

Transfer Survey_2yr

Description: We did a transfer survey last year, but have made some significant changes. So, we are starting over. We want to do an incentive for completion of the survey, so we'll need name and contact info after for those who wish to provide it after they've completed the survey.

Date Created: 9/24/2010 10:07:55 AM

Date Range: 10/5/2010 12:00:00 AM - 10/12/2010 11:59:00 PM

Total Respondents: 163

Q1. From which community college did you transfer?

Count	Percent		
3	1.84%	<input type="text"/>	Cotney College
17	10.43%	<input type="text"/>	Crowder College
2	1.23%	<input type="text"/>	East Central College
4	2.45%	<input type="text"/>	Jefferson College
3	1.84%	<input type="text"/>	Linn State Technical College
21	12.88%	<input type="text"/>	Metropolitan Community Colleges
4	2.45%	<input type="text"/>	Mineral Area College
4	2.45%	<input type="text"/>	Moberly Area College
0	0.00%	<input type="text"/>	North Central Missouri College
16	9.82%	<input type="text"/>	Saint Charles County Community College
23	14.11%	<input type="text"/>	Saint Louis Community Colleges
8	4.91%	<input type="text"/>	State Fair Community College
9	5.52%	<input type="text"/>	Three Rivers Community College
49	30.06%	<input type="text"/>	Other (please specify)

Count	Percent		
1	2.04%	<input type="text"/>	Arkansas State University
1	2.04%	<input type="text"/>	Blinn College
1	2.04%	<input type="text"/>	Butler County Community College (KS)
1	2.04%	<input type="text"/>	Central Texas College
1	2.04%	<input type="text"/>	City College of Chicago
2	4.08%	<input type="text"/>	College of Dupage
1	2.04%	<input type="text"/>	Collin College
1	2.04%	<input type="text"/>	Community College of the Air Force
1	2.04%	<input type="text"/>	Crafton Hills College
3	6.12%	<input type="text"/>	Fort Scott Community College
1	2.04%	<input type="text"/>	Gateway Technical College
1	2.04%	<input type="text"/>	Grand Rapids Community College
1	2.04%	<input type="text"/>	Illinois Central College
1	2.04%	<input type="text"/>	Independence Community College
2	4.08%	<input type="text"/>	Johnson County Community College
1	2.04%	<input type="text"/>	Lewis and Clark Community College
1	2.04%	<input type="text"/>	Lincoln Land Community College
1	2.04%	<input type="text"/>	Mesa Community College
1	2.04%	<input type="text"/>	Mid-South Community College
1	2.04%	<input type="text"/>	Missouri State University - West Plains
4	8.16%	<input type="text"/>	Missouri State University West Plains
1	2.04%	<input type="text"/>	Missouri State University- West Plains
1	2.04%	<input type="text"/>	Missouri State University WP

5	10.20%	<input type="checkbox"/>	Missouri State University-West Plains
1	2.04%	<input type="checkbox"/>	Missouri State West Plains
1	2.04%	<input type="checkbox"/>	Missouri State-West Plains
1	2.04%	<input type="checkbox"/>	MSU West Plains
1	2.04%	<input type="checkbox"/>	MSU WP
3	6.12%	<input type="checkbox"/>	MSU-West Plains
1	2.04%	<input type="checkbox"/>	MSU-WP
1	2.04%	<input type="checkbox"/>	NEO A&M
1	2.04%	<input type="checkbox"/>	Northwest Arkansas Community College
1	2.04%	<input type="checkbox"/>	OTC
1	2.04%	<input type="checkbox"/>	Pensacola Junior College
1	2.04%	<input type="checkbox"/>	Pensacola Junior College, Pensacola, FL
1	2.04%	<input type="checkbox"/>	San Diego Miramar College

163 Respondents

Q2. What is your major? (If you are undecided or choosing between two or more majors, please choose "undeclared.")

Count	Percent		
8	4.91%	<input type="text" value="8"/>	Accounting
3	1.84%	<input type="text" value="3"/>	Agricultural Business/Agricultural Marketing & Sales
0	0.00%	<input type="text" value="0"/>	Agricultural Business/Enterprise Management
0	0.00%	<input type="text" value="0"/>	Agriculture Business/Agriculture Finance & Management
0	0.00%	<input type="text" value="0"/>	Agriculture Education
0	0.00%	<input type="text" value="0"/>	Agronomy
1	0.61%	<input type="text" value="1"/>	Animal Science
0	0.00%	<input type="text" value="0"/>	Anthropology
0	0.00%	<input type="text" value="0"/>	Antiquities/Classical Studies
0	0.00%	<input type="text" value="0"/>	Antiquities/Near Eastern Studies
0	0.00%	<input type="text" value="0"/>	Antiquities/New World Studies
1	0.61%	<input type="text" value="1"/>	Art & Design
0	0.00%	<input type="text" value="0"/>	Art & Design-Education
0	0.00%	<input type="text" value="0"/>	Art History
0	0.00%	<input type="text" value="0"/>	Art/Ceramics
1	0.61%	<input type="text" value="1"/>	Art/Computer Animation
0	0.00%	<input type="text" value="0"/>	Art/Digital Arts
0	0.00%	<input type="text" value="0"/>	Art/Drawing
0	0.00%	<input type="text" value="0"/>	Art/Metals-Jewelry
1	0.61%	<input type="text" value="1"/>	Art/Painting
1	0.61%	<input type="text" value="1"/>	Art/Photography
0	0.00%	<input type="text" value="0"/>	Art/Printmaking
0	0.00%	<input type="text" value="0"/>	Art/Sculpture
2	1.23%	<input type="text" value="2"/>	Athletic Training
0	0.00%	<input type="text" value="0"/>	Biology - Education/Categorical Science
1	0.61%	<input type="text" value="1"/>	Biology - Education/Unified Science
0	0.00%	<input type="text" value="0"/>	Biology/Ecology, Evolution & Systematics
1	0.61%	<input type="text" value="1"/>	Biology/General Biology
1	0.61%	<input type="text" value="1"/>	Biology/Microbiology & Biotechnology
0	0.00%	<input type="text" value="0"/>	Biology/Organismal Biology
4	2.45%	<input type="text" value="4"/>	Biology/Wildlife Biology
2	1.23%	<input type="text" value="2"/>	Biology
3	1.84%	<input type="text" value="3"/>	Business Education
2	1.23%	<input type="text" value="2"/>	Cell & Molecular Biology
0	0.00%	<input type="text" value="0"/>	Chemistry - Education/Categorical Science
0	0.00%	<input type="text" value="0"/>	Chemistry - Education/Unified Science
2	1.23%	<input type="text" value="2"/>	Chemistry/Biochemistry
0	0.00%	<input type="text" value="0"/>	Chemistry/Industrial
1	0.61%	<input type="text" value="1"/>	Chemistry
0	0.00%	<input type="text" value="0"/>	Child & Family Development
0	0.00%	<input type="text" value="0"/>	Civil Engineering
0	0.00%	<input type="text" value="0"/>	Clinical Laboratory Sciences-Medical Technology
		<input type="text" value=""/>	

0	0.00%	<input type="text"/>	Clothing, Textiles & Merchandising/Fash Design & Product Dev
1	0.61%	<input type="text"/>	Clothing, Textiles & Merchandising/Fash Merch & Mgt
0	0.00%	<input type="text"/>	Communication Sci & Disorders/Audiology
0	0.00%	<input type="text"/>	Communication Sci & Disorders/Educ of Deaf
1	0.61%	<input type="text"/>	Communication/Comm Studies-BA
1	0.61%	<input type="text"/>	Communication/Ethical Leadership
0	0.00%	<input type="text"/>	Communication/Health Comm
0	0.00%	<input type="text"/>	Communication/Intercultural Com & Diversity
0	0.00%	<input type="text"/>	Communication/Intercultural
0	0.00%	<input type="text"/>	Communication/Interpersonal
0	0.00%	<input type="text"/>	Communication/Organizational
0	0.00%	<input type="text"/>	Communication/Rhetoric
2	1.23%	<input type="text"/>	Communication Sci & Disorders/Speech Lang Path
2	1.23%	<input type="text"/>	Computer Information Systems
2	1.23%	<input type="text"/>	Computer Science
3	1.84%	<input type="text"/>	Construction Management
3	1.84%	<input type="text"/>	Criminology
0	0.00%	<input type="text"/>	Dance/Dance Studies
0	0.00%	<input type="text"/>	Dance/Performance
0	0.00%	<input type="text"/>	Design/Graphic Design & Illustration
1	0.61%	<input type="text"/>	Design/Graphic Design
0	0.00%	<input type="text"/>	Design/Illustration
1	0.61%	<input type="text"/>	Dietetics
5	3.07%	<input type="text"/>	Early Childhood Education
0	0.00%	<input type="text"/>	Earth Science Education/Unified Science
1	0.61%	<input type="text"/>	Economics
0	0.00%	<input type="text"/>	Electrical Engineering
0	0.00%	<input type="text"/>	Electronic Arts/Audio Studies
0	0.00%	<input type="text"/>	Electronic Arts/Comp Animation Studies
0	0.00%	<input type="text"/>	Electronic Arts/Multimedia
0	0.00%	<input type="text"/>	Electronic Arts/Video Studies
18	11.04%	<input type="text"/>	Elementary Education
0	0.00%	<input type="text"/>	Emerging Technologies Management
0	0.00%	<input type="text"/>	Engineering Physics/Computer Engineering
0	0.00%	<input type="text"/>	Engineering Physics/Materials Science
0	0.00%	<input type="text"/>	Engineering Physics/Personalized
0	0.00%	<input type="text"/>	English/Creative Writing
0	0.00%	<input type="text"/>	English/Literature
2	1.23%	<input type="text"/>	English - Education
2	1.23%	<input type="text"/>	Entertainment Management
0	0.00%	<input type="text"/>	Entrepreneurship
2	1.23%	<input type="text"/>	Exercise & Movement Science/Health Studies
0	0.00%	<input type="text"/>	Facility Management
0	0.00%	<input type="text"/>	Family and Consumer Sciences - Education
		<input type="text"/>	

0	0.00%		Finance
1	0.61%		Finance/Financial Planning
1	0.61%		Finance/Real Estate
0	0.00%		French
0	0.00%		French - Education
1	0.61%		Agriculture/Agriculture Communication
0	0.00%		Agriculture/Food Plant Management
1	0.61%		General Business
1	0.61%		Geography/Environmental-Natural Resources
0	0.00%		Geography/Geotourism
0	0.00%		Geography/Travel Geography
0	0.00%		Geography
0	0.00%		Geology
0	0.00%		Geospatial Sciences
0	0.00%		German
0	0.00%		German - Education
0	0.00%		Gerontology
1	0.61%		Global Studies
1	0.61%		History
4	2.45%		History - Education
0	0.00%		Horticulture
1	0.61%		Hospitality and Restaurant Administration/Club Management
2	1.23%		Hospitality and Restaurant Administration/Food & Beverage
0	0.00%		Hospitality and Restaurant Administration/Lodging
0	0.00%		Hospitality and Restaurant Administration/Senior Living Mgt
1	0.61%		Housing & Interior Design
0	0.00%		Information Technology Service Management
1	0.61%		Journalism/Broadcast Journalism
0	0.00%		Journalism/Print Journalism
0	0.00%		Latin
0	0.00%		Latin - Education
0	0.00%		Logistics & Supply Chain Management
4	2.45%		Management/Administrative Management
1	0.61%		Management/Human Resources Management
0	0.00%		Management/International Business Admin
0	0.00%		Management/Operations Management
3	1.84%		Marketing/Advertising & Promotion
1	0.61%		Marketing/Marketing Management
0	0.00%		Marketing/Marketing Research
1	0.61%		Marketing/Retail Merchandising
1	0.61%		Marketing/Sales/Sales Management
0	0.00%		Mass Media/Digital Film Production
0	0.00%		Mass Media/Film Studies
0	0.00%		Mass Media/Media Operations

1	0.61%		Mass Media/Media Production
0	0.00%		Mass Media/Media Studies
0	0.00%		Mathematics/Actuarial Mathematics
0	0.00%		Mathematics/Applied Mathematics
0	0.00%		Mathematics/Statistics
2	1.23%		Mathematics
3	1.84%		Mathematics - Education
1	0.61%		Middle School Education
0	0.00%		Music/Composition
0	0.00%		Music/Instrumental Performance
0	0.00%		Music/Instrumental
0	0.00%		Music/Jazz Performance
0	0.00%		Music/Keyboard Performance
2	1.23%		Music/Vocal Choral
0	0.00%		Music/Vocal Performance
0	0.00%		Musical Theatre
0	0.00%		Music
8	4.91%		Nursing
0	0.00%		Philosophy
0	0.00%		Physical Education
0	0.00%		Physics - Education
0	0.00%		Physics
0	0.00%		Planning/Community Regional Planning
0	0.00%		Planning/Tourism Planning & Development
1	0.61%		Political Science
0	0.00%		Pre-Chiropractic
1	0.61%		Pre-Dental Hygiene
0	0.00%		Pre-Dentistry
1	0.61%		Pre-Engineering
0	0.00%		Pre-Health Profession
0	0.00%		Pre-Law
0	0.00%		Pre-Medicine
0	0.00%		Pre-Occupational Therapy
0	0.00%		Pre-Optometry
0	0.00%		Pre-Pharmacy
0	0.00%		Pre-Physical Therapy
0	0.00%		Pre-Physician Assistant
0	0.00%		Pre-Veterinary Medicine
0	0.00%		Professional Writing
7	4.29%		Psychology
0	0.00%		Public Administration
0	0.00%		Public Relations
0	0.00%		Radiography/Education
1	0.61%		Radiography/Management

1	0.61%		Radiography/Science
0	0.00%		Recreation, Sport and Park Administration
0	0.00%		Religious Studies
0	0.00%		Respiratory Therapy/Education
0	0.00%		Respiratory Therapy/Management
0	0.00%		Respiratory Therapy/Science
0	0.00%		Risk Management and Insurance
2	1.23%		Social Work
0	0.00%		Sociology
0	0.00%		Socio-Political Communication
0	0.00%		Spanish
0	0.00%		Spanish - Education
4	2.45%		Special Education/Cross Categorical
0	0.00%		Speech & Theatre Education/Communication
0	0.00%		Speech & Theatre Education/Theatre
0	0.00%		Technology Education
1	0.61%		Technology Management
0	0.00%		Theatre Studies
0	0.00%		Theatre/Acting
0	0.00%		Theatre/Design/Technology/Stage Mgt
1	0.61%		Wildlife Conservation & Management
17	10.43%		Undeclared major
163 Respondents			

Q3. Which of the following best describes your decision to attend Missouri State?

