FA12 Transfer Survey-4yr Description: I will upload the FA11 version's Outline with changes indicated. I would like to see a preview by 07/26/12. I would like to do a drawing with this survey. Date Created: 7/14/2012 4:23:49 PM

**Date Range:** 8/20/2012 8:00:00 AM - 9/7/2012 11:59:00 PM **Total Respondents:** 107

Count	Percent	
1	0.93%	Avila University
2	1.87%	Central Methodist University
4	3.74%	College of the Ozarks
3	2.80%	Columbia College
4	3.74%	Drury University
4	3.74%	Evangel University
0	0.00%	Fontbonne University
3	2.80%	Hannibal-LaGrange College
0	0.00%	Harris-Stowe State University
5	4.67%	Lindenwood University
2	1.87%	Lincoln University
0	0.00%	Maryville University
1	0.93%	Missouri Baptist University
5	4.67%	Missouri Southern State University
1	0.93%	Missouri University of Science & Technology
2	1.87%	Missouri Valley College
1	0.93%	Missouri Western State University
2	1.87%	Northwest Missouri State University
1	0.93%	Park University
0	0.00%	Rockhurst University
0	0.00%	Saint Louis University
0	0.00%	Southeast Missouri State University
5	4.67%	Southwest Baptist University
1	0.93%	Truman State University
3	2.80%	University of Central Missouri
6	5.61%	University of Missouri-Columbia
2	1.87%	University of Missouri-Kansas City
4	3.74%	University of Missouri-St. Louis
0	0.00%	Washington University
1	0.93%	Webster University
0	0.00%	Westminster College
1	0.93%	William Jewell College
0	0.00%	William Woods University
43	40.19%	Other (please specify)
	Count	Percent
	1	2.33% Alabama State University
	1	2.33% Argosy university

alcuby		aldation	
	2	4.65%	Ashford University
	1	2.33%	Berry College
	1	2.33%	Boise State University
	1	2.33%	California State University of Bakersfield
	1	2.33%	california university of pa
	1	2.33%	Columbia College
	1	2.33%	Florida State College of Jacksonville
	1	2.33%	Francis Marion University
	1	2.33%	graceland
	1	2.33%	Hofstra
	1	2.33%	Interamerican university of Puerto Rico (metro)
	1	2.33%	McPherson College
	1	2.33%	Michigan State University
	1	2.33%	Mindanao state university-iligan institute of tech Philippines
	1	2.33%	Minnesota State University - Moorhead
	1	2.33%	Mira Costa College, Oceanside, CA
	1	2.33%	Newman university
	1	2.33%	Oral Robert's University
	1	2.33%	Quincy University
	1	2.33%	Roosevelt University
	1	2.33%	Saginaw Valley State University
	1	2.33%	Salish Kootenai college
	1	2.33%	Southeast Arkansas college
	1	2.33%	Southwestern Assemblies of God University
	1	2.33%	St. Louis Community College
	1	2.33%	State Fair Community College
	1	2.33%	Tennessee Wesleyan College
	1	2.33%	University of Arkansas-Fayetteville
	1	2.33%	University of Central Arkansas
	1	2.33%	university of indianapolis
	1	2.33%	University of Indianapolis
	1	2.33%	University of Maine at Fort Kent
	1	2.33%	University of Nebraska at Kearney
	1	2.33%	University of New York in Prague
	1	2.33%	university of northern colorado
	1	2.33%	University of Northern Iowa
	1	2.33%	University of phoenix
	1	2.33%	University of Phoenix
1	I07 Respondents		

Count	Percent			
2	1.87%			Accounting
0	0.00%			Agriculture/Agriculture Communication
0	0.00%			Agricultural Business/Agricultural Marketing and Sales
1	0.93%			Agricultural Business/Enterprise Management
0	0.00%			Agriculture Business/Agriculture Finance and Management
2	1.87%			Agriculture Education
0	0.00%			Animal Science
1	0.93%			Anthropology
0	0.00%			Art and Design
1	0.93%			Art and Design- Education
0	0.00%			Art History
0	0.00%			Art/Ceramics
0	0.00%			Art/Computer Animation
0	0.00%			Art/Digital Arts
1	0.93%			Art/Drawing
0	0.00%			Art/Metals- Jewelry
0	0.00%			Art/Painting
0	0.00%			Art/Photography
0	0.00%			Art/Printmaking
0	0.00%			Art/Sculpture
2	1.87%			Athletic Training
0	0.00%			Biology - Education/Categorical Science
0	0.00%			Biology - Education/Unified Science
0	0.00%			Biology/Ecology, Evolution and Systematics
0	0.00%			Biology/Microbiology & Biotechnology
0	0.00%			Biology/Organismal Biology
1	0.93%			Biology/Wildlife Biology
9	8.41%			Biology
1	0.93%			Business Education
0	0.00%			Cell and Molecular Biology
0	0.00%			Chemistry- Education/Categorical Science
0	0.00%			Chemistry- Education/Unified Science
1	0.93%			Chemistry/Biochemistry
1	0.93%			Chemistry/Industrial
3	2.80%			Chemistry
0	0.00%			Child and Family Development
0	0.00%			Civil Engineering
0	0.00%			Clinical Laboratory Sciences-Medical Technology
0	0.00%			Clothing, Textiles and Merchandising/Fashion Design and Product Development
0	0.00%			Clothing, Textiles and Merchandising/Fashion Merchandising and Management
0	0.00%			Communication Sciences and Disorders/Audiology
2	1.87%	-	_	Communication Sciences and Disorders/Education of the Deaf

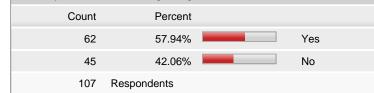
101	aled by TailFDF.INET Evaluatio	
	1 0.93%	Communication/Comm Studies- BA
	0 0.00%	Communication/Ethical Leadership
	0 0.00%	Communication/Health Comm
	0 0.00%	Communication/Intercultural Com and Diversity
	0 0.00%	Communication/Intercultural
	0 0.00%	Communication/Interpersonal
	1 0.93%	Communication/Organizational
	0 0.00%	Communication/Rhetoric
	1 0.93%	Communication Science and Disorders/Speech Language Path
	1 0.93%	Computer Information Systems
	2 1.87%	Computer Science
	1 0.93%	Construction Management
	2 1.87%	Criminology
	0 0.00%	Design/Graphic Design and Illustration
	0 0.00%	Design/Graphic Design
	0 0.00%	Design/Illustration
	2 1.87%	Dietetics
	1 0.93%	Early Childhood Education
	0 0.00%	Earth Science Education/Unified Science
	0 0.00%	Economics
	1 0.93%	Electrical Engineering
	1 0.93%	Electronic Arts/Audio Studies
	0 0.00%	Electronic Arts/Comp Animation Studies
	1 0.93%	Electronic Arts/Multimedia
	0 0.00%	Electronic Arts/Video Studies
	2 1.87%	Elementary Education
	0 0.00%	Emerging Technologies Management
	3 2.80%	English/Creative Writing
	0 0.00%	English/Literature
	0 0.00%	English- Education
	0 0.00%	Entertainment Management
	0 0.00%	Entrepreneurship
	1 0.93%	Environmental Plant Science/Crop Science
	0 0.00%	Environmental Plant Science/Horticulture
	4 3.74%	Exercise and Movement Science/Health Studies
	0 0.00%	Facility Management
	0 0.00%	Family and Consumer Sciences - Education
	1 0.93%	Finance
	1 0.93%	Finance/Financial Planning
	0 0.00%	Finance/Real Estate
	0 0.00%	French
	0 0.00%	French- Education
	0 0.00%	General Business
	0 0.00%	Geography/Environmental-Natural Resources

