#### ш

# **Strategic Enrollment Management Proposed Goals**

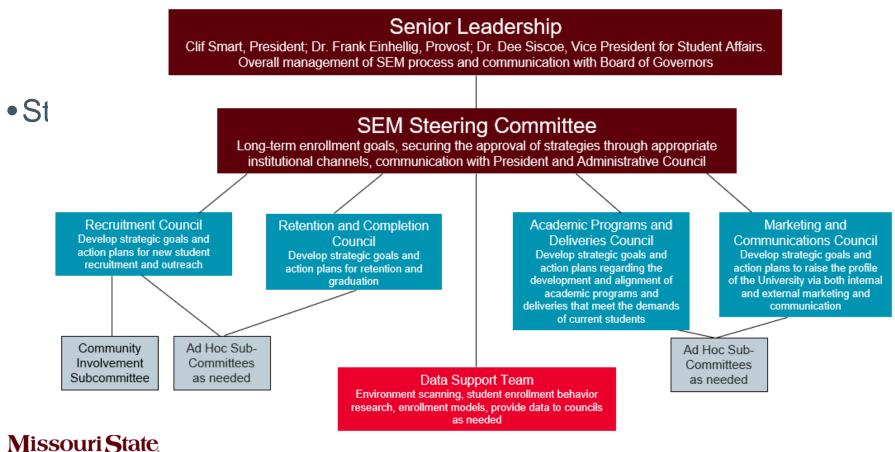
Dr. Rob Hornberger, Associate Vice President for Enrollment Management and Services

December 12, 2019



#### **Missouri State SEM Committee Structure**

UNIVERSITY



2

# III Guiding Principles

- Stabilize enrollment short term
- Grow enrollment in targeted areas
- Improve retention
- Facilitate successful degree and credential completion
- Broaden access to underserved populations
- Identify new and emerging academic programing that meets student and workforce demands
- Equip students for successful career outcomes
- Employ actions and modify processes that eliminate barriers that impair student success
- Raise the profile of the University
- Develop a culture of enrollment growth among faculty, staff, and students

#### Missouri State

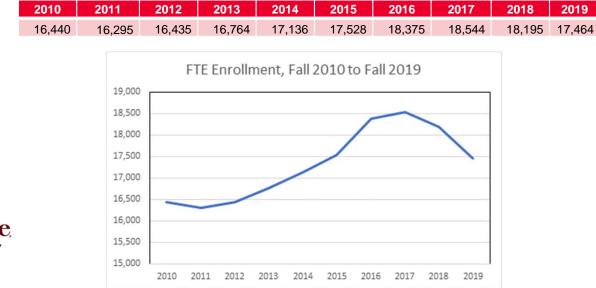
UNIVERSITY

Strategic Enrollment Management SEM

## **Goal One: Recruitment/Enrollment**

BY 2026, INCREASE OVERALL HEADCOUNT ENROLLMENT BY 5% AND INCREASE FTE ENROLLMENT BY 3%.

- •1,200 headcount; 525 FTE
- FTE enrollment history, past ten years





## III Goal One continued

#### Strategies on:

- FTNICS
- Transfers
- Dual credit
- Graduate
- Underrepresented
- Military-affiliated
- International
- Articulation agreements
- Recruitment from various areas

#### Missouri State

UNIVERSITY



#### Recruitment



### **Goal Two: Student Success/Retention**

BY 2026, INCREASE THE FIRST TO SECOND YEAR UNDERGRADUATE STUDENT RETENTION RATE BY 5% AND IMPROVE PERSISTENCE AT OTHER CRITICAL TRANSITION POINTS ACROSS BOTH THE UNDERGRADUATE AND GRADUATE LEVELS.

Strategies on:

- Graduate students
- Transfers
- Underrepresented students
- High impact practices
- DFWI rates
- Transition courses



Retention AND Completion

Missouri State

### III Goal Three: Student Success/ Underserved Populations

#### BY 2026, INCREASE THE NUMBER OF AFRICAN AMERICAN, HISPANIC/LATINX, FIRST-GENERATION, AND PELL-ELIGIBLE STUDENTS ENROLLED BY 3% AND IMPROVE THE PERSISTENCE RATE OF UNDERREPRESENTED STUDENTS BY 5%.