Count	Percent		
37	22.70%		I knew when I started at my community college that I would transfer to MSU.
106	65.03%		I decided to transfer while a student at my community college.
20	12.27%		I didn't decide to transfer until after I graduated.
163 Respondents			

Q4. Did you consider attending colleges other than Missouri State?

Count	Percent		
119	73.01%		Yes
44	26.99%		No
163 Respondents			

Q5. Which institutions did you consider?

Count	Percent																										
92	100.00%																										
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>1.09%</td> <td></td> <td>BYU, Pittsburgh University</td> </tr> <tr> <td>1</td> <td>1.09%</td> <td></td> <td>Cal State San Bernardino</td> </tr> <tr> <td>1</td> <td>1.09%</td> <td></td> <td>College of the Ozarks</td> </tr> <tr> <td>1</td> <td>1.09%</td> <td></td> <td>colorado state</td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>				Count	Percent			1	1.09%		BYU, Pittsburgh University	1	1.09%		Cal State San Bernardino	1	1.09%		College of the Ozarks	1	1.09%		colorado state				
Count	Percent																										
1	1.09%		BYU, Pittsburgh University																								
1	1.09%		Cal State San Bernardino																								
1	1.09%		College of the Ozarks																								
1	1.09%		colorado state																								

1	1.09%		Dental School
1	1.09%		Drury
1	1.09%		Evangel University and Williams Baptist College
1	1.09%		Harding University
1	1.09%		Harding University, UMKC
1	1.09%		IADT, Tampa, FL
1	1.09%		Kansas University
1	1.09%		Lindenwood University
1	1.09%		Maryville University
1	1.09%		Maryville Universtiy, Kansas City Art Institute, Webster University
1	1.09%		Maryville, SLU, Mizzou, SIU
1	1.09%		Metropolitan community college
1	1.09%		Miami University of Ohio
1	1.09%		missouri souther state university
1	1.09%		Missouri Southern
3	3.26%		Missouri Southern State University
1	1.09%		Missouri Southern State University, Lindenwood University
1	1.09%		Missouri State University - Columbia
1	1.09%		Missouri University
1	1.09%		Missouri University of Science and Technology
1	1.09%		Missouri Western University
1	1.09%		mizzou
5	5.43%		Mizzou
1	1.09%		Mizzou, SIUE
1	1.09%		Mizzou, University of Central Missouri, Rockhurst
1	1.09%		Mo southern
2	2.17%		MSSU
1	1.09%		MSSU and C of O
1	1.09%		MSSU, Drury
1	1.09%		mu
5	5.43%		MU
1	1.09%		MU, Full Sail, ArkansasSU
1	1.09%		northwest missouri state
1	1.09%		Northwest Missouri State
1	1.09%		Northwest Missouri State University
1	1.09%		Northwest Missouri State University, Drury
1	1.09%		OTC, Missouri Valley
1	1.09%		Ozark Bible Institute, College of the Ozarks
1	1.09%		Phoenix, Caplan
1	1.09%		Pittsburg State University
1	1.09%		PSU, OCC, MSSU
1	1.09%		Rola and umsul
1	1.09%		SBU, and on line
1	1.09%		SEMO


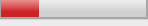
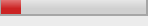
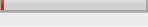
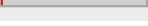
1	1.09%	<input type="checkbox"/>	SEMO, University of Utica, NY
1	1.09%	<input type="checkbox"/>	several
1	1.09%	<input type="checkbox"/>	SIUE
1	1.09%	<input type="checkbox"/>	Southeast Missouri State University, Northwest Missouri State University, University of Central Missouri
1	1.09%	<input type="checkbox"/>	Southeast Missouri State University
1	1.09%	<input type="checkbox"/>	Southwest Baptist University
1	1.09%	<input type="checkbox"/>	Tennessee, Truman State, Lindenwood
1	1.09%	<input type="checkbox"/>	Truman State University, University of Central Missouri
1	1.09%	<input type="checkbox"/>	UIC, SIUE, ISU
1	1.09%	<input type="checkbox"/>	UMKC and Mizzou
1	1.09%	<input type="checkbox"/>	UMR
1	1.09%	<input type="checkbox"/>	UNC-Greensboro, Ole Miss, Portland State
1	1.09%	<input type="checkbox"/>	University of Arkansas
2	2.17%	<input type="checkbox"/>	University of Central Missouri
1	1.09%	<input type="checkbox"/>	University of Central Missouri, University of Missouri-Columbia, University of Louisville
1	1.09%	<input type="checkbox"/>	University of Kansas, Wichita State University
1	1.09%	<input type="checkbox"/>	University of Lincoln
1	1.09%	<input type="checkbox"/>	University of Missouri
1	1.09%	<input type="checkbox"/>	University of Missouri (Mizzou)
1	1.09%	<input type="checkbox"/>	University of Missouri- Columbia
1	1.09%	<input type="checkbox"/>	University of Missouri Columbia, UMKC, Southeast Missouri State University
1	1.09%	<input type="checkbox"/>	University of Missouri Saint Louis, Truman University, Mizzou, University of Indiana, Washington University
1	1.09%	<input type="checkbox"/>	University of Missouri St Louis
1	1.09%	<input type="checkbox"/>	University of Missouri St. Louis
1	1.09%	<input type="checkbox"/>	University of Missouri, Central Missouri State, University of Mississippi
1	1.09%	<input type="checkbox"/>	University of Missouri, UCM, LDS Business College, University of Utah
1	1.09%	<input type="checkbox"/>	University of Missouri, UMKC and University of Phoenix
1	1.09%	<input type="checkbox"/>	University of North Carolina, Chapel Hill, UMSL, Lindenwood, Vanderbilt, CMSU
1	1.09%	<input type="checkbox"/>	University of West Florida
1	1.09%	<input type="checkbox"/>	West Texas A&M University or Northwest Oklahoma State University
1	1.09%	<input type="checkbox"/>	William Woods University, Missouri Baptist
1	1.09%	<input type="checkbox"/>	william woods, Murray State

92 Respondents


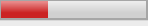
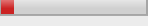
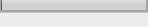
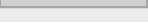
Q6. Please rate how important the following issues were in choosing which four-year college to attend: - Location

Count	Percent		
56	34.57%	<input type="checkbox"/>	Extremely important
52	32.10%	<input type="checkbox"/>	Very important
32	19.75%	<input type="checkbox"/>	Moderately important
16	9.88%	<input type="checkbox"/>	Slightly important
6	3.70%	<input type="checkbox"/>	Not at all important
162	Respondents		


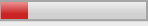
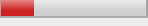
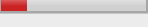
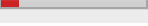
Q7. Please rate how important the following issues were in choosing which four-year college to attend: - Cost

Count	Percent		
93	57.41%		Extremely important
42	25.93%		Very important
22	13.58%		Moderately important
3	1.85%		Slightly important
2	1.23%		Not at all important
162	Respondents		

Q8. Please rate how important the following issues were in choosing which four-year college to attend: - Academic quality

Count	Percent		
94	58.02%		Extremely important
53	32.72%		Very important
14	8.64%		Moderately important
1	0.62%		Slightly important
0	0.00%		Not at all important
162	Respondents		

Q9. Please rate how important the following issues were in choosing which four-year college to attend: - Scholarships

Count	Percent		
46	28.40%		Extremely important
30	18.52%		Very important
37	22.84%		Moderately important
29	17.90%		Slightly important
20	12.35%		Not at all important
162	Respondents		

Q10. How well did Missouri State University compare to other institutions you considered in the following areas? - Location

Count	Percent		
57	48.31%		Better
41	34.75%		The same
20	16.95%		Worse
118	Respondents		

Q11. How well did Missouri State University compare to other institutions you considered in the following areas? - Cost

Count	Percent		
71	60.17%		Better
34	28.81%		The same
13	11.02%		Worse
118	Respondents		

Q12. How well did Missouri State University compare to other institutions you considered in the following areas? - Academic quality

Count	Percent		
56	47.46%		Better
54	45.76%		The same
8	6.78%		Worse
118	Respondents		

Q13. How well did Missouri State University compare to other institutions you considered in the following areas? - Scholarships

Count	Percent		
24	20.34%		Better
84	71.19%		The same
10	8.47%		Worse
118	Respondents		

Q14. Did you utilize the Missouri State website?

Count	Percent		
156	96.30%		Yes
6	3.70%		No
162	Respondents		

Q15. How helpful is the Missouri State website in answering your transfer questions?

Count	Percent		
27	17.53%		Extremely helpful
71	46.10%		Very helpful
45	29.22%		Moderately helpful
8	5.19%		Slightly helpful
3	1.95%		Not at all helpful
154	Respondents		

Q16. What did you utilize the Missouri State website for in the transfer process?

Count	Percent																																																						
145	100.00%																																																						
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>Admissions</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>All Areas to include registration</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>application process and looking at classes and cost</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>Application, and supplemental application, sample schedule, department comment and financial aide</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>Application, and to see what classes would transfer.</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>Application, degree information</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>Application, nursing program info</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>applications</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>Applying for classes.</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>Basic qts., and bookstore access for getting books, etc.</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>checking out my major and what i need to complete the program</td> </tr> <tr> <td>1</td> <td>0.69%</td> <td></td> <td>checking out the programs and the classes</td> </tr> </tbody> </table>				Count	Percent			1	0.69%		Admissions	1	0.69%		All Areas to include registration	1	0.69%		application process and looking at classes and cost	1	0.69%		Application, and supplemental application, sample schedule, department comment and financial aide	1	0.69%		Application, and to see what classes would transfer.	1	0.69%		Application, degree information	1	0.69%		Application, nursing program info	1	0.69%		applications	1	0.69%		Applying for classes.	1	0.69%		Basic qts., and bookstore access for getting books, etc.	1	0.69%		checking out my major and what i need to complete the program	1	0.69%		checking out the programs and the classes
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1	0.69%	<input type="text"/>	Checking the status of all of my record transfer, finding my way around what I would need, and what to print to request it.
1	0.69%	<input type="text"/>	Checklists for what I needed to do as an incoming transfer to ensure I got everything taken care of.
1	0.69%	<input type="text"/>	class requirements, forms
1	0.69%	<input type="text"/>	Comparing classes that transfer, residence halls, campus look and feel
1	0.69%	<input type="text"/>	Contact Information, Degree Audit
1	0.69%	<input type="text"/>	Contacting a transfer advisor
1	0.69%	<input type="text"/>	Contacting my advisor and finding my major requirements, as well as registering and calculating costs.
1	0.69%	<input type="text"/>	Costs, locations, ect.
1	0.69%	<input type="text"/>	Creating a student portal account.
1	0.69%	<input type="text"/>	Degree options and financial aid
1	0.69%	<input type="text"/>	Determine what information I needed to give the universtiy, discovered the midwest exchanged program, see how well this University was suited for my major.
1	0.69%	<input type="text"/>	Dixie William's the transfer coordinator's page
1	0.69%	<input type="text"/>	dorm research, activity research, and all other misc. info that i needed in order to transfer
1	0.69%	<input type="text"/>	E-mail, housing, Advisor, news info about the campus
1	0.69%	<input type="text"/>	enrolling, blackboard, and email
1	0.69%	<input type="text"/>	Enrollment, figuring out where I needed to go to get all my questions regarding enrollment, financial aid, and academic renewal answered.
1	0.69%	<input type="text"/>	Everything
1	0.69%	<input type="text"/>	Filled out application online, both admissions and financial aide
1	0.69%	<input type="text"/>	Finding out which classes would transfer, who I was supposed to talk to in order to sign up for classes, and what are the full term requirements for my degree program.
1	0.69%	<input type="text"/>	For transfer dates and info about the school.
1	0.69%	<input type="text"/>	frequently asked questions i used the website for a lot of things it is very helpful
1	0.69%	<input type="text"/>	general info.
1	0.69%	<input type="text"/>	General information about the college and what types of classes this college offers.
1	0.69%	<input type="text"/>	Geting ready for classes and funds.
1	0.69%	<input type="text"/>	Getting in contact with the offices at the school. For example, my advisor's office, financial aid, etc.
1	0.69%	<input type="text"/>	Getting my student aid lined out.
1	0.69%	<input type="text"/>	Housing, financial aid, general info, contact information,
1	0.69%	<input type="text"/>	How to transfer.
1	0.69%	<input type="text"/>	I applied to the college through the website.
1	0.69%	<input type="text"/>	I found out what paperwork I needed to obtain.
1	0.69%	<input type="text"/>	I found out where I had to send my transcripts.
1	0.69%	<input type="text"/>	I had to use it to make sure that I got everything in so that I could transfer. What I couldn't find on the website, there was tech help to help me with my problems.
1	0.69%	<input type="text"/>	I looked at different programs and what student life offer.
1	0.69%	<input type="text"/>	I looked at the course catalog and transfer application requirements.
1	0.69%	<input type="text"/>	I looked at the transfer equivalent sheet online. I also saw that the Associates of Arts covers all my gen. eds and cost of tuition.
1	0.69%	<input type="text"/>	I looked up all the steps I needed to do before school started.
1	0.69%	<input type="text"/>	I looked up what credits would transfer and which ones wouldn't. I also checked the requirements to get it.
1	0.69%	<input type="text"/>	I needed help with alot of stuff but it wasn't helpful.
1	0.69%	<input type="text"/>	I researched it many times to get the information I needed about Missouri State University.

The online tours were very helpful because I wanted to see what the campus looked like and learn more about the location. The information about Transfer Students was helpful, as well, so that, being a transfer student, I knew what to do and how to go about the application process. I used the list of classes that transfer also, and it helped me determine what I would need to take if I did choose Missouri State University.