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	0	0.00%	Geography/Geotourism
	0	0.00%	Geography/Travel Geography
	0	0.00%	Geography
	0	0.00%	Geology
	0	0.00%	Geospatial Sciences
	0	0.00%	German
	0	0.00%	German- Education
	0	0.00%	Gerontology
	2	1.87%	Global Studies
	1	0.93%	History
	0	0.00%	History - Education
	0	0.00%	Hospitality and Restaurant Administration/Club Management
	0	0.00%	Hospitality and Restaurant Administration/Food and Beverage
	0	0.00%	Hospitality and Restaurant Administration/General Options
	0	0.00%	Hospitality and Restaurant Administration/Lodging
	0	0.00%	Hospitality and Restaurant Administration/Senior Living Management
	0	0.00%	Information Technology Service Management
	1	0.93%	Interior Design
	1	0.93%	 Journalism/Broadcast Journalism
	1	0.93%	 Journalism/Print Journalism
	0	0.00%	Logistics and Supply Chain Management
	0	0.00%	Management/Administrative Management
	1	0.93%	 Management/Human Resources Management
	0	0.00%	 Management/International Business Administration
	1	0.93%	Management/Operations Management
	1	0.93%	Marketing/Advertising and Promotion
	1	0.93%	Marketing/Marketing Management
	0	0.00%	Marketing/Marketing Research
	0	0.00%	Marketing/Sales/Sales Management
	1	0.93%	Mass Media/Digital Film Production
	0	0.00%	 Mass Media/Film Studies
	0	0.00%	Mass Media/Media Operations
	1	0.93%	 Mass Media/Media Operations
	0	0.00%	 Mass Media/Media Studies
	0	0.00%	Mass Meura/Meura Studies
	0	0.00%	Mathematics/Applied Mathematics
	0	0.00%	Mathematics/Applied Mathematics Mathematics/Statistics
	0	0.00%	Mathematics
	2	1.87%	Mathematics- Education
	0	0.00%	Middle School Education
	0	0.00%	Music/Composition
	0	0.00%	Music/Composition Music/Instrumental Performance
	1	0.00%	Music/Instrumental
		0.93%	Music/Instrumental Music/Jazz Performance
	0	0.00%	Music/vall Fellomance

nerated by			
	0	0.00%	Music/Keyboard Performance
	0	0.00%	Music/Vocal Choral
	0	0.00%	Music/Vocal Performance
	0	0.00%	Musical Theatre
	0	0.00%	Music
	0	0.00%	Natural Resources
	7	6.54%	Nursing
	0	0.00%	Philosophy
	2	1.87%	Physical Education
	0	0.00%	Physics- Education
	1	0.93%	Physics
	0	0.00%	Planning/Community Regional Planning
	0	0.00%	Planning/Tourism Planning and Development
	1	0.93%	Political Science
	0	0.00%	Pre-Chiropractic
	0	0.00%	Pre-Dental Hygiene
	0	0.00%	Pre-Dentistry
	0	0.00%	Pre-Engineering
	0	0.00%	Pre-Health Profession
	0	0.00%	Pre-Law
	2	1.87%	Pre-Medicine
	1	0.93%	Pre-Occupational Therapy
	0	0.00%	Pre-Optometry
	0	0.00%	Pre-Pharmacy
	2	1.87%	Pre-Physical Therapy
	0	0.00%	Pre-Physician Assistant
	0	0.00%	Pre-Veterinary Medicine
	0	0.00%	Professional Writing
	7	6.54%	Psychology
	0	0.00%	Public Administration
	1	0.93%	Public Relations
	0	0.00%	Radiography/Education
	0	0.00%	Radiography/Management
	1	0.93%	Radiography/Science
	2	1.87%	Recreation, Sport and Park Administration
	0	0.00%	Religious Studies
	0	0.00%	Respiratory Therapy/Education
	0	0.00%	Respiratory Therapy/Management
	0	0.00%	Respiratory Therapy/Science
	0	0.00%	Risk Management and Insurance
	1	0.93%	Social Work
	1	0.93%	Sociology
	0	0.00%	Socio-Political Communication
	0	0.00%	Spanish

0	0.00%	Spanish- Education
1	0.93%	Special Education/Cross Categorical
0	0.00%	Speech and Theatre Education/Communication
0	0.00%	Speech and Theatre Education/Theatre
0	0.00%	Technology Education
0	0.00%	Technology Management
0	0.00%	Theatre Studies
1	0.93%	Theatre/Acting
0	0.00%	Theatre/Dance
0	0.00%	Theatre/Design/Technology/Stage Mgt
0	0.00%	Wildlife Conservation and Management
6	5.61%	Undecided
107	Respondents	

#### Q3. Did you consider attending colleges other than Missouri State?



### Q4. Which institutions did you consider?

Count	Percent		
52	100.00%		
	Count	ercent	
	2	3.85% College of the Ozarks	
	6	1.54% Drury University	
	1	1.92% Dury University	
	1	1.92% Evangel and OTC	
	1	1.92% Florida state	
	1	1.92% Full-Sail University	
	1	1.92% Georgia State University	
	1	1.92% Hampton university, Ohio State	
	1	1.92% Ivy tech Community College	
	1	1.92% Lindenwood University - Belleville	
	2	3.85% Missouri Southern State University	
	1	1.92% missouri state columbia	
	1	1.92% Missouri university	
	3	5.77% Mizzou	
	1	1.92% Mizzou, MSU, UMSL, S&T (Rolla)	
	1	1.92% Mizzou, The Art Institute of Chicago	
	1	1.92% mu	
	1	1.92% MU	
	1	1.92% North West MO state	
	1	1.92% Ones I can't afford.	
	3	5.77% OTC	

