Transfer Survey-4yr

Description: We did a transfer survey last year, but have made some significant changes. So, we are starting over. We want to do an incentive for completion of the survey, so we'll need name and contact info after for those who wish to provide it after they've completed the survey.

Date Created: 9/24/2010 11:45:06 AM

Date Range: 10/5/2010 12:00:00 AM - 10/12/2010 11:59:00 PM **Total Respondents:** 158

		ou transfer?	
Count	Percent		
2	1.27%		Avila University
1	0.63%		Central Methodist University
5	3.16%		College of the Ozarks
3	1.90%		Columbia College
9	5.70%		Drury University
0	0.00%		Fontbonne University
0	0.00%		Hannibal-LaGrange College
0	0.00%		Harris-Stowe State University
2	1.27%		Lindenwood University
1	0.63%		Lincoln University
2	1.27%		Maryville University
2	1.27%		Missouri Baptist University
8	5.06%		Missouri Southern State University
0	0.00%		Missouri State University-West Plains
3	1.90%		Missouri University of Science & Technology
1	0.63%		Missouri Valley College
1	0.63%		Missouri Western State University
3	1.90%		Northwest Missouri State University
2	1.27%		Park University
2	1.27%		Rockhurst University
1	0.63%		Saint Louis University
8	5.06%		Southeast Missouri State University
6	3.80%		Southwest Baptist University
3	1.90%		Truman State University
4	2.53%		University of Central Missouri
14	8.86%		University of Missouri-Columbia
3	1.90%		University of Missouri-Kansas City
1	0.63%		University of Missouri-St. Louis
0	0.00%		Washington University
0	0.00%		Webster University
1	0.63%		Westminster College
2	1.27%		William Jewell College
0	0.00%		William Woods University
68	43.04%		Other (please specify)
	Count	Percent	
	1	1.47%	abilene christian university
	1	1.47%	Arizona State University
	1	1.47%	Baker University

1 1.47%	Baptist Bible College
2 2.94%	Benedictine College
1 1.47%	Berklee College of Music
1 1.47%	Brigham Young University - Idaho
1 1.47%	California State University, San Bernardino
1 1.47%	CCAF
1 1.47%	Central Bible College
1 1.47%	Central State University
1 1.47%	Colorado State
1 1.47%	Colorado State University
1 1.47%	Cottey College
1 1.47%	Eastern Oregon University
3 4.41%	Evangel University
1 1.47%	Excelsior College
1 1.47%	Indiana Univ. Bloomington
1 1.47%	johnson and wales university
1 1.47%	Kansas State University
1 1.47%	Louisiana State University
1 1.47%	Loyola University Chicago
1 1.47%	McKendree University
1 1.47%	Methodist University
1 1.47%	Mid-America Christian University
1 1.47%	Minnesota State University Moorehead
1 1.47%	Minot State Univ/BSC North Dakota
1 1.47%	N/A - returning for second Bachelors
1 1.47%	North Central Missouri College
1 1.47%	Oral Roberts University
1 1.47%	otc
1 1.47%	Pittsburg State University
1 1.47%	Quincy University
1 1.47%	Saint Vincent College
1 1.47%	San Francisco State University
1 1.47%	Southern Illinois Universitry Edwardsville
1 1.47%	Stephens College
1 1.47%	Suny Old Westbury
1 1.47%	The Ohio State University
1 1.47%	Unity College in Maine
2 2.94%	University of Arkansas
1 1.47%	University of Arkansas at Fayetteville
2 2.94%	University of Arkansas at Pine Bluff
1 1.47%	University of Arkansas, Fayetteville
1 1.47%	University of Central Arkansas
1 1.47%	University of Cincinnati
1 1.47%	University of Colorado at Boulder

	1	1.47% University of Hawaii at Hilo
	1	1.47% University of Houston Downtown
	1	1.47% University of Kentucky
	1	1.47% University of Maryland
	1	1.47% University of Massachusetts Dartmouth
	1	1.47% University of Montevallo
	1	1.47% University of Nebraska-Kearney
	2	2.94% University of Phoenix
	1	1.47% University of San Diego
	1	1.47% University of Texas-Pan American
	1	1.47% University of Wisconsin-Sheboygan
	1	1.47% Western Washington University
	2	2.94% Wichita State University
	1	1.47% Williams Baptist
158	Respondents	

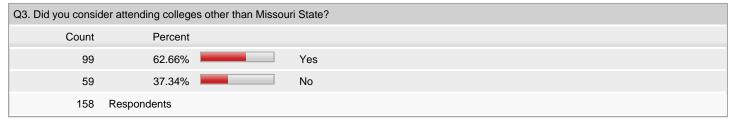
Q2. What is your major	r? (If you are un	decided or choosi	ng between two or more majors, please choose "undeclared.")
Count	Percent		
4	2.53%		Accounting
1	0.63%		Agricultural Business/Agricultural Marketing & Sales
0	0.00%		Agricultural Business/Enterprise Management
0	0.00%		Agriculture Business/Agriculture Finance & Management
1	0.63%		Agriculture Education
1	0.63%		Agronomy
1	0.63%		Animal Science
2	1.27%		Anthropology
0	0.00%		Antiquities/Classical Studies
0	0.00%		Antiquities/Near Eastern Studies
0	0.00%		Antiquities/New World Studies
3	1.90%		Art & Design
1	0.63%		Art & Design-Education
0	0.00%		Art History
0	0.00%		Art/Ceramics
1	0.63%		Art/Computer Animation
1	0.63%		Art/Digital Arts
0	0.00%		Art/Drawing
0	0.00%		Art/Metals-Jewelry
0	0.00%		Art/Painting
1	0.63%		Art/Photography
0	0.00%		Art/Printmaking
0	0.00%		Art/Sculpture
1	0.63%		Athletic Training
1	0.63%		Biology - Education/Categorical Science
0	0.00%		Biology - Education/Unified Science
0	0.00%		Biology/Ecology, Evolution & Systematics
2	1.27%		Biology/General Biology
0	0.00%		Biology/Microbiology & Biotechnology
0	0.00%		Biology/Organismal Biology
3	1.90%		Biology/Wildlife Biology
1	0.63%		Biology
1	0.63%		Business Education
5	3.16%		Cell & Molecular Biology
0	0.00%		Chemistry - Education/Categorical Science
1	0.63%		Chemistry - Education/Unified Science
0	0.00%		Chemistry/Biochemistry
0	0.00%		Chemistry/Industrial
2	1.27%		Chemistry
0	0.00%		Child & Family Development
0	0.00%		Civil Engineering
1	0.63%		Clinical Laboratory Sciences-Medical Technology

1	0.63%	Clothing, Textiles & Merchandising/Fash Design & Product Dev
0	0.00%	Clothing, Textiles & Merchandising/Fash Merch & Mgt
0	0.00%	Communication Sci & Disorders/Audiology
1	0.63%	Communication Sci & Disorders/Educ of Deaf
2	1.27%	Communication/Comm Studies-BA
0	0.00%	Communication/Ethical Leadership
0	0.00%	Communication/Health Comm
0	0.00%	Communication/Intercultural Com & Diversity
0	0.00%	Communication/Intercultural
0	0.00%	Communication/Interpersonal
0	0.00%	Communication/Organizational
0	0.00%	Communication/Rhetoric
0	0.00%	Communication Sci & Disorders/Speech Lang Path
4	2.53%	Computer Information Systems
1	0.63%	Computer Science
2	1.27%	Construction Management
4	2.53%	Criminology
0	0.00%	Dance/Dance Studies
0	0.00%	Dance/Performance
0	0.00%	Design/Graphic Design & Illustration
1	0.63%	Design/Graphic Design
0	0.00%	Design/Illustration
4	2.53%	Dietetics
1	0.63%	Early Childhood Education
1	0.63%	Earth Science Education/Unified Science
0	0.00%	Economics
2	1.27%	Electrical Engineering
0	0.00%	Electronic Arts/Audio Studies
0	0.00%	Electronic Arts/Comp Animation Studies
0	0.00%	Electronic Arts/Multimedia
0	0.00%	Electronic Arts/Video Studies
2	1.27%	Elementary Education
0	0.00%	Emerging Technologies Management
0	0.00%	Engineering Physics/Computer Engineering
0	0.00%	Engineering Physics/Materials Science
1	0.63%	Engineering Physics/Personalized
4	2.53%	English/Creative Writing
3	1.90%	English/Literature
2	1.27%	English - Education
3	1.90%	Entertainment Management
0	0.00%	Entrepreneurship
2	1.27%	Exercise & Movement Science/Health Studies
0	0.00%	Facility Management
1	0.63%	Family and Consumer Sciences - Education

2	1.27%		Finance
1	0.63%		Finance/Financial Planning
0	0.00%		Finance/Real Estate
0	0.00%		French
0	0.00%		French - Education
0	0.00%		Agriculture/Agriculture Communication
1	0.63%		Agriculture/Food Plant Management
2	1.27%		General Business
1	0.63%		Geography/Environmental-Natural Resources
0	0.00%		Geography/Geotourism
0	0.00%		Geography/Travel Geography
0	0.00%		Geography
0	0.00%		Geology
0	0.00%		Geospatial Sciences
0	0.00%		German
0	0.00%		German - Education
		_	Gerontology
1	0.63%		
1	0.63%		Global Studies
1	0.63%		History Education
1	0.63%		History - Education
0	0.00%		Horticulture
0	0.00%		Hospitality and Restaurant Administration/Club Management
0	0.00%		Hospitality and Restaurant Administration/Food & Beverage
0	0.00%		Hospitality and Restaurant Administration/Lodging
0	0.00%		Hospitality and Restaurant Administration/Senior Living Mgt
0	0.00%		Housing & Interior Design
1	0.63%		Information Technology Service Management
1	0.63%		Journalism/Broadcast Journalism
0	0.00%		Journalism/Print Journalism
0	0.00%		Latin
0	0.00%		Latin - Education
0	0.00%		Logistics & Supply Chain Management
2	1.27%		Management/Administrative Management
1	0.63%		Management/Human Resources Management
1	0.63%		Management/International Business Admin
1	0.63%		Management/Operations Management
4	2.53%		Marketing/Advertising & Promotion
2	1.27%		Marketing/Marketing Management
0	0.00%		Marketing/Marketing Research
1	0.63%		Marketing/Retail Merchandising
0	0.00%		Marketing/Sales/Sales Management
2	1.27%		Mass Media/Digital Film Production
1	0.63%		Mass Media/Film Studies
0	0.00%		Mass Media/Media Operations

1	0.63%	Mass Media/Media Production
0	0.00%	Mass Media/Media Studies
0	0.00%	Mathematics/Actuarial Mathematics
0	0.00%	Mathematics/Applied Mathematics
0	0.00%	Mathematics/Statistics
0	0.00%	Mathematics
0	0.00%	Mathematics - Education
2	1.27%	Middle School Education
0	0.00%	Music/Composition
0	0.00%	Music/Instrumental Performance
0	0.00%	Music/Instrumental
1	0.63%	Music/Jazz Performance
0	0.00%	Music/Keyboard Performance
1	0.63%	Music/Vocal Choral
0	0.00%	Music/Vocal Performance
0	0.00%	Musical Theatre
1	0.63%	Music
8	5.06%	Nursing
1	0.63%	Philosophy
1	0.63%	Physical Education
0	0.00%	Physics - Education
2	1.27%	Physics
1	0.63%	Planning/Community Regional Planning
0	0.00%	Planning/Tourism Planning & Development
1	0.63%	Political Science
0	0.00%	Pre-Chiropractic
0	0.00%	Pre-Dental Hygiene
0	0.00%	Pre-Dentistry
0	0.00%	Pre-Engineering
1	0.63%	Pre-Health Profession
0	0.00%	Pre-Law
0	0.00%	Pre-Medicine
0	0.00%	Pre-Occupational Therapy
0	0.00%	Pre-Optometry
0	0.00%	Pre-Pharmacy
0	0.00%	Pre-Physical Therapy
0	0.00%	Pre-Physician Assistant
0	0.00%	Pre-Veterinary Medicine
0	0.00%	Professional Writing
10	6.33%	Psychology
0	0.00%	Public Administration
2	1.27%	Public Relations
0	0.00%	Radiography/Education
0	0.00%	Radiography/Management

0	0.00%	Radiography/Science
1	0.63%	Recreation, Sport and Park Administration
0	0.00%	Religious Studies
0	0.00%	Respiratory Therapy/Education
0	0.00%	Respiratory Therapy/Management
0	0.00%	Respiratory Therapy/Science
0	0.00%	Risk Management and Insurance
3	1.90%	Social Work
0	0.00%	Sociology
0	0.00%	Socio-Political Communication
1	0.63%	Spanish
0	0.00%	Spanish - Education
2	1.27%	Special Education/Cross Categorical
0	0.00%	Speech & Theatre Education/Communication
0	0.00%	Speech & Theatre Education/Theatre
0	0.00%	Technology Education
1	0.63%	Technology Management
0	0.00%	Theatre Studies
0	0.00%	Theatre/Acting
0	0.00%	Theatre/Design/Technology/Stage Mgt
0	0.00%	Wildlife Conservation & Management
12	7.59%	Undeclared major
158	Respondents	



. Which institutions did you consider?						
Count	Percent					
73	100.00%					
	Count	Percent				
	1	1.37% Arizona State University, Ozarks Technical College				
	1	1.37% Benedictine College				
	1	1.37% Benedictine College; University of Missouri - St. Louis;				
	1	1.37% California State University, Fresno				
	1	1.37% Colorado State University				
	1	1.37% Drury College				
	1	1.37% Drury University				
	1	1.37% Drury, Bryan, and OTC				
	1	1.37% Drury, Thomas More College, Benedictine				
	1	1.37% druy				
	1	1.37% Dury				

_			
	1 1.3	37%	Evangel University
	1 1.3	37%	Evangel, Drury
	1 1.3	37%	Evangel, UTSA
	1 1.3	37%	George Mason University
	1 1.3	37%	Kansas State University
	1 1.3	37%	Kennesaw State University
	1 1.3	37%	Lakeland College, University of Wisconsin-Madison, Evangel University, Drury
	1 1.3	37%	Liberty University
	1 1.3	37%	Loyola University Chicago and UMKC
	1 1.3	37%	MCCKC
	1 1.3	37%	mizzou
	1 1.3	37%	Mizzou
	1 1.3	37%	Mizzou, Lindenwood, MSU
	1 1.3	37%	Mizzou, SIUE
	1 1.3	37%	Montana State Univ, NV State Univ, TN State Univ, AZ State Univ
	1 1.3	37%	MS&T, UMC
	1 1.3	37%	Murray KY
	1 1.3	37%	New York institutions
	1 1.3	37%	Northwest Missouri State Univeristy, UMKC
	1 1.3	37%	Northwest Missouri State University
	1 1.3	37%	Northwest Missouri State University, University of Missouri
	1 1.3	37%	NW Missouri State
	1 1.3	37%	ole miss
	1 1.3	37%	OU, University of Indianapolis
	1 1.3	37%	Ozark Technical Community College
	1 1.3	37%	Rockhurst
	1 1.3	37%	ROLLA
	1 1.3	37%	SEMO
	1 1.3	37%	SLU
	1 1.3	37%	South Dakota State University
	1 1.3	37%	Southeast Missouri State University
	1 1.3	37%	Southwest Baptist University
	1 1.3	37%	Truman
	1 1.3	37%	Tulane, Baylor, Southern University in Texas, Harding University
	1 1.3	37%	U of Arkansas, Fayetteville; MSSU, Joplin
	1 1.3	37%	UC BERKLEY
	2 2.7	74%	UMKC
	1 1.3	37%	UMSL
	1 1.3	37%	Universiry of Missouri- Saint Louis
	1 1.3	37%	Universit of Central Missouri, SEMO
	3 4.1	11%	University of Arkansas
	2 2.7	74%	University of Central Missouri
	1 1.3	37%	University of Kansas
	1 1.3	37%	University of Miami

	1	1.37% University of Missiouri- Columbia, and Avila
	3	4.11% University of Missouri
	1	1.37% University of Missouri Columbia
	1	1.37% University of Missouri Kansas City
	2	2.74% University of Missouri-Columbia
	1	1.37% University of Missouri-Columbia, University of Missouri- Kansas City
	1	1.37% University of Nebraska at Omaha, University of Tulsa
	1	1.37% University of North Texas
	1	1.37% University of Texas-Austin
	1	1.37% washington, semo
	1	1.37% Webster University, St. Louis University
73	Respondents	s

Q5. Please rate how important the following issues were in choosing which four-year college to attend: - Location						
Count	Percent					
65	41.67%		Extremely important			
31	19.87%		Very important			
33	21.15%		Moderately important			
18	11.54%		Slightly important			
9	5.77%		Not at all important			
156	Respondents					

Q6. Please rate ho	Q6. Please rate how important the following issues were in choosing which four-year college to attend: - Cost						
Count	Percent						
78	50.00%		Extremely important				
48	30.77%		Very important				
22	14.10%		Moderately important				
6	3.85%		Slightly important				
2	1.28%		Not at all important				
156	Respondents						

Q7. Please rate ho	Q7. Please rate how important the following issues were in choosing which four-year college to attend: - Academic quality						
Count	Percent						
78	50.00%		Extremely important				
60	38.46%		Very important				
12	7.69%		Moderately important				
6	3.85%		Slightly important				
0	0.00%		Not at all important				
156	Respondents						

Q8. Please rate how important the following issues were in choosing which four-year college to attend: - Scholarships						
Count	Percent					
34	21.79%	Extremely important				
42	26.92%	Very important				
42	26.92%	Moderately important				
21	13.46%	Slightly important				
17	10.90%	Not at all important				
156	Respondents					

Q9. How did Misso	Q9. How did Missouri State University compare to the institution you considered in the following areas? - Location						
Count	Percent						
42	42.86%		Better				
38	38.78%		The same				
18	18.37%		Worse				
98	Respondents						

Q10. How did Missouri State University compare to the institution you considered in the following areas? - Cost						
Count	Percent					
63	64.29%		Better			
22	22.45%		The same			
13	13.27%		Worse			
98	Respondents					

Q11. How did Missouri State University compare to the institution you considered in the following areas? - Academic quality								
Count	Percent							
31	31.63%	Better						
52	53.06%	The same						
15	15.31%	Worse						
98	Respondents							

Q12. How did Miss	souri State University compare	to the institution you considered in	the following areas? - Scholarships
Count	Percent		
21	21.43%	Better	
52	53.06%	The same	
25	25.51%	Worse	
98	Respondents		

Q13. Did you utilize the Missouri State website for the transfer process?						
Count	Percent					
147	94.23%		Yes			
9	5.77%		No			
156	Respondents					

Q14. How helpful v	Q14. How helpful was the Missouri State website in answering your transfer questions?						
Count	Percent						
17	11.89%		Extremely helpful				
67	46.85%		Very helpful				
42	29.37%		Moderately helpful				
12	8.39%		Slightly helpful				
5	3.50%		Not at all helpful				
143	Respondents						

		iviissouri c	state website	e for in the transfer process?
Count	Percent			
134	100.00%			
	Count	Percent		
	1	0.75%		application
	1	0.75%		Application
	1	0.75%		Application for admittance
	1	0.75%		Application Process
	1	0.75%		Application Process, maps
	1	0.75%		application, advising
	1	0.75%		Application, Financial Ald, Information about the college, Map of campus
	1	0.75%		Application, Information about what steps I needed to take when enrolling, Information costs and financial aid
	1	0.75%		Application, phone numbers
	1	0.75%		Applications and deadlines.
	1	0.75%		Applying
	1	0.75%		Background research on Major options and steps for completing the process. Also, tracredit information.
	1	0.75%		basically everything, it was very easy and very organized
	1	0.75%		Before transferring
	1	0.75%		Blackboard, Easy to follow online transfer setup.
	1	0.75%		Campus, classes, and tuition.
	1	0.75%		Checking for credits that would transfer, the enrollment process, FAQ's, etc.
	1	0.75%		Checking to see what cousres were going to transfer from my other school.
	1	0.75%		Checklists
	1	0.75%		Comparing my classes that I had taken to see what they transferred as to Missouri Sta
	1	0.75%		Contact info and process
	1	0.75%		Contact info, application, scholarship research
	1	0.75%		contact information
	1	0.75%		Contacting specific individuals at the school, using the maps, the housing process, etc
	1	0.75%		Cost, majors, tranferring credits, and classes
	1	0.75%		Costs, scholarships, academics, sports, greek life
	1	0.75%		course catalog, housing, amenities, offered majors
	1	0.75%		evaluation equivalency sheet
	1	0.75%		everything
	1	0.75%		Everything

-			
	1	0.75%	Filling out applications and finding information.
	1	0.75%	Financial Aid Information as well as getting my account set up.
	1	0.75%	Financial aid information, deadlines, costs, phone numbers, names of who to contact, directions, majors, and minors
	1	0.75%	Find phone numbers, learn about degrees, etc.
	1	0.75%	Finding information about the school and courses. Department email addresses.
	1	0.75%	finding major. locating departments and people to talk to.
	1	0.75%	Finding out when registration deadlines were and how to get in contact with an advisor
	1	0.75%	Finding out which of my classes from the University of Central Missouri would transfer to Missouri State.
	1	0.75%	Finding phone numbers and transfer requirements.
	1	0.75%	Finding tuition costs, available majors, and contacting admissions and scholarship offices.
	1	0.75%	Finding which classes I would be needing, looking through my degree audit, maps to find where everything was, scholarship opportunities.
	1	0.75%	For steps to find any information on what was needed to transfer here I used my.missouristate.edu to find out most information that was needed.
	1	0.75%	getting financial aid sorted, classes
	1	0.75%	Getting to talk to my advisor and plan my classes out for the upcoming semester
	1	0.75%	How many credit hours were needed to transfer and the GPA.
	1	0.75%	How to access webpages and maps
	1	0.75%	How to go about the process
	1	0.75%	How to send my transcripts and applying to MSU.
	1	0.75%	I checked credit transfer equivalences. I also took a virtual tour of campus.
	1	0.75%	I looked at the whole list of what it said that transfer students needed to do. I did everything on that list
	1	0.75%	I looked up everything I needed to do to prepare me to transfer and what I would do once I was admitted.
	1	0.75%	I looked up information about the process in general, and about the CMB program. I filled out my application online. I also used it to set-up a campus tour and locate parking.
	1	0.75%	I looked up the transfer process and the online map so I would know where the buildings are.
	1	0.75%	I spend a lot of time looking at the transfer equivilancy pages, the required courses for my major, and other general transfer pages.
	1	0.75%	I used it for everything considering I was in Texas the entire time I was working on the transfer process.
	1	0.75%	I used it mainly for contact information and to register for classes.
	1	0.75%	I used it to fill out the application and look at majors and minor.
	1	0.75%	I used the tranfer equ. table
	1	0.75%	I used the website to fill out my application and look into how my classes would transfer.
	1	0.75%	I used the website to look at the tranfer requirements, to see what scholarships and financial aid were available and to look up information that I needed about transferring.
	1	0.75%	I used the website to make sure I had all my information in, to look at classes, and make sure my finances were taken care of.
	1	0.75%	I utilized the Missouri State website to learn more about the school and to create My Missouri State page.
	1	0.75%	I utilized the web site mostly for transfer credit evaluations, but also explored on campus activities, courses that would be required of me, and things for the College of Education (i.e. Advising).
	1	0.75%	I wanted to see what classes would transfer and I looked at the offered degree programs
	1	0.75%	I was able to see what the requirements were for graduating with my Majors, & Damp; was able to see the upcoming schedule of classes.