1	0.69%	<input type="checkbox"/>	I think I clicked on every link I could to find out as much information as I could before I transferred.
1	0.69%	<input type="checkbox"/>	I tried to review different aspects of the university, such as: networking opportunities/social events, campus appearance and types of bachelor degrees offered.
1	0.69%	<input type="checkbox"/>	I used it for information regarding transferring as well as setting up appointments.
1	0.69%	<input type="checkbox"/>	I used it a lot to help clarify questions about what degree program I wanted to go through. I also used it to gain information about financial aid and payment for classes.
1	0.69%	<input type="checkbox"/>	I used it to check the requirements to transfer from community college to Missouri State.
1	0.69%	<input type="checkbox"/>	I used it to find out important dates, what degree programs were being offered here, the cost of housing and tuition, as well as specifically names and numbers and curriculum on the nursing website.
1	0.69%	<input type="checkbox"/>	I used it to look up majors and what kind of classes i needed to take for my major
1	0.69%	<input type="checkbox"/>	I used it to see how many classes would transfer over, cost, dorm life, and other.
1	0.69%	<input type="checkbox"/>	i used the info source
1	0.69%	<input type="checkbox"/>	I used the map to figure out where the buildings were, and the commonly asked questions for transfer students. I used the checklist and got everything turned in for the transfer.
1	0.69%	<input type="checkbox"/>	I used the Missouri State website to get more information about the college and the requirements for transferring.
1	0.69%	<input type="checkbox"/>	I used the website and help from people in the registration office.
1	0.69%	<input type="checkbox"/>	I used the website to find out about scholarships and transfer guidelines in order to complete my transfer process. I also used the website to learn more about the degrees Missouri State has to offer
1	0.69%	<input type="checkbox"/>	I used the website to help find an adviser.
1	0.69%	<input type="checkbox"/>	i used the website to help me see which classes would transfer and how they would transfer, which i found very helpful when making my choic of school. i used it to get ahold of the staff at the school. and did the online tour of the campus which really made me look more into the school.
1	0.69%	<input type="checkbox"/>	I utilized the future student section, along with transfer area of the web site.
1	0.69%	<input type="checkbox"/>	I utilized the Missouri State website for transfer information, application, cost, scholarship information, and education information.
1	0.69%	<input type="checkbox"/>	I utilized the services that gave me information for the transferring process and how to contact the appropriate people who would help me further on with this process.
1	0.69%	<input type="checkbox"/>	I utilized the transfer requirements along with contact information.
1	0.69%	<input type="checkbox"/>	I was able to communicate with my advisor, the registration process, financial aid, student loan. I was able to complete my entire transfer process via the web. The website was a tremendous help.
1	0.69%	<input type="checkbox"/>	I was able to find my advisor that i needed to meet with in order to sign up for classes for this fall. I also signed up for classes and it was a pretty simple process.
1	0.69%	<input type="checkbox"/>	I went to the website and did my registration online, but I mainly did most of my stuff over the phone through Missouri State.
1	0.69%	<input type="checkbox"/>	In discovering the departments to contact, completing the application process and utilizing the maps to find my way around campus upon arrival.
1	0.69%	<input type="checkbox"/>	Information about credits
1	0.69%	<input type="checkbox"/>	Information about financial aid and information about the transferring process.
1	0.69%	<input type="checkbox"/>	Information about my degree program.
1	0.69%	<input type="checkbox"/>	It helped me to find the amount of credits that would transfer.
1	0.69%	<input type="checkbox"/>	just about everything
1	0.69%	<input type="checkbox"/>	Just seeing what the campus was like.
1	0.69%	<input type="checkbox"/>	Learning what classes would transfer and what their equivalents would be at Missouri State. Also, I researched degree requirements for my major.

1	0.69%	<input type="text"/>	Little of everything
1	0.69%	<input type="text"/>	looking at different majors and student activities
1	0.69%	<input type="text"/>	looking up credits that transfer, seeing what dorms look like, costs, scholarships, activities, clubs
1	0.69%	<input type="text"/>	Looking up Majors and Minors and what Missouri state offered.
1	0.69%	<input type="text"/>	Looking up scholarship information as well as general information
1	0.69%	<input type="text"/>	Mainly what extra curriculars there were, also some information about classes.
1	0.69%	<input type="text"/>	Major/Minor Opportunites
1	0.69%	<input type="text"/>	make sure my transcript posted correctly, fin. aid., enrollment
1	0.69%	<input type="text"/>	Map of campus
1	0.69%	<input type="text"/>	Missouri State's website is confusing and hard to understand. If I didnt know people already attending Missouri State I wouldnt have been able to navigate through the website.
1	0.69%	<input type="text"/>	Missouri State's website was unaccessable to me on the server at my previous college... I could access athletic stuff, but I couldn't access academic stuff or financial aide stuff. soo..... I ended up missing the deadline for financial aide.... Not just for a semester.. but a whole year.... Go Missouri State Financial aide system.....
1	0.69%	<input type="text"/>	Mostly scholarship opportunities and transferable courses
1	0.69%	<input type="text"/>	my schedule and email
1	0.69%	<input type="text"/>	Nearly the entire process
1	0.69%	<input type="text"/>	Phone numbers and documents needed for transfer.
1	0.69%	<input type="text"/>	Recieving my transcripts, viewing classes, viewing how classes transfer.
1	0.69%	<input type="text"/>	Requirements, transfer course equivalency
1	0.69%	<input type="text"/>	research
1	0.69%	<input type="text"/>	Reviewing transfer credit and arranging residence on campus.
1	0.69%	<input type="text"/>	room descriptions, dates, making schedule, finding roommate
1	0.69%	<input type="text"/>	Scheduling puposes
1	0.69%	<input type="text"/>	Scholarship info, book store info,
1	0.69%	<input type="text"/>	School information, contacting admitions and advisors.
1	0.69%	<input type="text"/>	Searched for offered majors and people i needed to contact in order to get set up for school.
1	0.69%	<input type="text"/>	Searching for scholarships, tour dates. etc
1	0.69%	<input type="text"/>	Sending my transcript.
1	0.69%	<input type="text"/>	Sent everything through the internet, very easy
1	0.69%	<input type="text"/>	the application
1	0.69%	<input type="text"/>	The application, housing information, videos of campus...etc
1	0.69%	<input type="text"/>	the course equiv. page
1	0.69%	<input type="text"/>	The due dates that i need to have things turned in by.
1	0.69%	<input type="text"/>	The future student section, just scrolled around finding bits of info.
1	0.69%	<input type="text"/>	The list of things for transfer student to complete before the semester started.
1	0.69%	<input type="text"/>	The requirements I would need in order to transfer, the gpa, classes, etc...
1	0.69%	<input type="text"/>	The to-do list for transfer students
1	0.69%	<input type="text"/>	The transfer equivalency page, scholarship link, and transfer student link
1	0.69%	<input type="text"/>	The transfer page and its step by step instructions.
1	0.69%	<input type="text"/>	The transfer program and what i needed in order to transfer to Missouri State.
1	0.69%	<input type="text"/>	To apply, figured costs and the benefits of being a Missouri State Transfer student.
1	0.69%	<input type="text"/>	To check my transfer status
1	0.69%	<input type="text"/>	To find out deadlines for applications for scholarships and to register for classes!
		<input type="text"/>	

1	0.69%		to find out more about the college, see what it would be like to be apart of the MSU home
1	0.69%		to find out what kind of degrees with university offered.
1	0.69%		to find out what times classes were and to see the campus
1	0.69%		To find transfer and application deadlines. To find contact information
1	0.69%		to look at the degrees offered and to see the student life
1	0.69%		To look up classes i had taken at the community college and make sure they will tranfer to MSU
1	0.69%		To make sure I got everything done and turned in on time.
1	0.69%		To request more information on the college, and learned more about my department and what the professors were doing on the campus.
1	0.69%		To see what I needed to complete to transfer.
1	0.69%		To sign up for classes and Check for financial aid.
1	0.69%		To trasfer everything. I didnt go to msu for much except when needed.
1	0.69%		Transcripts, application, and information.
1	0.69%		transfer application and financial aid information
1	0.69%		transfer checklist
1	0.69%		transfer credits
1	0.69%		Transfer information, schoalrships, cost and organizations on campus
1	0.69%		Transfer list
1	0.69%		transfer sheet
1	0.69%		transferring credit hours
1	0.69%		Well i had to enroll my self. I had some help from an advisor but just a little bit.
1	0.69%		What degree programs MSU offered.
1	0.69%		Whether courses would transfer, how to enroll, description of major.
1	0.69%		Yes but there were some problems dealing with transcripts that were upsetting mostly the service in which i got from MSU SP

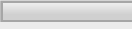
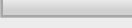
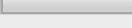
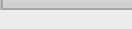
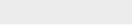
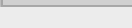
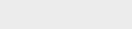
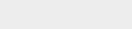
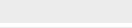
145 Respondents

Q17. Was there anything you needed on the Missouri State website that we did not provide?

Count Percent

19 12.34% Yes (please explain)


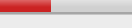
Count	Percent		
1	5.26%	<input type="checkbox"/>	A list of available grants and how to aply for them.
1	5.26%	<input type="checkbox"/>	Access even through a firewall and on the most used access ports.....
1	5.26%	<input type="checkbox"/>	Everything.
1	5.26%	<input type="checkbox"/>	Had a hard time navigating to the online payment area (tuition, cc)
1	5.26%	<input type="checkbox"/>	I don't remember, but I ended up calling.
1	5.26%	<input type="checkbox"/>	I found what i needed, but it was very confusing and hard to find
1	5.26%	<input type="checkbox"/>	I have disablities that had to be addressed by talking to various departments.
1	5.26%	<input type="checkbox"/>	I paid the transfer fee- not knowing it was not required if you were coming from MSU-West Plains... So that was slightly frustrating. Maybe mentioning what to do after you are actually enrolled, such as where to get your student ID and where and how to change your Grizzmail to Bear mail password. I had some problems trying to figure all of that information out.
1	5.26%	<input type="checkbox"/>	I went to semo and got credit there that did not transfer here as the same gen ed there... and only now AFTER i am all ready enrolled in these repeat classes and PAYING FOR THEM that I could have appealed these and received this credit and save much time and money...i am highly disappointed and angry.
1	5.26%	<input type="checkbox"/>	I would have appreciated for information on Veteran's Affairs at the school along with information regarding appealing the University Acceptance Decision.

1	5.26%		More detail on cost and what exactly I would be paying for
1	5.26%		More mney for housing
1	5.26%		more user friendly
1	5.26%		The amount of information regarding diversity, academic success amongst transfer students, and opportunities for transfer students to feel as acclimated as freshmen were lacking.
1	5.26%		The Missouri State website is not user-friendly, in my opinion. It was challenging to navigate, and I found that virtually any information I wanted to find out about the university should have been more much easy to find. In addition, I thought I had enrolled in courses for this semester and for some reason they were not correctly submitted. After speaking with Missouri State staff I went back on to re-enroll and this time the process was slightly different; my courses were correctly submitted. However, at this point in time I was not able to get into the classes I originally signed up for.
1	5.26%		There needs to be clearer information about getting student loans when dual enrolled to both the MSU West Plains and Springfield campuses.
1	5.26%		Too confusing. I had to navigate through too many channels to find what I wanted. Contact information isnt great. Information on financial aid and what to do after I completed my application was terrible. I still dont understand all of the website.
1	5.26%		transfer course equivalents
1	5.26%		When I was at Meramec, I could of been taking classes there that would further me here at Missouri State. The website did not list classes such as the COBA requirements.


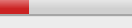
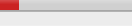
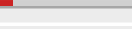
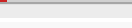
135 87.66%  No

154 Respondents


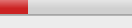
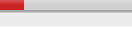
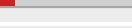
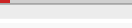
Q18. Did you ask your advisor at your community college how courses would transfer to Missouri State?

Count	Percent		
100	62.50%		Yes
60	37.50%		No
160	Respondents		

Q19. How helpful was your community college advisor in doing the following? - Providing information needed to assist you in transferring to Missouri State

Count	Percent		
43	43.88%		Extremely helpful
22	22.45%		Very helpful
15	15.31%		Moderately helpful
11	11.22%		Slightly helpful
7	7.14%		Not at all helpful
98	Respondents		


Q20. How helpful was your community college advisor in doing the following? - Selecting prerequisites for Missouri State that could be completed at your community college

Count	Percent		
38	38.78%		Extremely helpful
21	21.43%		Very helpful
18	18.37%		Moderately helpful
12	12.24%		Slightly helpful
9	9.18%		Not at all helpful
98	Respondents		

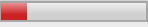
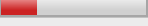
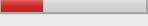
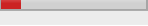
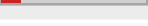
Q21. Within how many months before attending Missouri State did you make your first contact with us to begin the transfer process?

Count	Percent		
45	28.48%		1 - 3 months
61	38.61%		4 - 6 months
42	26.58%		6 - 12 months
10	6.33%		More than 12 months
158	Respondents		

Q22. Did you complete an Associate degree before transferring to Missouri State?

Count	Percent		
86	54.43%		Yes
72	45.57%		No
158	Respondents		


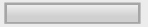
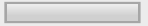
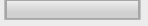
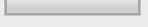
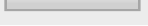
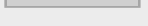

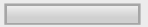
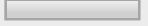
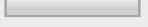
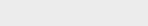
Q23. How many credit hours did you transfer to Missouri State?

Count	Percent		
13	18.06%		Less than 24 credit hours
18	25.00%		24 - 40 credit hours
21	29.17%		41 - 50 credit hours
10	13.89%		51 - 60 credit hours
10	13.89%		60 credit hours or more
72	Respondents		

Q24. Did your community college credit transfer to Missouri State the way you expected?

Count	Percent		
124	78.48%		Yes
34	21.52%		No
158	Respondents		

Q25. Why did your community college credits not transfer to Missouri State the way you expected?

Count	Percent		
32	100.00%		
Count	Percent		
1	3.13%		My oral communications class wouldnt transfer as the public speaking class. My biology class wouldnt transfer since its 3 crd. instead of 4.
1	3.13%		A few classes that I took at STLCC did not cmoe over as the same here at MSU
1	3.13%		about a third of my credits did not transfer.
1	3.13%		Because some classes didn't transfer that I thought would..
1	3.13%		Certain classes did not transfer as a required course instead it transferred as an elective.
1	3.13%		Even though i took the courses at Missouri State west plains some of my general ed requirements didnt transfer.
1	3.13%		I actually had more transfer than I expected.
1	3.13%		I believe that I requested my transcript ahead of time.
1	3.13%		I didn't have as many general classes as I thought.
1	3.13%		I had many high level history credits that transferred over as electives instead of what they should have transferred for. Was not very happy to hear the about of elective credits that I have compared to the ones that should go towards my major.
1	3.13%		I have heard that I will still need to take PED even though I took a similar course at my

			community college and graduated with my AA.
1	3.13%	<input type="checkbox"/>	i recieved a list of transferring classes in the fall of 2008 but some still didnt transfer that were on the list.
1	3.13%	<input type="checkbox"/>	I recieved no credits at all for my credits in the field of Fire Science and none of my 28 college credits for dog handling through the Community College of the Air Force transferred. So as a 25 year old man I had to use the freshman application process and have my high school transcripts sent to MSU and it has been 8 years since I graduated high school.
1	3.13%	<input type="checkbox"/>	I thought everything I had taken would transfer since I recived a degree
1	3.13%	<input type="checkbox"/>	I took 2 anatomy classes at Jefferson College and I am having to repeat it here
1	3.13%	<input type="checkbox"/>	I wanted all my credits to transfer and they did not. Such as my human anatomy class which is 5 credits at my community college and it only transferred as 4 credits here and it doesnt count as a gen ed class. I still have to take two science lab classes even though i have already completed one. I was NOT happy about that.
1	3.13%	<input type="checkbox"/>	I was hoping that Children's Literature would transfer over but it didn't only because it wasn't a 300 level class. Same text book and everything as the one here at MSU, in my oppion should have transferred.
1	3.13%	<input type="checkbox"/>	I wished that all my credits had transferred, not for equiv. but for my gpa
1	3.13%	<input type="checkbox"/>	I'm still not sure if my World Religions class from Crowder College will count or transfer as a Social Science. I'm going to be very upset if it doesn't and I was told to take it and out alot of time, money, and babysitter issues for it. I was very recently told that it might not be counted to transfer. That really irritates me.
1	3.13%	<input type="checkbox"/>	Many, many classes. I have to retake most of my Gen Ed's.
1	3.13%	<input type="checkbox"/>	Missouri State focuses too much on fine arts and humanities and I took a lot of social science classes
1	3.13%	<input type="checkbox"/>	Missouri State is weird about the classes they accept and don't accept. I took a basic computer class and Missouri state did not accept it
1	3.13%	<input type="checkbox"/>	Most of them did but i have to retake a speech class that i had already taken at SIUE that was named something else but for the most part the other classes were pretty reasonable.
1	3.13%	<input type="checkbox"/>	My biology only transferred as an elective and my western civilization did not transfer
1	3.13%	<input type="checkbox"/>	My emt class meant absolutly nothing and it was 8 credits. Plus i took oral communication and it meant nothing cause i needed public speaking. And now being in both classes, i see that they are the exact same thing. This extra money and time was actually upsetting.
1	3.13%	<input type="checkbox"/>	My organic chemistry needs to be appealed because the levels don't match up right.
1	3.13%	<input type="checkbox"/>	Some of my classes had not been flagged for evaluation
1	3.13%	<input type="checkbox"/>	Some of the classes for my major didn't count, but I didn't know what my major was until the last minute.
1	3.13%	<input type="checkbox"/>	Some of the credits i had taken didnt do as well.
1	3.13%	<input type="checkbox"/>	the did not fill gen. ed requirements as I thought they would.
1	3.13%	<input type="checkbox"/>	they were the same class and just called something completely different
1	3.13%	<input type="checkbox"/>	Too many of them were upper level classes that didnt count. It's completely annoying that I took all those classes, and now Ill just have to take them again even though they are the same classes.