-		
	1	1.92% Park University
	1	1.92% Sbu
	1	1.92% SEMO, Lindenwood University
	1	1.92% SLU
	1	1.92% South east missouri state
	1	1.92% Truman
	1	1.92% Truman university
	1	1.92% ucm
	1	1.92% UCM
	1	1.92% Ucm, semo, umsl, mizzou
	1	1.92% Umkc
	1	1.92% University of Arkansas
	1	1.92% University of Centeral Missouri
	1	1.92% University of Central Missouri
	1	1.92% university of memphis, pitt state
	1	1.92% University of Missouri
	1	1.92% University of Missouri and UMKC
	1	1.92% University of Missouri- Columbia, Southwest Baptist University, University of Missouri-S Louis, University of Illinois-Champagne
	1	1.92% university of oregon
	1	1.92% Universty Missouri St. Louis

Q5. Please rate how important the following issues were in choosing which four-year college to attend: - Location							
Count	Percent						
34	32.69%		Extremely important				
34	32.69%		Very important				
22	21.15%		Moderately important				
10	9.62%		Slightly important				
4	3.85%		Not at all important				
104	Respondents						

Q6. Please rate how important the following issues were in choosing which four-year college to attend: - Cost						
Count	Percent					
57	54.81%		Extremely important			
31	29.81%		Very important			
10	9.62%		Moderately important			
4	3.85%		Slightly important			
2	1.92%		Not at all important			
104	Respondents					

Q7. Please rate how important the following issues were in choosing which four-year college to attend: - Academic quality						
Count	Percent					
67	64.42%		Extremely important			
24	23.08%		Very important			
9	8.65%		Moderately important			
2	1.92%		Slightly important			
2	1.92%		Not at all important			
104	Respondents					

Q8. Please rate ho	w important the following issues were	in choosing which four-year college to attend: - Scholarships
Count	Percent	
27	25.96%	Extremely important
16	15.38%	Very important
35	33.65%	Moderately important
12	11.54%	Slightly important
14	13.46%	Not at all important
104	Respondents	

Q9. How did Misso	ouri State University	compare to the instit	tution you considered in the following areas? - Location
Count	Percent		
34	56.67%		Better
20	33.33%		The same
6	10.00%		Worse
60	Respondents		

Q10. How did Miss	Q10. How did Missouri State University compare to the institution you considered in the following areas? - Cost				
Count	Percent				
34	56.67%		Better		
18	30.00%		The same		
8	13.33%		Worse		
60	Respondents				

Q11. How did Miss	souri State University	y compare to the inst	titution you considered in the following areas? - Academic quality
Count	Percent		
26	43.33%		Better
28	46.67%		The same
6	10.00%		Worse
60	Respondents		

Q12. How did Miss	ouri State Universit	y compare to the inst	itution you considered in the following areas? - Scholarships
Count	Percent		
7	11.67%		Better
45	75.00%		The same
8	13.33%		Worse
60	Respondents		

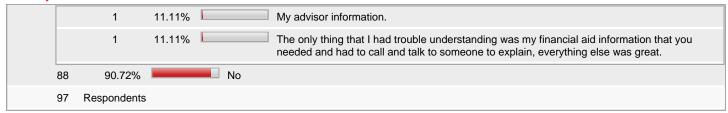
Q13. Did you utilize	e the Missouri State	website for the trans	fer process?			
Count	Percent					
99	95.19%		Yes			
5	4.81%		No			
104	Respondents					

Q14. How helpful v	Q14. How helpful was the Missouri State website in answering your transfer questions?					
Count	Percent					
29	29.90%		Extremely helpful			
47	48.45%		Very helpful			
16	16.49%		Moderately helpful			
4	4.12%		Slightly helpful			
1	1.03%		Not at all helpful			
97	Respondents					

Q15. What did	d you utilize the	e Missouri S	State website for	in the transfer p	rocess? (Check all that apply)
Count	Responde	ent %	Response %		
94	96	6.91%	14.71%		Admission/application information
86	88	.66%	13.46%		Class scheduling/registration
67	69	0.07%	10.49%		Contact/directory information
70	72		10.95%		Cost information
67	69	.07%	10.49%		Financial Aid information
39	40	.21%	6.10%		Housing information/contract
57	58	3.76%	8.92%		Information about academic programs
77	79	.38%	12.05%		Transfer equivalency information (how my classes will transfer)
80	82	47%	12.52%		Transfer "To-Do" checklist
2	2	.06%	0.31%		Other (please specify)
	Count	Percent			
	1	50.00%		all forms neede	d signing
	1	50.00%		Veterans Certifi	cation
97	Respondents	6			
639	Responses				

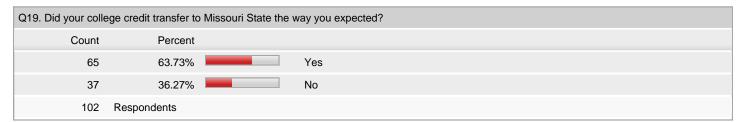
Q16. Was there anything you needed on the Missouri State website that we did not provide?

Coun	t Percent		
ę	9.28%	Yes (please explain)	
	Count	Percent	
	1	1.11% To-do list" for veterans	
	1	1.11% A detailed explaination of which exact items were needed to complete the financial aidprocess. It was very difficult to make sure all the correct forms were in.	
	1	1.11% A way to check status of filed paperwork. Financial aid in particular	
	1	1.11% directions on how to accept aid award was no where to be found	
	1	1.11% I could not find an advisor directory?	
	1	1.11% I thought I had applied for the transfer scholarship, but apparently, I didn't. I had no idea there was another application I needed to fill out. I'm still not sure where to find it.	
	1	1.11% Most of the information was quite vague and it is hard to get help in the offices (primarily in the ways of aid) compared to the way I was treated at Drury University.	n
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Q17. Within how m	Q17. Within how many months before attending Missouri State did you make your first contact with us to begin the transfer process?				
Count	Percent				
50	49.02%		1 - 3 months		
35	34.31%		4 - 6 months		
16	15.69%		6 - 12 months		
1	0.98%		More than 12 months		
102	Respondents				

Q18. How many cr	edit hours did you tr	ansfer to Missouri St	ate?
Count	Percent		
5	4.90%		Less than 24 credit hours
49	48.04%		24 - 40 credit hours
13	12.75%		41 - 50 credit hours
5	4.90%		51 - 60 credit hours
30	29.41%		60 credit hours or more
102	Respondents		