1 0.7	75%	I went in to the website to look for the online application and to check out the housings and other stuffs about Missouri State.
1 0.7	75%	Info for dates, transfer procedures, financial aid documents, etc,
1 0.7	75%	Information about the school, especially about costs.
1 0.7	75%	Information about what I would need to do to get the transfer process completed.
1 0.7	75%	Information for the transfer process
1 0.7	75%	Information on applying, transfer credit requirements, tuition information, general education requirements, majors offered, etc.
1 0.7	75%	Instructions on what I needed to do.
1 0.7	75%	it was a few months ago, I really don't remember.
1 0.7	75%	Just about everything from application to enrollment.
1 0.7	75%	Learning the services available, choosing my schedule, finding where everything is located
1 0.7	75%	lookin up major and credit transfers
1 0.7	75%	Looking at the nursing program as well as the general education program.
1 0.7	75%	Looking for cost, programs, professor credentials, etc.
1 0.7	75%	Looking up campus maps, registration tools, online campus catalog
1 0.7	75%	Looking up requirements, who to contact and addresses
1 0.7	75%	making sure all my paperwork was turned in and i got my classes scheduled.
1 0.7	75%	Making sure my credits transferred correctly.
1 0.7	75%	my application, costs
1 0.7	75%	nothing it was sooo useless
1 0.7	75%	numbers for the financial aid office and for the housing department
1 0.7	75%	Online application
1 0.7	75%	Online application, credit equivalency Information
1 0.7	75%	online enrollment and information for transfer steps
1 0.7	75%	Phone Number and appling to get in
1 0.7	75%	prices and course guidelines for my major.
1 0.7	75%	Programs available, Dual Programs, costs, phone numbers, demographics, crime, course schedules, transfer info., college schedule, faculty info
1 0.7	75%	Registering for classes, checking academic records
1 0.7	75%	registering, learning about events, tuition, other information about the college
1 0.7	75%	Research of my intended major, the meal plans, food services, campus maps, parking passes, tuition costs, classes and descriptions, and registration.
1 0.7	75%	Scholarships, Financial Aid, Costs
1 0.7	75%	searched housing, got a MSU account, set up MSU email, advising, and class enrollment
1 0.7	75%	searching out tuition costs, filling out an application, registering for classes, paying fees, etc.
1 0.7	75%	Teachers and Building locations.
1 0.7	75%	The application process and determining my general education needs upon transferring as well as my needs for my major.
1 0.7	75%	The Application.
1 0.7	75%	The pages that tell you about the people that will help you with the transfer the credit transfer page. calculate the cost. the steps i needed to take
1 0.7	75%	The process was quicl
1 0.7	75%	The Transfer Check-List and addresses.
1 0.7	75%	The transfer checklist was very helpfull.
1 0.7	75%	The transfer links, admissions pages, and to get addresses and phone numbers. As well as
		to research information on the University as a whole.

	1	0.75%	The Transfer Student Checklist and transfer scholarship listings.
	1	0.75%	To answer questions regarding transfer guidelines and credit transfer.
	1	0.75%	to check tranfer of credits and advisor
	1	0.75%	To conact an advisor
	1	0.75%	To determine my transfer credits
	1	0.75%	To enroll and find numbers to call people to ask questions.
	1	0.75%	to figure out what I needed to do next in the process and for contact information.
	1	0.75%	To fill out the actual application and check deadline dates
	1	0.75%	to find email addresses of advisors. to look at the transfer process.
	1	0.75%	to get contact numbers of people to help me
	1	0.75%	To know whether my credits would transfer
	1	0.75%	To look up tuition costs and programs
	1	0.75%	to read about the school
	1	0.75%	to see how many hours you need to transfer.
	1	0.75%	To see what classes might transfer.
	1	0.75%	to transfer to MSU
	1	0.75%	to view the transfer credits section and course number
	1	0.75%	Transcripts, Information Contacts, Application Information and Downloads
	1	0.75%	transfer application and campus housing.
	1	0.75%	Transfer credit equivalency, transfer process checklist, finding my advisor
	1	0.75%	transfer credits
	1	0.75%	Transfer equivalency worksheet
	1	0.75%	Transfer equivlancies, course scheduals, online application
	1	0.75%	tuition cost, class schedule, class search, etc
	1	0.75%	Understanding the steps it took to get enrolled/financial aid.
	1	0.75%	Used it for everything except a phone meeting with an advisor to get classes.
	1	0.75%	Various facts, information, and instructions for transfer students
	1	0.75%	What I'm supposed to be doing and in what order.
	1	0.75%	Who to call, what was needed to transfer, dates and many other things.
134	Respondents		

Q16. Wa	Q16. Was there anything you needed on the Missouri State website that we did not provide?				
Co	unt Perce	ent			
	26 18.18	%	Yes (please explain)		
	Count	Percent			
	1	3.85%	1.off- campus housing information or nontraditional roommates searching for apartments 2. Advising advanced for transfer course equivalencies		
	1	3.85%	a better understand what exactly i was paying for and how it all broke down		
	1	3.85%	A better way to see what was lacking in application process. Many times, I was told that I did not have anything lacking but actually did which made the process go very slow, and I was late in registering for classes because of this (and I am very far along, so there are not many classes needed).		
	1	3.85%	A list of transferable credits would have been nice		
	1	3.85%	As a transfer student I would have liked to see more about advisement and how advisors are selected or chosen. It was difficult for me to find that information. Also a Soar type session for out of state transfers would have been helpful. I didn't want to attend with freshman and relearn what the college experience was about.		
	1	3.85%	Better design, layout, and links		

	1	3.85%		better list of transfer codes, more explicit detail on the transfer process, suggested timeline
				with transfer student to do list
	1	3.85%		Catalog of classes; yearly schedule, especially of starting dates of classes
	1	3.85%		Clearer information about residence.
	1	3.85%		easier access to list of gen eds
	1	3.85%		Exactly how each credit would transfer. It basically says that it will or won't transfer, but then I get here and my 4 hour biology class that counted as a gen ed at SEMO is only counted here as an elective and was worthless to take.
	1	3.85%		explanations arent very exact
	1	3.85%		I felt that some of the addresses and information pertaining to the people to contact was a bit hidden in the website, but was still accessable.
	1	3.85%		I found it hard to get information on everything i need to transfer such as housing and who i need to call or email to explain the fine details of the process.
	1	3.85%		I had planned on living in the dorms, and was never informed of the March 19th deadline for submitting the application and deposit. My application had been turned in long before this date, but I paid my deposit three days late (because I didn't know there was a deadline) so I had no say in which dorm I would live in or who my roommates were. I was very, very disappointed with the residence life staff in assisting me with this. I had even taken a tour of the campus a week before the deadline and it wasn't mentioned there either. When I asked why I had never been informed of this crucial date, I was simply told that if I had paid my deposit sooner I would have been fine. If this date is so concrete and imperative to know, I suggest putting it in bold print and in multiple locations of the residence life website.
	1	3.85%		I needed a better way to compare all of my California-transferred classes to those available at MSU.
	1	3.85%		I was told that my credits would transfer as long as they are on the transfer worksheet, however it was not made clear where they would transfer and if they did not transfer to where I needed them, how to get them there. For example, I took a history course at SEMO for a general education requirement and it transferred here into some category other than a history credit. I am taking another history course at the same level to meet the general education requirement and I don't think it is needed.
	1	3.85%		I was unable to access the my missouri state information from Northwest. I was however able to access it from home.
	1	3.85%		Information about study abroad is not easy to follow and/or navigate.
	1	3.85%		It was hard to find information about the classes that are needed. What are the requirements?
	1	3.85%		OCC was not clearly explained as to how it is applied to classroom workload, ones grades , and ablility to be awarded scholarships is not expressed thoroughly. It does discuss the college being very proactive with community volunteerism, though it does not connect this with affecting one's grade, etc. After one year as a resident you will not be considered a resident as one would be in most other states, with a lower tuition like others who are paying state taxes. In North Dakota you are a resident after 30 days! My friends and I moved here to become permament residents and were quite surprised by the information. I am not complaining with the statements made. I do however feel that both of these area should be more thoroughly expressed for better student understanding in the future (scholarship was clear). I myself have been enjoying the OCC activities which I have been involved in.
	1	3.85%		The list on the Clinical Laboratory Sciences major page of major requirements is a jumbled mess of semi-colons, commas, and "or, and". I could not understand which classes were required as prerequisites for the major. I'm not sure if emphasis in Micro, Molecular or Management make a difference in the requirements. It was difficult to reach the advisers for this major. The BiomedicalSciences@missouristate.edu e-mail apparently no one checks. Dr. Garrad could not understand my voicemail, so I go no response from him. Finally after contacting Adult Services, they reached these advisers for me and they called back. At least I got released to register, but this is also why I'm just taking the prerequisites here for Arizona State's CLS major.
	1	3.85%		The Missouri State website is, to be nice, junk. It's incredibly disorganized and is poorly arranged. Many of the links I tried to use were from the old site and weren't ported over, so they didn't function. The search feature is terrible, and does not yield the necessary search results.
	1	3.85%		The website was frequently down, dead links, etc.
	1	3.85%		Transfer credits had to be sorted out in person.
	1	3.85%		Transxript information.
1	17 81.82%		No No	
1	43 Respondents			

Q17. Within how many months before attending Missouri State did you make your first contact with us to begin the transfer process?				
Count	Percent			
61	40.13%		1 - 3 months	
57	37.50%		4 - 6 months	
33	21.71%		6 - 12 months	
1	0.66%		More than 12 months	
152	Respondents			

Q18. How many cr	Q18. How many credit hours did you transfer to Missouri State?				
Count	Percent				
14	9.21%	Less than 24 credit hours			
56	36.84%	24 - 40 credit hours			
12	7.89%	41 - 50 credit hours			
17	11.18%	51 - 60 credit hours			
53	34.87%	60 credit hours or more			
152	Respondents				

Q19. Did your college credit transfer to Missouri State the way you expected?					
Count	Percent				
89	58.55%		Yes		
63	41.45%		No		
152	Respondents				

Count	Percent		
59	100.00%		
	Count	Percent	
	1	1.69%	27 out of 30 of my credits transfered which still puts me as a technical freshman, so it is hard to catch back up. My Math 101 did not transfer like I expected it to since Missouri St and Southeast Missouri State have the same math ALEKS program.
	1	1.69%	A few classes did not transfer down for the same credit, even though the same information is taught it the classes.
	1	1.69%	A number of credits transferred as only electives, resulting in my retaking of two classes
	1	1.69%	After I came to MSU and got advising, I found some important college credits did not transfer to Missouri State and I had to retake them, including human anatomy, physiology ped 100, biochemistry, and writing courses. I hope the adivisor or GE adivisor could adm more classes I expected because I had good GPA in previous school.
	1	1.69%	As stated previously
	1	1.69%	because i took upper level classes my freshman yr they wouldnt count here til i got to tha grade level, and then even then they couldnt promise me they would count. i have to get them evaluated.
	1	1.69%	Because none of the classes i needed to transfer did. I guess Missouri State is just at a higher level than the university i came from
	1	1.69%	Because they didnt accept all the classes that i took at my other school.
	1	1.69%	Did not fill the same requirements even though they were essentially the same credits.
	1	1.69%	Dont know, still fighting for them, name change is not enough to stop me from wanting th transfererred here. Makes me upset.
	1	1.69%	Error at Avila on transcripts. Working it out hopefully. Also, appealing one of my classes. that works out, everything will be transferred as expected.
	1	1.69%	Four of my previously taken classes transferred as general electives when they should he fullfilled a general ed requirement.

1 1.69%	Had trouble getting a 5 hours science and lab class to transfer
1 1.69%	I did not receive a notification of my credits being transfered properly.
1 1.69%	i dont know. they should have because now I am retaking classes and its pointless because I have already learned this stuff.
1 1.69%	I expected less of my credits to transfer because i have been told that it is hard to trafer from William Jewell because alot of the class credits do not transfer
1 1.69%	I expected to curriculum for MSU to be more like the curriculum for the universities in California but it did not, so the majority of my classes count as electives instead of counting as even lower division credits.
1 1.69%	i had lower math courses that i took that would not transfer. it really kind of ticked me off. i think the university should accept all credits
1 1.69%	I had several classes that, on the online source, were supposed to transfer over as other classes; however, when I met with the transfer advisor I lost those credits.
1 1.69%	I lost some AP credit from taking the AP english exam in high school and anatomy did not transfer.
1 1.69%	I received a statement with over 25 of my previous classes not properly transferred. Also, the fact that I had already attained my AA was not properly noted (and from what I can tell, still isn't, even though I went in to the office & Description and was assured it would be taken care of within the week). I was given the explanation that my courses didn't transfer because either the description from my previous schools didn't fit, or was too vague. I spent hours going to every website of every school I attended, copying the descriptions, creating a document where I placed their descriptions next to MSU's, & Descriptions in to meet with the department head to have some of it taken care of. The rest has still not been taken care of, & Description and the still not been taken care of, & Description and the still incomplete that I received from MSU simply looked like laziness. I have a lot of footwork still left for me to do to clean up after someone who didn't properly do their job.
1 1.69%	I thought they would be recognized as the same courses but they aren't.
1 1.69%	I took a&p 1 and 2 and they just transferred as electives instead of MO St's anatomy and physiology. Their the exact same classes but they won't transfer because one lab uses fetal pigs and the other uses cadaver.
1 1.69%	I was expecting my Critical Thinking credit to transfer in as the same. I was also expecting my Educational Psychology credit to fulfill the Psychology requirement.
1 1.69%	I was hoping for more credits to transfer, but coming from a private school that didn't happen.
1 1.69%	I was hoping to have all of my credits transfer, but certain ones were left out or deemed non transferable. I have to meet with a couple of professors to discuss these transfer credits (Ecology credit) and hopefully it will all be fixed.
1 1.69%	Introduction to Graphic Design, Typography and Fundamentals of Oral Communication
1 1.69%	It didn't transfer my entire Associates degree over to Missouri State. It did a course by course evaluation.
1 1.69%	It was nothing on the fault of Missouri State, I don't think. Some of the courses that I took at Truman were classified as "too specialized." For example, I may have taken a 200 level course, that would not cover a simple 100 level gen ed credit, even though I did more work for that.
1 1.69%	Many of my classes transferred as electives and need reevaluation.
1 1.69%	Many transferred as electives.
1 1.69%	Missouri State would not accept my college credits from my out of state university even though they matched up almost exactly with the corresponding Missouri State classes. No reason was given to me why the did not transfer the way I expected them to.
1 1.69%	Most of my general education credits did not transfer at all and I was stuck with 50+ credit hours that were mostly just dropped. It is my fourth year in a college or university and I will probably be here for two more years at the very least.
1 1.69%	My advisor told me that the degree I had earned at the University of Wisconsin would not fulfil the requirements for general education, because it was called an Associate's of Arts and Science. Due to the title of my degree, she thought it was a techical degree, even though it isn't, and is actually designed to fulfil the gen ed requirements of any liberal arts college. I had to talk to the assistant provost about my problem, and he said the MSU should transfer my degree as the fulfilment of any gen ed which aren't specific to MSU in particular. I still haven't received the credit I should have for my degree as yet. Since the Associate's of Arts and Science is a two year program, I should have Junior status, and I only have Sophomore status right now.

