visit and he remembered us!!!
1	0.50%	<input type="checkbox"/>	Yes several. Mr. Brett Gaines in admission was a true pleasure to work with throughout the decision making process, campus visit arrangements, and any information we needed at any point he was always ready to help. My daughter was fortunate enough to be picked for the multicultural scholarship interview process. This event was very organized and executed very well.
1	0.50%	<input type="checkbox"/>	Yes we loved our soar leaders, especially Tara Beck
1	0.50%	<input type="checkbox"/>	Yes, the campus tour was wonderful, the lady leading our group was very informative.
191	48.97%	<input checked="" type="checkbox"/>	No
390 Respondents			

Q52. Did you have any particularly frustrating or disappointing experiences with Missouri State prior to enrolling your student that you could describe?

Count	Percent		
83	21.28%	<input checked="" type="checkbox"/>	Yes (please explain)
Count	Percent		
1	1.20%	<input type="checkbox"/>	2 day orientation is MUCH TOO LONG. When compared to other institutions with a one day orientation that was much more efficient, this was a waste of my time and money.
1	1.20%	<input type="checkbox"/>	Access to campus difficult
1	1.20%	<input type="checkbox"/>	all of my dealings with the financial aid office, they are very rude and no help with anything would have sent my daughter to another college had i known how horrible the financial aid office was here. Have had other people say the same things, some of them have said they wrote letters to complain.
1	1.20%	<input type="checkbox"/>	As a parent new to the college experience, I found the amount of information presented was informative and overwhelming.
1	1.20%	<input type="checkbox"/>	As a parent traveling so far and having a child so far from home, I would have liked to have been involved in the process of class selection in order to help guide my freshman in their first year! I didn't so much like the separation of student's and parent's at this point in the game and would have liked the opportunity to have been more involved and supportive of my child!
1	1.20%	<input type="checkbox"/>	Could use more help in applying for Student Loans
1	1.20%	<input type="checkbox"/>	Day of SOAR - Honors College 3 hour wait for approval of schedule was frustrating and appeared redundant.
1	1.20%	<input type="checkbox"/>	Difficulty using the website; hard to find where to continue financail aid steps
1	1.20%	<input type="checkbox"/>	Dr. Angela Plank was rude and could not answer our questions regarding a teaching degree in Biology. My daughter decided to change her major after the visit.
1	1.20%	<input type="checkbox"/>	during tours the dorm visit seemed to be to quick, this was a big factor to decide where student will live for next year and seemed rushed.
1	1.20%	<input type="checkbox"/>	enrolling for classes

1	1.20%	<input type="text"/>	Financial aid for middle class families.
1	1.20%	<input type="text"/>	Financial Aid (or lack there of) and the fact that it cannot even be discussed with us because of the FERPA law. It's really ridiculous that the parents who are helping with financial aid for their student are not allowed to discuss it with the school but yet payments are gladly accepted without question. Law or no law, it's extremely frustrating and quite ridiculous!
1	1.20%	<input type="text"/>	Getting some of the information sooner.
1	1.20%	<input type="text"/>	I am upset that my daughter's English AP score is non-transferable since she received a score of 3. I also did not like waiting in line for so long to register for SOAR.
1	1.20%	<input type="text"/>	I don't feel that if I buy a meal plan that I should also be REQUIRED to purchase Boomer Bucks. I believe it should be an option...and we were never given a good reason as to why it's an added fee / requirement.
1	1.20%	<input type="text"/>	I have filled out the same financial info several times over and over.
1	1.20%	<input type="text"/>	I thought the soar program could be condensed and could be less remedial.
1	1.20%	<input type="text"/>	I understand the reasoning, but it would be extremely helpful for the parent to get financial information since we are paying the bills without having to depend solely on the student. Why can't information be sent to us direct also?
1	1.20%	<input type="text"/>	I was disappointed my daughter did not receive a scholarship.
1	1.20%	<input type="text"/>	I was disappointed with the academic scholarships offered. The other colleges I looked at offered more scholarship \$ for his academic performance.
1	1.20%	<input type="text"/>	I went to the Financial Aid office after our SOAR session and could not get a question answered directly by someone knowledgeable with our situation. She kept sending answers out from her office to the front counter to the student who was working.
1	1.20%	<input type="text"/>	I wish that your highest scholarship opportunity did not have such a high ACT score requirement. You weed out a number of exceptional students. Alternatively to allow combination of your upper scholarships would be a great way to attract the very best and top students.
1	1.20%	<input type="text"/>	If students find a random future roommate on Facebook I think more effort should be made to pair these students up as roommates.
1	1.20%	<input type="text"/>	Information process. An 18 year old boy isn't good at sharing. It would be nice to know when housing money is due for example.
1	1.20%	<input type="text"/>	It was disappointing to have a student with a high GPA and ACT score not qualify for any amount of scholarship.
1	1.20%	<input type="text"/>	Just finding information on the website. Links not working, etc.
1	1.20%	<input type="text"/>	Just overall frustration with what colleges/universities expect parents to pay and the cost of an education.
1	1.20%	<input type="text"/>	My daughter had some confusion with the website during several steps of the financial aid and housing applications. The site seems a little busy on some screens with too much fine print to choose from
1	1.20%	<input type="text"/>	my daughter is on the 5th floor of Freddy. I am concerned that the elevator will not be available on move in day. I would expect it to be working for the price we pay for tuition. Rumor has it that it is always not working.. this should not be acceptable!
1	1.20%	<input type="text"/>	My son earned the Governors scholarship and then the multicultural scholarship as well. He specifically asked if he could have them both and was told "Yes". He did not pursue any other scholarships as these two covered his total cost. He was later informed that he could only receive one from MSU and so he lost the opportunity to apply for others that he might have received. After checking the website we saw that this indeed is the rule and were fine with the rule but a little discouraged that some of the staff do not know something that turned out very important for our son.
1	1.20%	<input type="text"/>	My student is an athlete but lost her interest in running for the school. All other athletic programs were inviting but this one. The rest of the school had to overcome that experience.
1	1.20%	<input type="text"/>	no one could ever tell us how much things would cost until everything was said and done
1	1.20%	<input type="text"/>	Not a too terrible experience just a little frustrating with the wait times in Financial Aide, both in person and on the phone. I understand, like all businesses staffing is kept low because of costs and unfortunately it has an impact on customer service levels. They are still doing a wonderful job!
1	1.20%	<input type="text"/>	Not enough detailed information about financial aid or costs. And can't understand why a student needs (2) meal plans??
1	1.20%	<input type="text"/>	Not getting dorm choice even though an honors student
1	1.20%	<input type="text"/>	Not including parents in lunch on the first day of SOAR was very frustrating. While we