32 Respondents

Q26. Which class option most appeals to you?

Count	Percent		
126	80.25%	<input type="checkbox"/>	Primarily courses offered during the day
2	1.27%	<input type="checkbox"/>	Primarily courses offered in the evening
7	4.46%	<input type="checkbox"/>	Primarily courses offered online
20	12.74%	<input type="checkbox"/>	Combination of courses offered in the evening and online
2	1.27%	<input type="checkbox"/>	None of these appeal to me.

157 Respondents

Q27. Please indicate your level of agreement with the following statements: - The staff has been helpful when I have contacted the Missouri State Office of Admissions.

Count	Percent		
79	50.32%		Strongly agree
50	31.85%		Moderately agree
15	9.55%		Neither agree nor disagree
6	3.82%		Moderately disagree
4	2.55%		Strongly disagree
3	1.91%		Not applicable
157	Respondents		

Q28. Please indicate your level of agreement with the following statements: - I received my admission letter on a timely basis.

Count	Percent		
94	59.87%		Strongly agree
48	30.57%		Moderately agree
7	4.46%		Neither agree nor disagree
5	3.18%		Moderately disagree
3	1.91%		Strongly disagree
0	0.00%		Not applicable
157	Respondents		

Q29. Please indicate your level of agreement with the following statements: - The information I received following my admission has been timely and helpful.

Count	Percent		
79	50.32%		Strongly agree
53	33.76%		Moderately agree
13	8.28%		Neither agree nor disagree
8	5.10%		Moderately disagree
3	1.91%		Strongly disagree
1	0.64%		Not applicable
157	Respondents		

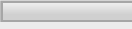
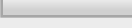
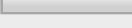
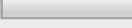
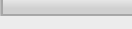
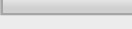
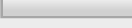
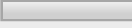
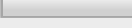
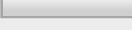
Q30. Please indicate your level of agreement with the following statements: - The Transfer To Do Checklist I received with my Admission packet has been helpful.

Count	Percent		
82	52.23%		Strongly agree
41	26.11%		Moderately agree
22	14.01%		Neither agree nor disagree
5	3.18%		Moderately disagree
1	0.64%		Strongly disagree
6	3.82%		Not applicable
157	Respondents		

Q31. Please explain if you disagree with any of the above statements so we may improve our customer service:

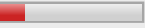
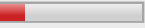

Count	Percent	
33	100.00%	
Count	Percent	

1	3.03%	<input type="text"/>	everything was pretty good
1	3.03%	<input type="text"/>	Financial Aid did not contact me, return phone calls or emails until halfway through the semester.
1	3.03%	<input type="text"/>	For a person not familiar with the bureaucracy of running a campus it can be exhausting to get any thing done. If the campus could compile a list of what is needed for enrollment, how long it typically takes to process, and where to get the necessary forms from which offices to be completely ready for classes. My biggest problem was that I didn't know what I was supposed to have since no one could tell me since it was someone else's department yet how is a person supposed to know what their supposed to need when there is nothing specifying so.
1	3.03%	<input type="text"/>	I agree with the above statements
1	3.03%	<input type="text"/>	I applied for admission and all in january... I finally called and asked for an admission packet in february... got the packet in march.... just after all deadlines are passed. Not very timely.
1	3.03%	<input type="text"/>	I did not receive any information about the deadline for scholarships. I did not find out that the deadline was in March (before I came to the school) until I got here in August and spoke with financial aid. Because of that I must get more student loans to pay for school. This school NEEDS to make sure that ALL incoming students know FOR SURE the deadline for scholarships. I am very disappointed in the school with the fact that I did not receive any information about the scholarship deadline.
1	3.03%	<input type="text"/>	i didn't even know if I would have a room in a residence hall until the week before move in. This was extremely frustrating.
1	3.03%	<input type="text"/>	I didn't get a lot of paper mail which then made things hard to remember.
1	3.03%	<input type="text"/>	I disagree that the staff was helpful and the information I received from admissions was helpful, because most of the time they referred to the situation as a if I were a freshmen. Then after having to declare another major, I received the run around from many different departments about speaking to someone about classes. Also not all transfer students are from Missouri and when we say that please do not ask us when we can come out there next. From my own experience I was told that I could be helped better in person. Being eight hundred miles away I needed to be helped over the phone or email.
1	3.03%	<input type="text"/>	I don't disagree
1	3.03%	<input type="text"/>	I felt that this school, out of all the ones I was looking into, had given me the most information on the school and kept me updated the quickest. I was very impressed.
1	3.03%	<input type="text"/>	I try to explain that I qualified for the midwest exchange program and the office said I did not qualify even though I did and after a couple hours of phone calls they finally realized their was glitch in their system, but they were very nice a courteous about the whole situation.
1	3.03%	<input type="text"/>	I was originally in overflow for housing. I was permanently placed into woods house with out anyone telling me that i was placed there until the day before move in. Woods was not an option for me to live in. Had I recieved propper notificaion i would have requested another open room somewhere else on campus. Woods living conditions were not exceptable and when we tried to speak with res. life they didnt try to satisfy the needs of the customer(me), insteaid it seemed as if they brushed of my concerns because they didnt want to deal with them.
1	3.03%	<input type="text"/>	I was told I would get a "packet" for housing I got a post card and waited for the "packet". There was no "packet". Therefore I live off campus. Also The Financial aid emails were almost non existent.They did after a while kept sending me emails saying I was on a payment plan when I am not. I felt like I had to go to the website everyday to make sure I didn't have any holds. All my classes were canceled and had to be enrolled in them again. The first months I got a ton of emails were I guess some MAJOR communication problems happened I was getting one email from one office and another from another office saying to disregard it several times.
1	3.03%	<input type="text"/>	Improve website, central missouri state in warrensburg, mo website was the best i visited.
1	3.03%	<input type="text"/>	It took me forever to know whether I'd been accepted. I even checked online at My Missouri State periodically in case the letter was just taking a long time to get to me.
1	3.03%	<input type="text"/>	It would be helpful to include a map of the campus in the admission packet.
1	3.03%	<input type="text"/>	My Financial Aid is still under review. I have had to go through many doors. and I am still waiting, As of Sep 10. I have been to the Financial Aid office many times and it doesnt seem like anything is being done to speed up my situation. I have not made my first two payments because I cant even apply for loans, and if I dont pay it by Oct 25 in full I cant return!!!!
1	3.03%	<input type="text"/>	My transcript was sent 3 times to the university before i got my acceptance letter.
1	3.03%	<input type="text"/>	n/a
2	6.06%	<input type="text"/>	N/A
1	3.03%	<input type="text"/>	NA

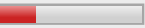
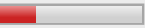
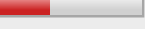
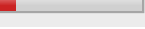
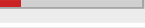
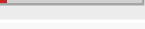
1	3.03%		need to stop playing phone tag.
1	3.03%		no disagreements
1	3.03%		Often times the staff was rude when i called. They were not very warm and welcoming as other colleges were when I called. I felt like I was just a new number to add to the system and not a person. Although there was some staff that did help me after I started attending. Also the housing on the checklist was not clear. I now live off campus because I didn't understand nor get the housing packet in time to sign up for my priority date. The staff when I called was very rude about it.
1	3.03%		Should have received a transfer scholarship.
1	3.03%		Some Admissions people acted like I was bothering them all the time. Some were very rude over the phone and I see that as professional at all.
1	3.03%		Sometimes I have called MSU and the people answering the phones did not sound very friendly. Just thought I'd let ya know. Of course, I know they are very busy, but still. Courtsey goes a long way.
1	3.03%		Sometimes when I called, they acted like they didn't care about my problems with admission or I was bothering them. I understand they could have been very busy and were just irritated, but I needed the help so I could attend here on time.
1	3.03%		Staff doesnt get back on a timely basis.
1	3.03%		the only thing i disagree with is that when I call MSU to ask a question the staff is not always helpful in assisting me and answering my questions
1	3.03%		The whole appealing of classes isn't explained which makes me think all you care about is taking students money.

33 Respondents



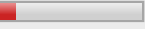
Q32. Did you receive a scholarship from Missouri State?

Count	Percent		
30	19.11%		Yes
127	80.89%		No
157 Respondents			

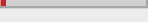
Q33. What is the likelihood you would have attended Missouri State without the scholarship?

Count	Percent		
8	26.67%		Very likely
11	36.67%		Moderately likely
4	13.33%		Neither likely nor unlikely
5	16.67%		Moderately unlikely
2	6.67%		Very unlikely
30 Respondents			

Q34. Did you apply for financial aid (i.e., loans, grants, work study)? (To apply for aid, you must have completed the Free Application for Federal Student Aid (FAFSA).)

Count	Percent		
137	87.26%		Yes
20	12.74%		No
157 Respondents			

Q35. How satisfied were you with the service you received from the Missouri State Financial Aid Office?

Count	Percent		
47	34.31%		Very satisfied
52	37.96%		Moderately satisfied
19	13.87%		Neither satisfied nor dissatisfied
14	10.22%		Moderately dissatisfied
5	3.65%		Very dissatisfied
137	Respondents		

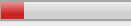
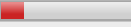

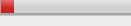
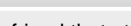
Q36. Are you living in a residence hall on campus?

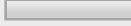
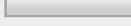
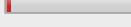
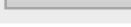
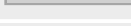

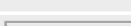
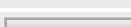

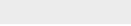
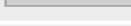
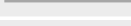
Count	Percent		
50	31.85%		Yes
107	68.15%		No
157	Respondents		

Q37. How satisfied were you with the service you received from the Missouri State Residence Life and Services (Housing) in setting up your on-campus living arrangements?

Count	Percent		
22	44.00%		Very satisfied
17	34.00%		Moderately satisfied
6	12.00%		Neither satisfied nor dissatisfied
3	6.00%		Moderately dissatisfied
2	4.00%		Very dissatisfied
50	Respondents		

Q38. By what means did you learn how to enroll (i.e., be advised and register) for your fall 2010 classes? (Check all that apply)

Count	Respondent %	Response %	
66	42.04%	25.48%	 Received the "Checklist for Admitted Transfer Students" that arrived in the mail
66	42.04%	25.48%	 Read the instructions on the Missouri State website
42	26.75%	16.22%	 Called my Missouri State academic department
37	23.57%	14.29%	 Called Missouri State Office of Admissions
48	30.57%	18.53%	 Other (please specify)

Count	Percent		
1	2.08%		a friend that attended school here
2	4.17%		advisor
6	12.50%		Advisor
1	2.08%		Advisor assistance
1	2.08%		Advisor called me
1	2.08%		Advsiors from West Plains and online registration
1	2.08%		Asked currently enrolled students
1	2.08%		Asked friends who went to the school.
1	2.08%		Asked my academic advisor
1	2.08%		Called academic dept. and they didn't help so found someone else to help me after the first person was very rude.
1	2.08%		contacted nursing dept, spoke with advisor who told me how to enroll
1	2.08%		email

1	2.08%	<input type="text"/>	email from MSU
1	2.08%	<input type="text"/>	email from my advisor
1	2.08%	<input type="text"/>	From my girlfriend.
1	2.08%	<input type="text"/>	Head of math dept.
1	2.08%	<input type="text"/>	I came in and spoke with Debbie Goodale. I received no notification before I came in in August
1	2.08%	<input type="text"/>	I had to email admissions to figure out how and when to register for classes
1	2.08%	<input type="text"/>	It is pretty much the same as at MSU-West Plains.
1	2.08%	<input type="text"/>	it was just as easy as sccc so I just did it. There was no "learning" needed.
1	2.08%	<input type="text"/>	just did it myself
1	2.08%	<input type="text"/>	Lori Day
1	2.08%	<input type="text"/>	Mr. Galen Hope helped me to enroll.
1	2.08%	<input type="text"/>	my advisor
1	2.08%	<input type="text"/>	My advisor at MSU WP told me to go online and find the information
1	2.08%	<input type="text"/>	My advisor didn't help me very well so i had my friend help me enroll online.
1	2.08%	<input type="text"/>	My advisor showed me
1	2.08%	<input type="text"/>	my community college advisor
1	2.08%	<input type="text"/>	My local advisor walked me through the process.
1	2.08%	<input type="text"/>	Patsy Garner
1	2.08%	<input type="text"/>	Patsy Garner did everything with me.
1	2.08%	<input type="text"/>	Patsy Garner-MSU advisor
1	2.08%	<input type="text"/>	Registration office
2	4.17%	<input type="text"/>	SOAR
1	2.08%	<input type="text"/>	Talked to an Advisor in person.
1	2.08%	<input type="text"/>	Talked to my advisor at MSU-West Plains and Springfield
1	2.08%	<input type="text"/>	Tracie Burt helped me.
1	2.08%	<input type="text"/>	trial and error
1	2.08%	<input type="text"/>	Was informed by a current MSU student
1	2.08%	<input type="text"/>	went and talked to people
1	2.08%	<input type="text"/>	West Plains Advisor