- Fall 2014-Fall 2018 retention (first to second year) was:
  - 66-72% for Pell-eligible students
  - 61-73% for first generation students
  - 71-78% for Hispanic/Latino students
  - 65-71% for Black or African American students
- Focus on these four populations but would include strategies to address retention of other underserved populations (e.g., veterans, students with disabilities, Asian, American Indian or Alaskan Native, more than one race, Native Hawaiian or other Pacific Islander, etc.).
- Strategies (in addition to these student populations): recruitment, retention, broaden access, increasing and retaining diverse faculty/staff, community partnerships.
- Need feedback from Wes regarding terminology.

#### Missouri State

UNIVERSITY

### **Goal Four: Climate Goal**

BY 2026, IMPROVE THE PERCEPTIONS OF INSTITUTIONAL SUPPORT AND OVERALL CLIMATE SATISFACTION FOR HISTORICALLY MARGINALIZED STUDENTS, FACULTY, AND STAFF.

- Climate survey, NSSE, and exit survey to be used to assess both perceptions of institutional support and climate satisfaction for underrepresented/historically marginalized individuals
- Need feedback from Wes regarding terminology



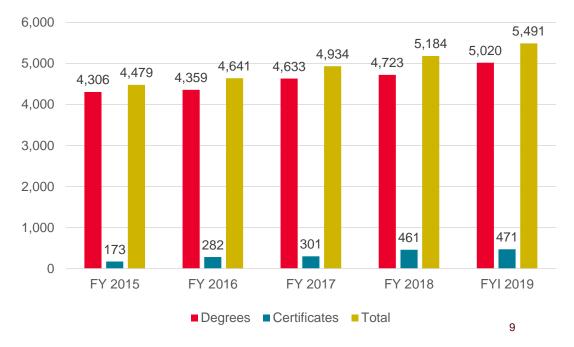
## III Goal Five: Graduation/Completions

BY 2026 INCREASE THE NUMBER OF CREDENTIALS (E.G., DEGREES AND CERTIFICATES) AWARDED TO 5,800 PER YEAR.

- Catches students who seek a certificate only
- Includes transfer students
- Connected to economic development/market demand

Missouri State

UNIVERSITY



Degrees and Certificates Awarded

## **Goal Six: Financial Preparedness**

BY 2026, DECREASE THE AVERAGE LOAN DEBT OF UNDERGRADUATE STUDENTS BY 5% AFTER INFLATION.

- Most recent average debt: \$25,098. (5% decrease = \$23,843)
- Strategies:
  - Advising and finance training
  - Decrease number of students who leave without a degree but with debt incurred
  - Deter students from unnecessary borrowing



#### **Goal Seven: Raise the Profile**

RAISE THE PROFILE OF THE UNIVERSITY'S ACADEMIC QUALITY THROUGH THE PURSUIT OF NEW AND EMERGING ACADEMIC PROGRAMS AND DELIVERY MODES, ENRICHMENT OF EXISTING CURRICULUM AND RESEARCH, AND EQUIPPING OF STUDENTS FOR SUCCESSFUL CAREER OUTCOMES THAT MEET WORKFORCE DEMANDS.

Includes:

- perception of academic quality
- review of new and existing programs
- · review of emerging and innovative delivery modes
- career outcomes aligned with workforce demands

Strategies:

- practical experiences
- outcomes collection
- experiential learning



- pass rates on learning assessments or professional licensure exams
- workforce development needs
- partnerships for internships and job placement
- expansion of graduate and professional programs
- adding programs that meet student and workforce demand
- evaluating delivery types (online, blended, self-paced)
- including career experiences and outcomes as a part of recruitment and retention
- helping stabilize and grow enrollment in underperforming programs

## III What's Next?

- SEM councils will be assigned to goals
- Strategy development by councils
- Campus townhall meeting January 29
  - Goals shared
  - Council updates
  - Feedback from campus
- Strategies submitted by April 1

- SEM plan submitted on June 1 will have goals and strategies
- Tactical/operational plans will be created at departmental levels
- SEM structure will remain in place for oversight
- SEM plan will become a chapter of the new long-range plan



