

**Information Technology Service Management Major**  
**Bachelor of Science**  
**Fall 2011 - 6/6/2011**

	Cr Hrs	Cr Rec	Cr Bal	Prerequisites/ Periodicity
General Education Requirements (43-54) <sup>1</sup>				
Special COBA Requirements <sup>1</sup> (36-51)				
Requirements for Major <sup>1</sup> (30)				
<sup>1</sup> CIS/CSC 101 (or CSC 111) - Computers for Learning	2			
<sup>1</sup> CIS 201 - Computer Applications for Business	2			CIS/CSC 101 or CSC 111 or waiver
CIS 230 - Computer Technology I	3			CIS/CSC 101 or CSC 111 or waiver
CIS 260 - Application Development I (or equivalent)	3			CIS/CSC 101 or CSC 111
CIS 281 - Introduction to IT Service Management	3			CIS 230 or concurrent enrollment/ Spring
CIS 321 Information Systems Analysis and Design	3			CIS 260 or concurrent enrollment <sup>2</sup>
CIS 326 Database Management Systems Concepts and Design	3			CIS 321 or concurrent enrollment <sup>2</sup>
CIS 330 - Computer Technology II	3			CIS 230 <sup>2</sup>
CIS 381 - Incident and Problem Management	3			CIS 281; and CIS330 or concurrent enrollment <sup>2</sup> /Fall
CIS 420 - IT Services Project Management	3			CIS 321 or CIS 381 or CIS 382; and FIN 380 and MGT 364 <sup>2</sup> / Spring
<sup>1</sup> CIS 461 - Strategic Management Information Systems	3			CIS 321 or CIS 381 or CIS 382
CIS 525 - Computer Security	3			MGT 340 <sup>2</sup> /Demand
MGT 565 - Advanced OM: Business Process Mgt.	3			MGT 364 <sup>2</sup> /Fall

Additional courses, as needed, to bring total credit hours for the degree to a minimum of 125 and upper-division (300+) credit hours to at least 40.

<sup>1</sup>CIS/CSC 101 (or waiver) is required in the General Education Requirements, CIS 201 and 461 are required in the COBA Core Requirements.

<sup>2</sup>Undergraduate business majors must be admitted to COBA

**Cr Rec** - Credit hours received for courses completed.

**Cr Bal** - Credit Balance needed to fulfill requirements.

Note: A minimum of 12 credit hours not counted as requirements on any other major or minor, and exclusive of "problems" and "readings" is required for the completion of any additional major in business.

**For advisement only. Consult appropriate catalog for degree requirements.**