



# Resolve and Thrive: Advanced Tactics for Mediators (Guerrilla Mediation and More)

**Presented by Robert Benjamin**

February 20-21, 2009 • Missouri State University • Springfield, MO

Please complete this form and return it by fax or mail. Registration includes the training, all educational materials, and breakfast and lunch each day.

The Center for Dispute Resolution is pleased to bring mediator, attorney, and author Robert Benjamin to Springfield, MO, for this advanced training session. This training provides CE credit, including 2.5 hours of ethics credits. Topics to be covered include the Activist Mediator, Negotiation beyond "interests and needs," Avoiding and managing impasse, Creative problem-solving, The politics of mediation practice, Marketing mediation, Economics of practice, Professional and ethical issues, and more. For a detailed training outline and training overview visit [www.MissouriState.edu/CDR](http://www.MissouriState.edu/CDR).

## Personal Information

Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Address: \_\_\_\_\_

Company/Organization: \_\_\_\_\_

Profession/Job Title: \_\_\_\_\_

Do you require CE credits? If so, what type? (e.g., CLE, SPHR, ASWB, etc.) \_\_\_\_\_

- Check here if you have special dietary needs: (description) \_\_\_\_\_
- Check here if you require accommodations to participate due to a disability. Attach a brief description of your needs.

## Registration Categories

Please select the appropriate category of training

<b>2-day Advanced Training</b>	Before January 20, 2009	After January 20, 2009
<input type="checkbox"/> General registration	\$300	\$375
<input type="checkbox"/> Dispute Resolution Network of the Ozarks member registration*	\$270	\$345

**\* Discount Training Offer:** The Dispute Resolution Network of the Ozarks is a membership organization supported by the Center for Dispute Resolution. It offers educational and networking opportunities for professionals and others interested in mediation and dispute resolution in the Ozarks area. Members receive a discount on all CDR-sponsored training events. For more information visit [www.MissouriState.edu/CDR](http://www.MissouriState.edu/CDR) or email [CDR@MissouriState.edu](mailto:CDR@MissouriState.edu)

## Methods of Payment

A minimum down payment of 1/3 of the total registration fee is due by January 20, 2009. Cancellations must be received in writing 14 days prior to the start of the training to qualify for a partial refund. Substitute registrations are allowed.

- Check or money order enclosed
- I will pay online by credit card (Visa, Mastercard, American Express, Discover); You will receive email instructions on how pay online with your registration confirmation.
- Other (please specify): \_\_\_\_\_

Return this form to the CDR via fax at (417) 836-8288 or by mail to Missouri State University, Center for Dispute Resolution, 901 S. National, Springfield MO 65897. Online registration is also available at [www.MissouriState.edu/CDR](http://www.MissouriState.edu/CDR). Questions? Email [CDR@missouristate.edu](mailto:CDR@missouristate.edu).