# General Education Task Force Quantitative Summary of Survey Comments and Student Focus Group Comments 

## Overview

This assessment of the perceptions of Missouri State University faculty and students was conducted during the spring of 2011 at the request of the General Education Task Force. The survey project consisted of 3 related studies: 1) an online Likert scale survey of faculty with several additional openended questions, 2) a similar online Likert scale survey of students with several open-ended questions, and 3) focus group interviews with students using a questionnaire protocol. All surveys and protocols were developed by members of the Task Force. The general purpose of the surveys was to gather information concerning the perceived content, structure, and satisfaction of the general education program at MSU.

## Methodology

Online surveys with faculty and students plus selective focus groups with students were conducted in Spring 2011. Approximately 540 faculty members responded to the survey, with 164 of them providing answers to at least one of the three open-ended questions. Approximately 1184 students responded to the survey, with specific input from 576 students to at least one of the three open-ended answers. Three focus groups were conducted with students with a total of 14 participants. The open-ended questions from both online surveys were analyzed for perceptions and themes concerning the general education program. This analysis identified strengths, weakness, and ways to improve the general education program identified by the respondents. The qualitative data responses from student surveys were coded by two students from the task force working together to identify themes. Next, data were reviewed according to the codes and themes. Some adjustments were made to the codes and themes during the process. The student focus group qualitative transcripts were analyzed by two students, one from the previous student analysis team and one new participant, using the same codes and themes identified from the student surveys with some additional or deleted category modifications. Frequency counts and percentages based on the number of responses obtained were calculated to present a quantitative analysis of the qualitative data. A summary report was prepared and approved by the Task Force. The following tables represent the quantitative analysis of the comments reported on the surveys and in the student focus groups.

## Student Survey Responses

## Quantitative Picture of Comments

| Possible Gen Ed Program Goals (n=46) | Frequency | Percent |
| :---: | :---: | :---: |
| 1. World/Cultural Knowledge | 9 | 49.5\% |
| a. Philosophy |  |  |
| b. Political Systems | 1 | 2 |
| c. History | 1 | 2 |
| d. Literature \& Fine Arts | 1 | 2 |
| e. Foreign Language |  |  |
| f. Religions | 1 | 2 |
| 2. Physical Activity \& Health | 2 | 4 |
| 3. Science of Natural World | 1 | 2 |
| a. Sustainability | 1 | 2 |
| 4. Basic Skills | 8 | 17 |
| a. Oral Communication | 1 | 2 |
| b. Written Communication | 1 | 2 |
| c. Reading | 2 | 4 |
| d. Listening Skills |  |  |
| e. Math |  |  |
| f. Personal Finance | 2 | 4 |
| g. Organizational Skills | 1 | 2 |
| h. Study Skills | 1 | 2 |
| 5. Proficiency in research skills, information literacy, and critical thinking | 1 | 2 |
| 6. Ability to integrate knowledge and apply to everyday life; understand connections between disciplines | 5 | 11 |
| 7. Personal Development | 25 | 54 |
| a. Decision-making Abilities | 4 | 9 |
| b. Professional Skills | 7 | 15 |
| c. Responsibility, Respect and Self Awareness | 8 | 17 |
| d. Leadership and Ability to Deal With Conflict | 2 | 4 |
| e. Moral Reasoning, Ethics, \& Social Justice | 4 | 9 |
| Strengths/Advantages of Current Program (n=529) | Frequency | Percent |
| 1. Variety of Courses Offered (Choice) | 109 | 21\% |
| a. Honors Components | 3 | <1 |
| b. Co-curricular options | 2 | <1 |
|  |  |  |
| 2. Breadth of Topics | 227 | 50 |
| a. Science, Math, Writing, Humanities, Social Sciences |  |  |
| 3. Relevant Information | 94 | 18 |
| 4. Faculty |  |  |
| a. Common experience for all students | 4 | <1 |
| b. Logical Thinking | 7 | 1 |
| c. Computer skills | 11 | 2 |
| d. English | 22 | 4 |