	1	1.69%	My English classes did not transfer the way I expected. I lost credits for one class that correlates to a class that Missouri state took the credits for.
	1	1.69%	My Human Anatomy and Histology classes didnt transfer from Mizzou for some apparent reason even though they were with a human cadiver.
	1	1.69%	My MGT100 class didn't transfer at all, and I was denied the 42 Articulation Agreement based on a class that wasn't needed for my major. I ended up having to take 3 freshman classes which were not necessary, and I only found out about this from the advisors when it was too late.
	1	1.69%	My PE credits are being questioned, the math I took there doesnt count as a prerequisit for a higher math course here, even though it is basically the same class, my three dance credits will not transfer as dance credits here or at least PE credits
	1	1.69%	My transcript has yet to be fully evaluated. It's been next to impossible trying to get someone to sit down with me and review my transcript(s), so that I can have a definitive answer on which credits will or will not be accepted and applied to my degree. There is no reason that any of my transfer credit should not be accepted, I just haven't been able to get anyone to sit down with me and review it.
	1	1.69%	Not every class counted, some were just electives and at my other school they went towards my degree. Another thing-my math class was called math 117-college algebra and it is the same class here but it is called math 135 so i have to retake college algebra AGAIN.
	1	1.69%	Only 25 of my 50-some credit hours transferred from College of the Ozarks. I know this is not Missouri States fault, though.
	1	1.69%	Some classes that counted towards my major in Tennessee and in Idaho did not count for this school. I have yet to meet with someone to see if I will receive credit for some of my previous classes.
	1	1.69%	Some credits not considered
	1	1.69%	Some levels of classes did not adequately measure up to what I was matched with.
	1	1.69%	Some of my classes did not automatically transfer over, and due to this inconvenience, I haven't been able to meet with the department head that I have to meet with to discuss getting the courses transferred. Fortunately, the three classes in that department aren't classes that I would be taking immediately, so I still have a little time to meet with the appropriate person. However, the fact that we can't conclude this over the phone/email is very frustrating, and it's quite honestly unnecessary to meet in person.
	1	1.69%	Some of my classes did not transfer. I have to retake several of my high level classes
	1	1.69%	Some of my Freshman science credits were not accepted.
	1	1.69%	Some of my more basic classes did not transfer, that should have, also a lot of my more specific classes only transferred as electives or not at all
	1	1.69%	Some of the Relgion classes transfered that i didnt expect
	1	1.69%	The physics department approved for me to take a summer course before starting to attend here and it transfered as physics electives instead of PHY 204. I expected that to be a basic course for which I would have no trouble transferring. I also had a geology class transfer to geography, but that does not really matter to me.
	1	1.69%	The same classes are not offered here, or there is a minor difference that makes no difference when one actually takes the course, so I have to retake a gen-ed again.
	1	1.69%	There were several classes that have transferred to all my other colleges (3 colleges) that did not transfer to Missouri. But with talking to department heads, most were able to be transferred in. But it was a time consuming process
	1	1.69%	They did not transfer into the proper categories.
	1	1.69%	They told me they should all transfer and they didnt
	1	1.69%	They were transferred as elective classes instead of classes that would properly fit into my major minor. All problems have been resolved.
	1	1.69%	Transferred as a lower class equivalent than expected.
	1	1.69%	University of Missouri has a different gen ed program, so I have had to start over for the most part.
	1	1.69%	was not given credit for the correct classes that I had taken - management was coded as marketing, exact same classes at prior institutions were coded as electives.
	1	1.69%	You don't have the major I want to study.
59	Respondents		

Q21. Which class of	Q21. Which class option most appeals to you?				
Count	Percent				
124	81.58%		Primarily courses offered during the day		
4	2.63%		Primarily courses offered in the evening		
3	1.97%		Primarily courses offered online		
18	11.84%		Combination of courses offered in the evening and online		
3	1.97%		None of these appeal to me.		
152	Respondents				

Q22. Please indicate your level of agreement with the following statements: - The staff has been helpful when I have contacted the Missouri State Office of Admissions.				
Count	Percent			
75	49.34%	Strongly agree		
62	40.79%	Moderately agree		
7	4.61%	Neither agree nor disagree		
5	3.29%	Moderately disagree		
3	1.97%	Strongly disagree		
0	0.00%	Not applicable		
152	Respondents			

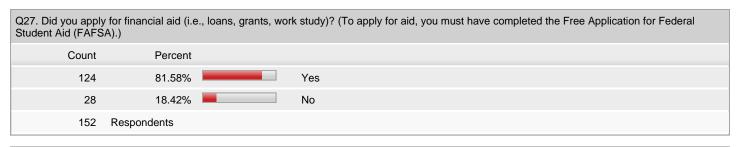
Q23. Please indica	te your level of agreement with the foll	owing statements: - I received my admission letter on a timely basis.
Count	Percent	
81	53.29%	Strongly agree
54	35.53%	Moderately agree
10	6.58%	Neither agree nor disagree
5	3.29%	Moderately disagree
2	1.32%	Strongly disagree
0	0.00%	Not applicable
152	Respondents	

Q24. Please indica helpful.	ate your level of agre	eement with the follow	wing statements: - The information I received following my admission has been timely and
Count	Percent		
66	43.42%		Strongly agree
58	38.16%		Moderately agree
15	9.87%		Neither agree nor disagree
6	3.95%		Moderately disagree
7	4.61%		Strongly disagree
0	0.00%		Not applicable
152	Respondents		

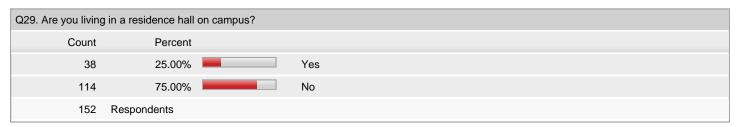
Q25. Please indica	ate your level of agreement v	th the following statements: - The Transfer To Do Checklist I received with my Admission packet has
Count	Percent	
71	46.71%	Strongly agree
48	31.58%	Moderately agree
28	18.42%	Neither agree nor disagree
2	1.32%	Moderately disagree
1	0.66%	Strongly disagree
2	1.32%	Not applicable
152	Respondents	

Please e	xplain if you di	isagree wit	h any of the	above statements so we may improve our customer service:
Count	Percent			
41	100.00%			
	Count	Percent		
	1	2.44%		adivising for transfer course equivalencies earlier is better, either online or phone calls financial aid worked a little slowly
	1	2.44%		Again, I wish I had been better informed of the residence hall deposit deadilne. I was to that because I was a transfer student, and not a freshmen, I was not automatically giver packet which contained the March 19th deadline. Had I known that this packet even exi I would have requested it. This should automatically be given to transfer students, not jufreshmen.
	1	2.44%		Housing and financial aid information came very late
	1	2.44%		I didn't like the process for receiving room information. I applied in May of 2010 and received room information in late early August, which made it hard for me to know who my roommates would be etc.
	1	2.44%		I didn't understand that I had to do a lot of the paperwork online, so when I called to find why I hadn't received forms in the mail they told me they were all online. This was differ from NCMC and NWMSU.
	1	2.44%		I do not disagree with any of them.
	1	2.44%		i dont dissagree
	1	2.44%		I feel that students are not kept up to date as much as they should be about their finance aid status. I spend most of my time in the dark wondering if I am going to be able to pay anything here at the school. It is october and I still haven't received an award letter and have done everything asked of my as it was asked. I still don't know if I can even afford go to school here.
	1	2.44%		I had a hard time finding the buildings I needed to go to and when I wanted to set up a t nobody helped me.
	1	2.44%		I had a terrible experience with multiple people telling me different information that didni match up. Very, very frustrating!
	1	2.44%		I had to wait quite a while to hear back whether I was accepted, or not. Very stressful.
	1	2.44%		I have found the only confusion was with being told to have my residency changed by the people working in Voc"Rehab to Admissions. The sistuation was remedied by Mr. Simpson. Other than that; and even then, everyone has always been, even to date, very hospitable.
	1	2.44%		I received a course equivalency statement with over 25 of my previous classes not prop transferred. Also, the fact that I had already attained my AA was not properly noted (and from what I can tell, still isn't, even though I went in to the office & poke with my admissions contact, and was assured it would be taken care of within the week. It does show up properly online at any rate). I was given the explanation that my courses didn't transfer because either the description from my previous schools didn't fit, or was too value spent hours going to every website of every school I attended, copying the description creating a document where I placed their descriptions next to MSU's, & price ample to go i meet with the Art Department head to have some of those classes taken care of. The rehas still not been taken care of, & price ample the courses have very extensive descriptions, many of which are nearly identical to MSU, so my course equivalency worksheet that I received from MSU simply looked like laziness. I have a lot of footwork still left for me to clean up after someone who didn't properly do their job originally.

1	2.44%	I received information late more than once but had been lucky enough to have a family member who knew what i had to do and told me so i called to make sure verify the deadlines	
1	2.44%	I received my e-mail of admittance long before the mailed letter. I'm not sure why it took so much longer after the e-mail.	
1	2.44%	i suggest that the financial aid and admissions office get their information straight before sending it to students. i received a letter from admissions saying that I had recieved a scholarship and then a month later got a letter from financial aid saying that I did NOT receive that scholarship and it was a mistake on their part. I've also had trouble with the financial aid people with loans that I have taken out and they just dont seem to care and they blame their mistakes on the student.	
1	2.44%	I was unable to register for one of my classes due to the fact transfer student register later than everyone else so they have less options.	
1	2.44%	I'm attending MSU for a semester, while I work to transfer to another school. After explaining my situation to my advisor, I received several emails asking why I hadn't chosen a major yet, etc. I don't think I would have received these things if they had actually taken the time to remember my situation and who I was. I basically had to navigate the entire transfer process myself.	
1	2.44%	It has just been a confusing mess	
1	2.44%	It took a while to process the application. I thought it would be faster but with so many students, I understand	
1	2.44%	It took forever to get my acceptance letter, and the office of admissions was slow in getting me caught up with class scheduling	
1	2.44%	It took Missouri State 5 months to figure out my billing information and in the end, i got charged a finance fee for it.	
1	2.44%	It took quite a while to get my admissions letter and information	
1	2.44%	Let them what to expect with everything as far as classes and the campus, i say mive information wouldnt hurt.	
1	2.44%	My answer to question 17 is the same for this question	
1	2.44%	My Transfer advisor Made me feel forced into some class decisions	
2	4.88%	n/a	
4	9.76%	N/A	
1	2.44%	None	
1	2.44%	one of the colleges that was said to be required I had never attended and it made the admission process far too long	
1	2.44%	Send information about why the application process is being put on hold. My application was on hold for 2 months before I discovered why	
1	2.44%	Some things were a little unclear. The parking arrangements was a problem for the first week.	
1	2.44%	Tell me what scholarships I qualify for! It is frustrating to be a 3.6+ GPA honors college student that is part of the Pride drum line that does not have a scholarship. I am working harder than most people who have one, and the numbers even say so! I just would like more scholarship opportunity as a transfer. If there is more than the few listed on the site, I would like to receive information on it when I was applying.	
1	2.44%	The application process was very slow because of the discrepancy in the counselor telling me whether not materials were lacking.	
1	2.44%	The staff wasn't as helpful as I thought. Sometimes the e-mails would take days to get back, when I needed to know information before the next day. I had to get 6 credit hours over the summer to move into a house, so I had alot of miscommunication with admissions for this.	
1	2.44%	There were a few more things that needed to be done that weren't on the to do list and it gave no idea of a generic timeline for things. It needs a better order of processes and typical length of time estimates with suggested start dates for each step in the process. That would be very helpful.	
1	2.44%	Very confusing process for transfer students to register for classes due to the soar program. Very upsetting to not be told about certain things that must be done before a transfer student can enroll in classes (soar program again)	
41 Respondents			







Q30. How satisfied were you with the service you received from the Missouri State Residence Life and Services (Housing) in setting up your on-campus living arrangements?						
Count	Percent					
14	36.84%		Very satisfied			
12	31.58%		Moderately satisfied			
7	18.42%		Neither satisfied nor dissatisfied			
4	10.53%		Moderately dissatisfied			
1	2.63%		Very dissatisfied			
38	Respondents					

Q31. By what	means did you	learn how to	o enroll (i.e., be	advised and re	gister) for your fall 2010 classes? (Check all that apply)
Count	Responder	nt %	Response %		
71	47.0	02%	25.72%		Received the "Checklist for Admitted Transfer Students" that arrived in the mail
84	55.6	63%	30.43%		Read the instructions on the Missouri State website
57	37.7	75%	20.65%		Called my Missouri State academic department
46	30.4	46%	16.67%		Called Missouri State Office of Admissions
18	11.9	92%	6.52%		Other (please specify)
	Count	Percent			
	1	5.56%		a student here I	ast year helped me
	1	5.56%		advisor	
	1	5.56%		emailed advisor	
	1	5.56%		had student hel	p me
	1	5.56%			s never given an advisor and still do not have an advisor since I was unable t since I was at another school.
	1	5.56%		I called the CO	BA advisement center

	1	5.56%	I came in person due to some confusion in the advisement office.
	1	5.56%	I spoke to an advisor who told me to go to the website.
	1	5.56%	knew how to register from prior year
	1	5.56%	learned on my own
	1	5.56%	Met with advisor who told me what I needed to do
	1	5.56%	My Coach
	1	5.56%	my fiance already attends and he helped me
	1	5.56%	Online
	1	5.56%	required to see advisor
	1	5.56%	Talked to my transfer advisor
	1	5.56%	Tracy Burck
	1	5.56%	Visited the department, he was fantastic.
151	Respondents		
276	Responses		

Q32. By what	department	were you adv	rised when enrol	olling? (Check all that apply)
Count	Respon		Response %	
93	6	61.59%	56.36%	Department of your major
9		5.96%	5.45%	Academic Advisement Center-University Hall 109
6		3.97%	3.64%	Education Advisement Center-Hill Hall 202
29	1	9.21%	17.58%	Business Advisement Center-Glass Hall 106
4		2.65%	2.42%	Adult Student Services-Carrington Hall 314
10		6.62%	6.06%	Other (please specify)
	Count	Percent		
	1	10.00%		Athletic Achievement Center at Forsyth
	1	10.00%		Biomedical Sciences AdvisorProfessional Bldg
	1	10.00%		Dr Fisher Gerontology
	1	10.00%		Karl Hall
	1	10.00%		Nursing Department
	1	10.00%		Psychology/History
	1	10.00%		Soar
	1	10.00%		through e-mail and phone only
	1	10.00%		transfer services
	1	10.00%		University Hall.
14		9.27%	8.48%	I did not meet with an advisor.
151	Responden	nts		
165	Responses			

	Q33. Please indicate your level of satisfaction with the following: - Advice you received from your MSU advisor regarding what courses to take for your first semester at Missouri State					
Count	Percent					
74	54.01%		Very satisfied			
35	25.55%		Moderately satisfied			
10	7.30%		Neither satisfied nor dissatisfied			
8	5.84%		Moderately dissatisfied			
6	4.38%		Very dissatisfied			
4	2.92%		Not applicable			
137	Respondents					

Q34. Please indica	Q34. Please indicate your level of satisfaction with the following: - Ease of scheduling appointment with your MSU advisor						
Count	Percent						
71	51.82%		Very satisfied				
41	29.93%		Moderately satisfied				
14	10.22%		Neither satisfied nor dissatisfied				
6	4.38%		Moderately dissatisfied				
2	1.46%		Very dissatisfied				
3	2.19%		Not applicable				
137	Respondents						

Q35. Please indica	te your level of satisfaction with	the following: - The amount of time you spent with your MSU advisor
Count	Percent	
73	53.28%	Very satisfied
34	24.82%	Moderately satisfied
17	12.41%	Neither satisfied nor dissatisfied
9	6.57%	Moderately dissatisfied
1	0.73%	Very dissatisfied
3	2.19%	Not applicable
137	Respondents	

Q36. Please indica	ate your level of satis	sfaction with the follo	wing: - Explanation of your degree requirements by your MSU advisor
Count	Percent		
65	47.45%		Very satisfied
39	28.47%		Moderately satisfied
16	11.68%		Neither satisfied nor dissatisfied
13	9.49%		Moderately dissatisfied
2	1.46%		Very dissatisfied
2	1.46%		Not applicable
137	Respondents		

Q37. Please indicate your level of satisfaction with the following: - The process of registering for classes						
Count	Percent					
63	45.99%		Very satisfied			
45	32.85%		Moderately satisfied			
20	14.60%		Neither satisfied nor dissatisfied			
5	3.65%		Moderately dissatisfied			
3	2.19%		Very dissatisfied			
1	0.73%		Not applicable			
137	Respondents					

Q38. Please indicate your level of satisfaction with the following: - Your understanding of your Transfer Evaluation of Credit						
Count	Percent					
46	33.58%		Very satisfied			
53	38.69%		Moderately satisfied			
22	16.06%		Neither satisfied nor dissatisfied			
7	5.11%		Moderately dissatisfied			
8	5.84%		Very dissatisfied			
1	0.73%		Not applicable			
137	Respondents					

Q39. Have you requested a reevaluation of any of your courses?							
Count	Percent						
46	30.67%		Yes				
104	69.33%		No				
150	Respondents						

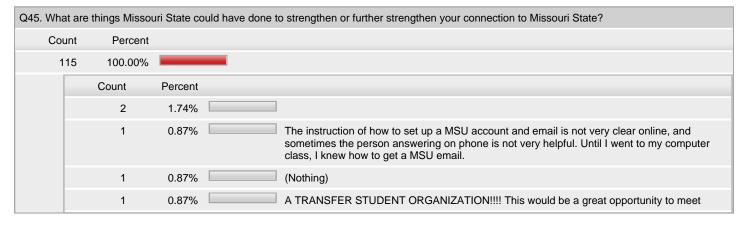
Q40. Which of the	Q40. Which of the following services and opportunities for involvement have we provided adequate information? (Check all that apply)								
Count	Respondent %	Response %							
55	36.67%	16.52%		Bear CLAW (Center for Learning And Writing)					
42	28.00%	12.61%		Career Services					
45	30.00%	13.51%		Taylor Health Center					
57	38.00%	17.12%		Student Organizations					
34	22.67%	10.21%		Intramurals					
50	33.33%	15.02%		Athletic Events					
50	33.33%	15.02%		None of the above					
150	Respondents								
333	Responses								

Q41. Which of the	Q41. Which of the following are you most interested using or participating in as a student? (Check all that apply)									
Count	Respondent %	Response %								
48	32.00%	13.33%		Bear CLAW (Center for Learning And Writing)						
65	43.33%	18.06%		Career Services						
42	28.00%	11.67%		Taylor Health Center						
71	47.33%	19.72%		Student Organizations						
50	33.33%	13.89%		Intramurals						
63	42.00%	17.50%		Athletic Events						
21	14.00%	5.83%		None of the above						
150	Respondents									
360	Responses									

Q42. Was Missouri State's state-wide mission in Public Affairs a factor in your choice to attend Missouri State?						
Count	Percent					
3	2.00%		Absolutely, it was one of the main reasons I chose MSU.			
27	18.00%		While not one of the main reasons, it was important to me.			
120	80.00%		Not really, I was coming to Missouri State anyway.			
150	Respondents					

Q43. How satisfied	Q43. How satisfied are you with your decision to transfer to Missouri State University?					
Count	Percent					
71	47.33%	Very satisfied				
58	38.67%	Moderately satisfied				
15	10.00%	Neither satisfied nor dissatisfied				
3	2.00%	Moderately dissatisfied				
3	2.00%	Very dissatisfied				
150	Respondents					

Q44. Please indica	Q44. Please indicate your level of agreement with the following statement: I feel connected at Missouri State University.					
Count	Percent					
33	22.00%		Strongly agree			
58	38.67%		Moderately agree			
29	19.33%		Neither agree nor disagree			
17	11.33%		Moderately disagree			
13	8.67%		Strongly disagree			
150	Respondents					