ł	Q20. Why did	your college credits not transfer to Missouri State the way you expected?
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Co	ount	Percent	
	33	100.00%	
		Count	ercent
		1	3.03% A calculus class did not transfer as what it should be, instead it was transferred as a math elective. However, I did learn about an appeal process for it so I am currently working through that.
		1	3.03% a computer class , & freshman orientation
		1	3.03% A few classes taken in the past didn't provide credit. Seeing a transfer advisor to review what I need to do to work around this.
		1	3.03%         Around 13 of my classses transferred wernt convalidated the way they wer suppose to . For example my general biology classes were convalidated as electives .
		1	3.03% Because I thought not most of my credits were going to transfer to begin with, but most of them did.
		1	3.03% equivalance was not considered equal
		1	3.03% Equivalency
		1	3.03% I assumed all by my A&P credits would transfer, but Statistic did not.
		1	3.03% I came from a private school
		1	3.03% I feel like I am repeating classes that I should already have credit for. I took a philosphy class and history class at mizzou, yet i still have to take a ethics class and PLS class. Don't

			understand why they dont equal out.
	1	3.03%	I have 2 credits for playing a sport and 2 credits for a health class, I was hoping it would work for KIN 100 $$
	1	3.03%	I thought my old testament and new testament classes would transfer since it was alot about history and the context in which the books were written.
	1	3.03%	I thought they would transfer better but most were put into an elective classification
	1	3.03%	I took microbiology at Mizzou and they won't accept the credit here.
	1	3.03%	I took the same Math class I took this summer in Indiana, it just didn't transfer to MSU as Inter. Algebra 2. So im paying to take the class again.
	1	3.03%	I was not able to transfer my Biology class that I have previously taken.
	1	3.03%	International credits not recognized
	1	3.03%	Just expected more to transfer Avilas fault though Not yours
	1	3.03%	Many I the credits I took as gen-eds transferred to MSU as electives.
	1	3.03%	My Anatomy and Physiology class.
	1	3.03%	My C of O advisor made it sound like all of my major classes would transfer straight across while i still got the credit for it I am being set back a semester because the major classes aren't considered equivelent.
	1	3.03%	My Freshman Seminar credit didnt transfer.
	1	3.03%	One class that I still feel should transfer was not accepted. While not a major problem, it is still disappointing that MSU is forcing me to spend still more money to take classes over.
	1	3.03%	Some credits were not fully credited
	1	3.03%	Some did not transfer as the classes they should of.
	1	3.03%	Some of my upper level business courses did not transfer as I expected.Possibly could be number difference of that it goes by a different name.
	1	3.03%	Some of the core classes unfortunately transferred as electives.
	1	3.03%	Some of the dual credits from high school I took through SLU didn't transfer.
	1	3.03%	The classes were not equivalent to msu classes
	1	3.03%	The theatre department offers different classes.
	1	3.03%	The were worth different amount of hours than offered at MSU
	1	3.03%	They need to be re evaluated
	1	3.03%	Unsure of how the board processes transfer credits and cannot answer.
33 Respo	ondents		

Q21. Which class	Q21. Which class option most appeals to you?							
Count	Percent							
88	89.80%	Primarily courses offered during the day						
0	0.00%	Primarily courses offered in the evening						
4	4.08%	Primarily courses offered online						
6	6.12%	Combination of courses offered in the evening and online						
0	0.00%	None of these appeal to me.						
98	Respondents							

Q22. Please indicate your level of agreement with the following statement: I feel I received appropriate customer service from the Office of Admissions.

	, 0	0	
Count	Percent		
63	64.29%	Strongly agree	
20	20.41%	Moderately agree	
7	7.14%	Neither agree nor disagree	
5	5.10%	Moderately disagree	
2	2.04%	Strongly disagree	
1	1.02%	Not applicable	
98	Respondents		

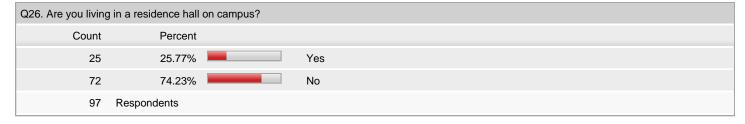
Count	Percent			
6	100.00%			
	Count	Percent		
	1	16.67%	-	For the longest time, I was considered a freshmen by MSU and unable to register for my classes and being practically forced to attend SOAR- when I clearly had more than 25 credits and tried to contact someone about this again and again. Finally, I was officially received as a sophomore at the END of the summer, being left with only terrible class choices and a poor, poor, schedule.
	1	16.67%		Had a horrible time getting people to call me back.
	1	16.67%		I struggled with getting in contact with my newly assigned academic advisor, but Dixie Williams was very helpful.
	1	16.67%	•	I was a transfer from Washington State, and since June I had been calling in regaurds to r financial aid weekly. Each time I got a different answer of what was going on and what to o about it. Just 3 days ago I was able to speak with someone who knew what they were talking about after visiting the office 3 times in person previously. It has been an extremely frusterating process. I probably wouldn't have gone here if I knew it would be a huge hass And many personel spoke to me as if it was my fault that the financial aid process was goi so slow.
	1	16.67%	•	There was no aid I recieved from them beyond telling me to go online.
	1	16.67%		Took multiple calls/emails over a period of months to set up an advisor appointment

Q24. Did you apply for financial aid (i.e., loans, grants, work study)? (To apply for aid, you must have completed the Free Application for Federal Student Aid (FAFSA).)

Count	Percent	
84	85.71%	Yes
14	14.29%	No
98	Respondents	

Q25. How satisfied were you with the service you received from the Missouri State Financial Aid Office?

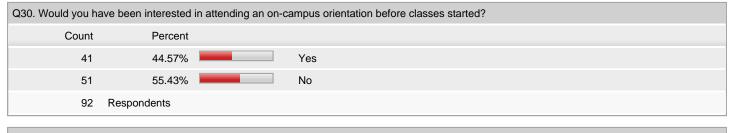
Count	Percent	
31	37.35%	Very satisfied
26	31.33%	Moderately satisfied
17	20.48%	Neither satisfied nor dissatisfied
9	10.84%	Moderately dissatisfied
0	0.00%	Very dissatisfied
83	Respondents	



Q27. How satisfied were you with the service you received from the Missouri State Residence Life and Services (Housing) in setting up your on-campus living arrangements?							
Count	Percent						
21	84.00%		Very satisfied				
3	12.00%		Moderately satisfied				
0	0.00%		Neither satisfied nor dissatisfied				
1	4.00%		Moderately dissatisfied				
0	0.00%		Very dissatisfied				
25	Respondents						

Q28. Please indicate your level of agreement with the following statement: I found the online transfer orientation to be helpful.							
Count	Percent						
30	32.61%		Strongly agree				
34	36.96%		Moderately agree				
21	22.83%		Neither agree nor disagree				
6	6.52%		Moderately disagree				
1	1.09%		Strongly disagree				
92	Respondents						

Cour	nt Percent	
	6 100.00%	
	Count	Percent
	1	16.67% Creating an option to receive a campus tour
	1	16.67% I just found it to be a waste of time.
	1	16.67% It was pretty boring, and the information was something that I could have read in a short pamphlet. But I think that was just what it had to be, and not much could be done to make better.
	1	16.67% It was unnecessary
	1	16.67% More in depth information.
	1	16.67% To not have to watch a video. While its not long as a transfer student I really don't need as much information because a lot of the topics discussed in the video were common sense.