157 Respondents

259 Responses

Q39. By what department were you advised when enrolling? (Check all that apply)

Count	Respondent %	Response %													
103	65.61%	59.20%	<input checked="" type="checkbox"/> <input type="checkbox"/> Department of your major												
16	10.19%	9.20%	<input type="checkbox"/> Academic Advisement Center-University Hall 109												
10	6.37%	5.75%	<input type="checkbox"/> Education Advisement Center-Hill Hall 202												
22	14.01%	12.64%	<input type="checkbox"/> Business Advisement Center-Glass Hall 106												
5	3.18%	2.87%	<input type="checkbox"/> Adult Student Services-Carrington Hall 314												
14	8.92%	8.05%	<input type="checkbox"/> Other (please specify)												
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>7.14%</td> <td><input type="checkbox"/> Academic Advisor for Communication Sciences and Disorders</td> </tr> <tr> <td>1</td> <td>7.14%</td> <td><input type="checkbox"/> Advisor MSU WP</td> </tr> <tr> <td>1</td> <td>7.14%</td> <td><input type="checkbox"/> Debbie Goodale (not sure which department she is in)</td> </tr> </tbody> </table>				Count	Percent		1	7.14%	<input type="checkbox"/> Academic Advisor for Communication Sciences and Disorders	1	7.14%	<input type="checkbox"/> Advisor MSU WP	1	7.14%	<input type="checkbox"/> Debbie Goodale (not sure which department she is in)
Count	Percent														
1	7.14%	<input type="checkbox"/> Academic Advisor for Communication Sciences and Disorders													
1	7.14%	<input type="checkbox"/> Advisor MSU WP													
1	7.14%	<input type="checkbox"/> Debbie Goodale (not sure which department she is in)													

1	7.14%	<input type="checkbox"/>	I spoke with an advisor that deals with transfer students over the phone.
1	7.14%	<input type="checkbox"/>	I was still undecided
1	7.14%	<input type="checkbox"/>	Mrs. Garner-Crowder Campus
1	7.14%	<input type="checkbox"/>	my community college advisor patsy garner
1	7.14%	<input type="checkbox"/>	nursing
1	7.14%	<input type="checkbox"/>	Nursing
1	7.14%	<input type="checkbox"/>	Patsy Garner
1	7.14%	<input type="checkbox"/>	Patsy Garner-MSU Advisor
1	7.14%	<input type="checkbox"/>	Strong
1	7.14%	<input type="checkbox"/>	THINK it was dept of major?
1	7.14%	<input type="checkbox"/>	was advised by telephone

4 2.55% 2.30% I did not meet with an advisor.

157 Respondents

174 Responses

Q40. Please indicate your level of satisfaction with the following: - Advice you received from your MSU advisor regarding what courses to take for your first semester at Missouri State

Count	Percent		
96	62.75%	<input type="checkbox"/>	Very satisfied
34	22.22%	<input type="checkbox"/>	Moderately satisfied
15	9.80%	<input type="checkbox"/>	Neither satisfied nor dissatisfied
4	2.61%	<input type="checkbox"/>	Moderately dissatisfied
2	1.31%	<input type="checkbox"/>	Very dissatisfied
2	1.31%	<input type="checkbox"/>	Not applicable
153	Respondents		

Q41. Please indicate your level of satisfaction with the following: - Ease of scheduling appointment with your MSU advisor

Count	Percent		
82	53.59%	<input type="checkbox"/>	Very satisfied
39	25.49%	<input type="checkbox"/>	Moderately satisfied
19	12.42%	<input type="checkbox"/>	Neither satisfied nor dissatisfied
7	4.58%	<input type="checkbox"/>	Moderately dissatisfied
2	1.31%	<input type="checkbox"/>	Very dissatisfied
4	2.61%	<input type="checkbox"/>	Not applicable
153	Respondents		

Q42. Please indicate your level of satisfaction with the following: - The amount of time you spent with your MSU advisor

Count	Percent		
87	56.86%	<input type="checkbox"/>	Very satisfied
33	21.57%	<input type="checkbox"/>	Moderately satisfied
24	15.69%	<input type="checkbox"/>	Neither satisfied nor dissatisfied
1	0.65%	<input type="checkbox"/>	Moderately dissatisfied
3	1.96%	<input type="checkbox"/>	Very dissatisfied
5	3.27%	<input type="checkbox"/>	Not applicable
153	Respondents		

Q43. Please indicate your level of satisfaction with the following: - Explanation of your degree requirements by your MSU advisor

Count	Percent		
85	55.56%		Very satisfied
41	26.80%		Moderately satisfied
15	9.80%		Neither satisfied nor dissatisfied
8	5.23%		Moderately dissatisfied
2	1.31%		Very dissatisfied
2	1.31%		Not applicable
153	Respondents		

Q44. Please indicate your level of satisfaction with the following: - The process of registering for classes

Count	Percent		
79	51.63%		Very satisfied
43	28.10%		Moderately satisfied
18	11.76%		Neither satisfied nor dissatisfied
8	5.23%		Moderately dissatisfied
5	3.27%		Very dissatisfied
0	0.00%		Not applicable
153	Respondents		

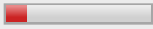
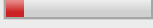
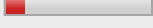
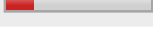
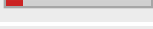
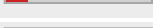
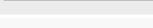
Q45. Please indicate your level of satisfaction with the following: - Your understanding of your Transfer Evaluation of Credit

Count	Percent		
84	54.90%		Very satisfied
36	23.53%		Moderately satisfied
19	12.42%		Neither satisfied nor dissatisfied
8	5.23%		Moderately dissatisfied
4	2.61%		Very dissatisfied
2	1.31%		Not applicable
153	Respondents		

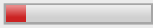
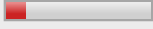
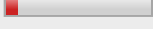
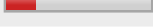
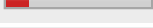
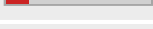
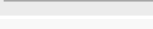
Q46. Have you requested a reevaluation of any of your courses?

Count	Percent		
18	11.46%		Yes
139	88.54%		No
157	Respondents		

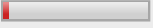
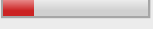

Q47. Which of the following services and opportunities for involvement have we provided adequate information? (Check all that apply)

Count	Respondent %	Response %		
55	35.03%	14.71%		Bear CLAW (Center for Learning And Writing)
47	29.94%	12.57%		Career Services
51	32.48%	13.64%		Taylor Health Center
74	47.13%	19.79%		Student Organizations
45	28.66%	12.03%		Intramurals
58	36.94%	15.51%		Athletic Events
44	28.03%	11.76%		None of the above
157 Respondents				
374 Responses				

Q48. Which of the following are you most interested using or participating in as a student? (Check all that apply)

Count	Respondent %	Response %		
45	28.66%	13.80%		Bear CLAW (Center for Learning And Writing)
46	29.30%	14.11%		Career Services
28	17.83%	8.59%		Taylor Health Center
69	43.95%	21.17%		Student Organizations
53	33.76%	16.26%		Intramurals
52	33.12%	15.95%		Athletic Events
33	21.02%	10.12%		None of the above
157 Respondents				
326 Responses				

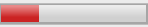

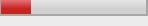
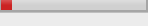
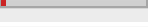
Q49. Was Missouri State's state-wide mission in Public Affairs a factor in your choice to attend Missouri State?

Count	Percent		
6	3.82%		Absolutely, it was one of the main reasons I chose MSU.
34	21.66%		While not one of the main reasons, it was important to me.
117	74.52%		Not really, I was coming to Missouri State anyway.
157 Respondents			


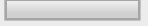
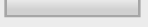
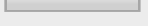
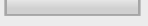
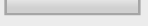
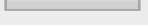
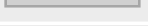
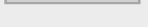
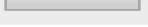
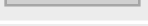

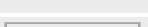
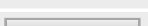
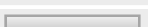

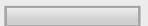
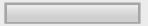
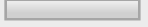
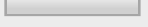
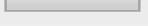
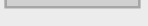

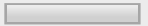
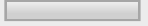
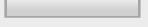
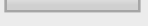
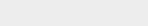
Q50. How satisfied are you with your decision to transfer to Missouri State University?

Count	Percent		
81	51.59%		Very satisfied
59	37.58%		Moderately satisfied
13	8.28%		Neither satisfied nor dissatisfied
3	1.91%		Moderately dissatisfied
1	0.64%		Very dissatisfied
157 Respondents			

Q51. Please indicate your level of agreement with the following statement: I feel connected at Missouri State University.

Count	Percent		
41	26.11%		Strongly agree
67	42.68%		Moderately agree
32	20.38%		Neither agree nor disagree
12	7.64%		Moderately disagree
5	3.18%		Strongly disagree
157	Respondents		

Q52. What are things Missouri State could have done to strengthen or further strengthen your connection to Missouri State?

Count	Percent		
118	100.00%		
Count	Percent		
1	0.85%		?
1	0.85%		activities to make friends with everyone in your hall.. maybe thats mandatory
1	0.85%		Allow a student in a 'no-win' situation with an impeccable application and education history to file for financial aide after a deadline when he literally had no way to access missouri state's web-site and received no info on missouri state's deadlines.
1	0.85%		As a veteran and adult student, I would appreciate veteran organizations or societies that would be used to advocate for our demographic.
1	0.85%		Being more involved on campus
1	0.85%		Better customer service in some ares, like residential life
1	0.85%		Better resources for transfer students compared to incoming freshman
1	0.85%		Communication process with financial aid was horrible. I went there no less than 5 times and each time they were to either call me or email me with information they obtained and they never did. Also, I have zero idea where to go to sign up for intramurals or any kinds of groups like that.
1	0.85%		Could have received information on the different student organizations, fraternities, etc.
1	0.85%		Could have taken my transfer scholarship and applied it to my finances.
1	0.85%		Different roommate finder options?
1	0.85%		Do intermurals, sports, organizations
1	0.85%		Educate ITV
1	0.85%		Enlightened me with more student organizations according to my major
1	0.85%		Everything was great!
1	0.85%		Explain the academic programs a little better online.
1	0.85%		Explain things more clearly.
1	0.85%		Finish my financial aid.
1	0.85%		Fliers in public spaces and more social events with MSU events coming up.
1	0.85%		Further explain the process to receive financial aid.
1	0.85%		get better plumbing in dorms
1	0.85%		Get involved with student organizations and/or get invited into organizations through mail, e-mail, word-of-mouth, etc.
1	0.85%		Give away free T-shirts.
1	0.85%		Greek Life :)
1	0.85%		Have a stronger orientation for transfer students.
1	0.85%		Have an actual teacher in all the off-campus classes. No ITV.
1	0.85%		Have friendly and more approachable staff, perhaps an informal informational session specifically for transfer students. Transferring as a junior seems to be the most awkward thing in the world so even a club for transfer students would be nice.

1	0.85%	<input type="text"/>	Have someone come to the crowder site to talk about the MSU programs available. And talk about other opportunities like with spots events or scholarship opportunities.
1	0.85%	<input type="text"/>	Have someone contact students about their majors organizations.
1	0.85%	<input type="text"/>	I am an adult student but I am not in one of the adult student majors. I haven't been contacted by the adult student services It makes you feel like an outsider.
1	0.85%	<input type="text"/>	I am not on the campus so it's kind of hard to strengthen anything. I take my classes via West Plains. It's suitable for me being that I live around West Plains and an hour from Springfield. Eventually I will probably have to go to the Springfield campus to take classes but until then I will take my classes through West Plains and see how that works out within my schedule.
1	0.85%	<input type="text"/>	I am not really sure what all could have changed to make me happier.
1	0.85%	<input type="text"/>	I am part of the MSU handball team and in the handball community worldwide the school is well known as the best school to attend for handball and i feel that more could be done on our part as well as the school's part to be more connected and promote the sport. I am also a construction management major and i am very satisfied with the staff and the connection the students have with one another.
1	0.85%	<input type="text"/>	I can't really think of anything, if anyone has questions concerning the school all they have to do is call that contact numbers on the website.
1	0.85%	<input type="text"/>	I can't think of anything
1	0.85%	<input type="text"/>	I can't think of anything else. I feel very connected with MSU.
1	0.85%	<input type="text"/>	I didn't really ever get any information on campus groups or organizations, so therefore by the time I found out about most things deadlines were already past or things had already started.
1	0.85%	<input type="text"/>	I don't know.
1	0.85%	<input type="text"/>	I don't think that MSU could help my connection as I still need to find where I belong as a non-traditional/disabled student.
1	0.85%	<input type="text"/>	I don't think there was anything else Missouri State could do, the rest i felt was up to me.
1	0.85%	<input type="text"/>	I had a couple issues with my financial aid check, took way longer than had anticipated and put me in a bind.
1	0.85%	<input type="text"/>	I just think since I didn't live in the dorms I haven't heard as much about events.
1	0.85%	<input type="text"/>	I love everything about the business advisement center and the help they have given with resumes and looking for jobs and things like that. It has been great.
1	0.85%	<input type="text"/>	I love the bulletin boards around campus that keep everyone informed of what is going on. I use My.Missouristate daily for events.
1	0.85%	<input type="text"/>	I think it would be beneficial for transfer students, especially ones coming in from MSU-West Plains to have a student give them a tour or meet with them and help them through the process. We are kind of shell shocked I think when we get to such a spread out campus, and I know I would have definitely liked the support of a transfer from MSU-WP to help me adjust. I think the transfer from West Plains to Springfield is a pretty smooth transition, but if I ever see a transfer from WP that needs help I would happily take them under my wing and show them things they need to know and do. I sometimes feel as if we are still trying to adjust from being a grizzly to a bear, and a student that knows that feeling would have helped me I think :)
1	0.85%	<input type="text"/>	I think Missouri State is hitting it right on the spot. Missouri State-Springfield has helped me twice as much as West Plains Campus has.
1	0.85%	<input type="text"/>	I was satisfied with everything but the parking situation
1	0.85%	<input type="text"/>	i would have liked to meet more transfer students. maybe having some kind of event for transfer students to meet with each other would be nice.
1	0.85%	<input type="text"/>	I would like more information about the on campus organizations.
1	0.85%	<input type="text"/>	I would like to have info on what certain degrees would do for a career. There are so many different degrees and I have no idea what most of them would allow me to do in the real world.
1	0.85%	<input type="text"/>	Improve website and mymissouristate.
1	0.85%	<input type="text"/>	It is hard to feel a connection when you attend another college outside Springfield.
1	0.85%	<input type="text"/>	It would have helped to be assigned to an academic advisor but instead i had used the website to find the journalism advisor to help set up my classes.
1	0.85%	<input type="text"/>	Its my fault, I should of moved to a bigger city or somewhere that is not such a commuter campus. I should of researched better