_		
		other transfer students. Im 23 years old and know that there are plenty of other students attending MSU who are also my age but all of my classes are full of freshmen. This makes it hard to connect with people. I haven't met people at school because its so big and I feel like there are not many opportunities for older transfer students especially commuter transfers.
	1 0.87%	add the IEEE chapter, or some Engineering club or organization
	1 0.87%	Advisors need to be more open for scheduling transfer students.
	1 0.87%	As I am a non traditional student I would appreciate some opportunities to be connected with other non traditional students and guidance tailored more to my individual needs.
	1 0.87%	At the beginning, not have an overflow of rooms.
	1 0.87%	At the college I attended last year they sent out emails about events coming up and I don't get that here.
	1 0.87%	Be more active about advertising extracurricular activities and events. I like going to things, but I don't often know where to find out what is going on.
	1 0.87%	Been more helpful showing students around campus. Didn't really have that option as a transfer student.
	1 0.87%	Being easier to communicate with.
	1 0.87%	Better contact lists and more help with advising.
	1 0.87%	Better inform transfer students about the student activities that are held around campus.
	1 0.87%	Better understanding of the cost and where it was going. How to do the zip card thing since i didnt go to soar. Different activities going on on the campus.
	1 0.87%	Called to ask how the first week was as a transfer student
	1 0.87%	Expansion of the language department would be a good thing.
	1 0.87%	Freshmen are put through the SOAR program where they have an opportunity to meet others attending Missouri State. Transfer students have no way to get plugged in unless they go out and research ways to get involved themselves. Getting involved without any assistance isn't easy without help from someone who knows what they're doing
	1 0.87%	Give more information about campus activities.
	1 0.87%	Give more information about on campus activities and schedule.
	1 0.87%	Have a scavenger hunt with a certain amount of members from your dorm/living area and compete within the floor to get a small prize. It makes you get to know people.
	1 0.87%	Have a SOAR for transfers.
	1 0.87%	Have organizations contact the student according to their interest.
	1 0.87%	Having an easier check list, for classes accomplished as required and what is still left.
	1 0.87%	I believe the transfer process could be more hands on so the students my get a better understand on how the school functions.
	1 0.87%	I can't think of anything
	1 0.87%	I don't feel that the clubs are all inclusive, meaning there aren't enough clubs centered around something I enjoy. I also feel that new students whether they transfer or come in as freshman should be shown around the campus and told what each building does. If this last option is available I strongly suggest that e-mails should be sent out or better posting of where and when to do this should be set up.
	1 0.87%	I dont feel that their is enough programming to bring all the transfer students together. Think that when transferring credits, you shouldnt have to go to 100 different places to get it sorted out.
	1 0.87%	I feel very connected, no improvement needed.
	1 0.87%	I felt like the student organizations were very numerous on the web site, but then once I got to campus I had a hard time finding contact with them. In some cases, I went back to the web site, but links were disabled or too many years old that they did not work.
	1 0.87%	I had no idea about clubs or organizations or how to join
	1 0.87%	I have only been contacted once by Adult Student Services. I wish that there was more involvement with them, and activities set up for me to get to know more people my own age ('Returning Students').
	1 0.87%	I think Missouri State did well at making information accessible, as well as making me feel connected.
	1 0.87%	I think that it would have been nice to have had a campus orientation or tour for transfer
-		

	students as well as the freshman.
1 0.87%	I transferred from out of state and it would have been nice to have some type of orientation when I arrived on campus due to the fact that I was geographically unable to attend any prior to arriving.
1 0.87%	I want more of an overall feeling of union with the entire campus. At LSU, the football did this. MSU needs something to do this.
1 0.87%	I was very satified with getting connected with missouri state
1 0.87%	I wish I would have been informed earlier on about all of the services available to help me decide on a major.
1 0.87%	I would have liked more information in regards to the online course decision.
1 0.87%	I would have liked to meet other freshman on campus before classes. Being assigned to Kentwood (due to age, not credit hour accumulation) it is difficult for me to connect outside of class with people in the freshman class. Most if not all of Kentwood is upperclassmen so I do not see many freshman out of class. However, the Kentwood Hall residents are very friendly.
1 0.87%	If I could have moved her 6 months earlier, and got situated sooner instead of trying to settle in; unpacking into a home while attending college at the sametime. I do not like being this unorganized and unsettled; can't find things, etc. Nothing MSU could have done except hired movers and did all the work for me! Ha! Ha! And for no charge!!!:)
1 0.87%	If I would had been able to work with the people in the financial aid department a little better in the beginning to figure out what I would qualify for OTHER than loans, that would had meant a great deal to me. However, most times when you call because you live 6 hours away from campus, the phone lines were busy or they would answer one question and then basically hang up.
1 0.87%	If students living off campus received messages and memos on on-campus events more often that would be great.
1 0.87%	If there were more people advocating for their groups, just drawing on the sidewalk isn't exciting enough. If my peers were a little more friendly.
1 0.87%	I'm off campus, that's the only reason I don't have a stronger connection.
1 0.87%	It would have helped a lot if there had been some sort of orientation for transfer students so that we could better understand what is going on on campus and get to know each other, especially because I had too many credits to be allowed to live on campus.
1 0.87%	Made it more personal
1 0.87%	make it easier to join organizations
1 0.87%	Make more information available
1 0.87%	Make organizations more noteworthy and easier to learn about.
1 0.87%	maybe a hnadbook of the things going on around campus would help instead of getting scattered info from different places and not knowing whats true
1 0.87%	Missouri State could offer more scholarships for people like me not eligible for financial but still could use it and caucasians.
1 0.87%	Missouri State is fine. I need to get out more.
1 0.87%	More activities offered to students. I am unaware of a lot of the sports/activities that happen on campus so maybe if you mail out or pass out free brochures of activites happening during the month that might encourage students to participate more.
1 0.87%	More events that gather students together.
1 0.87%	more one on one time with the professors
1 0.87%	More opportunities to do things within my major
1 0.87%	More transfer student events would have been helpful to meet new people. I don't really know anything about any of the student organizations on campus either.
1 0.87%	My connection does not refelct anything missouri state has done or not done but for the simple fact I have been out of school for awhile.
1 0.87%	My connection to Missouri State isn't an issue. I just loved my old school so much. Missouri State is a great school. My other college was a private school so it was much more personal.
1 0.87%	my own involvement
1 0.87%	n/a

1 0.8	87%	N/A`
1 0.8	87%	none
3 2.6	61%	None
1 0.8	87%	None that I can think off the top of my head.
1 0.8	87%	None, I am happy with my decision to attend MSU.
1 0.8	87%	Not have transfer students take PED 100, it makes us feel like we've digressed in our education, i came here to take classes to graduate, and fitness classes are not part of that.
1 0.8	87%	Not screwed me over in the financial process.
1 0.8	87%	not sure
1 0.8	87%	Not sure
1 0.8	87%	Not that I can think of off hand.
3 2.6	61%	nothing
3 2.6	61%	Nothing
1 0.8	87%	Nothing different. I love MSU for everything it offers. It's the best decision I've made.
1 0.8	87%	nothing im a junior. I already have friends here
1 0.8	87%	Nothing really i couldn't attend the events for new students that went on the first week so i never got to know any of my classmates outside the classroom, it's really hard to make friends with out some shred experience like that.
1 0.8	87%	Nothing really
1 0.8	87%	Nothing short of providing a personal assistant.
1 0.8	87%	Nothing, really. They sent me very many things to get me involved and made it very easy to transfer here. I was very pleased, and still am.
1 0.8	87%	Nothing.
1 0.8	87%	Nothing. I should just move into campus housing.
1 0.8	87%	Offer more challenging course work within multiple fields.
1 0.8	87%	Offer more night classes and online classes. For how large of a university MSU is, there is a very pathetic selection of evening and online courses. I have plenty of lecture courses and gen ed to take, and I'm shocked that not more of them are available online. I have at least 30 hours of courses, that are not upper level degree courses, and the only sections (or in some cases, only one section) that are offered are in the middle of the afternoon three days a week! I work full time, so I'm very disgusted that such a large university isn't more accommodating.
1 0.8	87%	On occasion it seems like commuter students are left out of things. Just recently all of the on campus/ resident students were given reusable water bottles. I have seen them around campus, but since I am a commuter student I was not offered one. I would find the bottle useful, even if I was not able to use them in the dinning halls like the resident students.
1 0.8	87%	One nice thing about the small size of the physics dept is that I have gotten to know many of the professors very well and this has helped me with my ultimate goals. However, it also has the negative aspect that the low budget delays their ability to offer many courses and this will likely cause my education to take at least one year longer than I had anticipated.
1 0.8	87%	Organize events for transfer students to become involved, send out emails to alert us of events going on around campus
1 0.8	87%	Perhaps if the slightly depressed patch of grass in front of Strong Hall was actually an amphitheater as it's titled, it would be nice to attend musical concert events. And if the bands or type of music was listed as opposed to just "concert". I like the Growl radio station. I discovered it myself by assuming MSU had one. Perhaps the radio station could be promoted.
1 0.8	87%	Perhaps make it easier for students to learn about / get involved in clubs and organizations. I feel like there are still a lot of organizations I don't know about.
1 0.8	87%	Perhaps provide a transfer student integration meeting or provide a grand list of different ways to become involved at Missouri State.
1 0.8	87%	Plan more social events.
1 0.8	87%	Programs for transfer students to get involved in to help them better adapt to the school.
1 0.8	87%	provide a way of connecting commuter students (or if there is already something, making
		sure all commuters are aware of it). The only connection I feel I really have at MSU is the

			professors, which are fantastic. Otherwise, I feel pretty lost and out of sync.
	1	0.87%	Provide better counseling on planning out future classes. Also, departments need to understand that not all students live on campus (I commute 2 hours) and therefore cannot readily participate in some out-of-class events.
	1	0.87%	Provided more transfer student activities.
	1	0.87%	Send me more information about things like Bear Claw, and helpful resources to get me through the semester.
	1	0.87%	Send out an email about the student organization fair in August; I had to look up the information myself. I am sure not all transfer students would have thought of doing that. Provide ways of connecting with others of your major.
	1	0.87%	set up a program to get transfers to meet new people, like the residence hall association does for those living on campus
	1	0.87%	some teachers care and others don't
	1	0.87%	Taken more of my transfer credits for general education so I could take more in my major.
	1	0.87%	The academic advisors being more prepared for each incoming student looking to register. Maybe the Computer Science students want a minor other than Math.
	1	0.87%	The academic department should do a better job to ensure that the companies recruiting from MSU understands the benefits of hiring a non-traditional student. While speaking to other students, it is hard for a non-traditional student get any interviews for jobs or internship.
	1	0.87%	the financial aid department, while not a large factor in determining the strength of connection i have with MSU was still a trifle. It was really hard to get my stuff together, and when i did get it together, they seemed to have misplaced it. as well as my loans and grants, they were late coming through. it just seems like the communication wasnt there.
	1	0.87%	The teachers really care for the students.
	1	0.87%	There is not much school pride here, it is more of a greek pride.
	1	0.87%	They have done an excellent job
	1	0.87%	To have an advisor that actually has time to visit with me.
	1	0.87%	Would have liked to join sorority or clubs to meet people from the area but I didn't know when and where those events took place
115	Respondents		

Count	Percent		
114	100.00%		
	Count	Percent	
	2	1.75%	
	1	0.88%	i like the staff in the various departments across campus they are all helpful and approachable, but there is no really positive experience that comes to mind
	1	0.88%	Absolutely. Everyone we worked with were very helpful and polite. They made us feel excepted and comfortable.
	1	0.88%	Advisor Tracey Glaessgen was very helpful and knowlegable professor.
	1	0.88%	Always very courteous and helpful when I called, even if my questions were plainly listed the website. (Hadn't looked at website much)
	1	0.88%	Easy to apply, most of my credits transferred
	1	0.88%	Everyone seemed friendly
	1	0.88%	Everyone seemed nice and mostly helpful.
	1	0.88%	Everyone that has taken the time to help (for what little time that has been up to this poin has been as helpful and friendly as they could be.
	1	0.88%	Everyone was extremely helpful.
	1	0.88%	Everyone was helpful
	1	0.88%	Everyone who helped me over the phone and in person was very generous.

_	
1 0.88%	Everything except for the handling and processing of transcripts went very smoothly.
1 0.88%	Everything went smooth. Id call that a positive experience.
1 0.88%	Everything went smoothly transferring here and moving in, even financial aid.
1 0.88%	Faculty was eager to help with any questions I had during the transfer process.
1 0.88%	Friendly and helpful people answering all my questions over the phone.
1 0.88%	I appreciated the fact that I was able to get an appointment with an advisor within a day, when I was in Missouri for a four days on a trip from Wisconsin.
1 0.88%	I did have one lady I spoke with over the phone in the financial aid services in the summer that helped when I was having some technical difficulties with my finances. I also had an overall very good experience with the admissions department. I also enjoyed Res Life when they hooked me up with my LLC floor in Blair. I registered late, something MSU SHOULD HAVE sent me a packet in the mail which never came, that said how to register online for the dorms. Anyways, I registered late and wasn't supposed to know where I would be living until early August this year, right before move in. But I called often enough I had a girl working with my case and she moved me to an LLC floor so I would know where I was living in July.
1 0.88%	I did not have a good time transferring. My advisor failed to tell me about a prerequisite so I had to drop a class.
1 0.88%	I enjoyed most of it, and was very happy it turned out very organized and simple.
1 0.88%	I found that the department head for transfer students was very helpful and willing to work with me in regards to my transfer credits. My advisor was very honest and sent me to who I needed to talk to when he was unsure of a question I had.
1 0.88%	I had many positive experienceseveryone here was welcoming and very nice.
1 0.88%	I had no problems, that's good enough for me.
1 0.88%	I have had a fantastic advisor, Ross J. Hawkins at university Hall. He's absolutely amazing.
1 0.88%	I have had many extremely patient and kind people explain give me directions everywhere. All of the transportation personnel are truly kind people and so are the people in financial and and they see zillions of people!! I have been amazed at how truly firendly people are in the South, coming from the west and north, what an amazing difference!
1 0.88%	I like the school alot
1 0.88%	I love my advisor, Dr. Witkowski, and she has been a tremendous help throughout this process.
1 0.88%	I love my advisor, she has been so helpful and understanding!
1 0.88%	i loved the tour. my tour guide was very excited about everything and was willing to answer any questions
1 0.88%	I loved the website and the tons of information that was readily available.
1 0.88%	I met with my advisor to discuss course plans and received excellent dedication and advice. I also was welcomed upon move in.
1 0.88%	i registered in classes on time
1 0.88%	I thought my advisor Hillary Mayes was very helpful and she is one of the only ones who actually seems to care about my college education and experience.
1 0.88%	I transferred very late and Missouri State was very timely in getting my information in and processed. I was very happy with the results of my last minute transfer.
1 0.88%	I was able to connect with both the department head for Art, and Electronic Media, but unfortunately it was out of necessity because my classes were so shoddily transferred over I was unable to register in a timely manner as my prerequisites didn't show up.
1 0.88%	I was happy that all my credits transferred. I'm not sure if they all "count", but I have all the hours. The list of transferable credits from Arizona State University "at the Temp" is a tad shy of listing all the credits that did transfer, so I was worried, but pleasantly surprised. The list of classes for ASU must be way out-of-date or never updated, but it could turn potential students away by thinking only those will transfer.
1 0.88%	I was happy that most of my credits transfered.
1 0.88%	I was just excited about coming to Missouri all the way from Hawaii.
1 0.88%	I was pleased with the ways that some of my courses transfered. My advisor, Marcia Ratcliff, has been very helpful.
1 0.88%	I was pretty happy how many of my courses transferred over.

1 (0.88%	I was quickly and easily accepted
1 (0.88%	It was easy.
1 (0.88%	It was great being able to talk to the Financial Aid office and meet with the adviser. Some schools do not let you talk to Financial Aid.
1 (0.88%	It was neither positive nor negative; it was red-tape.
1 (0.88%	It was pretty easy to get questions answered except when it came to getting my course reevaluated; however, overall it was a pretty painless process.
1 (0.88%	It was rather easy to transfer due to good information given by the Missouri State website
1 (0.88%	It was really easy to enroll in classes with the help of my advisor and to figure out which credits transferred.
1 (0.88%	Just getting to Missouri State, and finally beginning school.
1 (0.88%	Karen, who handled my financial aid, was very nice and helpful. I had never gone through the FAFSA Verification process before, and she helped me out immensely with understanding the steps and requirements. I had to call the housing office during the transfer process. The people there were very friendly and informative.
1 (0.88%	Kim Stagner in Business Advising did a great job
1 (0.88%	Learning about what classes I should take was easy.
1 (0.88%	Lots of classes transfered here.
1 (0.88%	Love my advisor, Susan Sims-Giddens, very thorough always available by email and contacted me when classes changed and it changed my plan we made. She sat down and changed everything else around so it would work.
1 (0.88%	Missouri state is very organized and easy to locate the places I need to go
1 ().88%	MSU has been absolutely wonderful with all of my transfer things! The Admissions Office had the answer to all of my questions, the Education Advisors knew exactly what steps to take to keep me on trackI just really can't thank everyone enough for the wonderful job they did with helping me feel like I had plenty of options! They presented everything to me with enough advice that I didn't feel overwhelmed, but still gave me enough freedom to make my own choices. I wasn't overwhelmed by it at all, and really had a great transfer process.
1 (0.88%	MY adviser and professors in my department have been extremely nice and have checked in on me multiple times to make sure everything was going okay.
1 (0.88%	My adviser was extremely helpful.
1 (0.88%	My adviser, Tracie Burt, was fantastic. Also, the financial aid office was very patient with me every time that I called.
1 (0.88%	my advisor helped me a lot with regard to making sure i went through all the necessary steps
1 (0.88%	My advisor really explained a lot to me about the classes and registration.
1 (0.88%	My advisor spent A LOT of time with me.
1 (0.88%	My advisor was extremely helpful in planning for the process of enrolling in my classes. She was very understanding of the restrictions that I have due to having to work a full time job at the same time as attending school.
1 (0.88%	My advisor was fairly helpful
1 (0.88%	my advisor was great
1 (0.88%	My advisor was very helpful and nice.
1 (0.88%	My advisor was very helpful to me despite the fact that I had no idea what area I wanted to study.
1 (0.88%	My advisor was VERY helpful.
	0.88%	My advisor was very helpful. I was pleasantly surprised at how personal this school is. Also, the teachers are very qualified and care about students' learning. I love it here!
1 (0.88%	My advisor was very nice and helpful. At UCM I was not able to connect to the server to register for classes, so my advisor sat and helped me through the process and was very patient through a very stressful time.
1 (0.88%	My Coach and my advisor helped to simplify the process for me.
1 (0.88%	My first advisor was very helpful and got me started on the right foot.

1 0.88%	My second advisor Tracie Burt was very helpfull in the transfer processes.
1 0.88%	My transfer advisor, Angela Plank, was great on telling me what classes to take and how to get some of my courses re-evaluated.
2 1.75%	N/A
1 0.88%	None.
1 0.88%	Once I did get a chance to meet with my advisor she was very good at explaining my transfer credits.
1 0.88%	Quickly received work back from adviser when I needed something.
1 0.88%	Realizing I did not have too terribly many courses I needed to still take for my major; finding the Linguistics minor, which I am considering.
1 0.88%	The adimission office sent me a package of adimission letter and welcomed me to transfer to MSU. The financial aid office sent me a letter regarding scholarship and financial aid early 2010.
1 0.88%	The admision people I talked to on the phone was nice and pointed me in the right direction no matter what question I had.
1 0.88%	The advisor I met with was extremely helpful and informative on helping me prepare for the semester.
1 0.88%	The advisors that I was finally able to get an appointment with were incredible.
1 0.88%	The ease of transfering to Missouri state was nice but the advisor connection is not there.
1 0.88%	The English department was wonderful in helping to explain the people/processes I needed to go through.
1 0.88%	The entire admissions staff was wonderful
1 0.88%	The environment is perfect
1 0.88%	The faculty of the department are very dedicated and helpful.
1 0.88%	The MSU staff is friendly and helpful
1 0.88%	The people were very helpful that I talked to.
1 0.88%	The people who helped me enroll in classes were extremely nice and helpful.
1 0.88%	The professors have been really nice and have helped me adjust to MSU life.
1 0.88%	The staff was great and very helpful!
1 0.88%	the staff was very helpful
1 0.88%	The thing I liked the most was eveyone's willingness to help. I had only one weekend I could come down to meet with everyone necessary and my car broke down on the way here. I had to wait for my friend (a student here) to drive out to get me and I was late for everything. A few calls and emails later and everyone was perfectly willing to wait a few extra hours for me to get there. It was really nice knowing that the offices here cared about me getting the things I needed to attend this semester.
1 0.88%	The tour was really nice.
1 0.88%	The transfer process was able to be done on the web. I was in the process of getting married and moving from Houston, TX to Springfield, MO and buying a house at the same time so MSU's ability to accept me without any visits was very good
1 0.88%	The transfer process was painless for me.
1 0.88%	The Veterans Affairs official was very helpful in getting my VA Benefits set up. It was a relatively pain free process because of the effort she put into it.
1 0.88%	The way the whole process went smoothly and all the people I have talked to have been really nice
1 0.88%	they all been good
1 0.88%	This is my second transfer process and I wasn't required to jump through any hoops like I was before.
1 0.88%	Though I wasn't able to begin registration until under two weeks before classes started, I was still able to get into each class that I desired, though it did take some work, which was expected.
1 0.88%	Transfer advisor was very helpful.
1 0.88%	Transferring here was very easy and non-complicated. Everyone that helped me was fairly nice and respectful and most questions that I had were answered.