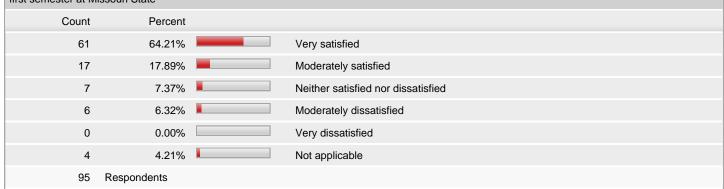
Q31. By what means did you learn how to enroll (i.e., be advised and register) for your fall 2011 classes? (Check all that apply)

Count Respondent % Response %

47       48.45%       20.61%       Received the "Checklist for Admitted Transfer Students" that arrived in the mail         55       56.70%       24.12%       Read the instructions on the Missouri State website         52       53.61%       22.81%       Called my Missouri State academic department/taiked with my advisor         55       25.77%       10.96%       Called Missouri State Office of Admissions         53       36.08%       15.35%       Viewing the online transfer orientation         14       14.43%       6.14%       Other (please specify)         Count         1       7.14%       ask a current student         1       7.14%       BiD NOT ATTEND FALL 2011         1       7.14%       Figured it out.         1       7.14%       Help from a student         1       7.14%       I wasn't here during that period         1       7.14%       I wasn't here during that period         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%						
52       53.61%       22.81%       Called my Missouri State academic department/talked with my advisor         25       25.77%       10.96%       Called Missouri State Office of Admissions         35       36.08%       15.35%       Viewing the online transfer orientation         14       14.43%       6.14%       Other (please specify)         Count Percent         1       7.14%       ask a current student         1       7.14%       DID NOT ATTEND FALL 2011         1       7.14%       Figured it out.         1       7.14%       Help from a student         1       7.14%       I wasn't here during that period         1       7.14%       I wasn't here during that period         1       7.14%       Just figured it out on my own         1       7.14%       My other is an advisor here, she helped a lot.         1       7.14%       My other is an advisor here, she helped a lot.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       used to it from other school         1 <td></td> <td>47</td> <td></td> <td>48.45%</td> <td>20.61%</td> <td></td>		47		48.45%	20.61%	
25       25.77%       10.96%       Called Missouri State Office of Admissions         35       36.08%       15.35%       Viewing the online transfer orientation         14       14.43%       6.14%       Other (please specify)         Count Percent         1       7.14%       BID NOT ATTEND FALL 2011         1       7.14%       Figured it out.         1       7.14%       Figured it out.         1       7.14%       Friends         1       7.14%       I wasn't here during that period         1       7.14%       I wasn't here during that period         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       used to it from other school         27       Respondents		55	:	56.70%	24.12%	Read the instructions on the Missouri State website
35       36.08%       15.35%       Viewing the online transfer orientation         14       14.43%       6.14%       Other (please specify)         Count       Percent         1       7.14%       ask a current student         1       7.14%       DID NOT ATTEND FALL 2011         1       7.14%       Figured it out.         1       7.14%       Friends         1       7.14%       I wasn't here during that period         1       7.14%       I wasn't here during that period         1       7.14%       My mother is an advisor         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       wased to it from other school         37       Respondents       State school		52		53.61%	22.81%	Called my Missouri State academic department/talked with my advisor
14       14.43%       6.14%       Other (please specify)         Count       Percent         1       7.14%       ask a current student         1       7.14%       DID NOT ATTEND FALL 2011         1       7.14%       Figured it out.         1       7.14%       Figured it out.         1       7.14%       Finends         1       7.14%       I wasn't here during that period         1       7.14%       I wasn't here during that period         1       7.14%       Just figured it out on my own         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       used to it from other school         37       Respondents       it from other school		25	:	25.77%	10.96%	Called Missouri State Office of Admissions
Count       Percent         1       7.14%       ask a current student         1       7.14%       DID NOT ATTEND FALL 2011         1       7.14%       Figured it out.         1       7.14%       Figured it out.         1       7.14%       Friends         1       7.14%       help from a student         1       7.14%       I wasn't here during that period         1       7.14%       Just figured it out on my own         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       used to it from other school		35	;	36.08%	15.35%	Viewing the online transfer orientation
1       7.14%       ask a current student         1       7.14%       DID NOT ATTEND FALL 2011         1       7.14%       Figured it out.         1       7.14%       Friends         1       7.14%       help from a student         1       7.14%       help from a student         1       7.14%       I wasn't here during that period         1       7.14%       Just figured it out on my own         1       7.14%       met with advisor         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       used to it from other school		14		14.43%	6.14%	Other (please specify)
1       7.14%       DID NOT ATTEND FALL 2011         1       7.14%       Figured it out.         1       7.14%       Friends         1       7.14%       help from a student         1       7.14%       I wasn't here during that period         1       7.14%       Just figured it out on my own         1       7.14%       met with advisor         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       used to it from other school			Count	Percent		
1       7.14%       Figured it out.         1       7.14%       Friends         1       7.14%       help from a student         1       7.14%       I wasn't here during that period         1       7.14%       I wasn't here during that period         1       7.14%       Just figured it out on my own         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       trio advisor at sfcc         1       7.14%       used to it from other school			1	7.14%		ask a current student
1       7.14%       Friends         1       7.14%       help from a student         1       7.14%       I wasn't here during that period         1       7.14%       I wasn't here during that period         1       7.14%       Just figured it out on my own         1       7.14%       met with advisor         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       used to it from other school			1	7.14%		DID NOT ATTEND FALL 2011
1       7.14%       help from a student         1       7.14%       I wasn't here during that period         1       7.14%       Just figured it out on my own         1       7.14%       met with advisor         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       trio advisor at sfcc         1       7.14%       used to it from other school			1	7.14%		Figured it out.
1       7.14%       I wasn't here during that period         1       7.14%       Just figured it out on my own         1       7.14%       met with advisor         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       trio advisor at sfcc         1       7.14%       used to it from other school			1	7.14%		Friends
1       7.14%       Just figured it out on my own         1       7.14%       met with advisor         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       trio advisor at sfcc         1       7.14%       used to it from other school			1	7.14%		help from a student
1       7.14%       met with advisor         1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       Nursing office         1       7.14%       trio advisor at sfcc         1       7.14%       used to it from other school			1	7.14%		I wasn't here during that period
1       7.14%       My mother is an advisor here, she helped a lot.         1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       trio advisor at sfcc         1       7.14%       used to it from other school			1	7.14%		Just figured it out on my own
1       7.14%       My older sister who is currently a Missouri State student herself helped me.         1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       trio advisor at sfcc         1       7.14%       used to it from other school			1	7.14%		met with advisor
1       7.14%       National Student Exchange Coordinator         1       7.14%       Nursing office         1       7.14%       trio advisor at sfcc         1       7.14%       used to it from other school         97       Respondents			1	7.14%		My mother is an advisor here, she helped a lot.
1       7.14%       Nursing office         1       7.14%       trio advisor at sfcc         1       7.14%       used to it from other school         97       Respondents			1	7.14%		My older sister who is currently a Missouri State student herself helped me.
1     7.14%     trio advisor at sfcc       1     7.14%     used to it from other school   97 Respondents			1	7.14%		National Student Exchange Coordinator
1     7.14%     used to it from other school       97     Respondents			1	7.14%		Nursing office
97 Respondents			1	7.14%		trio advisor at sfcc
			1	7.14%		used to it from other school
228 Responses		97	Responder	nts		
	2	228	Responses	3		