1	0.85%	<input type="text"/>	Its no fault of missouri state that i dont feel connected, ive just had too much homework to become very involved.
1	0.85%	<input type="text"/>	Let me know how to find internet and evening classes
1	0.85%	<input type="text"/>	Let transfer students know some of the organizations and groups that are present at Missouri State.
1	0.85%	<input type="text"/>	Made payment easier on line for Mac users, even with their safari instructions it wouldn't work. They wouldn't take payment over the phone. But other departments do. If I want to donate money, they take it over the phone soooo they should take tuition payments over the phone!
1	0.85%	<input type="text"/>	Make Community service more well known to students. offer more community service opportunities
1	0.85%	<input type="text"/>	Missouri State could have made sure that I received all information pertaining to my schooling here. Because I did not receive all the information I am forced to procure more student loans to pay for my schooling. I was also left in the dark about signing up for classes until a little over a week before classes started.
1	0.85%	<input type="text"/>	Missouri State has already made my connection with the school. I feel connected and comfortable with the way Missouri State has treated me.
1	0.85%	<input type="text"/>	Missouri State has plenty of activities and organizations for students to choose from. I don't need to be more connected than I already am.
1	0.85%	<input type="text"/>	More contact with academic advisor.
1	0.85%	<input type="text"/>	More information on clubs and organizations
1	0.85%	<input type="text"/>	More involved.
1	0.85%	<input type="text"/>	More involvement for just transfer students instead of being lumped with the freshmen.
1	0.85%	<input type="text"/>	More one on one time explaining activities ect.
1	0.85%	<input type="text"/>	More one on one time with each student. When I called most times they just told me to look on the website but I could have done that on my own without calling.
1	0.85%	<input type="text"/>	More programs and events to help people get to know each other.
1	0.85%	<input type="text"/>	more scholarship opportunities
1	0.85%	<input type="text"/>	More student get togethers
1	0.85%	<input type="text"/>	my advisor advised me to take some classes that i wasnt supposed to take and didnt go together costumer service isnt always of help
1	0.85%	<input type="text"/>	My advisor could have been more helpful in showing me the options that were available to me. I would have liked a follow up appointment to further discuss these options.
3	2.54%	<input type="text"/>	n/a
1	0.85%	<input type="text"/>	N/A
1	0.85%	<input type="text"/>	none
1	0.85%	<input type="text"/>	None
1	0.85%	<input type="text"/>	none I'm good I believe
1	0.85%	<input type="text"/>	None that I am aware of.
1	0.85%	<input type="text"/>	none that I can think of
1	0.85%	<input type="text"/>	none that i can think of.
1	0.85%	<input type="text"/>	None.
1	0.85%	<input type="text"/>	Not much. I naturally feel that my education loyalties are tied to my advisors/teachers here at Crowder College.
1	0.85%	<input type="text"/>	Not sure
3	2.54%	<input type="text"/>	nothing
2	1.69%	<input type="text"/>	Nothing
1	0.85%	<input type="text"/>	nothing as far as i know i have gotten to know my teachers through my self determination to be known by face with my teachers.
1	0.85%	<input type="text"/>	Nothing it is good as it is.
1	0.85%	<input type="text"/>	Nothing really. It's hard to have a strong connection with a school when you have a completely different life at home.

1	0.85%	<input type="checkbox"/>	Nothing that I can think of
1	0.85%	<input type="checkbox"/>	Nothing, really; I feel plenty connected.
1	0.85%	<input type="checkbox"/>	Nothing.
1	0.85%	<input type="checkbox"/>	Nothing. I have been getting involved and feel very connected.
1	0.85%	<input type="checkbox"/>	Nothing. I think all the information is available to get connected in a variety of aspects of the campus, you just have to look for them.
1	0.85%	<input type="checkbox"/>	Offer more classes in lebanon so i dont have to drive to springfield
1	0.85%	<input type="checkbox"/>	Provide additional information on where to become involved in organizations.
1	0.85%	<input type="checkbox"/>	Provide adult student with way to connect with other adult students.
1	0.85%	<input type="checkbox"/>	Provide more communication outlets for transfer students to connect to one another.
1	0.85%	<input type="checkbox"/>	Provide up-to-date information regarding my costs and refunds.
1	0.85%	<input type="checkbox"/>	Provided more information regarding: activities the campus was hosting, intramural sports (including fees), networking opportunities, information regarding rush opportunities, etc. I found the calendar on the website to be extremely unhelpful. Looking at events one day at a time wasn't what I was looking for when attempting to find activities/organizations to get involved with.
1	0.85%	<input type="checkbox"/>	Put more information about events.
1	0.85%	<input type="checkbox"/>	Seending more more things through your email to notifie you about your requirments.
1	0.85%	<input type="checkbox"/>	Smaller class sizes, and more teacher/student interaction
1	0.85%	<input type="checkbox"/>	Some of the events could be more diverse, during the weekend or during early evening hours. May be have more events for transfer and non-traditional students.
1	0.85%	<input type="checkbox"/>	The classes my advisor registered me for were awesome in acclimating me to the college environment. Great decisioning!
1	0.85%	<input type="checkbox"/>	The primary thing I think could have helped strengthen my connection with Missouri State University is the fact that I was not invited to SOAR and still feel a little lost as a transfer student.
1	0.85%	<input type="checkbox"/>	The school getting behind their clubs more like Missouri State Handball team that is a great club but it doesn't get the credit it deserves
1	0.85%	<input type="checkbox"/>	The staff could have been a lot more friendly n the phone conversations. Also maybe have a transfer day to help students adjust to the campus. If there is one, I wasn't informed.
1	0.85%	<input type="checkbox"/>	There was not always a good communication on when there was events besides tons of flyers every where a lot of times I did not have time to read them.
1	0.85%	<input type="checkbox"/>	They could have accepted all of my credits even though i didn't receive my Associates due to circumstances- but I had all the credits and classes completed.
1	0.85%	<input type="checkbox"/>	They could have given me a better explanation as to why some of my classes didn't transfer.
1	0.85%	<input type="checkbox"/>	timly sending of acceptance letter
1	0.85%	<input type="checkbox"/>	Well since I'm dual enrolled all the information I receive is Springfield activities I have no connection since I cannot participate in any of the school activities and I'm not made aware of anything from the West Plains side of enrollment because Springfield supersedes any westplains information

118 Respondents

Q53. Please explain if you had any positive experiences with Missouri State while going through the transfer process:

Count Percent

102 100.00% 

Count Percent

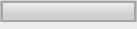
- | | | | |
|---|-------|--------------------------|--|
| 1 | 0.98% | <input type="checkbox"/> | admissions is very helpful and speedy about their processes |
| 1 | 0.98% | <input type="checkbox"/> | Admissions office and Financial Aid office were both very helpful and patient. |
| 1 | 0.98% | <input type="checkbox"/> | Advisor very helpful and professional, which made the transfer very easy. |
| 1 | 0.98% | <input type="checkbox"/> | All of my experiences were good. I do not ever recall being stressed towards the university |
| 1 | 0.98% | <input type="checkbox"/> | All of my questions were answered in a nice friendly way. Almost everyone I came in contact with was very helpful in my decision to transfer here. |

1	0.98%	<input type="checkbox"/>	All of the staff at MSU have been incredibly friendly and helpful.
1	0.98%	<input type="checkbox"/>	All people that I talked to before and during the process of admission were very helpful and responded my questions and helped me trough the process.
1	0.98%	<input type="checkbox"/>	All the advisers and contact people were very helpful.
1	0.98%	<input type="checkbox"/>	Any information I needed that I could not find through access of the MissouriState website I found quite quickly through assistance on the phone.
1	0.98%	<input type="checkbox"/>	Being as so few of my credits transfered, it was very difficult for me to transfer. I had to use the appeals process in order to gain admittance to the University.
1	0.98%	<input type="checkbox"/>	being told what i neededd to take and when to take them
1	0.98%	<input type="checkbox"/>	Debbie Goodale has been extremely helpful to me. She helped explain any questions I had regarding anything about the school. She is excellent.
1	0.98%	<input type="checkbox"/>	Dr. Bellis was very helpful to me.
1	0.98%	<input type="checkbox"/>	easy to see if credits transferred or not
1	0.98%	<input type="checkbox"/>	Easy to transfer AA degree from community college and set up classes with Academic Advisor.
1	0.98%	<input type="checkbox"/>	Enjoyed talking to the staff and the timely manner they used to get information back to me asap
1	0.98%	<input type="checkbox"/>	Everyone here is really helpful.
1	0.98%	<input type="checkbox"/>	everyone was helpful went smoothly
1	0.98%	<input type="checkbox"/>	Everyone was super nice!
1	0.98%	<input type="checkbox"/>	Everyone was very helpful no matter what my questions were.
1	0.98%	<input type="checkbox"/>	Eveyone has been very polite.
1	0.98%	<input type="checkbox"/>	Friendly help
1	0.98%	<input type="checkbox"/>	Got to know my advisor, and she was very helpful
1	0.98%	<input type="checkbox"/>	Have a great advisor, just settling in.
1	0.98%	<input type="checkbox"/>	I appreciated my advisor
1	0.98%	<input type="checkbox"/>	I began to enroll about 3 weks before the first day of class. Everything was done very quickly and done right. I was very impressed!
1	0.98%	<input type="checkbox"/>	I called the admission office and the were very nice and understanding, and told me everything I needed to do to get ready for college.
1	0.98%	<input type="checkbox"/>	I did not have any positive experiences.
1	0.98%	<input type="checkbox"/>	I did with my degree advising lady, Ms.Plank. She really helped me with getting my class and everything together.
1	0.98%	<input type="checkbox"/>	I feel indifferent it was kind of a last minute rush
1	0.98%	<input type="checkbox"/>	I found that the advisor i spoke with happened to be the department head was very helpful and willing to explain the scholarship application process. it was extremely helpful.
1	0.98%	<input type="checkbox"/>	I found the transfer process easy.
1	0.98%	<input type="checkbox"/>	I got a lot of support from my advisor at MSU-West Plains, and my new advisor at Springfield was kind enough to conduct a phone meeting to help me enroll so I did not have to drive 100 miles just to enroll.
1	0.98%	<input type="checkbox"/>	I got more than enough information to inform me of college life which helped me adjust quicker.
1	0.98%	<input type="checkbox"/>	I had a few. I was happy how easy it was to talk to the admissions office at MSU compared to SLU and other colleges I had talked to.
1	0.98%	<input type="checkbox"/>	I had a positive experience with the online resources for the transfer process (MSU website). The list of transfer classes, how to go about applying and enrolling, and what the credits I had earned at a community college meant to MSU.
1	0.98%	<input type="checkbox"/>	I had a pretty good experience through the transfer process. I was able to get my stuff transferred in a timely manner being that I do attend the campus on West Plains and it was easy to just send it there and not have to deal with other nonsense.
1	0.98%	<input type="checkbox"/>	I had an associates before transferring and I am grateful it transferred as a whole!
1	0.98%	<input type="checkbox"/>	i have had nothing but positive experiences since i started my transfer process


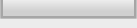
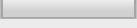
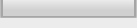
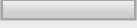
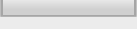
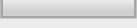
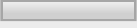
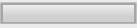
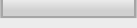
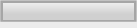
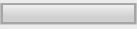
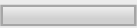
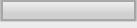
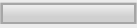
1	0.98%	<input type="text"/>	i liked the to-do list
1	0.98%	<input type="text"/>	I liked the tour of the school. Josh Porter is a good adviser.
1	0.98%	<input type="text"/>	I met with Debbie Goodale to regester for classes and help me get all squared away and she was very nice and accomidating. She made the process very easy for me as well as Dr. Strong. I was only in town for one day and he took the time to meet with me and go over my classes even though i know he was busy at the time. It is nice to feel like i finally have a direction and a path to follow for graduating.
1	0.98%	<input type="text"/>	i really liked my advisor. He helped me alot and i really like the online site where i was able to check my class that would transfer. (since i was so far away, it was an easy way to check things out)
1	0.98%	<input type="text"/>	I thought everyone that I spoke with in the Adult services center and College of Business Admin advisement office was very helpful.
1	0.98%	<input type="text"/>	I thought it was very self explanatory. Hard to find the diferent departments but once I called and talked to someone it was very easy at that point.
1	0.98%	<input type="text"/>	I was able to contact my advisor and we communicated via email. I had the opportunity to meet with current students during my enrollment process.
1	0.98%	<input type="text"/>	I was happy that I could so easily access my advisor, and ask any questions I had.
1	0.98%	<input type="text"/>	I was helped in telling me what classes that didn't transfer that I still needed to take so I could do them first so I can focus on core classes the remainder of my time.
1	0.98%	<input type="text"/>	I was lucky that I was able to get enrolled in Springfield due to having to wait until my grades from my summer semester to determine whether i would be able to take Springfield classes
1	0.98%	<input type="text"/>	I was out of state at the time so things were a bit difficult signing up for two colleges at the same time.
1	0.98%	<input type="text"/>	I was very happy with how hard my advisor worked to get my classes to transfer and let me know what was goin on.
1	0.98%	<input type="text"/>	I was very impressed with the information they gave out in the mail. I applied to three other schools, and this was, by far, gave more information on the school than the others. And the quickest too.
1	0.98%	<input type="text"/>	It was a very easy process.
1	0.98%	<input type="text"/>	it was very easy
1	0.98%	<input type="text"/>	It was very easy and everyone I talked to was very professional and well versed in their job.
1	0.98%	<input type="text"/>	Meeting new friends
1	0.98%	<input type="text"/>	Melissa Price helped me through a lot in choosing courses and planning them
1	0.98%	<input type="text"/>	Missouri State was able to help me with everything that I had a question for.
1	0.98%	<input type="text"/>	My academic adviser was very helpful in setting up my schedule and reviewing my transferred courses.
1	0.98%	<input type="text"/>	My academic advisor was very helpful in my transfer process. She made sure I knew what I am aiming for in my degree.
1	0.98%	<input type="text"/>	my advisor (julie W -Education) is super quick to respond and very helpful
1	0.98%	<input type="text"/>	My advisor (Maria Michalczyk) was very kind and helpful, as was the Art and Design office head who was nice enough to give me an override to take a class and its pre-requisite course concurrently.
1	0.98%	<input type="text"/>	My advisor at Adult Student Services was awesome.
1	0.98%	<input type="text"/>	My advisor Kimberly Stagner was pretty much the reason I felt comfortable coming here. Even though my credits did not transfer like I wanted she explained everything to me and took the time for me to understand.
1	0.98%	<input type="text"/>	My advisor made everything straightforward and doable.
1	0.98%	<input type="text"/>	My advisor was really good and made me stay on top of things.
1	0.98%	<input type="text"/>	My advisor was very helpful.
1	0.98%	<input type="text"/>	My advisor was very informative and if there was
1	0.98%	<input type="text"/>	My advisor, Dr Wood: The Communications Department Head, was very helpful.
1	0.98%	<input type="text"/>	My advisor, Mr. Ken Volmer, was probably the most helpful and nicest guy on campus. While a math teacher, who doesn't need to be named, refused to wave a prereq so that I could continue in classes, Mr. Volmer worked his hardest to get me waved of prereqs and on the track I needed to be on to graduate earliest and happiest. He was truly helpful and I

am thankful to him because at that point, I had failed to receive any financial aide and I was finding out that I can't even begin to take the classes I need because I need classes I have taken somewhere else and I have a good enough math score on the ACT to bypass the ones I was required to take. Mr. Volmer was patient and understanding. That kept me coming to MSU.