| e. PLS | 4 | <1 |
| :---: | :---: | :---: |
| f. Public Affairs | 12 | 2 |
| g. Self-Understanding | 9 | 1 |
| h. Ethics | 2 | <1 |
| i. PSU | 1 | <1 |
| j. Science | 12 | 2 |
| k. Culture/Diversity | 10 | 2 |
| l. PED | 1 | <1 |
| m. Humanities | 10 | 2 |
| n. GEP 101 | 7 | 1 |
| o. COM | 19 | 3.5 |
| p. MTH | 17 | 3 |
| q. Arts | 5 | 1 |
| r. HST | 6 | 1 |
| 4. Focus on Understanding Perspectives | 32 | 6 |
| 5. Professors/Pedagogy | 34 | 6 |
| a. Integration of Subjects | 5 | 1 |
| b. Easy | 2 | <1 |
| c. Good professors/teaching | 25 | 5 |
| d. Challenging | 2 | <1 |
| 6. None | 14 | 3 |
| Weaknesses of Current Program ( $m=576$ ) | Frequency | Percent |
| 1. Complaint about classes |  |  |
| a. Unimportant classes | 41 | 7\% |
| b. PED | 85 | 14.5 |
| c. CIS | 31 | 5 |
| d. Two Sciences | 13 | 2 |
| e. Arts | 10 | 1.5 |
| f. Humanities | 5 | <1 |
| g. GEP 101 | 22 | 4 |
| h. Add Foreign Language | 3 | <1 |
| i. Add Personal Finance | 16 | 3 |
| j. PLS | 6 | 1 |
| k. COM | 4 | <1 |
| l. ECO | 2 | <1 |
| m. PSY | 1 | <1 |
| n. ENG | 4 | <1 |
| o. HST | 7 | 1 |
| p. MTH | 4 | <1 |
| 2 Professors/Pedagogy | 181 | 31 |
| a. Bad professors | 51 | 9 |
| b. GAs/TAs | 6 | 1 |
| c. Class size too large | 17 | 3 |
| d. Class doesn't fulfill purpose | 17 | 3 |
| e. Too easy | 34 | 11 |
| f. Not enough hands-on | 7 | 1 |


| g. Too hard | 37 | 6 |
| :---: | :---: | :---: |
| h. Course drift | 12 | 2 |
| 3. Lack of Variety | 25 | 4 |
| a. Online/summer options | 3 | <1 |
| 4. Number of Requirements | 54 | 9 |
| 4. Public Affairs | 21 | 3 |
| a. Too little | 16 | 3 |
| b. Too much | 5 | <1 |
| Improvements to Gen Ed (n=535) | Frequency | Percent |
| 1. Add/Remove Specific Class | 99 | 18.5\% |
| a. Remove PED | 17 | 3 |
| b. Add personal finance | 25 | 5 |
| c. Add math | 1 | <1 |
| d. One science only | 15 | 3 |
| e. Remove GEP (especially for transfer students) | 17 | 3 |
| f. Remove CIS | 11 | 2 |
| g. Add foreign language | 6 | 1 |
| h. Remove Arts | 7 | 1 |
| 2. Alter a Specific Class | 79 | 15 |
| a. PLS | 12 | 2 |
| b. PED | 45 | 8 |
| c. HST | 4 | <1 |
| d. COM | 9 | 2 |
| e. CIS | 7 | 1 |
| f. ENG | 13 | 2 |
| 3. Create more Options | 82 | 15 |
| a. More options in Gen Ed | 64 | 12 |
| b. More online | 3 | <1 |
| c. More honors | 2 | <1 |
| d. Add waivers | 13 | 2 |
| 4. Improve Professors/Pedagogy | 114 | 21 |
| a. Better professors | 57 | 11 |
| b. Smaller class size | 9 | 2 |
| c. Easier workload | 19 | 3.5 |
| d. Add waivers | 13 | 2 |
| 5. Reduce the \# of Required Classes | 72 | 13 |
| 6. Change Overall Structure | 96 | 18 |
| a. More tied to major | 49 | 9 |
| b. Better advising | 4 | <1 |
| c. More focus on diversity issues | 9 | 1 |
| d. Add public affairs | 16 | 3 |
| e. More standardization of classes | 10 | 2 |
| f. Require hours not categories | 5 | <1 |
| g. Better integrated material | 3 | <1 |