	1	0.88%	transferring isn't really a positive experience, but MSU made it relativly pain free
	1	0.88%	very quick
	1	0.88%	When asking for help at my previous college, every person would encounter you with rolled eyes and long sighs. But when i came to Missouri State, everyone seems so eager to help and assist me with whatever problems i have
	1	0.88%	yes
	1	0.88%	Yes I did
	1	0.88%	Yes, my advisor was amazingly helpful. The greek sorority I am in was also very helpful.
114	Respondents		

courses don't count for my required courses here. My advisor was unsure and suggested that I spoke to the heads of other departments. For example, I took a class on Health and Wellness at WSU as well as a Core Fitness course. I feel that between these two courses should not be required to take the required PED course. As Wifwhita State I took College Writing I (which I earned an 'A' in) but did not have to take College Writing I because I had a significantly high ACT score in English. I sout did that I might have to tak Writing I here, which seems very unnecessary. I do not need the hours, as I have plenty or elective hours, and I am obviously past that point if I've aemad an 'A' in Writing III. I tried e-mailing and calling the head of the English dept. multiple times about this and never got response. 1 0.85% Being new to MSU I needed to take the required COM 115 class, but not being a freshme was not allowed to take the class during the day. I was basically forced to take an evening class that only meets once a week. All of my other classes are during the day, forcing me dramatically change my normal evening schedule with my family. 1 0.85% Bookstore made me buy a clicker for PED100-899 (online) even though I told them I didn' want it and don't need it. So I have a \$25 clicker that I will never open. PED 100-899-in it first few weeks, can't even decipher what assignments are due when and teacher discourages questions and was almost rude in his postings on blackboard; the worst teac I've ever had by far! 1 0.85% connecting with my professor 1 0.85% connecting with my professor 1 0.85% connecting with my professor or redit evaluations were dissappointing; with only 11 classes overall to complete for my degree, I am very dissapointed that I will not be able to complete my degree until Spring 2012 because of course offerings. 2 EVERYTHING was online I met with an advisor (I'm not even sure if she is my advisor or just someone who unlocked enrollment for me). I wish I would have had someone to explain a sur		1	0.88%		Yes, my advisor was amazingly helpful. The greek sorority I am in was also very helpful.
Count Percent	114	Respondents			
Tourist	7. Please	explain if you ha	ad any frus	strating or disap	pointing experiences with Missouri State:
Count Percent	Count	Percent			
1 0.85% 1 oldi, but i listed it earlier in this survey 1 oldi, but i listed it earlier in this survey 1 oldi, but i listed it earlier in this survey 1 oldi, but i listed it earlier in this survey 1 oldi, but i listed it earlier in this survey 1 oldi, but i listed it earlier in this survey 1 oldi, but i listed it earlier in this survey 1 oldi, but i listed it earlier in this survey 1 oldi, but in the survey of the deads of other departments. For example, I took a class on Health and Wellness at VISU as well as a Core Firesso course. I feel that state I took College Writing I (which I earned an 'A' in) but din to have to take College Writing I because I had a significantly high ACT score in English. I was told that I might have to tak Writing I here, which seems very unnecessary. I do not need the hours, as I have plenty or elective hours, and I am obviously past that point if I've earned an 'A' in Writing II. I tried e-mailing and celling the head of the English dept. multiple times about this and never got response. 1 oldies and in the class during the day. I was basically forced to take an evening class that only meets once a week. All of my other classes are during the day, forcing me was not allowed to take the class during the day. I was basically forced to take an evening class that only meets once a week. All of my other classes are during the day, forcing me was not allowed to take the class during the day. I was basically forced to take an evening class that only meets once a week. All of my other classess are during the day, forcing me was not allowed to take the class during the day. I was basically forced to take an evening class that only meets once a week. All of my other classess are during the day, forcing me was not allowed to take the class during the day. I was basically forced to take an evening a freshme was not allowed to take the class during the day. I was basically forced to take an evening a freshme was not allowed to take the class during the day. I was basically forced to take an even	117	100.00%			
1 0.85%		Count	Percent		
Again, the residence life situation. I am also going to be disappointed if some of my transf courses don't count for my required courses here. My advisor was unsure and suggested that I spoke to the heads of other departments. For example, I took a class on Health and Wellness at WSU as well as a Core Fitness course. I feel that between these two courses should not be required to take the required PED course. As the White Itals tale I took College Writing I leciase I had a significantly high ACT score in English. I so the that might have to tak Writing I here, which seems very unnecessary. I do not need the hours, as I have plently celective hours, and I am obviously past that point If I've aerned an X' in Writing II. I tried e-mailing and calling the head of the English dept. multiple times about this and never got response. 1 0.85% Being new to MSU I needed to take the required COM 115 class, but not being a freshme was not allowed to take the class during the day. I was basically forced to take an evening class that only meets once a week. All of my other classes are during the day, forcing me dramatically change my normal evening schedule with my family. 1 0.85% Bookstore made me buy a clicker for PED100-999 (online) even though I told them I didn' want it and don't need it. So I have a \$25 clicker that I will never open. PED 100-899-in the first few weeks, can't even decipher what assignments are due when and teacher discourages questions and was almost rude in his postings on blackboard; the worst teacher exists and the properties of the properties of connecting with my professor 1 0.85% connecting with my professor 1 0.85% EVERYTHING was online I met with an advisor (I'm not even sure if she is my advisor or redit evaluations were dissappointing; with only 11 classes overall to complete for my degree, I am very dissappointed that I will not be able to complete my degree until Spring 2012 because of course offerings. 1 0.85% EVERYTHING was online I met with an advisor (I'm not even sure if she i		1	0.85%		
courses don't count for my required courses here. My advisor was unsure and suggested that I spoke to the heads of other departments. For example, I took a class on Health and Wellness at WSU as well as a Core Fitness course. I feel that between these two courses should not be required to take the required PED course. As Wifwhita State I took College Writing I (which I earned an 'A' in) but did not have to take College Writing I because I had a significantly high ACT score in English. I sout did that I might have to tak Writing I here, which seems very unnecessary. I do not need the hours, as I have plenty or elective hours, and I am obviously past that point if I've aemad an 'A' in Writing III. I tried e-mailing and calling the head of the English dept. multiple times about this and never got response. 1 0.85% Being new to MSU I needed to take the required COM 115 class, but not being a freshme was not allowed to take the class during the day. I was basically forced to take an evening class that only meets once a week. All of my other classes are during the day, forcing me dramatically change my normal evening schedule with my family. 1 0.85% Bookstore made me buy a clicker for PED100-899 (online) even though I told them I didn' want it and don't need it. So I have a \$25 clicker that I will never open. PED 100-899-in it first few weeks, can't even decipher what assignments are due when and teacher discourages questions and was almost rude in his postings on blackboard; the worst teac I've ever had by far! 1 0.85% connecting with my professor 1 0.85% connecting with my professor 1 0.85% connecting with my professor or redit evaluations were dissappointing; with only 11 classes overall to complete for my degree, I am very dissapointed that I will not be able to complete my degree until Spring 2012 because of course offerings. 2 EVERYTHING was online I met with an advisor (I'm not even sure if she is my advisor or just someone who unlocked enrollment for me). I wish I would have had someone to explain a sur		1	0.85%		I did, but i listed it earlier in this survey
was not allowed to take the class during the day. I was basically forced to take an evening class that only meets once a week. All of my other classes are during the day, forcing me dramatically change my normal evening schedule with my family. 1 0.85% Bookstore made me buy a clicker for PED100-899 (online) even though I told them I didn' want it and don't need it. So I have a \$25 clicker that I will never open. PED 100-899-in th first few weeks, can't even decipher what asymments are due when and teacher discourages questions and was almost rude in his postings on blackboard; the worst teac! I've ever had by far!! 1 0.85% connecting with my professor 1 0.85% credit evaluations were dissappointing; with only 11 classes overall to complete for my degree, I am very dissappointed that I will not be able to complete my degree until Spring 2012 because of course offerings. 2 EVERYTHING was online I met with an advisor (I'm not even sure if she is my advisor or just someone who unlocked enrollment for me). I wish I would have had someone to explareas that I could be involved in. I didn't know that I was missing paperwork for financial a for about a month after they posted it online: when I stumbled across it. I wasn't notified be email, notification on my missouristate or USPS that there were things missing. That delayed the processing of my financial aid-I didn't know if I would have aid when classes started (that is a very scary feeling.) 1 0.85% financial aid was frustrating got a different answer everytime I asked the same question a different person 1 0.85% financial aid was rude most of the time, almost to the point where i was looking at different colleges because of my experence with them. My roommate issues were not handled whe went to get help. 1 0.85% financial aid was very frustrating. I was emailed through my missouri state email, but was still attending a different school when information was requested that did not exist. It woul have been helpful if the financial aid office had called for the do		1	0.85%		that I spoke to the heads of other departments. For example, I took a class on Health and Wellness at WSU as well as a Core Fitness course. I feel that between these two courses, should not be required to take the required PED course. Also, at Wichita State I took College Writing II (which I earned an 'A' in) but did not have to take College Writing I because I had a significantly high ACT score in English. I was told that I might have to take Writing I here, which seems very unnecessary. I do not need the hours, as I have plenty of elective hours, and I am obviously past that point if I've earned an 'A' in Writing II. I tried e-mailing and calling the head of the English dept. multiple times about this and never got
want it and don't need it. So I have a \$25 clicker that I will never open. PED 100-899-in the first few weeks, can't even decipher what assignments are due when and teacher discourages questions and was almost rude in his postings on blackboard; the worst teach I've ever had by far!! 1 0.85% connecting with my professor 1 0.85% credit evaluations were dissappointing; with only 11 classes overall to complete for my degree, I am very dissapointed that I will not be able to complete my degree until Spring 2012 because of course offerings. 1 0.85% EVERYTHING was online I met with an advisor (I'm not even sure if she is my advisor or just someone who unlocked enrollment for me). I wish I would have had someone to explain areas that I could be involved in I didn't know that I was missing paperwork for financial a for about a month after they posted it online- when I stumbled across it. I wasn't notified be email, notification on my.missouristate or USPS that there were things missing. That delayed the processing of my financial aid- I didn't know if I would have aid when classes started (that is a very scary feeling.) 1 0.85% Financial aid was frustrating got a different answer everytime I asked the same question a different person 1 0.85% financial aid was rude most of the time. almost to the point where i was looking at different colleges because of my experence with them. My roommate issues were not handled whe went to get help. Financial aid was very frustrating. I was emailed through my missouri state email, but was still attending a different school when information was requested that did not exist. It would have been helpful if the financial aid office had called for the documents rather than email (I was 500 miles away and coming to campus was rather difficult to consult with a financia aid advisor) I transfered with 46 credit hours and would have been eligable for transferre scholarships but i was not coming from a community college so i was not eligable for monthan one or two scholarships.		1	0.85%		Being new to MSU I needed to take the required COM 115 class, but not being a freshmer was not allowed to take the class during the day. I was basically forced to take an evening class that only meets once a week. All of my other classes are during the day, forcing me dramatically change my normal evening schedule with my family.
1 0.85% Credit evaluations were dissappointing; with only 11 classes overall to complete for my degree, I am very dissapointed that I will not be able to complete my degree until Spring 2012 because of course offerings. 1 0.85% EVERYTHING was online I met with an advisor (I'm not even sure if she is my advisor or just someone who unlocked enrollment for me). I wish I would have had someone to explain areas that I could be involved in. I didn't know that I was missing paperwork for financial a for about a month after they posted it online- when I stumbled across it. I wasn't notified be email, notification on my.missouristate or USPS that there were things missing. That delayed the processing of my financial aid- I didn't know if I would have aid when classes started (that is a very scary feeling.) 1 0.85% Financial aid was frustrating got a different answer everytime I asked the same question a different person 1 0.85% financial aid was rude most of the time. almost to the point where i was looking at different colleges because of my experence with them. My roommate issues were not handled when went to get help. 1 0.85% Financial aid was very frustrating. I was emailed through my missouri state email, but was still attending a different school when information was requested that did not exist. It woul have been helpful if the financial aid office had called for the documents rather than email (I was 500 miles away and coming to campus was rather difficult to consult with a financial aid as 300 miles away and coming to campus was rather difficult to consult with a financial aid addisvisor) I transfer dwith 46 credit hours and would have been eligable for transfer scholarships but i was not coming from a community college so i was not eligable for more than one or two scholarships.		1	0.85%		discourages questions and was almost rude in his postings on blackboard; the worst teach
degree, I am very dissapointed that I will not be able to complete my degree until Spring 2012 because of course offerings. EVERYTHING was online I met with an advisor (I'm not even sure if she is my advisor or just someone who unlocked enrollment for me). I wish I would have had someone to expla areas that I could be involved in. I didn't know that I was missing paperwork for financial a for about a month after they posted it online- when I stumbled across it. I wasn't notified be email, notification on my.missouristate or USPS that there were things missing. That delayed the processing of my financial aid- I didn't know if I would have aid when classes started (that is a very scary feeling.) Financial aid was frustrating got a different answer everytime I asked the same question a different person 1 0.85%		1	0.85%		connecting with my professor
just someone who unlocked enrollment for me). I wish I would have had someone to explaareas that I could be involved in. I didn't know that I was missing paperwork for financial a for about a month after they posted it online- when I stumbled across it. I wasn't notified by email, notification on my.missouristate or USPS that there were things missing. That delayed the processing of my financial aid- I didn't know if I would have aid when classes started (that is a very scary feeling.) 1 0.85% Financial aid was frustrating got a different answer everytime I asked the same question a different person 1 0.85% financial aid is very slow 1 0.85% financial aid was rude most of the time. almost to the point where i was looking at different colleges because of my experence with them. My roommate issues were not handled whe went to get help. 1 0.85% Financial aid was very frustrating. I was emailed through my missouri state email, but was still attending a different school when information was requested that did not exist. It woulh have been helpful if the financial aid office had called for the documents rather than email (I was 500 miles away and coming to campus was rather difficult to consult with a financia aid advisor) I transfered with 46 credit hours and would have been eligable for transfer scholarships but i was not coming from a community college so i was not eligable for more than one or two scholarships.		1	0.85%		degree, I am very dissapointed that I will not be able to complete my degree until Spring
a different person financial aid is very slow 1 0.85% financial aid was rude most of the time. almost to the point where i was looking at different colleges because of my experence with them. My roommate issues were not handled when went to get help. 1 0.85% Financial aid was very frustrating. I was emailed through my missouri state email, but was still attending a different school when information was requested that did not exist. It would have been helpful if the financial aid office had called for the documents rather than email (I was 500 miles away and coming to campus was rather difficult to consult with a financial aid advisor) I transfered with 46 credit hours and would have been eligable for transfer scholarships but i was not coming from a community college so i was not eligable for more than one or two scholarships.		1	0.85%		just someone who unlocked enrollment for me). I wish I would have had someone to explaraeas that I could be involved in. I didn't know that I was missing paperwork for financial a for about a month after they posted it online- when I stumbled across it. I wasn't notified be email, notification on my missouristate or USPS that there were things missing. That delayed the processing of my financial aid- I didn't know if I would have aid when classes
financial aid was rude most of the time. almost to the point where i was looking at different colleges because of my experence with them. My roommate issues were not handled whe went to get help. Financial aid was very frustrating. I was emailed through my missouri state email, but was still attending a different school when information was requested that did not exist. It would have been helpful if the financial aid office had called for the documents rather than email (I was 500 miles away and coming to campus was rather difficult to consult with a financial aid advisor) I transfered with 46 credit hours and would have been eligable for transfer scholarships but i was not coming from a community college so i was not eligable for more than one or two scholarships.		1	0.85%		Finanacial aid was frustrating got a different answer everytime I asked the same question a different person
colleges because of my experence with them. My roommate issues were not handled whe went to get help. 1 0.85% Financial aid was very frustrating. I was emailed through my missouri state email, but was still attending a different school when information was requested that did not exist. It would have been helpful if the financial aid office had called for the documents rather than email (I was 500 miles away and coming to campus was rather difficult to consult with a financial aid advisor) I transfered with 46 credit hours and would have been eligable for transfer scholarships but i was not coming from a community college so i was not eligable for more than one or two scholarships.		1	0.85%		financial aid is very slow
still attending a different school when information was requested that did not exist. It woul have been helpful if the financial aid office had called for the documents rather than email (I was 500 miles away and coming to campus was rather difficult to consult with a financia aid advisor) I transfered with 46 credit hours and would have been eligable for transfer scholarships but i was not coming from a community college so i was not eligable for more than one or two scholarships.		1	0.85%		colleges because of my experence with them. My roommate issues were not handled who
1 0.85% Finding a parking spot frustrates me every day.		1	0.85%		still attending a different school when information was requested that did not exist. It woul have been helpful if the financial aid office had called for the documents rather than email (I was 500 miles away and coming to campus was rather difficult to consult with a financia aid advisor) I transfered with 46 credit hours and would have been eligable for transfer scholarships but i was not coming from a community college so i was not eligable for mor
		1	0.85%		Finding a parking spot frustrates me every day.

1 ().85%	Getting ALL of my transfer credit evaluated and applied to my degree
1 ().85%	Getting credits reevaluated and having to meet with multiple people to try to get things resolved.
1 0	0.85%	Getting in touch with financial aid was very difficult.
1 0	0.85%	getting my credit transferred and accepted for my general education classes
1 0	0.85%	I am a veteran of the war in Afghanistan and I am using my GI bill to attend MSU. The VA was delayed in making the initial payment to the university and a finance charge was applied to my account. As a veteran I have absolutely no control of when the VA pays the bill but they always do. I would expect a university such as Missouri State to be much more understanding and helpful when dealing with veterans. A finance charge should never be charged to a student using the GI Bill, and if there is a charge applied to the account it should be waved with no questions asked. I didn't feel very appreciated when I was charged extra.
1 0	0.85%	I am currently experiencing difficulty with getting one of my online instructors to respond to me in needing information regarding to the course.
1 0	0.85%	I am extremely disappointed with the quality of academics at MSU. The first week of school I dropped several classes because they were not challenging at all. I didn't expect to be treated as if I were in high school. In addition to this, one professor in particular has been especially disappointing; referring to Native Americans as an " extinct" population. As a person of Native American descent I am extremely offending by this and will be looking forward to leaving MSU.
1 0).85%	I am having a hard time learning in the big lecture halls. The experiance is less personal and I don't get drawn in to the lectures.
1 0	0.85%	I called the Financial Aid office twice during the transfer process with questions about FAFSA processing. I spoke with the same woman both times, and was very frustrated with my experience. My questions were not well answered, and the woman was rather brusque and accusative. I found out later that some of the information she gave me was not accurate. This experience was a bit of a shock after working with other departments that were friendly and informative.
1 0	0.85%	I can't communicate with my assigned adviser.
1 0	0.85%	I could not get in any of the residence housing due to the fact that I'm over 21 of age and that I'm an undergraduate. According to the lady who's in charge of the Residence Halls, they were only prioritizing students under 21 of age and those who are graduate students. I just transfer from my school hoping that MSU would be a big school and have alot of space for students who come from far away. It was just frustrating.
1 0).85%	I couldn't get my Human Diversity course reevaluated for the longest time. As soon as I met with my advisor in March, I knew I needed to get in contact with someone to look at this course because it was needed for my major. I didn't get it reevaluated until a couple weeks ago.
1 0).85%	I did have some frustrations with the financial aid office. They did not return my e-mails in a timely manner and they were not clear as to which forms I needed to turn in.
1 0).85%	I did not hear back very quickly about whether or not I got accepted and I had a hard time with housing.
1 0	0.85%	I feel that I was disappointed at a number of levels. First the lack of a student fitness center or workout center was something I thought this university had. The lack of timely financial aid or information about the status of my financial aid on top of the fact that I didn't have the ability to drop any of my classes later made me take a leap of faith where I shouldn't have. I still don't know if I can afford to go to school here because I haven't been given an award letter. The lack of a bus line in Springfield was nothing short of disappointing, my previous college towns had great bus lines and the school provided bus passes for each of its students. The fact that teachers are not required to all use the same edition of the text book is also a appointment. I had to move my classes around when I got here because of the terrible credit evaluation I got and I had to change sections in a couple of classes and thus had to purchase different books. I now own two editions of the same book costing me around \$350 with no financial aid to apply to it.
1 0	0.85%	I felt that my advisor did not explain the classes that I needed to take very well. I had no idea that I had to do a practicum in one of my classes. What if I would have accepted a job that didn't allow for me to take off during the day like I need to?
1 0	0.85%	I had a lot of issues with Financial Aid and getting my loans all set.
1 (0.85%	I had a very difficult time first obtaining an advisor and then when I was finally given I was told she would be out of town for the next few weeksI had to "meet with an advisor" before I could register for classes as a transfer, and that was impossible since she was out of town. Somehow I got it waved for me to have to meet with the advisor right away and so it was a bit confusing, and frustrating. I wasn't sure what had transferred over and what classes were necessary for my major, so the process was a little unnerving. (Until someone in the 215 office helped me out. I can't remember her name but she was very