1	0.98%	<input type="text"/>	My classes were organized quickly. teachers were very helpful.
1	0.98%	<input type="text"/>	My experiance in setting up my classes with my advisor was extreamlly positive and helpful.
1	0.98%	<input type="text"/>	My transfer advisor Angela Plank was wonderful. SO informative and helpful
1	0.98%	<input type="text"/>	My transfer advisor was very knowledgeable and helped explain the courses i would need for my degree.
1	0.98%	<input type="text"/>	NA
1	0.98%	<input type="text"/>	none
1	0.98%	<input type="text"/>	none that i can think of, but it was an easy process.
1	0.98%	<input type="text"/>	not really.
1	0.98%	<input type="text"/>	Patsy was great!
1	0.98%	<input type="text"/>	Probably my most positive experience with the whole transfer process was talking to the nursing advisor while she helped me with making my schedule and my transfer equivalency worksheet and helping me understand my transfer credit worksheet and what other classes I still needed to take for my major.
1	0.98%	<input type="text"/>	Since im living on the LLC floor getting aquainted to the school was rather smooth and i enjoyed it a lot, along with the great activities we were able to do.
1	0.98%	<input type="text"/>	SOAR session helped me to feel comfortable with my decision to transfer
1	0.98%	<input type="text"/>	The academic adviser that I originally spoke with on the phone was very informative and patient with me when trying to decide what major would be best for me, and what classes I needed to enroll in to finish my degree. My entire associate's degree transferred, so I received credit for all of the classes I had previously taken.
1	0.98%	<input type="text"/>	The best experience I had transferring to Missouri State was finally getting an adviser to call me to explain to me what classes I had to take with the one's that already transferred.
1	0.98%	<input type="text"/>	The energy of the staff here made me feel as if I was definitely make the right choice. The staff was absolutely positive.
1	0.98%	<input type="text"/>	The financial aid was very nice. They helped me with all the questions I had and understood that I lived two hours away and couldn't come to visit at any time.
1	0.98%	<input type="text"/>	The meeting with my advisor was my positive experience
1	0.98%	<input type="text"/>	The nursing advisory was wonderful.
1	0.98%	<input type="text"/>	The people have been helpful when I go into their offices.
1	0.98%	<input type="text"/>	The people in the financial aid department were very helpful, patient, and friendly.
1	0.98%	<input type="text"/>	The process was ok. the instructions really helped when inrolling, and also knowing what classes I needed to take.
1	0.98%	<input type="text"/>	The process was straightforward
1	0.98%	<input type="text"/>	The processes was very straight forward and simple to do.
1	0.98%	<input type="text"/>	The whole process was was adequate. I can't think of anything that I would suggest to do different.
1	0.98%	<input type="text"/>	They were all positive experiences.
1	0.98%	<input type="text"/>	very helpful helplines
1	0.98%	<input type="text"/>	Very knowledgeable, give me more resources for any future questions I may have.
1	0.98%	<input type="text"/>	When I met with Ross Hawkins he helped me understand what would transfer with my Associates Degree from St. Charles Community College. He also suggested it would be better to have a major decided since I would be transferring as a Junior, but I have now since decided on a major.
1	0.98%	<input type="text"/>	While going through the transfer process, the positive experiences I had with Missouri State was my adviser being very helpful and eager to help me. My adviser made me very educated on what I need to do and how I need to do it.
1	0.98%	<input type="text"/>	Yes I had a very positive experience everything went as smooth as possible.
1	0.98%	<input type="text"/>	Yes, everyone was willing to help.

1	0.98%		Yes, I was helped, I believe by a transfer advisor name Ross, and he was very informative and helpful.
102 Respondents			

Q54. Please explain if you had any frustrating or disappointing experiences with Missouri State:

Count	Percent		
110	100.00%		
Count	Percent		
1	0.91%	 wow... where to begin. I applied and was accepted to missouri state but received no word or packets until after deadlines. I called multiple times to every office letting everyone know (including IT) that I could not access Missouri State's website... They told me the problem was at my end, probably my firewall. I am a CSC major, I can turn off a firewall and this problem was on many different computers, my own personal pc, school pcs, even pcs at my work and at Poplar Bluff library. The port that MSUs website was on was not a supported port anywhere in PB, therefore, again, I couldn't access anything... Noone helped me until finally I called desperate to the admissions office(where a lady was extremely rude with me, but I was frustrated so I suppose she is allowed to be too) she agreed to send me an admissions packet with all I would need... This was around Feb 23 ish... I didn't receive the packet until the 3 or 4th day of march... incidentally, the deadline for.... everything... is on march 1st. So I had noway to get any financial aide.. When I called back completely outraged by that deadline... There is a 0 tolerance policy on accepting late financial aide apps, even in extreme circumstances.(This lady was nice though.) And this one, when I mentioned that I would be applying for financial aide in the spring, she informed me that no applications are allowed because MSU is on a yearly aide system. So, people who miss the deadline , in my opinion, shouldn't even consider MSU because there is no opportunity for financial aide. I was actually curious, how does MSU convince students to transfer in the spring when they can't receive financial aide?... Anyways... The innerworkings of MSU are awesome. But I busted my butt for two years for the opportunity to let my 6 organizations, 3.7 college GPA, 26 ACT, and iimpeccable resume get me many scholarships to MSU and now I have no financial aide accept government ACCESS GRANT and a private scholarship.
1	0.91%		a class was offered to me by my advisor, major department and was available for me to enroll in online. With no prior notice i just recieved a check in the mail and was dropeed from the course. only until i called the school was i able to find out that it was a departamental error and i was not supossed to have been offered that course as a trasfer student. I would have appretiated a notice saying why i was dropped from a course and helped to enroll in an available one much earlier than i did.
1	0.91%		Advising was really bad, I want an advisor not a PhD.
1	0.91%		After speaking with the transfer advisor, i was told to contact my regular advisor. I have been in contact with them multiple times and I have yet to be contacted back.
1	0.91%		Because I am an itv student, I am not eligible for the health ins pkg - even tho I am FT
1	0.91%		Big transition from a rural area.
1	0.91%		Calling Office of Admissions was a hassle at times, but that is all really
1	0.91%		Calling over the phone when I lived about two hours away. They shouldn't have made me feel like I was taking up their needed time.
1	0.91%		CLAW math department, is not very efficient, need more tutors. I went to CLAW, for some math tutoring sat there for almost two hours they did not even help me, so I ended up leaving with no tutoring and two lost hours. I ended up having to hire a tutor for help, costing me money that I cant afford.
1	0.91%		dorm room had mold in the air ducts.
1	0.91%		Figuring out how to take care of the loan process was somewhat frustrating.
1	0.91%		Finacial aid has been horrible, they lost my papers the first time and just now my stuff is being reviewed.
1	0.91%		Financial aid is very unpleasant to speak with, and I want to emphasis that. I've yet to have a semi-decent conversation with that department. I'm unfamiliar with receiving financial assistance, so this was all very new to me. The ladies I spoke with were impatient, seemed annoyed, very vague on time frames (I can understand not knowing exactly how long certain processes take but some idea of how they typically work would be appreciated), I also was not informed about a promissory note and something else I had to do online so I didn't receive my assistance on time, I had about a 20 minute wait trying to get through to financial aid once the semester began and upon finally speaking with someone I was treated rudely again. I am, and have been, very disappointed with Missouri State's financial aid department.
1	0.91%		Financial Aid.

1	0.91%	<input type="text"/>	Financial aid. For a school that really seems to care about the students, the financial aid department sucks. They don't know the answer to financial aid questions, they have to ask around and search for answers. I've been waiting for them to process my financial aid since august and it still isnt done now im october. Its very frustrating for a student who is trying to focus on school but has to constantly check up on someone else just because they cant handle their business. I want to stay at missouri state next spring but if they dont get their stuff together and take care of my paperwork i wont be back.
1	0.91%	<input type="text"/>	Financial Aid. Transfer Credits.
1	0.91%	<input type="text"/>	Finding parking spot...
1	0.91%	<input type="text"/>	Frustrating when I send my final transcript and I get no follow up from the office advising me of the transcript arrival.
1	0.91%	<input type="text"/>	hard to contact the advisor of my major
1	0.91%	<input type="text"/>	Housing-placed into woods house. Would have enjoyed living there except the place is in serious need of remodeling. Woods walls and floors sweat. The ceiling foam is falling and the is excess mold.
1	0.91%	<input type="text"/>	I am disappointed in Missouri State for not understanding that distance is a huge factor in getting help even though it should not have been. Some one transferring from 50 miles away should get the same treatment as someone transferring from 800 miles away
1	0.91%	<input type="text"/>	I am very frustrated that I still have not received my Financial Aid package. It is difficult to plan ahead when you find out that you still haven't gotten your Award Package yet.
1	0.91%	<input type="text"/>	I did not
1	0.91%	<input type="text"/>	I extremely dislike the use of alternative web-based sites used as learning devises in my classes. I feel as if I have to continually log on to websites all day long to stay up to date with my classes. I feel it would be much easier and more organized if instructors only used the Black Board site to assist in learning and providing useful information.
1	0.91%	<input type="text"/>	I feel that there are other factors that have an impact on one's performance in the college setting besides high school transcripts and technical college performance. I am provided with an oppotunity from the Department of Veterans Affairs with the post 9/11 GI Bill. The benefits I am using allow me to focus all my time and energy into excelling at this institution. It is frusterating to have to explain and research all these issues I dealt with years ago at a lesser institution.
1	0.91%	<input type="text"/>	I felt that I couldn't just talk with an individual that was informed on all aspects in a way a help desk would have been nice to have rather than trying to find out information based from what department knows about another.
1	0.91%	<input type="text"/>	I had some difficulty with the Financial Aid Department.
1	0.91%	<input type="text"/>	I have enjoyed almost everything at this point and do not have anything specific that stands out.
1	0.91%	<input type="text"/>	I have never had to use student loans before and it was frustrating to get help with that. Every person I talked to had different advise for me and sometimes the people I talked to would give me the wrong information. I know that I have a unique situation because I am enrolled in both West Plains and Springfield campuses, so I expected it to get confusing. My application for financial aid was also selected to be reviewed which further confused me and the people at financial aid.
1	0.91%	<input type="text"/>	I have not had any frustration or disappointment with Missouri State.
1	0.91%	<input type="text"/>	I have nothing but pleasant experiences with MSU
1	0.91%	<input type="text"/>	I have two classes where the teachers have consistently canceled classes or had "out of class study days". More than any of the schools I've been to ever. It is frustrating to feel like you take your classes more seriously than your teachers. Or if your teacher is too stressed out they should take it upon themselves to ask a TA to help. The difficulty level in some classes is disappointing. The Fashion and Merchandising program needs major funds. The building it is in is pitiful and the supplies are only slightly above bare boned. The fashion industry is a fixed world wide multi billion if not trillion dollar industry that isn't going anywhere. It is also a tough industry and we need to be well prepared to compete with people from Parsons, FIT and other top schools (they are the lvy's of the fashion world). That building needs a complete overhaul. We deserve better.
1	0.91%	<input type="text"/>	I haven't yet.
1	0.91%	<input type="text"/>	I knew that i wouldn't get first picks of classes but i felt that i should have been able to pick classes earlier than i was allowed, i ended up having to take a class i didn't want cause there were no more available that could fit in the complex time slots i was pretty much forced to take.
1	0.91%	<input type="text"/>	I never had time for the one on one for enrolling so that whole process was a little frustrating.
1	0.91%	<input type="text"/>	I only have a frustration with the class that didn't transfer. I would like to have a better

			reasoning as to why it didn't.
1	0.91%	<input type="text"/>	I was disappointed that I was not allowed to receive the transfer scholarship.
1	0.91%	<input type="text"/>	I was frustrated at first with my residence hall assignment, but it turns out I have come to enjoy living on a co-ed floor. I am frustrated with my hall director I feel he doesn't view us as college students. I feel he is a person on a power trip.
1	0.91%	<input type="text"/>	I was frustrated with the process of receiving financial aid to cover costs.
1	0.91%	<input type="text"/>	I was not aware that you could appeal classes!
1	0.91%	<input type="text"/>	I was upset that I paid the transfer fee, because I did not realize I did not have to. I also had several weeks of frustration trying to log onto the School's computers, because all I had was my West Plains username and it took weeks to set it up until I was a part of Springfields system. Other than those typical adjustments it has been good.
1	0.91%	<input type="text"/>	I was very disapointed to lose so many credits in the transfer process.
1	0.91%	<input type="text"/>	I wasn't awarded for a transfer scholarship because I had not yet been admitted. I forgot to notify the financial aid office after being admitted to the university and consequently recieved to scholarships/
1	0.91%	<input type="text"/>	Im a little dissappointed in the information about campus involvement and things that go on, i'm not sure where to find it??
1	0.91%	<input type="text"/>	I'm dissatisfied with the instrucion in one of my classes, which is frustrating. The teachers aid makes the tests and we 'pass them to our neighbor' for grading. It's unprofessional.
1	0.91%	<input type="text"/>	It seems as if the Financial Aid process takes too long. I have given all financial aid documents including my SARS to the financial aid office. This process has taken longer than the Department of Veterans Affairs and the Federal Financial Aid office combined. This I find a little frustrating when all the documents I turned into the office correspond with all my financial and IRS tax documents. They only need to be reviewed, approved or disapproved.
1	0.91%	<input type="text"/>	it takes forever for the transfer process to transfer incoming credits
1	0.91%	<input type="text"/>	It's a bit frusterating that i'm considered a sophomore even though i should be a junior. All these classes that are needed just to be in COBA is a bit overwhelming, before i can even start on my major classes.
1	0.91%	<input type="text"/>	I've had difficulty with the whole FAFSA process due to verification.
1	0.91%	<input type="text"/>	Just my financial aid check took a long time and put alot of extra stress on me, but it is resolved now.
1	0.91%	<input type="text"/>	Just the fact that I would have to take classes over
1	0.91%	<input type="text"/>	Just the limited parking and the amount of time it takes to park.
1	0.91%	<input type="text"/>	Just wondering if my World Religions class is going to count as a Social Science credit. I don't want to have to be out more money and more time taking another class to replace the one that my advisor told me to take to begin with for a Social Science credit.
1	0.91%	<input type="text"/>	Knowing that it was going to take me longer then 2 years to graduated with a BS degree
1	0.91%	<input type="text"/>	Listed above in Question 48
1	0.91%	<input type="text"/>	Living with freshman is a big set back when you are a Junior. College life isn't as rewarding right now.
1	0.91%	<input type="text"/>	My advisor didn't really tell me what classes I'll have to take outside of this semester.
1	0.91%	<input type="text"/>	My advisor really wasn't very helpful he kept trying to push classes on me I wasn't particularly interested in. the scheduling and classes i was enrolled in, in the end I was very disappointed. He also kept trying to get me to take less hours when the minimum I wanted to take was 15
1	0.91%	<input type="text"/>	My experience with my professors so far has been a little disappointing. Lets just say they could use improvement in a lot of areas of teaching.
1	0.91%	<input type="text"/>	My first advisor I had signed me up with classes I didn't need. I ended up talking to another advisor and thankful found that out. Only it was 2 weeks before classes started so all my times were messed up and I didn't get class when i wanted or needed.
1	0.91%	<input type="text"/>	My housing contract and loan process took forever.
1	0.91%	<input type="text"/>	My most disappointing experience is not being invited to SOAR and feeling lost.
1	0.91%	<input type="text"/>	My music department advisor, who is no longer at the institution, was very unclear about many of the courses I needed to take and how to go about being in those courses as well as prerequisites I needed.
1	0.91%	<input type="text"/>	My only frustrating experiences was through Missouri State West Plain. The women that works in the records office were very rude and unprofessional towards me when I had

