

Appendix A

Cultural Competency

Please help us evaluate today's workshop in terms of how you might or might not have benefited. Please estimate your level of skill or understanding both *before* the workshop and *after*.

		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
1. I understand the Children's Division mission, goals, organizational structure and the development of cultural competency.	Pre-workshop	1	2	3	4	5
	Post-workshop	1	2	3	4	5
2. I understand the fundamental concepts of culture and recognize that an ethnocentric perspective can interfere with serving clients from different cultures.	Pre-workshop	1	2	3	4	5
	Post-workshop	1	2	3	4	5
3. I understand the potential impact of cultural and ethnic differences in establishing client-worker relationships, and utilize strategies to develop relationships with those of other backgrounds.	Pre-workshop	1	2	3	4	5
	Post-workshop	1	2	3	4	5
4. I demonstrate sensitivity to differences in culture, ethnicity, sexual orientation, disability, language, religious beliefs and other forms of human diversity and conduct assessments appropriately.	Pre-workshop	1	2	3	4	5
	Post-workshop	1	2	3	4	5
5. I establish positive working relationships with clients from different cultural backgrounds and develop plans to help families improve the care of their children within their own cultural context.	Pre-workshop	1	2	3	4	5
	Post-workshop	1	2	3	4	5
		Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
6. I believe I can use the information from today's workshop to "change the culture" of the workplace environment (i.e. in my office, among my colleagues) for the better.	Post-workshop only	1	2	3	4	5

(Please turn over and complete the other side)

7. What is one principle you learned today that you will immediately apply to your job?

8. Which part(s) or topic(s) of the workshop did you find most helpful and why

9. Which part(s) or topic(s) of the workshop did you not find helpful and why?

10. Have you had specific training on the topic of cultural competencies in the past? Yes No

If “yes,” how long ago was that training? _____

11. What is your job classification? (Circle one)

- | | | |
|------------------------------|--------------------|-------------------|
| a. Social Services Worker I | c. Supervisor | e. Regional Staff |
| b. Social Services Worker II | d. Circuit Manager | f. Other _____ |

12. What is your work specialization? (Circle one)

- | | | |
|----------------------|-------------------------|----------------|
| a. Investigations | c. Adoption / Licensing | e. Other _____ |
| b. Family Permanency | d. Generic | |

Thank you for your participation in this evaluation