			wouldn't have to dine with our students, having a simple meal provided would have been very nice. Additionally, not knowing the cost of dorms before selecting which dorm to live in was frustrating. Then, the meal plan changed after we made selections.
1	1.20%	<input type="checkbox"/>	Not necessarily before Enrolling. SOAR needs to offer transportation for parents needing it between buildings. For some with physical limitations going all the way from the Student Union to Hammons house was nearly impossible.
1	1.20%	<input type="checkbox"/>	Our daughter is in Hammonds Hall , we were told it would be wireless Wi-Fi and it isn't. You also can not loft the bed or have risers and now we are told that the full length drawer for under the bed will not be provided or allowed due to the new floor. Not enough room being provided for items. Very disappointed in these residence issues and the lack options for risers or bunking to have more room and hardly no storage. DISAPPOINTED
1	1.20%	<input type="checkbox"/>	People that answer the phones or greet you to an office dont seem to know what they are doing
1	1.20%	<input type="checkbox"/>	Receiving the housing information and making the housing reservation was not very timely.
1	1.20%	<input type="checkbox"/>	Requiring both parents to pay for the SOAR event; I felt the fee was too high.
1	1.20%	<input type="checkbox"/>	Res. Life did not handle my son's concern about the dorm agreement appropriately. I had to contact the President's Office; spoke with a Vice President. Noted the dorm agreement (very poorly worded by your atty's) will be signed, but under duress.
1	1.20%	<input type="checkbox"/>	scholarship and work study information has been very limited to non existant
1	1.20%	<input type="checkbox"/>	Scholarships were not given to my student at this school but were at UCM
1	1.20%	<input type="checkbox"/>	Since I was unable to address this in another area, I will address it here. Soar was very long and boring for parents. You cannot expect people to sit and listen to speakers in the same room for so long. Other schools reached out to us and had more events to get to know the University. They contacted us to attend things and meetings on the Campus. The meetings and departments we had at MSU were wonderful but we had to reach out to schedule them. Once we asked for information and meetings MSU was very attentive, however.
1	1.20%	<input type="checkbox"/>	SOAR is too long. need 15 min speeches.
1	1.20%	<input type="checkbox"/>	SOAR was OVERWHELMING... I wish there was handouts after each session for the information they were talking about... each of them said it was available on the website... but now that I am home... I forgot a particular subject I wanted to learn more about... I guess I should have made better notes...
1	1.20%	<input type="checkbox"/>	SOAR-parking for this was inadequate. I also felt as parents we should have been allowed to be part of the registration process. I know MSU wanted the students to be independent and make decisions on their own but my daughter had many questions that were not addressed until after she registered causing a lot of frustration. First time students don't often understand the registration process and there wasn't enough help for this process.
1	1.20%	<input type="checkbox"/>	still have not heard about financial aid info
1	1.20%	<input type="checkbox"/>	The amounts of financial aid available could mean that my daughter might be able to return for her sophomore year. I simply dont yet know how we are going to afford year two. In fact this year is stretching our finances to the ends. There needs to be more assistance available.
1	1.20%	<input type="checkbox"/>	The financial aid available for students who are above average but not in the bright flight category is scarce.
1	1.20%	<input type="checkbox"/>	The financial aid office, one individual, was not responsive. She could have helped us complete our package a few weeks earlier.
1	1.20%	<input type="checkbox"/>	The housing process was very cumbersome and confusing.
1	1.20%	<input type="checkbox"/>	the lack of scholarships awarded to my student
1	1.20%	<input type="checkbox"/>	The male soar leader was not helpful in any way
1	1.20%	<input type="checkbox"/>	The meeting rooms during SOAR were very, very cold.
1	1.20%	<input type="checkbox"/>	The parent sessions of SOAR were useless. I only attended to help my son with scheduling and I was prohibited from doing so due to "space restrictions in the computer labs". Very disappointing.
1	1.20%	<input type="checkbox"/>	The random investigation selection of financial aid process, and having to leave and produce documents which I had no knowledge of bringing. It is an inconvenience of not knowing how much financial aid will be provided.
1	1.20%	<input type="checkbox"/>	The requirement that a student take a SOAR program is great, that there is a cost to the student AND parent to attend is frustrating. Sending a child to college is already so expensive, due to the cost of SOAR, my son had to attend on his own- neither his father or myself could afford to attend with him.
1	1.20%	<input type="checkbox"/>	The scheduled tour wasn't specific to my daughter interests at all and we found that we