		helpful).
1	0.85%	i have found the finacial aid process very frustrating the amount of time it is taking to get verification as well as receiving little if any notice of how the process is coming along and what I personally need to do has slowly made me irritated at the school.
1	0.85%	I have had many frustrating experiences with the financial department at Missouri State along with some professors. No one seems to care and it just seems like MSU only wants your money whether you're happy or not. I hope this changes for the students after me because if everyone gets treated like I have been then there is going to be a lot of unhappy people. Overall, I am very displeased with MSU.
1	0.85%	I have had no frustrating or disappointing experiences with Missouri State.
1	0.85%	I have no idea how my credits are going to transfer and every person I talk to says something different.
1	0.85%	i have not really had any Problems
1	0.85%	I hung up after a 15 min. hold while trying to contact financial aid twice
1	0.85%	I still don't have my financial aid. It was sent to MSU on 9/7/2010. I called about 9/17 to check on it only to find out they had no idea FASFA had sent anything to them! For some terrible reason, the Financial Aid office requires you to file for FASFA, yet has no idea when FASFA sends them anything or for whom it was sent. I can't imagine my name wasn't on the transmission from FASFA, why couldn't someone just look me up? I had to call FASFA myself to get some transactions numbers, that was like 01 and verify the MSU code number, which was correct all along. I'm still puzzled by how incompetent Financial Services is at MSU. Now, it's been 3 weeks since they actually acknowledged receiving my FASFA and when I checked to make sure they sent it to the right address, I was told it still has not been processed and that person is busy. While I'm paying 1% interest fees on my balance, someone is too busy to process my financial aid. I don't know if MSU is short-staffed, or the person in financial services is just lazy, either way this system is inefficient and I'm paying for it. I also had an issue with Parking Services where they closed a Commuter lot across from the football stadium, making parking the insane main event. If they are going to pull stuff like that, everyone with a Commuter Pass should be forewarned. And by ticketing people for parking in grass attached to lots, or extending parking rows is basically racketeering because Parking Services created the situation, and should know from past experience this will happen, and then entraps people into being ticketed. I would not expect such a catastrophe to be created by the university. It's just amateur management, unless the university does intend to be fraudulent by overselling passes they have no spaces for and racketeering by ticketing for revenues from the situations they create, then I understand or even expect this sort of thing here.
1	0.85%	I strongly disliked the first football games timing. It is unfair to let fans park in my parking lot that I pay \$70.00 and year to park it. Very inconvenient.
1	0.85%	I was able to connect with both the department head for Art, and Electronic Media, but unfortunately it was out of necessity because my classes were so shoddily transferred over I was unable to register in a timely manner as my prerequisites didn't show up. Due to this, I was not able to get the classes or schedule that I wanted. I commute an-hour-and-a-half each way to attend MSU, & I tried very hard to get my schedule set for Tues/Thurs so that I wouldn't have to drive so much. This was impossible by the time I was approved for registration (& even then I had to get special permissions as my prerequisites were still not properly credited). I received a course equivalency statement with over 25 of my previous classes not properly transferred. Also, the fact that I had already attained my AA was not properly noted (and from what I can tell, still isn't, even though I went in to the office & spoke with my admissions contact, and was assured it would be taken care of within the week. It does not show up properly online at any rate). I was given the explanation that my courses didn't transfer because either the description from my previous schools didn't fit, or was too vague. I spent hours going to every website of every school I attended, copying the descriptions, creating a document where I placed their descriptions next to MSU's, & had to go in to meet with the Art Department head to have some of those classes taken care of. The rest has still not been taken care of, & these courses have very extensive descriptions, many of which are nearly identical to MSU, so my course equivalency worksheet that I received from MSU simply looked like laziness. I have a lot of footwork still left for me to do to clean up after someone who didn't properly do their job originally.
1	0.85%	I was frustrated with the parking permits and parking. I purchased a permit online and was expecting to receive it in the mail and it never came. The 2nd week, I got a ticket for not having a permit and when I went to the office on campus, I was informed they weren't sending them in the mail. Needless to say, I was waiting for a permit to come in the mail but I wasn't going to get it.
1	0.85%	I was in overflow the first 4 days and when I finally got a room it was across campus and none of the staff helped move my things.
1	0.85%	I was not informed that I could not live on campus until about three or four weeks before the semester started, so not only did I have little time to find an apartment, but I had been wanting to at least temporarily live on campus since I do not really know anybody that goes to this school. Living off campus has made it much more difficult to become involved and

	meet people.
1 0.85%	I was really disappointed that one of my math classes did not transfer since Missouri State has the same class.
1 0.85%	I was somewhat confused by the projected time I would spend at MSU. No one seemed to know approximately how many years that transferring would add to my education.
1 0.85%	I was unable to receive a class because i was locked out of the schools email account until the first week of fall semester.
1 0.85%	I was very frustrated with the financial aid process. I had filled out the Master Promissory Note and other paperwork only to have it "lost" and I had to go through the entire process again. This put my student loans off schedule which put my finances off kilter. The staff in the financial aid office were borderline rude to me every time I went in to deal with the issue.
1 0.85%	I would have liked to met with an advisor face-to-face prior to registration as apposed to afterward. I was also disappointed that no on-line classes were offered in my major.
1 0.85%	Intro to campuss life.
1 0.85%	It has taken quite awhile for my financial aid to come through.
1 0.85%	It took a long time to get the hold off of my account from housing, even though I met the required amount of credits not to have to be in student housing, therefore I could not register for classes until extremely late.
1 0.85%	It was extremely frustrating because they were no help at all when it came to the 42 Articulation Agreement. I was constantly flustered by the lack of communication between UMKC and MSU, I felt like I was my own advisor and that boths schools didn't care one way or the other if I got the credit I rightfully deserved.
1 0.85%	It was hard to communicate and ask some questions I needed answered. Also, it took a while to get information about my admission et cetera.
1 0.85%	Just finding a time to contact and get ahold of someone to set up appointments with my advisor.
1 0.85%	just the transfering of credits
1 0.85%	like i mentioned earlier about PED100, as a transfer student with plenty of hours, i shouldn't have to take a freshman level course, basically one that takes such a toll on me and takes away so much from my major courses.
1 0.85%	My advisor did not help me very well with my classes, since she assumed I knew what I was doing, and what I wanted to do, and just made a schedule which she thought would suit me and my major, without finding out what I didn't know about the course, or the program, and telling me about it. She did not explain the different options I had, I believe because she thought I knew what I was doing, without finding out whether I did. This resulted in a mess when I started a class, and after talking to the professor, found out that I didn't have to have that class. Since MSU has a completely different program, and several different requirements, from the college I transferred from, I believe she should have gone over what the requirements were and what consequences of particular choices would be, instead of assuming I already knew all about it. I was also disappointed about the way my degree has transferred from my former university. I expected individual coursework which I had done at my old college to be somewhat difficult to transfer, which is why I gained my degree before transferring to MSU. I did not expect the problems I have had in getting my degree to be recognized.
1 0.85%	My advisor isn't very helpful and doesn't like to answer my questions directly.
1 0.85%	My classes I signed up for at first got messed up, some how, and they had to be fixed like a month before school started.
1 0.85%	My credits did not transfer how they could have.
1 0.85%	My fasa still has not come through or any of my loan money and it is 10/6/10. I have been depending upon this income to help subsidize me. I need a letter to my bank because I am now in arrears with checks bouncing due to automatic transfers which are paying out. I have absolutely no money, and expected these funds by the middle of septemeber to no avail. I am stressed ot the max now!!
1 0.85%	My transfer credits, refer back to statement I wrote about with transfer credit problem.
2 1.71%	n/a
1 0.85%	No.
2 1.71%	none
3 2.56%	None
1 0.85%	None that I can think of.

a classroom for the first day of school. The entire summer, my schedule said TBA under that course so when i called and asked when i would get placed and the woman said to just be patient that i would be placed before school started. I didn't find out until i actually talked face to face with my advisor that I would be placed after school started. In addition, after i moved to Springfield, I got an email stating the requirements in eneed to fulfill in order to get to do my practicum. One requirement on the list was to get fingerprinted, so that's exactly what i did. I checked off everything off the list and later found out that i didn't even need to do it and wasted 52 dollars. If someone would have just told me about the course and the requirements i would not have had to waste time, money, and energy worrying about when I would be placed. But overall, I have been very well please with Missouri State University as well as the job my advisor has done! 1 0.85% Some imporatnt credits could not transfer to MSU, and I have to take them again or ask adivisors to reevaluate them. 1 0.85% Some of my classes have not measured up to what I had expected of them. 1 0.85% Some of my credits should have transferred for a different class. 1 0.85% Some imporatnt credits could not transfer to a different class. 1 0.85% Some of my credits should have transferred for a different class. 1 0.85% Sometimes I feel like a number and that theres not enough help out there for me when it comes to tutoring 1 0.85% Still frustrated about my credits, hopefully it all works out well. 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for			
1 0.85% None. 1 0.85% Not on Missouri State's end but Avila didn't follow instructions given on sending my transcript Resulted in one of my classes having " FAquot, grade instead of the " CAquot. Caquot: Learned through taking an incomplete due to linkess. 1 0.85% not really 1 0.85% not really 1 0.85% not transferring my a&p. 1 and 2 for my major, even though the nursing program here and the physical therapy program would both accept it. they prefer not too but they would 1 0.85% Not with MSU, but just trying to get scholarships and all the money issues and stuff. 1 0.85% Not yet. 1 0.85% Not yet. 1 0.85% Nothing disappointing, I just wish I could get more involved. 1 0.85% Nothing disappointing, I just wish I could get more involved. 1 0.85% Only frustration was the housing problem with getting up to my 30 credit hours. 1 0.85% Only frustration was the housing problem with getting up to my 30 credit hours. 1 0.85% Parking. 1 0.85% Parking is a frustration every single day. My first day of class I was late because I drove around foologing for parking for 1 hour! It seriously made me not want to come back it was so frustraing. 1 0.85% Parking. 1 0.85% Parking. 2 Parking is a frustration every single day. My first day of class I was late because I drove around foologing for parking for 1 hour! It seriously made me not want to come back it was so frustraing. 2 Parking is a frustration every single day. My first day of class I was late because I drove around foologing for parking for 1 hour! It seriously made me not want to come back it was so frustraing. 3 Satisfing up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 3 0.85% Satisfing up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full ult not at the times I needed to take them. 4 0.85% Since I don't know wery many people and I don't live on campus it is hard to make many irrinds. Its af	1	0.85%	None to speak of.
1 0.85% Not on Missouri State's and but Avila didn't follow instructions given on sending my transcript. Resulted in one of my classes having Aquot-EAquot; grade instead of the Aquot-CAquot; learned through taking an incomplete due to illness. 1 0.85% not really 1 0.85% Not yet. 1 0.85% Not just trying to get scholarships and all the money issues and stuff. 1 0.85% Nothing disappointing, i just with i could get more involved. 1 0.85% Nothing disappointing, i just with i could get more involved. 1 0.85% Parking is a frustration was the housing problem with getting up to my 30 credit hours. 1 0.85% Others previously stated. 1 0.85% Parking is a frustration every single day. My first day of class I was late because I drove around looking for parking for 1 hourt it seriously made me not want to come back it was so ituations? 1 0.85% Parking. 1 0.85% Parking. 1 0.85% Room situations? 1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY I was sling in the dorms though. 1 0.85% Some courses that I took fulfilled the Missouri State requirements but I was still forced to take them to get re-evaluated, in addition, I look a course (ELE 302) and was told that there a classroom for the list day of achool. The entire summer, my schedule said TEA under that ourse so when i called and asked when i believe all the side of the list day of achool. The entire summer, my schedule said TEA under that ourse so when i called everything of the side and late frough the admit the requirements but I was still forced to take them to get re-evaluated. In addition, I look a course (ELE 302) and was told that there sources so wh	2	1.71%	none.
1 0.85% Not on Missouri State's end but Avita didn't follow instructions given on sending my transcript. Resulted in one of my diasese having Aquoti-Raquot; grade instead of the Squoti-Squotif end integs. 1 0.85% Inch training the state of the squoties o	1	0.85%	None.
transcript. Resulted in one of my dasses having Aquotif Aquotif grade instead of the Aquotic Caquot; learned through taking an incomplete due to illness. 1 0.85%	1	0.85%	nope
1 0.85% not transferring my a&.p 1 and 2 for my major, even though the nursing program here and the physical therapy program would both accept it, they prefer not too but they would 1 0.85% Not with MSU, but just trying to get scholarships and all the money issues and stuff. 1 0.85% Not yet. 1 0.85% Not yet. 1 0.85% Nothing disappointing, i just wish i could get more involved. 1 0.85% Only frustration was the housing problem with getting up to my 30 credit hours. 1 0.85% Others previously stated. 1 0.85% Others previously stated. 1 0.85% Parking is a frustration every single day. My first day of class I was late because I drove around looking for parking for 1 hourl it seriously made me not want to come back it was so frustrating. 1 0.85% Parking. 1 0.85% Parking. 1 0.85% Parking. 1 0.85% Parking. 1 0.85% Room situations! 2 Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 2 Since I don't know very many people and I don't live on campus it is hard to make many frends, its different han living in the dorms. There was NO WAY I was living in the dorms though. 3 Sone courses that I book fulfilled the Missouri State requirements but I was still forced to take them of the parking of the full provided and stated where would are practicular involved also. Therefore, it hough that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TEA under was a practicum involved also. Therefore, it hough that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TEA under the was a practicum involved also. Therefore, it hough that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TEA under the was a practicular involved as of the requirements in ended to fulfill in order to get to do my practicum. One of the placed after school started. In entire the was a	1	0.85%	transcript. Resulted in one of my classes having "F" grade instead of the
and the physical therapy program would both accept it, they prefer not too but they would 1 0.85% Not with MSU, but just trying to get scholarships and all the money issues and stuff. 1 0.85% Nothing disappointing, i just wish i could get more involved. 1 0.85% Only frustration was the housing problem with getting up to my 30 credit hours. 1 0.85% Others previously stated. 1 0.85% Parking is a frustration every single day. My first day of class I was late because I drove around looking for parking for 1 hourl it seriously made me not want to come back it was so frustrating. 1 0.85% Parking. 1 0.85% Parking. 1 0.85% Please read Question 44 1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY I was living in the dorms though. 2 Some courses that I took fulfilled the Missouri State requirements but I was till forced to take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there are a classroom for the first day of school. The entire summer, my schedule said TBA under that course so when in called and asked when it would get placed and the woman accourse so when in called and asked when it would be placed and the woman dadition, after i moved to Springfield, I got an email stating the requirements in readed to fulfill in order to to do it and wasted 52 dollars. I someone would have just told metabout the course and the world was told to the there was not a state of the placed after woman chould be placed and the woman course of the first day of school. The entire summer, my schodule said TBA under that course so when in called and asked when it would get placed and the woman dadition, after i moved to Springfield, I got an email stating the requirements in ended to fulfill in order to to do it and wasted 52 dollars.	1	0.85%	not really
1 0.85% Not yet. 1 0.85% Nothing disappointing, i just wish i could get more involved. 1 0.85% Only frustration was the housing problem with getting up to my 30 credit hours. 1 0.85% Others previously stated. 1 0.85% Parking, is a frustration every single day. My first day of class I was late because I drove around looking for parking for 1 hourl It seriously made me not want to come back it was so frustrating. 1 0.85% Parking. 1 0.85% Parking. 1 0.85% Room situations! 2 Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 2 Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY I was living in the dorms though. 2 Some courses that I took fulfilled the Missouri State requirements but was still forced to take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there was a paracticum involved also. Therefore, I though that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule and ITBA under that course so when i called and asked when I would get placed and the woman said to just be patient that I would be placed before school stated. I didn't find out until in order to get to do my practicum. One requirement on the list was to get ingerprinad, so that's exactly what it did. I cleaked off levenything of the list and state frou dou't that that didn't even need to requirements i would be placed before found out that it didn't even need to requirements in would be placed after school after found out that it didn't even need to requirements in would be placed. But overall, I have been very well please with Missouri State University as well as the job my advisor has done! 1 0.85% Some of my classes have not measured up to what I had expected of them. 2 Some of my classes have not measured up to what I had expected of them. 3 Some of my classes hav	1	0.85%	
1 0.85% Nothing disappointing, i just wish i could get more involved. 1 0.85% Only frustration was the housing problem with getting up to my 30 credit hours. 1 0.85% Parking is a frustration every single day. My first day of class I was late because I drove around looking for parking for 1 hour! It seriously made me not want to come back it was so frustrating. 1 0.85% Parking. 1 0.85% Priesse read Question 44 1 0.85% Priesse read Question 44 1 0.85% Room situations! 2 Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 2 Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY I was living in the dorms though. 2 Some courses that I took fulfilled the Missouri State requirements but I was still croced to take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there was a paracticum involved also. Therefore, i though that they would automatically place me in a classroom for the first day of school. The entire summer, my schedula of IRA under that course so when i called and asked when i would get placed and the woman said to just be patient that i would be placed before school stated, i didn't flind out unitually talked face to face with my advisor that I would be placed before school stated, it didn't flind unit calcularly talked face to face with my advisor that I would be placed after school stared, it didn't flind unit calcularly talked face to face with my advisor that I would be placed after school stared, it didn't flind unit calcularly talked face to face with my advisor that I would be placed the recomments in needed to fulfill norder to get to do my practicum. One requirement on the list was to get fingerprinted, schaft's exactly what i did. I checked off everything of the list and later found out that i didn't leven need to do it and wasted 52 dolars. If someone would have just to my wou	1	0.85%	Not with MSU, but just trying to get scholarships and all the money issues and stuff.
1 0.85% Only frustration was the housing problem with getting up to my 30 credit hours. 1 0.85% Others previously stated. 1 0.85% Parking is a frustration every single day. My first day of class I was late because I drove around looking for parking for 1 hour! It seriously made me not want to come back it was so frustrating. 1 0.85% Parking. 1 0.85% Please read Question 44 1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Some courses that I took fulfilled the Missouri State requirements but I was still forced to take them to get re-evaluated. In addition, I took a course (ELE 302) and was stoll that there was a practicum involved also. Therefore, it hough that they would mantalize place me in a classroom for the first day of school. The entire summer, my schedule said TBA under that course so when i called and asked when i would get placed after school started. In addition, after i moved to Springfield, I got an email stating the requirements in needed to fulfill in order to get to do my practicum. One requirement on the list was to get fingeried, so that's exactly what idd, I checked off everything off the list and later found out that i didn't even need to do it and wasted 52 dollars. If someone would have just old me and the requirements is would not have had to waste time, money, and energy worrying about when I would be placed. But overall, I have been very well please with Missor that course yas well as the job my advisor has done! 1 0.85% Some of my classes have not measured up to what I had expected of them. 1 0.85% Some of my credits should have transferred for a different class. 2 Sometimes I feel like a number and that theres not enough help out there for me when it domes to tutoring 1 0.85% Set like a number and that theres not enough help ou	1	0.85%	Not yet.
1 0.85% Others previously stated. 1 0.85% Parking is a frustration every single day. My first day of class I was late because I drove around looking for parking for 1 hour! It seriously made me not want to come back it was so frustrating. 1 0.85% Parking. 1 0.85% Please read Question 44 1 0.85% Room situations! 1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY! was living in the dorms though. 1 0.85% Some courses that I took fulfilled the Missouri State requirements but I was still forced to take them to get re-evaluated. In addition, I took a course (EE 202) and was told that there was a practicum involved also. Therefore, it though that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TBA under that course so when i called and asked when i would get placed and the woman said to just be patient that i would be placed before school started. I didn't find out until i actually talked face to face with my advisor that I would be placed before school started. I didn't find to furfill in order to get to do my practicum. One requirement in the gruiperment is clot untill i actually talked face to face with my advisor that I would be placed after found out until i actually talked face to face with my advisor that I would be placed to turt in its didn't even need to do it and wasted 52 dollars. If someone would have just told me about the course and the requirements in would as the job my advisor has done! 1 0.85% Some imporatnt credits could not transfer to MSU, and I have to take them again or ask advisors to reevaluate them. 2 Some of my classes have not measured up to what I had expected of them. 3 Some of my credits should have transferred for a different class. 4 Some into a department pro	1	0.85%	Nothing disappointing, i just wish i could get more involved.
1 0.85% Parking is a frustration every single day. My first day of class I was late because I drove around looking for parking for 1 hourl It seriously made me not want to come back it was so frustrating. 1 0.85% Parking. 1 0.85% Please read Question 44 1 0.85% Room situations! 1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY I was living in the dorms though. 1 0.85% Some courses that I took fulfilled the Missouri State requirements but I was still forced to take them to get re-evaluated. In addition, 1 took a course (ELE 302) and was told that there was a practicum involved also. Therefore, it hough that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TBA under that course so when i called and asked when i would get placed and the woman said to just be patient that i would be placed before school started. I didn't floot of utilifil in order to get to do my practicum. One requirement in equirements including alter found out luffill in order to get to do my practicum. One requirement in equirements including a floor of the requirements in equirements including a floor of the requirements in equirement is endown of the requirements in equirement is equirement. Such as exactly what idd. I checked off everything off the list and later found out fulfill in order to get to do my practicum. One requirement on the list was to get fingerprinted, so that's exactly what idd. I checked off everything off the list and later found out fulfill in order to get to do my advisor has done! 1 0.85% Some of my classes have not measured up to what I had expected of them. 2 0.85% Some of my credits should have transferred for a different class. 3 well fugatized about my credits, should have transferred	1	0.85%	Only frustration was the housing problem with getting up to my 30 credit hours.
around looking for parking for 1 hourt it seriously made me not want to come back it was so frustrating. 1 0.85% Parking. 1 0.85% Please read Question 44 1 0.85% Room situations! 1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY I was living in the dorms though. 1 0.85% Some courses that I took fulfilled the Missouri State requirements but I was still forced to take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there was a practicum involved also. Therefore, i though that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TBA under that courses owher in called and asked when i would get placed althour some said to just be patient that i would be placed before school started. I didn'th find out until i actually talked face to face with my advisor that I would be placed after school started. In didn't find, after i moved to Springfield, I got an email stating the requirements i needed to fulfill in order to get to do my practicum. One requirement on the list was to get find find out until i actually talked face to face with my advisor that I would be placed after found out that i didn't even need to do it and wasted 52 dollars. It someone would have just took didn't even need to do it and wasted 52 dollars. It someone would have just took didn't even need to do it and wasted 52 dollars. It someone would have just took dout the course and the requirements it would not have had to waste time, money, and energy worrying about when I would be placed. But overall, I have been very well please with Missouri State University as well as the job my advisor has done! 1 0.85% Some of my classes have not measured up to what I had expected of them. 2 0.85% Some of my	1	0.85%	Others previously stated.
1 0.85% Please read Question 44 1 0.85% Room situations! 1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY I was living in the dorms though. 1 0.85% Some courses that I took fulfilled the Missouri State requirements but I was still forced to take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there was a practicum involved also. Therefore, i though that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TBA under that course so when I called and asked when I would get placed and the woman said to just be patient that it would be placed before school started. I didn't find out until i actually talked face to face with my advisor that I would be placed ster school started. I addition, after I moved to Springfield, I got an email stating the requirements in seeded to fuffil in order to get to do my practicum. One requirement on the list was to get fingerprinted, so that's exactly what i did. I checked off everything off the list and later found ut that i didn't even need to do it and wasted 52 dollars. If someone would have just told me about the course and the requirements in would not have had to waste time, money, and energy worrying about when I would be placed. But overall, I have been very well please with Missouri State University as well as the job my advisor has done! 1 0.85% Some of my credits should not transfer to MSU, and I have to take them again or ask adivisors to reevaluate them. 2 Some important credits could not transfer to what I had expected of them. 3 Some of my credits should have transferred for a different class. 4 Some important credits could not transfer to some the proper should be proper to the proper should be proper should be	1	0.85%	around looking for parking for 1 hour! It seriously made me not want to come back it was so
1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY I was living in the dorms though. 1 0.85% Some courses that I took fulfilled the Missouri State requirements but I was still forced to take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there was a practicum involved also. Therefore, i though that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TBA under that course so when I called and asked when i would get placed and the woman said to just be patient that i would be placed before school started. In addition, after i moved to Springfield, I got an email stating the requirements inceded to Itifill in order to get to do my practicum. One requirement on the list was to get fingerprinted, so that's exactly what it did. I checked off everything off the list and later ould out that i didn't even need to do it and wasted 52 dollars. If someone would have just told me about the course and the requirements is would not have had to waste time, more, and energy worrying about when I would be placed. But overall, I have been very well please with Missouri State University as well as the job my advisor has done! 1 0.85% Some important credits could not transfer to MSU, and I have to take them again or ask adivisors to reevaluate them. 2 0.85% Some of my credits should have transferred for a different class. 3 cometimes I feel like a number and that theres not enough help out there for me when it comes to tutoring 4 0.85% Some important credits should have transferred for a different class. 5 Sometimes I feel like a number and that theres not enough help out there for me when it comes to tutoring 5 Still frustrated about my credits, hopefully it all works ou	1	0.85%	Parking.
1 0.85% Setting up my schedule was a little frustrating. Many of the classes I hoped to enroll in were full or not at the times I needed to take them. 1 0.85% Since I don't know very many people and I don't live on campus it is hard to make many friends. Its different than living in the dorms. There was NO WAY I was living in the dorms though. 1 0.85% Some courses that I took fulfilled the Missouri State requirements but I was still forced to take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there was a practicum involved also. Therefore, i though that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said Talk under that course so when i called and asked when i would get placed and the woman said to just be patient that i would be placed before school started. I didn't find out until I actually talked face to face with my advisor that I would be placed after school started. In addition, after i moved to Springfield, I got an email stating the requirements i needed to fulfill in order to get to do my practicum. One requirement on the list was frighting to that it didn't even need to do it and wasted 52 dollars. If someone would have just told me about the course and the requirements is would not have had to waste time, money, and energy worrying about when I would be placed. But overall, I have been very well please with Missouri State University as well as the job my advisor has done! 1 0.85% Some important credits could not transfer to MSU, and I have to take them again or ask adivisors to reevaluate them. 2 0.85% Some important credits could not transfer to MSU, and I have to take them again or ask advisors to revealuate them. 3 0.85% Some of my credits should have transferred for a different class. 4 0.85% Some of my credits should have transferred for a different class. 5 0.85% Some of my credits should have transferred for a different class. 6 1 0.85% The advisement process was very frustrating because	1	0.85%	Please read Question 44
full or not at the times I needed to take them. 1	1	0.85%	Room situations!
friends. Its different than living in the dorms. There was NO WAY I was living in the dorms though. Some courses that I took fulfilled the Missouri State requirements but I was still forced to take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there was a practicum involved also. Therefore, i though that they would automatically place me in a classroom for the first day of school. The entite summer, my schedule said TBA under that course so when i called and asked when i would get placed and the woman said to just be patient that it would be placed before school started. I didn't find out until i actually talked face to face with my advisor that I would be placed after school started. In addition, after i moved to Springfield, I got an email stating the requirements i needed to fulfill in order to get to do my practicum. One requirement on the list as to get fingerprinted, so that's exactly what i did. I checked off everything off the list and later found out that i didn't even need to do it and wasted \$2 dollars. If someone would have to get the province and the requirements i would not have had to waste time, money, and energy worrying about when I would be placed. But overall, I have been very well please with Missouri State University as well as the job my advisor has done! 1 0.85% Some imporatnt credits could not transfer to MSU, and I have to take them again or ask adivisors to reevaluate them. 1 0.85% Some of my classes have not measured up to what I had expected of them. 2 0.85% Some of my credits should have transferred for a different class. 3 0.85% Some of my credits should have transferred for a different class. 4 0.85% Sometimes I feel like a number and that theres not enough help out there for me when it comes to tutoring 5 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% The advisement process was very frustrating because I can never g	1	0.85%	
take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there was a practicum involved also. Therefore, i though that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TBA under that course so when i called and asked when i would get placed and the woman said to just be patient that i would be placed before school started. I didn't find out until i actually talked face to face with my advisor that I would be placed after school started. In addition, after i moved to Springfield, I got an email stating the requirements in needed to fulfill in order to get to do my practicum. One requirement on the list was to get fingerprinted, so that's exactly what i did. I checked off everything off the list and later found out that i didn't even need to do it and wasted 52 dollars. If someone would have just told me about the course and the requirements i would not have had to waste time, money, and energy worrying about when I would be placed. But overall, I have been very well please with Missouri State University as well as the job my advisor has done! 1 0.85% Some imporatnt credits could not transfer to MSU, and I have to take them again or ask adivisors to reevaluate them. 2 0.85% Some of my credits should have transferred for a different class. 3 0.85% Some of my credits should have transferred for a different class. 4 0.85% Some of my credits should have transferred for a different class. 5 0.85% Some of my credits should have transferred for a different class. 6 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things	1	0.85%	friends. Its different than living in the dorms. There was NO WAY I was living in the dorms
adivisors to reevaluate them. 1 0.85% Some of my classes have not measured up to what I had expected of them. 1 0.85% Some of my credits should have transferred for a different class. 1 0.85% Sometimes I feel like a number and that theres not enough help out there for me when it comes to tutoring 1 0.85% Still frustrated about my credits, hopefully it all works out well. 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% the financial aid department was a trifle. It was really hard to get my stuff together, and when i did get it together, they seemed to have misplaced it. as well as my loans and grants, they were late coming through. it just seems like the communication wasnt there. 1 0.85% The Financial Aid Office has consistently, since the end of April, lost or misplaced papers and documents given to them more than once, were not clear on what was needed or neglected to inform us of other required documentation, withheld dispersion of loan funds for 3 weeks even after all documentation had been turned in repeatedly until my parents got	1	0.85%	take them to get re-evaluated. In addition, I took a course (ELE 302) and was told that there was a practicum involved also. Therefore, i though that they would automatically place me in a classroom for the first day of school. The entire summer, my schedule said TBA under that course so when i called and asked when i would get placed and the woman said to just be patient that i would be placed before school started. I didn't find out until i actually talked face to face with my advisor that I would be placed after school started. In addition, after i moved to Springfield, I got an email stating the requirements i needed to fulfill in order to get to do my practicum. One requirement on the list was to get fingerprinted, so that's exactly what i did. I checked off everything off the list and later found out that i didn't even need to do it and wasted 52 dollars. If someone would have just told me about the course and the requirements i would not have had to waste time, money, and energy worrying about when I would be placed. But overall, I have been very well please with Missouri State University as
Some of my credits should have transferred for a different class. 1 0.85% Sometimes I feel like a number and that theres not enough help out there for me when it comes to tutoring 1 0.85% Still frustrated about my credits, hopefully it all works out well. 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% the financial aid department was a trifle. It was really hard to get my stuff together, and when i did get it together, they seemed to have misplaced it. as well as my loans and grants, they were late coming through. it just seems like the communication wasnt there. 1 0.85% The Financial Aid Office has consistently, since the end of April, lost or misplaced papers and documents given to them more than once, were not clear on what was needed or neglected to inform us of other required documentation, withheld dispersion of loan funds for 3 weeks even after all documentation had been turned in repeatedly until my parents got	1	0.85%	
Sometimes I feel like a number and that theres not enough help out there for me when it comes to tutoring 1 0.85% Still frustrated about my credits, hopefully it all works out well. 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% the financial aid department was a trifle. It was really hard to get my stuff together, and when i did get it together, they seemed to have misplaced it. as well as my loans and grants, they were late coming through. it just seems like the communication wasnt there. 1 0.85% The Financial Aid Office has consistently, since the end of April, lost or misplaced papers and documents given to them more than once, were not clear on what was needed or neglected to inform us of other required documentation, withheld dispersion of loan funds for 3 weeks even after all documentation had been turned in repeatedly until my parents got	1	0.85%	Some of my classes have not measured up to what I had expected of them.
comes to tutoring 1 0.85% Still frustrated about my credits, hopefully it all works out well. 1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% the financial aid department was a trifle. It was really hard to get my stuff together, and when i did get it together, they seemed to have misplaced it. as well as my loans and grants, they were late coming through. it just seems like the communication wasnt there. 1 0.85% The Financial Aid Office has consistently, since the end of April, lost or misplaced papers and documents given to them more than once, were not clear on what was needed or neglected to inform us of other required documentation, withheld dispersion of loan funds for 3 weeks even after all documentation had been turned in repeatedly until my parents got	1	0.85%	Some of my credits should have transferred for a different class.
1 0.85% The advisement process was very frustrating because I can never get ahold of my advisor ever. And also that it took forever for things to get in order. 1 0.85% the financial aid department was a trifle. It was really hard to get my stuff together, and when i did get it together, they seemed to have misplaced it. as well as my loans and grants, they were late coming through. it just seems like the communication wasnt there. The Financial Aid Office has consistently, since the end of April, lost or misplaced papers and documents given to them more than once, were not clear on what was needed or neglected to inform us of other required documentation, withheld dispersion of loan funds for 3 weeks even after all documentation had been turned in repeatedly until my parents got	1	0.85%	
ever. And also that it took forever for things to get in order. 1 0.85% the financial aid department was a trifle. It was really hard to get my stuff together, and when i did get it together, they seemed to have misplaced it. as well as my loans and grants, they were late coming through. It just seems like the communication wasnt there. 1 0.85% The Financial Aid Office has consistently, since the end of April, lost or misplaced papers and documents given to them more than once, were not clear on what was needed or neglected to inform us of other required documentation, withheld dispersion of loan funds for 3 weeks even after all documentation had been turned in repeatedly until my parents got	1	0.85%	Still frustrated about my credits, hopefully it all works out well.
i did get it together, they seemed to have misplaced it. as well as my loans and grants, they were late coming through. it just seems like the communication wasnt there. 1 0.85% The Financial Aid Office has consistently, since the end of April, lost or misplaced papers and documents given to them more than once, were not clear on what was needed or neglected to inform us of other required documentation, withheld dispersion of loan funds for 3 weeks even after all documentation had been turned in repeatedly until my parents got	1	0.85%	
and documents given to them more than once, were not clear on what was needed or neglected to inform us of other required documentation, withheld dispersion of loan funds for 3 weeks even after all documentation had been turned in repeatedly until my parents got	1	0.85%	
confrontation. Emails were left unresponded-to.	1	0.85%	and documents given to them more than once, were not clear on what was needed or neglected to inform us of other required documentation, withheld dispersion of loan funds for 3 weeks even after all documentation had been turned in repeatedly until my parents got seriously mad and finally the situation was rectified. It could have been done without