			questions. They treated me like I should already have known the answers and I was bothering them for asking.
1	0.91%	<input type="text"/>	My paperwork was not entered in a timely manner and I missed out on funds because of it.
1	0.91%	<input type="text"/>	n/a
1	0.91%	<input type="text"/>	no real difficulty, I was just so use to Crowder that when I began to use MSU I had problems remembering my student id and password.
3	2.73%	<input type="text"/>	none
3	2.73%	<input type="text"/>	None
1	0.91%	<input type="text"/>	NONE
1	0.91%	<input type="text"/>	None so far.
1	0.91%	<input type="text"/>	none that are of a concern.
1	0.91%	<input type="text"/>	None that we not from my procrastination
1	0.91%	<input type="text"/>	None, really.
1	0.91%	<input type="text"/>	none.
3	2.73%	<input type="text"/>	None.
1	0.91%	<input type="text"/>	not getting to know people as much as i thought i would. Also the parking sucks. when i first got here i didnt understnd the parking rules and i got a ticket. There needs to be more parking.
1	0.91%	<input type="text"/>	Not yet.
1	0.91%	<input type="text"/>	Nothing has really disappointed me, it's really what i expected.
1	0.91%	<input type="text"/>	On my very first visit to the University, The Admission office scheduled an appointment with the special education coordinator. She was really rude because I was not in the system. I was not sure if I was coming to Missouri State at that point in time.
1	0.91%	<input type="text"/>	only finding out my financial aid and loans did not cover everything.
1	0.91%	<input type="text"/>	Only the fact that my economics teacher Tom W. does not seem to have time to hear what I need to tell him about my medical issues that keep me from class at times.
1	0.91%	<input type="text"/>	Over all I was pretty well satisfied with my transferring process and there was nothing bad I really have to say about it.
1	0.91%	<input type="text"/>	Registration was very difficult because I couldn't even access the website even when it was supposed to be fixed. I was very anxious about getting the classes/times that I wanted. I don't know what the problem was though, so I can't judge. Sometimes the MSU website as a whole is hard to navigate. For instance, I'd like to see a list of course descriptions, but the online catalog doesn't provide that and neither do degree plans. CHM 200 doesn't mean much to me until I see that it's "Organic Chemistry."
1	0.91%	<input type="text"/>	Saying I owe more although it all should be covered under a pell grant.
1	0.91%	<input type="text"/>	See above.
1	0.91%	<input type="text"/>	Since there are so many students, it is kind of hard to speak with the teachers. The teachers do not really teach they just tell you, which it not my type of learning. I do
1	0.91%	<input type="text"/>	SOAR was very disorganized
1	0.91%	<input type="text"/>	Some are just the cost of being in college and not being able to do work study, when i do not have a car to get me back and forth to a job off camus!
1	0.91%	<input type="text"/>	Some credits not transferring over
1	0.91%	<input type="text"/>	the costumer service seems unorganized!
1	0.91%	<input type="text"/>	The fact that when my gpa transferred I was qualified for a transfer scholarship but I was told that according to missouri states scale that it wasnt actually equal to the gpa I transferred with so I lost my chance at a scholarship by like .2 points.
1	0.91%	<input type="text"/>	The Financial Aid office not getting ahold of me or replying to messages until halfway through the semester.
1	0.91%	<input type="text"/>	The only thing that I was frusterated with was how long I had to wait each time I called MSU Office of Admissions.
1	0.91%	<input type="text"/>	The problem with the midwest exchange problem but it is already solved.
1	0.91%	<input type="text"/>	The residence halls. We have had mold in our room, our shower is constantly backed up, and our room is considerably smaller than most.

1	0.91%	<input type="text"/>	The staff in the office of admissions and registration office, along with the housing department, was also very rude and frustrating.
1	0.91%	<input type="text"/>	took awhile to get the letter saying I was excepted into MSU but that is all really
1	0.91%	<input type="text"/>	Upon transferring, I had a lot of problems with Res Net and the related departments in IT because I was not aware that I needed to change my WP account to an SGF account, and then because they had to repeatedly visit to fix my internet and took approximately half the semester to finally get around to fixing it for real.
1	0.91%	<input type="text"/>	Was not notified about some registration process that could have saved me time and cost to me.
1	0.91%	<input type="text"/>	when contacted first advisor she was very rude so i had to find a different one and that caused me to register late and start off the semester behind in all my classes.
1	0.91%	<input type="text"/>	When doing my FASFA they had to check me for something. So I sent in all the papers in May but I forgot one paper. I didn't learn about this problem until a week before school when I called and ask why my award letter didn't come in the mail. So I was stressed the whole week before school.
1	0.91%	<input type="text"/>	When I first met with my advisor i clearly stated I was interested in Wildlife Biology but my advisor was enrolling me into Wildlife Management classes and to get me to change my major to something I was not interested. I was finally appointed to the right department 2 weeks before school started and I'm happy I found out when I did.
1	0.91%	<input type="text"/>	When I got to Missouri State University, I was expecting to have very experience teachers with the ability to convey information sufficiently; however, this was not the case for all of my teachers. In a english class, which I recently dropped, was not very informative and precise. In my Biology Lab class the information that is verbally conveyed in not detail enough for me to understand. I think this is only because these instructor are recent graduate and have not experience with teaching.

110 Respondents

Q55. Do you have any suggestions for how we could have served you better? In responding, please consider whether you received services or information from other colleges that you would have liked to receive from Missouri State but did not.

Count Percent

35 22.73% Yes (please explain)

Count	Percent		
1	2.86%	<input type="text"/>	A list of grants and how to apply for them. Also, I wish that my community college of the air force credits could have transfered.
1	2.86%	<input type="text"/>	add a CNA program to the University
1	2.86%	<input type="text"/>	Being in contact with your students and makind sure that everything is compleeted before you enter into classes.
1	2.86%	<input type="text"/>	Change the above policy. Wish you could've partnered with Crowder Nevada teacher ed. sooner. Last minute was not a good thing. BUT- can't complain too much: better late than not at all
1	2.86%	<input type="text"/>	Explain to people when they register with the school that they should immediately put in for the transfer scholarship.
1	2.86%	<input type="text"/>	explain to students that they can appeal students and don't waste their time.
1	2.86%	<input type="text"/>	Having a "My Missouri State" link on the front page is nice. It was there until you guys changed the page. And it would be nice if there was an easy way to find course descriptions from the front page or at the department pages. Now that I have "My Missouri State" I can find those, but a potential student doesn't have that.
1	2.86%	<input type="text"/>	I did not receive any information about the scholarship deadline here. I also did not receive any information about my advisor. I had to come to the school and actively search out my unknown advisor. I ended up with Debbie Goodale because I selected her as I was assigned to no one.
1	2.86%	<input type="text"/>	I feel that students such as myself who are entitled to Post 9/11 GI Bill benefits stand a much higher rate of excelling and therefore should have a streamlined process into MSU, regardless of academic performance that was over 5 years ago.
1	2.86%	<input type="text"/>	I think a well informed individual that can answer questions about the enrollment registration and financial needs of the students that can direct the prospect student to which office that can provide the best help.
1	2.86%	<input type="text"/>	I think that it would be cool if there were ice breakers for transfer students and events like you do for freshmen.
1	2.86%	<input type="text"/>	I would have liked to get in a dorm with people my age.

1	2.86%	<input type="checkbox"/>	I would to see more credits that are high level credits transfer to MSU in the field they should be instead of elective credits. It's just annoying to see all those credits basically get flushed down the drain.
1	2.86%	<input type="checkbox"/>	If they had just been friendly and more welcoming. I understand it's a big school, but everyone is more than a number. As a student I want to be treated with respect and when calling a few of the offices I did not feel like there was a respect there for me. I felt like they did not want to be helpful.
1	2.86%	<input type="checkbox"/>	Just give me my Financial Aid.
1	2.86%	<input type="checkbox"/>	Make paying easier. It shouldn't be so difficult. Make it compatible for all.
1	2.86%	<input type="checkbox"/>	make the website more navigatable to new students
1	2.86%	<input type="checkbox"/>	More polite financial aid representatives and easier to navigate website
1	2.86%	<input type="checkbox"/>	More scholarships. I received many scholarships from other schools that i did not even have to apply for. That didn't happen at MSU
1	2.86%	<input type="checkbox"/>	Other colleges offered interactive chat room discussions between potential students and different departments, such as financial aide. Having an open forum to ask questions was much easier that phone or email tag.
1	2.86%	<input type="checkbox"/>	People are hard to find as far as know who is in charge of what.
1	2.86%	<input type="checkbox"/>	Perhaps strengthen the relationship between the regular academic advisors and the departmental advisors so that they are on the same page.
1	2.86%	<input type="checkbox"/>	Prior notice, and help offered.
1	2.86%	<input type="checkbox"/>	Reframe from hiring teacher on week before school starts; they need time to move and prepare plausible lessons.
1	2.86%	<input type="checkbox"/>	registering for classes could be an easier process and better parking
1	2.86%	<input type="checkbox"/>	Res Life could have explained the order in which we got to pick rooms, and that if your roommates date was later than yours you can't pull them into your room.
1	2.86%	<input type="checkbox"/>	Said it all in the previous statement. Come up with some system that allows late financial aide acceptance. Also, us Financial aide semesters rather than by year so if someone doesn't get any in a semester... They aren't just watching all their money file away.
1	2.86%	<input type="checkbox"/>	See Question 49
1	2.86%	<input type="checkbox"/>	The ITV is difficult for many of the off-campus students. An actual teacher in the classrooms is so much better, however, I understand that we have to do what we have to do. Also, please don't change the classes you tell the students to take, and after they do, you change it. These students, including me, are out so much time and money and are away from our families and working jobs. We don't have the luxury of time. Please make certain the classes that students need to take. Thank you!
1	2.86%	<input type="checkbox"/>	There are a lot of things Missouri State probably offers that I have no idea about. I was failing my algebra class before anyone told me about Bear Claw. And i didnt hear it from a teacher or any other MSU media, I overheard another student talking about it. I would have been in there every day if i knew about it.
1	2.86%	<input type="checkbox"/>	UMKC offered a visit day specifically for transfer students.
1	2.86%	<input type="checkbox"/>	Website, mymissouristate, services offered, clubs and organizations on campus, pretty much everything.
1	2.86%	<input type="checkbox"/>	When receiving information from other college I was able to see how diverse the campus was by the numbers, how successful transfer students were and was given a general transfer counselor to talk to before dealing with a department transfer counselor.
1	2.86%	<input type="checkbox"/>	With all the confusing emails I got in the beginning it probably would have been nice if someone had called me on the phone to let me know what was going on.
1	2.86%	<input type="checkbox"/>	With the financial aid process when it comes to the grants and the money we recieve back it was very frustrating for me being that all my friends who had grants as well received their letters in a timely manner, whereas I had to wait until about a week or two before classes starting that I knew I was recieving some type of money in return. I understand that Financial Aid does get busy and it's hard to get everything done in a timely manner, but when you are depending on that money to pay bills its frustrating to wait a long time before you know the final result.

119 77.27% No

154 Respondents

Q56. In which age range do you fall?

Count	Percent		
0	0.00%	<input type="checkbox"/>	17 or under
18	11.69%	<input type="checkbox"/>	18 - 19
87	56.49%	<input checked="" type="checkbox"/>	20 - 21
20	12.99%	<input type="checkbox"/>	22 - 24
12	7.79%	<input type="checkbox"/>	25 - 29
17	11.04%	<input type="checkbox"/>	30 or over
154 Respondents			

Q57. With which race or ethnicity do you identify? (Check all that apply)

Count	Respondent %	Response %										
5	3.25%	3.11%	<input type="checkbox"/>	American Indian or Alaskan Native								
0	0.00%	0.00%	<input type="checkbox"/>	Asian								
5	3.25%	3.11%	<input type="checkbox"/>	Black or African American								
6	3.90%	3.73%	<input type="checkbox"/>	Hispanic or Latino								
0	0.00%	0.00%	<input type="checkbox"/>	Native Hawaiian or Other Pacific Islander								
144	93.51%	89.44%	<input checked="" type="checkbox"/>	White or Caucasian								
1	0.65%	0.62%	<input type="checkbox"/>	Other (please specify)								
<table border="1"> <thead> <tr> <th>Count</th> <th>Percent</th> <th></th> <th></th> </tr> </thead> <tbody> <tr> <td>1</td> <td>100.00%</td> <td><input checked="" type="checkbox"/></td> <td>Ethnicity is American</td> </tr> </tbody> </table>					Count	Percent			1	100.00%	<input checked="" type="checkbox"/>	Ethnicity is American
Count	Percent											
1	100.00%	<input checked="" type="checkbox"/>	Ethnicity is American									
154 Respondents												
161 Responses												

Q58. With which gender do you identify?

Count	Percent		
57	37.01%	<input type="checkbox"/>	Male
97	62.99%	<input checked="" type="checkbox"/>	Female
154 Respondents			