			were going to lose a day touring everything but what she was interested in. We asked if we could just tour the interior design buildings and we were directed downtown. All of the doors were locked when we arrived downtown and we had to wonder around looking for an open door. When we found an open door we were greeted by an unfriendly guard who seemed very put out in showing us where we needed to go.
1	1.20%	<input type="text"/>	The SOAR session seemed a bit long. Also, we paid \$30 each as parents to come along, which covered maybe the evening meal(?) Seemed a bit high for one meal, but I'm sure there were other costs figured in that price. Also, in the parent packet for SOAR, it would have been nice to have a pamphlet or info page on financial aid and billing. Even though it was explained during a session, it would have been better to take some info home with us to be a reference later.
1	1.20%	<input type="text"/>	There was an error in assigning a dorm room. We noticed on the website that my daughter still did not have a roommate. Turns out she had been assigned the tour room. Had we not gone in person to the Residence Hall office, move in day would have been extremely frustrating! I completed all paperwork for a Parent Plus Loan and was told in a letter that they would contact the school directly. Had I not gone in person to the Financial Aid office (and found out that they don't contact the school directly) we would not have any financial aid.
1	1.20%	<input type="text"/>	This is not a disappointing experiences but wanted to know if you offered any dental services on campus didn't hear anything about it at Soar
1	1.20%	<input type="text"/>	Trying to get in touch with a live person in the admissions and financial aid offices was ridiculously difficult. My daughter and I both experienced over 30 minute hold times trying to speak with someone.
1	1.20%	<input type="text"/>	Two days of orientation might be good for students, but it is HORRIBLE for parents. HOURS of information with no bathroom breaks, no coffee, not enough time for lunch the first day was not a way to win me over.
1	1.20%	<input type="text"/>	UMKC was our first choice and was awarded 3000 in scholarships but they are doing a pharmacy program with MSU and my son changed to be close to some high school friends, girls, and applied at MSU to late and lost all his scholarship funds
1	1.20%	<input type="text"/>	Unfortunately residence life was going through a major change during my daughter's admission time. Instead of receiving the brochure and informational packet approximately 3 -5 weeks after her being admitted we received nothing. The administrative assistant at Res. Life was patient and helpful, however she was not able to give us very good information since deadlines seemed to not be met concerning printing the new res life brochures and mailing. My daughter was admitted in Sept. and I called in Oct. & was told the new brochures were being put together and would be available before Thanksgiving. After Thanksgiving no brochure, information or registration packet. So called again was told it would be available and mailed out before Xmas break. After Xmas break still nothing. Once school was in session again I called in Jan. and was assured the mailing would be occurring by Jan. end. Still nothing. Feb. arrives and we are told the mailing has been delayed yet again but that it would be going out soon. Last week in Feb. still nothing. Now we are panicking because deadline for registration is here. Still nothing. Finally I asked to speak with the director of Res. Life was told they were going to extend the deadline for registration. And the new brochures have somehow been lost in the mail to all recipients in the St. Louis area. I called the local post office and followed up with the head of the district to find out where if any brochures might be located. They put out a search and nothing was found. Deadline for registration mid March. We had to register online with no brochures or any supporting materials from res. life, just had to info available on the web. It would have been nice to have had a better organized process. I understand Res. Life was changing vendors but it created a tremendous amount of unnecessary stress for our family and our daughter. At a minimum a mass mailing to admitted freshman explaining the potential delays instead of being strung along and having to always be in a position to originate the calls to res. life. to find out info. would have been super helpful
1	1.20%	<input type="text"/>	very disappointed in the way scholarships are distributed. too much emphasis is placed on the ACT score. some kids just don't do well at standardized tests. The three factors that determine scholarships should be broken down. for example, if you have a student (such as mine) who has a weighted GPA of 4.0 and is in the top 10% of their class that accomplishment should merit something. alternatively if they have a stellar ACT score and a decent GPA, that should merit something. It is like a slap in the face to some of these young adults who have worked hard in high school, thinking they will be recognized for something and at the end of they get told, well all you can do is get a loan. Really???
1	1.20%	<input type="text"/>	We didn't know the freshman seminar took 11 hrs the first day. 9:00 till 8:00pm
1	1.20%	<input type="text"/>	We have received conflicting information from different people in financial aid. There seems to be some lack of competence there.
1	1.20%	<input type="text"/>	We made a second visit to MO state to visit with the Music department & financial aid office, and the office of admissions wouldn't give us a parking pass or do anything to arrange the visit. With Truman, we called the admissions office, and they arranged everything - they set up the appointments, told us the times & places to be and sent us a parking pass (and this was also a second visit with them as well). MO state admissions said that since we weren't talking to them, or taking a tour, that I had to arrange everything myself. I called the Band office, I called the Oboe professor, I called the financial aid office and arranged all these