	1	0.85%	The financial aid office not applying the Returning Heroes to my account
	1	0.85%	The low number of courses offered in my major is frustrating. I do not not have many other course requirements and it delays my ability to graduate and move on to other things.
	1	0.85%	The office of Veterans Affairs was helpful in the beginning with submitting all my necessary paperwork and documents to the VA for my veteran's education benefits, however it has been a struggle to obtain my eligibility for the Missouri Returning Heros Education Act and I have never received a call back after leaving several messages unlike the West Plains campus.
	1	0.85%	The only frustrating/disappointing experience I have had was the fact my Comp II course transferred as a Writing I course because I didn't take Writing I at Columbia due to the fact that my high ACT score advanced me into Comp II
	1	0.85%	The parking is absolutely terrible. It is worse than any other school I've visited. And now they have half of one of the lots close to the dorms closed since Thursday, September 30, making it worse. Fix that stuff over the summer when there is not near as many cars to worry about, and people wont have to walk .75 miles from the parking garage back to their dorms. I don't know of any place that people LIVE that they have to walk .75 miles to get to their HOME. Or if that must happen, be more forgiving on parking tickets; I parked in a stripped zone in a lot where I was out of the driving lane at 11:30 one night because I didn't want to walk .75 miles to get inside. I went out the next day at 9:00 in the morning to move my car and already had a ticket. If you want people to feel not at home at all, continue doing what you are doing; make them walk .75 miles to their dorm.
	1	0.85%	The secretary at the financial aid office is terrible. I called literally five times to inquire about the status of my Master Promissory Note, and she was rude and told me that all the lines were busy and I'd have to call back at another time, and she did this FIVE times.
	1	0.85%	There aren't any scholarship oppertunities for transfer students, or at least I was not made aware of any
	1	0.85%	There is no equivalent of SOAR for transfer students.
	1	0.85%	There needs to be a large, well kept, open field. Perhaps it should be surrounded by trees, because it's only purpose should be to serve as recreation and should therefore not have people always walking around it and cars (that are seen) driving close by it. A good lay-down, play some Frisbee, bring the puppy type of field.
	1	0.85%	Took a while for the housing (deposits, roomates, etc) items to go through so it was covered over a weeks time instead of just getting it done in one sitting.
	1	0.85%	Transfer credit evaluations do not seem fair because I have taken the same classes but because some professors like things done a certain way, I may have to take the same classes over again, which means I will be bored and not moving ahead.
	1	0.85%	Transfer credits
	1	0.85%	Transfer of credits and the time it takes for financial aid to process
	1	0.85%	Trying to register for classes was a nightmare, due to not having enough credits after highschool to be exempt from soar program, therefore causes a problem in getting registered for specific classes needed for my major.
	1	0.85%	understaffed (extremely) financial aid office
	1	0.85%	Waiting for FAFSA verification.
	1	0.85%	When working out my financial aid, it was a little frustrating understanding my options to pay for school.
	1	0.85%	While the financial aid office was helpful, they are still reviewing my Verification documents, and I still have not received any financial aid. According to the scholarship office, I applied to late to receive any scholarships, which is unfortunate considering I have a good GPA, and it was an unfortunate, last minute decision to attend Missouri State. I just wish there had been something available. However unfortunate, I understand the reasons behind it.
1	17 Respondents		

Q48. Do you have any suggestions for how we could have served you better? In responding, please consider whether you received services or information from other colleges that you would have liked to receive from Missouri State but did not.

Co	unt	Percent	
	37	25.00%	Yes (please explain)
		Count	Percent
		1	A better website would be crucial there's no reason that I should have to call an office, all the information should be readily accessible and easy to find on the website. The fact that it's not means the website is poor. Also, there should be more places to offer feedback I'd like to take more classes online or in the evening, but who do I tell that they should offer

	more? I have no idea where to offer feedback about that, and no idea how to find out where to give that feedback and that's disappointing.
1 2.70%	A university bus line that extends beyond the university campus itself. Better information (e-mails, alerts, phone calls etc) on financial aid status and overall requirements and deadlines. A better forum for new students or people who want to get involved in clubs. A change in policy about cell phone use. (Previous college class rooms allowed the use of cell phones for texting in class so long as the teacher was okay with it.)
1 2.70%	Advising earlier so that we could prepare for the new academic year well.
1 2.70%	At MU, they really pushed the student learning center on us. I had no idea that Missouri State had anything like it until I took this survey.
1 2.70%	Be a bit more timely
1 2.70%	Career information packets with explanations of types of jobs and salaries you can expect with your major.
1 2.70%	Find more advisors to help the art and design students rather than just having one or a couple for the whole department. At Northwest Missouri State I was able to reach my advisor (who was also at the time my drawing professor) at any time if I needed help. Also, the faculty at Northwest were very friendly.
1 2.70%	Full Associate's degrees should be transferred in as a completion of the general education requirements.
1 2.70%	Have a variety of food to choose from. Not two lines with sandwiches and two lines with pasta.
1 2.70%	hire more people
1 2.70%	I feel that MSU could have worked with me better. I was in Colorado and its not cheap to fly to Missouri just for a weekend but it seems like thats what MSU wanted me to do. They weren't willing to talk on the phone or do anything by email so that made it really hard. I also feel like I have had to figure everything out by myself, and I understand they cant spoon feed every student but I do feel that they could have shown a little more respect and kindness to me while I was trying to figure everything out since no one seemed willing to help.
1 2.70%	I gave up several scholarships when I transferred to move her because I wanted to obtain the dual degree offer here in the psych/ger department. I did not even apply for the swk program which I would have been accepted into. I did not want to be an addiction counselor. That was the direction everyone was pushing me towards; it was not my goal. I have always wanted to work in gerontology. Allow me to work with older adults that is where I excell or the mentally disabled.
1 2.70%	I just think that you should give out more information about student life.
1 2.70%	i understand that you receive a lot of financial aid, but the communication could improve as well as the filing system. i had alot my of financial aid papers lost and had to go through the dreadful steps and redo them. most of the people i talked with were friendly enough, but some times friendly just doesnt make up for mistakes.
1 2.70%	I would have liked some personal contact (phone calls, etc) to help ensure I was on the right track with my enrollment and registration.
1 2.70%	it might have been more manageable if there was someone from MS who would have sat me down and gave me step by step directions on what i needed to do and how to get it done. The reason for this is because when ever i contacted someone they never knew anything about questions outside of fill out the application and turn in the fafsa.
1 2.70%	It would be nice if the Financial Aid Office were seriously fixed up and made to run better. It appears whatever current system of organization and management is being used is wholly inefficient. Make sure they treat students fairly and with respect, and do not just "not" reply to emails or phone calls, and always, always be extremely clear and thorough as to what documents and forms are required. Not losing these items more than once would also be nice.
1 2.70%	It would be very helpful to have an orientation for transfer students.
1 2.70%	It would have been wonderful to have been able to meet with an advisor to walk me through the process of transferringcredits, what classes I needed to sign up for, etc. to keep me on track. (this may normally be provided, but as I said earlierI never got to speak with an advisor)
1 2.70%	make sure all tour guides are excited ive been one two and the second one was very boring and couldnt hear half the time. try explaining more how the transfer of classes go. i loved all the packets. I would have liked to got info on the activities such as maroon maddness
1 2.70%	More understanding of the way to transfer/interpret other universities' classes for transfer students.
1 2.70%	Offer more help for phone calls during busy times at financial aid. That's all.