Q32. By what	By what department were you advised when enrolling? (Check all that apply)					
Count	Respo	Respondent %				
77		79.38%	74.76%	Department of your major		
12		12.37%	11.65%	Academic Advisement Center-University Hall 109		
3		3.09%	2.91%	Education Advisement Center-Hill Hall 202		
5		5.15%	4.85%	Business Advisement Center-Glass Hall 106		
2		2.06%	1.94%	Adult Student Services-Carrington Hall 314		
2		2.06%	1.94%	Other (please specify)		
	Count	Percent				
	1	50.00%		My husband helped me. He's a MSU student as well		
	1	50.00%		National Student Exchange		
2		2.06%	1.94%	I did not meet with an advisor.		
97	Responde	ents				
103	Response	s				

Q33. Please indicate your level of satisfaction with the following: - Advice you received from your MSU advisor regarding what courses to take for your first semester at Missouri State



Q34. Please indicate your level of satisfaction with the following: - Ease of scheduling appointment with your MSU advisor

Count	Percent	
65	68.42%	Very satisfied
12	12.63%	Moderately satisfied
5	5.26%	Neither satisfied nor dissatisfied
3	3.16%	Moderately dissatisfied
5	5.26%	Very dissatisfied
5	5.26%	Not applicable
95	Respondents	

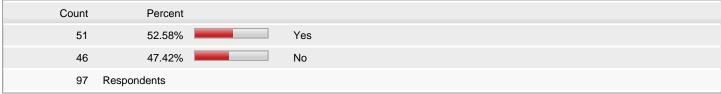
Q35. Please indicate your level of satisfaction with the following: - The amount of time you spent with your MSU advisor

Count	Percent	
60	63.16%	Very satisfied
14	14.74%	Moderately satisfied
8	8.42%	Neither satisfied nor dissatisfied
2	2.11%	Moderately dissatisfied
4	4.21%	Very dissatisfied
7	7.37%	Not applicable
95	Respondents	

Q36. Please indicate your level of satisfaction with the following: - Explanation of your degree requirements by your MSU advisor

Count	Percent	
60	63.16%	Very satisfied
17	17.89%	Moderately satisfied
7	7.37%	Neither satisfied nor dissatisfied
3	3.16%	Moderately dissatisfied
3	3.16%	Very dissatisfied
5	5.26%	Not applicable
95	Respondents	

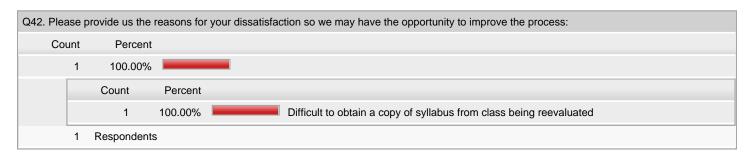
237. Please indicate your level of satisfaction with the following: - Your understanding of your Transfer Evaluation of Credit						
Count	Percent					
49	51.58%	Very satisfied				
28	29.47%	Moderately satisfied				
7	7.37%	Neither satisfied nor dissatisfied				
4	4.21%	Moderately dissatisfied				
2	2.11%	Very dissatisfied				
5	5.26%	Not applicable				
95	Respondents					



Q39. Was your MSU advisor knowledgeable about the online reevaluation process?								
Count	Percent							
45	88.24%		Yes					
6	11.76%		No					
51	Respondents							

Q40. Have you util	Q40. Have you utilized the online reevaluation process?							
Count	Percent							
28	54.90%	Yes						
23	45.10%	No						
51	Respondents							

#### Q41. How satisfied were you with the functionality of the online tool? Count Percent 14 50.00% Very satisfied 35.71% Moderately satisfied 10 10.71% 3 Neither satisfied nor dissatisfied 3.57% Moderately dissatisfied 1 0.00% Very dissatisfied 0 Respondents 28



		tion about? (Check all that	-11 27	
Count	Respondent %	Response %		
23	23.71%	12.43%		Bear CLAW (Center for Learning And Writing)
25	25.77%	13.51%		Career Services
18	18.56%	9.73%		Taylor Health Center
35	36.08%	18.92%		Student Organizations
25	25.77%	13.51%		Intramurals
25	25.77%	13.51%	-	Athletic Events
34	35.05%	18.38%	-	None of the above
97	Respondents			
185	Responses			
			pating in as a st	Ident? (Check all that apply)
Count	Respondent %		_	· · · · · · · · · · · · · · · · · · ·
36	37.11%			Bear CLAW (Center for Learning And Writing)
30	30.93%			Career Services
21	21.65%			Taylor Health Center
57	58.76%		_	Student Organizations
28	28.87%			
42	43.30%		_	Athletic Events
10	10.31%	4.46%	•	None of the above
97	Respondents			
224	Responses			
5. Was Missou	ri State's state-wide mis	ssion in Public Affairs a fac	tor in vour choid	e to attend Missouri State?
Count	Percent		,,	
6	6.19%	Absolu	itelv. it was one	of the main reasons I chose MSU.
16	16.49%		•	ain reasons, it was important to me.
	77.32%			g to Missouri State anyway.
75			,,	5
75 97				
75 97	Respondents			
97	Respondents	ision to transfer to Missour	ri State Universi	y?
97	Respondents	ision to transfer to Missour	'i State Universi	y?
97 6. How satisfie	Respondents d are you with your deci	ision to transfer to Missour		y?
97 6. How satisfie Count	Respondents d are you with your deci Percent	Very sa		y?
97 6. How satisfie Count 68	Respondents d are you with your deci Percent 70.10% 20.62%	Very sa	atisfied	
97 6. How satisfie Count 68 20	Respondents d are you with your deci Percent 70.10% 20.62% 7.22%	Very sa Modera Neither	atisfied ately satisfied	ssatisfied

