

Jesika Hughes – Mercy Lifeline

The author was to implement a change project to assist patients of a local home health care agency. Safety was identified as a primary goal for the majority of the population served by this agency, as this population is mainly elderly and reside in their homes alone. The author's goal was to implement a project that would be beneficial and provide safety and peace of mind for patients and their families. A personal emergency assistance system was presented, explained, and offered to patients. This was an effective way to encourage the agency and staff to provide for the safety of their patients. The personal emergency system is a response network that offers clientele 24 hour a day protection, seven days a week, by providing them with a help button that they can wear and push when they are in need of assistance. After their button is activated the client will get an immediate response from a trained professional who will contact the necessary assistance, whether it be a neighbor, family member, police officer, or ambulance. The staff had a positive response to the implementation of the system and were excited about offering it to their patients. The outcome of the system's implementation in the home health setting should result in an increased level of safety for individual patients and provide quick medical attention, as needed. The Situational Leadership Theory was practiced and Maslow's Hierarchy of Needs was used to support the priority of safety and security.

References:

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