			meetings myself, and then they STILL wouldn't give me a parking pass!
1	1.20%	<input type="checkbox"/>	We made an error during the housing application process and was late with payment. We did not get the original dorm choice and can not make any changes until Sept. 4
1	1.20%	<input type="checkbox"/>	We missed the deadlines for scholarships, and the information give to us about A+ acceptance was not accurate and is only accepted at OTC we were told that MSU would give a credit for a portion of what would have been spent at OTC.
1	1.20%	<input type="checkbox"/>	We received a letter explaining the amount of financial aid and then received another with a less amount. Not sure why. We waited to complete the Fasfa after our income taxes were complete.
1	1.20%	<input type="checkbox"/>	We were disappointed that many of the scholarships that my son might have qualified for had deadlines of December 1 or earlier, before he decided to attend MSU or apply for financial aid. Not your fault, but disappointing.
1	1.20%	<input type="checkbox"/>	We were disappointed that our daughter did not receive more scholarship money. She applied for the Presidential Scholarship but did not qualify. She is considered Bright Flight but had a 30 on her ACT so will probably not receive money there. I realize that she is not the top student applying but felt there should have been more scholarship opportunities available to her from MO State for her freshman year.
1	1.20%	<input type="checkbox"/>	we were given no help on financial aid other then where and when to write a check
1	1.20%	<input type="checkbox"/>	Website is not user friendly for the general public.
1	1.20%	<input type="checkbox"/>	When completing the application registration (on line) we either lost connection or the site went down and we were double billed. While I have received an email that we would be refunded our \$35, it has not been applied to our account. I also think the 3rd party billing is not user friendly, I would like a more dynamic account that would change as payments are made vs. refunds or credits assigned to it.
1	1.20%	<input type="checkbox"/>	When we came to register for classes, I think the first day was a little to long for the parents. It was good information but some of it we already knew. I really drag..
1	1.20%	<input type="checkbox"/>	When we showed up for our arranged college visit, there was a mix-up. It was our first impression of the campus. It was dealt with, but for about 30 minutes, I felt very frustrated.
1	1.20%	<input type="checkbox"/>	While attending the 3rd soar session, my son was somewhat disappointed that there were so few classes left to choose from and he had to settle on a few classes that he didn't want.
307	78.72%	<input checked="" type="checkbox"/>	No
390	Respondents		

## Q53. Have you earned a bachelor's degree or higher?

Count	Percent		
217	55.64%	<input checked="" type="checkbox"/>	Yes
173	44.36%	<input type="checkbox"/>	No
390	Respondents		

## Q54. Was your degree earned from Missouri State (aka Southwest Missouri State University/College)?

Count	Percent		
35	16.13%	<input type="checkbox"/>	Yes, from Missouri State (aka Southwest Missouri State University/College)
182	83.87%	<input checked="" type="checkbox"/>	No, from another institution
217	Respondents		