to figure everything out myself. Please have more tutors for upper level classes because we need help sometime from oth students (tutors). It usually helps, beside the professors sometime have limited office hours and the control of the control		1 1 1 1	2.70% 2.70% 2.70% 2.70% 2.70%		Please have more tutors for upper level classes because we need help sometime from othe students (tutors). It usually helps, beside the professors sometime have limited office hours. Please try and fix things like paving a parking lot over the summer when there are less students to worry about. Providing more scholarships for transfer students would be very helpful. I applied to MSU my freshmen year and received a large scholarship and after transferring I wasn't eligible fo any. That was very disappointing. See above. The advisement was adequate though.
students (tutors). It usually heips, beside the professors sometime have limited office hours of the professor sometime have limited office hours of the professor sometime have limited office hours of the providing more scholarships for transfer students would be very helpful. I applied to MSU my freshmen year and received a large scholarship and after transferring I wasn't eligible for any. That was very disappointing. 1 2.70% See above. The advisement was adequate though. 2.70% Send M# in mail, still have no idea how and where to get a zip card. The CLS adviser at Arizona State University, who happened to also be the director of the major and a professor since the major is new there, is friendly and cool. He makes great effort to respond and make sure all my questions have been answered, as opposed to the one-liners I got from MSUs after asking multiple questions since they seemed too busy to take any time to do their job and just basically told me to raise my GPA and that I had no chance etc. I actually wouldn't even be at MSU if I didn't have other reasons to move to Nixa. 1 2.70% The financial award letter should be sent before I have to decide whether to attend. It is understandable that the cost of college is a huge concern to students in this economy, and this is certainly one of the factors which can make or break the decision of which college to attend. The catalog of classes should be sent with the acceptance packet. 1 2.70% The school does not have a major grid for my specific major, jazz performance. I had to loc up all the requirements in the registration manual, which was a little frustrating. 1 2.70% The school does not have a major grid for my specific major, jazz performance. I had to loc up all the requirements in the registration manual, which was a little frustrating. 1 2.70% The school does not have a major grid for my specific major, jazz performance. I had to loc up all the requirements in the registration manual, which was a little frustrating. 1 2.70% The major and the provided		1 1 1	2.70% 2.70% 2.70% 2.70%		students (tutors). It usually helps, beside the professors sometime have limited office hours. Please try and fix things like paving a parking lot over the summer when there are less students to worry about. Providing more scholarships for transfer students would be very helpful. I applied to MSU my freshmen year and received a large scholarship and after transferring I wasn't eligible fo any. That was very disappointing. See above. The advisement was adequate though.
students to worry about. Providing more scholarships for transfer students would be very helpful. I applied to MSU my freshmen year and received a large scholarship and after transferring I wasn't eligible from the staff in any. That was very disappointing. See above. The advisement was adequate though. See above. The advisement was adequate though. 1 2.70% Send M# in mail, still have no idea how and where to get a zip card The CLS adviser at Arizona State University, who happened to also be the director of the major and a professor since the major is new there, is friendly and cool. He makes great effort to respond and make sure all my questions since they seemed too busy to take any time to do their job and just basicalty told me to raise my GPA and that I had no chance etc. I actually wouldn't even be at MSU if I didn't have other reasons to move to Nixa. 1 2.70% The financial award letter should be sent before I have to decide whether to attend. It is understandable that the cost of college is a huge concern to students in this economy, and this is certainly one of the factors which can make or break the decision of which college to attend. The catalog of classes should be sent with the acceptance packet. 1 2.70% The staff in Admissions needs to work harder to properly transfer incoming-students' courses, I have done a lot of their work for them, and still have more to in order to fix messy transition. Financial Aid should be disbursed within the first few days of classes starting. It is not disbursed here until two weeks or more into classes, you have to choose of the decision of the staff or the staff in Admissions needs to work for them, and still have more to not one to fix this was a still found the work of them. And this was a very difficult to work with I have never had this happen at any schools I have attended. Too many of the desired and courses are offered at exactly the same time, you have to choose of the staff or the staff		1 1 1	2.70% 2.70% 2.70%		students to worry about. Providing more scholarships for transfer students would be very helpful. I applied to MSU my freshmen year and received a large scholarship and after transferring I wasn't eligible fo any. That was very disappointing. See above. The advisement was adequate though.
my freshmen year and received a large scholarship and after transferring I wasn't eligible fany. That was very disappointing. 1 2.70% See above. The advisement was adequate though. 1 2.70% Send M# in mail, still have no idea how and where to get a zip card 1 2.70% The CLS adviser at Arizona State University, who happened to also be the director of the major and a professor since the major is new there, is friendly and cool. He makes great effort to respond and make sure all my questions have been answered, as opposed to the one-liners I got from M5U's after asking multiple questions since they seemed too busy to take any time to do their job and just basically told me to rates my GPA and that I had no chance etc. I actually wouldn't even be at M5U if I didn't have other reasons to move to Nxia. 1 2.70% The financial award letter should be sent before I have to decide whether to attend. It is understandable that the cost of college is a huge concern to students in this economy, and this is certainly one of the factors which can make or break the decision of which college tattend. The catalog of classes should be sent with the acceptance packet. 1 2.70% The staff in Admissions needs to work harder to properly transfer incoming-students' courses. I have done a lot of their work for them, and still have more to do in order to fix this messy transition. Financial Aid should be disbursed within the first few days of classes starting. It is not disbursed here until two weeks or more into classes, and this was very difficult to work with. I have never had this happen at any schools I have attended. Too many of the desired art courses are offered at exactly the same time, so you have to choos only onel There are not enough evening classes. I wish that MSU had a better Adult Stude Services organization. My previous school SDSU had a very active group. You can fix this survey. Every time I hit the provided Back button to copy part of my answers from previou pages, all of my just-entered answers were reased. 1 2.70%		1	2.70% 2.70%		my freshmen year and received a large scholarship and after transferring I wasn't eligible fo any. That was very disappointing. See above. The advisement was adequate though.
1 2.70% Send M# in mail, still have no idea how and where to get a zip card 1 2.70% The CLS adviser at Arizona State University, who happened to also be the director of the major and a professor since the major is new there, is friendly and cool. He makes great effort to respond and make sure all my questions have been answered, as opposed to the one-liners I got from MSU's after asking multiple questions since they seemed too busy to take any time to do their job and just basically told me to raise QFA and that I had no chance etc. I actually wouldn't even be at MSU if I didn't have other reasons to move to Nixa. 1 2.70% The financial award letter should be sent before I have to decide whether to attend. It is understandable that the cost of college is a huge concern to students in this economy, and this is certainly one of the factors which can make or break the decision of which college to attend. The catalog of classes should be sent with the acceptance packet. 1 2.70% The school does not have a major grid for my specific major, jazz performance. I had to loc up all the requirements in the registration manual, which was a little frustrating. 1 2.70% The staff in Admissions needs to work harder to properly transfer incoming-students' courses. I have done a lot of their work for them, and still have more to do in order to fix this messy transificon. Financial Aid should be disbursed within their fixe wdays of classes starting. It is not disbursed here until two weeks or more into classes, and this was very difficult to work with. I have never had this happen at any schol shave attended. Too many of the desired art courses are offered at exactly the same time, so you have to choos only one! There are not enough evening classes. I wish that My Lad a better Adult Stude Services organization. My previous school SDSU had a very active group. You can fix this survey. Every time I hit the provided 'Back' button to copy part of my answers from previou pages, all of my just-entered answers were erased. 1 2.70% Tr		1	2.70%		
1 2.70% The CLS adviser at Arizona State University, who happened to also be the director of the major and a professor since the major is new there, is friendly and cool. He makes great effort to respond and make sure all my questions have been answered, as opposed to the one-liners I got from MSUs after asking multiple questions since they seemed too busy to take any time to do their job and just basically told me to raise QPA and that I had no chance etc. I actually wouldn't even be at MSU if I didn't have other reasons to move to Nixa. 1 2.70% The financial award letter should be sent before I have to decide whether to attend. It is understandable that the cost of college is a huge concern to students in this economy, and this is certainly one of the factors which can make or break the decision of which college to attend. The catalog of classes should be sent with the acceptance packet. 1 2.70% The school does not have a major grid for my specific major, jazze performance. I had to loc up all the requirements in the registration manual, which was a little frustrating. 1 2.70% The staff in Admissions needs to work harder to properly transfer incoming-students' courses. I have done a lot of their work for them, and still have more to do in order to fix this messy transition. Financial Aid should be disbursed within the first few days of classes starting. It is not disbursed here until two weeks or more into classes, and this was very difficult to work with. I have never had this happen at any school shave attended. Too many of the desired art courses are offered at exactly the same time, so you have to choose only one! There are not enough evening classes. I wish that MSU had a better Adult Stude Services organization. My previous school SDSU had a very active group. You can fix this survey. Every time I hit the provided "Back' button to copy part of my answers from previou pages, all of my just-entered answers were erased. 1 2.70% Transfer students come to MSU because they want to be at MSU and not their					Send M# in mail still have no idea how and where to get a zin card
major and a professor since the major is new there, is friendly and cool. He makes great effort to respond and make sure all my questions have been answered, as opposed to the one-liners I got from MSU's after asking multiple questions since they seemed too busy to take any time to do their job and just basically told me to raise my GPA and that I had no chance etc. I actually wouldn't even be at MSU if I didn't have other reasons to move to Nixa. 1 2.70% The financial award letter should be sent before I have to decide whether to attend. It is understandable that the cost of college is a huge concern to students in this economy, and this is certainly one of the factors which can make or break the decision of which college to attend. The catalog of classes should be sent with the acceptance packet. 1 2.70% The school does not have a major grid for my specific major, jazz performance. I had to lor up all the requirements in the registration manual, which was a little frustrating. 1 2.70% The staff in Admissions needs to work harder to properly transfer incoming-students' courses. I have done a lot of their work for them, and still have more to do in order to fix this messy transition. Financial Aid should be disbursed within the first few days of classes starting, It is not disbursed here until two weeks or more into classes, and this was very difficult to work with. I have never had this happen at any schools I have attended. Too many of the desired art courses are offered at exactly the same time, so you have to choos only one! There are not enough evening classes. I wish that MSU had a better Adult Stude Services organization. My previous school SDSU had a vactive gractive group. You can fix this survey. Every time I hit the provided 'Back' button to copy part of my answers from previou pages, all of my just-entered answers were erased. 1 2.70% Transfer students come to MSU because they want to be at MSU and not their previous school. There are so many things to go through during the process of transferin		1	2.70%		Cond with in mail, suit have no loca now and where to get a zip cald
understandable that the cost of college is a huge concern to students in this economy, and this is certainly one of the factors which can make or break the decision of which college to attend. The catalog of classes should be sent with the acceptance packet. 1 2.70% The school does not have a major grid for my specific major, jazz performance. I had to lor up all the requirements in the registration manual, which was a little frustrating. 1 2.70% The staff in Admissions needs to work harder to properly transfer incoming-students' courses. I have done a lot of their work for them, and still have more to do in order to fix this messy transition. Financial Aid should be disbursed within the first few days of classes starting. It is not disbursed here until two weeks or more into classes, and this was very difficult to work with. I have never had this happen at any schools I have attended. Too many of the desired an courses are offered at exactly the same time, so you have to choos only onel There are not enough evening classes. I wis that MSU had a better Adult Stude Services organization. My previous school SDSU had a very active group. You can fix this survey. Every time I hit the provided 'Back' button to copy part of my answers from previou pages, all of my just-entered answers were erased. 1 2.70% Train your financial aid personnel on good customer service attitudes, please! 1 2.70% Trainsfer students come to MSU because they want to be at MSU and not their previous school. There are so many things to go through during the process of transfering that have nothing to do with the school itself, such as finding living arrangments outside of campus and finding work. Continuous help would have greatly reduced the stress I went through m semester before transfering, because not only did I have to deal with the transfer but I was still going through school and working at the same time. I ended up wasting money on the freshman level classes that were unnecessary, all because advisors at both schools didn't care t					major and a professor since the major is new there, is friendly and cool. He makes great effort to respond and make sure all my questions have been answered, as opposed to the one-liners I got from MSU's after asking multiple questions since they seemed too busy to take any time to do their job and just basically told me to raise my GPA and that I had no chance etc. I actually wouldn't even be at MSU if I didn't have other reasons to move to
up all the requirements in the registration manual, which was a little frustrating. 1 2.70% The staff in Admissions needs to work harder to properly transfer incoming-students' courses. I have done a lot of their work for them, and still have more to do in order to fix this messy transition. Financial Aid should be disvosed within the first few days of classes starting, It is not disbursed here until two weeks or more into classes, and this was very difficult to work with. I have never had this happen at any schools I have attended. Too many of the desired art courses are offered at exactly the same time, so you have to choose only one! There are not enough evening classes. I wish that MSU had a better Adult Stude Services organization. My previous school SDSU had a very active group. You can fix this survey. Every time I hit the provided 'Back' button to copy part of my answers from previou pages, all of my just-entered answers were erased. 1 2.70% Train your financial aid personnel on good customer service attitudes, please! 1 2.70% Transfer students come to MSU because they want to be at MSU and not their previous school. There are so many things to go through during the process of transfering that have nothing to do with the school itself, such as finding living arrangments outside of campus and finding work. Continuous help would have greatly reduced the stress I went through m semester before transfering, because not only did I have to deal with the transfer but I was still going through school and working at the same time. I ended up wasting money on thre freshman level classes that were unnecessary, all because advisors at both schools didn't care to inform me of my credit status. 1 2.70% When noticing on my transcript that all my classes the previous semester were Medical Withdrawals, I feel they could've realized that the lone "F" on the transcript was either a mistake or misprint or at the very least contacted me to let me know what the transcript said. Was unnaware about "F"		1	2.70%		understandable that the cost of college is a huge concern to students in this economy, and this is certainly one of the factors which can make or break the decision of which college to
courses. I have done a lot of their work for them, and still have more to do in order to fix thi messy transition. Financial Aid should be disbursed within the first few days of classes starting. It is not disbursed here until two weeks or more into classes, and this was very difficult to work with. I have never had this happen at any schools I have attended. Too many of the desired art courses are offered at exactly the same time, so you have to choose only one! There are not enough evening classes. I wish that MSU had a better Adult Stude Services organization. My previous school SDSU had a very active group. You can fix this survey. Every time I hit the provided Back' button to copy part of my answers from previou pages, all of my just-entered answers were erased. 1 2.70% Train your financial aid personnel on good customer service attitudes, please! 1 2.70% Transfer students come to MSU because they want to be at MSU and not their previous school. There are so many things to go through during the process of transfering that have nothing to do with the school itself, such as finding living arrangments outside of campus and finding work. Continuous help would have greatly reduced the stress I went through m semester before transfering, because not only did I have to deal with the transfer but I was still going through school and working at the same time. I ended up wasting money on thre freshman level classes that were unnecessary, all because advisors at both schools didn't care to inform me of my credit status. 1 2.70% When noticing on my transcript that all my classes the previous semester were Medical Withdrawals, I feel they could've realized that the lone "F" on the transcript was either a mistake or misprint or at the very least contacted me to let me know what the transcript said. Was unaware about "F" until SOAR session right before Move-i Other than that experience was great. You could have made the parking situation (since it is a little out of control) a little more cle befo		1	2.70%		The school does not have a major grid for my specific major, jazz performance. I had to loc up all the requirements in the registration manual, which was a little frustrating.
Transfer student orientation. 1 2.70% Transfer students come to MSU because they want to be at MSU and not their previous school. There are so many things to go through during the process of transfering that have nothing to do with the school itself, such as finding living arrangments outside of campus and finding work. Continuous help would have greatly reduced the stress I went through m semester before transfering, because not only did I have to deal with the transfer but I was still going through school and working at the same time. I ended up wasting money on thre freshman level classes that were unnecessary, all because advisors at both schools didn't care to inform me of my credit status. 1 2.70% When noticing on my transcript that all my classes the previous semester were Medical Withdrawals, I feel they could've realized that the lone "F" on the transcript was either a mistake or misprint or at the very least contacted me to let me know what the transcript said. Was unaware about "F" until SOAR session right before Movei-Other than that experience was great. 1 2.70% You could have made the parking situation (since it is a little out of control) a little more cle before school started		1	2.70%		courses. I have done a lot of their work for them, and still have more to do in order to fix this messy transition. Financial Aid should be disbursed within the first few days of classes starting. It is not disbursed here until two weeks or more into classes, and this was very difficult to work with. I have never had this happen at any schools I have attended. Too many of the desired art courses are offered at exactly the same time, so you have to choos only one! There are not enough evening classes. I wish that MSU had a better Adult Stude Services organization. My previous school SDSU had a very active group. You can fix this survey. Every time I hit the provided 'Back' button to copy part of my answers from previous
Transfer students come to MSU because they want to be at MSU and not their previous school. There are so many things to go through during the process of transfering that have nothing to do with the school itself, such as finding living arrangments outside of campus and finding work. Continuous help would have greatly reduced the stress I went through m semester before transfering, because not only did I have to deal with the transfer but I was still going through school and working at the same time. I ended up wasting money on thre freshman level classes that were unnecessary, all because advisors at both schools didn't care to inform me of my credit status. 1 2.70% When noticing on my transcript that all my classes the previous semester were Medical Withdrawals, I feel they could've realized that the lone "F" on the transcript was either a mistake or misprint or at the very least contacted me to let me know what the transcript said. Was unaware about "F" until SOAR session right before Move-i Other than that experience was great. You could have made the parking situation (since it is a little out of control) a little more cle before school started		1	2.70%		Train your financial aid personnel on good customer service attitudes, please!
school. There are so many things to go through during the process of transfering that have nothing to do with the school itself, such as finding living arrangments outside of campus and finding work. Continuous help would have greatly reduced the stress I went through m semester before transfering, because not only did I have to deal with the transfer but I was still going through school and working at the same time. I ended up wasting money on thre freshman level classes that were unnecessary, all because advisors at both schools didn't care to inform me of my credit status. 1 2.70% When noticing on my transcript that all my classes the previous semester were Medical Withdrawals, I feel they could've realized that the lone "F" on the transcript was either a mistake or misprint or at the very least contacted me to let me know what the transcript said. Was unaware about "F" until SOAR session right before Move-i Other than that experience was great. You could have made the parking situation (since it is a little out of control) a little more cle before school started		1	2.70%		Transfer student orientation.
Withdrawals, I feel they could've realized that the lone "F" on the transcript was either a mistake or misprint or at the very least contacted me to let me know what the transcript said. Was unaware about "F" until SOAR session right before Move-i Other than that experience was great. You could have made the parking situation (since it is a little out of control) a little more cle before school started		1	2.70%		school. There are so many things to go through during the process of transfering that have nothing to do with the school itself, such as finding living arrangments outside of campus and finding work. Continuous help would have greatly reduced the stress I went through my semester before transfering, because not only did I have to deal with the transfer but I was still going through school and working at the same time. I ended up wasting money on three freshman level classes that were unnecessary, all because advisors at both schools didn't
before school started		1	2.70%		Withdrawals, I feel they could've realized that the lone "F" on the transcript was either a mistake or misprint or at the very least contacted me to let me know what the transcript said. Was unaware about "F" until SOAR session right before Move-in
1 75.00% No		1	2.70%		You could have made the parking situation (since it is a little out of control) a little more cleabefore school started
	1	75.00%		No	

Q49. In which age range do you fall? Count Percent 0 0.00% 17 or under 41 27.70% 18 - 19 61 41.22% 20 - 21 18 12.16% 22 - 24 13 8.78% 25 - 29 15 10.14% 30 or over 148 Respondents			
0 0.00% 17 or under 41 27.70% 18 - 19 61 41.22% 20 - 21 18 12.16% 22 - 24 13 8.78% 25 - 29 15 10.14% 30 or over	Q49. In which age	range do you fall?	
41 27.70% 18 - 19 61 41.22% 20 - 21 18 12.16% 22 - 24 13 8.78% 25 - 29 15 10.14% 30 or over	Count	Percent	
61 41.22% 20 - 21 18 12.16% 22 - 24 13 8.78% 25 - 29 15 10.14% 30 or over	0	0.00%	17 or under
18 12.16% 22 - 24 13 8.78% 25 - 29 15 10.14% 30 or over	41	27.70%	18 - 19
13 8.78% 25 - 29 15 10.14% 30 or over	61	41.22%	20 - 21
15 10.14% 30 or over	18	12.16%	22 - 24
	13	8.78%	25 - 29
148 Respondents	15	10.14%	30 or over
	148	Respondents	

Q50. With which race or ethnicity do you identify? (Check all that apply)							
Count	Respond	lent %	Response %				
4	:	2.70%	2.53%		American Indian or Alaskan Native		
5	;	3.38%	3.16%		Asian		
6	•	4.05%	3.80%		Black or African American		
4	;	2.70%	2.53%		Hispanic or Latino		
2		1.35%	1.27%		Native Hawaiian or Other Pacific Islander		
136	9	1.89%	86.08%		White or Caucasian		
1	0.68% 0.		0.63%		Other (please specify)		
	Count	Percent					
	1	100.00%		martian			
148	Respondents						
158	Responses						

Q51. With which ge	Q51. With which gender do you identify?				
Count	Percent				
54	36.49%	Male			
94	63.51%	Female			
148	Respondents				