Q47. Please indicate your level of agreement with the following statement: I feel connected at Missouri State University.						
Count	Percent					
28	28.87%		Strongly agree			
29	29.90%		Moderately agree			
30	30.93%		Neither agree nor disagree			
5	5.15%		Moderately disagree			
5	5.15%		Strongly disagree			
97	Respondents					

Count	Percent		
66	69.47%	Nothing, I	feel they have done a good job
14	14.74%	Nothing, I'	m not interested in developing a stronger connection to MSU
15	15.79%	Other (plea	ase specify)
	Count	Percent	
	1	6.67%	Event to meet other transfer students
	1	6.67%	explain how to do things better
	1	6.67%	Have meetings for new students to meet other students.
	1	6.67%	i dont know
	1	6.67%	I think that I am really just having problems meeting other students. I am currently lookin for student organizations to try to be more involved and connected.
	1		It's difficult for transfers to connect with other students. Especially older transfers but I fe it's important and there should be a way of mediating that connection
	1	6.67%	Its the first day of classes, just need more time i suppose.
	1	6.67%	Make some of the student activities more accessible
	1	6.67%	Maybe more activities for Transfer students to interact.
	1	6.67%	more info about on campus groups
	1	6.67%	Notified me that I was being audited for my financial aid
	1	6.67%	Recommend clubs in my major for me to join rather than my advisor!
	1	6.67%	still feel a little lost
	1	6.67%	transfer events

49. Please Count		y positive experiences with Missouri State while going through the transfer process:	
49	100.00%		
	Count	cent	
	1	04% Advising meeting	
	1	04% All the people that helped me decided whether or not MSU was truly something I want do was very helpful, i.e. other students, advisor, friends. Also, all the admission people very nice and helpful with me wanting to know things.	
	1	04% Although my Adivsor was of basically no help at all. I was able to contact the admissio office and they helped me find someone who would actually help me.	ns
	1	04% Bear bash	
	1	04% Choosing classes.	
	1	04% Every step on the transfer process was positive from the help of the administration offi students on campus giving me great feedback.	ce to
	1	04% Every time I connected with anyone in any offices I had a great experience. Everyone	was

		very welcome either by e-mail or phone.
1 2.04%	6	Every time I had a question or a concern, someone was always there to give me the answers i needed
1 2.049	6	Every time Ive called ANY office with a question, whether its the academic office, tech, advising office,etc, everyone is super helpful and nice. I feel like they actually care about my experience here and Im not just another student number!
1 2.04%	6	Everybody i met with was willing to help. I left each meeting with all questions answered, and thr next step I needed to take. Staff knows the campus well.
1 2.049	6	Everybody was extremely friendly and it was made very easy for veterans.
1 2.049	6	everybody was helpful
1 2.04%	6	Everyone has been extremely helpful and friendly. It's been an easy and fairly stress-free transfer.
1 2.049	6	Everyone I spoke with over the phone or in person was very friendly and helpful in answering questions I had. Everyone was very welcoming and glad that I decided to transfer to MSU.
1 2.049	6	Good
1 2.049	6	I enjoyed bear Bash, i met a lot of people and gained some potential friends.
1 2.049	6	I feel very included at this university whereas I felt more more excluded at the University of Arkansas
1 2.049	6	i felt welcomed like i was part of the family
1 2.04%	6	I had numerous positive experiences while going through the transfer process. I was noted from the adviser of the requirements for my degrees and everything in between.
1 2.04%	6	I have contacted many people at MSU with questions and all have been polite and helpful in answering my questions or directing me to the right person.
1 2.04%	6	I liked talking to stacy goddard in the EMS department about what EMS is like.
1 2.049	6	I really enjoyed the transfermation session they held for all transfer students. It was a great opportunity to meet other students who were just like me as well as learn more about Missouri State.
1 2.049	6	I was really satisfied after meeting with my adviser. She was really helpful with explaining what classes I need to take. I know that I wouldn't have been able to do that on my own.
1 2.04%	6	I wasn't sure about iCourses, but now that I'm taking them I'm glad. The professors are great, and I feel like they know what they are doing.
1 2.049	6	I wish my math class would have transferred when reevaluated.
1 2.049	6	It felt good to have an advisor that actually cared about my future with the university.
1 2.04%	6	It was an easy process.
1 2.049	6	It was intimidating at first, to have to re-evaluate everything I had just accomplished in the last two years; however, with the online re-evaluation of classes it saved me a lot of foot work, and the professors replied a lot fasterbetter for all of us in the process i think, I feel glad to be already at home and it is only the second week of school. Thank you!
1 2.049	6	It was smooth
1 2.049	6	Just a positive grouping of staff members; Far better than other schools.
1 2.04%	6	Made a lot of friends ,People here are very friendly
1 2.04%	6	Meeting new friends on campus
1 2.04%	6	missouri state has been helpful in all ways during the transfer process.
1 2.04%	6	Most all of the faculty and staff have been extremely pleasant and fairly helpful.
1 2.049	6	Most things
1 2.049	6	My academic-adviser was very informative and happy to answer my questions. He even offered and gave me a tour of my major's facility. Gave me a good initial impression of the University.
1 2.049	6	My adviser was fantastic. I was really impressed by how knowledgeable she was about my transfer credits and what I would need to do in order to not only graduate, but also to be accepted into a graduate program.
1 2.049	6	My advisor was by far the most helpful person on my transfer
1 2.04%	6	My tour guides were nice, and I love my department head.

