Medical Home since 1923 Quality Cost Convenience

TAYLOR HEALTH AND WELLNESS

CENTE



Quality-Accredited by AAAHC Every 3 years Extensive process Peers-Arkansas, Missouri, Kansas

Quality **Accredited lab by COLA Every 2 years 100% Ratings Licensed radiology Licensed pharmacy**

TAYLOR HEALTH

AND WELLN

CENT

715

Quality

TAYLOR HEAL

715

Best primary care physicians 100% board certified medical staff Licensed: pharmacists/medical lab techs/ psychologist/dietitian/LPNs/and RNs Professionalism of entire staff Lowest Cost Arkansas = \$108.75 Missouri = \$ 99.17 Northern Iowa = \$108.75 Missouri State = \$ 58.51



Lowest CostOffice visit community\$ 85+Office visit Taylor\$ 39Wellness Benefit\$ 400Deductible Waived\$ 20%





Specialists in University Health Services



Maximum Convenience Highest Satisfaction



Continuous Growth

- Patient Visits
- Services Offered
- Revenue

- Facility



Growth-Patient Visits

Annual Total Student Visits:

+ 14% (19,970 to 22,696)

Annual Total Employee Visits:

+ 27% (9,460 to 12, 056)

*For 5/1/03 to 5/1/13



Growth-Service 1 FT: physician primary care +PT: psychiatrist gynecologist psychologist headache specialist dermatologist diabetic educator staff wellness educator file health insurance see children 6 and up electronic records flu shots free-students only 3 FT support staff

*Since 2000



Growth-Revenue

Total Income: \$2.2 to \$6.6 million Net Income: \$221 to 372 thousand Yearly to MSU:\$103 to 308 thousand 2007 to MSU:\$400 thousand (arena) Student semester fee: 2001 = \$45.00

2001 = \$43.002013 = \$58.51

Taylor fully independent auxiliary

Faculty and Staff Wellness

- START Walking Program
- Weight Watchers at Work
- Coronary Health Improvement Program (CHIP)
- Health Forums Holistic Health, Men's Health, Women's Health
- CORE Financial Wellness
- Therapeutic Massage
- Biometrics and Health Risk Assessment each year
- Tobacco Cessation Program
- MSU Team for the MS-150 Bicycling Event
- Mammogram Bus
- Couch to 5K, Half & Full Marathon Training
- SoulFit, Zumba Gold, Circuit Training, P90X
- SHARP self defense
- Relationship Courses Operation US
- Healthy Cooking Demonstrations
- New Ideas? Pass them on to us!

Student Wellness

- Student Info Sessions: Nutrition, Safety, Alcohol, Stress and Time Management
- Walking Challenge
- Women's Health Open House
- Safer Spring Break
- Drive Safe Drive Smart
- Ask Listen Refer
- Weight Watchers at Missouri State University
- Tobacco Cessation
- Nicotine Replacement Therapy Grant
- Student Wellness Updates
- SHARP (Sexual Harassment, Assault and Rape Prevention)
- Massage Therapy
- Wellness Wednesdays
- SOAR Presentations and Information Table
- Missouri College Health Behavior Survey
- Partners In Prevention Statewide Coalition
- STI/STD Safety, Prevention and Testing
- Fall and Spring Showcase
- New Student Festival







- Fall and Spring Adult Student Welcome
- GEP 101 Presentations
- Bear Bash Sponsorship
- Social Norms Marketing
- Programs as Requested by Residence Life
- Collaborate with Foster Recreation Center on Programs
- Collaborate with Residence Life on Programs
- Educational Equipment Rental Program
- Hand Washing and Disease Prevention
- Maintain Webpage
- Pamphlet Clearinghouse
- Residence Life R.A. Training and Resource Fair
- Counseling and Testing Center GA Training
- Programs as Requested by Greek Life
- Mammogram Bus
- Biometrics at West Plains and Mountain Home
- ELI Presenter
- Tobacco Task Force Committee
- American Red Cross Instructor: CPR and First Aid
- Couch to 5k Training
- HPV Vaccine Grant (Springfield and West Plains)









Collaboration-Philosophy to work collegially: *Wellness, AED, Start-up training and worker to CHHS, Biometrics -HRA with HR, committees-health care plans/risk/smoke-free, and Student Affairs to promote student recruitment/retention/success.*



-\$1.5 million free HPV -AED intro/training -T-SPOT first in SW Mo -90+ % biometrics -WW at work 10+ years -Steady service growth

-Save health insurance

Innovation

-Wellness

Public Health and Community Service



Free & Reduced STI Screening Free Tobacco Cessation Medication Mayo Clinic trained tobacco counselor SARS/Swine Flu/Free Flu Shots/TB **Board Member Health Commission** 2007 Ice Storm Medical Leadership **GCMS** Presidents and Editors



Future EHR **Reduce underserved** COLA/AAAHC Collaborate **Facilities**: Privacy Safety Accreditation **Increase service** Reduce costs **Enhance enrollment Educational lab?**

Taylor Health and Wellness



836-4000

www.health.missouristate.edu/