	1	2.04%	N/A
	1	2.04%	Not a difficult process and was fast and organized
	1	2.04%	The Admissions office was quick to respond most of the time, which made it easy to get all of my applications in at a decent time.
	1	2.04%	The admissions office was very knowledable about the other schools in Missouri and helped me decide between Missouri State and Mizzou.
	1	2.04%	The advisement sections that I received about 6 months before planning to attend MSU was fantastic. The advisor and I spoke about my transfer credit evaluation and helped plan my fall 2012 semester.
	1	2.04%	The advisor was very helpful.
	1	2.04%	The level of knowledge and professionalism of all the persons I talk with
	1	2.04%	The music faculty have been incredibly helpful in my transition. Thy helped not only with my classes, but also are making MSU start to feel like home.
	1	2.04%	The nursing department has been very helpful.
	1	2.04%	They accepted all of my credits.
49 Re	spondents		

Count	Percent		
40	100.00%		
	Count	Percent	
	1	2.50%	Admissions and advisors not associated with nursing were very hard to get a hold of. Wa also disappointed in my transfer credits.
	1	2.50%	Contacting my advisor was really hard and i was really worried about my schedule.
	1	2.50%	Driving 3hrs during my summer for a 30-45 min meeting with an advisor
	1	2.50%	Faxing information for student aid.
	1	2.50%	Financial aid
	1	2.50%	Financial aid, could never give me straight answers
	1	2.50%	I didn't like playfair- I thought it was a very childish event. It was awkward and wierd.
	1	2.50%	I didn't like soar.
	1	2.50%	I do not receive as much financial aid here.
	1	2.50%	I had a phone call meeting with my advisor. I felt that she could have been much more helpful and polite. I did not gain anything from the phone call. I was able to sign up for classes on my own thankfully.
	1	2.50%	I have not had any other than having to buy an iPad for one class, haha!
	1	2.50%	I never had a disappointing experience at MSU.
	1	2.50%	I took a really hard chemistry class at my previous school, and worked hard for an A. The the only class that didn't transfer as what it was supposed to.
	1	2.50%	I wish there were more scholarship opportunities for transfers other than those coming fr a community college. Also, the fact that I was unable to register till early August was frustrating.
	1	2.50%	It is taking a long time to get my financial aid refund so I can buy books and supplies.
	1	2.50%	It was a longer process than what I expected.
	1	2.50%	It's been harder than I thought it would be to find my niche
	1	2.50%	Move in process was overwhelming. Should split up move in days by freshman and upperclassmen.
	1	2.50%	My advisor's services were terrible. I contacted him as soon as I was admitted to start the process of signing up for classes; I received no reply for 2 weeks. I sent a follow up ema and when he finally replied, he said he wouldn't be back in the office for a month and cou not help me. I didn't have much time left before school started so there weren't many classes left in my major. When he did get back, I had already talked to someone else an she released me to sign up for classes. He still seemed like he didn't have time to answer

1	2.50%	My financial aid but it's really nothing to be that frustrated about.
1	2.50%	my financial aid wasn't process or received even though i sent it twice
1	2.50%	My internet got shut off for 1 week and i couldnt do my online work at my room
1	2.50%	My math class reevaluation. I am currently taking the same course I took this summer.
2	5.00%	N/A
1	2.50%	None
1	2.50%	None so far!
1	2.50%	none
2	5.00%	None.
1	2.50%	Parking
1	2.50%	Possible to fall through the cracks if you don't stay on top of requirements.
1	2.50%	The financial aid office could have been a bit friendlier. They made me and my wife feel kind of stupid.
1	2.50%	The lack of personal assistance in the acquiring of scholar ships and other aid.
1	2.50%	The only frustrating experience I have had is dealing with my financial aid and not being able to get work study to pay for the rest of school.
1	2.50%	The website is alittle cryptic. User interface could be simplified alot.
1	2.50%	Transfer of credits.and my individualized major
1	2.50%	Transfermation was more awkward for me than helpful. The idea behind the program was great, but I felt that it was a lot of information that I had already knew. I also felt really strange being surrounded by a ton of people I didn't know, especially as a non-traditional student surrounded by "young-uns" who just finished their gen-eds at OTC. I'm not much help though because I have no suggestions to improve it.
1	2.50%	When asking questions about FAFSA loans and billing information, I felt that the financial aid offices did not give satisfactory answers nor did they spend time trying to find the answers to my questions.
1	2.50%	When I was finalizing my schedule, I noticed I was being charged out of state tuition. I went to the office of admission to find out what the problem was and the first person I talked to was quite frankly a little rude about me questioning why I was being charged out of state tuition. I was merely misinformed and needed to know what the guidelines were. The admissions worker was impatient with me and it was very frustrating. Thankfully, the head of admissions straightened it all out.
40 Respor	ndents	

Q51. Do you have any suggestions for how we could have served you better? In responding, please consider whether you received services or information from other colleges that you would have liked to receive from Missouri State but did not.

Cou	unt Percent		
	9 9.47%	Yes (ple	ease explain)
	Count	Percent	
	1	11.11%	At Drury, they were very personal. I spoke with several people who estimated the exact cost of my tuition and other fees, many more of my credits would have transfered ,and they were very informative and e-mailed me info quickly.
	1	11.11%	Email reminders or even automated voicemail
	1	11.11%	Get back to people more timely.
	1	11.11%	Just better communication, like a person instead of an automated email telling me I need to go to SOAR, to explain that I was considered a Freshmen.
	1	11.11%	Offer farther shuttle routes to encourage people to drive less
	1	11.11%	Reevaluation process needs work
	1	11.11%	Some sort of orientation, I couldn't find any of my classes or anything my first day.
	1	11.11%	When I transferred to UCA we had a transfer orientation day that involved a campus tour and getting to meet other transfer students at the same time.
	1	11.11%	When I went to visit with my advisor, she was EXTREMELY helpful with the process. I still kind of wished the office of admissions would have sent me more reminders to register

and/or meet with my advisor.		
86	90.53% No	
95	Respondents	

Q52. In which age range do you fall?				
Count	Percent			
0	0.00%		17 or under	
33	34.74%		18 - 19	
33	34.74%		20 - 21	
13	13.68%		22 - 24	
11	11.58%		25 - 29	
5	5.26%		30 or over	
95	Respondents			

Q53. With whi	Q53. With which race or ethnicity do you identify? (Check all that apply)				
Count	Respondent %	Response %			
4	4.21%	3.77%	American Indian or Alaskan Native		
2	2.11%	1.89%	Asian		
9	9.47%	8.49%	Black or African American		
6	6.32%	5.66%	Hispanic or Latino		
1	1.05%	0.94%	Native Hawaiian or Other Pacific Islander		
84	88.42%	79.25%	White or Caucasian		
0	0.00%	0.00%	Other (please specify)		
	Count Percent				
95	95 Respondents				
106	Responses				
Q54. With whi	Q54. With which gender do you identify?				

Q54. With which gender do you identify?			
Count	Percent		
28	29.47%	Male	
67	70.53%	Female	
95	Respondents		